Valid from April 15, 2024.

Allegro Terms & Conditions

Table of contents

I. GENERAL PROVISIONS

- Section 1. Definitions
- Section 2. Terms and conditions of participation in Allegro
- Section 2a. Allegro Business
- Section 2b. The Family Group Functionality

II. DETAILED PROVISIONS

- Section 3. Offers
- Section 4. Forbidden Goods
- Section 5. Commencing a transaction
- Section 6. Course of transaction
- Section 7. Agreement concluded as part of the Offer
- Section 8. Role of Allegro
- Section 9. Fees and sales commissions, security of the Company's claims
- Section 10. Other obligations of Users
- Section 11. Rating system

III. FINAL PROVISIONS

- Section 12. Other services
- Section 13. Privacy and confidentiality
- Section 14. Amendments to the Terms & Conditions
- Section 15. Termination of the agreement with Company
- Section 16. Contact details and complaints procedure
- Section 17. Governing law and disputes
- Section 18. Appendixes
- Section 19. Validity
- Section 20. Language versions of the Allegro Terms & Conditions
- Section 21. Internal complaint-handling system
- Section 22. Explosives Precursors
- Section 23. Recommendation system

I. GENERAL PROVISIONS

Section 1. Definitions

The following terms used in this document shall read as follows:

COMPANY

Allegro sp. z o.o. with its registered office in Poznań at ul. Wierzbięcice 1B, 61-569 Poznań, entered into the Register of Entrepreneurs kept by the District Court for Poznań – Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register under KRS number 0000635012, share capital: PLN 40.000.000, Tax Identification Number (NIP): 525-26-74-798, company statistical number (REGON): 365331553, which has a status of large entrprise under the act of 8th March 2013 on preventing excessive payment delays in business transactions (consolidated text Dz. U. of 2019, item 118 as amended).

ALLEGRO BUSINESS

A mode of use of Allegro, available to Business Account holders, containing features dedicated only to entities using Allegro in connection with the business activity they pursue

TERMS & CONDITIONS

this document

ALLEGRO

an online marketplace of an open character available in the allegro.pl domain or in other national domains, and operated by the Company pursuant to the Terms & Conditions

ALLEGRO.CZ

A separate part of Allegro operated by the Company in accordance with the Terms & Conditions, including Appendix No. 22A, available in the allegro.cz domain

ALLEGRO.SK

A separate part of Allegro operated by the Company in accordance with the Allegro Terms & Conditions, including Appendix No. 22B, available in the allegro.sk domain

MARKETPLACE

A separate part of Allegro operated by the Company in accordance with the Terms & Conditions, the purpose of which includes the performance of Transactions, available in a dedicated national domain

BILLING ACCOUNT

A section of the Account maintained by the Company for the User for the settlement of fees and sales commissions for services performed by the Company on Allegro charged in accordance with the Terms & Conditions, separately for each Marketplace and in its currency

PRODUCT

goods, services, or rights that have been specifically defined and identified in the Product Catalog by indicating their name and features

PRODUCT CATALOG

A structured list of data concerning goods, services, or rights, made available to the Users by the Company, in accordance with the rules specified by the Company, in particular through the functionalities of Allegro

REGISTRATION

the procedure of setting up an Account

ACCOUNT

a collection of resources managed by the Company for the User under a unique name (login), where the User's data and information concerning the User's activity on Allegro are collected

BUSINESS ACCOUNT

An account for Users who use Allegro in connection with the business activity they pursue, registered and maintained under the rules provided for in the Terms & Conditions

USER

an entity who received access to services provided on Allegro by the Company pursuant to the Terms & Conditions

ALLEGRO BUSINESS USER

A User who is a Business Account holder

SELLER

a User who takes actions to sell or who sells Goods as part of an Offer

BUYER

a User who takes actions to purchase or who purchases Goods on Allegro

BIDDER

a Buyer who has placed a bid for Goods as part of the Auction process

GOODS

items, services or rights which are the subject of an Offer

OFFER

a proposal to conclude a sales agreement for Goods under the terms provided for by the Seller, including, in particular, the price and a description of the offered Goods, using the functionalities available on Allegro

AUCTION

a type of an Offer initiated by the Seller as part of which the Bidder declares the price for which they are ready to purchase the Goods

TRANSACTIONS

procedures for entering into and performing contracts of sale for Goods between Users on Allegro

DISCUSSION

a dispute between the Seller and the Buyer regarding the correct implementation of a Transaction, taking place using post-purchase support tools provided by Allegro

THE FAMILY GROUP FUNCTIONALITY

A functionality of Allegro available to Users with Regular Accounts and Junior Accounts who are family members related by blood or marriage, which enables them to create Family Groups and add Accounts (Users) to a Family Group, within which the Family Group Manager and Family Group Members can use the options available.

FAMILY GROUP MEMBER

A User who is a member (participant) of a Family Group

FAMILY GROUP

A group of Accounts set up by a Family Group Manager using the Family Group Functionality

FAMILY GROUP MANAGER

The User who has set up a Family Group using the Family Group Functionality

SUBSCRIPTION

A service available for Users holding a Business Account that provides a number of tools to support sales on Allegro. There are three types of Subscriptions:

a) Basic Subscription;

b) Professional Subscription;

c) Expert Subscription.

SECURED RECEIVABLES

All present and future receivables due to the Company against the Seller having a Business Account, including those arising from the Seller's agreement with the Company, concluded under the Allegro Terms & Conditions, including but not limited to any fees, sales commissions, fines, damages, and other costs referred to in Appendix No. 4 of the Allegro Terms & Conditions

PAYMENT SERVICE PROVIDER

The payment service provider specified in Appendixes No. 7A and 7B to the Terms & Conditions.

PRE-ORDER

The formula for offering new products for sale that have not yet been launched, or whose supply has been exhausted before the next series has been released.

Section 2. Terms & Conditions of participation in Allegro

2.1.

The allowed Users may be natural persons of at least 18 years of age having full capacity to perform acts in law, legal persons, and organizational units not having a legal personality but being able to acquire rights and assume obligations on their own behalf. The allowed Users may be persons who are still not 18 years old in the scope in which they can acquire rights and assume obligations pursuant to the generally applicable provisions of law. If the national laws require that the age of majority must be reached or a limited capacity acquired at a different age, such provisions shall apply.

Detailed rules for using Allegro by such Users and the requirements for their minimum age are set out in Appendix No. 6 of the Terms & Conditions (Junior Account principles).2.2.

Natural persons who do not pursue any business activity on Allegro shall Register by completing an appropriate form, where:

a. Full Registration, subject to paragraph 2.6. below, enables using all services provided by the Company and Allegro functionalities, including the purchase and sale of Goods (Regular Account);

b. Simplified Registration enables using only some of the services provided by the Company and Allegro functionalities, excluding, among others sale of Goods.

2.3.

Natural persons who pursue any business activity, legal persons, or organizational units referred to in paragraph 2.1 shall Register using the appropriate registration form by providing the data specified therein. Subsequently, such entities shall send the Company a copy of the documents confirming the said data concerning their business activity. The obligation to send copies of such documents shall not apply to Users with the registered office in Poland, Czechia, or Slovakia who activated their accounts as part of the Registration by making a fast online payment, a wire transfer, or any other e-transfer from an account of the entity completing the Registration. On behalf of the entities listed in the first sentence of this paragraph, the aforementioned acts may be performed by a person with the appropriate authorization.

The Company reserves the right to demand: additional statements and documents confirming conducting of business activity by entities who have their head office, registered business activity, or actual place of conducting business activity outside of Poland, Czechia, or Slovakia. In the case when the documents referred to in the preceding sentence are drawn up in a language other than Polish, Czechia, or Slovak— also translations into English. Information about the range of additional documents, which entities described in the previous sentence will be obligated to send, will be included in an email message sent by Allegro after the User fills out the registration form.

2.4.

An Account registered in the manner referred to in paragraph 2.3 above, following the positive verification of the data provided by the User, shall be highlighted using an icon visible to all Allegro visitors (Business Account). The User who sells Goods as part of the User's business activity shall make such sales only through the Business Account. However, a User using a Regular Account shall promptly convert it into a Business Account in order to commence Allegro sales in connection with a business activity, with the provision that such conversion of the account shall be subject to applicable. Hence, sales not related to the User's activity referred to in the previous sentences shall be made via a Regular Account.

2.5.

In the process of completing the registration form, the entity being registered provides the required data and upon completing the registration form, depending on the Registration method and type of data provided:

a. a message shall be sent to the email address provided in the registration form, indicating a manner in which the Registration should be confirmed and other information as required by law.

b. a message shall be sent to the contact number provided in the registration form containing an activation code necessary to confirm the Registration and other information as required by law.

The entity being registered may confirm the Registration using the available Registration confirmation mechanisms. Upon the confirmation of the Registration, the registered entity and the Company enter into an agreement concerning the provision of services by the Company on Allegro on conditions set forth in the Allegro Terms & Conditions.

2.6.

In order to access all the services provided on the Company and Allegro functionalities, the User must perform full Registration (complete Registration), i.e., besides the obligation to send copies of documents, statements, or translations – referred to in paragraph 2.3 above (if it applies), activate the Account, which can be done by:

a. selecting one of the methods made available by Allegro and available for a specific User:

i) Fast online payment — when the User has an account in one of the banks offering the so-called "fast payments" on Allegro and pays the predetermined amount of PLN 1.01, CZK 10, or EUR 1.00. The full amount of the payment shall be returned to the User to the bank account from which the payment was made;

ii) Payment for the purchased item made using the payment service specified in Appendix No. 7A and Appendix No. 7B to the Allegro Terms & Conditions — when the payment for the purchased Goods will be made in the form of an electronic transfer from an account maintained in one of the banks offering the so-called " fast payments" on Allegro (however, the method of activating the Account indicated in this paragraph 2.6. a. (ii) of the Terms & Conditions is available, subject to the other provisions of the Terms & Conditions, only to a User who completed the simplified Registration before 4 April 2022);

iii) Making a electronic transfer — when the User has an account in a bank that does not cooperate with the provider of the payment service specified in Appendix No. 7A and Appendix No. 7B to the Allegro Terms & Conditions or does not offer the so-called "fast payments", and pays PLN 1.01, CZK 10, or EUR 1.00 to a bank account specified by the Company. The full amount of the payment shall be returned to the User to the bank account from which the payment was made; or

iv) Attaching specific documents which make it possible to conduct a verification process (if applicable and the other options are not available); or

b. completing the required data (if it applies).

The User executing a payment transaction confirms that by accepting the Terms & Conditions, they authorize the payment services operator participating in the processing of such transaction to transfer the payer's data to the Company.

Changing the country of delivery, Transaction currency or language may impact the availability of offers and services as well as delivery options.

2.7.

During both Registration and later use of Allegro, the User is obliged to give needed and actual data and information and also submit, if requested, a truthful statement. The User of a Regular Account and of a Business Account with an enabled Subscription service may add a photo or a graphic element to their Account that may present their image (a profile picture). When the User logs in to Allegro or registers via external authentication services (e.g. those offered as part of other websites, including social media, the User's (including personal data) and profile picture (if it was made available to that external service's or website's host) will be disclosed to or shared with the Company and used in accordance with Allegro Terms & Conditions.

When the profile picture is uploaded, it will be assigned to the Account indicated by the User and registered to the User's name. When the User logs in to Allegro or registers via external authentication services (e.g. those offered as part of other websites), the profile picture disclosed to or shared with the Company by that external service's or website's host will be assigned to the User's Account according to the email address provided by the User to that service's or website's host. The User's profile picture will be visible to other Allegro Users and displayed next to the User's selected activities on Allegro.

The profile picture in the aforementioned cases will be assigned to the User's Account, provided that it meets the following technical requirements: minimum size: 64 x 64 px, file format: .jpg, .png and contents: no illegal or offensive, in particular, vulgar, obscene, erotic or pornographic content or content inciting hatred or racist or xenophobic behavior is permitted. It is prohibited to publish as part of a profile picture promotional or advertising content, announcements, any content related to the User's activity outside Allegro, and any contact data.

It is forbidden for User to remove data included in the User Account settings after making the registration, with the provision that the User may remove the profile picture assigned to their Account at any time. To remove the contact number, the User needs to contact the Company using the available channels of communication referred to in the Allegro Terms & Conditions.

2.8.

The User shall gain access to the Account on Allegro (signing in) after entering their:

- login or email address or contact number,
- password or an SMS code (when signing in using the contact number) and, in the case of selecting the two-factor authentication, a password and an SMS code.

Signing in to Allegro via an automated solutions service, signing in with the use of the biometric data on a mobile device upon first enabling this function (biometric data are located on the device and are not made available to Allegro), and external authentication services (e.g., those offered as part of other websites cooperating with the Company, including social media), shall have the same effects as signing in directly on the Allegro platform.

The use of automated solutions, in particular, automatic login software, shall be at the risk of the User using such software.

2.9.

The User may register more than one Account provided that a different email address is assigned to each of them. Another Account may not be registered with the same data until the verification process on the existing Account has been completed. User with an active Subscription service may, as part of signing into Allegro, switch between any number of Accounts without the need to sign into a given User's Account each time separately. In addition, they can authorize any person to use selected functions related to the processing of Transactions and Offers after signing into the Account. Users shall be fully responsible for any actions and omissions related to the mentioned functions performed by the authorized person.

The User may not use Accounts to perform acts that violate the Terms & Conditions. It is prohibited in particular:

a. to participate in an Auction using more than one Account;

b. to bid or enter into a Goods sale agreement in the case of one's own Offers or Offers of close relatives or persons living with the User in the same household or other entities with which the Buyer is in relations resulting in well-grounded doubts that the parties act in agreement with the aim to affect the result of a given Transaction in violation of law or good practice;

c. to complete another Registration in order to avoid the payment of amounts due to the Company for the services provided on Allegro.

2.10.

The User may not use other Users' Accounts or make their own Account available to other persons, except for making the Business Account available to persons duly authorized by the User to act on their behalf;

2.11.

The Accounts shall be non-transferable save that, with the consent of or after verification of the Company:

a. a Business Account User may change the form of their business via a transformation, division, or merger of the entity, in situations provided for by the provisions of Polish law,

b. an enterprise operating with a Business Account may be acquired as part of inheritance,

c. a Regular Account may be transferred by the User to their spouse.

d. a Regular Account User may change the Account type to a Business Account for the sole purpose of making purchases under Allegro Business after completing the relevant form available at https://allegro.pl/biznes/konwersja-konta. The condition for the Account change referred to in the preceding sentence is that the User has not sold Goods on Allegro in the two years preceding the date of completing the form.

2.12.

If the User's Account or activities on Allegro require additional verification of the data referred to in paragraphs 2.1. or 2.3., or if the Company has reasonable concerns about the security of the Account or of a given Transaction, concerning, in particular, unauthorized taking over and using of the Account by a different person, or in case of a violation of the Allegro Terms and Conditions by the User, the Company may:

a. make using Allegro or particular services provided within Allegro conditional upon the User's confirmation of their credibility, including identity, on the basis of appropriate documents;

b. restrict the access to particular services on Allegro for a certain period;

c. suspend the User's Account for a definite or indefinite period.

d. use mechanisms or tools blocking bot operations or other IT or programming tools referred to in paragraph 10.11.

When the aforementioned circumstances have ceased, the Company shall lift the said restrictions imposed on the User.

2.13.

Within 14 days of entering into the agreement referred to in paragraph 2.5., the User may withdraw from it without naming any reason. The terms and conditions applicable to agreement withdrawal, including the template withdrawal form available to the User, are set forth in the Notes of Guidance attached hereto as Appendix No. 8.

2.14.

The User acknowledges that, when the profile picture is assigned to their Account in the cases referred to in paragraph 2.7 above, the profile picture may be automatically adjusted to the size that meets the technical requirements specified by the Company.

2.15.

The Company shall employ mechanisms ensuring an adequate level of security of Transactions and other services provided at Allegro and used by the User.

2.16.

Transactions and other services can be performed only if an adequate level of security is ensured. Detailed information on technical requirements, including current updates and recommended security measures required to use the services provided by the Company can be found here.

2.17.

Users should update data in account settings, including their contact details. Business Account users should check for new correspondence from Allegro.

Section 2a. Allegro Business

2a.1.

The use of Allegro through Allegro Business shall be possible only for Users signed in to their Business Account. 2a.2.

Allegro may make such features available as part of Allegro Business that are dedicated only to Allegro Business Users due to the fact that they use Allegro in connection with the business activity they pursue. Allegro may restrict, as part of Allegro Business, access of Allegro Business Users to such features that are dedicated only to Users who do not pursue a business activity or who use Allegro without a connection with the business activity they pursue.

2a.3.

In addition to the payment methods listed in paragraph 5.7 below, Allegro, as part of Allegro Business, provides Allegro Business Users with an option to use an additional payment method, on the terms specified in the Terms and Conditions of Allegro Pay Business.

2a.4.

As part of Allegro Business, the Seller, when setting the terms of the Offer, may:

a. set the Goods price by indicating the VAT rate for the Goods in accordance with the applicable laws,

b. make the price per unit conditional upon the number of units purchased by the Buyer being an Allegro Business User in a single Transaction,

c. enter discounts expressed as a percentage, the amount of which is conditional upon the total value of the Goods purchased by the Buyer being an Allegro Business User in a single Transaction.

2a.5.

Based on the VAT rate indicated by the Seller when setting the Offer terms, the Company shall automatically display the net price of the Goods to the Buyer. The Company shall not verify whether the VAT rate indicated by the Seller is correct. Only the Seller shall be liable to the Buyer for any and all claims arising from the entering or application of a wrong VAT rate.

2a.6.

Offers by Allegro Business Users may be additionally marked, due to the criterion of creation as part of Allegro Business, with a word, a graphic, and a combined word & graphic badge.

2a.7.

The artwork, layout, search criteria, and other Allegro components as part of Allegro Business may differ from those available to Users not being Allegro Business Users to the extent that this is related to different features of Allegro Business and the dedication of Allegro Business to entities using Allegro in connection with the business activity they pursue.

2a.8.

The Allegro Business User status of a User shall not affect the possibility of accessing Offers by Users not being Allegro Business Users.

2a.9.

A User without the Allegro Business User status shall have access to Offers by Allegro Business Users with limitations arising from the fact of not having the Allegro Business User status.

2a.10.

The provisions of other Sections of the Allegro Terms & Conditions shall apply to Allegro Business directly to the extent that this is not regulated otherwise in this Section 2a.

Section 2b. The Family Group Functionality

2b.1.

A Family Group Manager shall be a User who is a natural person over 18 years of age, has a full capacity to act, does not carry out any economic activity on Allegro, has an active Regular Account, and has completed the full Registration process in any manner described in the Terms & Conditions (with the exception of the manner of Account activation specified in paragraph 2.6(a)(ii) of the Terms & Conditions). Where national laws provide for reaching the age of majority at a different age, the Family Group Manager shall at least have reached said age.

2b.2.

A Family Group Member shall be either:

a. A User who is a natural person over 18 years of age, has a full capacity to act, does not carry out any economic activity on Allegro, has an active Regular Account, and has completed the full Registration process in any manner described in the Terms & Conditions (with the exception of the manner of Account activation specified in paragraph 2.6(a)(ii) of the Terms & Conditions); or

b. A Junior Account User, insofar as they can acquire rights and assume obligations pursuant to the generally applicable provisions of law and subject to the rules set out in Appendix 6 to the Allegro Terms & Conditions (Junior Account principles), and at the same time is a family member related by blood or marriage to the Family Group Manager and other Family Group Members.

2b.3.

A Family Group is set up by the Family Group Manager using an option available within their account by inviting the first person being their family member (including another User) via the Company to the Family Group being created. The Family Group Manager shall invite other persons from their family (including other Users) to the Family Group by filling out an invitation form. Prior to sending the invitation, the Family Group Manager shall obtain the required consents from the person to be invited, including consent to providing to the Company the data of the person to be invited and to the receipt of the invitation by the person to be invited. When the data of the person invited is provided to the Company by the Family Group Manager, the Family Group Manager shall represent that they have the right to use such data and that the use thereof on Allegro and via the Company will not violate any rights of the data subject. The Family Group Manager shall be liable for the truthfulness of the representation referred to in the preceding sentence, and they shall indemnify and hold the Company harmless from and against any liability arising in connection with any use of the data on Allegro or via the Company which is unlawful or violates the rights of the data subject.

2b.4.

A person (including a User) who has received an invitation to a Family Group may either accept or reject the invitation within a time limit specified by the Company. Upon accepting the invitation, the User becomes a Family Group Member. The invitation expires upon rejection by the person invited, cancellation by the Family Group Manager, or expiry of the time limit for the acceptance or rejection of the invitation by the person invited.

2b.5.

Within the Family Group Functionality, every Family Group Member and the Family Group Manager can use the options available to them, that is:

a. A Family Group Member may in particular:

i. obtain information about who belongs to the Family Group,

ii. send a request to the Family Group Manager to purchase Goods,

iii. cancel a request sent to the Family Group Manager to purchase Goods,

iv. cancel their membership in the Family Group.

b. A Family Group Manager may in particular:

i. obtain information about who belongs to the Family Group,

ii. accept or reject a request to purchase Goods received from a Family Group Member,

iii. remove a Family Group Member from the Family Group.

2b.6

Having accepted a purchase request received from a Family Group Member, the Family Group Manager purchases the requested Goods using their own Account, in their own name, and on their own behalf. The Family Group Member who has requested the purchase of the Goods receives information about the status of execution of their request by the Family Group Manager and delivery tracking information once the Family Group Manager makes the purchase following the purchase request.

2b.7

A request to purchase Goods sent by a Family Group Member to the Family Group Manager does not preclude that Family Group Member from purchasing the requested Goods or other Goods on their own, using their own Account, in their own name, and on their own behalf.

2b.8

The Family Group Manager who has purchased Goods as a result of a request to purchase the Goods sent by a Family Group Member may transfer the ownership of the Goods to other persons, including the Family Group Member who has sent the request to purchase that Goods. To that end, the Family Group Manager and the Buyer of the Goods, by their own means and on their own responsibility, shall take the steps required by law and pay any dues (including taxes) in connection with the transfer of Goods ownership.

2b.9

A Family Group shall be closed:

a. upon the removal of the last Family Group Member remaining in the Family Group by the Family Group Manager;

b. upon the cancellation of Family Group membership by the last Family Group Member remaining in the Family Group;

c. upon the expiry of the time limit for the acceptance or rejection of the invitation by the last person (including the User) invited to the Family Group out of all persons invited to join the Family Group and having the last active invitation (pending acceptance or rejection);

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

d. upon the rejection of the invitation by the last person (including the User) invited to the Family Group out of all persons invited to join the Family Group and having the last active invitation (pending acceptance or rejection);

e. upon the cancellation by the Family Group Manager of the invitation sent to the last person (including the User) invited to the Family Group out of all persons invited to join the Family Group and having the last active invitation (pending acceptance or rejection);

f. upon the termination of the agreement between the Family Group Manager and the Company concerning the provision of services by the Company on Allegro under the terms of the Allegro Terms & Conditions.

g. upon the violation by the Family Group Manager or a Family Group Member of any of the provisions of the Terms & Conditions, the Terms & Conditions of a service or a promotional campaign available within Allegro (including within the Family Group Functionality) for the Family Group Manager or a Family Group Member, or upon the violation of applicable laws, including where the Family Group Manager or a Family Group Member took any actions that exert a negative influence on the security of operation of Allegro, harm other Users, are in contravention to the intended purpose or assumptions of the Family Group Functionality described in the Terms & Conditions or that aim to circumvent the security measures applied by the Company.

2b.10

Any User who meets the conditions specified in paragraph 2b.1 may simultaneously (at the same time) start only one Family Group within the Family Group Functionality. Any User who meets the conditions specified in paragraph 2b.2 may be simultaneously (at the same time) a member (participant) of one Family Group only.

2b.11

The Family Group Manager and every Family Group Member shall use the Family Group Functionality and the options available within it in accordance with the Terms & Conditions, applicable laws, and with the intended purpose and assumptions of the Family Group Functionality and the options available within it, which are described in the Terms & Conditions (taking into account the provisions of the Terms & Conditions of services or promotional campaigns available within Allegro, including within the Family Group Functionality, for the Family Group Manager or a Family Group Member). It shall be forbidden to resell or make the membership in the Family Group available to other Users free of charge, including within the Family Group Functionality.

2b.12

The Family Group Manager and Family Group Member shall accept the fact that in the event that access of the Family Group Manager or Family Group Member to individual Allegro services is restricted or the Account of the Family Group Manager or Family Group Member is suspended, pursuant to the Allegro Terms & Conditions, the use of the Family Group Functionality or some options within the Family Group Functionality may be impossible or limited.

II. DETAILED PROVISIONS

Section 3. Offers

3.1.

On Allegro, the Seller, when setting the offer terms, may make available to Buyers the following procedures for entering into the sale agreement:

a. Only with Buy Now option, where the Seller offers to sell the Goods at a predetermined price. This Offer may include one or more units of the Goods;

b. Auction, where the Seller, by putting up the Goods for sale, invites Bidders to place bids in order to conclude an agreement. Auction may involve only one unit of the Goods. In the case of Auction, the Seller may set additionally the Buy Now option; however, if the Seller sets a minimum price on the terms set out in paragraph 3.2., the Buyer may use the Buy Now option only until the Bidder places a bid equal to that price. If no minimum price is set by the Seller, the Buyer may use the Buy Now option until the Bidder places the first bid.

3.2.

In Auction, the Seller may set a minimum price, i.e. the lowest price at which the Seller is willing to sell the Goods. Bids lower than the minimum price shall not result in the conclusion of the sale agreement. The amount of the minimum price shall not be disclosed to Users until a Bidder offers the price equal to or higher than the minimum price.

3.3.

The aim of the Offers displayed in the listing categories: “Cars,” “Real Estate,” “Holidays,” “Live Animals,” “Machinery,” “Trailers, Semitrailers,” “Other Vehicles and Boats,” “Motorcycles and Quads,” “Services,” "Automotive Services" and “Tickets” is not to conclude an agreement. These Offers are only classified ads. The Offers referred to in the previous sentence may not include more than one unit of the Goods.

The Offers referred to in this paragraph may be presented by entities cooperating with the Company under separate agreements, in particular, on platforms or in online applications (including mobile applications) operated by them. An exception to the rule indicated in this Section are the Garage Services, publication conditions of which are set out in Appendix No. 1.

3.4.

The Company uses default sorting of Offers the list of Offers, and Products in the list of Products to adjust the order of their placement to the behaviors of Buyers in all Marketplaces and mall.cz (“Relevance”).

The following factors are taken into account with respect to Relevance:

1. Offer information, such as whether the relevant Offer is linked to the Product (this applies solely to Offers in the list of Products), compliance of the Offer description with the Terms & Conditions; the number of displays of the Offer in different time intervals; the number of purchases made in a specific Offer; the number of Goods added by Users to the cart within a given Offer; the number of Users who marked (or unmarked) a given Offer as Favorite; the price of the listed Goods; the number of methods of free delivery made available by the Seller within the Offer; the estimated delivery time for the Goods resulting from the Goods shipment time as declared by the Seller, the actual time of making this shipment and the delivery option provided by the Seller in the Offer; the availability of free return options; the status of the listed Goods, including their features; mode of the conclusion of the sales agreement — Buy now/Auction; the timeframe of the Offer; promotion options; “Official Store” badge, Best Price Guarantee offer feature; placing in the Deal Zone, posting the Offer in the category that corresponds best to a given type of products; and whether the Offer title is similar to the content of the Users’ query in the search engine concerning the Goods being the subject of this Offer;

2. Seller information: such as mainly the number of recommend and do not recommend ratings; the rate of “recommended” ratings given by Buyers; average rating of compliance with Goods description; average rating of the quality of customer service provided by the Buyer; dispatching the order within the time declared in the Offer and timely completion of parcel tracking numbers; time of response to messages from other Users; sales quality rating visible in the "My Sales Quality" dashboard; participation in the Super Seller program; the number of violations of Appendix No. 1 to the Terms & Conditions; the number of notices in connection with violations of paragraph 13.3 of the Terms & Conditions and paragraphs 1(4) and 1(7) of Appendix No. 2 to the Terms & Conditions.

3.4.b.

Representative Offer for a Product based on the following factors:

1. Paifeature of the Offer (featured Offers are displayed first);

2. Seller’s quality level;

3. Sales format of the Offer ('Buy Now' Offers are displayed first);

4. Condition of the Goods (Goods marked 'New' are displayed first);

5. Quality of the main photo of the Offer;

6. Price of the Goods;

7. Users' interest in the Offer;

8. Completion of obligatory Offer parameters;

9. adaptation of the Offer parameters content to the type of business activity;

10. Best Price Guarantee offer feature;

11. expected delivery time.

3.5.

Apart from the default sorting by the "Relevance" criterion, the User can select the following types of Offer sorting within Offer lists on Allegro, i.e.:

a. Price: low to high. This takes into account the criteria in the following order: Offer featured in the listing, Offer matching the searched phrase and category, lowest price, highest popularity, shortest time until Offer expiration;

b. Price: high to low. This takes into account the criteria in the following order: Offer featured in the listing, Offer matching the searched phrase and category, highest price, highest popularity, shortest time until Offer expiration;

c. Price including delivery: high to low. This takes into account the criteria in the following order: Offer featured in the listing, Offer matching the searched phrase and category, lowest price with delivery, highest popularity, shortest time until Offer expiration;

d. Price including delivery: low to high. This takes into account the criteria in the following order: Offer featured in the listing, Offer matching the searched phrase and category, highest price with delivery, highest popularity, shortest time until Offer expiration;

e. Most popular. This takes into account the criteria in the following order: Offer featured in the listing, Offer matching the searched phrase and category, highest popularity, shortest time until Offer expiration;

f. Time: ending soonest. This takes into account the criteria in the following order: Offer featured in the listing, Offer matching the searched phrase, shortest time until Offer expiration, Offer ID;

g. Time: newly listed. This takes into account the criteria in the following order: Offer featured in the listing, Offer matching the searched phrase, shortest time from Offer publication, and longest time until Offer expiration.

3.5.a.

On Allegro, in addition to the default sorting according to the Relevance, the User can select the following types of sorting of Products in the list of Products, i.e.:

a. Price: lowest first. This takes into account the criteria in the following order: Feature of the Product representative, the Product representative's match to the search phrase and category, lowest price, highest popularity, shortest time to the Offer expiry — for the Product representative;

b. Price: highest first. This takes into account the criteria in the following order: Feature of the Product representative, the Product representative's match to the search phrase and category, highest price, highest popularity, shortest time to the Offer expiry — for the Product representative;

c. Popularity: highest first. This takes into account the criteria in the following order: Feature of the Product representative, the Product representative's match to the search phrase and category, highest popularity, shortest time to the Offer expiry — for the Product representative;

d. Product rating: Highest rating for the given product.

3.6.

The Company may include the Seller's Offer published within a Business Account in the Allegro Prices program whose detailed Terms & Conditions are provided in Appendix no. 21 hereto. As part of that program, the Seller consents for automatic reduction of the price of the Goods, as a result of which the Buyer can purchase it at a discounted price. In return, the Company provides the Seller with a transactional rebate lowering the fee due to the Company for the services performed as part of Allegro, corresponding to the difference between the original and discounted price of the Goods. The Seller may exclude any of its Offers or Accounts from the Allegro Prices program.

3.7.

A User with a Regular Account may not create Offers for delivery outside the territory of Poland. Regular Account Offers shall be displayed in the search results only to the Users who have chosen the place of delivery within Poland.

3.8.

In the categories indicated by the Company or in relation to Goods with brands specified by the Company in a detailed list which can be found at https://allegro.pl/dla-sprzedajacych/lL25wWm2MiO, it is not possible to create Offers not linked to the Product in accordance with the Terms & Conditions.

Any Offer from the indicated category or related to the Goods of the indicated brand, which is not linked to the Product, is not visible on Allegro and has no effect until it is removed or correctly linked to the Product, and the Seller who created such an Offer may only take actions related to its removal or linking to the Product.

In the absence of a suitable Product in the indicated category or brand, the Seller may add their suggestion for this Product using the Allegro functionality, in accordance with the rules specified in Appendix No. 10 to the Terms & Conditions.

3.9.

The dispatch time declared by the Seller cannot exceed 25 working days. If, in a relevant Offer, Goods are dispatched by the Seller on the basis of their own contract with the carrier, the estimated delivery time calculated in accordance with paragraph 3.4(1) of the Allegro Terms & Conditions cannot exceed 35 calendar days. This limitation does not apply to Offers listed in the following categories: Furniture, Kid's Room subcategory: Furniture in Kids, Goods made to individual orders and Offers listed as Pre-Orders.

3.10

Offers may be listed as Pre-Orders only by Sellers with a Business Account. The estimated delivery time referred to in paragraph 3.9 above may not exceed 90 days, except in the following categories: Books, Games, Music, Plants (in category Garden), where delivery time may be up to 180 days.

3.11.

The Offer presented on each Marketplace also constitutes commercial information.

Section 4. Forbidden Goods

4.1.

As part of any Transaction, Sellers may not list Goods trading of which violates applicable provisions of law (taking into account the provisions of any foreign law and the provisions of EU law that may apply in a given case) or rights of third parties (in particular copyrights and other intellectual property rights) as well as listing of which may be considered as violating good practice. Sellers shall not sell Goods in a given country or take any measures related to the sale in that country if that contravenes the laws applicable in that country. In addition, it is forbidden to publish and present any content that violates generally accepted ethical or moral standards, in particular content that incites or promotes hatred, violence or any form of discrimination, including on the grounds of nationality, skin color, beliefs, religion, world-view, and also promotes authoritarian and totalitarian systems, as well as any content that endorses or supports such behavior or systems.

4.2.

Notwithstanding the provisions set forth in paragraph 4.1, it is prohibited to offer items indicated as forbidden in Appendix No. 1 hereto.

4.3.

The items referred to in paragraphs 4.1 and 4.2 may not be offered together with other Goods as free gifts.

4.4.

Some types of Goods may be offered only if additional conditions set forth in Appendix No. 1 hereto have been met.

Section 5. Commencing a Transaction

5.1.

The Seller, regardless of the chosen method of preparing the Offer, including filling in the sale form available on Allegro, does this by specifying all terms of the Transaction. The information contained in

the description of the Offer may only refer to its object. Upon adding information or data to the description of an Offer, the Company shall acquire the right to use them, in particular, to use them in any way, at any time, and at its own discretion. The Seller shall authorize the Company to translate the Offer and its components (including by means of automatic text translation software) into other languages and display the Offer in other languages in the allegro.pl domain, and in other domains operated by the Company. By adding information or data in the description of an Offer, the Seller declares that they have the right to add them to the Offer, as well as undertakes that their use on Allegro and by the Company according to the Allegro Terms & Conditions, particularly in the manner specified in the preceding sentences, and does not violate the rights of third parties; the Seller also declares that the content of the Offer constitutes commercial information. The Seller shall be liable for the truthfulness of the declaration and liabilities referred to in the preceding sentence. The Seller shall release the Company from any liability arising from making a false statement or non-performance or improper performance of this obligation.

5.2.

An Offer description should be accurate and complete and must not mislead other Users, in particular, as regards to the properties of the Goods such as their condition, parameters, quality, origin, brand or manufacturer. An Offer description should comply with applicable provisions of law, in particular, contain the information required by applicable consumer protection regulations and, in addition, may not suggest the use of the Goods in a manner violating applicable laws. The Offer description may not contain anything violating applicable law. The User shall be fully liable for the content of their Offer, also for any mistakes or inaccuracies therein.

5.3.

Irrespective of the provisions of paragraph 4.1, the Seller represents that they are authorized to and capable of concluding and performing the agreement with the Buyer.

5.4.

When performing the acts referred to in paragraph 5.1, the Seller shall order the Company to list the Offer on the date indicated by the Seller. If the date is not specified, the listing shall be immediate after positive verification of the Offer. The number of simultaneously listed Seller’s Offers may not exceed 200,000, without the Company’s consent.

The number of Seller's Offers concerning the same Goods, listed in the same subcategory (regardless of the number of Seller Accounts), may not exceed 2, and this limitation does not apply to Goods whose condition is marked with a parameter other than "New".

5.5.

Upon posting an Offer, the Seller is bound by its description. The Seller may introduce changes in the Offer until the first bid has been placed by a Bidder. In the case of an Offer with Buy Now option, the Seller may not effectively modify its description for the Buyers with whom they concluded a sale agreement as part of the Offer. The Seller may not introduce any changes in the Offer description that

would change the Goods on offer or its properties. Upon posting within the Offer any content being the subject of copyright law, in particular, such as signs, logos, images, descriptions, or photos ("Content"), the User allows the Company to use this Content free of charge, non-exclusively and without time and territory constraints, within the scope of:

a. its storing and multiplying by using any techniques, including its recording and duplication into paper, electronic, magnetic, and optic medium copies;

b. its reproduction via telecommunications networks (including the Internet and GSM networks) by any means and techniques, in particular, such as its reproduction in such a way that anybody can access the Content at any chosen time and place; its exploitation in other communications networks, regardless of any possible use of access restrictions; its public viewing and reproduction also done by websites content auto-run mechanisms;

c. its public performance, display, viewing, reproduction, transmission, and rebroadcasting;

d. its lending and its introduction to public trading.

The User consent covers preparation of the Content analyses by the Company, their use in the scope in which the Company is authorized to use the Content, and giving further consents to the extent of the agreement with the Company.

The User gives his consent to exercise his personal copyrights to the Content by the Company and declares that they will not exercise these personal copyrights against the Company or against entities given by the Company further consent to use the Content.

The User warrants that they are authorized to make the aforementioned declaration, to give consents included in the Terms & Conditions, and to incorporate the Content. They also warrant that the Content and its use by the Company in accordance with the Terms & Conditions do not infringe any third-party rights. The User shall release the Company and entities given by the Company further consent to use the Content from any liability arising from the use of the Content in accordance with the Terms & Conditions.

5.6.

Detailed principles of creating an Offer, including its description, uploading images and using additional options concerning its presentation and promotion are set forth in Appendix No. 2 hereto.

5.7.

Seller is obligated to accept Buyer's payments for transactions completed via any payment service available on Allegro, including Allegro gift cards. Depending on the Buyer's choice of payment method, service of the payment execution shall be processed under conditions set forth in Appendix No. 7A, Appendix No. 7B, and Appendix No. 7C to the Terms & Conditions, or the Allegro gift card Terms & Conditions

5.8.

Besides enabling Buyer to perform payment for Goods via services mentioned in paragraph 5.7., Sellers may allow Buyers to complete payments for Goods also by using the “cash on delivery” option, or by paying directly at the place of the Goods collection. Payment on delivery payments made by the Buyer shall be processed under the conditions of the payment on delivery service provider's terms of use which are available here:

- Allegro sp. z o.o.
- DPD Polska sp. z o.o.
- InPost sp. z o.o.
- Poczta Polska S.A.
- UPS Polska sp. z o.o.
- DHL Parcel Polska Sp. z o.o.
- Packeta Poland sp. z o.o. (in Czechia as Zásilkovna)
- WE|DO CZ s.r.o.

If the Buyer selects a payment on delivery option in breach of the terms of use, in particular by exceeding the applicable payment limits, the payment on a delivery service provider may refuse to collect the payment.

5.9.

To list Offers in categories: Collections > Investment Products and Collections > Numismatics > Collectible Gold Coins (excluding the “Scrap gold and silver” subcategory), the Seller shall meet all of the following conditions:

a. satisfy the requirements set out in Section I (33) of Appendix No. 1 to the Allegro Terms & Conditions;

b. after signing in to the Account which will be used to publish an Offer in the aforementioned categories submit a notification through the contact form available at https://allegro.pl/pomoc/kontakt and obtain the Company approval in the form of an email sent to the User’s email address assigned to their Account.

5.10.

When completing the form in the Sales > Sales Settings >Delivery Settings tab, the Seller may specify fast dispatch hours (Same-Day Dispatch) which is a declaration that Goods will be dispatched on the same day provided that the Transaction is completed by the time (including the payment) specified by the Seller, which may differ depending on the carrier type, and the day of the week. Information about Same-Day Dispatch is visible in the Seller’s Offer. The Company reserves the right to refuse to publish the information referred to in the preceding sentence if the Seller fails to meet the requirements specified at https://allegro.pl/dla-sprzedajacych/godzina-wysylki-tego-samego-dnia-dla-wybranych-przez-ciebie-

przewoznikow-i-dni-tygodnia-2YRGlGOgLfR#wymagania-jakie-nalezy-spelnic-aby-kupujacy-zobaczyli-informacje-o-godzinie-wysylki-tego-samego-dnia-w-twoich-ofertach.

5.11.

The Company provides Buyers with the Return Policy which allows them to return the Goods acquired on Allegro, using a return form (hereinafter: "Form"), in accordance with the standards and conditions specified in that policy.

5.12.

In light of the fact that Buyers are provided with the Return Policy, as referred to in paragraph 5.11 above, the Seller that has a Business Account or a User conducting business operations shall be obliged to fill out the relevant Goods return form (available in the "Returns Terms" tab) in total, and assign it to their Offers. Additionally, it is required to comply with the following rules:

a. in case of the Buyer's withdrawal from the agreement, if the Goods have not been sent by the Seller yet – the Seller shall return the funds paid by the Buyer for the Goods, within 2 business days from the date of the Buyer's cancellation of the Transaction;

b. in case of the Buyer's withdrawal from the agreement, other than referred to in sub-paragraph a. above – the Seller shall return the funds paid by the Buyer for the Goods, within 7 calendar days from the date when the Seller receives the returned Goods, yet no later than 14 days from the date of receipt of the Form filled out by the Buyer;

c. in case of a complaint about the Goods purchased by the Buyer that only requests the refund of the amounts paid – to process the complaint within 14 calendar days from the date of receipt of the Form filled out by the Buyer, and if the complaint is accepted – to make a prompt return of the amounts paid by the Buyers for the Goods;

d. to adjust the delivery option for the returned Goods to their properties and size;

5.13.

Upon the conditions set out in Appendixes No. 7A and 7B to the Terms & Conditions:

a. in the case referred to in paragraph 5.12.a above, the Seller may ask the payment services operators referred to in Appendixes Nos. 7A and 7B of the Terms & Conditions, on the basis of information provided by the Company, to pay out the funds available in the settlement tool kept for the Sellers in order to return the amounts paid by the Buyers for the Goods;

b. in the case referred to in sub-paragraphs 5.12.b and c above, the Seller, as part of the acceptance of the terms and conditions of a particular payment services operator, shall ask individual payment services operators referred to in Appendixes Nos. 7A and 7B of the Terms & Conditions, respectively, on the basis of information provided by the Company, to temporarily suspend the payouts of funds available in the settlement tool kept for the Sellers in order to return the amounts paid by the Buyers

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

for the Goods, as well as to submit instructions concerning such returns. Pursuant to the conditions provided for in Appendixes Nos. 7A and 7B, the Seller may subsequently revoke these instructions.

Section 6. Course of Transaction

6.1.

Accepting the terms presented by the Seller in the Offer, the User, in order to purchase the Goods, shall participate in Auction or select the Buy Now option, subject to paragraph 3.3 hereof. In the performance of the aforementioned acts, the User shall fill in an appropriate form available on the Offer webpage and confirm their choice.

6.2.

Upon placing a bid in the Auction process, the personal data regarding the name of the Bidder's Account (login) shall be disclosed to the Seller.

6.3.

From the time of posting the Offer, registered Users may ask the Seller questions regarding this Offer or the Transaction related to the Offer in the following way:

a. Using the relevant "Ask a question" form available in the Offer;

b. Using the relevant "Ask a question" form, or clicking the Seller's email available in About Seller available in the Offer body;

c. Using the "Write a message" option in the Message Center functionality available in the User's Account settings;

d. Using the relevant "Ask about purchase" available in the Purchase Details view;

subject to paragraph 13.6.

6.4.

When joining the Auction process, the Bidder shall indicate the maximum price for the Goods that they undertake to pay if they win. The Bidder may change the maximum price in the course of the Auction, but may not offer an amount lower than or equal to the current price in the Auction. The subsequent Bidder may outbid the previous Bidder, depending on the current price of the Goods, by an appropriate increment amount as per the table below:

The highest price offered at a time	**Increment amount**

PLN 1.00–24.99	PLN 0.50
PLN 25.00–99.99	PLN 1.00
PLN 100.00–249.99	PLN 2.50
PLN 250.00–499.99	PLN 5.00
PLN 500.00–999.99	PLN 10.00
PLN 1,000.00–2,499.99	PLN 25.00
PLN 2,500.00–4,999.99	PLN 50.00
PLN above 5,000.00	PLN 100.00

The Company reserves the right to verify Users purchasing Goods in Offers from the "Collections and Art" category in the case of the Bidders who during the Auction have offered an amount higher than or equal to PLN 1,000.00 or the Bidders for whom the total amount of their currently made bids is higher than or equal to PLN 1,000.00. For this purpose, Section 2, sub-paragraph 2.12.a. of the Allegro Terms & Conditions shall apply *mutatis mutandis*.

6.5.

Bids made by Bidders shall bind such Bidders unless the Seller rejects them. A Bidder's bid may be rejected only before the Auction ends:

a. on a Bidder's request or

b. when the Seller has reasonable doubts as to the Bidder's credibility;

c. in the case of theft or destruction of the Goods during the Auction;

d. due to the Auction closure in the cases referred to in paragraph 6.8(b).

6.6.

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

A proposal to enter into an agreement with the Seller made by the Bidder whose Account will be suspended before the end of the Auction shall cease to be binding. Information on the Bidder's Account block shall be posted on the Auction webpage.

6.7.

An Offer shall be closed after the period specified in its terms by the Seller or when all units of the Goods offered in Offers with Buy Now option are sold. An Offer may be closed earlier:

a. upon the Seller's decision referred to in paragraph 6.8.;

b. upon the Company's decision in the cases referred to in sub-paragraph 8.2(b).

6.8.

The Seller may close their Offer at any time. In the case of:

a. an Offer with Buy Now option — sale agreements concluded so far as part of such an Offer shall be binding;

b. Auction — winners shall be determined according to the status as of the time of its closing pursuant to paragraph 7.2.

6.9.

Goods price should be determined in accordance with generally applicable provisions of law. Apart from the Goods price, the Seller may charge the Buyer only with the shipping costs as specified in the Offer and only in the actual amount.

6.10.

Appendix No. 3 hereto sets forth an action plan for scheduled technical breaks and technical failures, in particular, their impact on listed Offers.

Section 7. Agreement concluded as part of the Offer

7.1.

The Company is not a party to any Goods sale agreements made between Users and does not ensure that the Sellers and the Buyers are authorized to enter into and perform such agreements. Where an agreement is concluded by Users whose registered office or habitual residence allocated in different countries, this might result in the Transaction being governed by the provisions of foreign law.7.2.

An agreement shall be concluded with the winner of the Auction. The winner of the Auction shall be the User who, upon its closure, offered the highest price for the Goods and their bid was at least equal to the minimum price if such a price was specified by the Seller (accepting the winning bid). If several

Bidders placed bids indicating the same highest price, the Bidder who bid as the first offering the highest price shall become the winner.

7.3.

The Buyer shall enter into an agreement with the Seller, confirming the purchase using the “Buy and Pay," "Buy with Pay Business," or "Buy with AllegroPay" button, subject to paragraph 3.3. Each purchase and some payment methods may be additionally confirmed mobile device’s biometric data, where this functionality has been enabled (the biometric data is stored on the device and is not made available to Allegro).

7.4.

The confirmation of entering into an agreement between the Buyer and the Seller shall be sent automatically by email (or alternatively by other means of electronic communication) and shall be for information purposes only. In the email referred to in the previous sentence, the parties to the agreement shall receive the data currently appearing in their Account settings, i.e. Ask the Seller, email address (encrypted by the Company), contact number, address. In the event when the Seller’s registered office as set in the Account settings is outside the European Economic Area or the Offer has been marked in the “Delivery details” field as “Non-EAN Offer”, the data referred to in the previous sentence will be sent outside the European Economic Area. If the Buyer selects a delivery option as part of which the shipped Goods are assigned a tracking number, information regarding shipment tracking may be made available to the Company directly by the carrier or the Seller if the number of the parcel is made available in the “Purchase History” tab displayed after signing in to the Account, the Buyer shall be sent an additional email message with the carrier’s name, shipment tracking number and a link to track the shipment.

7.5.

Unless the parties to the Transaction have agreed otherwise, the Buyer shall pay for the Goods:

a. within 7 days in the case of Offers with the Buy Now option,

b. within 14 days in the case of Offers with the Buy Now option for which the Buyer has chosen payment with a traditional bank transfer,

c. within 30 days in the case of Auctions.

The Buyer’s failure to pay for the Goods on time and, in the case of an Auction, the additional transaction rebate granted to the Seller, will result in the Company automatically canceling the Transaction (except for the “OTC drugs” category). If the conditions for the automatic cancellation of Auctions described above are not met within 30 days, the Company reserves the right to reassess. The abovementioned actions of the Company have no impact on the civil-law effects of the sales agreement concluded between the Users and does not release them from the obligation to render performances towards each other under the legal relation arising.

Section 8. Role of Allegro

8.1.

The Company provides Users with an online commerce platform and other functionalities enabling the conclusion and execution of Transactions as well as the transfer of other content, including between Users, under the rules described in the Allegro Terms & Conditions and in the terms & conditions of respective services. Neither of these functionalities can be equated with having knowledge of the content provided by Users. If content is in violation of the law or the Terms & Conditions, the Company shall take the actions described in this Section 8 in order to detect and remove such content.

The Company shall not be held liable for Users' conduct on Allegro and for the undue performance or failure to perform Transaction-related agreements, and also for the consequences of actions performed by Users or third parties which violate the provisions hereof, if, despite the exercise of due diligence, the Company did not know or could not have known of the illegality of the actions of the User or third party, and for that reason did not take immediate action to remedy the violation or its effects, or prevent access to the information. The Company shall not be held liable for the quality, safety, and legality of Goods sold in Offers, Sellers' capacity to sell, Buyers' solvency, and the veracity and accuracy of data and other contents provided/submitted by Users within Allegro (in particular, advertisements, Product and Goods reviews, correspondence as part of the Discussion). The Company, on the terms set forth in Appendix No. 9, shall grant compensations to the Buyers who have suffered damage as a result of the Seller's dishonest conduct. At the same time, the Company shall be liable for the performance of agreements concluded on Allegro, in connection with its own sale of Goods, in accordance with generally applicable laws and regulations and the terms of the Company's Offers.

8.1a.

The Company reserves the right to moderate User content on the Marketplace interface if it violates generally applicable provisions of law, the Allegro Terms & Conditions or ethical standards. Moderation activities are governed by the rules described in Section 8 and Section 11 of the Allegro Terms & Conditions.

Content moderation can be automated or manual.

8.2.

If an Offer violates the Terms & Conditions or any applicable laws and regulations, the Company may:

a. change Allegro category indicated by the Seller, in which the Offer is listed

b. close before its deadline or remove an Offer with the Buy Now option; however, agreements concluded between Users as part of such an Offer until such closure shall remain valid;

c. remove Auction, causing it to be no longer available on Allegro, and all hitherto activities of Bidders performed as part of it shall have no effect;

d. refuse to post the Offer,

e. remove images from the Offer that are inconsistent with the provisions of the Terms & Conditions,

f. remove from the Offer any GTIN (EAN) number which is non-compliant with the Terms & Conditions.

8.3.

The Company may verify Users' compliance with the Terms & Conditions. Such a verification may be carried out, in particular, by checking if Users observe relevant provisions of the Terms & Conditions. The verification shall be carried out, in particular, by establishing contact with a given User and recording/documenting such contact.

8.3a.

The Company provides tools to report illegal content by electronic means. In order to make a report, it is necessary to complete the appropriate form, including completing all fields indicated as mandatory. The Company will, without undue delay, inform the notifier of the acceptance of the report and the decision made, provided that it has been provided with the electronic contact information of the reporter.

8.3b.

The Company may suspend, for a limited period of time and upon issuance of a prior warning, the ability to make the notifications referred to in paragraph 8.3a. or to lodge the complaints referred to in Section 21 of the Allegro Terms & Conditions by those persons or entities who frequently submit manifestly unfounded reports or by complainants who frequently lodge manifestly unfounded complaints. When deciding on a suspension, the Company shall take into account relevant facts and circumstances, in particular:

a) the absolute number of manifestly illegal content or manifestly unfounded reports or complaints that have been respectively forwarded, made or lodged during the relevant period;

b) the relative ratio of such number to the total number of pieces of information or reports respectively forwarded or made during the relevant period;

c) the burden of abuse, including the nature of illegal content and its implications;

d) the intent of the recipient of the service, person, entity, or complainant, where identifiable.

8.4.

If any User's actions violate the Terms & Conditions and applicable provisions of law, the Company may:

a. issue a notice to the User by email,

b. warn the User by email;

Issuing a notice and a warning to the User does not directly result in the suspension of the User's Account or in restricting access to particular services provided within Allegro, it is only to inform that in the event of further violation of the provisions of the Terms & Conditions, the Company may suspend the Account or restrict the User's access to particular services provided within Allegro.

In case of repeated or material violations of the Terms & Conditions understood as

1. failure to pay the amounts due to the Company within the set time limit,

2. the provision by the User of incomplete or false contact details (e.g. name, company, address) in the Account settings, failure to complete the missing data despite the Company's request,

3. disposal of the Account by the User without the Company consent,

4. making the Account available by the User to other persons contrary to paragraph 2.10 of the Terms & Conditions,

5. Publication of Offers, the subject of which is Forbidden Goods specified in Appendix No. 1 to the Terms & Conditions or Restricted Goods, where the User has not fulfilled the conditions necessary to list such Goods, which are specified in Appendix No. 1 to the Terms & Conditions,

6. Infringing the rules on posting Offers set forth in Appendix No. 2 to the Terms & Conditions,

7. Registration of multiple Accounts and their use contrary to the rules specified in paragraph 2.9 of the Terms & Conditions,

8. Sending spam messages to other Users,

9. Decrease of the overall quality (in the "My Sales Quality" dashboard) to the "Requires improvement" or to the "Unacceptable" level,

10. Taking actions to avoid the payment of fees or sales commissions billed by the Company,

11. Infringing on the rating system rules set forth in Section 11 of the Terms & Conditions,

12. Making purchases for purposes other than completing a Transaction,

13. Infringing the rules on ordering the Company to post Offers set forth in paragraph 5.4 of the Terms & Conditions,

14. Infringing the rules on rejecting bids made by Bidders set forth in paragraph 6.5 of the Terms & Conditions,

15. Infringing the rules set forth in paragraphs 10.1, 10.3, and 10.10 of the Terms & Conditions,

The Company may:

c. temporarily restrict the User's access to respective functionalities or services provided on Allegro, in particular, restrict the User Account's functionality for a definite or indefinite period;

d. suspend one, more, or all of the User's Accounts for a definite or indefinite period.

The Company shall notify the User about the suspension of the Account or restriction of access to specific services via email, indicating the reasons for the suspension or restriction of access to the Account. The User may appeal against the decision of the Company in accordance with the provisions of Section 16 of the Terms & Conditions.

The Company may also temporarily restrict the User's access to individual services provided on Allegro or suspend one, several or all of the User's Accounts for a definite or indefinite period, in the event of the termination, by any of the payment service operators referred to in Appendixes Nos. 7A, 7B, or 7C, of the framework agreement with the User for reasons stipulated in the Terms & Conditions of the service provided by a particular payment service operator.

In the case of failure to respond and present an exhaustive explanation concerning the correctness of the performance of the contract concluded between the Buyer and the Seller as part of the Discussion within the time limit specified in paragraph 10.2 of the Terms & Conditions, the Company may make the use of Allegro conditional upon the User's confirmation of his/her due performance of the contract concluded as a result of the Transaction.

8.5.

Regardless of whether the Company applies the provisions of paragraphs 8.2, 8.3 or 8.4 hereof, the User shall be fully liable for their acts and omissions related to the use of Allegro, in particular, the User may be held liable for damages towards the Company or other Users. If Allegro suffers damage, including penalties imposed on Allegro by third parties, in connection with a User's violation of the Allegro Terms & Conditions, the User responsible is obliged to pay compensation to Allegro. Allegro may charge a Seller who has a Business Account and is established outside the European Economic Area an amount corresponding to the damage suffered, as part of the settlements referred to in Appendix No. 4, Section 9.

Where the User uploads to the Company profile pictures, as referred to in Section 2, paragraph 2.7 of the Terms & Conditions, the User shall represent that they are authorized to use the said profile picture for the purposes specified in the Terms & Conditions and that the use of the same on Allegro and by C the Company does not violate any third-party rights. The User shall be liable for the truthfulness of the representation referred to in the foregoing, and hold the Company harmless against any liability arising in connection with the use of the profile picture on Allegro which is unlawful or violates third-party rights.

8.6.

In case of an Account suspension, the User may only access the Account and use those functions which make it possible to pay amounts due to the Company and finalize agreements concluded before the Account suspension; however, the User may not use any other services provided on Allegro by the Company. Any Offers listed on a suspended Account shall be removed. The outcomes of Auctions with

the participation of the Bidder whose Account has been suspension shall be decided in accordance with paragraph 6.8.

8.7.

The User whose Account has been blocked or its functionality restricted as referred to in paragraphs 2.12 and 8.4 may neither register a new Account nor use another Account without the Company's prior consent.

8.8.

In the cases referred to in paragraph 8.9. below, payment service providers specified in Appendixes Nos. 7A and 7B, acting upon the order of the Company in relation to the Seller's authorization resulting from the agreement executed under the Terms & Conditions, and on the basis of the information provided by the Company, are entitled to temporarily withhold the payout of the Seller's funds in cases and on conditions provided for in detail in Appendixes Nos. 7A and 7B of the Allegro Terms & Conditions ("Payout Withholding").

8.9.

The Company may qualify a Seller's Account for Payout Withholding in the following cases:

a. in Transactions with the estimated delivery time exceeding 10 working days, except Offers in the following categories: Furniture, Kid's Room subcategory: Furniture in Kids and Offers listed as Pre-Orders or

b. in the case of the Sellers who conduct activity as part of a Business Account as an entity whose registered office, registered business, or actual place of business are outside the European Economic Area or the United Kingdom of Great Britain and Northern Ireland.

c. in the case of Sellers who post Offers in categories referred to in paragraph 5.9 above.

d. in other cases specified in the Terms & Conditions of separate services.

8.10.

The Company shall order payment service providers specified in Appendixes Nos. 7A and 7B to apply Payout Withholding in the case of the Accounts referred to in sub-paragraph 8.9(c) above, immediately after positive verification of the Notification referred to in paragraph 5.9 above by the Company.

8.11.

The Company has access to the following categories of User data: data on the Offer, including, in particular, the content of the Offer; data identifying the Buyer as part of the Transaction; data on the Transaction, in particular the payment method, item receipt address, delivery option, additional remarks, as well as it can have access to the content of messages sent between the Buyer and the Seller, including as part of discussions and disputes and the handling of correspondence at the Sellers' request

in the case referred to in paragraph 13.6. The Company manages the above-mentioned data categories in relation to all Offers and Transactions, subject to the reservation that in the case referred to in paragraph 13.6. access to the content of the message applies only to Business Accounts.

The User does not have access to all data which are available to the Company. The User has free of charge access to data relating to their actions as part of Allegro. On Allegro Lokalnie only data on individual completed Transactions is available.

The Company enables paid access to certain statistical data relating to the sale as part of the Allegro platform.

Statistical data relating to the sale as part of Allegro are stored by the Company also after the termination of the Agreement with the User.

The Company has access to personal data of Users, rules of such access and period of storage, and rules of deleting such data are specified in Appendix No. 5 to the Terms & Conditions.

8.12.

The Company may test new services, processes, or functionalities on Allegro or conduct tests regarding changes to existing services, processes or functionalities on Allegro. Tests may affect the use of Allegro by Users, including the way Offers are displayed in search results. Tests may only be conducted for the time necessary and proportionate to achieving the goal of the test. The Company conducts tests solely for the purpose of Allegro development, adapting to market changes, adapting to changes in legal regulations, or improving the services provided.

8.13.

If the Offer, including its content or the Goods offered therein, raises reasonable doubts as to whether the Offer, including its content or the Goods offered therein, complies with the law or whether it violates the rights of third parties, the Company may request evidence from the User who created the Offer that the Offer, including its content or the Goods offered therein, complies with the law or does not violate the rights of third parties. For this purpose, the Company will set a reasonable period, not less than 7 days, for the User to provide the Company with evidence to clarify any doubts referred to in the preceding sentence. If the evidence is not submitted within the time limit set by the Company or if the evidence is insufficient to clarify the doubts in question, the Company may remove the relevant Offer. For the period of verification, the Company may block the User's ability to add subsequent Offers with Goods of the same brand as in the Offer being verified, as described above. If this verification has a negative outcome, the Company may remove the Offers, and block the User's ability to add further Offers with Goods of the same brand as in the Offer that received a negative verification outcome.

8.14.

If the Company has been notified by an entity authorized to use a brand or an entity authorized by it that the subject of a given Offer is non-genuine Good, the Company may remove that Offer and those User's Offers whose subject is Goods of the same brand as included in the Offer that is the subject of the notification. The Company may also suspend for a period of 180 days the User who has created this

Offer from adding Offers whose subject is Goods of the same brand as included in the Offer that is the subject of the report. The Company may apply the above sanctions to all User accounts registered under the same NIP (Tax Identification Number). If, within 180 days, the Company receives another such notification (from the same or a different entity), with respect to the same or a different Account of that User, the Company may also remove Offers of that User, the subject of which are Goods of all brands indicated in Appendix No. 1 Section 2(2) to the Allegro Terms & Conditions, and suspend that User from listing Offers of those brands for an indefinite period of time. The Company may apply the above sanction to all User accounts registered under the same NIP (Tax Identification Number). The User has the right to appeal against the Company's decision under the terms of paragraph 16.7 of the Allegro Terms & Conditions. In the appeal, the User affected by the reports should submit evidence that clears up doubts as to the legitimacy of the Goods presented in the Offer(s) specified in the relevant report. The Company shall verify whether a given entity is authorized to use a given brand or has the appropriate authorization based on relevant legal provisions, in particular on the basis of extracts from the relevant registers and appropriate powers of attorney. If the complaint is accepted, the Company shall restore the removed Offers and lift the sanctions indicated above. In exceptional circumstances, upon presentation by the User of a credible remedial plan to eliminate non-genuine Goods from their Offers, the Company may reinstate the ability of such User to list Offers with Goods of selected brands, as indicated in Appendix No. 1, Section 2(2) of the Allegro Terms & Conditions.

8.15.

Offering Goods sold by the manufacturer only in the selected distribution network may be subject to restrictions. Based on a contract with the organizer and following their notification, the Company may remove offers from Sellers who are not authorized distributors of the relevant Goods.

Section 9. Fees and sales commissions, security of the Company's claims

9.1.

Services provided on Allegro by the Company shall be paid services. The Seller shall be charged with all fees and sales commissions. Such amounts payable shall be charged on an ongoing basis and presented for payment for consecutive settlement periods. The settlement period shall be a calendar month.

9.2.

Fees and sales commissions for services provided on Allegro by the Company shall be paid by the User to the bank account indicated in their Account settings. In accordance with the provisions of paragraphs 9.6–9.9 below, the Company may charge fees and sales commissions in the form of an assignment of receivables by the Seller holding a Business Account.

9.3.

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Any User's actions aiming at or resulting in avoiding the payment of fees or sales commissions billed by the Company are prohibited.

9.4.

The Company shall issue separate invoices for services provided on each Marketplace in accordance with data provided in Account settings; however, Users of Regular Accounts shall be issued invoices upon their request.

9.5.

Amounts of fees and sales commissions for respective services performed on each Marketplace, terms of collecting, billing and settling them, and terms of awarding transaction rebates on amounts payable for services provided by the Company in a given month, and also the method of their calculation as well as the terms of issuing and sending invoices are provided for in Appendix No. 4 hereto.

9.6.

In order to secure the Company's claims under the Secured Receivables, the Seller holding a Business Account shall assign to the Company the receivables for sales made by this Seller through Allegro, registered in the settlement tools operated by the Payment Service Providers.

9.7.

Until an appropriate request is made by the Company, the Seller holding a Business Account remains entitled to receive funds recorded in the settlement tools maintained by the Payment Service Providers. The value of the funds available for payout will be reduced each time by the amount of current accruals.

In connection with the assignment of receivables, and subject to the fulfillment of the conditions set forth in paragraph 9.8 below, the Company shall have the right to require the Payment Service Providers to make a payout of funds recorded in the Seller's settlement tools that have not yet been paid to the Seller's bank account. The Company assigns such funds against the settlement of the amounts due from the Seller to the Company under the Secured Receivables, for each settlement period.

In addition, the Seller holding a Business Account authorizes the Company to notify the Payment Service Providers on the Seller's behalf about the assignment of receivables made under paragraph 9.6 above.

9.8.

The Company shall have the right to exercise the security referred to in paragraph 9.6 above, each time fees, sales commissions, fines, damages, and other costs referred to in Appendix No. 4 of the Allegro Terms & Conditions are charged.

The Company may exercise the security multiple times, regardless of the maturity of the Secured Receivables, including the time limit referred to in Section 7(A)(3) Settlements (Allegro.pl) of Appendix No. 4 of the Allegro Terms & Conditions.

Section 10. Other obligations of Users

10.1.

All actions of Users on Allegro should comply with the Allegro Terms and Conditions, good practice, and applicable provisions of law, including consumer protection laws. A User may not take actions contravening the Allegro Terms and Conditions, good practice, and applicable provisions of law or any actions which adversely affect the security of Allegro operations or are detrimental to other Users.

10.2.

A User must explain the correctness of the performance of the agreement concluded between the Buyer and the Seller. The Seller must give their response and present exhaustive explanations in the Discussion within 24 hours from being alleged of any misconduct by the Buyer, with Saturdays, Sundays, and other public holidays being excluded from such response time according to the laws applicable to the country of registration or permanent residence of the Seller.

When the Discussion concerns undelivered Goods and the time limit to deliver them has lapsed, the Seller is obliged to resolve the problem reported by the Buyer within 7 days. The following shall, in particular, be regarded as a resolution of the problem:

- posting the parcel tracking number to show that the delivery is in progress or that the parcel has been delivered,
- refunding the amount paid to the Buyer through Allegro Finance or posting the refund confirmation in the Discussion.

After the lapse of 7 days, Allegro enables the Buyer to mark the Discussion as unresolved. If the Buyer's problem is unresolved and they decide to use the Allegro Protect and receive a refund, the amount paid to the Buyer will be charged to the Seller in accordance with Section 4(10) of Appendix No. 9 of the Allegro Terms & Conditions.

Otherwise, the Seller will have 14 days since the start of the Discussion to resolve the Buyer's problem.

10.3.

The number of Discussions ended as unresolved for the Seller, who, in the last 60 days concluded more than 1000 agreements, should not exceed 0.2% of the number of all agreements concluded at that time. If in the last 60 days, the Seller concluded less than 1000 agreements, the number of Discussions ended as unresolved in this period may not exceed two.

10.4.

The Seller must respond to the Buyer's message within 24 hours of its receipt, provided that this deadline does not fall on a Saturday, Sunday, or a public holiday according to the laws applicable to the country of registration or permanent residence of the Seller.

10.5.

The Seller is obliged to dispatch the order on the date declared in the Offer. Where, for the ordered Goods, the Buyer selects a delivery option which is registered by the carrier and has been given a tracking number, but this number has not been made available to the Company directly by the carrier, the Seller shall immediately enter in the Orders tab (My Sales -> Orders) the correct tracking number (assigned by the integrated carrier after dispatch of the parcel).

10.6.

On Allegro, the Sellers have been given access to the “My Sales Quality” dashboard where based on the ratings indicated there, the Seller’s quality is determined at one of the following levels:

a. Super+

b. Super

c. Good

d. Neutral

e. Requires improvement

f. Unacceptable

The data included in the “My Sales Quality” dashboard are calculated on a daily basis and they cover the previous 30 days. The calculation may be delayed by no more than 3 days for technical reasons. If that is the case, the data from the last calculation, as available in the “Quality of my sales” tab, shall be treated as binding.

10.7.

The Seller shall maintain the quality of the sales at least at the general “Neutral” level. The quality level may affect the User’s participation in the bonus programs and benefits available on Allegro (e.g. special conditions of participation in the Deal Zone). The detailed rules on how the quality described in the “My Sales Quality” dashboard affects the individual programs are provided in the programs’ terms and conditions. Where the User’s general quality (in the “My Sales Quality” dashboard) drops to the “Requires improvement” or “Unacceptable” level, the Company shall have the right to take the measures referred to in paragraph 8.4 of the Terms & Conditions.

10.8.

Users should archive by themselves the information on agreements concluded on Allegro.

10.9.

Any materials, including graphical elements, layout and composition thereof, trademarks, and other information available on Allegro webpages are subject to the rights of the Company or Users. These elements are subject to the author's property rights, industrial property rights, including rights from the registration of trademarks and rights to databases and, as such, are subject to statutory legal protection.

10.10.

Downloading or using materials available on Allegro in any way (including data and other types of information) shall each time require the consent of the Company and shall not violate any provisions hereof and generally applicable provisions of law, and shall not violate any interests of the Company and Users. The following shall be prohibited:

a. third-party use of indications to which the Company holds rights, including characteristic graphical elements, in particular, such as logos, images, descriptions, or other types of indications;

b. aggregating and processing data and any other information available on Allegro for the purpose of using it within the activity pursued (including operating other Internet platforms), as well as sharing them further on other platforms or outside the Internet, including:

i. extracting (scraping) such data and information, in particular, with the use of bots and other IT or programming tools (including but not limited to tools for data exploration, collection, or extraction),

c. using the Allegro designation or similar designations in the Account login if this can mislead other Users about the entity using the given Account or its affiliation with the Company

d. using designations in the Account login which can mislead other Users about the entity using the given Account.

10.11

It is forbidden to use bots and other IT or programming tools (including but not limited to tools for data exploration, collection, or extraction), including tools which:

a. generate or may generate increased traffic on Allegro, in particular, such that multiply the number of visits of Allegro sites, causing an excessive burden for the IT systems,

b. are malware (including viruses) or may be used to infect Allegro's IT resources or infrastructure with malware (including viruses),

c. serve for making cyberattacks (including network attacks, in particular, DDoS attacks), when using Allegro, in relation to using Allegro as well as for the purpose of using Allegro.

10.12

The Company ensures that Buyers receive the following information:

a. that the Seller has received funds for a payment made using payment methods available on the Platform;

b. that the User may track a parcel containing the Goods, being delivered as part of services provided by carriers, identified in detail at https://allegro.pl/dla-sprzedajacych/przewoznicyzintegrowani-z-allegro-4RY6gLKLZSD and about its respective delivery stages;

c. with requests to rate a Transaction;

d. about Transaction status (in progress, awaiting shipment, dispatched) where the Seller uses for shipment the services of carrier listed at https://allegro.pl/dla-sprzedajacych/przewoznicy-zintegrowani-z-allegro-4RY6gLKLZSD or uses tools for automatic Transaction completion available in the “Orders” tab or via API

through automatic communication channels, i.e., channels that enable contacting the Users via emails, notifications displayed in the User Account in connection with the Transaction concluded, mobile app push notifications, and statuses available in the “Purchase History” tab.

Due to the above, the Seller undertakes not to send any additional messages to Buyers containing only the above-mentioned information by using the above-mentioned automatic communication channels made available by the Company.

The above provision shall not apply where it is the Buyer who initiates contact in connection with a concluded Transaction, and the Seller only responds to it.

10.13.

Sellers must cooperate with the Company to avoid or eliminate risks associated with the Goods, including, in particular, cooperate with the Company in the event that the Goods are declared illegal, the Company is required to withdraw the Goods from the market, recover the Goods from end users, or take other actions to eliminate risks associated with the Goods.

10.14.

A Seller taking any steps to advertise on allegro.pl Goods that are devices within the meaning of Article 1(2)(1) of the Act of April 7, 2022, on medical devices (Dz.U.2022.974), i.e., medical devices, medical device equipment, and products listed in Annex XVI to Regulation (EU) 2017/745 of the European Parliament and of the Council of April 5, 2017, on medical devices, amending Directive 2001/83/EC, Regulation (EC) No 178/2002 and Regulation (EC) No 1223/2009 and repealing Council Directives 90/385/EEC and 93/42/EEC, and in vitro diagnostic medical devices and in vitro diagnostic medical device equipment referred to in Regulation (EU) 2017/746 of the European Parliament and of the Council of April 5, 2017, on in vitro diagnostic medical devices and repealing Directive 98/79/EC and Commission Decision 2010/227/EU, is required to submit a prior written validation referred to in Article 56(2) of the Act of April 7, 2022, on medical devices (Dz.U.2022.974), a PDF specimen of which is available for download after clicking on Declaration — Advertising Medical Devices.

Section 11. Rating system

11.1.

On Allegro, Users may use a descriptive and graphical (i.e. graphical sale assessment) rating system to exchange subjective opinions on the course of Transactions and performance of agreements. If Users have concluded an agreement, the Buyer, within 90 days from the date of concluding the agreement that is from the day and hour of the concluding may rate the Seller, whereas this time limit is calculated to the hour. The Seller who receives a “not recommended” rating may respond to it once. It is not possible to rate the Seller when the Buyer has not made a purchase or their Account is blocked.

11.2.

In descriptive Rating, a User may recommend or not recommend the purchase. In graphical sale rating , the Buyer may give 1 to 5 points to assess the agreement performance by the Seller in terms of the following parameters:

- compliance of the Goods with the description customer service
- Buyer service

11.3.

Rating shall always be assigned to a particular Account and a specific Transaction. A User shall be liable for the content of their rating and responses.

11.4.

The content of rating and responses shall be public information available to all visitors to Allegro.

11.5.

Rating and responses should be consistent with the actual course of Transactions and may not contain the following:

a. vulgarisms, content that is obscene or pornographic, or inciting to hatred, racism, xenophobia;

b. Users’ contact details or logins;

c. website addresses or content of advertising nature;

d. commercial information or constitute commercial information as defined by the applicable provisions of law.

11.6.

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

A User may not participate in any Transaction solely for the purpose of leaving a rating (e.g. to artificially increase or decrease the Seller’s credibility).

11.7.

The Company shall not interfere with the content of any rating or responses; however, it reserves the right to delete or block the possibility of their posting in justified cases when:

a. they violate the provisions of the Terms & Conditions, in particular, of Section 11, paragraphs 11.5 or 11.6;

b. they have been posted for a wrong User or Transaction by mistake if their content explicitly indicates that a mistake has been made;

c. the content of a rating explicitly indicates that a mistake has been made as to its type;

d. the content of a rating contains characters that make that rating illegible; this shall not apply, however, to the special characters specific to the language in which the rating was published;

e. the Company receives the Buyer's request to remove the rating.

11.8.

The Buyer can edit or remove their rating once within the time limit specified in paragraph 11.1 of the Terms & Conditions. Irrespective of the above, parties to a concluded agreement shall also have the possibility to agree on the deletion of ratings and responses to it using for this purpose an appropriate form available within the Account. After 90 days from the purchase, the rating can be removed only at the request of the Buyer, sent via this form: https://allegro.pl/pomoc/kontakt.

11.9.

Following the removal of a rating according to the procedure provided for in Section 11 paragraph 11.7., the Buyer may re-assess the course of the Transaction within 90 days from the date of concluding the agreement related to a particular Offer.

11.10.

Users may post on Allegro their reviews concerning Goods, including their disadvantages and advantages. They are presented in Offers in the “Product review” tab.

11.11.

Reviews posted in Product reviews are subjective opinions of Users who have purchased the relevant Goods on Allegro or of other persons who have purchased the relevant Goods on other platforms operated by entities of the Company's capital group. The source of such reviews will be indicated next to their content. Users shall be liable for the content of their opinions expressed in such reviews.

11.12.

A review of the Goods may not violate applicable provisions of law, including third-party rights; in particular, it may not be defamatory, violate personal rights, or constitute an act of unfair competition. At the same time, regarding the rules of posting reviews of Goods, the provisions of Section 11, paragraphs 11.5 and 11.6 shall apply accordingly.

11.13.

The Company reserves the right to delete reviews of Goods in justified cases, when the relevant review:

a. is a subsequent review referring to the same Goods;

b. refers to a different Goods than the reviewed one;

c. violate the rules set forth in Section 11 paragraph 11.12.;

d. violates applicable provisions of law, good practice or offends religious feelings;

e. violates patent rights, copyrights, business secrets or other intellectual property rights, or personal data protection rights;

f. is only a summary of a film, book or record, etc.;

g. is fully or partially copied from other Users, the manufacturer of the reviewed Goods or from other available sources, except for reviews from platforms operated by entities of the Company's capital group posted by the Company, as specified in Section 11.11;

h. it contains characters that make the review illegible; this shall not apply, however, to the diacritic characters specific to the language in which the opinion was published;

i. the Company receives the User's request to remove their review;

j. does not refer to the Goods, but expresses opinions about the Transaction and its implementation by the Seller (e.g., delivery, customer service, etc.);

k. the Account used to add the review has been suspended pursuant to Sections 2.12 or 8.4(2)-(15) of the Terms & Conditions, or there is reasonable suspicion that the review has not been added by a person (in violation of the rules described in Section 10.11);

l. there is a reasonable suspicion that the review has been added only to unduly increase or decrease the product's rating.

11.14.

By posting a review, the User consents to its use, free of charge, by the Company or other entities cooperating with the Company under separate agreements, and to its modification within the aforementioned scope.

11.15.

Users can rate product reviews. The functionality referred to in the preceding sentence is available only to Buyers who have completed at least one Transaction within the last 12 months. The Company may remove a given product review rating in the event that it is posted fraudulently, in particular, to manipulate the overall rating of a given product review.

III. FINAL PROVISIONS

Section 12. Other services

12.1.

The Company may provide Users with other services supporting the main activity of the Company or facilitating the use of the services of the Company by Users, including the financing, securing or advertising of Transactions, on the terms set forth in the terms and conditions of such services, as well as services involving the intermediation by the Company in the conclusion of agreements on the provision of third-party services.

12.2.

The Company may provide Users with information about services and service offers of third-party suppliers (e.g. who offer financial services, including insurance services), facilitating the use of the services of the Company by Users, including the financing, securing or advertising of Transactions.

12.3.

The Company intermediates in concluding agreements and provides services related to financing and securing Transactions such as insurance for the Goods, consumer loan for the purchase of Goods

12.4.

Currently, on Allegro, Seller cannot provide transaction-related services identical to those mentioned in paragraph 12.3.

Section 13. Privacy and confidentiality

13.1.

Personal data provided by Users in designated areas shall be processed by the Company pursuant to the applicable provisions of law and the privacy policy set forth in Appendix No. 5 hereto.

13.2.

Users' personal data may be disclosed to other Users only in the cases set forth herein for purposes related to the Transactions and in other cases with the prior consent of the data subject.

13.3.

A User shall not disclose to third parties any information related to other Users received from the Company in connection with the use of Allegro unless the User has obtained the prior consent of the User who is the data subject. In particular, the use of such information for commercial purposes, in particular, to promote in any form the activities of any User carried out outside Allegro shall be prohibited.

13.4.

The use of the information referred to in paragraph 13.3 for commercial purposes to promote in any form the activities of any User carried out outside Allegro shall be prohibited. In particular the following shall be prohibited:

a) making proposals to buy or sell the Goods outside Allegro (not applicable to Offers referred to in paragraph 3.3);

b) adding to the shipped Goods or providing in any other form any content with information about commercial activities carried out outside Allegro (e.g. leaflets advertising an online store);

c) opening accounts for Users in online stores.

13.5.

The Company reserves the right to filter and block messages sent by Users using the tools made available on Allegro, in particular, if they are spam, include content that violates these Terms & Conditions, or otherwise pose a risk to the safety of Users.

13.6.

The Seller with a registered Business Account shall order the Company to handle correspondence related to Transactions concluded via that Account, subject to the reservation that such correspondence handling consists of the Company automatically analyzing (using machine learning technology) the content of messages sent by Buyers to a given Seller using the options described in paragraphs 6.3.a and 6.3.b in order:

(i) to check whether the Company is able to answer the questions contained in such a message on behalf of the Seller

(ii) that Allegro, on behalf of the Seller, answers the questions contained in such a message if the Company has the appropriate knowledge based on the data from the Company IT systems.

If as a result of the automatic analysis of the message referred to above, the Company is not able to answer the Buyer, the message shall be immediately forwarded to the Seller so that they can reply to it.

The rules for entrusting the processing of Buyers' personal data related to the handling of correspondence are described in Appendix No. 19 of the Allegro Terms & Conditions.

13.7.

Expired Offers may be published in archiwum.allegro.pl subdomain. The published information is for reference only and the Company may not ensure or guarantee that expired Offers will be made public fully and comprehensively.

Section 14. Amendments to the Allegro Terms & Conditions

14.1.

The Company may amend the Terms & Conditions in the following cases:

a. amendments to legal regulations having a direct impact on the content of the Terms & Conditions;

b. imposing certain obligations by governmental authorities;

c. amendments to the price list;

d. improving the operation of the Platform and the User service;

e. enhancing the protection of Users' privacy;

f. amendments to the privacy policy;

g. preventing misuse;

h. security/safety considerations;

i. technological and functional changes;

j. changes in the scope of services provided, including the introduction of new services;

k. editorial changes.

Such amendment shall become effective within the period indicated by the Company not shorter than 15 days from the time of notifying Users about the amendments and making the amended Terms & Conditions available to them, in particular, by publishing it on the website: https://allegro.pl/pomoc/zmiany-w-regulaminie/aktualnosci, and sending it to the email address assigned to the User's Account (if the User has logged in to their Account in the last 2 years). Amendments to the Terms & Conditions, which apply to Sellers only, are sent to Users that sell Goods on Allegro. If the User does not provide an email address, information about the amendments is sent by text message to the contact number provided during registration.

The Company may amend the Terms & Conditions without a 15-day period, referred to above, with an immediate effect, if:

(i) it is subject to legal or regulatory obligations, under which it is obliged to amend the Terms & Conditions in such a manner that prevents it from keeping the above-mentioned 15-day notification period,

(ii) it must by way of an exception amend the Terms & Conditions to counteract unforeseen and immediate threats related to the protection of online intermediation services, Users against fraud, malware, spam, breach of data, or other cybersecurity threats.

14.2.

The User who does not accept planned amendments of the Allegro Terms & Conditions should immediately, no later than within 15 days from notification of such amendments, notify the Company to terminate the agreement with the Company, using the form referred to in paragraph 15.2. User's termination of the agreement with the Company for the Account indicated by him/her as described above shall be effective no earlier than 15 days of notifying the User of amendments to the Allegro Terms & Conditions.

Upon the first signing in to Allegro after an amendment has entered into force, the User shall be notified of such amendment and the possibility to accept it.

14.3.

Paragraph 14.1 shall apply *mutatis mutandis* to changes in the method of providing services by the Company for Users who are consumers.

14.4.

The provisions of paragraph 14.1 (c), (f) and (i) do not apply to consumers and the Company will not amend contracts concluded with consumers on their basis.

Section 15. Termination of the agreement with the Company

15.1.

The provision of services on Allegro shall be unlimited in time, subject to the provisions of the paragraph below.

15.2.

A User may, at any time, terminate the agreement concluded with the Company related to the Account indicated by them, by filling in and approving the contract termination form. In this case, all Seller's currently published offers will be removed within 7 days from the date of contract termination form

approval. Furthermore, during the contract termination period, it will not be possible to list new Goods, buy Goods, participate in an Auction or change the amount offered by the Bidder during bidding.

15.3.

The termination by a User, according to the procedure provided for in paragraph 15.2, of the agreement with the Company for the Account indicated by them, shall be effective no earlier than 60 days from the date of contract termination (interpreted as the date of filling in and approval of contract termination form). After the 60 days deadline, it will not be possible to sign into the Allegro account and to use services available within the scope of the account.

Termination of the agreement with the Company shall not entail expiry or termination of the receivables assignment agreement referred to in paragraphs 9.6–9.9.

15.4.

In the event that a User repeatedly violates the Terms & Conditions, the agreement may be terminated by the Company against a thirty day notice.

15.5.

If the agreement has been terminated by the decision of the Company, a User may not register an Account on Allegro again without the prior consent of the Company.

Section 16. Contact details and complaints procedure

16.1.

A User may contact the Company in relation to the services provided electronically hereunder:

a. in writing to Allegro sp. z o.o., ul. Wierzbięcice 1B, 61-569 Poznań;

b. in an electronic form (by, e.g., using the contact form on web pages of specific paragraphs in the “Help” section, which may be accessed from the main page of the Allegro platform).

16.2.

Allegro may contact the User:

a. in writing to the correspondence address provided by the User;

b. in an electronic form to the email address provided by the User;

c. by phone calling the contact number provided by the User,

d. by sending short text messages (SMS) to the contact number provided by the User.

16.3.

If, in a User's opinion, services to be provided under the Terms & Conditions are not rendered by the Company or are not rendered in accordance with the Terms & Conditions, the User may present their reservations in the manner specified below ("Complaint"). In addition, in the case of own sale of Goods by the Company, a User may make a Complaint in the manner described in the Company's Offer.

16.4.

A Complaint may be lodged in an electronic form using the contact form or in a written form. A Complaint shall contain at least the name under which the User acts on Allegro (login), the description of their reservations, and the proposed method of handling the Complaint.

16.5.

The Company shall handle a Complaint within 14 days from the date of its receipt. When a Complaint does not contain the information necessary to handle it, the Company shall ask the User making the Complaint to supplement the required information, and then the period of 14 days shall run from the date of submitting the supplemented Complaint.

16.6.

A response to a Complaint shall be sent only to the email address assigned to a given User's Account. In particularly justified cases, the Company may send a response to a different email address provided by the User making a Complaint, which is not assigned to the User's Account, or in writing to the address provided in the Compliant.

16.7.

A User may appeal against the decision taken by the Company concerning a Complaint ("Appeal"). The provisions of Section 16, paragraphs 16.3, 16.4, and 16.5 shall apply accordingly. The Appeal may be lodged within 6 months after the Company informs the User of the decision.

Section 17. Governing law and disputes

17.1.

An agreement between User and the Company, relating to services provided on Allegro by the Company on terms and conditions set forth herein, shall be governed by Polish law with the exclusion of the United Nations Convention on Contracts for the International Sale of Goods of 11 April 1980 (Dz. U. 97.45.286).

In the case of Users who are consumers, the above choice of law shall not exclude the protection afforded to the Users by mandatorily applicable laws of the country in which the User has its habitual residence.

Any disputes between Allegro and a User that is not a consumer, concerning Allegro, including connected with the services provided on Allegro by the Company shall be resolved on a non-exclusive basis by Polish courts of general jurisdiction competent for the registered office of Allegro.

A User being a consumer may initiate out-of-court proceedings to solve a Complaint and enforce claims before the Permanent Arbitration Consumer Court at the Provincial Inspector of Trade Inspection in Poznań. Information on how to initiate such proceedings and on the procedures applicable to dispute settlement can be found at http://www.uokik.gov.pl in the "Consumer dispute settlement" tab (Polish: Rozstrzyganie sporów konsumenckich). The consumer User may also use the EU ODR platform available at http://ec.europa.eu/consumers/odr/. Detailed information on how to file a complaint can be found here.

17.2.

The Company may attempt to amicably settle the dispute with User pursuing a business activity, using Allegro to offer items to consumers, through an independent mediator, upon the prior consent of the Company for mediation. Should the User, referred to in the previous sentence, propose mediation to the Company and after the Company has accepted this proposal, mediation will be conducted by a mediator from Europejski Instytut Mediacji, in accordance with the mediation rules applied by Instytut. The Company shall bear a reasonable part of the total costs of mediation which the parties will determine each time. The list of mediators and mediation rules are available at the contact address: eiminstytut@gmail.com.

17.3.

The User has the right to choose any certified out-of-court dispute resolution body to resolve disputes regarding decisions made by the Company. The exercise of the aforementioned right is without prejudice to the User's right to institute legal proceedings.

Section 18. Appendixes

18.1.

The Terms & Conditions contains the following appendixes which constitute its integral part:

Appendix No. 1: Forbidden and restricted Goods;

Appendix No. 2: Rules on creating Offer description;

Appendix No. 3: Policy on technical breaks and compensation for technical failures;

Appendix No. 4: Fees and sales commissions;

Appendix No. 5: Privacy protection policy;

Appendix No. 6: Junior account principles;

Appendix No. 7A: Terms & Conditions of PayU service;

Appendix No. 7B: Terms & Conditions of Przelewy 24 service within Allegro.pl;

Appendix No. 7C: Allegro Finance Terms & Conditions;

Appendix No. 8: Notes of guidance on agreement renouncement and draft renouncement statement;

Appendix No. 9: Allegro Protect;

Appendix No. 10: Adding and using Products;

Appendix No. 11: Use of databases of the Company and available in Allegro;

Appendix No. 12: Terms & Conditions of the "Allegro Smart!" service for the Sellers;

Appendix No. 13: Allegro Lokalnie;

Appendix No. 14: General Terms & Conditions of the Cooperation Related to the Mail Order Sales of Medicinal Products;

Appendix No. 14A: General Terms & Conditions of the Cooperation Related to the Mail Order Sales of Veterinary Medicinal Products;

Appendix No. 15: Allegro Community;

Appendix No. 16: General Terms & Conditions of Delivery Service;

Appendix No. 16A: General Terms & Conditions of the Delivery Service for Allegro Lokalnie;

Appendix No. 17. Charity Offers;

Appendix No. 18. Terms & Conditions of International Forwarding Services;

Appendix No. 19. Data processing Agreement;

Appendix No. 20. Transactions subject to the obligation of archiving or VAT settlement through the Company;

Appendix No. 21: Details of Allegro Prices program.

Appendix No. 22A. Allegro.cz

Appendix No. 22B. Allegro.sk

18.2.

Links posted in the electronic version hereof, including the appendixes, only facilitate browsing through Allegro pages. Documents other than the appendixes listed above shall not constitute the integral part hereof.

Section 19. Validity

If any provision hereof is held invalid by a final and absolute court judgment, the remaining ones shall stay in full force and effect unless the relevant laws provide for a different effect.

Section 20. Language versions of the Allegro Terms & Conditions

20.1.

Certain elements of Allegro have been translated (including using automatic text translation software). The text has been translated with due diligence, however, certain results of translation (in particular by a computer program) might prove imperfect or might not be translated correctly due to the limitations of the text translation software. The Company recommends exercising caution when using translated content.20.2.

The Polish language shall be the original language of the Terms & Conditions, the platform, and all communication by the Company with Users. In the case of any doubts related to the translated content referred to in the preceding sentence, they should be resolved by reference to the original language version, except where the mandatory provisions of law require them to be resolved on the basis of a different language version.

20.3.

This service may contain translations provided by Google. Google hereby disclaims its express or implied liability for any translation, including its accuracy, reliability, and merchantability, fitness for a particular purpose, and any liability for infringements.

Section 21. Internal complaint-handling system

The Company shall ensure the operation of an internal complaint-handling system within the meaning of paragraph 11.1. of Regulation (EU) 2019/1150 of the European Parliament and of the Council of 20 June 2019 on promoting fairness and transparency for business users of online intermediation services. Complaints of the Users that relate to the issues listed in this regulation can be made through https://na.allegro.pl/skarga.

Section 22. Explosives precursors

Trade in explosives precursors within the meaning of Regulation (EU) No 2019/1148 of the European Parliament and of the Council of 20 June 2019 on the marketing and use of explosives precursors, amending Regulation (EC) No 1907/2006 and repealing Regulation (EU) No 98/2013 is permitted only upon fulfilling the duties and conditions set out in the Regulation.

Under the law, the sellers are required to fulfill all the conditions and duties laid down in the Regulation. This applies, in particular, to the mandatory verification of the buyers and their rights to purchase the precursors, including verification of their identity, and disclosure duties towards those buyers in respect of precursors sold to them. The duties imposed by law also apply to the reporting of so-called suspicious transactions within the meaning of the said Regulation.

The fulfillment of the conditions concerning precursors trade is a pre-condition for the legal sale of precursors on Allegro that is in line with the General Terms & Conditions.

Section 23. Recommendation System

23.1.

The Company uses a Recommendation System for Offers, classifieds and Products, which adjusts the Offer and Classified Ad displayed on the interface taking into account User behavior (the "Recommendation System").

The Recommendation System takes into account the following factors:

1. Details about the Offer: Offer title, Offer price, Offer category, number of times the Offer has been viewed, number of times the Offer has been co-viewed with other Offers, number of times the Offer has been purchased, number of times the Offer has been co-purchased with other Offers, number of unique Users viewing the Offer, number of unique Users who have purchased the Offer, estimated delivery time, place of shipment of the Goods, estimated delivery cost.

2. Details about the Product: Product title, Product category.

23.2.

On the Allegro home page, in addition to those mentioned above, the Recommendation System also includes:

1. the history of the User's viewings of Offers and the history of the User's purchased Offers (if the User has consented to personalization and marketing activities),

2. information on whether the Offer is covered by the Best Price Guarantee program (in location: "Best Price Guarantee for You").

23.3.

On the Offer page, the Recommendation System also includes:

1. Information on whether a given Offer is Sponsored (in places: "Sponsored Offers that may interest you", "Other from", "Sponsored Offers inspired by your searches").

2. Information on whether a given Offer is from the same Seller as the Offer on the Product Page ("Other Items from this Seller") - also appears on the pre-cart layer and in the cart.

23.4.

If no consent to personalization and marketing activities is given, the Recommendation System selects the Offers that sell best on the respective Marketplace (so-called bestsellers). The User has the option to disable the personalized Recommendation System by unchecking consent.

Appendix No. 1

Appendix No. 1. Forbidden and restricted Goods

Listing the following types of Goods within the Offer is prohibited or permitted, provided that the indicated Goods meet the conditions specified below and the description of the Goods listed within the Offer contains the indicated contents (Restricted Goods):

1. Goods containing shocking pornographic content:

Allegro.pl Allegro.cz Allegro.sk	**forbidden**

2. Symbols or products that contain Goods propagating fascism or other totalitarian political system or that present content praising or promoting such a system or inciting hatred on the basis of differences related to nationality, ethnic origin, race or religious beliefs, or due to the lack of any religious beliefs or otherwise violating the prohibition referred to in paragraph 4.1. of the Allegro Terms & Conditions, except for items of artistic, educational, collector's or scientific value:

Allegro.pl Allegro.cz Allegro.sk	**forbidden**

3.Goods violating personal rights of third parties:

Allegro.pl Allegro.cz Allegro.sk	**forbidden**

4. Music, videos, software, and other Goods which infringe upon intellectual property rights:

Allegro.pl Allegro.cz Allegro.sk	**forbidden**

5. Non-original products (the so-called "knock-offs", items that violate industrial property rights):

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Allegro.pl Allegro.cz Allegro.sk	**forbidden**

6. Explosives and hazardous chemical substances:

Allegro.pl Allegro.cz Allegro.sk	**forbidden**

7. Drugs, psychotropic substances, intoxicants, cannabis seeds:

Allegro.pl Allegro.cz Allegro.sk	**forbidden**

8. Medicinal products prescribed by doctors and other medicines:

Allegro.pl	**forbidden**, subject to Appendix No. 14 and Appendix No. 14A of to the Terms & Conditions
Allegro.cz Allegro.sk	**forbidden**

9. Alcoholic beverages:

Allegro.pl Allegro.cz Allegro.sk	**forbidden**

10. Tobacco products, electronic cigarettes, bases for liquids/aromas, liquids (including those without nicotine), refills and their parts, tobacco heating devices and their parts, nicotine pouches:

Allegro.pl Allegro.cz Allegro.sk	**forbidden**

11. Human tissue, including organs, body parts, body fluids, and secretions (e.g., nails, bones, urine):

Allegro.pl Allegro.cz Allegro.sk	**forbidden**

12. Live or dead animals (as well as their parts or derivative products) of species listed in currently applicable annexes A–D to Council Regulation (EC) No. 338/97 of 9 December 1996 on the protection of species of wild fauna and flora by regulating trade therein:

Allegro.pl Allegro.cz Allegro.sk	**forbidden**

13. Live animals:

Allegro.pl	**allowed**, with the proviso for dogs and cats that they can be marketed in a place of their breeding and farming, and animals with pedigree or birth certificate. In the case of other animals, the Seller must guarantee safe and humanitarian transport conditions (preferably personal pick-up). **The required element of description is** a statement on guaranteeing safe and humanitarian transport conditions.
Allegro.cz Allegro.sk	**forbidden**

14. Shares in companies, stocks, bonds and other securities, receivables, shares in investment funds, insurance policies, and products and all other financial instruments offered as a form of cash investment, except for securities in the material form of collector's value only:

Allegro.pl Allegro.cz Allegro.sk	**forbidden**

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

15. Virtual currencies (including cryptocurrencies such as bitcoin, litecoin, dogecoin, etc.) and services and products related thereto:

Allegro.pl Allegro.cz Allegro.sk	**forbidden**

16. Software that infringes a manufacturer's license, trial software, freeware, shareware, and abandonware:

Allegro.pl Allegro.cz Allegro.sk	**forbidden**

17. Software adapted to perform actions violating the law or good practice:

Allegro.pl Allegro.cz Allegro.sk	**forbidden**

18. Website and FTP server addresses (except for Internet domains):

Allegro.pl Allegro.cz Allegro.sk	**forbidden**

19. Information and instructions not intended as service, in particular: tips on how to circumvent terms and conditions, use Internet systems that offer financial profits (e.g., payment for online banner display or for receiving emails, information such as "how to make...", "how to find...", "how to earn..."):

Allegro.pl Allegro.cz Allegro.sk	**forbidden**

20. Access to torrent websites, accounts in free websites, and services related thereto (e.g., "likes", reviews, comments):

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Allegro.pl Allegro.cz Allegro.sk	**forbidden**

21. Access to erotic/pornographic websites and virtual currencies used on such sites:

Allegro.pl Allegro.cz Allegro.sk	**forbidden**

22. Accounts in partnership and loyalty programs and services related thereto:

Allegro.pl Allegro.cz Allegro.sk	**forbidden**

23. Databases (including personal data or lists of email addresses):

Allegro.pl Allegro.cz Allegro.sk	**forbidden**

24. Mail order and direct sales catalogs used to order goods, excluding outdated catalogs of collector's value only:

Allegro.pl Allegro.cz Allegro.sk	**forbidden**

25. Cards and devices owned by telecommunications and digital television platforms operators:

Allegro.pl	**forbidden**. In the case of sales decoders distributed by digital television operators **the required element of description is** providing the decoder serial number
Allegro.cz Allegro.sk	**forbidden**

26. Master's, Bachelor's and other graduation theses, secondary school final exam papers, essays, and other similar papers and services related to creating such papers:

Allegro.pl Allegro.cz Allegro.sk	**forbidden**

27. Stock exchange investment systems, and lottery and betting systems as well as services related to providing support in entering such lotteries and placing bets:

Allegro.pl Allegro.cz Allegro.sk	**forbidden**

28. Fishing tools and equipment the use of which is forbidden or possession of which is restricted by law:

Allegro.pl Allegro.cz Allegro.sk	**forbidden**

29. Weapons and ammunitions:

Allegro.pl	**forbidden**: weapon and ammunitions within the meaning of the Act on Weapons and Ammunitions; separately loaded firearms (not using cartridges) manufactured before 1885 or their replicas **are allowed**. **The required element of description is** a declaration that a separately loaded firearm or its essential parts were manufactured before 1885 or that it is a replica; **allowed:** air guns, on the condition that the bullet energy may not exceed 17J. **The required element of description is** a declaration that the bullet energy does not exceed 17J; **allowed:** ammunition (e.g., bullets, mines, grenades) or its essential parts, on the condition that the ammunition must

	be deactivated. **The required element of description is** a declaration that ammunition is deactivated;
Allegro.cz	**forbidden:** weapon and ammunitions of category A to D within the meaning Act No. 190/2003 Coll. on firearms and ammunition
Allegro.sk	**forbidden:** weapon and ammunitions of category A to D within the meaning of the General Act on the Regulation of Arms and Ammunition Act No. 190/2003 Coll

30. Vehicle registration certificates and vehicle history cards offered without vehicles which they have been issued for and vehicles without documents, registration plates except for license plates of a collectible nature:

Allegro.pl Allegro.cz Allegro.sk	**forbidden**

31. Discount coupons in the form of a commitment entitling their holders to receive a discount or another benefit concerning a future purchase of Goods outside Allegro:

Allegro.pl Allegro.cz Allegro.sk	**forbidden**

32. Electronic publications that are not an integral part of the publishing package (e.g., books, poems, guides, the so-called "e-books") and mp3 audiobooks transmitted digitally:

Allegro.pl	**allowed** only in "E-books" and "mp3 Audiobooks" categories, however, the Seller must meet all of the following conditions: a. Integrate with the API resource https://allegro.pl/moje-allegro/zakupy/moja-polka, i.e., allow the download of e-Books and audiobooks

	offered on Allegro within the functionality of the user's My Shelf account; b. Maintain at least 1,000 Offers (monthly average) on Allegro in the Seller's Account in "MP3 Audiobooks," or 10,000 Offers in the Seller's Account in "E-Books;" this condition does not apply to Sellers who offer on Allegro solely publications of their own authorship or publications for which they are publishers; c. In the Offer description, include clear information on the rules applicable to using the offered Goods after their purchase, including the possibility to download the e-book or audiobook from the My Shelf tab (https://allegro.pl/moje-allegro/zakupy/moja-polka), as well as make available and maintain in that Offer a valid link shared with the Buyer via the My Shelf service; Configure the Offer to indicate no option to withdraw from the agreement without stating the reason in accordance with the Returns Policy on Allegro as regards digital content;
Allegro.cz Allegro.sk	**forbidden**

33. Gold in the form of gold bars and their copies and imitations, coins minted after 1800, and silver in the form of bars and their copies and imitations:

Allegro.pl Allegro.cz	**forbidden**, with the proviso that the Goods from the "Investment Products" (excluding the "Scrap gold and silver" subcategory) and the "Collectible Gold Coins" categories may be offered only by entities operating under separate agreements concluded with the Company, however, under the "Investment Products" category, only Goods in which ores represent at least 50% of their value may be offered. In addition, apart from the conditions specified in the preceding sentence, the Seller must also meet the above conditions jointly:

	a. In the case of a Business Account, the Account must have a "Recommended" rating of at least 98% in their Account; b. In the case of a Regular Account, the Account must have a "Recommended" rating ratio of at least 99% in their Account. The dispatch timeframe specified by the Seller in the offer listing form may not be longer than 24 hours. At least 3 months have passed since full Account activation. Following positive verification, i.e., when all requirements described above are met, the Seller shall have the right to set up a new account dedicated solely to selling in the aforementioned categories. In the "Scrap of gold and silver" subcategory, without meeting the requirements described above, it is allowed to sell Goods in the form of gold and silver scrap (for example, fragments of jewelry, broken cutlery, sheet metal, granules, powder, filings, elements of electrical systems, etc.), whose only value is the value of bullion, wherein the Goods may not be in other forms, such as coins and bars.
Allegro.sk	**forbidden**

34. Prepaid payment cards (the so-called "pre-paid cards"):

Allegro.pl Allegro.cz Allegro.sk	**forbidden**

35. Registered prepaid phone cards:

Allegro.pl	**forbidden**
Allegro.cz Allegro.sk	**allowed**

36. Fake banknotes and coins remaining in circulation (counterfeit/imitations of banknotes and coins):

Allegro.pl Allegro.cz Allegro.sk	**forbidden**

37. Used items that should not be re-used for health or hygiene reasons; Applicable to items listed in the following categories:

Fashion > Clothes, footwear, accessories > Haberdashery and accessories > Cotton face masks,
Health > Vision correction > Lenses > Contact lenses,
Beauty>Care>Intimate hygiene>Panty Liners,
Beauty>Care>Intimate hygiene>Feminine intimate hygiene wipes,
Health>Personal Hygiene>Intimate Hygiene,
Electronics>Audio, Video and Household Appliances>Small Household Appliances>Hygiene and Care>Electric Toothbrushes,
Health>Oral Hygiene>Accessories,
Health>Oral Hygiene>Irrigators,
Health>Oral Hygiene>Irrigator Nozzles,
Health>Oral Hygiene>Replacement toothbrush heads,
Health>Oral Hygiene>Teeth Pads,
Health>Oral Hygiene>Dental floss, Health>Oral Hygiene>Pastes,
Health>Oral Hygiene>Dentures and Braces Care,
Health>Oral Hygiene>Mouthwashes,
Health>Oral Hygiene>Toothbrushes>Manual,
Health>Oral Hygiene>Fresh breath,
Health>Oral Hygiene>Plaque Disclosing,
Health>Oral Hygiene>Whitening,
Health>Oral Hygiene>Other,
Health > Medical Equipment and Supplies > Hospital and medical office equipment > Disposable Products
Health > Personal Hygiene > Diapers
Erotica>Erotic Accessories and Gadgets>Anal plugs and probes,
Erotica>Erotic Accessories and Gadgets>Sexual stimulation balls and eggs,
Erotica>Erotic Accessories and Gadgets>Sex dolls,
Erotica>Erotic Accessories and Gadgets>Penises and Dildos,
Erotica>Erotic Accessories and Gadgets>Rings and caps>Caps,
Erotica>Erotic Accessories and Gadgets>Rings and caps>Rings and clamps,
Erotica>Erotic Accessories and Gadgets>Rings and caps>Extensions,
Erotica>Erotic Accessories and Gadgets>Vaginas and masturbators,
Erotica>Erotic Accessories and Gadgets>Vibrators>Classic,
Erotica>Erotic Accessories and Gadgets>Vibrators>Natural,
Erotica>Erotic Accessories and Gadgets>Vibrators>Stimulating G-spot,
Erotica>Erotic Accessories and Gadgets>Vibrators>Multi-purpose,
Erotica>Erotic Accessories and Gadgets>Vibrators>Sets,
Erotica>Erotic Accessories and Gadgets>Vibrators>Other,

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Erotica>BDSM>Enemas,
Erotica>BDSM>Speculum,

Allegro.pl Allegro.cz Allegro.sk	**forbidden**

38. All types of codes, passwords, tokens, keys, or accounts (hereinafter referred to collectively as "Codes") that allow access to and use of services that make it possible to watch or listen to multimedia content on the Internet, especially in the form of music, podcasts and films, e.g., Netflix, HBO Max, Cda Premium, VOD.pl, Player.pl, Spotify, Tidal, Storytel:

Allegro.pl Allegro.cz Allegro.sk	**forbidden**, except for Codes offered by entities carrying out official, authorized activities related to their resale, operating under individual agreements concluded with the Company;

39. Codes and coupons of any type and in any form, in particular, vouchers (collectively, "Vouchers") which are redeemable for cinema tickets or other services or products offered at cinemas or which may be otherwise used at cinemas:

Allegro.pl Allegro.cz Allegro.sk	**forbidden**, except for Vouchers provided by entities engaged in official and authorized Voucher resale business and operating under individual agreements with the Company;

40. Firecrackers and pyrotechnics:

Allegro.pl	**forbidden:** firecrackers and pyrotechnics of class P2, F4, and T2; **allowed:** pyrotechnic materials other than listed above, provided they are offered exclusively by Users who have registered a Business Account, in the "Fireworks" category by Sellers with the appropriate license or certificate, on the condition that they must be delivered by the entities that enable the transport of these types of Goods. They must have a CE certificate and can only be sold to adults, after verifying their identity. **The required element of description is** providing the

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

	information on the manufacturer's or importer's name and product class
Allegro.cz Allegro.sk	**forbidden**

41. Live animals and plants identified as posing a threat to the biodiversity of the European Union, specified on the list of invasive alien species established pursuant to Regulation (EU) No 1143/2014 of the European Parliament and of the Council of 22 October 2014 on the prevention and management of the introduction and spread of invasive alien species:

Allegro.pl Allegro.cz Allegro.sk	**forbidden**

42. Any form of permanent or temporary access or use of an account or other set of resources (similar to accounts) on or in any website, program, or application, enabling the operation of and playing computer games, console games or mobile games, or including other functionalities and services related to these games, such as their purchase, installation, storage, reviewing, tracking their statistics, e.g., Steam, Epic Games Store, GOG, Ubisoft Connect, Origin, PlayStation Network, Xbox Live:

Allegro.pl Allegro.cz Allegro.sk	**forbidden**, except for sales of accounts or other sets of resources on or in any website, program, or application that enable only client-based use of only computer games, console games, or mobile games the use of which is free of charge for anyone at any time

43. All types of services or functionalities that are offered or provided through an account or a set of resources referred to in item 42 above;

Allegro.pl Allegro.cz Allegro.sk	**forbidden**

44. Medical devices:

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Allegro.pl	**forbidden:** devices, systems and treatment sets within the meaning of the Act of April 7, 2022, on medical devices, violating the prohibitions set out in art. 16 of this Act, including in vitro diagnostic medical devices, intended for self-use, other than a device for self-monitoring, a sample container, or a general-purpose laboratory product; In the case of sales devices (e.g., pulse oximeters and thermometers), systems, treatment sets within the meaning of the Act of April 7, 2022, on medical devices the Goods should have CE marking with a four-digit number of the notified body, label the Polish language, user manual and user interface in Polish, and the drawn-up EU declaration of conformity, unless there are exceptions specified in art. 12 of the Act of April 7, 2022, on medical devices. In addition, for self-testing devices as referred to in Article 2(5) of Regulation 2017/746 of April 5, 2017, on in vitro diagnostic medical devices and repealing Directive 98/79/EC and Commission Decision 2010/227/EU, the packaging (label) of the Goods and the instructions for use should clearly state that the device is intended for self-testing. **The required element of description is** including in the Offer: information on marking the product, system, and treatment set with the CE mark and providing the four-digit number of the notified body (if a notified body participated in the product conformity assessment procedure), information on ~~marking,~~ label and user interface in Polish, and about attaching user manual in Polish to the Goods, as well as information about the EU declaration of conformity prepared for it. In addition, for self-testing devices as referred to in Article 2(5) of Regulation 2017/746 of April 5, 2017, on in vitro diagnostic medical devices and repealing Directive 98/79/EC and Commission Decision 2010/227/EU, the Offer should indicate that the packaging (label) of the Goods and the instructions for use clearly state that the device is intended for self-testing. **Additional obligations of the Seller:** The Seller is obliged to correctly classify the Goods as a device within the meaning of Article 1(2)(1) of the Act of April 7, 2022, on medical devices (Dz.U.2022.974), i.e., medical devices and their accessories, and products listed in Annex XVI to the Regulation (EU) 2017/745 of the European Parliament and of the Council of April 5, 2017, on medical devices, amending Directive 2001/83/EC, Regulation (EC) No 178/2002 and Regulation (EC) No 1223/2009 and repealing Council Directives 90/385/EEC and 93/42/EEC; and in vitro diagnostic medical devices and their accessories referred to in Regulation (EU) 2017/746 of the

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

	European Parliament and of the Council of April 5, 2017, on in vitro diagnostic medical devices and repealing Directive 98/79/EC and Commission Decision 2010/227/EU; and identify the laws applicable to those Goods. The Seller undertakes to comply with the laws on offering the aforementioned Goods, as well as on advertising such Goods on Allegro. The Seller undertakes to repair any damage arising for the Company as a result of the Seller's inappropriate offering or advertising of the Goods mentioned above on Allegro.
Allegro.cz	**forbidden:** in-vitro diagnostic medical devices (e.g., used to diagnose SARS-CoV-2 coronavirus infections) not intended for self-monitoring; In the case of selling medical devices (e.g., pulse oximeters and thermometers) the Goods should have CE marking with a four-digit number of the notified body, markings in the Czech language and a user manual in the Czech language. **The required element of description is** included in the Offer (in its description) a clear photo of the CE marking with a four-digit number of the notified body, marking in Czech, and the information on the availability of the user manual in Czech;
Allegro.sk	**forbidden:** in-vitro diagnostic medical devices (e.g., used to diagnose SARS-CoV-2 coronavirus infections) in the case of sales medical devices (e.g. pulse oximeters and thermometers) the Goods should have: CE marking with a four-digit number of the notified body, markings in the Slovak language and a user manual in the Slovak language. **A required element of description is** a clear photo of the CE marking with a four-digit number of the notified body, marking in Slovak, and information on the availability of the user manual in Slovak; include it in the Offer content (description);

45. Machines (slot machines) within the meaning of the Gambling Act of November 19, 2009:

Allegro.pl	**forbidden**

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Allegro.cz Allegro.sk	**allowed**

46. Software sent electronically (ESD) and listed in the category Electronics > Computers > Software:

Allegro.pl Allegro.cz Allegro.sk	**forbidden:** sales of used software; **allowed**: sales of new software sending electronically (ESD) and listed in the category Electronics > Computers > Software, on the condition it is offered only by entities that cooperate with the Company under separate agreements

47. OEM-licensed software listed in the category Electronics > Computers > Software:

Allegro.pl Allegro.cz Allegro.sk	**forbidden**

48. Second-hand goods that should not be resold for safety reasons. This applies to items listed in the category Automotive>Chemicals (except for the subcategory Automotive>Car Care Products>Washing and Care>Tools and Accessories):

Allegro.pl Allegro.cz Allegro.sk	**forbidden**

49. Goods containing terrorist content within the meaning of Regulation (EU) 2021/784 of the European Parliament and of the Council of 29 April 2021 on addressing the dissemination of terrorist content online:

Allegro.pl Allegro.cz Allegro.sk	**forbidden**

50. Tickets for art, entertainment, or sports events:

Allegro.pl	**allowed**, on the condition that they may be offered only in the "Tickets" category by entities cooperating with the Company under separate agreements with the proviso that it does not apply to announcements within Allegro Lokalnie
Allegro.cz Allegro.sk	**forbidden**

51. Pepper Spray:

Allegro.pl	**allowed**, on the condition that they may be offered exclusively in the "Pepper Spray" category by retailers holding a license to sell goods intended for military and police use. **The required element of description** is information on gas name, concentration, and composition
Allegro.cz Allegro.sk	**forbidden**

52. Stun Guns (devices causing incapacitation by electroshock):

Allegro.pl	**allowed**, on the condition that they may be offered exclusively in the "Stun Guns" category by retailers holding a license to sell goods intended for military and police use. The average current value in the circuit may not exceed 10mA and the energy may not exceed 300mJ. **The required element of description is** information on name, amperage, and manufacturer. Declaration on the average current value in the circuit not exceeding 10mA and energy not exceeding 300mJ.
Allegro.cz Allegro.sk	**forbidden**

53. GTIN (EAN) codes, i.e., codes complying with the GTIN standard (established by GS1 AISBL, an international nonprofit association registered in Belgium with its seat at Avenue Louise 326, box 10, 1050 Brussels (enterprise registration number: 419.640.608), or the corresponding national entity

authorized by GS1 AISBL in the country concerned) or their substitutes and equivalent designations, including those not compliant with the said standard, in each case regardless of their source:

Allegro.pl Allegro.cz Allegro.sk	**forbidden**

54. Mushrooms:

Allegro.pl Allegro.cz Allegro.sk	**allowed**, on the condition that the sale must comply with applicable law regulations. **The required element of description is** attaching to the Offer (its description) an electronic file containing an appropriate attestation/certificate or a clear image of the label containing the information required by law.

55. Goods from the category: "GSM Accessories" — "Antennas and amplifiers":

Allegro.pl	**allowed**, on the condition of providing information that: "Self-assembly and use of GSM/UMTS/LTE amplifiers, also called repeaters, by unauthorized persons is prohibited by law. Only mobile network operators are authorized to install such devices. The failure to comply with this condition may be considered as an act subject to a fine and, in the event of persistent violation of the same, to restriction of liberty or imprisonment for up to 2 years."
Allegro.cz Allegro.sk	**allowed**

56. Boilers (Solid fuel Stoves):

Allegro.pl Allegro.cz Allegro.sk	**allowed**, on the condition that the Goods have a certificate (test certificate for boilers (solid fuel stoves) confirming the possibility of placing the boiler (solid fuel stove) on the market in accordance with European standard EN 303-5:2012. **The required element of description is** an electronic file containing the certificate or a clear image thereof attached to the Offer (its description).

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

57. Plants for planting and seeds referred to in Regulation (EU) 2016/2031 of the European Parliament of the Council of 26 October 2016 on protective measures against pests of plants.:

Allegro.pl Allegro.cz Allegro.sk	**allowed**, on the condition that each shipped plant or seed must be accompanied by a passport authorizing to move plants issued by an authorized registered operator. **The required element of description is** a declaration worded as follows: "I hereby declare that pursuant to Regulation (EU) 2016/2031 of the European Parliament and of the Council of 26 October 2016 on protective measures against pests of plants, trade unit of plants or seeds is accompanied by a passport.

58. Goods from the "Fuels" category:

Allegro.pl	**allowed**, on the condition that they may be offered only by Users who have registered a Business Account and hold a liquid fuel sales license (‘OPC' license) and operate under separate agreements concluded with the Company. The Seller must not offer the shipping of such Goods abroad.
Allegro.cz Allegro.sk	**forbidden**

59. Remote courses, training, workshops:

Allegro.pl	**allowed**, on the condition that they may be offered in the "Online courses" category only by entities carrying out, among others, educational activities and cooperating with the Company under separate agreements**.**
Allegro.cz Allegro.sk	**allowed**

60. Restricted explosives precursors — within the meaning of Regulation (EU) No 2019/1148 of the European Parliament and of the Council of 20 June 2019 on the marketing and use of explosives precursors, amending Regulation (EC) No 1907/2006 and repealing Regulation (EU) No 98/2013:

Allegro.pl Allegro.cz Allegro.sk	**allowed**, on the condition that they may be offered only by Users who have registered a Business Account and who have listed, in their Offer, each precursor in the Ware that is the subject matter of the Offering and the concentration of each precursor

61. Regulated explosives precursors — within the meaning of Regulation (EU) No 2019/1148 of the European Parliament and of the Council of 20 June 2019 on the marketing and use of explosives precursors, amending Regulation (EC) No 1907/2006 and repealing Regulation (EU) No 98/2013:

Allegro.pl Allegro.cz Allegro.sk	**allowed**, on the condition that they may be offered only by Users who have listed, in their Offer, each precursor in the Ware that is the subject matter of the Offering and the concentration of each precursor

62. DVB-T2 TV decoders (tuners):

Allegro.pl	**allowed**, on the condition that they must meet the requirements specified in the Regulation of the Minister of Digitization of October 7, 2019, on technical and operational requirements for digital receivers (i.e., Journal of Laws of 2021, item 515). **The most important required description elements** is providing information that the decoder (tuner) operates in the H.265 / HEVC video standard, the MPEG-2 Audio Layer 2 and Dolby E-AC-3 / Dolby Digital Plus audio standard and, in the case of receiver that can be connected to Internet, that it has support for hybrid television in the HbbTV standard, version at least 2.0.1.
Allegro.cz Allegro.sk	**allowed**

63. Goods in the category of Garage Services:

Allegro.pl	**allowed,** provided that they are offered only by entities cooperating with the Company on the basis of separately concluded agreements. User entering into an agreement with the Company must meet all of the following criteria:

	- register a Business Account used to conduct their business activity in the field of repair and maintenance of vehicles, - provide the Company with a copy of the third-party liability insurance related to the business conducted.
Allegro.cz Allegro.sk	**forbidden**

64. Substances or preparations offered as food, cosmetics, pharmaceutical products, or products intended for research purposes but used for the aforementioned food purposes, that are not compliant with the requirements specified in, among others, pharmaceutical or food-related laws, or that contain substances prohibited in food that may have potentially harmful effects on health and life, such as yohimbine, ostarine, ligandrol, DMAA, modafinil, ipamorelin, aniracetam:

Allegro.pl Allegro.cz Allegro.sk	**forbidden**

65. Substances or mixtures classified as hazardous:

Allegro.pl Allegro.cz Allegro.sk	**allowed**, provided that the textual content of the Offer contains the information required by law, in particular: the name, address and telephone number of the supplier (i.e., the producer or distributor); the nominal quantity of the substance or mixture in the package; and, if applicable: the product identifier; hazard pictograms; warning notices; statements identifying the type of hazard; precautionary statements; supplementary information in accordance with Article 25 of Regulation (EC) No. 1272/2008 of the European Parliament and of the Council of December 16, 2008 on the classification, labeling, and packaging of substances and mixtures.

66. Drinks that contain caffeine in excess of 150 mg/l or taurine, excluding naturally occurring substances:

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Allegro.pl	**allowed**, provided that they are offered only in the "Energy drinks" category and may only be sold to persons over 18 years of age.
Allegro.cz Allegro.sk	**allowed**

Section 2.

1. Offers may not be created or exist if presenting Goods of the brands listed in Section 2. below, with the New condition, on an Account that cumulatively fulfills the conditions specified in paragraph a) below, or that cumulatively fulfills the conditions specified in paragraph b) below:

a) The Account is registered with the details of an entity residing or established in a country outside the European Economic Area, or whose business activity is based on registration in a country outside the European Economic Area, and the Goods presented in the Offer, of a brand listed in Section 2. below, are shipped from a country outside the European Economic Area;

b) The Account is registered with the details of an entity residing or established in a country in the European Economic Area, or whose business activity is based on registration in a country in the European Economic Area, but the Goods presented in the Offer, of a brand listed in this Section 2. below, are shipped from a country outside the European Economic Area, and in the Offer which presents these Goods, in the Invoice parameter, the Seller has not marked the With VAT invoice or With non-VAT invoice option.

A brand should be understood in particular as all designations, including graphics, logos, trademarks, industrial designs, and geographical designations.

2. List of brands:

& other stories, 111Skin, 18.21 Man Made, 3M, 4 Fizjo, 4F, 4Fizjo, 5.10.15, Abercrombie & Fitch, BGymnic, Abus, Acqua Di Parma, Activision, Activision Blizzard, Adams Group, Adidas, Adidas Originals, Adidas Performance, Adriatica, Aedes De Venustas, Aēsop, Air Jordan, Air Wick, Ajkmeble, Akcila, Akord, Alaïa Paris, Albiva, Aldo, Alexander, Alexander Mcqueen, Alfaparf, Alkmie, Allsaints, Alpha Industries, Alpi Meble, Alpinus, Altom Design, Ambi Pur, American Tourister, Amouage, Anastasia Beverly Hills, Ania Kruk, Annabelle Minerals, Annayake, Anne Semonin, Antonio Banderas, Apart, Apple, Aquabeads, Aquafresh, Arctica, Ardell, Arena, Ariel, Armani, Armani Collezioni, Armani Exchange, Artdeco, Artego, Asics, Atelier Cologne, Atlantic, Atmosphera, Atomic, Audio-Technica, Augustinus Bader, Aveda, Avène, Azzardo, Azzaro, B.box, B.toys, Babor, Baby Annabell, Baby Born, Baby Jogger, Babyliss, Babyono, Balenciaga, Balmain Hair, Bandai, Bandai Namco, Barbie, Barbour, Bard, Bareminerals, Barlinek, Bburago, Beauty Blender, Beckers, Beliani, Belini, Bemko, Benefit Cosmetics, Beon, Bergson, Bering, Bialetti, Big, Billabong, Bioderma, Biotherm, Biotherm Homme, Biovital, Bird Meble, Birkenstock, Bissell, Black Red White, Blackhawk, Blanx, Blaupunkt, Blue Dolphin, Bms Group, Bobbi Brown, Bogna Skin,

Bolsius, Bosch, Bose, Boss, Bottega Veneta, Bourjois, Branq, Braun, Breitling, Bright Starts, Briju, Brio, Brita, Britax-Romer, Bromarkt, Brubeck, Bruder, Bruno Banani, Bryza, Btwin, Bugaboo, Bulova, Burberry, Burton, Bvlgari, By Terry, Byredo, Cacharel, Cailyn, Calgon, Calvin Klein, Calzedonia, Campingaz, Canario Café, Canon, Carhartt, Carita, Carolina Herrera, Carrera, Cartier, Carven, Casio, Caterpillar, Celine, Cellfast, Cerave, Ceresit, Cerruti, Cersanit, Certina, Cesar, Cetaphil, Champion, Chanel, Chappi, Charlotte Tilbury, Chemex, Chicco, Chloé, Chopard, Christian Louboutin, Cillit Bang, Citizen, Clarins, Clavier, Clementoni, Clinique, Clive Christian, Clochee, Cluse, Coach, Cobi, Coccinelle, Collecta, Collistar, Columbia, Command, Comme Des Garçons, Compo, Contigo, Converse, Corega, Crocs, Crosso, Curver, Cybex, Czuczu, D'Alchémy, Dafi, Daniel Wellington, Dante, Darymex, Das Company, David Beckham, Davidoff, Davines, Deante, Decleor, Dekoral, De'longhi, Delsey, Denley, Dermacol, Desigual, Dezal, Diadora, Dickie Toys, Diego Dalla Palma, Diesel, Dior, Dior Backstage, Diptyque, Disney, Dji, Dkny, Dodo, Dolce & Gabbana, Dominator, Domyos, Dorothy Perkins, Dr Irena Eris, Dr. Barbara Sturm, Dr. Jart+, Dr. Martens, Drabest, Dreame, Dreamies, Dsquared2, Dulux, Dumel, Dumel Discovery, Durex, Dyson, Ea, Ea Sports, Ea7, Eastpak, Eau Jeune, Ecco, Ecotoys, Eflor, Eglo, Eisenberg, Electrolux, Electronic Arts, Elektrokabel, Elemis, Elie Saab, Elisabetta Franchi, Elizabeth Arden, Ellesse, Emanuel Ungaro, Emporio Armani, Emu, Enchantimals, Entelo, Epee, Epson, Ermenegildo Zegna, Esperanza, Esprit, Essie, Estée Lauder, Everlast, Fairy, Fallkniven, Fanola, Faro, Fat Brain Toys, Fdm, Fendi, Fenty Beauty, Fenty Skin, Festina, Fila, Filorga, Filtrete, Finish, Fischer, Fisher-Price, Fitbit, Fjallraven / Fjällräven, Fjord Nansen, Foreo, Forgast, Fossil, Fox Knives, Fragrance Du Bois, Framire, Fred Perry, Fridge, Fujifilm, Funko, Furla, Furminator, Futuro, Gala, Galakta, Ganni, Gant, Gap, Garett, Garmin, Garnier, Geomag, Geox, Gerber, Gerda, Gerlach, Giant, Gillette, Giorgio Armani, Gisou, Givenchy, Gliss Kur, Globo, Goetze, Goki, Golddoor, Golden Rose, Goldwell, Goliath, Goo Jit Zu, Good Loot, Gopro, Gorilla Sports, Gorteks, Gotie, Goutal, Graco, Gravitrax, Grohe, Grown Alchemist, G-star, Gtv, Gucci, Guerlain, Guess, Guy Laroche, H&M, Haba, Hair Rituel By Sisley, Hakuro, Halmar, Hansgrohe, Hasbro, Health Labs Care, Helena Rubinstein, Helly Hansen, Henderson, Hermès, Herschel, Hi Tec Nutrition, Higher, Histoires De Parfums, Hitec, Hi-tec, Hoka, Hoka One One, Holika Holika, Hollister, Homla, Honeywell, Hoover, Hot Wheels, Hourglass, Hp, Huda Beauty, Hugo, Hugo Boss, Ice Watch, Iceberg, Imc Toys, Immergas, Inebrya, Inglot, Insight, Insta360, Instal Projekt, Interbeds, Intimissimi, Iossi, Isadora, Issey Miyake, It Cosmetics, Italux, Jabra, Jack Wolfskin, Janod, Janpol, Jansport, Jbl, Jean Paul Gaultier, Jeffree Star, Jesus Del Pozo, Jimmy Choo, Jo Malone London, John Frieda, John Galliano, Joico, Joie, Joop!, Jordan, Juicy Couture, Jura, Just Cavalli, Just Play, Juvena, Kanlux, Kappa, Kappahl, Kärcher, Karl Lagerfeld, Karl Lagerfeld Home Fragrance, Keen, Kemon, Kenwood, Kenzo, Kérastase, Kevin Murphy, Kfd, Kiehl`S, Kiko Milano, Kilian, Kinderkraft, Kire Skin, Kitchenaid, Klein, Klupś, Kobi, Koło, Konighoffer, Kontakt Simon, Korres, Krono-Plast, Krosno, Kross, Krups, Kryolan, Kylie Cosmetics, Kylie Skin, L.o.l. Surprise, La Mer, La Prairie, La Roche-Posay, Lacoste, Lalique, Lancaster, Lancôme, Laneige, Lanvin, Laura Mercier, Lavazza, Le Couvent Maison De Parfum, Learning Resources, Leatherman, Ledlux, Ledvance, Lee, Lee Cooper, Lego, Lelo, Lenor, Levi's, Lg, Lierac, Light Prestige, Lilliputiens, Lilou, Lime Crime, Linarem Siatkisieci, Lionelo, Little Dutch, Little Tikes, Liu jo, Llorens, Loewe, Lolita Lempicka, L'oréal Paris, L'oréal Professionnel, Louis Vuitton, Love Moschino, Lovela, Lumiled, Łucznik, M&M Gastro, Mac, Magformers, Magic Box, Magnat, Maison Margiela, Majestic Sport, Majorette, Makeup By Mario, Mammut, Mango, Mapei, Marc Cain, Marc Jacobs, Marc O'polo, Mares, Marilyn, Marioinex, Marks & Spencer, Markslöjd, Marshall, Massimo Dutti, Matchbox, Matchstick Monkey, Materace Z Gór, Matis Paris, Matrix, Mattel, Max Factor, Maxmara, Maybelline, Mckinley, Medela, Medispirant, Mega, Mega Bloks, Mega Construx, Mega Creative, Melissa, Melissa & Doug, Mepal, Meteor, Mexen, Mexx, Michael Kors, Milani, Milk Makeup, Mil-tec, Missha, Miu Miu, Mixa, Mobene, Modermo, Molton Brown, Moncler, Monster, Mont Blanc, Montibello, Moraj,

Morphe, Morphe 2, Morphy Richards, Moschino, Motus, Mountain Goat, Murad, Mustela, My Clarins, Nabla, Napapijri, Narciso Rodriguez, NARS, Nasomatto, Natasha Denona, Native, Natura Bissé, Nerf, New Balance, New Era, Nexcare, Nike, Nina Ricci, Nine West, Nintendo, Nishane, Nivona, No-Pest, Nordlux, Nouba, Nowodvorski, Nude By Nature, Nutricia / Nutridrink, Nutridrink, Nutrikid, Nuxe, Nyx Professional Makeup, Oakley, Obag, Oio Lab, Olaplex, Olimp, Omega, Omorovicza, On, On Running, Onitsuka Tiger, Only, Onyx, Oral-b, Orlane, Orno, Orsay, Oscar De La Renta, Osram, Ostrovit, Ouai, Ouai Haircare, Overmax, Oysho, Paco Rabanne, Palladium, Paloma Picasso, Pan Drwal, Panasonic, Pandora, Parfums De Marly, Pat Mcgrath, Pat Mcgrath Labs, Patagonia, Patek Philippe, Patrizia Pepe, Payot, Peak Performance, Pedigree, Pepe Jeans, Percy Nobleman, Perfect Fit, Perricone Md, Petzl, Phenomé, Philips, Philips Avent, Philips Sonicare, Pierre Cardin, Pilot, Pimkie, Pinko, Pit Bull, Pit Bull, Play-Doh, Playmobil, Poc, Pocketbook, Polar, Polaroid, Police, Polly Pocket, Polo Ralph Lauren, Post-It, Prada, Pretty Vulgar, Profichef, Proraso, Pull&bear, Pulsar, Puma, Qiriness, Quechua, Quercetti, Quiksilver, Quinny, Rabalux, Rainbow High, Ralph Lauren, Ravensburger, Ray-Ban, Rebel, Recaro, Red Bull, Redken, Reebok, Regatta, Remington, Reminiscence, Rena, René Furterer, Replay, Reuzel, RicoKids, Rip Curl, Rituals, River island, Roamer, Roberto Cavalli, Rodial, Roja Parfums, Rolex, Romet, Room99, Rossignol, Rouge Bunny Rouge, Rowenta, Roxy, Rubik, Rudy Project, Russell Hobbs, S.Oliver, Saeco, Sage, Salavatore Ferragamo, Salewa, Salomon, Salvatore Ferragamo, Samsonite, Samsung, Sarah Chapman, Saucony, Schleich, Schneider Electric, Scholl, Schwarzkopf, Scotch, Scotchblue, Scotch-Brite, Scotchgard, Scott, Seiko, Select, Sensai, Sensodyne, Serge Lutens, Sfd, Sheba, Shiseido, Shu Uemura, Siemens, Simba, Sinsay, Sisley, Sister'S Aroma, Skechers, Skinceuticals, Skip Hop, Skoff, Sloggi, Small Foot, Smart Games, Smashbox, Smeg, Smoby, Snugpak, Sodastream, Softimi, Sol De Janeiro, Solgar, Sollux Lightning, Somfy, Sony, Sony Interactive Entertainment, Sophie La Girafe, Specialized, Speedo, Spin Master, Spokey, Springos, Spyder, St.Tropez, Starbucks, Stella McCartney, Stéphane Humbert Lucas 777, Stila, Stokke, Super Zings, Superdry, Superthings, Suunto, Swarovski, Swatch, Swiffer, Sylvanian Families, Szumisie, Śnieżka, Śpijzdrowo, Tadar, Tag Heuer, Takami, Tamaris, Tangle Teezer, Tarte, Tata Harper, Tchibo, Ted Baker, Tefal, Terma, Termet, Tesa, Thalgo, The Balm, The Body Shop, The Different Company, The North Face, The Nue Co, The Ordinary, The Pokemon Company International, Thierry Mugler, Thomson, Tiffany & Co., Timberland, Timex, Tiny Love, Tissot, Tiziana Terenzi, Tk Lighting, Tm Toys, Tom Ford, Tom Tailor, Tommy Hilfiger, Tommy Jeans, Tomy, Too Faced, Topeshop, Tous, Toya, Trefl, Trek, Triumph, Trussardi, Trussardi Jeans, Tsunami, Tuban, Twinset, Ty, U.s. Polo Assn., Ubisoft, Ugg, Ukviat, Umbro, Under Armour, Urban Decay, Uvex, V Canto, V33, Valentino, Valmont, Van Cleef & Arpels, Vanderbilt, Vanish, Vans, Veja, Venezia, Versace, Versus Versace, Vertus, Vichy, Victoria's Secret, Victorinox, Viktor & Rolf, Vileda, Viscoplast, Vizir, Vogue, Volcano, Vostok Europe, Votary, Vtech, W. Kruk, W. Legutko, Wader, Wagner, Wahl, Wenko, Wessper, Whamisa, Whiskas, Wilkinson, Winning Moves, Wishful, Wmf, Woolite, Wrangler, Xbox Games Studios, Xerjoff, Yato, Yes, Yonelle, Yookidoo, Youth To The People, Yuesai, Yves Saint Laurent, Zadig&Voltaire, Zapf Creation, Zara, Zelmer, Zew For Men, Zipro, Zoeva, Zuma Line, Zwieger, Zwilling, Zwoltex.

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Appendix No. 2

Appendix No. 2. Rules on creating Offer description

Section 1. Offer description

1.1.

In order to create an Offer description, the Seller should provide, in particular, the Offer title, the description of the Goods, specifying the category corresponding to the nature and type, and how the Transaction is to be carried out (including specifying the Offer duration and, at the Seller's discretion: specifying the starting price, optionally the minimum price, and indicating whether the Buy It Now option should be enabled), and terms of payment. The Offer description should be supplemented with at least one image presenting the Goods on offer. By specifying the terms of the Offer and sale, the Seller may also determine a particular manner of presenting and promoting the Offer on Allegro by selecting additional options.

The selection of the category for the Offer to be created should correspond to the main function performed by the Goods in the Offer and allow the correct completion of all parameters corresponding to the Goods, as specified by the Company.

1.2.

An Offer description must not include content that infringes law and Allegro Terms & Conditions, and words, phrases, or expressions that violate moral norms (except for the "Erotica" category due to its specific nature), and drastic content.

1.3.

Essential provisions related to an Offer should be presented as a text in the language of the Marketplace on which the Seller's Offer is to be visible, except where Allegro enables Users to enter Offer contents in another language by means of functionalities made available to Users. In their Offer, a User may present links to content saved on third-party servers (not belonging to the Company) However this does not apply to essential content.

1.4.

a. The "Description" field in an Offer, its title, and parameters may contain only information regarding the offered Goods, except for additional information on the producer of the Goods and information about other Goods available in the Seller's Offers is permitted in the "Description" field. The information mentioned in the preceding sentence is considered additional and may not represent the majority of the Offer's description. Other information should be posted under appropriate fields (shipping details under the "Delivery and Payment" field, warranty terms under the "Warranty" field, the description of the complaint procedure under the "Complaint" field, the information about termination of the agreement without giving a reason under the "Returns" field, information about the Seller under the

“About the Seller” field). If any value in the "Parameters" field of the Offer is not completed by the Seller or is completed ambiguously (e.g., other, different, another, Another brand, Another color, Another type, Another material, Another manufacturer, Another size, Another pattern, Another shape, Another number, Another value, Another use, Another sleeve, Another diameter, Another format, Another width, Another style, etc.), specific data in this field may be populated by the Company based on appropriate and unambiguous information included by the Seller in other fields of the Offer. The Company will inform the Seller of the change referred to in the previous sentence, allowing the Seller to revoke the change by editing the Offer. Save for exceptions provided for in other provisions of the Allegro Terms & Conditions, contact details must be provided only in places specifically designated for that purpose. In the case of Offers posted in the category: “Food > Catering,” the “Description” field may contain contact details and information related to the Goods delivery. The above rules do not apply to Offers for which separate agreements made with entities cooperating with the Company otherwise specify the terms and conditions concerning their description.

b. When preparing an Offer on Allegro, the Seller should specify the “Condition” parameter of the Goods as per the following characteristics:

New — means Brand-new Goods: unused, unopened, not repackaged, undamaged without any signs of wear, in the original packaging (where applicable) with undamaged manufacturer markings (such as box seals or clothing labels).

New with defects — means completely new Goods: unused, not repackaged, without any signs of wear, but may have a defect/damage that does not affect their usability. Such Goods should be in their original packaging (where applicable) with undamaged manufacturer markings (such as box seals or clothing labels).

Used — means Goods that have been previously used and may show signs of wear but is fully functional and works as intended. Some parts/accessories, such as, e.g., screws (in the case of furniture) or the headset (in the case of a phone), may be missing from the Goods.

Retreaded — applies exclusively to tires that have undergone a regeneration process whereby a new layer of tread has replaced worn tire tread. Such tires must not be damaged and must be carefully checked using pressure tests. Retreaded tires must not be more than 5 years old.

Certified refurbished — means Goods with no or minimal signs of wear. In addition, they have been professionally checked, cleaned, and refurbished by the manufacturer or the Seller (distributor) if the latter has been approved by the manufacturer to comply with the requirements of the manufacturer’s specifications. The Goods are delivered in new packaging (possibly in alternative packaging) with original or new accessories.

Seller refurbished/Remanufactured/Refurbished — means Goods restored to a usable condition by the Seller or a third party. Furthermore, the Goods have been checked, cleaned, and repaired to ensure it is in full working order. The Goods with no or minimal signs of wear. However, they may or may not be delivered in the original packaging. They are sold with original or new accessories.

Ex-display — means Goods that may be missing the original packaging or protective packaging or may be in the original packaging that is not sealed or in alternative packaging. The Goods may show slight signs of wear. However, they are fully functional and work as intended with the original or new accessories.

Open packaging/Repackaged/New without tags — means Goods that may be missing the original packaging or protective packaging or may be in the original packaging that is not sealed or in alternative packaging. The condition of the Goods is very good, new, with no signs of wear except for minor traces due to possible repackaging. The Goods include original accessories.

After returns — means Goods that may be missing the original packaging or protective packaging or may be in the original packaging that is not sealed or in alternative packaging. Such Goods may have only minor traces resulting from repackaging or a short time of use. The Goods include original accessories.

For parts or not working — means Goods or their elements may not function as intended and are not fully operational. This includes items with defects that render them unusable, items that require servicing, repair, or items missing essential parts.

Incomplete/Incomplete set/Incomplete kit — means Goods with no or minimal signs of wear. Such Goods may or may not be in their original packaging. In addition, they may be missing some components of the original kite/set.

Salvaged/Disassembled — means Goods that have been disassembled from what is referred to as "primary equipment." Such Goods may have signs of assembly related only to transport or preparation of the Good for sale. In addition, such Goods may be missing the original packaging or protective packaging or may be placed in the original packaging that is not sealed or in alternative packaging. Such Goods may have only minor signs resulting from disassembly.

Needs refurbishment — means vintage Goods with removable or repairable signs of wear or aging of the material that causes an easily noticeable, negative change in their overall appearance compared to the original condition. The aesthetic qualities of the Goods are not preserved. The utility function of the Goods is maintained. In order for them to regain their full functionality and aesthetic qualities, the Goods should be checked and repaired by an expert in the restoration of vintage items. The Goods do not need to be in the original packaging.

Does not need refurbishment — means vintage Goods that have not been renovated and have no signs of wear or aging of the material, such as to affect their aesthetics and usability. The Goods work and can be used as intended without affecting the convenience and safety of the User. The general appearance of the Goods does not differ noticeably from the original condition, and the signs of wear or aging of the material are minor and do not affect the aesthetics of the Goods, which is preserved. The Goods do not need to be in the original packaging.

If the Offer contains a GTIN (EAN), it must conform to the GTIN standard established by GS1 AISBL, an international non-profit association registered in Belgium, with its registered office at Avenue Louise 326, box 10, 1050 Brussels (company registration: 419.640.608), or the relevant national entity

authorized by GS1 AISBL in the territory of the country concerned. In addition, the GTIN (EAN) must be correct, i.e., in particular, it must be registered in the database of GS1 AIBL or the relevant national entity authorized by GS1 AISBL in the territory of the country concerned, and it must match the product in question — according to the registration data for the relevant GTIN (EAN).

1.5.

Images included in an Offer must relate only to the offered Goods. Goods may be presented in the context of their use or arrangement. An image may present certificates, technologies, and graphic elements (e.g., arrows). Captions are forbidden, except for brand/manufacturer logos, colors and patterns, and the number and unit. These rules do not apply to situations where separate agreements with parties cooperating with the Company specify different conditions for including images in Offers.

1.6.

Banners in the Offers list may not contain advertisements, promotional and classified ad content regarding activities conducted outside Allegro and contact details. Brand/manufacturer logos are allowed.

1.7.

An image in the background is a graphic presentation of the profile of activities and the type of products sold on Allegro and must not include contact information, promotional content, and announcements related to any activities carried out outside Allegro. Users may provide their login, and brief information on the profile of their activities carried out on Allegro. The information referred to in the preceding sentence shall be provided as additional information and may not fill a major part of the image.

1.8.

Headers may not contain text and contact details. Promotional and classified ad content regarding activities conducted outside Allegro is also prohibited. Brand/manufacturer logos and information indicating the official nature of sale conducted on the Account are allowed.

1.9.

Attachments to an Offer must be related to the offered item. They may not contain the same information as included in the “Description” field. The content of an attachment must be related to the type of the selected attachment. Information contained in attachments may not violate other provisions of the Allegro Terms & Conditions.

1.10.

An Offer may not contain advertisements, promotional and classified ad content (e.g., offers to buy/exchange anything), and other elements to help purchase goods and services outside Allegro.

1.11.

As part of an Offer, the Seller may not allow the Buyer to decide on one or more essential attributes of the Goods, such as size or model, etc. In an Offer including multiple units of the Goods, the Seller may allow the Buyer to select a color or a graphic pattern on condition that the Seller presents current information on the number of available colors or graphic patterns.

1.12.

1. In the case of multiple-variation Offers, Offers concerning Goods with the same intended use, of the same brand, or listed in the same category may be combined.

2. Those User's Offers that cover variations of specific Goods (i.e., advertise the same product but in another color or size) may be combined into a multi-variant Offer. The Company may automatically combine the User's Offers into a multi-variant Offer, subject to the same process as that applicable to the User, including by splitting already existing multi-variant Offers of a User.

Offers related to given Goods in various sizes and in the same color, combined into a multi-variant Offer, will not be listed separately and will only be displayed as part of the relevant multi-variant Offer. A multi-variant Offer will be shown on the product list using the most accurate component Offer of the multi-variant Offer that matches the search criteria best.

Where multiple User's Offers refer to the same Goods (i.e., where they advertise the same product in the same color or size), only one of such Offers may be included in a multivariate Offer. Where a multi-variant Offer is created by the Company, one such Offer for the same Goods will be selected at random.

The User may vary multi-variant Offers only with the dedicated functionalities of the User Account. The Company may delete or vary those User's multi-variant Offers which violate the rules of creating multi-variant Offers.

The provisions on multi-variant Offers in this paragraph 1.12.2 apply only to Offers in the following categories:

- Home and Garden > Tools > Protective Workwear (except "Accessories" subcategory)
- Child > Shoes
- Child > Clothes (except for "Accessories," "Others" within "Infant clothes" subcategory and "Waterproof" within "Trousers" subcategory)
- Company > Industry > Protective clothes and EHS > Clothes (except "Other" subcategory)
- Collections and art > Handmade craft > Handmade items > Clothes
- Culture and Entertainment > Movies > Gadgets, accessories > Clothes
- Culture and Entertainment > Games > Gadgets > T-shirts

- Fashion > Jewelry and Watches > Women’s Jewelry (" Bracelets," "Choker," "Beads," "Necklaces," "Ear cuffs," "Rings, Wedding rings," "Neck chains" subcategory)
- Fashion > Jewelry and Watches > Child jewelry ("Bracelets," "Necklaces, neck chains" subcategory)
- Fashion > Jewelry and Watches > Men jewelry ("Bracelets," "Signet rings, wedding rings," "Neck chains, necklaces" subcategory)
- Fashion > Jewelry and Watches > Wedding jewelry ("Bracelets," "Necklaces," "Wedding rings," "Engagement rings" subcategory)
- Fashion > Jewelry and Watches > Devotional articles
- Fashion > Jewelry and Watches > Piercing > Jewelry
- Fashion > Clothes, Shoes, Accessories > Women's underwear (except "Bra - accessories" and "Garter" subcategory)
- Fashion > Clothes, Shoes, Accessories > Men's underwear
- Fashion > Clothes, Shoes, Accessories > Pregnancy and Motherhood
- Fashion > Clothes, Shoes, Accessories > Haberdashery and accessories ("Headwear," "Belts," "Gloves" subcategory)
- Fashion > Clothes, Shoes, Accessories > Footwear " ("Women's" and "Men's" subcategory)
- Fashion > Clothes, Shoes, Accessories ("Women's clothes" and "Man's clothes" subcategories)
- Fashion > Clothes, Shoes, Accessories > Disguises, costumes, masks ("Women's costumes" and "Men's costumes" subcategories)
- Fashion > Clothes, Shoes, Accessories > Wedding and reception > Women’s accessories > Boleros and stoles
- Fashion > Clothes, Shoes, Accessories > Wedding and reception ("Wedding footwear" and "Wedding dress" subcategory)
- Automotive > Motorcycle parts and Equipment > Clothes ("Headwear," "Suits," "Balaclava," "T-shirts and sweatshirts," "Jacket," "Footwear," "Gloves" and "Trousers" subcategories)
- Sports and Travel > Running > Shoes
- Sports and Travel > Running > Clothes (except for "Neck warmers, kerchiefs, bandannas" subcategory
- Sports and Travel > Military supplies > Shoes

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

- Sports and Travel > Military supplies > Clothes (except for "Other" subcategory)
- Sports and Travel > Bicycles and accessories ("Shoes" and "Clothes" subcategories)
- Sports and Travel > Gym and fitness > Shoes
- Sports and Travel > Gym and fitness > Clothes (except for "Other" category)
- Sports and Travel > Skating, slackline > Clothes, shoes, accessories
- Sports and Travel > Team sports > Fan Gear ("T-shirts" and "Headgears" subcategories)
- Sports and Travel > Team sports > American Football > Clothes
- Sports and Travel > Team sports > Hockey and floorball >Clothes ("T-shirts, Sweatshirts" and "Trousers")
- Sports and Travel > Team sports > Basketball ("Shoes" and "Clothes" subcategories)
- Sports and Travel > Team sports > Football > Referee gear > T-shirts
- Sports and Travel > Team sports > Football > Shoes
- Sports and Travel > Team sports > Football > Clothes (except for "Hats" and "Other" subcategories)
- Sports and Travel > Team sports > Handball ("Shoes" and "Clothes" subcategories)
- Sports and Travel > Team sports > Rugby > Shoes
- Sports and Travel > Team sports > Rugby > Shoes > Clothes ("T-shirts, Sweatshirts" and "Trousers" subcategories)
- Sports and Travel > Team sports > Volleyball > Shoes
- Sports and Travel > Team sports > Volleyball > Clothes (except for "Other" subcategory)
- Sports and Travel > Extreme sports > Aviation > Clothes
- Sports and Travel > Extreme sports > Climbing ("Shoes" and "Clothes" subcategories)
- Sports and Travel > Other Sports and Leisure > Golf > Clothes
- Sports and Travel > Other Sports and Leisure > Horse riding > Shoes
- Sports and Travel > Other Sports and Leisure > Horse riding > Clothes (except for "Vests" subcategory)

- Sports and Travel > Other Sports and Leisure > Nordic walking > Clothes
- Sports and Travel > Other Sports and Leisure > Dance ("Shoes" and "Costumes" subcategories)
- Sports and Travel > Martial Arts > Boxing ("Shoes," "Clothes" and "Gloves" subcategories)
- Sports and Travel > Martial Arts > MMA ("Clothes" and "Gloves" subcategories)
- Sports and Travel > Martial Arts > Asian martial arts > Shoes
- Sports and Travel > Martial Arts > Wrestling ("Shoes" and "Clothes" subcategories)
- Sports and Travel > Water Sports > Swimming ("Shoes and flip-flops" and "Swimsuits" subcategories)
- Sports and Travel > Water Sports > Windsurfing ("Shoes" and "Clothes" subcategories)
- Sports and Travel > Water Sports > Sailing ("Shoes" and "Clothes" subcategories)
- Sports and Travel > Winter Sports > Clothes
- Sports and Travel > Tennis and Racquet Sports > Squash > Footwear
- Sports and Travel > Tennis and Racquet Sports > Squash > Wear (except "Sweatshirts" and "Trousers" subcategory)
- Sports and Travel > Tennis and Racquet Sports > Lawn Tennis > Footwear
- Sports and Travel > Tennis and Racquet Sports > Lawn Tennis > Wear (except "Sweatshirt" and "Trousers" subcategory)
- Sports and Travel > Travel > Footwear
- Sports and Travel > Travel > Wear (except "Headwear," "Gaiter," and "Other" subcategory)
- Sports and Travel > Fishing > Footwear
- Sports and Travel > Fishing > Wear (except "Other" subcategory)
- Health > Hospital and consulting room equipment > Medical wear and footwear (except "Medical cap" subcategory)

In all other categories and subcategories, multi-variant Offers are governed by paragraph 1.12.1 above.

1.12.a.

The Company can create Product variants. A Product variant is a combination of Offers concerning variants of particular Goods or Products (i.e., when they are related to the same item but in a different

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

variant, e.g., with a different color, size, memory, etc.), enabling the Buyer to choose a variant of particular Goods presented in the form specified by the Company in selected areas on Allegro. A Product variant may replace a given multi-variant Offer of the User if this offer is related to the same Goods as the existing Product variant. Offers for the Product variant are selected taking into account the relevance mechanism described in subparagraph 3.4.b. of the Terms & Conditions; however, a given Product variant is created first by selecting the variants of particular Goods from other Offers of the Seller whose Offer is displayed. The User may not replace a Product variant with a multi-variant Offer.

1.13.

An Offer description, including its title and parameters, must not contain any keywords to manipulate the results of the Goods search on Allegro.

1.14.

Elements of HTML, JavaScript, Java, or other programming languages, or any other technologies may not be used to carry out any negative actions affecting the operation of Allegro or misleading other Users.

1.15.

In the description of an Offer, the Seller may post website addresses (in any form, e.g., links) only if:

a. no commercial activity is carried out by means of these websites, and the sole aim of the linked content is to present additional information on the Goods;

b. it is the object of the Offer itself, e.g., a domain name, hosting service, Internet service.

1.16.

For Offers published in the listing categories: “Cars," “Real Estate," “Holidays," “Live Animals," “Machinery," “Trailers, Semitrailers," “Other Vehicles and Boats," “Motorcycles and Quads," “Services” by entities acting on the basis of separate agreements concluded with the Company, it is allowed to display the address of the Seller’s website. However, such address may only be displayed on images and headlines within the Offer or banners included in the list of Offers, and it cannot lead to websites providing the same or similar services as Allegro (i.e., websites publishing offers or ads submitted by Internet users).

1.17.

As part of an Offer, the Seller may grant a discount or offer a free gift to be added to the Goods provided that the person to receive the discount or free gift is not selected in drawing. A discount and a free gift must be specified in an unambiguous manner.

1.18.

The Seller must indicate the order shipping time.

1.19.

The price of the Goods specified in an Offer by the Seller must be a gross price (it does not apply to categories not subject to sales commissions indicated in Appendix No. 4. Section 3: Sales commissions and Classifieds that are not charged a fee for Transaction services) given in the currency of the Marketplace.

1.20.

An Offer description must not contain any information that would in any way differentiate Buyers' statuses in terms of using the payment service specified in Appendix No. 7 to the Terms & Conditions.

1.21.

In the categories: "Jewelry and Watches," "Delicatessen," "Erotica," „Movies," "Photography" and "Consoles and Gaming Machines," the number of Offers posted simultaneously by a Seller with a Business Account may not exceed 30,000.

Section 2. Images (thumbnails)

The Seller shall present their Goods on at least one image (thumbnail) posted on the server belonging to the Company. The image must meet the following requirements:

2.1.

Goods must be presented in the photo in a way that does not cast any doubts as to the actual and real object of sale as part of a given Offer.

2.2.

The Goods should be presented against a white, uniform background (RGB 255.255.255).

2.2.1.

Exceptions are:

- books, movies, music, and software whose cover can fill the entire image,
- Outdoor sculptures and fountains in the Art subcategory,
- Works of art other than sculptures (original paintings, drawings, graphics, posters, photographs, and their copies), the reproductions of which can fill the entire image,
- Uranium glass items in Design and Antiques.

2.2.2.

Exceptions also include images in the Fashion category, as well as images in the Kids or Sport categories presenting clothing or footwear, and in the Sport category also images presenting luggage, where goods may be presented against a uniform gray background (with a value of V in the HSV space not lower than 0.8 - on a scale defined from 0 to 1).

2.2.3.

Exceptions to using a white, uniform background RGB 255.255.255 also include Offers for which separate agreements with entities cooperating with the Company may specify different conditions for the presentation of Goods.

2.2.4.

The thumbnail may not contain any additional elements, in particular texts, graphic elements, frames, logos, etc.

2.3.

If significant characteristics (color, taste, smell) cannot be presented in an image of the Goods, they may be defined graphically in the thumbnail.

2.4.

Goods may be presented against a background other than white (e.g. by presenting a gazebo with a garden in the background) when one of the following conditions is met:

a. Goods are offered with a parameter other than “new," “new with a defect,” or “new without tags” in an Account other than Business Account;

b. Goods with a parameter other than “new” are presented in the category:

- Automotive > Car parts
- Automotive > Motorcycle parts and Equipment
- Automotive > Machine and Other Vehicles Parts
- Automotive > Tires and Rims

c. Goods offered for Auction are presented in the category: Fashion > Clothes, Shoes, Accessories

d. Goods are presented in the category:

- Home and Garden > Garden > Plants
- Home and Garden > Garden > Garden architecture > Gazebos, sheds, roofs
- Pet Supplies > Aquaristics > Aquarium animals

- Pet Supplies > Aquaristics > Plants and care > Plants
- Pet Supplies > Terrariums and Other > Terrarium Pets
- Collections and Art > Design and Antiques > Furniture > Furniture Sets
- Collections and Art > Design and Antiques > Furniture > Beds
- Collections and Art > Design and Antiques > Furniture > Couches and Sofas
- Collections and Art > Design and Antiques > Porcelain > Serving Sets – Spare Parts
- Collections and Art > Design and Antiques > Porcelain > Complete Serving Parts
- Collections and Art > Design and Antiques > Art Supplies
- Collections and art > Handmade craft > Handmade items
- Child > Child's bedroom > Furniture > Furniture sets
- Home and Garden > Furniture > Kitchen > Kitchen furniture sets
- Home and Garden > Furniture > Teenager's bedroom > Furniture sets
- Home and Garden > Furniture > Child's bedroom > Furniture sets
- Home and Garden > Construction and Accessories > Floors > Floorboards
- Home and Garden > Construction and Accessories > Floors > Laminate Flooring
- Home and Garden > Construction and Accessories > Floors > Floor tiles
- Home and Garden > Construction and Accessories > Floors > Parquet
- Home and Garden > Construction and Accessories > Walls and Facades > Wallpapers
- Home and Garden > Furniture > Bathroom and toilet > Bathroom furniture sets
- Home and Garden > Furniture > Bedroom > Furniture sets
- Home and Garden > Furniture > Bedroom > Beds
- Home and Garden > Furniture > Living room > Sofas
- Home and Garden > Furniture > Living room > Furniture sets
- Home and Garden > Furniture > Living room > Corner sofas

- Home and Garden > Furniture > Living room > Sofa and armchairs sets
- Home and Garden > Furnishings and fittings > Tableware > Dishwares
- Home and Garden > Equipment > Holiday and Occasional Decorations – Christmas >Christmas Lights
- Home and Garden > Equipment > Holiday and Occasional Decorations – Christmas >Outdoor Christmas lights
- Home and Garden > Equipment > Holiday and Occasional Decorations – Christmas >Christmas illuminations
- Home and Garden > Equipment > Holiday and Occasional Decorations - Christmas > Christmas > Lighting projectors
- relating to the sale or rental of real estate, as well as in the categories: “Services," “Automotive” (in the subcategories: “Cars”, “Motorcycles and Quads”, “Machinery”, “Other Vehicles and Boats” and “Trailers, Semitrailers”) and in the “Live Animals” subcategory

2.5.

Goods offered by entities acting on the basis of separate agreements with the Company in the following categories:

- Automotive > Car parts
- Automotive > Motorcycle parts and Equipment > Motorcycle parts
- Automotive > Motorcycle parts and Equipment > Quad parts
- Automotive > Parts for machines

The image (thumbnail) may present a technical drawing related to the Goods on Offer .

2.6.

Goods delivered by electronic means do not have to meet the conditions referred to in items 2.2–2.5 above; however, the thumbnail may not violate other provisions of the Terms & Conditions (e.g., contain advertisements, promotional and advertising content regarding activities carried out outside Allegro and contact details).

Section 3. Additional options

When creating an Offer and after its creation, the following additional options to distinguish an Offer visually on the list of Offers on Allegro shall be made available for a fee:

3.1.

Bold — bolding (using a bold font for) the title of an Offer;

3.2.

Highlight — an Offer is displayed against a blue background;

3.3.

Feature — an Offer is listed on the list of featured Offers, i.e., in a clearly separated section of the list of Offers, including only the Offers promoted using this option, and the list of featured Offers is displayed over the list of other Offers;

3.4.

Promotion on a Category Page — the Offer information is presented on the category's main page (the page displayed directly upon selecting the category name from the catalog presented on the Allegro homepage), using a mechanism that each time randomly selects fifteen Offers to display. The option does not apply to Offers from the "Erotica" category and "Live Animals" subcategory in the "Home and Garden" category;

3.5.

Promo Package — an Offer is promoted simultaneously using the methods described above in points 3.1–3.3. The fee for this package is lower than the aggregate of separate fees for all individual options from the package bought separately.

In the case of Offers posted as part of Allegro Stores service, the fee for this package is the same as the aggregate of separate fees for all individual options.

3.6.

Fees for individual additional options described in this Section 3 are provided in Appendix No. 4 of Terms & Conditions.

3.7.

This Section 3 shall not apply to Offers available in the category: Child > Feeding > Baby Foods > Formulas > First Milk and Offers concerning other Goods, the advertising of which is forbidden by the provisions of generally applicable law.

Section 4. Product series

The Seller may publish the images of the Goods and the corresponding graphic elements or brand/manufacturer logos within the product series, which are used to present Offers posted on Allegro by a given Seller. It is prohibited to publish within the product series any advertisements, promotional

ad content, announcements, or any content related to the Seller's activity either on or outside Allegro, as well as any contact data.

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Appendix No. 3

Appendix No. 3. Policy on technical breaks and compensation for technical failures

Section 1. Technical breaks

1. The Company may carry out technical breaks resulting in temporary lack of access to certain functionalities of Allegro (“Technical Breaks”). Their purpose is to carry out maintenance and development work, as well as to prevent Technical Failures referred to in Article 2 below.

2. Whenever possible, Technical Breaks take place during night hours.

3. As far as possible, the Company informs Users in advance about the scope, date and expected length of the Technical Break.

Section 2. Technical failures

In addition to the Technical Breaks referred to in Article 1, unexpected technical failures are also possible resulting in an interruption in access to basic Allegro functions such as logging in to the Account, searching and purchasing Goods and issuing an Offer (“Technical Failures”).

Section 3. Information

Informations regarding Technical Breaks and Technical Failures can be be posted in the “Help Center” section under “News” on the Allegro domain.

Appendix No. 4

Appendix No. 4 Fees and sales commissions

Table of contents

Allegro.pl

- Section 1. General comments
- Section 2. Basic fees for listing Goods, excluding categories of Classifieds
- Section 3. Sales commissions
- Section 4. Fees for additional options for Offers other than Classfields
- Section 5. Fees for additional options for offers listed in categories of Classifieds
- Section 5 A. Fees on Allegro Lokalnie
- Section 6. Delivery and additional services costs
- Section 7. Settlements
- Section 8. The procedure for granting a transaction rebate (in connection with the sales commission collected or charged, a unit transaction fee, and a fee on the transaction paid using Allegro Pay, specified in paragraph 3(6))
- Section 9. No-VAT Settlements

Allegro.cz

- Section 1. General comments
- Section 2. Basic fees for listing Goods
- Section 3. Sales commissions
- Section 4. Fees for additional options
- Section 5. Delivery and additional services costs
- Section 6. Settlements
- Section 7. The procedure for granting transaction rebate (in connection with sales commission collected or charged)
- Section 8. No-VAT Settlements

Allegro.sk

- Section 1. General comments
- Section 2. Basic fees for listing Goods
- Section 3. Sales commissions
- Section 4. Fees for additional options
- Section 5. Delivery and additional services costs
- Section 6. Settlements
- Section 7. The procedure for granting transaction rebate (in connection with sales commission collected or charged)
- Section 8. No-VAT Settlements

Allegro.pl

SECTION 1. GENERAL COMMENTS (ALLEGRO.PL)

1. The Company charges the following fees and sales commissions for Transaction organization services provided as part of Allegro:

a. basic fees in categories excluding Classifieds:

i. basic fees for listing Offers,

ii. sales commissions,

iii. a unit transactional fee referred to in paragraph 3.6,

iv. a fee for transactions paid with Allegro Pay (a service described in the Allegro Pay Terms & Conditions),

b. additional fees in categories excluding Classifieds:

i. fees for additional options,

c. fees for listing Offers in categories of Classifieds referred to in paragraph 4.2,

d. fees on Allegro Lokalnie.

2. The fees referred to in the paragraph above, except the sales commission, are non-refundable. The exceptions are situations in which the Offer is removed or expires early in accordance with the rules specified in paragraphs 8.2 or 8.6 of the Terms & Conditions — the fees are refundable less the amount proportional to the time for which the Offer was listed. This provision is without prejudice to the rights of consumers arising from mandatory rules of law.

3. The Company may charge fees for other services provided on Allegro. The amount of such fees is set individually in the terms and conditions of a given service.

4. In the absence of relevant information, it is assumed that amounts set forth in this Appendix are gross amounts (they include a tax on goods and services, i.e., VAT). If the amount of fee or sales commission is set as a percentage of a given amount (e.g., of the selling price), the gross amount (including VAT) shall be the basis for calculating such fee or sales commission. Sales commission amounts are rounded up to a full PLN 0.01 (grosz).

5. It is inadmissible for the Seller to charge Transaction costs directly to the Buyer (in particular, the fees for listing the Offer, additional options, and fees for making card payments or sales commissions).

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

6. The terms: "Feature," "Bold," "Highlight," "Promo Package" and "Promotion on a Category Page," written with a capital letter in this Appendix, shall have the meaning assigned to them in Section 3(3.1)–(3.5) of Appendix No. 2 of Terms & Conditions.

7. For Offers published before November 2, 2022, by Regular Accounts, the fees and charges specified in Sections 2, 3 A, and 4 of this Appendix prior to the changes of November 2, 2022, will apply.

SECTION 2. BASIC FEES FOR LISTING GOODS EXCLUDING CATEGORIES OF CLASSIFIEDS (ALLEGRO.PL)

1. Listing an Offer on Allegro is free in all categories except for those specified in paragraph 5.

2. The basic fee is charged once the Offer is listed and collected on the general terms described below.

3. If the Offer is listed for more than 10 days, fees for listing a Transaction will be calculated every 10 days in accordance with the price list presented below.

4. Amount of basic fees:

A. **List of Categories in which the basic fee depends on the initial price [1] of the Goods:**

"Collections," "Art," "Design and Antiques" excluding the categories "Second-Hand Books,":

0.1% of the initial price. Not less than PLN 0.05. Up to PLN 2.5 /10 days.

"OTC drugs"

Initial price	**Basic fee**
up to PLN 10	PLN 0.50/10 days
from PLN 10.01 to PLN 25	PLN 1.00/10 days
over PLN25.01 to PLN 50	PLN 2.00/10 days
over PLN50	PLN 5.00/10 days

Other categories not listed under paragraph 4(A)

Initial price	Basic fee
over PLN 15,000	PLN 1.00/10 days

B. **List of Categories in which the basic fee depends on the initial price [1] of the Goods (applies to all Offers except for those marked with the status parameter "New"):**

"Car parts," "Parts for machinery and other vehicles," "Motorcycle parts and Equipment," "Tires and Rims,"

Initial price	Basic fee
up to PLN 100	PLN 0.00/10 days
from PLN 100.01 to PLN 500	PLN 0.40/10 days
from PLN 500.01 to PLN 1000	PLN 0.60/10 days
over PLN 1000	PLN 1.00/10 days

[1] — Initial price = Buy It Now price or, in case of an Auction, starting price

C. **The list of Categories in which fees are charged on the terms provided for in separate agreements with the Company:**

"Tickets."

SECTION 3. SALES COMMISSIONS (ALLEGRO.PL)

1. A sales commission is charged each time upon the conclusion of an agreement within the Transaction. A sales commission is calculated in accordance with the sales commission rate in the category in which the Offer was listed or to which the Offer was transferred by the Seller or by the Company in accordance with the provisions of the Allegro Terms & Conditions.

2. The sales commission amount depends on the final price and cost of delivery, which the Buyer selected.

3. The minimum value of the commission charged each time per unit is PLN 0.31 gross (PLN 0.25 net).

4. If a multi-item Offer only with the Buy it Now option is deleted or terminated before due time on the terms described in paragraph 8.2 of the Terms & Conditions, the sales commission is charged on the Goods sold until the Offer is deleted or terminated.

5. Sales commissions are collected on the terms described below:

	NET	**GROSS**
All subcategories "**Accessories**" except subcategory "Electronics," subcategory, "**Accessories and Tools** "**Training Aids** subcategory: "**Accessories and Extras**" in category: "Coffee," subcategory: "**Cleaning**" except subcategory: "Vacuum Storage Bags," "**Reflective Accessories**," "**Protective Accessories**," "**PCP Accessories**," "**Accessories and Parts**" except subcategory: "Electronics," "**Pedals and Accessorie**s," "**Yoga Accessories**," "**Training Aids**," "**Referee Gear**," "**Ski and Snowboard Accessories**." "**Accessories for Boats and Inflatable Boats**," "**Engine Accessories**," "**Application Accessories,**" "**Installation Accessories,**" "**Accessories and Software,**" "**Parts and Accessories**" except subcategory: "Electronics," "**Art Accessories**," "**Components and Accessories**" in subcategory: "Design and Antiques", subcategory: "**Alcohol Accessories**" except subcategory: "Squeezers and Presses," subcategory: "**Cigarette Accessories**," "**Kitchen Accessories**," "**Sewing Accessories**," "**Toy Accessories**," "**Office Supplies**," "**Scaffolding Accessories**," "**Bartending Accessories**," "**Kitchen Appliances**," "**Accessories for Cash Registers and Printers**," "**Sealing Accessories**," "**Lighting Accessories and Accessories**," "**Accessories for Water Jackets**,"	the amount of the sales commission depends on the final price: up to PLN 60 12%, over PLN 60: PLN 7.20 + 8% on the surplus over PLN 60	the amount of the sales commission depends on the final price: up to PLN 60 14.76%, over PLN 60: PLN 8.86 + 9.84% on the surplus over PLN 60

"**Fireplace Accessories**," "**Bathroom Accessories**," "**Non-Slip Accessories for Carpets**," "**Confectionery Accessories**," "**Costume Accessories and Accessories**," "**Candle Accessories**," "**Beekeeping Accessories**," "**Masonry Accessories**," "**Painting Accessories**," "**Headdresses and Accessories**," "**Chignon Accessories**," "**Jewelry Accessories**," "**Watch Accessories**," "**Party Games Accessories**."		
Subcategories: "**Clothing**" and "S**hoes**" excluding category: "Automotive," subcategory: "**Workwear and Safety**," "**Protective Wear and Workwear**," "**Luggage**," "**Workwear and Work Footwear**," "**Medical Clothing and Footwear**," "**Erotic Shoes**," "**Erotic Lingerie and Clothing**," "**Clothing, Shoes**."	the amount of the sales commission depends on the final price: up to PLN 115 11%, over PLN 115: PLN 12.65 + 6% on the surplus over PLN 115	the amount of the sales commission depends on the final price: up to PLN 115 13.53%, over PLN 115: PLN 15.56 + 7.38% on the surplus over PLN 115
All subcategories "**Furniture**" and "**Office Furniture**," "**Store and Warehouse Shelves.**"	9% up to PLN 250	11.07% up to PLN 307.50

And

	NET	**GROSS**
"Home and Garden" (except for the subcategories listed above and below)	10.5%	12.92%
"Home and Garden" (subcategory: "**Garden**" except subcategory: "Lighting" and those listed below, subcategory: "**Construction and Accessories**" except subcategory below, subcategory: "Pots and Casings")	9%, up to PLN 250	11.07%, up to PLN 307.50
"Home and Garden" (subcategories: **"Power Tools Parts," "Vises," "Hammers, Cutters and Chisels," "Metal**	8.5%, up to PLN 120	10.46%, up to PLN 147.60

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Shear Scissors," "Tool Organization and Storage," "Accessories and Equipment," "Glue Guns," "Foam Dispensing Guns," "Silicone Dispensing Guns," "Painting Pistols," "Measuring Instruments," "Pliers, Scissors, Pincers," "Clamps," "Winches," "Screwdrivers," "Sealers," "Staplers and staples" in subcategory: "Tools,")		
"Home and Garden" (subcategory: **"Smart Home," "Power Generators," "Tile Cutters," "Alarms,"** "**Pumps and Hydrophores**," subcategories: "**Garages**," "**Fireplaces and Accessories**," "**Heating**," "**Work at Heights**," "**Construction Equipment and Accessories**," "**Fire Protection**," "**Doors**," "**Windows and Window Sills**," "**Floors**," "**Stairs**," "**Kitchen**," "**Bathroom and Toilet**" in subcategory: "Construction and Accessories," subcategory "**Hydraulic Tools**")	8%, up to PLN 250	9.84%, up to PLN 307.50
"Home and Garden" (subcategory: **"Huts and Sheds," "Children's Houses," "Pools," "Jacuzzi," "Electric Grills," "Gas Grills," "Coal Grills," "Garden Fire Pits," "Rotary Cultivators," "Mowers," "Scythes and Edge Trimmers," "Vacuum Cleaners and Blowers," "Snowblowers," "Saws," "Shredders," "Dethatchers and Aerators,"** subcategory **"Tools**," except for the subcategories listed above and below)	5.5%, up to PLN 120	6.77%, up to PLN 147.60
"Home and Garden" (subcategory: **"Pressure Washers," "Washing Vacuum Cleaners," "Industrial Vacuum Cleaners," "Air Conditioners"** and **"Fans"** in subcategory: "Air Conditioning and Ventilation," subcategory: "**Central Units**" in subcategory: "Construction Work and Equipment," subcategory: **"Household Fans"**)	4.5%	5.54%

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

“**Kids**” (except for the subcategories listed above and below)	10.5%	12.92%
“Kids” (subcategory: **“Health and Hygiene,”** except subcategories: “Towels,” subcategory: “**Garden Toys”**)	9%	11.07%
“Kids” (subcategory: **“Strollers,"** “**Car Seats**," “**Building Toys**”)	6.5%	8%
“Kids” (subcategories: **“Electronic Nannies and Breathing Monitors,” “Baby Foods”**)	5%	6.15%
“Electronics” (except for the subcategories listed above and below)	4.5%	5.54%
“Electronics” (all **subcategories, “Accessories”** and **“Photo Accessories,” “Memory Cards,” “Power Banks,” “Cases and Shelves,” "Internet," "Cooling and Upgrading," “Service Equipment,” “HTP Accessories,” “Headphone Accessories,” “TV Accessories,”** "**Accessories and Parts,**" "**Parts and accessories**" **“GSM Accessories,” “Gold Numbers,” “Pads”** subcategory: **“Accessories (Laptop, PC),"** except subcategory: “PCMCIA and ExpressCard,” “Video Cards and Recorders,” “TV and Sat Tuners,” "Webcams," "Video Conferencing Kits and Cameras," subcategory: **“Laptop Parts,”** except subcategory: "RAM Memory," subcategory: **"Optical Drives and Media,"** except subcategories: “Recorders and Drives” and “Floppy Drives,” subcategory: **“Service Parts”** in subcategory: “Tablets,”	the amount of the sales commission depends on the final price: up to PLN 60: 13%; over PLN 60: PLN 7.80 + 8% on the surplus over PLN 60	the amount of the sales commission depends on the final price: up to PLN 60: 15.99%; over PLN 60: PLN 9.60 + 9.84% on the surplus over PLN 60

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

subcategory: **“Antennas,” “Bluetooth,” and “USB Hubs”** in subcategory: “Network Devices," subcategory: **"Consoles and Gaming Machines,"** except subcategory: "Steering Wheels," "Consoles," "PlayStation VR," and "PlayStation VR2," subcategory: **"Batteries for Vacuum Cleaners," "Detergents for Vacuum Cleaners," "Filters for Vacuum Cleaners," "Pipes and Hoses for Vacuum Cleaners," "Nozzles and Brushes for Vacuum Cleaners," "Vacuum Storage Bags,"** subcategory: **"Spare Parts"** in subcategory: “Small Household Appliances,” subcategory: **"Household Cleaning Supplies" and “Parts”** in subcategory: “Built-In Appliances,” subcategory: **“Parts”** in subcategory: “Freestanding Household Appliances,” subcategory: **“Cables, Wires”** and **“Plugs, Sockets, Adapters”** in subcategory: “Electronics,” subcategory: "**GPS and Accessories**," except subcategory: "GPS Trackers" and "Devices," subcategory: **"Media," "Bags, Cases," "Power Supply," "Books and Instructions"** in subcategory: “Cameras,” subcategory: “**Remote Controls," “Power Supply”** in subcategory: “Audio, Video and Household Appliances,”		

subcategory: **“Parts and Components”** in subcategory: “TV and Video,” subcategory: **“Case," “Film and Protective Glass,” “Bands and Bracelets,” and “Chargers and Docking Stations”** in subcategory: “Smartwatches and Accessories," subcategory: **"Paper, Foils," “Accessories for Regeneration,” “Drums”** in subcategory: “Printers and Scanners,”		
“Electronics” (subcategory: **"Inks," "Toners," "Stain Tapes”** in subcategory: “Printers and Scanners," subcategory: **“Software,” “Vintage Computers”** in subcategory: “Computers,” subcategory: **“Stage, Studio and DJ Equipment,” “Thermoventilators,” “Electric Heaters,” “Electronics,” “Electronic Gadgets”**)	8%	9.84%
“Electronics” (subcategory: **“Recorders and Drives,” “Floppy Drives,” “Power Strips and UPS,” “Speakers,” “Microphones and Headphones,” “Pointing Devices,”** except subcategory: “Pads”) subcategory: “**Steering Wheels**” in subcategory: “Consoles and Gaming Machines," subcategory: “**TV and Video**” except subcategory: “Parts and Components,” “TV Accessories," “Projectors," “TV Sets," subcategory: “**Headphones," “Home Audio," “Portable Audio Equipment," “Car Audio Equipment," “Satellite Equipment”** in subcategory: “Audio, Video and Household Appliances,"	6%	7.38%

subcategory: **“Housings” and “Power Supplies”** in subcategory: “Computer Components,"		
“Electronics” (subcategory: **"Laptops," "PCs," “Pre-paid," “Humidifiers," “Steam Stations," “Espresso Machines," “Depilators," “Food Processors," “Projectors," “TV Sets,"** subcategory: **"RAM Memory"** in category: “Laptop Parts," subcategory: **"Portable Disks and Memory,"** except subcategory: "Cases and Shelves," subcategory: **"Servers and Accessories,"** subcategory: **“Computer Components,"** except for the subcategories listed above)	2%	2.46%
“Business and Services” (except for the subcategories listed above and below)	10%	12.30%
“Business and Services” (subcategory: **“Energy Industry,"** subcategory: **“Poligraphy”** in category: “Industry," subcategory: **“Machinery and Equipment," “Food Service”** except subcategory: “Kitchens” and “Cleaning Machines," “Kitchenware,” “Bartending Equipment,” “Serving,” “Stainless Steel Furniture,” “Dishes and Disposable Accessories,” subcategory: **“Construction,"** except subcategory: **“Construction Chemicals," “Styrofoam Cutting," “Materials and Accessories," “Work at Heights," “Land Surveying Equipment," “Temporary Facilities”**)	7.5% up to PLN 250	9.23% up to PLN 307.50
“Business and Services” (subcategory: **“Online Courses," “Professional Cleaning Equipment,"** subcategory: **“Kitchens”** and **“Cleaning Machines”** in subcategory: “Food Service”)	4.50%	5.54%
“Collections and Art” (except for the subcategories listed above and below)	10%, up to PLN 200	12.3%, up to PLN 246

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

“Collections and Art” (subcategory: **“Handmade,"** except subcategory: "Handmade Items”)	13%	15.99%
“Collections and Art” (subcategory: **“Collectible Gold Coins," "Investment Products”**)	3%, up to PLN 30	3.69%, up to PLN 36.90
“Culture and Entertainment” (except for the subcategories listed above and below)	8.5%	10.46%
"Culture and Entertainment" (subcategory: **"Games," except subcategory:** “Miniature Wargames,” “Role-playing (RPG),” “Card Games,” “Board Games,” “Traditional” subcategory: **"Codes and Vouchers,"** except subcategory **“Games,” subcategory “Instruments”)**	6.5%, up to PLN 100	8%, up to PLN 123
"Culture and Entertainment" (subcategory: **"Elementary and High School Textbooks,"** "**Audiobooks - mp3**," "**Ebooks**," subcategory: "**Games**" in category "Codes and Vouchers")	4.5%	5.54%
"Fashion" (except for the subcategories listed above and below)	the amount of the sales commission depends on the final price: up to PLN 115: 11%, over PLN115: PLN 12.65 + 6% on the surplus over PLN 115	the amount of the sales commission depends on the final price: up to PLN 115: 13.53%, over PLN 115: PLN 15.56 + 7.38% on the surplus over PLN 115
"Automotive" (except for the subcategories listed above and below)	8.5% up to PLN 120 with the condition parameter "New”, 12% up to PLN 120 applies to all Offers except those marked with the condition parameter "New"	10.46% up to PLN 147.6 with the condition parameter "New", 14.76% up to PLN 147.6 applies to all Offers except those marked with the condition parameter "New"
"Automotive" (subcategory: **"Vacuum Cleaners," "Grinders," "Drills and Screwdrivers," "Engine Oils,”** subcategory: "**Complete Engines**" in subcategory: "Car Parts," subcategory:	6%, up to PLN 120	7.38%, up to PLN 147.60

"**Differentials**," "**Drive Axles**," "**Complete Gearboxes**")		
"Automotive" (subcategory: **"Fuels," "Garage Services,"** subcategory: "**Tires and Rims,"** except subcategory: "Accessories")	4.5%, up to PLN 120	5.54%, up to PLN 147.60
"Sports and Travel" (except for the subcategories listed above and below)	11%	13.53%
"Sports and Travel" (subcategory: **"Parts"** in subcategory: "Bicycles and Accessories," subcategory: **"Gym and Fitness,"** except subcategory: "Supplements and Nutrients," and "Training Towels," subcategory: **"Boats and Rafts"; "Travel Refrigerators"** in subcategory: "Travel")	10%, up to PLN 120	12.30%, up to PLN 147.60
"Sports and Travel" (subcategory: **"Electronic Equipment," "Optics," "Supplements and Nutrients," "Winter Sports"**)	8%	9.84%
"Sports and Travel" (subcategory: **"Electric Scooters," "Electric Skateboards,"** subcategory: **"Bikes,"** except subcategory: "Kids")	7.5%, up to PLN 120	9.23%, up to PLN 147.60
"Sports and Travel" (subcategory: **"Sports Electronics"**)	5%	6.15%
"Supermarket" (except for the subcategories listed above and below)	10%	12.30%
"**Supermarket**" (subcategory: "**Food**" and "**Treats**" in subcategories: "Dogs" and "Cats")	6%	7.38%
"Supermarket" (subcategory: **"Tea and Infusions," "Coffee," "Drinks and Accessories," "Sweets, Snacks, Desserts," "Wine and Non-Alcoholic Beverages," "Yerba Mate and Accessories," "Meat and Lunch Meats," "Dairy and Eggs," "Baked Goods," "Fish and Seafood," "Fruit and Vegetables,")**	5%	6.15%

"Beauty" (except for the subcategories listed above and below)	10%	12.30%
"Beauty" (subcategory: **"Appliances," "Fragrance," "Care"**)	8%	9.84%
"Health" (except for the subcategories listed above and below)	10%	12.30%
"Health" (subcategory: **"Erotica,"** except subcategory: "Erotic Lingerie and Clothing," "Erotic Shoes")	13%	15.99%
"Health" (subcategory: **"Dermatological Cosmetics," "Irrigators," "Brushes/Toothbrush"**)	6%	7.38%
"Health" (subcategory: **"Air Purifiers and Humidifiers"**)	2%	2.46%
"Health" (subcategory: **"OTC Medication"**)	0%	0%
All "Other" categories	17%	20.91%

6. When concluding the agreement as part of the Transaction, a unit transaction fee of PLN 1 gross (PLN 0.81 net), will be charged for each Offer, excluding the "Collections" category. For Offers published by an Account with an active Subscription at the moment of concluding the agreement, the fee referred to in the previous sentence will not be charged.

7. For Business Accounts, where the Buyer paid for the transaction using Allegro Pay, a fee of 0.43%, up to PLN 6.15 gross (0.35%, up to PLN 5 net), will be added to the final price of the Goods and the costs of the delivery option selected by the Buyer. The fee will be charged upon payment for the Transaction.

SECTION 4. FEES FOR ADDITIONAL OPTIONS FOR OFFERS OTHER THAN CLASSIFIEDS (ALLEGRO.PL)

1. The User may choose additional options to define a special way the page featuring the Offer is presented and promoted on Allegro.

2. The fee for each additional option is charged once the Offer is listed and if a given option is selected later — once it is applied.

3. Fees for additional options are collected on the general terms described in paragraph 9(A) below.

4. Fees for additional options will be charged on a cyclical basis, in accordance with the price list presented below.

5. The fee for an additional option in the form of a Coin highlight, which amounts to PLN 1.23 for each Coin, is charged each time the reserved price is reached, or the Buy it Now option is used by the Buyer.

6. Additional services: packing a product as a gift, bringing it into the house, assembling, setting up, preparing for work, and changing the direction of the door opening and collection of used equipment are exempted from listing fees and sales commission.

7. For providing the Subscription service, Allegro will charge the User, in advance, for each commenced 30-day period, a fee as per the price list specified below:

Subject Matter of the Agreement	**Amount of the net fee**	**Amount of the gross fee**
Basic Subscription	PLN 39.84/30 days	PLN 49/30 days
Professional Subscription	PLN 161.79/30 days	PLN 199/30 days
Expert Subscription	PLN 2,439.02/30 days	PLN 3000/30 days

A. Fees for additional options

Fees for additional options amount to:

Option	**Fee**	**Additional commission**
Featured Offers [1]	PLN 19.90/10 days	0.75 of the sales commission applicable to the relevant category
“Flexible Feature" [1]	PLN 2.90/1 day	0.75 of the sales commission applicable to the relevant category

Promo Package [1]	PLN 3.90/1 day	0.75 of the sales commission applicable to the relevant category
Promotion on a Category Page	PLN 29.90/10 days	none

For all Offers listed in all subcategories under the "Culture and Entertainment" category – "Featured Offers" option cost is 2.90 PLN/10 days.

As part of a multi-variant Offers, except for Offers linked to the Product Catalog, listed in the following categories:

"Women's Jewelry," "Men's Jewelry," "Children's Jewelry," "Wedding Jewelry," "Piercing," "Clothes"; "Footwear," "Accessories," "Footwear" in the "Kids" category, "Clothes" in the "Kids" category, "Erotic Lingerie and Clothing" in the "Health" category "Offer feature" option cost — 5.90 PLN/10 days

[1] — notwithstanding the fee indicated in paragraph 5 above

Option	Fee
Minimum price in auctions	10% of the reserved price but no more than PLN 100

SECTION 5. FEES FOR ADDITIONAL OPTIONS FOR OFFERS LISTED IN CATEGORIES OF CLASSIFIEDS (ALLEGRO.PL)

1. Listing Offers in categories of classifieds is subject to a fee.

A. **List of categories of classifieds with package fees for listing Offers:**

"Cars," "Machinery," "Trailers, Semitrailers," "Other Vehicles and Boats" for Regular Accounts:

Package name	Duration	Content	Price
Lite	1 day	-	PLN 4.90
Turbo	10 days	-	PLN 24.90
Nitro	30 days	-	PLN 49.90

"Motorcycles and Quads" for Regular Accounts:

Package name	Duration	Content	Price
Lite	1 day	-	PLN 1.90
Turbo	10 days	-	PLN 9.90
Nitro	30 days	-	PLN 19.90

"Real Estate":

Package name	Duration	Content	Price
Basic	10 days	-	PLN 20
Power	50 days	10 days of Highlight + 10 days of Bold	PLN 59
Max	90 days	10 days of Feature	PLN 99

"Vacations," "Live Animals":

Package name	Duration	Content	Price
Basic	10 days	-	PLN 20
Power	50 days	10 days of Highlight + 10 days of Bold	PLN 29
Max	90 days	10 days of Feature	PLN 39

"Services," "Automotive Services":

Package name	Duration	Price
Basic	10 days	PLN 9

A. **List of Classifieds categories with fixed package fees for listing Offers, for Business Accounts:**

"Cars," "Real Estate," "Vacations," "Live Animals":

Package name	Duration	Price
Basic	10 days	PLN 20

Power	20 days	PLN 40
Max	30 days	PLN 60

"Machinery," "Trailers, Semitrailers," "Other Vehicles and Boats":

Package name	Duration	Price
Basic	10 days	PLN 25
Power	20 days	PLN 50
Max	30 days	PLN 75

"Motorcycles and Quads," "Services," "Automotive Services":

Package name	Duration	Price
Basic	10 days	PLN 9
Power	20 days	PLN 18
Max	30 days	PLN 27

2. For automatic relisting of Offers in the Classifieds categories: "Cars," "Real Estate," "Vacations," "Live Animals," "Machinery," "Trailers, Semitrailers," "Other Vehicles and Boats," "Motorcycles and Quads," "Services," "Automotive Services," the package fees referred to in sub-paragraphs 1 A and B above for listing Offers and for additional options referred to in sub-paragraph B below will be charged each time the Offer is relisted, unless the User disables them.

3**. Additional options for Classifieds categories listed in part 5, sub-paragraph 1A**

Regular Accounts:

A. Feature in the List of Offers, except in subcategories: Cars, Motorcycles and Quads, Machinery, Trailers, Semitrailers, Other Vehicles and Boats, in category: "Automotive":

Feature period	Total cost
5 days	PLN 29
10 days	PLN 39

Feature period	Total cost
50 days	PLN 169
80 days	PLN 199

B. Feature in the listing, in subcategories: Cars, Motorcycles and Quads, Machinery, Trailers, Semitrailers, Other Vehicles and Boats, in category: "Automotive":

Feature period	Total cost
1 day	PLN 4.90
10 days	PLN 39.90
30 days	PLN 59.90

C. Promotion on the category page, except subcategories: Cars, Motorcycles and Quads, Machinery, Trailers, Semitrailers, Other Vehicles and Boats, in category: "Automotive":

Promotion period	Total cost
5 days	PLN 33
10 days	PLN 49
50 days	PLN 199
90 days	PLN 269

D. Promotion on the category page, in subcategories: Cars, Motorcycles and Quads, Machinery, Trailers, Semitrailers, Other Vehicles and Boats, in category: "Automotive":

Feature period	Total cost
1 day	PLN 9.90
10 days	PLN 49.90
30 days	PLN 99.90

Business Accounts:

A. Feature in the List of Offers:

Feature period	Total cost
10 days	PLN 39
20 days	PLN 78
30 days	PLN 117

B. Promotion on the category page:

Promotion period	Total cost
10 days	PLN 49
20 days	PLN 98
30 days	PLN 147

SECTION 5A. FEES ON ALLEGRO LOKALNIE (ALLEGRO.PL)

1. Where a sales agreement is concluded via the Classified with the "Buy now" option or via the Classified with Auction, the Company shall charge a fee for Transaction services. The fee shall be charged to the Seller, and it shall amount to 4.9% of the price of the Goods sold for Offers listed in the "Electronics" category and 7.9% of the Goods price for the remaining Offers.

2. The Fee shall be charged the moment the Transaction is made within the meaning of Appendix No. 13 "Allegro Lokalnie." The conclusion of the Transaction shall be confirmed in an email sent by the Company.

3. If the Seller refunds the funds received from the Buyer in connection with the Transaction using the "Allegro Finance" service, Allegro shall automatically reimburse the Seller the fee referred to in paragraph 1 above.

4. The fee for promoting Classifieds using the promoted listing feature shall amount to:

a) In the case of featured offers visible only on Allegro: for Classifieds and Classifieds with the "Buy now" option for the period of 10 days: PLN 4.90; for Classifieds with Auction for the period of 7 days: PLN 3.40;

b) In the case of featured offers visible in both Allegro and Allegro Lokalnie: for Classifieds with the "Buy now" option for the period of 10 days: PLN 11.90, for the period of 30 days: PLN 13.90, for Classifieds with Auction for the period of 7 days: PLN 8.90;

c) In the case of Classifieds without the "Buy now" option published by Users with a Regular Account in the subcategories: "Cars," "Machinery," "Trailers, Semitrailers" and "Other Vehicles and Boats" in the "Automotive" category: PLN 14.99 for Classifieds in the "Lite" option — for 10 days; PLN 29.99 for Classifieds in the "Turbo" option — for the period of 30 days.

c1) In the case of Classifieds without the "Buy Now" option published by Users with a Regular Account in the subcategory "Motorcycles and Quads" in the "Automotive" category: PLN 14.99 for Classifieds in the "Lite" option — for 10 days; PLN 19.99 PLN for Classifieds in the "Turbo" option — for 30 days.

c2) In the case of Classifieds without the "Buy now" option published by Users with a Business Account in the subcategories: “Cars,” “Machinery,” “Trailers, Semitrailers” and “Other Vehicles and Boats” in the “Automotive” category: PLN 15.99 for Classifieds in the “Lite” option — for 10 days; PLN 39.99 for Classifieds in the “Turbo” option — for the period of 30 days.

c3) In the case of Classifieds without the "Buy Now" option published by Users with a Business Account in the subcategory "Motorcycles and Quads" in the "Automotive" category: PLN 9.99 for Classifieds in the "Lite" option — for 10 days; PLN 26.99 PLN for Classifieds in the "Turbo" option — for 30 days.

d) in the case of Classifieds published by Users with a Regular Account in the "Real Estate" category: PLN 19.99 for Classifieds under the "Basic" option – for a period of 30 days on Allegro Lokalnie; PLN 39.99 for Classifieds under the "Optimum" option – for a period of 30 days on Allegro and Allegro Lokalnie; PLN 39.99 for Classifieds under the "Premium" option - for a period of 30 days on Allegro and Allegro Lokalnie;

e) in the case of Classifieds published by Users with a Business Account in the "Real Estate" category: PLN 20.00 for Advertisements under the "Basic" option – for a period of 30 days on Allegro Lokalnie; PLN 100.00 for Classifieds under the "Optimum" option – for a period of 30 days on Allegro and Allegro Lokalnie; PLN 200.00 for Classifieds under the "Premium" option - for a period of 30 days on Allegro and Allegro Lokalnie.

5. Fees for listing Classifieds published by Users with a Regular Account in the subcategories: "Cars," "Machinery," "Trailers, Semi-trailers" and "Other Vehicles and Boats" in the "Automotive" category:

a) PLN 19.99 for Classifieds in the "Lite" option for 10 days;

b) PLN 34.99 for Classifieds in the "Turbo" option for 30 days;

c) PLN 59.99 for Classifieds in the "Nitro" option for 30 days + Feature for 30 days;

and in the case of the "Motorcycles and Quads" subcategory:

PLN 14.99 for Classifieds in the “Lite” option for 10 days;

PLN 19.99 for Classifieds in the “Turbo” option for 30 days;

PLN 29.99 for Classifieds in the “Nitro” option for 30 days + Feature for 30 days;

5a. Fees for listing Classifieds published by Users with a Business Account in the subcategories: “Cars,” “Machinery,” “Trailers, semi-trailers” and “Other Vehicles and Boats” in the “Automotive” category:

a) PLN 24.99 for Classifieds in the “Lite” option for 10 days;

b) PLN 39.99 for Classifieds in the “Turbo” option for 30 days;

c) PLN 69.99 for Classifieds in the “Nitro” option for 30 days + Feature for 30 days;

and in the case of the “Motorcycles and Quads” subcategory:

PLN 14.99 for Classifieds in the “Lite” option for 10 days;

PLN 26.99 for Classifieds in the “Turbo” option for 30 days;

PLN 49.99 for Classifieds in the “Nitro” option for 30 days + Feature for 30 days;

6. The fees for Classifieds under the "Real Estate" category for Users with a Business Account shall be as follows:

(a) PLN 40 for Classifieds under the "Basic" option;

(b) PLN 60 for Classifieds under the "Optimum" option;

(c) PLN 150 for Classifieds under the "Premium" option.

7. The fees charged from Users with a Regular Account for the publication of Classifieds under the subcategories Apartments for sale, Homes For Sale, Plots For Sale, Commercial Premises and Buildings for Sale, Warehouses and Halls for Sale, Warehouses and storage facilities for sale, Garages for sale, under the "Real Estate" category shall be as follows:

(a) PLN 24.99 for Classifieds under the "Basic" option;

(b) PLN 49.99 for Classifieds under the "Optimum" option;

(c) PLN 109.99 for Classifieds under the "Premium" option.

8. The fees charged from Users with a Regular Account for the publication of Classifieds under the subcategories Apartments for rent, Homes For Rent, Plots For Rent, Commercial Premises and Buildings for Rent, Warehouses and Halls for Rent, Garages and Parking Spots for Rent, Rooms for rent, under the "Real Estate" category shall be as follows:

(a) PLN 4.99 for Classifieds under the "Basic" option;

(b) PLN 9.99 for Classifieds under the "Optimum" option;

(c) PLN 74.99 for Classifieds under the "Premium" option.

SECTION 6. DELIVERY AND ADDITIONAL SERVICES COSTS (ALLEGRO.PL)

1. **Allegro - Delivery Service - InPost - Fees for Services, Returns Service, and Additional Services**

a. The Delivery Service referred to in Appendix No. 16 of the Allegro Terms & Conditions provided by a Service Provider InPost Sp. z o.o., which provides the Services as part of the following delivery option:

- **Allegro Paczkomaty InPost**,

available only as part of the Allegro Smart! Service

The fee for Sellers for the aforementioned Service shall be:

Name of service	**Service code**
Allegro Paczkomaty InPost (max. weight 25kg, max. parcel dimensions (in mm), including the packaging (height x width x length): Size A: 80 x 380 x 640, Size B: 190 x 380 x 640, Size C: 410 x 380 x 640	**INP_P1_PACZKOMATY**
Order value in range	**Gross fee under Allegro Smart!**
PLN 40 – 49.99 gross	PLN 1.59 – for each parcel
PLN 50 – 59.99 gross	PLN 2.09 – for each parcel
PLN 60 – 79.99 gross	PLN 2.89 – for each parcel
PLN 80 – 119.99 gross	PLN 3.99 – for each parcel
PLN 120 – 199.99 gross	PLN 6.69 – for the first parcel, for each additional parcel PLN 3.99 gross
from PLN 200 gross	PLN 8.69 – for the first parcel, for each additional parcel PLN 3.99 gross

b. All Additional Services fees strictly relating to the Goods' delivery under the Allegro Smart! Service are paid for by the Seller as per the table below.

Additional Service	**CODE**	**Gross fee**

Additional cover for the parcel for up to PLN 5,000		included in the service price
Additional cover for the parcel for up to PLN 10,000	INP_U1_010000	PLN 1.91
Additional cover for the parcel for up to PLN 20,000	INP_U2_020000	PLN 2.16
Check of parcel weight and dimensions	INP_N1_WER_WYM	PLN 15.61
Parcel treated as an oversized parcel	INP_N2_JAK_GABARYT	PLN 23.41
Parcel check after change of dimensions	INP_N3_WER_GABARYT	PLN 4.67
Oversized parcel larger than 50x50x80 cm or heavier than 30 kg	INP_N4_GABARYT	PLN 312.10

c. Fines and compensations.

Charging basis	**CODE**	**Amount to be charged**
A fine for the first **event** related to the occurrence of a non-conforming Onerous Parcel as a result of prohibited contents of the parcel or faulty packaging	INP_N5_PRZES_UCIAZLIWA_1	PLN 125.60
A fine for subsequent **events** related to the occurrence of a non-conforming Onerous Parcel as a result of prohibited contents of the parcel or faulty packaging	INP_N6_PRZES_UCIAZLIWA	PLN 1267.43

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

d. The fees for the Services, Additional Services, fines, and compensations will be charged to the Seller's account in the month in which they were provided or in the following months after the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees. In the event of charging fines or compensations, they shall be documented as part of settlements referred to in Section 6and Section 8of this Appendix.

e. The Returns Service provided as part of the Delivery Service using the following delivery option:

- **Allegro Parcel lockers InPost**,

is paid for by the Buyer.

The fee for the Returns Service is PLN 13.99.

The payment for the Returns Service is made by the Buyer via the Payment Service, using payment methods currently made available by Payment Operators.

2. **Allegro — Delivery Service — DPD — Fees for Services and Additional Services**

a. The Delivery Service, as referred to in Appendix No. 16 of the Allegro Terms & Conditions provided by the Service Provider, DPD Polska Sp. z o.o, who provides the Services as part of the following delivery options:

- **Allegro DPD Courier service**
- **Allegro DPD Courier Service payment on delivery**
- **Allegro DPD Pickup**
- **Allegro DPD Pickup payment on delivery**

b. Seller fees for Services provided based on Delivery Service, and Services provided based on Allegro Smart! are as follows:

Name of service	**Service code**
Allegro DPD Courier service (parcel weighing up to 10kg of real or dimensional weight; the longest side max. 150cm; sum of width, length, and height max. 300cm) [1] [2]	**DPD_P1_KURIER**
Order value in range	**Gross fee under Allegro Smart!**
PLN 40 – 49.99 gross	PLN 3.49 – for each parcel

PLN 50 – 59.99 gross	PLN 3.49 – for each parcel
PLN 60 – 79.99 gross	PLN 3.49 – for each parcel
PLN 80 – 119.99 gross	PLN 5.09 – for each parcel
PLN 120 – 199.99 gross	PLN 8.69 – for the first parcel, for each additional parcel PLN 5.09 gross
from PLN 200 gross	PLN 11.49 – for the first parcel, for each additional parcel PLN 5.09 gross
Order value in range	**Gross fee under the Delivery Service**
Regardless of the order value	PLN 14.99 for each parcel

Name of service	Service code
Allegro DPD Pickup (parcel weighing up to 20 kg, real or dimensional weight, the longest side max. 150 cm, the sum of height and circumference (i.e., 2x height + 2x width) max 300 cm)	**DPD_P1_PUNKTY**
Order value in range	**Gross fee under Allegro Smart!**
PLN 40 – 49.99 gross	PLN 1.59 – for each parcel
PLN 50 – 59.99 gross	PLN 2.09 – for each parcel
PLN 60 – 79.99 gross	PLN 2.89 – for each parcel
PLN 80 – 119.99 gross	PLN 3.99 – for each parcel
PLN 120 – 199.99 gross	PLN 6.69 – for the first parcel, for each additional parcel PLN 3.99 gross
from PLN 200 gross	PLN 8.69 – for the first parcel, for each additional parcel PLN 3.99 gross
Order value in range	**Gross fee under the Delivery Service**

Regardless of the order value	PLN 11.99 for each parcel

[1] All parcels with an actual weight exceeding 31.5 kg up to 50 kg, apart from relevant additional fees for overweight parcels above 31.5kg, are subject to an additional fee for the non-standard parcel. Surcharge amounts applicable are specified in the Additional Services price list in sub-paragraph (c) below.

[2] All packages with an actual weight exceeding 50 kg should be placed on a pallet. The fee for the Service, including the pallet, is based on the actual weight not lower than 288 kg. If the real or dimensional weight is higher than 288 kg, the fee for the Service is based on the higher weight (real or dimensional). Surcharge amounts applicable to dimensional weight are specified in the Additional Services price list in sub-paragraph (c) below.

Non-standard parcels — parcels meeting at least one of the following parameters:

National service:

- unsorted parcels which, due to their shape, cannot be sorted automatically on the sorter or that may damage other parcels in the sorting process (e.g., loose stretch wrap, loosely wrapped in plastic film)
- with a cylindrical, round, oval shape (e.g., tubes, bales of fabric)
- with irregular shapes, including parcels that are not packaged in a box/pack with a regular shape
- parcels with elements protruding outside their regular packaging contour
- parcels packaged in a material that prevents free movement on the sorter (e.g., rubber) or wrapped with such materials (protruding binding strips, etc.)
- plastic film envelopes with weight exceeding 5.00 kg
- plastic film envelopes with contents that prevent automatic sorting
- tires not packed in accordance with DPD guidelines
- parcels with length exceeding 150 cm
- parcels with an actual weight from 31.5 kg to 50 kg
- parcels with summed dimensions (length + width + height) exceeding 300 cm
- parcels consisting of two or more separate parts combined into one irregular whole

Non-standard pallets — pallets that meet at least one of the following parameters:

- containing goods of irregular shape (not forming a cuboid)
- goods where the load is not attached to the carrier (e.g., by means of plastic film, straps, or binding tape)
- containing large-size home appliances (a refrigerator, washing machine, etc.)

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Detailed Terms of Service are available at https://www.dpd.com/pl/pl/moje-dpd/dokumenty-dpd-polska/

c. All Additional Services strictly relating to the Service referred to in sub-paragraph (b). above are paid by the Seller as per the table below:

Additional Service	CODE	Gross fee
Payment on delivery (maximum payment on delivery amount PLN 15,000)	DPD_P2_KURIER_POBRANIE	PLN 4.99
Collection order (applicable to an order for up to 3 packages from one location on the same day)	DPD_N1_PODJAZD	PLN 4.99
Unsuccessful pick-up (applies to ordering a courier service and failing to release the package)	DPD_N3_PUSTY_PODJAZD	PLN 12.30
Additional cover for the parcel for up to PLN 1,000	DPD_U1_001000	Included in the Service price
Additional cover for the parcel over PLN 1,000 for up to PLN 5,000	DPD_U5_005000	PLN 1.99
Additional cover for the parcel over PLN 5,000 for up to PLN 20,000	DPD_U5_020000	PLN 9.99
Additional cover for the parcel above PLN 20,000 for up to PLN 50,000	DPD_U8_050000	0.15% of the declared value
Additional cover for the parcel over PLN50,000	DPD_U9_050000_PLUS	0.25% of the declared value

Non-standard parcel (package/pallet)	DPD_N2_PRZES_NSTAND	PLN 19.99
Predict Email	DPD_N35_EMAIL_PREDICT	Included in the Service price
Advice notice SMS	DPD_N36_SMS_AWIZO	Included in the Service price
Advice notice Email	DPD_N37_EMAIL_AWIZO	Included in the Service price
Surcharge for Allegro DPD Courier service for a parcel weighing over 10 to 15 kg (real or dimensional weight)	DPD_N39_KURIER_NADWAGA_10_15	PLN 1.49
Surcharge for Allegro DPD Courier service for a parcel weighing over 15 to 20 kg (real or dimensional weight)	DPD_N40_KURIER_NADWAGA_15_20	PLN 1.99
Surcharge for Allegro DPD Courier service for a parcel weighing over 20 to 25 kg (real or dimensional weight)	DPD_N41_KURIER_NADWAGA_20_25	PLN 2.99
Surcharge for Allegro DPD Courier service for a parcel weighing over 25 to 31.5 kg (real or dimensional weight)	DPD_N42_KURIER_NADWAGA_25_31_5	PLN 3.99
Surcharge for Allegro DPD Pickup service for a parcel weighing over 20 to 31.5 kg (real or dimensional weight)	DPD_N38_PUNKTY_NADWAGA_20_31_5	PLN 19.99
Parcel surcharge weighing above 31.5kg to 40kg (real or dimensional weight)	DPD_N22_NAD_31_5_40	PLN 35.99

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Parcel surcharge weighing above 40kg to 50kg (real or dimensional weight)	DPD_N23_NAD_40_50	PLN 45.99
Parcel/pallet surcharge weighing above 50kg to 100kg (the weight is determined on the basis of dimensional weight)	DPD_N24_NAD_50_100	PLN 159
Parcel/pallet surcharge weighing above 100kg to 200kg (the weight is determined on the basis of dimensional weight)	DPD_N24_NAD_100_200	PLN 179
Parcel/pallet surcharge weighing above 200kg to 300kg (the weight is determined on the basis of dimensional weight)	DPD_N25_NAD_200_300	PLN 199
Parcel/ pallet surcharge weighing an actual or dimensional weight above 300kg to 500kg (the fee is calculated on the basis of the higher weight)	DPD_N26_NAD_300_500	PLN 219
Parcel/pallet surcharge weighing an actual or dimensional weight above 500kg to 700kg (the fee is calculated on the basis of the higher weight)	DPD_N27_NAD_500_700	PLN 259
Parcel charged at length-based dimensional weight	DPD_N28_DLUZYCA	+100 kg of weight per each started meter exceeding 250 cm
Industrial pallet	DPD_N5_PALETA_DOPLATA	PLN 56.58

Redirecting a package	DPD_N6_PRZEKIEROWANIE	PLN 14.99
Parcel return to sender	DPD_N7_ZWROT	PLN 14.99
Another Deliver Attempt (third and subsequent delivery attempts)	DPD_N21_DOR_KOLEJNE	PLN 14.99
DPD 9:30 (delivery by 9:30 a.m.)	DPD_N8_DOR_GWR_9	PLN 49.99
DPD 12:00 (delivery by noon)	DPD_N9_DOR_GWR_12	PLN 29.99
DPD at a specific time (delivery at a specific time)	DPD_N10_DOR_GWR_GODZ	PLN 36.90
DPD Next Day (package of up to 31.5 kg)	DPD_N11_DOR_GWR_NEXT_D	PLN 6.99
DPD Next Day package weighing more than 31.5kg	DPD_N12_DOR_GWR_NEXT_D_GAB	PLN 35.99
Collection on Saturday	DPD_N43_SOBOTA_NADANIE	PLN 12.30
Delivery on Saturday	DPD_N44_SOBOTA_DORECZENIE	PLN 12.30
Dispatch on Sunday and holiday	DPD_N45_ND_SW_NADANIE	PLN 36.90
Delivery on Sunday and holiday	DPD_N46_ND_SW_DORECZENIE	PLN 36.90
Personal delivery	DPD_N15_DOR_DRW	PLN 13.99
Wrong contact number	DPD_N16_BLAD_TEL	PLN 1.48
Incorrect address details	DPD_N17_BLAD_ADR	PLN 1.48

Late delivery between 5 pm and 9 pm	DPD_N20_DOR_WIECZOR	PLN 7.99
Surcharge for delivery in zone 2, per package/pallet weighing more than 31.5 kg*	DPD_N28_DOR_GAB_S2	PLN 15.99
Surcharge for delivery in zone 3, per each package/pallet weighing more than 31.5kg*	DPD_N18_DOR_GAB_S3	PLN 29.99
Repacking	DPD_N19_PRZEPAKOWANIE	PLN 12.30
Return documents	DPD_N29_DOR_POD	PLN 9.99
Parcel shipping/delivery confirmation (electronic/on-demand)	DPD_N30_EPOD	PLN 2.99
Parcel shipping/delivery confirmation (paper/on-demand)	DPD_N31_POD_Normal	PLN 7.99
Pickup order via DPD Contact Centre (telephone or email)	DPD_N32_NAD_CEXORDER	PLN 5.99
POD listing by email (Standard)	DPD_N33_POBRANIE_WYKAZ	PLN 1.23
POD listing by email (additional statement/on-demand)	DPD_N34_POBRANIE_WYKAZCOD	PLN 3.69

*surcharge for delivery to zones 2 and 3 applies only to packages above 31.5 kg and pallets. The zone tables are available at www.dpd.com.pl

d. In the cases when the value corresponding to the dimensional weight of the package, calculated as follows: width in cm x length in cm x height in cm/6000, exceeds the value corresponding to the actual

weight of the package, the price for the Service will be determined on the basis of the dimensional weight of the package.

e. The Services and Additional Services fees will be charged to the Seller's account in the month in which they were provided or in the following months after the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

- **DPD Courier (return pickup service)**

is paid by the Buyer.

The fee for the Goods Return Service is PLN 19.99

Payment for the Goods Return Service is made through the payments performed by the Buyer via the Payment Service, using the payment methods currently made available by Payment Operators.

3. **Allegro — Delivery Service — Poczta Polska postal services — Fees for Services and Additional Services**

a. The Delivery Service, as referred to in Appendix no. 16 of the Allegro Terms & Conditions, is provided by the Service Provider: Poczta Polska SA, which provides the Services as part of the following delivery options:

- **Allegro Pocztex courier**
- **Allegro Pocztex courier payment on delivery**
- **Allegro Pocztex Pick-up Point**
- **Allegro Pocztex Pick-up Point payment on delivery**
- **Allegro Pocztex Parcel Locker**
- **Allegro Registered Mail**
- **Allegro MiniParcel**

b. The Seller fees for the Services provided based on the Delivery Service and Services provided based on Allegro Smart! are as follows:

Name of service	Service code
(i) **Allegro Pocztex courier** (maximum parcel parameters: max. weight 30kg, max. sum of width, length, and height up to 250cm; longest side max. 120cm)	**POCZTA_POLSKA_P1_KURIER** (for the first parcel in the parcel) **POCZTA_POLSKA_P1_KURIER_POD** (for further parcels in the parcel)

Order value in range	**Gross fee under Allegro Smart!**
PLN 40 – 49.99 gross	PLN 2.89 – for each parcel
PLN 50 – 59.99 gross	PLN 2.89 – for each parcel
PLN 60 – 79.99 gross	PLN 2.89 – for each parcel
PLN 80 – 119.99 gross	PLN 4.09 – for each parcel
PLN 120 – 199.99 gross	PLN 7.49 – for the first parcel, for each additional parcel PLN 4.09 gross
from PLN 200 gross	PLN 9.99 – for the first parcel, for each additional parcel PLN 4.09 gross
Order value in range	**Gross fee under the Delivery Service**
Regardless of the order value	PLN 11.99 for each parcel

Name of service	**Service code**
(ii) **Allegro Pocztex Pick-up Point** (maximum parcel parameters: max. weight 20kg; max. dimensions 70 x 60 x 60cm)	**POCZTA_POLSKA_P2_PUNKTY** (for the first parcel in the parcel) **POCZTA_POLSKA_P2_PUNKTY_POD** (for further parcels in the parcel)
Order value in range	**Gross fee under Allegro Smart!**
PLN 40 – 49.99 gross	PLN 1.59 – for each parcel
PLN 50 – 59.99 gross	PLN 2.09 – for each parcel
PLN 60 – 79.99 gross	PLN 2.89 – for each parcel
PLN 80 – 119.99 gross	PLN 3.99 – for each parcel
PLN 120 – 199.99 gross	PLN 6.69 – for the first parcel, for each additional parcel PLN 3.99 gross
from PLN 200 gross	PLN 8.69 – for the first parcel, for each additional parcel PLN 3.99 gross

Order value in range	**Gross fee under the Delivery Service**
Regardless of the order value	PLN 9.99 for each parcel

Name of service	**Service code**
(iii) **Allegro Pocztex Parcel Locker** (maximum parcel parameters: max. weight 20kg; max. dimensions 42 x 40 x 65cm)	**POCZTA_POLSKA_P3_AUTOMAT** (for the first parcel in the parcel)
Order value in range	**Gross fee under Allegro Smart!**
PLN 40 – 49.99 gross	PLN 1.29 – for each parcel
PLN 50 – 59.99 gross	PLN 1.69 – for each parcel
PLN 60 – 79.99 gross	PLN 2.29 – for each parcel
PLN 80 – 119.99 gross	PLN 3.29 – for each parcel
PLN 120 – 199.99 gross	PLN 5.99 – for the first parcel, for each additional parcel PLN 3.29 gross
from PLN 200 gross	PLN 6.49 – for the first parcel, for each additional parcel PLN 3.29 gross
Order value in range	**Gross fee under the Delivery Service**
Regardless of the order value	PLN 9.99 for each parcel

Name of service	**Service code**
(iv) **Allegro registered mail** (maximum parcel parameters: max. weight 1 kg; max. total of all dimensions: width+height+length up to 70 cm; the longest side max. 50 cm; the shortest side max. 6 cm)	**PP_P5_PRZESYLKA_POLECONA**

Order value in range	**Gross fee under Allegro Smart!**
PLN 30 – 39.99 gross	PLN 0.59 – for each parcel
PLN 40 – 49.99 gross	PLN 0.79 – for each parcel
PLN 50 – 59.99 gross	PLN 0.99 – for each parcel
PLN 60 – 79.99 gross	PLN 1.99 – for each parcel
PLN 80 – 119.99 gross	PLN 3.49 – for each parcel
PLN 120 – 199.99 gross	PLN 3.49 – for each parcel
from PLN 200 gross	PLN 3.49 – for each parcel
Order value in range	**Gross fee under the Delivery Service**
Regardless of the order value	PLN 6.99 for each parcel

Name of service	**Service code**
(v) **Allegro MiniParcel** (maximum parcel parameters: max. weight: 0.5 kg; max. dimensions: 32.5cm x 23cm x 2cm)	**PP_P6_MINI_PRZESYLKA**
Order value in range	**Gross fee under Allegro Smart!**
PLN 30 – 39.99 gross	PLN 0.59 – for each parcel
PLN 40 – 49.99 gross	PLN 0.79 – for each parcel
PLN 50 – 59.99 gross	PLN 0.99 – for each parcel
PLN 60 – 79.99 gross	PLN 1.99 – for each parcel
PLN 80 – 119.99 gross	PLN 3.49 – for each parcel
PLN 120 – 199.99 gross	PLN 3.49 – for each parcel
from PLN 200 gross	PLN 3.49 – for each parcel

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Order value in range	Gross fee under the Delivery Service
Regardless of the order value	PLN 3.99 for each parcel

c. Any Additional Services related to the Service:

- **Allegro Pocztex courier**
- **Allegro Pocztex Pick-up Point**
- **Allegro Pocztex Parcel Locker**
- **Allegro Pocztex courier payment on delivery**
- **Allegro Pocztex Pick-up Point payment on delivery**

referred to in clauses b(i), (ii), (iii) and (iv) above are paid by the Seller as per the table below:

Additional Service	CODE	Gross fee
Additional cover for the parcel for up to PLN 1,000	PP_U1_001000	included in the Service price
Additional cover for the parcel for over PLN 1,000 to PLN 5,000	PP_U2_005000	PLN 1.99
Additional cover for the parcel for over PLN 5,000 to PLN 50,000	PP_U5_050000	PLN 9.99
Additional cover for the parcel for over PLN 50,000 to PLN 250,000	PP_U6_250000	0.25% of the declared value
Handle with care	PP_N3_OSTROZNIE	PLN 6.99
Content check	PP_N1_SPR_ZAWAR	PLN 6.99

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Declaration of value over PLN 100 (3)	PP_N2_DEKL_WART	3% of the declared value, Max. declared value: PLN 70,000
Parcel return (due to the inability to deliver it)	PP_N5_ZWROT	PLN 11.99 * (1)
Non-standard parcel	PP_N4_PRZES_NSTAND	PLN 25.99
Electronic collection confirmation (EPO) (2)	PP_N8_EPO	PLN 4.99
Return documents — (return documents returned by courier (2)	PP_N9_ZWROTNE_KURIER	PLN 19.99
Return documents — (return documents returned by registered/ unregistered/ priority/ economic mail (2)	PP_N10_ZWROTNE_LIST	PLN 19.99
Collection confirmation — (collection confirmation returned by courier) (2)	PP_N11_POTW_KURIER	PLN 19.99
Collection confirmation — (collection confirmation returned by registered/ unregistered/ priority/ economic mail) (2)	PP_N12_POTW_LIST	PLN 19.99
Personal delivery	PP_N13_DORAKWLASNYCH	PLN 25.99
Delivery by 9 a.m.	PP_N14_DOR_DO_9.00	PLN 49.99
Delivery by noon	PP_N15_DOR_DO_12.00	PLN 25.99
Delivery by 5 p.m.	PP_N16_DOR_DO_17.00	PLN 19.99
Delivery on a selected day	PP_N17_DOR_NA_DZIEN	PLN 14.99
POD	PP_P2_POBRANIE	PLN 4.99

Fee for exceeding 30 kg up to 50 kg	PP_N18_PACZKA_POW_30_DO_50	PLN 19.99
Fee for exceeding the prescribed weight or dimensions	PP_N19_PRZEKROCZENIE_WAGI_LUB_WYMIAROW	PLN 99.99
Ad-hoc pick-up request	PP_N20_ZLECENIE_ODBIORU	PLN 6.99
SMS confirmation of parcel delivery	PP_N21_POTWIERDZENIE_SMS	PLN 0.99

(1) Where returning to the Seller a parcel sent with additional services:

- Handle with care
- Declaration of value over PLN 100
- Non-standard parcel

in addition to the parcel return fee, a fee for the aforementioned additional services will be charged again.

(2) The Service is unavailable for Allegro Post Office payment on delivery Pickup Locations/Parcel Lockers and Allegro Post Office, Żabka Pickup Locations/Parcel Lockers.

(3) The Service is available only for, Allegro Pocztex Courier, and Allegro Pocztex Courier payment on delivery.

d. Additional Services related to Allegro registered mail as referred to clause b(iv) above are payable by the Seller as per the following table:

Additional Service	**CODE**	**Gross fee**
Collection confirmation	PP_N6_POTWIERDZENIE	PLN 2.60
Registered mail return (due to the inability to deliver it)	PP_N7_ZWROTPOLECONA	PLN 6.99

e. The Services and Additional Services fees will be charged to the Seller's account in the month in which they were provided or in the following months after the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

4. **Allegro — Delivery Service — UPS — Fees for Services and Additional Services**

a. The Delivery Service, as referred to in Appendix No. 16 of the Allegro Terms & Conditions, is provided by the Service Provider UPS Polska sp. z o.o., who provides the Services as part of the following delivery option:

- **Allegro UPS Courier service**
- **Allegro UPS Courier service payment on delivery**
- **Allegro Pick-up Point UPS**

b. The fees for Sellers for the Services provided based on the Delivery Service and the Services provided as part of Allegro Smart! Service are as follows:

Name of service	**Service code**
Allegro UPS Courier service (parcel weighing up to 10 kg real or dimensional weight, the longest side max 100 cm, the second-longest side max 76 cm, the sum of length and circumference (i.e., 2x height + 2x width) max 300 cm)	**UPS_P1_KURIER_STANDARD**
Order value in range	**Gross fee under Allegro Smart!**
PLN 40 – 49.99 gross	PLN 3.49 – for each parcel
PLN 50 – 59.99 gross	PLN 3.49 – for each parcel
PLN 60 – 79.99 gross	PLN 3.49 – for each parcel
PLN 80 – 119.99 gross	PLN 5.09 – for each parcel
PLN 120 – 199.99 gross	PLN 8.69 – for the first parcel, for each additional parcel PLN 5.09 gross
from PLN 200 gross	PLN 11.49 – for the first parcel, for each additional parcel PLN 5.09 gross
Order value in range	**Gross fee under the Delivery Service**

Regardless of the order value	PLN 14.99 for each parcel

Name of service	**Service code**
Allegro Pick-up Point UPS (parcel weighing up to 20 kg, actual weight, the longest side max 97 cm, the sum of lengths of all sides max 300 cm)	**UPS_P1_PUNKTY**
Order value in range	**Gross fee under Allegro Smart!**
PLN 40 – 49.99 gross	PLN 1.59 – for each parcel
PLN 50 – 59.99 gross	PLN 2.09 – for each parcel
PLN 60 – 79.99 gross	PLN 2.89 – for each parcel
PLN 80 – 119.99 gross	PLN 3.99 – for each parcel
PLN 120 – 199.99 gross	PLN 6.69 – for the first parcel, for each additional parcel PLN 3.99 gross
from PLN 200 gross	PLN 8.69 – for the first parcel, for each additional parcel PLN 3.99 gross
Order value in range	**Gross fee under the Delivery Service**
Regardless of the order value	PLN 11.99 for each parcel

c. All Additional Services strictly relating to the Service referred to in sub-paragraph (b) above are paid by the Seller as per the table below:

Additional Service	**CODE**	**Gross fee**
Payment on delivery (maximum POD amount is PLN 15,000)	UPS_N1_POBRANIE	PLN 4.99

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Surcharge for Allegro UPS Courier service for a parcel weighing over 10 to 20 kg (real or dimensional weight)	UPS_N31_KURIER_NADWAGA_10_20	PLN 4.99
Surcharge for Allegro UPS Courier service for a parcel weighing over 20 to 30 kg (real or dimensional weight)	UPS_N32_KURIER_NADWAGA_20_30	PLN 6.99
Surcharge for Allegro UPS Pick-up Point service for a parcel weighing over 20 to 30 kg (real or dimensional weight)	UPS_N33_PUNKTY_NADWAGA_20_30	PLN 19.99
Surcharge for a parcel weighing over 30 to 40 kg (real or dimensional weight)	UPS_N33_DOPLATA_30_40	PLN 35.99
Surcharge for a parcel weighing over 40 to 50 kg (real or dimensional weight)	UPS_N34_DOPLATA_40_50	PLN 45.99
Surcharge for a parcel weighing over 50 kg (real or dimensional weight)	UPS_N35_DOPLATA_50_70	PLN 159
Return to the Seller of a parcel weighing up to 10 kg (real or dimensional weight)	UPS_N37_ZWROT_10	PLN 14.99
Return to the Seller of a parcel weighing over 10 to 20 kg (real or dimensional weight)	UPS_N38_ZWROT_10_20	PLN 19.99

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Return to the Seller of a parcel weighing over 20 to 30 kg (real or dimensional weight)	UPS_N30_ZWROT2030	PLN 21.99
Return to the Seller of a parcel weighing over 30 to 40 kg (real or dimensional weight)	UPS_N39_ZWROT_30_40	PLN 50.99
Return to the Seller of a parcel weighing over 40 to 50 kg (real or dimensional weight)	UPS_N40_ZWROT_40_50	PLN 60.99
Return to the Seller of a parcel weighing over 50 kg (real or dimensional weight)	UPS_N41_ZWROT_50_70	PLN 173.99
Delivery on Saturday with **Allegro Courier UPS**	UPS_N7_DOR_SOBOTA	PLN 19.99
Delivery on Saturday with **Allegro UPS Pick-Up Point**	UPS_N7_DOR_SOBOTA	included in the Service price
On-Call Pickup: by phone or online (if the Seller does not have a Standing On-Call Pickup agreed with UPS)	UPS_N8_ODBIORADHOC	PLN 4.99
Standing On-Call Pickup (as agreed with and approved by UPS)	UPS_N9_ODBIOR_STALY	included in the Service price

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Additional handling of non-standard parcels (as defined by UPS, e.g., a parcel shaped like a drum, barrel, or tire, a parcel with the longest side >100 cm or the other side >76 cm, or weighing over 32 kg)	UPS_N10_NIESTANDARD_DOPLATA	PLN 19.99
Declared parcel value up to PLN 2,000	UPS_U1_2000	included in the Service price
Declared parcel value over PLN 2,000 to PLN 50,000	UPS_U2_50000	PLN 4.99
Declared parcel value above 50,000.01	UPS_U3_100000	0.25% of the declared parcel value
Large Parcel Surcharge (the description of the Large Parcel Surcharge can be found in section f. below the Additional Services table and UPS Terms and Conditions)	UPS_N15_BIGPARCEL_DOPLATA	PLN 139
Return of Documents (paper version)	UPS_N20_POD_STANDARD	PLN 25.99
UPS carbon neutral	UPS_N21_CARBON	PLN 0.99

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Over Maximum Limits (as per UPS Terms and Conditions) (the description of the surcharge for the parcel can be found in section g. below the Additional Services table and UPS Terms and Conditions)	UPS_N22_POWLIMT_DOPLATA	PLN 799
Address Verification	UPS_N24_WERYFADRES_DOPLATA	PLN 29.99

d. The Services and Additional Services fees will be charged to the Seller's account in the month in which they were provided or in the following months after the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

e. In the cases when the value corresponding to the dimensional weight of the package, calculated as follows: width in cm x length in cm x height in cm/5,000, exceeds the value corresponding to the actual weight of the package, the price for the Service will be determined on the basis of the dimensional weight of the package.

f. A Large Package Surcharge is charged for each UPS parcel if the sum of its length and circumference [(2 x width) + (2 x height)] is over 300 cm and below or equal to 400 cm. In addition to the surcharge, large packages are subject to a minimum billable weight of 40 kg. An additional Handling Charge is not charged when the Large Package Surcharge is charged.

g. Packages exceeding maximum permitted limits are packages with a weight exceeding 70 kg, with a length exceeding 274 cm, or packages with a sum of its length and circumference exceeding (400 cm) — they will not be accepted for transport. If such a package is added to the UPS parcel delivery system, in addition to standard shipping costs, it will be subject to an additional Over Maximum Limits charge. Packages with the sum of their length and circumference exceeding 400 cm are also subject to the Large Package Surcharge.

h. if the package returned to the Seller, at the time of its delivery to the Buyer was charged for an Additional Service such as additional handling of non-standard parcels, declared parcel value, large package surcharge, over maximum limits charge, these Additional Services charges will also be charged and added to the fee for the package return.

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

5. **Allegro — Delivery Service — Orlen Paczka — Fees for Services and Additional Services**

a. The Delivery Service referred to in Appendix No. 16 to the Terms & Conditions provided with the participation of the Carrier, Ruch S.A., offering Services with the following delivery options:

- **Allegro ORLEN Paczka Parcel Locker**,
- **Allegro ORLEN Paczka Pick-up Point**,

b. Fees for Sellers for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! Shall be as follows:

Name of service	**Service code**
Allegro ORLEN Paczka Pick-up Point — Parcels with actual weight up to 25 kg and maximum dimensions of 41x38x60cm	**ORL_P1_PUNKTY**
Order value in range	**Gross fee under Allegro Smart!**
PLN 40 – 49.99 gross	PLN 1.59 – for each parcel
PLN 50 – 59.99 gross	PLN 2.09 – for each parcel
PLN 60 – 79.99 gross	PLN 2.89 – for each parcel
PLN 80 – 119.99 gross	PLN 3.99 – for each parcel
PLN 120 – 199.99 gross	PLN 6.69 – for the first parcel, for each additional parcel PLN 3.99 gross
from PLN 200 gross	PLN 8.69 – for the first parcel, for each additional parcel PLN 3.99 gross
Order value in range	**Gross fee under the Delivery Service**
Regardless of the order value	PLN 9.99 for each parcel

Name of service	**Service code**

Allegro ORLEN Paczka Parcel Locker Parcels with actual weight up to 25 kg and maximum dimensions of 41x38x60cm	**ORL_P2_AUTOMATY**
Order value in range	**Gross fee under Allegro Smart!**
PLN 40 – 49.99 gross	PLN 1.29 – for each parcel
PLN 50 – 59.99 gross	PLN 1.69 – for each parcel
PLN 60 – 79.99 gross	PLN 2.29 – for each parcel
PLN 80 – 119.99 gross	PLN 3.29 – for each parcel
PLN 120 – 199.99 gross	PLN 5.99 – for the first parcel, for each additional parcel PLN 3.29 gross
from PLN 200 gross	PLN 6.49 – for the first parcel, for each additional parcel PLN 3.29 gross
Order value in range	**Gross fee under the Delivery Service**
Regardless of the order value	PLN 9.99 for each parcel

c. Any Additional Services strictly related to the Service referred to above shall be payable by the Seller, in accordance with the table below:

Service	CODE	Gross fee
The possibility of providing additional financial protection against loss or destruction of a parcel. This covers parcels valued above PLN 1,000 to 5,000.	ORL_U1_DODATKOWA_OCHRONA	PLN 2.99

Collection of up to 4 parcels, zone 1*	ORL_N1_PODJAZD_STR_1	PLN 6.99
Collection of up to 4 parcels, zone 2*	ORL_N2_PODJAZD_STR_2	PLN 25.99
Operational return of a parcel with actual weight of up to 25 kg and maximum dimensions of 41x38x60cm; return to the place of dispatch	ORL_N3_ZWROT	PLN 9.99
Overweight/oversize (exceeding the maximum permissible specifications of the parcel: actual weight of 25 kg and maximum dimensions of 41x38x60cm)	ORL_N4_PONAD_WYMIAR	PLN 259

*zone 1 refers to parcels collected from senders at locations in the following municipalities: Białystok, Bydgoszcz, Gdańsk, Katowice (and cities in the Upper Silesian Industrial Region), Kielce, Kraków, Lublin, Łódź, Olsztyn, Poznań, Rzeszów, Szczecin, Warsaw, Wrocław.

*zone 2 refers to parcels collected from senders at locations in the following municipalities: Biała Podlaska, Bielsk Podlaski, Bielsko-Biała, Biłgoraj, Błonie near Warsaw, Bochnia, Bolesławiec, Brzeg, Brzesko, Busko Zdrój, Bychawa, Chełm, Chodzież, Ciechanów, Częstochowa, Dębica, Elbląg, Ełk, Gdynia, Gniezno, Gorzów Wielkopolski, Gorzyce, Gowarzewo, Grudziądz, Inowrocław, Janów Lubelski, Jarosław, Jastrzębie Zdrój, Jelenia Góra, Kalisz, Kartuzy, Kłodzko, Konin, Koszalin, Kowale, Krosno, Kutno, Legionowo, Legnica, Leszno, Lubartów, Lubień near Myślenice, Lubin, Łomianki, Łomża, Marki, Modlniczka, Nowy Sącz, Nowy Targ, Oborniki, Olkusz, Ołtarzew, Opole, Ostrów Wielkopolski, Oświęcim, Ożarów Mazowiecki, Pabianice, Piaseczno, Piastów, Piła, Piotrków Trybunalski, Plewiska, Płock, Pruszcz Gdański, Pruszków, Przemyśl, Puławy, Radom, Radzyń Podlaski, Rumia, Rybnik, Sandomierz, Sanok, Siedlce, Sieradz, Skarżysko Kamienna, Skawina, Słupsk, Sochaczew, Sopot, Stalowa Wola, Stargard, Starogard Gdański, Stryków Działdowo, Suwałki, Świdnik, Tarnowskie Góry, Tarnów, Tomaszów Mazowiecki, Toruń, Wałbrzych, Wieliczka, Włocławek, Wołomin, Wyszków, Zambrów, Zamość, Ząbki, Zgorzelec, Zielona Góra, Żórawina.

6. **Allegro – Delivery Service – DHL – Fees for Services and Additional Services**

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

a. The Delivery Service, as referred to in Appendix No. 16 of the Allegro Terms & Conditions, is provided with the Carrier: DHL Parcel Polska Sp. z o.o., which provides the Services as part of the following delivery options:

- **Allegro DHL Courier**,
- **Allegro DHL Courier payment on delivery**,
- **Allegro DHL Pick-up Point,**
- **Allegro DHL POP BOX Parcel Locker.**

b. The Seller fees for the Services provided based on the Delivery Service and Services provided based on Allegro Smart! are as follows:

Name of service	**Service code**
Allegro DHL courier (parcels weighing up to 10kg of real or dimensional weight; maximum dimensions of a standard element 120 x 60 x 60 cm, circumference (length + 2 x width + 2 x height) not higher than 450 cm)	**DHL_P1_KURIER**
Order value in range	**Gross fee under Allegro Smart!**
PLN 40 – 49.99 gross	PLN 3.49 – for each parcel
PLN 50 – 59.99 gross	PLN 3.49 – for each parcel
PLN 60 – 79.99 gross	PLN 3.49 – for each parcel
PLN 80 – 119.99 gross	PLN 5.09 – for each parcel
PLN 120 – 199.99 gross	PLN 8.69 – for the first parcel, for each additional parcel PLN 5.09 gross
from PLN 200 gross	PLN 11.49 – for the first parcel, for each additional parcel PLN 5.09 gross
Order value in range	**Gross fee under the Delivery Service**
Regardless of the order value	PLN 14.99 for each parcel

Name of service	Service code
Allegro DHL Pick-up Point (Parcels up to 25 kg of actual or overall weight; maximum dimensions of a standard item: for a parcel sent to a DHL ServicePoint: 80 x 60 x 60 cm, or for a parcel sent to a DHL Locker: 64 x 38 x 41 cm; circumference: for a parcel sent to a DHL ServicePoint: 320 cm; minimum dimensions of an item: 15 x 11 x 1 cm	**DHL_P1_PUNKTY**
Order value in range	**Gross fee under Allegro Smart!**
PLN 40 – 49.99 gross	PLN 1.59 – for each parcel
PLN 50 – 59.99 gross	PLN 2.09 – for each parcel
PLN 60 – 79.99 gross	PLN 2.89 – for each parcel
PLN 80 – 119.99 gross	PLN 3.99 – for each parcel
PLN 120 – 199.99 gross	PLN 6.69 – for the first parcel, for each additional parcel PLN 3.99 gross
from PLN 200 gross	PLN 8.69 – for the first parcel, for each additional parcel PLN 3.99 gross
Order value in range	**Gross fee under the Delivery Service**
Regardless of the order value	PLN 11.99 for each parcel

Name of service	Service code
Allegro DHL POP BOX Parcel Locker (Parcels with actual or dimensional weight up to 25 kg; maximum dimensions of standard element: for parcels addressed to **DHL POP BOX**: 64 x 38 x 41 cm; circumference: for parcels addressed to **DHL POP BOX**: 220 cm; minimum dimensions of element: 15 x 11 x 1 cm	**DHL_P1_PUNKTY**
Order value in range	**Gross fee under Allegro Smart!**

PLN 40 – 49.99 gross	PLN 1.59 – for each parcel
PLN 50 – 59.99 gross	PLN 2.09 – for each parcel
PLN 60 – 79.99 gross	PLN 2.89 – for each parcel
PLN 80 – 119.99 gross	PLN 3.99 – for each parcel
PLN 120 – 199.99 gross	PLN 6.69 – for the first parcel, for each additional parcel PLN 3.99 gross
from PLN 200 gross	PLN 8.69 – for the first parcel, for each additional parcel PLN 3.99 gross
Order value in range	**Gross fee under the Delivery Service**
Regardless of the order value	PLN 11.99 for each parcel

c. All Additional Services strictly relating to the Service referred to in sub-paragraph (b) above are paid by the Seller as per the table below:

Additional Service	CODE	Gross fee
Payment on delivery (1)	DHL_P2_KURIER_POBRANIE	PLN 4.99
Collection order (applies to ordering 5 or fewer parcels from one place on the same day)	DHL_N1_PODJAZD	included in the Service price
Fee for an empty vehicle, charged when the courier arrived in accordance with the order, and the parcels were not released to the courier, or the Sender was unreachable	DHL_N3_PUSTY_PODJAZD	included in the Service price

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Non-standard element (at least one of the dimensions is larger than 120 x 60 x 60 cm)	DHL_N2_PRZES_NSTAND	PLN 25.99
Surcharge for the Allegro DHL Courier service for parcels weighing more than 10 to 15 kg (real or dimensional weight)	DHL_N4_KURIER_NADWAGA_10_15	PLN 1.49
Surcharge for the Allegro DHL Courier service for parcels weighing more than 15 to 20 kg (real or dimensional weight)	DHL_N5_KURIER_NADWAGA_15_20	PLN 1.99
Surcharge for the Allegro DHL Courier service for parcels weighing more than 20 to 25 kg (real or dimensional weight)	DHL_N6_KURIER_NADWAGA_20_25	PLN 2.99
Surcharge for the Allegro DHL Courier service for parcels weighing more than 25 to 31.5 kg (real or dimensional weight)	DHL_N7_KURIER_NADWAGA_25_31_5	PLN 3.99
Surcharge for the **Allegro DHL Pickup** for parcels weighing more than 25 to 31.5 kg (real or dimensional weight)	DHL_N8_PUNKTY_NADWAGA_25_31_5	PLN 19.99
Surcharge for parcels with weight exceeding 31.5 kg to 40 kg (actual or dimensional weight)	DHL_N23_NAD_31_5_40	PLN 35.99
Surcharge for parcels with weight exceeding 40 kg to 50 kg (actual or dimensional weight)	DHL_N24_NAD_40_50	PLN 45.99

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Surcharge for parcels with weight exceeding 50 kg (actual or dimensional weight)	DHL_N25_NAD_50_100	PLN 299
Parcel redirection	DHL_N9_PRZEKIEROWANIE	PLN 14.99
Return to sender	DHL_N10_ZWROT_DO_NADAWCY	PLN 14.99
Longest side over 200cm (actual weight cannot exceed 50 kg)	DHL_N16_DLUZYCA	PLN 30.75
Surcharge for dimensional weight over 31.5kg	DHL_N22_WOLUMETRYK	PLN 2.99
Fee for handling parcels for which DHL Parcel will print a label based on electronic data prepared by the Customer	DHL_N18_ETYKIETA	PLN 3.1
Additional electronic notification and phone contact of the DHL Parcel Courier with the Recipient of the parcel on the day of delivery	DHL_21_PDI	PLN 2.46
Possibility to provide additional financial protection against loss or damage of the parcel. Includes parcels worth up to PLN 1,000.	DHL_U1_DO_1000	included in the Service price
Possibility to provide additional financial protection against loss or damage of the parcel. Includes parcels worth over PLN 1,000 to PLN 5,000.	DHL_U1_DO_5000	PLN 1.99

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Possibility to provide additional financial protection against loss or damage of the parcel. Includes parcels worth over PLN 50,000 to PLN 50,000.	DHL_U2_DO_50000	PLN 9.99
Possibility to provide additional financial protection against loss or damage of the parcel. Includes parcels worth up to PLN 100,000.	DHL_U3_POW_50000	0.25% of the insurance value
Confirmation in paper version — printout with the Recipient's signature. Implementation possible up to 1 year after delivery.	DHL_N17_POTWIERDZENIE_DORECZENIA	PLN 25.99
Obtaining return documents attached outside the parcel and returning them to the Sender (maximum 5 documents).	DHL_N21_ZWROT_DOKUMENTÓW	PLN 15.99

(1) Payment on delivery returned by bank transfer within 5 business days (from the day following delivery, the date of transfer of funds from the DHL Parcel account applies). Each parcel with the POD service is additionally insured.

The parcel recipient may transfer the POD amount in cash or by payment card. The maximum payment on delivery amount is PLN 11,000. If, when sending one or more parcels, the total amounts collected from one Sender to one Recipient exceed PLN 6,500 at one time, the Recipient is obliged to pay for the collection using a payment card. The payment on delivery amount for a parcel sent for collection at a DHL ServicePoint point may not exceed PLN 1,000.

7. **Allegro Lokalnie — InPost — additional services and fees**

a. The Delivery Service referred to in Appendix No. 16A of the Allegro Terms & Conditions, provided by InPost Sp. z o.o., includes the following delivery options:

- **Allegro Paczkomaty Inpost**

b. The fee for the Service provided as part of the Delivery Service is as follows:

Service	CODE	Gross fee
Allegro Paczkomaty InPost (a parcel with a maximum weight of 25kg and maximum dimensions of 41cm x 38cm x 64cm)	INP_P1_PACZKOMAT	PLN 10.95

In the process of preparing a parcel for shipment, the Seller must indicate the real size of the parcel.

The Service price includes additional insurance for up to PLN 5,000.

c. The maximum amount of the fees referred to in Section 3(5) of Appendix No. 16A of the Allegro Terms & Conditions:

Fines and compensations	CODE	Amount to be charged
A fine for the first event related to the occurrence of an Onerous Parcel caused by forbidden parcel content or faulty packaging	INP_N5_PRZES_UCIAZLIWA_1	PLN 125.60
A fine for subsequent events related to the occurrence of an Onerous Parcel caused by forbidden parcel content or faulty packaging	INP_N6_PRZES_UCIAZLIWA	PLN 1267.43

d. The Service fee will be added to the Seller's account in the month in which such Service was provided.

e. Fines and compensations for the events referred to in sub-paragraph (c)above will be charged to the Seller in the month following the month in which they occurred or in the following months after their occurrence, depending on the date on which the Company obtains information concerning the basis for charging such fines and compensations. In order to document them. They shall be documented as part of settlements referred to in Section 6 and Section 8 of this Appendix.

8. **Allegro – Delivery Services — International shipments — fees for Services and Additional Services**

a. The Delivery Service referred to in Appendix No. 16 of the Allegro Terms & Conditions, performed by DHL Parcel Polska Sp. z o.o., which provides Services that include the following delivery options:

- **Allegro DHL Courier Austria**
- **Allegro DHL Courier Belgium**
- **Allegro DHL Courier Bulgaria**
- **Allegro DHL Courier Croatia**
- **Allegro DHL Courier Czechia**
- **Allegro DHL Courier Denmark**
- **Allegro DHL Courier Estonia**
- **Allegro DHL Courier Finland**
- **Allegro DHL Courier Greece**
- **Allegro DHL Courier Spain**
- **Allegro DHL Courier Netherlands**
- **Allegro DHL Courier Ireland**
- **Allegro DHL Courier Lithuania**
- **Allegro DHL Courier Latvia**
- **Allegro DHL Courier Luxembourg**
- **Allegro DHL Courier Germany**
- **Allegro DHL Courier Portugal**
- **Allegro DHL Courier Romania**
- **Allegro DHL Courier Slovakia**
- **Allegro DHL Courier Slovenia**
- **Allegro DHL Courier Sweden**
- **Allegro DHL Courier Hungary**
- **Allegro DHL Courier Italy**

b. Fees for Sellers for the Services performed on the basis of the Delivery Service:

Service	CODE	Gross fee
Allegro DHL Courier Austria	DHL_EKSPORT_P1_KURIER_AUSTRIA	PLN 34.99
Allegro DHL Courier Belgium	DHL_EKSPORT_P1_KURIER_BELGIA	PLN 50.99
Allegro DHL Courier Bulgaria	DHL_EKSPORT_P1_KURIER_BULGARIA	PLN 50.99
Allegro DHL Courier Croatia	DHL_EKSPORT_P1_KURIER_CHORWACJA	PLN 56.99
Allegro DHL Courier Czechia	DHL_EKSPORT_P1_KURIER_CZECHY	PLN 18.99
Allegro DHL Courier Denmark	DHL_EKSPORT_P1_KURIER_DANIA	PLN 52.99
Allegro DHL Courier Estonia	DHL_EKSPORT_P1_KURIER_ESTONIA	PLN 45.99
Allegro DHL Courier Finland	DHL_EKSPORT_P1_KURIER_FINLANDIA	PLN 52.99
Allegro DHL Courier Greece	DHL_EKSPORT_P1_KURIER_GRECJA	PLN 69.99
Allegro DHL Courier Spain	DHL_EKSPORT_P1_KURIER_HISZPANIA	PLN 70.99
Allegro DHL Courier Netherlands	DHL_EKSPORT_P1_KURIER_HOLANDIA	PLN 29.99
Allegro DHL Courier Ireland	DHL_EKSPORT_P1_KURIER_IRLANDIA	PLN 69.99
Allegro DHL Courier Lithuania	DHL_EKSPORT_P1_KURIER_LITWA	PLN 35.99
Allegro DHL Courier Latvia	DHL_EKSPORT_P1_KURIER_LOTWA	PLN 38.99

Allegro DHL Courier Luxembourg	DHL_EKSPORT_P1_KURIER_LUKSEMBURG	PLN 55.99
Allegro DHL Courier Germany	DHL_EKSPORT_P1_KURIER_NIEMCY	PLN 32.99
Allegro DHL Courier Portugal	DHL_EKSPORT_P1_KURIER_PORTUGALIA	PLN 80.99
Allegro DHL Courier Romania	DHL_EKSPORT_P1_KURIER_RUMUNIA	PLN 46.99
Allegro DHL Courier Slovakia	DHL_EKSPORT_P1_KURIER_SLOWACJA	PLN 18.99
Allegro DHL Courier Slovenia	DHL_EKSPORT_P1_KURIER_SLOWENIA	PLN 59.99
Allegro DHL Courier Sweden	DHL_EKSPORT_P1_KURIER_SZWECJA	PLN 53.99
Allegro DHL Courier Hungary	DHL_EKSPORT_P1_KURIER_WEGRY	PLN 37.99
Allegro DHL Courier Italy	DHL_EKSPORT_P1_KURIER_WLOCHY	PLN 52.99

Parcels handled as part of the international Allegro DHL Courier service should have the following standard parameters:

Parcel weight and dimensions (including packaging):

- single-element parcels with a maximum weight of 31.5 kg not placed on a pallet
- maximum dimensions of a standard parcel 120 x 60 x 60 cm — if any of the sides exceeds the dimensions listed, an additional fee is charged for a non-standard element
- minimum parcel dimensions 15 x 11 x 1 cm
- maximum length of the parcel 200 cm — does not apply to Italy, where the maximum length of the parcel is 120 cm
- the maximum circumference of the parcel cannot exceed 360 cm

The circumference of the parcel is calculated as 1 x length + 2 x width + 2 x height

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Dispatch and delivery

The door-to-door system excludes Estonia, Denmark, Finland, Lithuania, Latvia, and Sweden. In these countries, the Recipient collects the parcel at the local point of the DHL Parcel Partner.

Parcels that do not meet the standard dimensions referred to above and shipped by the Seller will be subject to additional fees resulting from fees for Additional Services.

c. All Additional Services strictly relating to the Service referred to in sub-paragraph (b) above are paid by the Seller as per the table below:

Delivery Option	Code	Additional gross fee for parcels weighing more than 10kg to 20kg
Allegro DHL Courier Austria	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_AUSTRIA	PLN 7.99
Allegro DHL Courier Belgium	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_BELGIA	PLN 18.99
Allegro DHL Courier Bulgaria	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_BUŁGARIA	PLN 9.99
Allegro DHL Courier Croatia	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_CHORWACJA	PLN 10.99
Allegro DHL Courier Czechia	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_CZECHY	PLN 19.99
Allegro DHL Courier Denmark	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_DANIA	PLN 10.99

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Allegro DHL Courier Estonia	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_ESTONIA	PLN 10.99
Allegro DHL Courier Finland	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_FINLANDIA	PLN 11.99
Allegro DHL Courier Greece	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_GRECJA	PLN 11.99
Allegro DHL Courier Spain	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_HISZPANIA	PLN 43.99
Allegro DHL Courier Netherlands	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_HOLANDIA	PLN 24.99
Allegro DHL Courier Ireland	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_IRLANDIA	PLN 49.99
Allegro DHL Courier Lithuania	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_LITWA	PLN 17.99
Allegro DHL Courier Latvia	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_ŁOTWA	PLN 7.99
Allegro DHL Courier Luxembourg	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_LUKSEMBURG	PLN 21.99

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Allegro DHL Courier Germany	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_NIEMCY	PLN 16.99
Allegro DHL Courier Portugal	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_PORTUGALIA	PLN 37.99
Allegro DHL Courier Romania	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_RUMUNIA	PLN 8.99
Allegro DHL Courier Slovakia	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_SŁOWACJA	PLN 19.99
Allegro DHL Courier Slovenia	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_SŁOWENIA	PLN 11.99
Allegro DHL Courier Sweden	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_SZWECJA	PLN 10.99
Allegro DHL Courier Hungary	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_WĘGRY	PLN 9.99
Allegro DHL Courier Italy	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_WŁOCHY	PLN 10.99

Delivery Option	**Code**	**Additional gross fee for parcels weighing more than 20kg to 31.5kg**

Allegro DHL Courier Austria	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_AUSTRIA	PLN 9.99
Allegro DHL Courier Belgium	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_BELGIA	PLN 48.99
Allegro DHL Courier Bulgaria	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_BUŁGARIA	PLN 11.99
Allegro DHL Courier Croatia	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_CHORWACJA	PLN 14.99
Allegro DHL Courier Czechia	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_CZECHY	PLN 27.99
Allegro DHL Courier Denmark	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_DANIA	PLN 12.99
Allegro DHL Courier Estonia	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_ESTONIA	PLN 13.99
Allegro DHL Courier Finland	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_FINLANDIA	PLN 15.99
Allegro DHL Courier Greece	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_GRECJA	PLN 13.99
Allegro DHL Courier Spain	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_HISZPANIA	PLN 97.99
Allegro DHL Courier Netherlands	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_HOLANDIA	PLN 47.99
Allegro DHL Courier Ireland	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_IRLANDIA	PLN 119.99

Allegro DHL Courier Lithuania	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_LITWA	PLN 22.99
Allegro DHL Courier Latvia	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_ŁOTWA	PLN 17.99
Allegro DHL Courier Luxembourg	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_LUKSEMBURG	PLN 46.99
Allegro DHL Courier Germany	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_NIEMCY	PLN 18.99
Allegro DHL Courier Portugal	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_PORTUGALIA	PLN 93.99
Allegro DHL Courier Romania	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_RUMUNIA	PLN 11.99
Allegro DHL Courier Slovakia	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_SŁOWACJA	PLN 30.99
Allegro DHL Courier Slovenia	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_SŁOWENIA	PLN 14.99
Allegro DHL Courier Sweden	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_SZWECJA	PLN 14.99
Allegro DHL Courier Hungary	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_WĘGRY	PLN 14.99
Allegro DHL Courier Italy	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_WŁOCHY	PLN 12.99

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Additional service	CODE	Additional gross fee
Additional fee for the spatial weight of parcels for each element with a spatial weight from 31.5 kg to 50 kg	DHL_EKSPORT_N6_PRZEKROCZONA_WAGA_WOLUMETRYCZNA_31_5	PLN 4.99
Additional fee for the spatial weight of parcels for each element with a spatial weight from 50 kg to 110 kg	DHL_EKSPORT_N7_PRZEKROCZONA_WAGA_WOLUMETRYCZNA_50	PLN 19.99
Additional fee for the spatial weight of parcels for each element with a spatial weight of more than 110 kg	DHL_EKSPORT_N8_PRZEKROCZONA_WAGA_WOLUMETRYCZNA_110	PLN 99.99
Fee for non-standard parcel	DHL_EKSPORT_N5_PACZKA_NIESTANDARDOWA	PLN 249
Return to sender	DHL_EKSPORT_N5_ZWROT_DO_NADAWCY	PLN 18.99
Pickup order (phone or email)	DHL_EKSPORT_N3_ZLECENIE_ODBIORU	included in the Service price
Empty vehicle without releasing parcels (concerning ordering a courier and not releasing parcels)	DHL_EKSPORT_N4_PUSTY_PODJAZD	included in the Service price
Fee for additional insurance protection of the parcel up to PLN 10,000	DHL_EKSPORT_U1_DODATKOWA_OCHRONA_DO_10_000	PLN 15.99

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Fee for additional insurance protection of the parcel over PLN 10,000	DHL_EKSPORT_U1_DODATKOWA_OCHRONA_POW_10_000	0.7% of the insurance value

9. **Allegro – Delivery Services — International shipments — fees for Services and Additional Services performed by DPD Polska sp. z o.o.**

a. The Delivery Service referred to in Appendix No. 16 of the Allegro Terms & Conditions, performed by DPD Polska sp. z o.o., which provides Services that include the following delivery options:

- **Allegro DPD Courier Austria**
- **Allegro DPD Courier Belgium**
- **Allegro DPD Courier Bulgaria**
- **Allegro DPD Courier Croatia**
- **Allegro DPD Courier Czechia**
- **Allegro DPD Pickup Czechia**
- **Allegro DPD Parcel Lockers Czechia**
- **Allegro DPD Courier Denmark**
- **Allegro DPD Courier Estonia**
- **Allegro DPD Courier Finland**
- **Allegro DPD Courier Greece**
- **Allegro DPD Courier Spain**
- **Allegro DPD Courier Netherlands**
- **Allegro DPD Courier Ireland**
- **Allegro DPD Courier Lithuania**
- **Allegro DPD Courier Latvia**
- **Allegro DPD Courier Luxembourg**
- **Allegro DPD Courier Germany**

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

- **Allegro DPD Courier Portugal**
- **Allegro DPD Courier Romania**
- **Allegro DPD Courier Slovakia**
- **Allegro DPD Pickup Slovakia**
- **Allegro DPD Parcel Lockers Slovakia**
- **Allegro DPD Courier Slovenia**
- **Allegro DPD Courier Sweden**
- **Allegro DPD Courier Hungary**
- **Allegro DPD Courier Italy**

b. Fees for Sellers for the Services performed on the basis of the Delivery Service:

Delivery Option	Code	Gross fee for a parcel of up to 10 kg
Allegro DPD Courier Austria	DPD_EKSPORT_P1_KURIER_AUSTRIA	PLN 45.99
Allegro DPD Courier Belgium	DPD_EKSPORT_P1_KURIER_BELGIA	PLN 50.99
Allegro DPD Courier Bulgaria	DPD_EKSPORT_P1_KURIER_BULGARIA	PLN 71.99
Allegro DPD Courier Croatia	DPD_EKSPORT_P1_KURIER_CHORWACJA	PLN 50.99
Allegro DPD Courier Czechia	DPD_EKSPORT_P1_KURIER_CZECHY	PLN 18.99
Allegro DPD Pickup Czechia	DPD_EKSPORT_P2_PUNKTY_CZECHY	PLN 10.99

Allegro DPD Parcel Lockers Czechia	DPD_EKSPORT_P2_PUNKTY_CZECHY	PLN 10.99
Allegro DPD Courier Denmark	DPD_EKSPORT_P1_KURIER_DANIA	PLN 66.99
Allegro DPD Courier Estonia	DPD_EKSPORT_P1_KURIER_ESTONIA	PLN 51.99
Allegro DPD Courier Finland	DPD_EKSPORT_P1_KURIER_FINLANDIA	PLN 94.99
Allegro DPD Courier Greece	DPD_EKSPORT_P1_KURIER_GRECJA	PLN 113.99
Allegro DPD Courier Spain	DPD_EKSPORT_P1_KURIER_HISZPANIA	PLN 81.99
Allegro DPD Courier Netherlands	DPD_EKSPORT_P1_KURIER_HOLANDIA	PLN 39.99
Allegro DPD Courier Ireland	DPD_EKSPORT_P1_KURIER_IRLANDIA	PLN 75.99
Allegro DPD Courier Lithuania	DPD_EKSPORT_P1_KURIER_LITWA	PLN 23.99
Allegro DPD Courier Latvia	DPD_EKSPORT_P1_KURIER_LOTWA	PLN 38.99
Allegro DPD Courier Luxembourg	DPD_EKSPORT_P1_KURIER_LUKSEMBURG	PLN 50.99
Allegro DPD Courier Germany	DPD_EKSPORT_P1_KURIER_NIEMCY	PLN 25.99

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Allegro DPD Courier Portugal	DPD_EKSPORT_P1_KURIER_PORTUGALIA	PLN 85.99
Allegro DPD Courier Romania	DPD_EKSPORT_P1_KURIER_RUMUNIA	PLN 49.99
Allegro DPD Courier Slovakia	DPD_EKSPORT_P1_KURIER_SLOWACJA	PLN 18.99
Allegro DPD Pickup Slovakia	DPD_EKSPORT_P2_PUNKTY_SLOWACJA	PLN 10.99
Allegro DPD Parcel Lockers Slovakia	DPD_EKSPORT_P2_PUNKTY_SLOWACJA	PLN 10.99
Allegro DPD Courier Slovenia	DPD_EKSPORT_P1_KURIER_SLOWENIA	PLN 39.99
Allegro DPD Courier Sweden	DPD_EKSPORT_P1_KURIER_SZWECJA	PLN 56.99
Allegro DPD Courier Hungary	DPD_EKSPORT_P1_KURIER_WEGRY	PLN 30.99
Allegro DPD Courier Italy	DPD_EKSPORT_P1_KURIER_WLOCHY	PLN 68.99

Parcels handled as part of the international Allegro DPD Courier service should have the following standard parameters:

- a standard parcel is a rectangular one with no oversized elements;
- maximum weight of a single parcel: 31.5 kg;
- longest side: 175 cm (maximum height);
- maximum dimensions (2 x width + 2 x length + height) <= 300 cm

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Parcels handled as part of the international **Allegro DPD Pickup Czechia** and **Allegro DPD Pickup Slovakia** service should have the following standard parameters:

- a standard parcel is rectangular with no oversized elements;
- maximum weight of a single parcel: 20 kg;
- longest side: 100 cm (maximum height);
- maximum dimensions (2 x width + 2 x length + height) <= 250 cm

Parcels handled as part of the international **Allegro DPD Parcel Lockers Czechia** and **Allegro DPD Parcel Lockers Slovakia** service should have the following standard parameters:

- a standard parcel is rectangular with no oversized elements;
- maximum weight of a single parcel: 20 kg;
- maximum dimension 55 x 44 x 59 [cm]

Parcels sent by the Seller that fail to meet the standard parameters specified above will be subject to additional fees listed in the Additional Services price list.

c. All fees for Additional Services related closely to the Service referred to in sub-paragraph (b) above shall be paid by the Seller in accordance with the table below:

Delivery Option	**Code**	**Additional gross fee for parcels above 10 kg and no more than 20 kg**
Allegro DPD Courier Austria	DPD_EKSPORT_N1_KURIER_NADWAGA_10_20_AUSTRIA	PLN 3.99
Allegro DPD Courier Belgium	DPD_EKSPORT_N1_KURIER_NADWAGA_10_20_BELGIA	PLN 6.99
Allegro DPD Courier Bulgaria		PLN 21.99

	DPD_EKSPORT_N1_KURIER_NADWAGA_10_20_BUŁGARIA	
Allegro DPD Courier Croatia	DPD_EKSPORT_N1_KURIER_NADWAGA_10_20_CHORWACJA	PLN 3.99
Allegro DPD Courier Czechia	DPD_EKSPORT_N1_KURIER_NADWAGA_10_20_CZECHY	PLN 19.99
Allegro DPD Pickup Czechia	DPD_EKSPORT_N1_PUNKTY_NADWAGA_10_20_CZECHY	PLN 9.99
Allegro DPD Parcel Lockers Czechia	DPD_EKSPORT_N1_PUNKTY_NADWAGA_10_20_CZECHY	PLN 9.99
Allegro DPD Courier Denmark	DPD_EKSPORT_N1_KURIER_NADWAGA_10_20_DANIA	PLN 4.99
Allegro DPD Courier Estonia	DPD_EKSPORT_N1_KURIER_NADWAGA_10_20_ESTONIA	PLN 4.99
Allegro DPD Courier Finland	DPD_EKSPORT_N1_KURIER_NADWAGA_10_20_FINLANDIA	PLN 4.99
Allegro DPD Courier Greece	DPD_EKSPORT_N1_KURIER_NADWAGA_10_20_GRECJA	PLN 41.99

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Allegro DPD Courier Spain	DPD_EKSPORT_N1_KURIER_NADWAGA_10_20_HISZPANIA	PLN 33.99
Allegro DPD Courier Netherlands	DPD_EKSPORT_N1_KURIER_NADWAGA_10_20_HOLANDIA	PLN 4.99
Allegro DPD Courier Ireland	DPD_EKSPORT_N1_KURIER_NADWAGA_10_20_IRLANDIA	PLN 6.99
Allegro DPD Courier Lithuania	DPD_EKSPORT_N1_KURIER_NADWAGA_10_20_LITWA	PLN 15.99
Allegro DPD Courier Latvia	DPD_EKSPORT_N1_KURIER_NADWAGA_10_20_ŁOTWA	PLN 9.99
Allegro DPD Courier Luxembourg	DPD_EKSPORT_N1_KURIER_NADWAGA_10_20_LUKSEMBURG	PLN 27.99
Allegro DPD Courier Germany	DPD_EKSPORT_N1_KURIER_NADWAGA_10_20_NIEMCY	PLN 4.99
Allegro DPD Courier Portugal	DPD_EKSPORT_N1_KURIER_NADWAGA_10_20_PORTUGALIA	PLN 34.99

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Allegro DPD Courier Romania	DPD_EKSPORT_N1_KURIER_NADWAGA_10_20_RUMUNIA	PLN 12.99
Allegro DPD Courier Slovakia	DPD_EKSPORT_N1_KURIER_NADWAGA_10_20_SŁOWACJA	PLN 19.99
Allegro DPD Pickup Slovakia	DPD_EKSPORT_N1_PUNKTY_NADWAGA_10_20_SLOWACJA	PLN 9.99
Allegro DPD Parcel Lockers Slovakia	DPD_EKSPORT_N1_PUNKTY_NADWAGA_10_20_SLOWACJA	PLN 9.99
Allegro DPD Courier Slovenia	DPD_EKSPORT_N1_KURIER_NADWAGA_10_20_SŁOWENIA	PLN 6.99
Allegro DPD Courier Sweden	DPD_EKSPORT_N1_KURIER_NADWAGA_10_20_SZWECJA	PLN 8.99
Allegro DPD Courier Hungary	DPD_EKSPORT_N1_KURIER_NADWAGA_10_20_WĘGRY	PLN 17.99
Allegro DPD Courier Italy	DPD_EKSPORT_N1_KURIER_NADWAGA_10_20_WŁOCHY	PLN 7.99

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Delivery Option	Code	Additional gross fee for parcels above 20 kg and no more than 31.5 kg
Allegro DPD Courier Austria	DPD_EKSPORT_N2_KURIER_NADWAGA_20_31_5_AUSTRIA	PLN 41.99
Allegro DPD Courier Belgium	DPD_EKSPORT_N2_KURIER_NADWAGA_20_31_5_BELGIA	PLN 53.99
Allegro DPD Courier Bulgaria	DPD_EKSPORT_N2_KURIER_NADWAGA_20_31_5_BUŁGARIA	PLN 44.99
Allegro DPD Courier Croatia	DPD_EKSPORT_N2_KURIER_NADWAGA_20_31_5_CHORWACJA	PLN 37.99
Allegro DPD Courier Czechia	DPD_EKSPORT_N2_KURIER_NADWAGA_20_31_5_CZECHY	PLN 43.99
Allegro DPD Courier Denmark	DPD_EKSPORT_N2_KURIER_NADWAGA_20_31_5_DANIA	PLN 49.99
Allegro DPD Courier Estonia	DPD_EKSPORT_N2_KURIER_NADWAGA_20_31_5_ESTONIA	PLN 35.99

Allegro DPD Courier Finland	DPD_EKSPORT_N2_KURIER_NADWAGA_20_31_5_FINLANDIA	PLN 61.99
Allegro DPD Courier Greece	DPD_EKSPORT_N2_KURIER_NADWAGA_20_31_5_GRECJA	PLN 79.99
Allegro DPD Courier Spain	DPD_EKSPORT_N2_KURIER_NADWAGA_20_31_5_HISZPANIA	PLN 74.99
Allegro DPD Courier Netherlands	DPD_EKSPORT_N2_KURIER_NADWAGA_20_31_5_HOLANDIA	PLN 49.99
Allegro DPD Courier Ireland	DPD_EKSPORT_N2_KURIER_NADWAGA_20_31_5_IRLANDIA	PLN 92.99
Allegro DPD Courier Lithuania	DPD_EKSPORT_N2_KURIER_NADWAGA_20_31_5_LITWA	PLN 35.99
Allegro DPD Courier Latvia	DPD_EKSPORT_N2_KURIER_NADWAGA_20_31_5_ŁOTWA	PLN 39.99
Allegro DPD Courier Luxembourg	DPD_EKSPORT_N2_KURIER_NADWAGA_20_31_5_LUKSEMBURG	PLN 51.99

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Allegro DPD Courier Germany	DPD_EKSPORT_N2_KURIER_NADWAGA_20_31_5_NIEMCY	PLN 34.99
Allegro DPD Courier Portugal	DPD_EKSPORT_N2_KURIER_NADWAGA_20_31_5_PORTUGALIA	PLN 88.99
Allegro DPD Courier Romania	DPD_EKSPORT_N2_KURIER_NADWAGA_20_31_5_RUMUNIA	PLN 25.99
Allegro DPD Courier Slovakia	DPD_EKSPORT_N2_KURIER_NADWAGA_20_31_5_SŁOWACJA	PLN 30.99
Allegro DPD Courier Slovenia	DPD_EKSPORT_N2_KURIER_NADWAGA_20_31_5_SŁOWENIA	PLN 51.99
Allegro DPD Courier Sweden	DPD_EKSPORT_N2_KURIER_NADWAGA_20_31_5_SZWECJA	PLN 20.99
Allegro DPD Courier Hungary	DPD_EKSPORT_N2_KURIER_NADWAGA_20_31_5_WĘGRY	PLN 21.99
Allegro DPD Courier Italy	DPD_EKSPORT_N2_KURIER_NADWAGA_20_31_5_WŁOCHY	PLN 57.99

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Additional Service	Code	Gross fee
Pick-up order placed through DPD Contact Center (telephone or email)	DPD_EKSPORT_N3_ZLECENIE_ODBIORU	Included in the Service price
Empty vehicle (pick-up scheduled, but the parcel has not been handed over to the courier)	DPD_EKSPORT_N4_PUSTY_PODJAZD	Included in the Service price
Return to sender	DPD_EKSPORT_N5_ZWROT_DO_NADAWCY	PLN 18.99
Exceeding technical limits (1)	DPD_EKSPORT_N6_PRZEKROCZENIE_OGRANICZEN_TECHNICZNYCH	PLN 249
Additional parcel protection up to PLN 1,000	DPD_EKSPORT_U1_DO_1000	Included in the Service price
Additional parcel protection over 1,000 to PLN 2,000	DPD_EKSPORT_U1_DODATKOWA_OCHRONA_DO_2000	PLN 1.99
Additional parcel protection over 2,000 to PLN 3,000	DPD_EKSPORT_U2_DODATKOWA_OCHRONA_DO_3000	PLN 2.99
Additional parcel protection over 3,000 to PLN 4,000	DPD_EKSPORT_U3_DODATKOWA_OCHRONA_DO_4000	PLN 3.99

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Additional parcel protection over 4,000 to PLN 5,000	DPD_EKSPORT_U4_DODATKOWA_OCHRONA_DO_5000	PLN 6.99
Additional parcel protection over 5,000 to PLN 10,000	DPD_EKSPORT_U5_DODATKOWA_OCHRONA_DO_10000	PLN 45.99
Additional parcel protection over 10,000 to PLN 20,000	DPD_EKSPORT_U6_DODATKOWA_OCHRONA_DO_20000	PLN 45.99
Additional parcel protection over PLN 20,000 to PLN 50,000	DPD_EKSPORT_U7_DODATKOWA_OCHRONA_DO_50000	PLN 119
Non-standard parcel (2)	DPD_EKSPORT_N7_PACZKA_NIESTANDARDOWA	PLN 249
E-mail Predict	DPD_EKSPORT_N9_EMAIL_PREDICT	Included in the Service price
Pick-up confirmation/Delivery confirmation (electronic version/upon request)	DPD_EKSPORT_N12_POTWIERDZENIE_ELEKTRONICZNE	PLN 19.99
Pick-up confirmation/Delivery confirmation (paper version/upon request)	DPD_EKSPORT_N13_POTWIERDZENIE_PAPIEROWE	PLN 19.99

1) Exceeding technical limits:

For **Allegro DPD Courier** service

- parcel longer than 175 cm; or
- summed dimensions (2x width + 2x length + 2x height) exceeding 300 cm; or

- heavier than 31.5 kg (actual or dimensional weight)

For **Allegro DPD Pickup** service

- parcel longer than 100 cm; or
- summed dimensions (2x width + 2x length + 2x height) exceeding 250 cm; or
- heavier than 20 kg (actual or dimensional weight)

For **Allegro DPD Parcel Lockers** service

- parcel larger than 55 x 44 x 59 [cm]
- heavier than 20 kg (actual or dimensional weight).

2) Non-standard parcel means any parcel that meets at least one of the following criteria:

- non-sortable parcels which, due to their shape or dimensions, cannot be sorted automatically on the sorter or that may damage other parcels in the sorting process; or
- the shape is cylindrical, round, or oval (e.g., tube, fabric roll); or
- the shape is irregular (this includes parcels that are not placed in regular-shaped boxes); or
- there are any elements extending beyond the regular shape; or the packaging material (e.g., rubber) prevents normal operations of the sorter; or
- plastic film envelopes with contents that prevent automatic sorting; or
- plastic film envelopes with the weight exceeding 5.00 kg; or
- the parcel contains tires that are not packed in accordance with DPD guidelines; or
- the parcel is made up of two parts that form an irregular whole.

Detailed Terms of Service are available at https://www.dpd.com/pl/pl/moje-dpd/dokumenty-dpd-polska/.

d. Fees for Services and Additional Services will be added to the Seller's bill in the month in which they are performed, or in subsequent months, depending on when the Company becomes aware of the basis for charging such fees.

10. **Allegro – Delivery Service — International shipments — fees for Services and Additional Services performed by Packeta Poland sp. z o.o. (in Czechia as Zásilkovna).**

a. The Delivery Service referred to in Appendix No. 16 of the Allegro Terms & Conditions, performed by Packeta Poland sp. z o.o. (in Czechia as Zásilkovna), which provides Services that include the following delivery options:

- **Allegro Shipping from Poland to Czechia — Packeta Pick-up Point**
- **Allegro Shipping from Poland to Czechia — Packeta Parcel Locker**
- **Allegro Shipping from Poland to Slovakia — Packeta Pick-up Point**
- **Allegro Shipping from Poland to Slovakia — Packeta Parcel Locker**

b. Fees for Sellers for the Services performed on the basis of the Delivery Service:

Delivery Option	Code	Gross fee for a package of up to 15 kg
Allegro Shipping from Poland to Czechia – Packeta Pick-up Point	PACKETA_P1_PUNKTY_CZ	PLN 10.99
Allegro Shipping from Poland to Czechia – Packeta Parcel Locker	PACKETA_P1_PUNKTY_CZ	PLN 10.99
Allegro Shipping from Poland to Slovakia – Packeta Pick-up Point	PACKETA_P1_PUNKTY_SK	PLN 10.99
Allegro Shipping from Poland to Slovakia – Packeta Parcel Locker	PACKETA_P1_PUNKTY_SK	PLN 10.99

Parcels handled as part of the international service Allegro Shipping from Poland to Czechia – Packeta Pick-up Point and Allegro Shipping from Poland to Czechia – Packeta Parcel Locker, Allegro Shipping from Poland to Slovakia – Packeta Pick-up Point and Allegro Shipping from Poland to Slovakia – Packeta Parcel Locker should have the following standard parameters:

- a standard parcel is a rectangular one with no oversized elements;
- maximum weight of a single parcel: 15 kg

- longest side: 120 cm (maximum height)
- maximum dimensions: sum of three sides less than or equal to 150 cm (e.g., 60 x 40 x 50 cm)

Parcels that do not meet the standard dimensions referred to above, sent by the Seller, will be subject to additional fees resulting from fees for Additional Services and will be returned to the sender in accordance with the price list contained in sub-paragraph (b).

c. All fees for Additional Services related closely to the Service referred to in sub-paragraph (b) above shall be paid by the Seller in accordance with the table below:

Additional Service	**Code**	**Additional gross fee**
Parcel exceeding the maximum dimensions (maximum side length 120 cm, the sum of the dimensions of three sides maximum 150 cm)	PACKETA_N2_PACZKA_PONAD_WYMIAR	PLN 19.99
Return to sender	PACKETA_N3_ZWROT	PLN 10.99

Oversized parcels are parcels exceeding the dimensions and weight listed in sub-paragraph (b).

d. Fees for Services and Additional Services will be added to the Seller's bill in the month in which they are performed, or in subsequent months, depending on when the Company becomes aware of the basis for charging such fees.

11. **Allegro - Delivery Service - International Shipping - Fees for Services, Goods Return Service, and Additional Services**

a. The Forwarding Service referred to in Appendix No. 16 to the Terms & Conditions provided by Allegro Sp. z o.o. in cooperation with Carriers, covering the following delivery options:

- **Allegro International Czechia**

The fees for Sellers using this service shall be as follows:

Service	**CODE**	**Gross fee for the Delivery Service (PLN)**

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Allegro International Courier Czechia (max. weight: 30 kg, max. parcel dimensions: 120 cm — longest side, max. sum of 3 sides 220 cm) If dispatched via a Parcel Locker, parcel dimensions, including packaging, must not exceed 64 x 38 x 41 cm	AIC_COURIER_P1	18.99
Allegro International Pick-Up Point Czechia (max. weight: 15 kg, max. parcel dimensions: 120 cm — longest side, max. sum of 3 sides 220 cm) If dispatched via a Parcel Locker, parcel dimensions, including packaging, must not exceed 64 x 38 x 41 cm Size S: 58 x 44 x 8 cm Size M: 58 x 44 x 19 cm Size L: 58 x 44 x 48 cm Size XL: 80 x 44 x 36 cm, max. 10 kg Size XXL: 120 x 44 x 46 cm, max. 15 kg	AIC_POINT_P2	10.99
Allegro International Parcel Lockers Czechia Size S: 58 x 44 x 8 cm Size M: 58 x 44 x 19 cm Size L: 58 x 44 x 48 cm	AIC_BOX_P3	9.99

b. Any Additional Services strictly related to the delivery of Goods in the Allegro International Czechia Service shall be paid for by the Seller in accordance with the table below.

Additional Service	**CODE**	**Gross fee (PLN)**
Additional Parcel Protection of up to PLN 5,000		included in the price of the service

Additional Parcel Protection over PLN 5,000 to PLN 20,000	AIC_PROTECTION_N10	0,15% of declared value
POD — **Allegro International Courier Czechia**	AIC_COD_COURIER_N2	7.99
POD — **Allegro International Pick-Up Point Czechia and Allegro International Parcel Lockers Czechia**	AIC_COD_PUDO_N3	5.99
Verification of the parcel weight and dimensions	AIC_VER_N4	15.99
Surcharge for **Allegro International Courier Czechia** parcels exceeding 30 kg (actual weight)	AIC_OVERWEIGHT_COURIER_N6	99.99
Surcharge for **Allegro International Pick-Up Point Czechia** and **Allegro International Parcel Lockers Czechia** parcels exceeding 15 kg (actual weight)	AIC_OVERWEIGHT_PUDO_N6	99.99
Surcharge for **Allegro International Courier Czechia** and **Allegro International Pick-Up Point Czechia** parcels exceeding 120 cm (longest side) or exceeding 220 cm in circumference, and **Allegro International Parcel Lockers Czechia** parcels exceeding 58 x 44 x 48 cm	AIC_OVERSIZE_N5	19.99
Return to sender	AIC_RETURN_N1	18.99
Collection order (applicable up to 4 parcels from the same location on the same day) **[1]**	AIC_PICK_UP_N9	5.99

[1] Note! If a courier's visit is ordered via 2 different tools at the same time, a separate fee will be charged for the additional visit.

Parcels handled in the Allegro International Courier Czechia, Allegro International Pick-Up Point Czechia, and Allegro International Parcel Lockers Czechia services should meet the following standard parameters:

- a standard parcel is in the shape of a regular cuboid from which no oversized elements protrude, packaged in accordance with the instructions

- The maximum weights and dimensions of parcels, depending on the dispatch option, should be as follows:

  Allegro International Courier Czechia

  Dispatch via courier service:

  - maximum weight — 30 kg
  - longest side — 120 cm
  - maximum sum of 3 sides — 220 cm.

  Dispatch via Parcel Locker:

  - maximum weight — 25 kg
  - maximum dimensions — 64 x 38 x 41 cm.

  Allegro International Pick-Up Point Czechia

  Dispatch via courier service:

  - maximum weight — 15 kg
  - longest side — 120 cm
  - maximum sum of 3 sides — 220 cm.

  Dispatch via Parcel Locker:

  - maximum weight — 15 kg
  - maximum dimensions — 64 x 38 x 41 cm.

  Allegro International Parcel Lockers Czechia

  Dispatch via courier service:

  - maximum weight — 15 kg
  - maximum dimensions — 58 x 44 x 48 cm.

  Dispatch via Parcel Locker:

  - maximum weight — 15 kg

- maximum dimensions — 58 x 38 x 41 cm.

Parcels with dimensions or weight exceeding the values indicated above shall be subject to additional fees chargeable for Additional Services in accordance with the price list set out in subparagraph b. above, and may be returned to the sender.

c. Penalties and compensation.

Reason for charge	CODE	Charge amount
Penalty for the first **instance** related to a parcel non-compliant with the Onerous Parcel Terms & Conditions due to prohibited content of the parcel or its defective packaging	AIC_DANGER1_N7	119
Penalty for subsequent **instances** related to parcels non-compliant with the Onerous Parcel Terms & Conditions due to prohibited content of such parcels or their defective packaging	AIC_DANGER2_N8	1119

d. Fees for Services, Additional Services, penalties and compensation shall be charged to the Seller in the month in which they occur, or in subsequent months after the provision of these services, depending on when the Company becomes aware of the grounds for calculating these fees. Where penalties or compensation are charged, they shall be documented in the settlements referred to in Section 6 and Section 8 of this Appendix.

SECTION 7. SETTLEMENTS (ALLEGRO.PL)

A. Settlements of amounts payable

1. Settlements for the full scope of services related to ensuring functionality and services available on the Allegro commercial platform (the "Comprehensive Service") are conducted for each User separately for each Marketplace. For this purpose, separate Billing Accounts are created for the User in the appropriate currency for each Marketplace. The Comprehensive Service does not cover services and settlements referred to in Section 5(1)(e) or settlements that are not VAT-taxable ("NoVAT Settlements") referred to in Section 8.

2. Settlement data may be managed upon logging in to the Account; from their Account, each User may view the current and past status of their Billing Accounts (that state the fees and sales commissions charged and the refund amounts to a given Billing Account). Such settlements include a detailed

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

calculation of partial fees that make up the total fee for a given Comprehensive Service and the No-VAT Settlements, as referred to in Section 8.

3. Users are obliged to pay all amounts due to the Company in the appropriate currency, separately for each Billing Account, each time until the fourteenth day of the next month.

4. Users who receive invoices are obliged to pay the amount payable in the amount and currency indicated in the invoice, irrespective of its amount.

5. A User that does not receive any invoices is obliged to pay the fees due to the Company after the end of a given billing cycle. It is not required to make any payment in case the total amount due as of the end of the month is below PLN 10.00. In such case, the User shall make a payment charged on a given Billing Account after the end of the month in which the amount due reaches at least PLN 10.00. However, upon the request of the Company, the User shall be obliged to make a payment within a specific deadline, even if the total balance is below PLN 10.00.

6. Failure to pay the amount payable within the required time limit may result in the User Accounts functionality being partially or completely disabled. In such a case, the restoration of full Account functionality shall be conditional on the settlement of all amounts payable by the User to the Company.

7. Payments to the Company shall be made to individual bank accounts assigned to each Billing Account. Payment details are available upon logging in to the Account.

8. Payments made by User to the Company settled within a given Billing Account. Initially, payments are credited towards the amounts arising from an invoice that is due and payable. Regarding the User referred to in section 5 above, for receivables arising from the monthly settlement of a given billing cycle. With respect to a single billing cycle, payments made by Users are credited on a pro-rata basis to the Comprehensive Service and No-VAT Settlements. In case the fee due to the Company is made up of several due and payable invoices or monthly settlements of billing cycles, payments made by the User are credited first towards the oldest of them.

B. Overpayments

1. If an overpayment is made to any Billing Account during a billing cycle, the User may request a refund at any time using a form available in the My Allegro > Billing > Settlements with Allegro tab. However, if the User requests a refund of the overpayment, the overpayment under a given Billing Account is first credited towards the currently charged fees, sales commissions, and Settlements outside VAT, and then towards the fees, sales commissions, Settlements outside VAT and any debts for other Billing Accounts and on other Accounts of a given User. The overpayment between Billing Accounts kept in different currencies is credited according to the exchange rate table of the National Bank of Poland from the day preceding the currency conversion. As a general rule, the overpayment shall be refunded by bank transfer to the entity that made the payment to the account from which the payment was made.

2. Subject to Section 6(B)(1) above, in case of any overpayment within a given Billing Account at the end of a billing cycle, it will be recognized as an advance towards the Comprehensive Service within a given Billing Account (excl. No-VAT Settlements referred to in Section 8) in subsequent billing cycles. 3. In case

the advance referred to in section 2 above is available in Billing Account , it will be applied in the following order: (a) to cover the adjustment of payments made (taking into account any payments made in a given month), if such an adjustment occurs in a given month; (b) to cover the fees and charges (excl. No-VAT Settlements). If there are no fees and charges on a given Billing Account in a given billing cycle (excl. No-VAT Settlements, as referred to in Section 8), or their total amount is below the overpayment for prior billing cycles (minus adjustments of payments made in the current cycle), and at the same time there are any No-VAT Settlements, the User hereby expresses the intention to change the purpose of the advance and to apply the funds from the overpayment for No-VAT Settlements (at the amount corresponding to the value of No-VAT Settlements or the overpayment value).

4. Debits arising from fees and sales commission charged in a given month for a given Comprehensive Service and No-VAT Settlements shall be first set off within a given Billing Account by the Company against the advance(s) referred to in sections 2 and 3 above, resulting from prior billing cycles. Then, the Company will clear the advances against the payment made or overpayment emerging in the current billing cycle. In such a case, the provisions of section 1 above shall apply accordingly.

5. The funds obtained by the User on a given Billing Account from promotional actions organized by the Company are non-refundable or transferrable between Billing Accounts. They can only be used in total for the payment of future fees arising from the services performed for the User as part of Allegro on a given Billing Account.

C. Changes in the amounts of fees and sales commissions

1. The Company reserves the right to change the amounts of fees and sales commissions. These changes shall be made following the procedure and the terms set out in the Terms & Conditions.

2. The Company reserves the right to reduce fees and sales commissions, from time to time, as part of time-limited special offers — on the terms separately provided for such campaigns.

D. Invoices and notes

1. Business Account Users, to receive invoices, should fill in a relevant form and have their data as provided in the invoicing form verified as true. Invoicing data must correspond to the data provided in the Account settings. Invoices for subsequent invoices shall be issued automatically without the need to repeat the actions indicated in the previous sentences — until the User opts out of receiving invoices.

2. Invoices for Users who are natural persons not pursuing an economic activity shall be issued solely upon their request. In such a case, the provisions of paragraph D(1) shall apply *mutatis mutandis*.

3. a. A User who is a tax on goods and services (VAT) payer, having a registered address within a European Union Member State other than Poland, is obliged to produce documents to certify its registration as a taxpayer in one of the European Union Member States other than Poland, and fill in a form available at My Allegro > Account > Setting > Account data > Tax information. Documents to certify a taxpayer's registration and data provided in the form are checked.

b. Users with a registered seat outside Poland, who have a fixed establishment in Poland, as defined in Article 11 section 1 of Council Implementing Regulation (EU) No. 282/2011, should notify the Company, indicating their Polish VAT number. Such notification should be effective starting from the billing cycle during which it is submitted. Submission of such notification will impact the VAT rate applicable to the fees and sales commissions for the services related to the Transaction performed as part of Allegro.

4. Invoices for a given month include amounts payable charged in this month for a given Billing Account in its currency, and they are issued no later than on the 15th day of the next month.

5. The User is obliged to update invoicing data immediately following any change. As regards updates to invoicing data (except for the address and telephone data), such change is possible only if the company has undergone a transformation or its form of legal succession has changed. A change shall be made once documents to certify legal succession are verified as true. The change takes effect starting from the first invoice issued after positive data verification.

6. A default procedure for sending invoices is making them available in electronic form. Acceptance of the Terms & Conditions constitutes acceptance for sending (making available) invoices in electronic form, as defined in the applicable regulations on goods and services tax, on the terms described in the Terms & Conditions.

7. To ensure the authenticity of invoices as defined in separate regulations, invoices shall be made available to the User in electronic form solely upon logging into his/her Account, using login and password, in a manner to enable downloading them to the User's IT system.

8. To ensure the integrity of invoices as defined in separate regulations, the invoices made available in electronic form shall be generated as PDF (Portable Document Format) files, secured to prevent any change to the invoice data, in particular:

a. document editing,

b. inserting comments,

c. filling in or signing form fields,

d. document assembly,

e. copying the document contents,

f. extracting pages.

9. The Company reserves the right to use other technical solutions in addition to those indicated in paragraphs 7 and 8 above, aimed to ensure the authenticity and integrity of invoices sent (made available) in electronic form.

10. The User may, at any time, withdraw the consent to having invoices sent (made available) in electronic form. The following shall also be deemed a withdrawal of the consent to having invoices sent (made available) in electronic form:

a. The User opting out of receiving VAT invoices (closing the invoice account),

b. Any Party declaring to terminate the Agreement.

11. The User who has withdrawn the consent to having invoices sent (made available) in electronic form may give their consent again.

12. Consent to having invoices sent (made available) in electronic form and a withdrawal of the consent shall have immediate effect.

13. The User who receives VAT invoices sent (made available) in electronic form is obliged to store them in accordance with separate regulations.

14. The Company reserves the right to issue and send the User a hard copy invoice, even if the User consented to have invoices sent (made available) in electronic form.

15. Invoices sent (made available) to the User in electronic form shall be available in the User account administrative dashboard for 7 years of the date of issue. Consequently, no copies of electronic invoices are issued.

16. "In minus" amended invoices with VAT are issued by the Company as part of the approval of conditions for reduction of the taxation base, as referred to in Article 29a section 13 of the Goods and Services Tax Act, expressed through the User's acceptance of the Terms & Conditions.

17. If only No-VAT Settlements are subject to documenting in a given settlement period instead of an invoice, the Company shall issue the User an accounting note.

SECTION 8. THE PROCEDURE FOR GRANTING A TRANSACTION REBATE (IN CONNECTION WITH THE SALES COMMISSION COLLECTED OR CHARGED, A UNIT TRANSACTION FEE AND A FEE ON THE TRANSACTION PAID USING ALLEGRO PAY SPECIFIED IN SECTION 3(6)) (ALLEGRO.PL)

1. In particularly justified cases, where the Seller has concluded a sales agreement and the Transaction did not violate the Terms & Conditions, the Company may grant a transaction rebate to the Seller in the current billing cycle for the supply of services on a given Marketplace.

2. A transaction rebate is granted within a specific Billing Account in accordance with the rules specified below, depending on the payment method selected by the Buyer:

a. Payment for the purchased Goods made using the payment service specified in Appendix No. 7A and Appendix No. 7B to the Terms & Conditions — for payments marked as "Completed," provided that:

i. The Buyer has withdrawn from the agreement using the form "Return items" available in the "Purchase History" tab, and the Seller has returned the funds using the "Allegro Finance" service, however, if the reason for withdrawal is due to the Seller's fault, the Seller's quality level must be at least Neutral in accordance with Section 10(10.6) of the Terms & Conditions;

ii. The Buyer has withdrawn from the agreement without using the form available in the "Purchase History" tab, and the Seller has returned the funds using the "Allegro Finance" service, if:

- The Seller's quality level is at least Neutral in accordance with Section 10.6 of the Terms & Conditions. If the Seller's quality level is lower, the transaction rebate will be granted only if the Buyer does not indicate a reason for withdrawal from the agreement resulting from the Seller's fault;

- The Buyer has created a Discussion concerning the Transaction being the subject of an application for a transaction rebate, it will be granted only if the Buyer indicates that the withdrawal from the agreement is not due to the Seller's fault;

iii. The Buyer has withdrawn from the agreement using the "Cancel purchase" form available in the "Purchase History" tab, and the Seller has reimbursed the funds using the "Allegro Finance" service;

b. Payment for the purchased Goods made using the payment service specified in Appendix No. 7A and Appendix No. 7B to the Terms & Conditions — for payments with a status other than "Completed," if:

i. The Seller's quality level is at least Neutral in accordance with Section 10(10.6) of the Terms & Conditions. If the Seller's quality level is lower, the transaction rebate will be granted only if the Buyer does not confirm the completion of the Transaction;

ii. The Buyer has created a Discussion concerning the Transaction being the subject of an application for a transaction rebate, such discount will be granted only if the Buyer indicates that the non-completion of the Transaction is not due to the Seller's fault;

iii. The Buyer has withdrawn from the agreement using the "Cancel purchase" form available in the "Purchase History" tab;

c. Payment for the purchased Goods made using the "payment on delivery" option, provided that:

i. The Buyer has withdrawn from the agreement using the form "Return items" available in the "Purchase History" tab, however, if the reason for withdrawal is due to the Seller's fault, the Seller's quality level must be at least Neutral in accordance with Section 10(10.6) of the Terms & Conditions;

ii. The Buyer has withdrawn from the agreement without using the form available in the "Purchase History" tab if:

- The parcel tracking number made available in the Orders tab (My Sales -> Orders) shows that the parcel has not been picked up or has been collected, but the Buyer will indicate that the non-completion of the Transaction is not due to the Seller's fault,

- The Buyer has created a Discussion concerning the Transaction being the subject of an application for a transaction rebate, such discount will be granted only if the Buyer indicates that the non-completion of the Transaction is not due to the Seller's fault;

iii. The Buyer has withdrawn from the agreement using the "Cancel purchase" form available in the "Purchase History" tab;

d. Payment on in-store pick-up or Seller's own delivery provided that:

i. The Buyer has withdrawn from the agreement using the form "Return items" available in the "Purchase History" tab, however, if the reason for withdrawal is due to the Seller's fault, the Seller's quality level must be at least Neutral in accordance with Section 10(10.6) of the Terms & Conditions;

ii. The Buyer has withdrawn from the agreement without using the form available in the "Purchase History" tab if:

- The Buyer does not confirm the receipt of the Goods;

- The Buyer has created a Discussion concerning the Transaction being the subject of an application for a transaction rebate, such discount will be granted only if the Buyer indicates that the non-completion of the Transaction is not due to the Seller's fault;

iii. The Buyer has withdrawn from the agreement using the "Cancel purchase" form available in the "Purchase History" tab.

3. The amount of post-transaction rebate may not exceed the amount of sales commission on the sale of Goods a unit transaction fee and a fee on the transaction paid using Allegro Pay, which was previously charged or collected by the Company in connection with the conclusion of the sales agreement referred to in paragraph 1.

4. To receive a post-transaction rebate, the Seller should fill in a relevant form available at a relevant Allegro page within 45 days of concluding the sales agreement, unless the Company does the same on their behalf and automatically grants a post-transaction rebate if it has relevant knowledge based on the data from the IT systems of the Company. The post-transaction rebate may also be granted in the case of a Transaction in which the payment's status is other than "completed," provided that the Buyer makes, within the 24 hours following the Transaction, at least one more Transaction within the same Offer in which the payment's status is "completed," or the Buyer chooses the "payment-on-delivery" or the "payment on in-store pick-up" payment method.

5. If the Buyer makes a payment after the Seller has been granted a transaction rebate, or as a result of verification undertaken by the Company resulting in the determination that the Transaction was successfully finalized or that the Transaction violated the Allegro Terms & Conditions, the Company

reserves the right to once again charge the sales commission a unit transaction fee and a fee on the transaction paid using Allegro Pay.

6. The provisions of this Section 7. shall not apply to the fees referred to in Section 1(1)(d).

SECTION 9. NO-VAT SETTLEMENTS (ALLEGRO.PL)

1. As part of the Seller's balance of a given Billing Account, except for settlements made with respect to a given Comprehensive Service, the Company will be making No-VAT Settlement, i.e., will charge the Seller with fees that are not VAT-taxable. They will apply to:

1) the settlements referred to in Appendix No. 20 of the Allegro Terms & Conditions;

2) Allegro Protect – in the case referred to in Section 4(10) of Appendix No. 9 of the Allegro Terms & Conditions, where the Seller is obliged to cover the costs incurred by the Company in relation to the compensation paid to the Buyer.

3) transactions in which the Seller is obliged to cover all costs, fees, or fines charged to or imposed on the Company by the Service Providers due to the performance by the Service Providers of any activities in respect of any Non-Standard Parcel, referred to in Appendices No. 16 and 16A in conjunction with Section 5of Appendix No. 4 to the of the Allegro Terms and Conditions.

4) damages related to a Seller’s breach of the Allegro Terms & Conditions referred to in Section 8(8.5) of the Allegro Terms & Conditions.

Allegro.cz

SECTION 1. GENERAL COMMENTS (ALLEGRO.CZ)

1. The Company charges the following fees and sales commissions for Transaction organization services provided within a given Marketplace:

a. basic fees for listing Offers,

i. sales commissions,

ii. the unit transaction fee referred to in Section 3.6,

b. additional fees

2. The fees referred to in the paragraph above, except for the sales commission, are non-refundable. The exceptions are situations in which the Offer is removed or expires early in accordance with the rules specified in paragraphs 8.2 or 8.6 of the Terms & Conditions — the fees are refundable less the amount

proportional to the time for which the Offer was listed. This provision is without prejudice to the rights of consumers arising from mandatory rules of law.

3. The Company may charge fees for other services provided on Allegro. The amount of such fees is set individually in the terms and conditions of a given service.

4. If the amount of fee or sales commission is set as a percentage of a given amount (e.g., of the selling price), the gross amount (including VAT) shall be the basis for calculating such fee or sales commission. Sales commission amounts are rounded up to a CZK 0.01.

5. It is inadmissible for the Seller to charge Transaction costs directly to the Buyer (in particular, the fees for listing the Offer, additional options, and fees for making card payments or sales commissions).

SECTION 2. BASIC FEES FOR LISTING GOODS (ALLEGRO.CZ)

1. Listing an Offer on Allegro is free in all categories except for those specified in Section 2(5).2. If the Company decides to delete or terminate the Offer before due time on terms described in the Terms & Conditions, the fees listed in Section 1(1)(a) and (b) are refundable less an amount pro-rata to the time for which the Offer was listed on Allegro.

2. The basic fee is charged once the Offer is listed and collected on the general terms described below.

3. If the Offer is listed for more than 10 days, fees for listing a Transaction will be calculated every 10 days in accordance with the price list presented below.

4. Amount of basic fees:

A. **List of Categories in which the basic fee depends on the initial price [1] of the Goods:**

"Collections," "Art," "Design and Antiques" excluding the categories "Second-Hand Books":

0.1% of the initial price. Not less than CZK 0.25. Up to CZK 12.5/10 days.

"Other categories not listed under paragraph 5(A) and all Offers marked with the parameter "New" in the categories listed in paragraph 5(B)":

Initial price	Basic fee
over CZK 75,000	CZK 5.00/10 days

B. **List of Categories in which the basic fee depends on the initial price [1] of the Goods (applies to all Offers except for those marked with the status parameter "New"):**

"Car parts," "Parts for machinery and other vehicles," "Motorcycle parts and Equipment," "Tires and Rims,":

Initial price	Basic fee
Up to CZK 500	CZK 0.00/10 days
from CZK 500.01 to CZK 2500	CZK 2.00/10 days
from CZK 2500.01 to CZK 5000	CZK 3.00/10 days
over CZK 5000	CZK 5.00/10 days

[1] — Initial price = Buy It Now price

SECTION 3. SALES COMMISSIONS (ALLEGRO.CZ)

1. A sales commission is charged each time upon the conclusion of an agreement within the Transaction. A sales commission is calculated in accordance with the sales commission rate in the category in which the Offer was listed or to which the Offer was transferred by the Seller or by the Company in accordance with the provisions of the Allegro Terms & Conditions.

2. The sales commission amount depends on the final price and cost of delivery, which the Buyer selected.

3. The minimum value of one-time sales commission for each unit is CZK 1.55 gross (CZK 1.25 net).

4. If a multi-product Offer is deleted or terminated before due time on the terms described in paragraph 8.2 of the Terms & Conditions, the sales commission is charged on the Goods sold until the Offer is deleted or terminated.

5. Sales commissions are collected on the terms described below:

	NET	GROSS
All subcategories "**Accessories**" except subcategory: "Electronics," subcategory: "**Accessories and Supplies,**" "**Training Accessories**," subcategory: "**Accessories and Extras**" in category: "Coffee," subcategory: "**Laundry and Cleaning Accessories**" except subcategory: "Vacuum Storage Bags," "**Reflective Accessories**," "**Protective Accessories**," "**PCP Accessories**," "**Accessories and Parts**" except subcategory: "Electronics," "**Pedals and Accessorie**s," "**Yoga Accessories**," "**Training Accessories**," "**Referee Gear**," "**Ski and Snowboard Accessories**," "**Accessories for Boats and Inflatable Boats**," "**Engine Accessories**," "**Application Accessories**," "**Installation Accessories**," "**Accessories and Software**," "**Parts and Accessories**" except subcategory: "Electronics," "**Art Accessories**," "**Components and Accessories**" in subcategory: "Design and Antiques," subcategory: "**Alcohol Accessories**" except subcategory: "Squeezers and Presses," subcategory: "**Cigarette Accessories," "Kitchen Accessories**," "**Sewing Accessories**," "**Toy Accessories**," "**Office Supplies**," "**Scaffolding Accessories**," "**Bartending Accessories**," "**Kitchen Appliances**," "**Accessories for Cash Registers and Printers**," "**Sealing Accessories**," "**Lighting Accessories and Fixtures**," "**Back Boiler Accessories**," "**Fireplace Accessories**," "**Bathroom Accessories**," "**Non-Slip Accessories for Carpets**," "**Confectionery Accessories**," "**Costume Accessories and Accessories**," "**Candle Accessories**," "**Beekeeping Accessories**," "**Masonry Accessories**," "**Painting Accessories**," "**Centerpieces and Accessories**," "**Updo Accessories**," "**Jewellery Accessories**," "**Watch Accessories**," "**Tabletop Games Accessories**".	the amount of the sales commission depends on the final price: up to CZK 300 12%, over CZK 300: CZK 36 + 8% on the surplus over CZK 300	the amount of the sales commission depends on the final price: up to CZK 300 14.76%, over CZK 300: CZK 44.28 + 9.84% on the surplus over CZK 300
Subcategories: "**Clothing**" and "**Shoes**" excluding category: "Automotive," subcategory: "**Workwear**	the amount of the sales commission depends	the amount of the sales commission depends on

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

and Safety," "**Protective Wear and Workwear**," "**Luggage**," "**Workwear and Work Footwear**," "**Medical Clothing and Footwear**," "**Erotic Shoes**," "**Lingerie and Erotic Clothing**," "**Clothing, Shoes**,"	on the final price: up to CZK 575 11%, over CZK 575: CZK 63.25 + 6% on the surplus over CZK 575	the final price: up to CZK 575 13.53%, over CZK 575: CZK 77.8 + 7.38% on the surplus over CZK 575
All subcategories "**Furniture**" and "**Office Furniture**," "**Store and Warehouse Racks**"	9% up to CZK 1,250	11.07% up to CZK 1,537.5

and

	NET	**GROSS**
"Home and Garden" (except for the subcategories listed above and below)	10.5%	12.92%
"Home and Garden" (subcategory: "**Garden**," except for the subcategories "Lighting" and listed ~~above and~~ below, subcategory: **"Construction Work and Equipment**," except for the subcategories listed below, subcategory: "Pots and Casings")	9%, up to CZK 1250	11.07%, up to CZK 1,537.5
"Home and Garden" (subcategory: **"Power Tool Parts," "Vises," "Hammers, Cutters and Chisels," "Metal Shear Scissors," "Tool Organization and Storage," "Accessories and Equipment," "Glue Guns," "Foam Dispensing Guns," "Silicone Dispensing Guns," "Painting Pistols," "Measuring Instruments," "Pliers, Scissors, Pincers," "Clamps," "Winches," "Screwdrivers," "Sealers," "Staplers and staples"** in subcategory: "Tools,"	8.5%, up to CZK 600	10.46%, up to CZK 738
"Home and Garden" (subcategory: **"Smart Home," "Power Generators," "Tile Cutters," "Alarms,"** "**Pumps and Hydrophores**," subcategories: "**Garages**," "**Fireplaces and Accessories**," "**Heating**," "**Work at Heights**," "**Construction Equipment and Accessories**,"	8%, up to CZK 1250	9.84%, up to CZK 1,537.5

"**Fire Protection**," "**Doors**," "**Windows and Window Sills**," "**Floors**," "**Stairs**," "**Kitchen**," "**Bathroom and Toilet**" in subcategory: "Construction and Accessories," subcategory "**Hydraulic Tools**")		
"Home and Garden" (subcategory: **"Huts and Sheds," "Children's Houses," "Pools," "Jacuzzi," "Electric Grills," "Gas Grills," "Coal Grills," "Garden Fire Pits," "Rotary Cultivators," "Mowers," "Scythes and Edge Trimmers," "Vacuum Cleaners and Blowers," "Snowblowers," "Saws," "Shredders," "Dethatchers and Aerators,"** and **"Tools**," subcategory except for the subcategories listed above and below)	5.5%, up to CZK 600	6.77%, up to CZK 738
"Home and Garden" (subcategory: **"Pressure Washers," "Washing Vacuum Cleaners," "Industrial Vacuum Cleaners," "Air Conditioners"** and **"Fans"** in subcategory: "Air Conditioning and Ventilation," subcategory: "**Central Units**" in subcategory: "Construction Work and Equipment," subcategory: **"Household Fans"**)	4.5%	5.54%
"**Kids**" (except for the subcategories listed above and below)	10.5%	12.92%
"Kids" (subcategory: **"Health and Hygiene,"** except subcategories: "Towels," subcategory: "**Garden Toys"**)	9%	11.07%
"Kids" (subcategory: **"Strollers,"** "**Car Seats**," "**Building Toys**")	6.5%	8%
"Kids" (subcategories: **"Electronic Nannies and Breathing Monitors," "Baby Foods"**)	5%	6.15%
"Electronics" (except for the subcategories listed above and below)	4.5%	5.54%
"Electronics" (all "Accessories" subcategories and **"Photo Accessories," "Memory Cards," "Power Banks," "Cases and Shelves," "Internet," "Cooling and Upgrading," "Service**		

Equipment," "HTP Accessories," "Headphone Accessories," "TV Accessories," "GSM Accessories," "Accessories and Parts," "Parts and accessories," "Gold Numbers," "Pads" subcategory: **"Accessories (Laptop, PC),"** except subcategory: "PCMCIA and ExpressCard," "Video Cards and Recorders," "TV and Sat Tuners," "Webcams," "Video Conferencing Kits and Cameras," subcategory: **"Laptop Parts,"** except subcategory: "RAM Memory," subcategory: **"Optical Drives and Media,"** except subcategories: "Recorders and Drives" and "Floppy Drives," subcategory: **"Service Parts"** in subcategory: "Tablets," subcategory: **"Antennas," "Bluetooth," and "USB Hubs"** in subcategory: "Network Devices," subcategory: **"Consoles and Gaming Machines,"** except subcategory: "Steering Wheels," "Consoles," "PlayStation VR," and "PlayStation VR2," subcategory: **"Batteries for Vacuum Cleaners," "Detergents for Vacuum Cleaners," "Filters for Vacuum Cleaners," "Pipes and Hoses for Vacuum Cleaners," "Nozzles and Brushes for Vacuum Cleaners," "Vacuum Storage Bags,"** subcategory: **"Spare Parts"** in subcategory: "Small Household Appliances," subcategory: **"Household Cleaning Supplies" and "Parts"** in subcategory: "Built-In Appliances," subcategory: **"Parts"** in subcategory: "Freestanding Household Appliances,"	the amount of the sales commission depends on the final price: up to CZK 300: 13%, over CZK 300: CZK 39 + 8% on the surplus over CZK 300	the amount of the sales commission depends on the final price: up to CZK 300: 15.99%, over CZK 300: CZK 47.97 + 9.84% on the surplus over CZK 300

subcategory: **"Cables, Wires"** and **"Plugs, Sockets, Adapters"** in subcategory: "Electronics," subcategory: "**GPS and Accessories**," except subcategory: "GPS Trackers" and "Devices," subcategory: **"Media," "Bags, Cases," "Power Supply," "Books and Instructions"** in subcategory: "Cameras," subcategory: "**Remote Controls," "Power Supply"** in subcategory: "Audio, Video and Household Appliances," subcategory: **"Parts and Components"** in subcategory: "TV and Video," subcategory: **"Case," "Film and Protective Glass," "Bands and Bracelets," and "Chargers and Docking Stations"** in subcategory: "Smartwatches and Accessories," subcategory: **"Paper, Foils," "Accessories for Regeneration," "Drums"** in subcategory: "Printers and Scanners,"		
"Electronics" (subcategory: **"Inks," "Toners," "Stain Tapes"** in subcategory: "Printers and Scanners," subcategory: **"Software," "Vintage Computers"** in subcategory: "Computers," subcategory: **"Stage, Studio and DJ Equipment," "Thermoventilators," "Electric Heaters," "Electronics," "Electronic Gadgets"**)	8%	9.84%
"Electronics" (subcategory: **"Recorders and Drives," "Floppy Drives," "Power Strips and UPS," "Speakers," "Microphones and Headphones," "Pointing Devices,"** except subcategory: "Pads")	6%	7.38%

subcategory: "**Steering Wheels**" in subcategory: "Consoles and Gaming Machines," subcategory: "**TV and Video**" except subcategory: "Parts and Components," "TV Accessories," "Projectors," "TV Sets," subcategory: "**Headphones," "Home Audio," "Portable Audio Equipment," "Car Audio Equipment," "Satellite Equipment"** in subcategory: "Audio, Video and Household Appliances," subcategory: **"Housings" and "Power Supplies"** in subcategory: "Computer Components,"		
"Electronics" (subcategory: **"Laptops," "PCs," "Pre-paid," "Humidifiers," "Steam Stations," "Espresso Machines," "Depilators," "Food Processors," "Projectors," "TV Sets,"** subcategory: **"RAM Memory"** in category: "Laptop Parts," subcategory: **"Portable Disks and Memory,"** except subcategory: "Cases and Shelves," subcategory: **"Servers and Accessories,"** subcategory: **"Computer Components,"** except for the subcategories listed above)	2%	2.46%
"Business and Services" (except for the subcategories listed above and below)	10%	12.02%
"Business and Services" (subcategory: **"Energy Industry,"** subcategory: **"Polygraphy"** in category: "Industry," subcategory: **"Machinery and Equipment," "Gastronomy"** except subcategory: "Kitchens" and "Cleaning Machines,," "Kitchenware," "Bartending Equipment," "Serving," "Stainless Steel Furniture," Dishes and Disposable Accessories" subcategory: **"Construction,"** except subcategory: **"Construction Chemicals," "Styrofoam Cutting," "Materials and Accessories," "Work at Heights," "Land Surveying Equipment," "Temporary Facilities"**)	7.5%, up to CZK 1,250	9.23%, up to CZK 1,537.5

"Business and Services" (subcategory: **"Online Courses," "Professional Cleaning Equipment,"** subcategory: **"Kitchens"** and **"Cleaning Machines"** in subcategory: "Food Service")	4.50%	5.54%
"Collections and Art" (except for the subcategories listed above and below)	10%, up to CZK 1,000	12.3%, up to CZK 1,230
"Collections and Art" (subcategory: **"Handmade,"** except subcategory: "Handmade Items")	13%	15.99%
"Collections and Art" (subcategory: **"Collectible Gold Coins," "Investment Products"**)	3%, up to CZK 150	3.69%, up to CZK 184,5
"Culture and Entertainment" (except for the subcategories listed below)	8.5%	10.46%
"Culture and Entertainment" (subcategory: **"Games," except subcategory:** "Minature Wargames," "Role-playing (RPG)," "Card Games," "Board Games," "Traditional," subcategory: **"Codes and Vouchers,,"** except subcategory: "**Games**," subcategory "**Instruments,"**	6.5%, up to CZK 500	8%, up to CZK 615
"Culture and Entertainment" (subcategory: **"Elementary and High School Textbooks,"** "**Audiobooks - mp3**," "**Ebooks**," subcategory: "**Games**" in category "Codes and Vouchers")	4.5%	5.54%
"Fashion" (except for the subcategories listed above and below)	the amount of the sales commission depends on the final price: up to CZK 575: 11%, over CZK 575: CZK 63.25 + 6% on the surplus over CZK 575	the amount of the sales commission depends on the final price: up to CZK 575: 13.53%, over CZK 575: CZK 77.80 + 7.38% on the surplus over CZK 575
"Automotive" (except for the subcategories listed above and below)	8.5%, up to CZK 600 with the condition parameter "New", 12% up to CZK 600 applies to all Offers except those marked with the condition parameter "New"	10.46%, up to CZK 738 with the condition parameter "New", 14.76% up to CZK 738 applies to all Offers except those marked with the condition parameter "New"

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

"Automotive" (subcategory: **"Vacuum Cleaners," "Grinders," "Drills and Screwdrivers," "Engine Oils,"** subcategory: "**Complete Engines**" in subcategory: "Car Parts," subcategory: "**Differentials**," "**Drive Axles**," "**Complete Gearboxes**")	6%, up to CZK 600	7.38%, up to CZK 738
"Automotive" (subcategory: subcategory: **"Fuels," "Garage Services,"** subcategory: "**Tires and Rims,"** except subcategory: "Accessories")	4.5%, up to CZK 600	5.54%, up to CZK 738
"Sports and Travel" (except for the subcategories listed above and below)	11%	13.53%
"Sports and Travel" (subcategory: **"Parts"** in subcategory: "Bicycles and Accessories," subcategory: **"Gym and Fitness,"** except subcategory: "Supplements and Nutrients," and "Training Towels," subcategory: **"Boats and Rafts"; "Travel Refrigerators"** in subcategory: "Travel")	10%, up to CZK 600	12.30%, up to CZK 738
"Sports and Travel" (subcategory: **"Electronic Equipment," "Optics," "Supplements and Nutrients," "Winter Sports"**)	8%	9.84%
"Sports and Travel" (subcategory: **"Electric Scooters," "Electric Skateboards,"** subcategory: **"Bikes,"** except subcategory: "Kids")	7.5%, up to CZK 600	9.23%, up to CZK 738
"Sports and Travel" (subcategory: **"Sports Electronics"**)	5%	6.15%
"Supermarket" (except for the subcategories listed above and below)	10%	12.3%
"**Supermarket**" (subcategory: "**Food**" and "**Treats**" in subcategories: "Dogs" and "Cats")	6%	7.38%
"Supermarket" (subcategory: **"Tea and Infusions," "Coffee," "Drinks and Accessories," "Sweets, Snacks, Desserts," "Wine and Non-Alcoholic Beverages," "Yerba Mate and Accessories," "Meat and Lunch Meats," "Dairy and Eggs," "Baked Goods," "Fish and Seafood," "Fruit and Vegetables,"** subcategory: **"Food"** and **"Treats"** in subcategory: "Dogs" and "Cats")	5%	6.15%

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

"Beauty" (except for the subcategories listed above and below)	10%	12.30%
"Beauty" (subcategory: **"Appliances," "Fragrance," "Care"**)	8%	9.84%
"Health" (except for the subcategories listed above and below)	10%	12.30%
"Health" (subcategory: **"Erotica,"** except subcategory: "Erotic Lingerie and Clothing," "Erotic Shoes")	13%	15.99%
"Health" (subcategory: **"Dermatological Cosmetics," "Irrigators," "Brushes/Toothbrush"**)	6%	7.38%
"Health" (subcategory: **"Air Purifiers and Humidifiers"**)	2%	2.46%
"Health" (subcategory: **"OTC Medication"**)	0%	0%
All "Other" categories	17%	20.91%

6. When concluding the agreement as part of the Transaction, a unit transaction fee of CZK 5.00 gross (CZK 4.07 net), except category: "Collections". For Offers published by an Account with an active Subscription at the moment of concluding the agreement, the fee referred to in the previous sentence will not be charged.

SECTION 4. FEES FOR ADDITIONAL OPTIONS (ALLEGRO.CZ)

1. The User may choose additional options to define a special way the page featuring the Offer is presented and promoted on Allegro.

2. The fee for each additional option is charged once the Offer is listed and if a given option is selected later — once it is applied.

3. Fees for additional options will be charged on a cyclical basis, in accordance with the price list presented below.

4. Additional services: packing a product as a gift, bringing it into the house, assembling, setting up, preparing for work, and changing the direction of the door opening and collection of used equipment are exempted from listing fees and sales commission.

5. For providing the Subscription service, Allegro will charge the User, for each commenced 30-day period, a fee as per the price list specified below:

Subject Matter of the Agreement	Net fee	Gross fee
Basic Subscription	CZK 199.19/30 days	CZK 245/30 days
Professional Subscription	CZK 808.94/30 days	CZK 995/30 days
Expert Subscription	CZK 12,195.12/30 days	CZK 15000/30 days

SECTION 5. DELIVERY AND ADDITIONAL SERVICES COSTS (ALLEGRO.CZ)

1. **Allegro – Delivery Service — International shipments — fees for Services and Additional Services**

a. The Delivery Service referred to in Appendix No. 16 of the Allegro Terms & Conditions, performed by DPD Polska sp. z o.o., which provides Services that include the following delivery options:

- **Allegro DPD Courier Czechia**
- **Allegro DPD Courier Czechia payment on delivery**
- **Allegro DPD Pickup Czechia**
- **Allegro DPD Parcel Lockers Czechia**

b. Fees for Sellers for the Services performed on the basis of the Delivery Service and the Services provided as part of Allegro Smart! Service are as follows:

Name of service	Service code

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Allegro DPD Courier Czechia up to 10 kg	**DPD_EKSPORT_P1_KURIER_CZECHY**
Order value in range	**Gross fee under Allegro Smart!**
CZK 200 – 298.99 gross	CZK 19.29 – for each parcel
CZK 299 – 398.99 gross	CZK 19.29 – for each parcel
CZK 399 – 498.99 gross	CZK 19.29 – for each parcel
CZK 499 – 698.99 gross	CZK 28.09 – for each parcel
CZK 699 – 998.99 gross	CZK 47.99 – for the first parcel, for each additional parcel CZK 28.09 gross
from CZK 999 gross	CZK 63.49 – for the first parcel, for each additional parcel CZK 28.09 gross
Order value in range	**Gross fee under the Delivery Service**
Regardless of the order value	CZK 99 for each parcel

Name of service	Service code
Allegro DPD Pickup Czechia up to 10 kg	**DPD_EKSPORT_P2_PUNKTY_CZECHY**
Order value in range	**Gross fee under Allegro Smart!**
CZK 200 – 298.99 gross	CZK 8.79 – for each parcel
CZK 299 – 398.99 gross	CZK 11.59 – for each parcel
CZK 399 – 498.99 gross	CZK 15.99 – for each parcel
CZK 499 – 698.99 gross	CZK 22.09 – for each parcel

CZK 699 – 998.99 gross	CZK 36.99 – for the first parcel, for each additional parcel CZK 22.09 gross
from CZK 999 gross	CZK 47.99 – for the first parcel, for each additional parcel CZK 22.09 gross
Order value in range	**Gross fee under the Delivery Service**
Regardless of the order value	CZK 59 for each parcel

Name of service	**Service code**
Allegro DPD Parcel Lockers Czechia up to 10 kg	**DPD_EKSPORT_P2_PUNKTY_CZECHY**
Order value in range	**Gross fee under Allegro Smart!**
CZK 200 – 298.99 gross	CZK 8.79 – for each parcel
CZK 299 – 398.99 gross	CZK 11.59 – for each parcel
CZK 399 – 498.99 gross	CZK 15.99 – for each parcel
CZK 499 – 698.99 gross	CZK 22.09 – for each parcel
CZK 699 – 998.99 gross	CZK 36.99 – for the first parcel, for each additional parcel CZK 22.09 gross
from CZK 999 gross	CZK 47.99 – for the first parcel, for each additional parcel CZK 22.09 gross
Order value in range	**Gross fee under the Delivery Service**
Regardless of the order value	CZK 59 for each parcel

Parcels handled as part of the international **Allegro DPD Courier** service should have the following standard parameters:

- a standard parcel is a rectangular one with no oversized elements;
- maximum weight of a single parcel: 31.5 kg;
- longest side: 175 cm (maximum height);
- maximum dimensions (2 x width + 2 x length + height) <= 300 cm

Parcels handled as part of the international **Allegro DPD Pickup Czechia** service should have the following standard parameters:

- a standard parcel is rectangular with no oversized elements;
- maximum weight of a single parcel: 20 kg;
- longest side: 100 cm (maximum height);
- maximum dimensions (2 x width + 2 x length + height) <= 250 cm

Parcels handled as part of the international **Allegro DPD Parcel Lockers Czechia** service should have the following standard parameters:

- a standard parcel is rectangular with no oversized elements;
- maximum weight of a single parcel: 20 kg;
- maximum dimension 55 x 44 x 59 [cm]

Parcels sent by the Seller that fail to meet the standard parameters specified above will be subject to additional fees listed in the Additional Services price list.

c. All fees for Additional Services related closely to the Service referred to in sub-paragraph (b) above shall be paid by the Seller in accordance with the table below:

Additional Service	**Billing code**	**Gross fee**
POD (not exceeding CZK 50,000)	DPD_EKSPORT_P2_KURIER_POBRANIE	CZK 39

Surcharge for service for a parcel weighing over 10 to 20 kg (real or dimensional weight)	DPD_EKSPORT_N1_KURIER_NADWAGA_10_20_CZECHY	CZK 99
Surcharge for service for a parcel weighing over 20 to 31.5 kg (real or dimensional weight)	DPD_EKSPORT_N2_KURIER_NADWAGA_20_31_5_CZECHY	CZK 219
Surcharge for parcels over 10 to 20kg for **Allegro DPD Pickup Czechia** and **Allegro DPD Parcel Lockers Czechia**	DPD_EKSPORT_N1_PUNKTY_NADWAGA_10_20_CZECHY	CZK 49
Pick-up order placed through DPD Contact Center (telephone or email)	DPD_EKSPORT_N3_ZLECENIE_ODBIORU	Included in the Service price
Empty vehicle (pick-up scheduled, but the parcel has not been handed over to the courier)	DPD_EKSPORT_N4_PUSTY_PODJAZD	Included in the Service price
Return to sender	DPD_EKSPORT_N5_ZWROT_DO_NADAWCY	CZK 99
Exceeding technical	DPD_EKSPORT_N6_PRZEKROCZENIE_OGRA	CZK 1299

limits (1)	NICZEN_TECHNICZNYCH	
Additional parcel protection up to PLN 1,000	DPD_EKSPORT_DODATKOWA_OCHRONA	Included in the Service price
Additional parcel protection over PLN 1,000 and no more than PLN 2,000	DPD_EKSPORT_U1_DODATKOWA_OCHRONA_DO_2000	CZK 9
Additional parcel protection PLN 2,000 up to PLN 3,000	DPD_EKSPORT_U2_DODATKOWA_OCHRONA_DO_3000	CZK 15
Additional parcel protection PLN 3,000 up to PLN 4,000	DPD_EKSPORT_U3_DODATKOWA_OCHRONA_DO_4000	CZK 19
Additional parcel protection PLN 4,000 up to PLN 5,000	DPD_EKSPORT_U4_DODATKOWA_OCHRONA_DO_5000	CZK 29
Additional parcel protection PLN 5,000 up to PLN 10,000	DPD_EKSPORT_U5_DODATKOWA_OCHRONA_DO_10000	CZK 229
Additional parcel protection PLN 10,000 up to PLN 20,000	DPD_EKSPORT_U6_DODATKOWA_OCHRONA_DO_20000	CZK 229

Additional parcel protection PLN 20,000 up to PLN 50,000	DPD_EKSPORT_U7_DODATKOWA_OCHRONA_DO_50000	CZK 599
Non-standard parcel (2)	DPD_EKSPORT_N7_PACZKA_NIESTANDARDOWA	CZK 999
Pick-up confirmation/Delivery confirmation (electronic version/upon request)	DPD_EKSPORT_N12_POTWIERDZENIE_ELEKTRONICZNE	CZK 99
Pick-up confirmation/Delivery confirmation (paper version/upon request)	DPD_EKSPORT_N13_POTWIERDZENIE_PAPIEROWE	CZK 99

1) Exceeding technical limits:

For the **Allegro DPD Courier Czechia** service:

- parcel longer than 175 cm; or
- parcels with summed dimensions (2x width + 2x length + height) exceeding 300 cm; or
- heavier than 31.5 kg (actual or dimensional weight)

For **Allegro DPD Pickup Czechia** service:

- a parcel longer than 100 cm; or
- a parcel whose sum of dimensions (2x width + 2x length + height) exceeds 250 cm; or
- heavier than 20 kg (actual or dimensional weight).

For **Allegro DPD Parcel Lockers Czechia** service:

- a parcel larger than 55 x 44 x 59 [cm].
- heavier than 20 kg (actual or dimensional weight).

2) Non-standard parcel means any parcel that meets at least one of the following criteria:

- non-sortable parcels which, due to their shape or dimensions, cannot be sorted automatically on the sorter or that may damage other parcels in the sorting process; or
- the shape is cylindrical, round, or oval (e.g., tube, fabric roll); or
- the shape is irregular (this includes parcels that are not placed in regular-shaped boxes); or
- there are any elements extending beyond the regular shape; or the packaging material (e.g., rubber) prevents normal operations of the sorter; or
- plastic film envelopes with contents that prevent automatic sorting
- plastic film envelopes with the weight exceeding 5.00 kg; or
- the parcel contains tires that are not packed in accordance with DPD guidelines; or
- the parcel is made up of two parts that form an irregular whole.

Detailed Terms of Service are available at https://www.dpd.com/pl/pl/moje-dpd/dokumenty-dpd-polska/.

d. Fees for Services and Additional Services will be added to the Seller's bill in the month in which they are performed, or in subsequent months, depending on when the Company becomes aware of the basis for charging such fees.

2. **Allegro – Delivery Service — International shipments — fees for Services and Additional Services**

a. The Delivery Service referred to in Appendix No. 16 of the Allegro Terms & Conditions, performed by DHL Parcel Polska Sp. z o.o., which provides Services that include the following delivery options:

- **Allegro DHL Courier Czechia**
- **Allegro DHL Courier Czechia - payment on delivery**

b. Fees for Sellers for the Services performed on the basis of the Delivery Service and the Services provided as part of Allegro Smart! Service are as follows:

Name of service	Service code

Allegro DHL Courier Czechia. Home delivery up to 10 kg - Czech Republic	**DHL_EKSPORT_P1_KURIER_CZECHY**
Order value in range	**Gross fee under Allegro Smart!**
CZK 200 – 298.99 gross	CZK 19.29 – for each parcel
CZK 299 – 398.99 gross	CZK 19.29 – for each parcel
CZK 399 – 498.99 gross	CZK 19.29 – for each parcel
CZK 499 – 698.99 gross	CZK 28.09 – for each parcel
CZK 699 – 998.99 gross	CZK 47.99 – for the first parcel, for each additional parcel CZK 28.09 gross
from CZK 999 gross	CZK 63.49 – for the first parcel, for each additional parcel CZK 28.09 gross
Order value in range	**Gross fee under the Delivery Service**
Regardless of the order value	CZK 99 for each parcel

Parcels handled as part of the international Allegro DHL Courier service should have the following standard parameters:

Parcel weight and dimensions (including packaging):

- single-element parcels with a maximum weight of 31.5 kg not placed on a pallet
- maximum dimensions of a standard parcel 120 x 60 x 60 cm — if any of the sides exceeds the dimensions listed, an additional fee is charged for a non-standard element
- minimum parcel dimensions 15 x 11 x 1 cm
- maximum length of the parcel 200 cm
- the maximum circumference of the parcel cannot exceed 360 cm
- the circumference of the parcel is calculated as 1 x length + 2 x width + 2 x height

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Parcels that do not meet the standard dimensions referred to above and shipped by the Seller will be subject to additional fees resulting from fees for Additional Services.

c. All Additional Services strictly relating to the Service referred to in sub-paragraph (b). above are paid by the Seller as per the table below:

Additional service	**Billing code**	**Gross fee**
Payment on delivery (not exceeding CZK 40,000)	DHL_EKSPORT_P2_KURIER_POBRANIE	CZK 39
Surcharge for a parcel weighing over 10kg to 20kg	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_CZECHY	CZK 99
Surcharge for a parcel weighing over 20kg to 31.5kg	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_CZECHY	CZK 139
Surcharge for the spatial weight of parcels for each element with a spatial weight from 31.5 kg to 50 kg	DHL_EKSPORT_N6_PRZEKROCZONA_WAGA_WOLUMETRYCZNA_31_5	CZK 25
Surcharge for the spatial weight of parcels for each element with a spatial weight from 50 kg to 110 kg	DHL_EKSPORT_N7_PRZEKROCZONA_WAGA_WOLUMETRYCZNA_50	CZK 99

Surcharge for the spatial weight of parcels for each element with a spatial weight of more than 110 kg	DHL_EKSPORT_N8_PRZEKROCZONA_WAGA_WOLUMETRYCZNA_110	CZK 499
Fee for non-standard parcel	DHL_EKSPORT_N5_PACZKA_NIESTANDARDOWA	CZK 799
Return to sender	DHL_EKSPORT_N5_ZWROT_DO_NADAWCY	CZK 99
Pickup order (phone or email)	DHL_EKSPORT_N3_ZLECENIE_ODBIORU	Included in the Service price
Empty vehicle without releasing parcels (concerning ordering a courier and not releasing parcels)	DHL_EKSPORT_N4_PUSTY_PODJAZD	Included in the Service price
Additional parcel protection up to PLN 10,000	DHL_EKSPORT_U5_DODATKOWA_OCHRONA_DO_10000	CZK 89
Additional parcel protection PLN 10,000 up to PLN 20,000	DHL_EKSPORT_U6_DODATKOWA_OCHRONA_DO_20000	CZK 229

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Additional parcel protection PLN 20,000 up to PLN 50,000	DHL_EKSPORT_U7_DODATKOWA_OCHRONA_DO_50000	CZK 599

e. The Services and Additional Services fees will be charged to the Seller's account in the month in which they were provided or in the following months after the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

3. **Allegro – Delivery Service — International shipments — fees for Services and Additional Services performed by Packeta Poland sp. z o.o. (in Czechia as Zásilkovna)**

a. The Delivery Service referred to in Appendix No. 16 of the Allegro Terms & Conditions, performed by Packeta Poland sp. z o.o. (in Czechia as Zásilkovna), which provides Services that include the following delivery options:

- **Allegro Dispatch from Poland to Czechia — Packeta Pick-up Point**
- **Allegro Dispatch from Poland to Czechia — Pick-up Point Packeta payment on delivery**
- **Allegro Dispatch from Poland to Czechia — Packeta Parcel Lockers**
- **Allegro Dispatch from Poland to Czechia — Packeta Parcel Lockers payment on delivery**

b. Fees for Sellers for the Services performed on the basis of the Delivery Service and the Services provided as part of Allegro Smart! Service are as follows:

Name of service	**Service code**
Allegro Dispatch from Poland to Czechia — Packeta Pick-up Point	**PACKETA_P1_PUNKTY_CZ**
Order value in range	**Gross fee under Allegro Smart!**
CZK 200 – 298.99 gross	CZK 8.79 – for each parcel
CZK 299 – 398.99 gross	CZK 11.59 – for each parcel
CZK 399 – 498.99 gross	CZK 15.99 – for each parcel
CZK 499 – 698.99 gross	CZK 22.09 – for each parcel

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

CZK 699 – 998.99 gross	CZK 36.99 – for the first parcel, for each additional parcel CZK 22.09 gross
from CZK 999 gross	CZK 47.99 – for the first parcel, for each additional parcel CZK 22.09 gross
Order value in range	**Gross fee under the Delivery Service**
Regardless of the order value	CZK 59 for each parcel

Name of service	Service code
Allegro Dispatch from Poland to Czechia — Packeta Parcel Lockers	**PACKETA_P1_PUNKTY_CZ**
Order value in range	**Gross fee under Allegro Smart!**
CZK 200 – 298.99 gross	CZK 8.79 – for each parcel
CZK 299 – 398.99 gross	CZK 11.59 – for each parcel
CZK 399 – 498.99 gross	CZK 15.99 – for each parcel
CZK 499 – 698.99 gross	CZK 22.09 – for each parcel
CZK 699 – 998.99 gross	CZK 36.99 – for the first parcel, for each additional parcel CZK 22.09 gross
from CZK 999 gross	CZK 47.99 – for the first parcel, for each additional parcel CZK 22.09 gross
Order value in range	**Gross fee under the Delivery Service**
Regardless of the order value	CZK 59 for each parcel

Parcels handled as part of the international service Allegro Dispatch from Poland to Czechia – Packeta Pick-up Point and Allegro Dispatch from Poland to Czechia – Packeta Parcel Lockers should have the following standard parameters:

- a standard parcel is a rectangular one with no oversized elements;
- maximum weight of a single parcel: 10 kg
- longest side: 120 cm (maximum height)
- maximum dimensions: sum of three sides less than or equal to 150 cm (e.g., 60 x 40 x 50 cm)

Parcels that do not meet the standard dimensions referred to above, sent by the Seller, will be subject to additional fees resulting from fees for Additional Services and will be returned to the sender in accordance with the price list contained in sub-paragraph (b).

c. All fees for Additional Services related closely to the Service referred to in sub-paragraph (b) above shall be paid by the Seller in accordance with the table below:

Additional Service	**CODE**	**Gross fee**
Payment on delivery (not exceeding CZK 20,000)	PACKETA_N1_POBRANIE	CZK 29
Parcel exceeding the maximum dimensions (maximum side length 120 cm, the sum of the dimensions of three sides maximum 150 cm)	PACKETA_N2_PACZKA_PONAD_WYMIAR	CZK 99
Return to sender	PACKETA_N3_ZWROT	CZK 59

Oversized parcels are parcels exceeding the dimensions and weight listed in sub-paragraph (b).

d. Fees for Services and Additional Services will be added to the Seller's bill in the month in which they are performed, or in subsequent months, depending on when the Company becomes aware of the basis for charging such fees.

4. **Allegro – Delivery Service – WE|DO – fees for Services and Additional Services.**

a. The Delivery Service referred to in Appendix No. 16 of the Allegro Terms & Conditions provided by a Service Provider WEIDO CZ s.r.o.., which provides the Services as part of the following delivery option:

- **Allegro WE|DO Courier**
- **Allegro WE|DO Courier payment on delivery**
- **Allegro WE|DO Pick-up Point**
- **Allegro WE|DO Pick-up Point payment on delivery**
- **Allegro WE|DO Parcel Lockers**
- **Allegro WE|DO Parcel Lockers payment on delivery**

b. The fees for Sellers for the Services provided based on the Delivery Service and the Services provided as part of Allegro Smart! Service are as follows:

Name of service	**Service code**
Allegro WE|DO Pick-up Point	**WEDO_POINT_P1**
Order value in range	**Gross fee under Allegro Smart!**
CZK 200 – 298.99 gross	CZK 8.79 – for each parcel
CZK 299 – 398.99 gross	CZK 11.59 – for each parcel
CZK 399 – 498.99 gross	CZK 15.99 – for each parcel
CZK 499 – 698.99 gross	CZK 22.09 – for each parcel
CZK 699 – 998.99 gross	CZK 36.99 – for the first parcel, for each additional parcel CZK 22.09 gross
from CZK 999 gross	CZK 47.99 – for the first parcel, for each additional parcel CZK 22.09 gross

Order value in range	Gross fee under the Delivery Service
Regardless of the order value	CZK 59 for each parcel

Name of service	Service code
Allegro WE|DO Parcel Lockers	**WEDO_BOX_P2**
Order value in range	**Gross fee under Allegro Smart!**
CZK 200 – 298.99 gross	CZK 8.79 – for each parcel
CZK 299 – 398.99 gross	CZK 11.59 – for each parcel
CZK 399 – 498.99 gross	CZK 15.99 – for each parcel
CZK 499 – 698.99 gross	CZK 22.09 – for each parcel
CZK 699 – 998.99 gross	CZK 36.99 – for the first parcel, for each additional parcel CZK 22.09 gross
from CZK 999 gross	CZK 47.99 – for the first parcel, for each additional parcel CZK 22.09 gross
Order value in range	**Gross fee under the Delivery Service**
Regardless of the order value	CZK 49 for each parcel

Name of service	Service code
Allegro WE|DO Courier	**WEDO_COURIER_P3**

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Order value in range	**Gross fee under Allegro Smart!**
CZK 200 – 298.99 gross	CZK 19.29 – for each parcel
CZK 299 – 398.99 gross	CZK 19.29 – for each parcel
CZK 399 – 498.99 gross	CZK 19.29 – for each parcel
CZK 499 – 698.99 gross	CZK 28.09 – for each parcel
CZK 699 – 998.99 gross	CZK 47.99 – for the first parcel, for each additional parcel CZK 28.09 gross
from CZK 999 gross	CZK 63.49 – for the first parcel, for each additional parcel CZK 28.09 gross
Order value in range	**Gross fee under the Delivery Service**
Regardless of the order value	CZK 99 for each parcel

Parcels handled as part of **Allegro WE|DO Courier** and **Allegro WE|DO Courier payment on delivery** should have the following standard parameters:

- a standard parcel is a rectangular one with no oversized elements;
- maximum weight of a single parcel: 30 kg
- longest side: 120 cm
- maximum dimensions: volume of max 0,2 m3

Parcels handled as part of **Allegro WE|DO Pick-up Point** and **Allegro WE|DO Pick-up Point payment on delivery** should have the following standard parameters:

- a standard parcel is a rectangular one with no oversized elements;
- maximum weight of a single parcel: 15 kg
- longest side: 120 cm
- maximum dimensions: volume of max 0,2 m3

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Parcels handled as part of **Allegro WE|DO Parcel Lockers** and **Allegro WE|DO Parcel Lockers payment on delivery** should have the following standard parameters:

- a standard parcel is a rectangular one with no oversized elements;
- maximum weight of a single parcel: 15 kg
- maximum dimensions: 41 x 33 x 58 cm

Parcels that do not meet the standard dimensions referred to above, sent by the Seller, will be subject to additional fees resulting from fees for Additional Services and will be returned to the sender in accordance with the price list contained in sub-paragraph (c).

c. All fees for Additional Services related closely to the Service referred to in sub-paragraph (b) above shall be paid by the Seller in accordance with the table below:

Additional Service	Billing code	Gross fee
Allegro WEDO Courier - fee for a parcel weighing over 30kg to 50kg	WEDO_N2_COURIER_OVERWEIGHT_30_50	499 CZK
Payment on delivery – PUDO (not exceeding CZK 20,000)	WEDO_N3_COD_PUDO	29 CZK
Payment on delivery – Courier (not exceeding CZK 50,000)	WEDO_N4_COD_COURIER	39 CZK

Non-standard shipments are cylindrical shipments (e.g. tire, tube), parcels in wooden or metal packaging, parcels with one dimension exceeding 150 cm, parcels that cannot be processed on an automatic sorting line and parcels with at least two dimensions exceeding 150 x 60 x 60 cm.

d. Fees for Services and Additional Services will be added to the Seller's bill in the month in which they are performed, or in subsequent months, depending on when the Company becomes aware of the basis for charging such fees.

5. **Allegro — Delivery Service — Packeta — Fees for Services and Additional Services**

a. The Delivery Service, as referred to in Appendix No. 16 of the Allegro Terms & Conditions, is provided by the Service Provider, Packeta Poland sp. z o.o. (in Czechia as Zásilkovna**)**, who provides the Services as part of the following delivery options:

- **Allegro Zásilkovna Pick-up Point**
- **Allegro Zásilkovna Pick-up Point payment on delivery**
- **Allegro Zásilkovna Parcel Lockers**
- **Allegro Zásilkovna Parcel Lockers payment on delivery**

b. The fees for Sellers for the Services provided based on the Delivery Service and the Services provided as part of Allegro Smart! Service are as follows:

Name of service	**Service code**
Allegro Zásilkovna Pick-up Point	**PACKETA_P3_PUDO_CZ**
Order value in range	**Gross fee under Allegro Smart!**
CZK 200 – 298.99 gross	CZK 8.79 – for each parcel
CZK 299 – 398.99 gross	CZK 11.59 – for each parcel
CZK 399 – 498.99 gross	CZK 15.99 – for each parcel
CZK 499 – 698.99 gross	CZK 22.09 – for each parcel
CZK 699 – 998.99 gross	CZK 36.99 – for the first parcel, for each additional parcel CZK 22.09 gross
from CZK 999 gross	CZK 47.99 – for the first parcel, for each additional parcel CZK 22.09 gross
Order value in range	**Gross fee under the Delivery Service**
Regardless of the order value	CZK 59 for each parcel

Name of service	Service code
Allegro Zásilkovna Parcel Lockers	**PACKETA_P3_PUDO_CZ**
Order value in range	**Gross fee under Allegro Smart!**
CZK 200 – 298.99 gross	CZK 8.79 – for each parcel
CZK 299 – 398.99 gross	CZK 11.59 – for each parcel
CZK 399 – 498.99 gross	CZK 15.99 – for each parcel
CZK 499 – 698.99 gross	CZK 22.09 – for each parcel
CZK 699 – 998.99 gross	CZK 36.99 – for the first parcel, for each additional parcel CZK 22.09 gross
from CZK 999 gross	CZK 47.99 – for the first parcel, for each additional parcel CZK 22.09 gross
Order value in range	**Gross fee under the Delivery Service**
Regardless of the order value	CZK 59 for each parcel

Parcels handled as part of the Allegro Zásilkovna Pick-up Point and Allegro Zásilkovna Parcel Lockers should meet the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 10kg
- longest side: 120cm (maximum height)
- maximum dimensions: the sum of the dimensions of three sides less than or equal to 150 cm (e.g., 60 x 40 x 50cm)

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

c. All Additional Services strictly relating to the Service referred to in sub-paragraph b. above are paid by the Seller as per the table below:

Additional services and fees	Billing code	Gross fee
Payment-on-delivery (not exceeding CZK 20,000)	PACKETA_N1_COD	CZK 29
Parcel exceeding the maximum dimensions (maximum side length: 120cm, the sum of the dimensions of the three sides: max. 150cm)	PACKETA_N2_OVERSIZE	CZK 99
Return to sender	PACKETA_N3_RETURN	CZK 59

Oversized parcels are parcels exceeding dimensions and the weight listed in subparagraph (b).

d. The fees for the Services and Additional Services will be charged to the Seller's account in the month in which they were provided or in the following months after the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

6. **Allegro — Goods Return Service — PPL — Fees for Services and Additional Services**

a. The Goods Return Service referred to in Appendix No. 16 to the Terms & Conditions provided with the participation of the Carrier, PPL CZ s.r.o., who offers Services with the following return option:

- **PPL ParcelShop (return at Point)**

is paid by the Buyer.

The fee for the Goods Return Service from Czechia to Czechia is 149 CZK

The fee for the Goods Return Service from Czechia to Poland is 79 CZK

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Payment for the Goods Return Service is made through the payments performed by the Buyer via the Payment Service, using the payment methods currently made available by Payment Operators.

7. **Allegro - Delivery Service - International Shipping - Fees for Services, Goods Return Service, and Additional Services**

a. The Forwarding Service referred to in Appendix No. 16 to the Terms & Conditions provided by Allegro Sp. z o.o. in cooperation with Carriers, covering the following delivery options:

- **Allegro International Czechia**

Seller fees for this service shall be as follows:

Name of service	**Service code**
Allegro International Courier Czechia (max. weight: 30 kg, max. parcel dimensions (cm): 120 cm — longest side, max. sum of 3 sides: 220 cm). If dispatched via Parcel Locker, parcel dimensions, including packaging, must not exceed 64 x 38 x 41 cm	**AIC_COURIER_P1**
Order value in range	**Gross fee under Allegro Smart!**
CZK 200 – 298.99 gross	CZK 19.29 – for each parcel
CZK 299 – 398.99 gross	CZK 19.29 – for each parcel
CZK 399 – 498.99 gross	CZK 19.29 – for each parcel
CZK 499 – 698.99 gross	CZK 28.09 – for each parcel
CZK 699 – 998.99 gross	CZK 47.99 – for the first parcel, for each additional parcel CZK 28.09 gross
from CZK 999 gross	CZK 63.49 – for the first parcel, for each additional parcel CZK 28.09 gross
Order value in range	**Gross fee under the Delivery Service**
Regardless of the order value	CZK 99 for each parcel

Name of service	Service code
Allegro International Pick-Up Point Czechia (max. weight: 15 kg, max. parcel dimensions (cm): 120 cm — longest side, max. sum of 3 sides 220 cm). If dispatched via Parcel Locker, parcel dimensions, including packaging, must not exceed 64 x 38 x 41 cm. Size S: 58 x 44 x 8 cm. Size M: 58 x 44 x 19 cm. Size L: 58 x 44 x 48 cm. Size XL: 80 x 44 x 36 cm, up to 10 kg. Size XXL: 120 x 44 x 46 cm, up to 15 kg	**AIC_POINT_P2**
Order value in range	**Gross fee under Allegro Smart!**
CZK 200 – 298.99 gross	CZK 8.79 – for each parcel
CZK 299 – 398.99 gross	CZK 11.59 – for each parcel
CZK 399 – 498.99 gross	CZK 15.99 – for each parcel
CZK 499 – 698.99 gross	CZK 22.09 – for each parcel
CZK 699 – 998.99 gross	CZK 36.99 – for the first parcel, for each additional parcel CZK 22.09 gross
from CZK 999 gross	CZK 47.99 – for the first parcel, for each additional parcel CZK 22.09 gross
Order value in range	**Gross fee under the Delivery Service**
Regardless of the order value	CZK 59 for each parcel

Name of service	Service code
Allegro International Parcel Lockers Czechia. Size S: 58 x 44 x 8 cm. Size M: 58 x 44 x 19 cm. Size L: 58 x 44 x 48 cm	**AIC_BOX_P3**
Order value in range	**Gross fee under Allegro Smart!**

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

CZK 200 – 298.99 gross	CZK 8.79 – for each parcel
CZK 299 – 398.99 gross	CZK 11.59 – for each parcel
CZK 399 – 498.99 gross	CZK 15.99 – for each parcel
CZK 499 – 698.99 gross	CZK 22.09 – for each parcel
CZK 699 – 998.99 gross	CZK 36.99 – for the first parcel, for each additional parcel CZK 22.09 gross
from CZK 999 gross	CZK 47.99 – for the first parcel, for each additional parcel CZK 22.09 gross
Order value in range	**Gross fee under the Delivery Service**
Regardless of the order value	CZK 49 for each parcel

b. Additional Services strictly related to the delivery of Goods in the Allegro International Czechia Service shall be paid by the Seller, in accordance with the table below.

Additional Service	CODE	Gross fee (CZK)
Additional Parcel Protection of up to PLN 5,000		included in price of service
Additional Parcel Protection over PLN 5,000 to PLN 20,000	AIC_PROTECTION_N10	0,15% of declared value
POD — **Allegro International Courier Czechia** (not exceeding CZK 50,000)	AIC_COD_COURIER_N2	39

POD — **Allegro International Pick-Up Point Czechia and Allegro International Parcel Lockers Czechia** (not exceeding CZK 20,000)	AIC_COD_PUDO_N3	29
Verification of parcel weight and dimensions	AIC_VER_N4	79
Surcharge for **Allegro International Courier Czechia** parcels exceeding 30 kg (actual weight)	AIC_OVERWEIGHT_COURIER_N6	499
Surcharge for **Allegro International Pick-Up Point Czechia** and **Allegro International Parcel Lockers Czechia** parcels exceeding 15 kg (actual weight)	AIC_OVERWEIGHT_PUDO_N6	499
Surcharge for **Allegro International Courier Czechia** and **Allegro International Pick-Up Point Czechia** parcels exceeding 120 cm (longest side) or exceeding 220 cm in circumference, and **Allegro International Parcel Lockers Czechia** parcels exceeding 58 x 44 x 48 cm	AIC_OVERSIZE_N5	99
Return to sender	AIC_RETURN_N1	99
Collection order (applicable for up to 4 parcels from the same location on the same day) [1]	AIC_PICK_UP_N9	29

[1] Note! If a courier's visit is ordered via 2 different tools, a separate fee will be charged for the additional visit.

Parcels handled in the Allegro International Courier Czechia, Allegro International Pick-Up Point Czechia, and Allegro International Parcel Lockers Czechia services should meet the following standard parameters:

- a standard parcel is in the shape of a regular cuboid from which no oversized elements protrude, packaged in accordance with the instructions
- The maximum weights and dimensions of parcels, depending on the dispatch option, should be as follows:

  Allegro International Courier Czechia

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Dispatch via courier service:

- maximum weight — 30 kg
- longest side — 120 cm
- maximum sum of 3 sides — 220 cm.

Dispatch via a Parcel Locker:

- maximum weight — 25 kg
- maximum dimensions — 64 x 38 x 41 cm.

Allegro International Pick-Up Point Czechia

Dispatch via courier service:

- maximum weight — 15 kg
- longest side — 120 cm
- maximum sum of 3 sides — 220 cm.

Dispatch via Parcel Locker:

- maximum weight — 15 kg
- maximum dimensions — 64 x 38 x 41 cm.

Allegro International Parcel Lockers Czechia

Dispatch via courier service:

- maximum weight — 15 kg
- maximum dimensions — 58 x 44 x 48 cm.

Dispatch via Parcel Locker:

- maximum weight — 15 kg
- maximum dimensions — 58 x 38 x 41 cm.

Parcels with dimensions or weights exceeding the values indicated above shall be subject to additional fees chargeable for Additional Services in accordance with the price list set out in subparagraph b. above, and may be returned to the sender.

c. Penalties and compensation.

Reason for charge	CODE	Charge amount
Penalty for the first **instance** related to a parcel non-compliant with Onerous Parcel Terms & Conditions due to prohibited content of parcel or its defective packaging	AIC_DANGER1_N7	CZK 599
Penalty for subsequent **instances** related to parcels non-compliant with Onerous Parcel Terms & Conditions due to prohibited content of such parcels or their defective packaging	AIC_DANGER2_N8	CZK 5999

d. Fees for Services, Additional Services, penalties, and compensation shall be charged to the Seller in the month in which they occurred, or in subsequent months after the provision of these services, depending on when the Company becomes aware of the grounds for calculating these fees. Where penalties or compensation are charged, they shall be documented in the settlements referred to in Section 6 and Section 8 of this Appendix.

8. **Allegro – Delivery Service – DPD – fees for Services and Additional Services.**

a. The Delivery Service referred to in Appendix No. 16 of the Allegro Terms & Conditions provided by a Service Provider Direct Parcel Distribution CZ s.r.o., which provides the Services as part of the following delivery option:

- **Allegro DPD Courier**
- **Allegro DPD Courier Payment on Delivery**
- **Allegro DPD Pickup**
- **Allegro DPD Pickup Payment on Delivery**
- **Allegro DPD Parcel Lockers**
- **Allegro DPD Parcel Lockers Payment on Delivery**

b. The fees for Sellers for the Services provided based on the Delivery Service and the Services provided as part of Allegro Smart! Service are as follows:

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Name of service	Service code
Allegro DPD Courier	**DPD_P1_COURIER**
Order value in range	**Gross fee under Allegro Smart!**
CZK 200 – 298.99 gross	CZK 19.29 – for each parcel
CZK 299 – 398.99 gross	CZK 19.29 – for each parcel
CZK 399 – 498.99 gross	CZK 19.29 – for each parcel
CZK 499 – 698.99 gross	CZK 28.09 – for each parcel
CZK 699 – 998.99 gross	CZK 47.99 – for the first parcel, for each additional parcel CZK 28.09 gross
from CZK 999 gross	CZK 63.49 – for the first parcel, for each additional parcel CZK 28.09 gross
Order value in range	**Gross fee under the Delivery Service**
Regardless of the order value	CZK 99 for each parcel

Service name	Service code
Allegro DPD Pickup up to 20 kg	**DPD_P2_PUDO**
Value of order in the range	**Gross charge as part of Allegro Smart!**
CZK 200 - 298,99 gross	CZK 8.79 - for each parcel
CZK 299 - 398,99 gross	CZK 11.59 - for each parcel
CZK 399 - 498,99 gross	CZK 15.99 - for each parcel

CZK 499 - 698,99 gross	CZK 22.09 - for each parcel
CZK 699 - 998,99 gross	CZK 36.99 - for the first parcel, and CZK 22.09 gross for each additional parcel.
From CZK 999 gross	CZK 47.99 - for the first parcel, and CZK 22.09 gross for each additional parcel.
Value of order in the range	**Gross charge as part of Delivery Service**
Regardless of the order	CZK 59 for each parcel

Service name	Service code
Allegro Pickup Point DPD up to 20 kg	**DPD_P2_PUDO**
Value of order in the range	**Gross charge as part of Allegro Smart!**
CZK 200 - 298,99 gross	CZK 8.79 - for each parcel
CZK 299 - 398,99 gross	CZK 11.59 - for each parcel
CZK 399 - 498,99 gross	CZK 15.99 - for each parcel
CZK 499 - 698,99 gross	CZK 22.09 - for each parcel
CZK 699 - 998,99 gross	CZK 36.99 - for the first parcel, and CZK 22.09 gross for each additional parcel.
From CZK 999 gross	CZK 47.99 - for the first parcel, and CZK 09 gross for each additional parcel.
Value of order in the range	**Gross charge as part of Delivery Service**
Regardless of the order	CZK 59 for each parcel

Parcels handled as part of **Allegro DPD Courier** should have the following standard parameters:

- a standard parcel is a rectangular one with no oversized elements;
- maximum weight of a single parcel: 31,5 kg
- longest side: 175 cm
- maximum dimensions: 2 x width + 2 x depth + length < = 300 cm

Parcels that do not meet the standard dimensions referred to above, sent by the Seller, will be subject to additional fees resulting from fees for Additional Services.

Parcels handled as part of the **Allegro DPD Pickup** service should meet the following standard parameters:

- a standard package is a rectangular one with no oversized elements
- maximum weight of a single parcel: 20 kg
- longest side: 100 cm
- maximum dimensions: 2 x width + 2 x length + height <= 250 cm

Parcels sent by the Seller that fail to meet the standard parameters specified above will be subject to additional fees listed in the Additional Services price list.

Parcels handled as part of the **Allegro DPD Parcel Lockers** service should meet the following standard parameters:

- a standard parcel is rectangular with no oversized elements
- maximum weight of a single parcel: 20 kg
- maximum dimensions: 67 x 56 x 41 cm

Parcels sent by the Seller that fail to meet the standard parameters specified above will be subject to additional fees listed in the Additional Services price list.

c. All fees for Additional Services related closely to the Service referred to in sub-paragraph (b) above shall be paid by the Seller in accordance with the table below:

Additional Service	**Billing code**	**Gross fee**
POD	DPD_COD_N1	CZK 39

Fee for non-standard parcel	DPD_N2_OVERSIZE	CZK 119
Additional parcel protection over 50 000 CZK	DPD_U1_INSURANCE	0.70%

Non-standard parcels - are parcels that meet at least one of the following parameters:

- parcels exceeding the maximum weight indicated for each service (**Allegro DPD Courier; Allegro DPD Pickup; Allegro DPD Parcel Locker**).
- parcels exceeding the allowable values listed in the descriptions of the above services (**Allegro DPD Courier; Allegro DPD Pickup; Allegro DPD Parcel Locker**).
- parcels that do not fit on the conveyor belt due to theirs dimensions, weight or way of packaging
- parcels packed in black foil or any other black packaging
- parcels that do not have a compact shape of a block, cube or polygonal tube, or envelopes

Goods excluded from transportation are listed in Partners Terms and Conditions: https://www.dpd.com/cz/en/general-terms-and-conditions/

d. The fees for the Services and Additional Services will be charged to the Seller's account in the month in which they were provided or in the following months after the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

SECTION 6. SETTLEMENTS (ALLEGRO.CZ)

A. Settlements of amounts payable

1. Settlements for the full scope of services related to ensuring functionality and services available on the Allegro commercial platform (the "Comprehensive Service") are conducted for each User separately for each Marketplace. For this purpose, separate Billing Accounts are created for the User in the appropriate currency for each Marketplace. The Comprehensive Service does not cover services and settlements referred to in Section 5(1)(e) or settlements that are not VAT-taxable ("NoVAT Settlements") referred to in Section 8.

2. Settlement data may be managed upon logging in to the Account; from their Account, each User may view the current and past status of their Billing Accounts (that state the fees and sales commissions charged and the refund amounts to a given Billing Account). Such settlements include a detailed calculation of partial fees that make up the total fee for a given Comprehensive Service and the No-VAT Settlements, as referred to in Section 8.

3. Users are obliged to pay all amounts due to the Company in the appropriate currency, separately for each Billing Account, each time until the fourteenth day of the next month.

4. Users who receive invoices are obliged to pay the amount payable in the amount and currency indicated in the invoice, irrespective of its amount.

5. A User that does not receive any invoices is obliged to pay the fees due to the Company after the end of a given billing cycle. It is not required to make any payment in case the total amount due as of the end of the month is below CZK 50. In such case, the User shall make a payment charged on a given Billing Account after the end of the month in which the amount due reaches at least CZK 50. However, upon the request of the Company, the User shall be obliged to make a payment within a specific deadline, even if the total balance is below CZK 50.

6. Failure to pay the amount payable within the required time limit may result in the User Accounts functionality being partially or completely disabled. In such a case, the restoration of full Account functionality shall be conditional on the settlement of all amounts payable by the User to the Company.

7. Payments to the Company shall be made to individual bank accounts assigned to each Billing Account. Payment details are available upon logging in to the Account.

8. Payments made by User to the Company settled within a given Billing Account. Initially, payments are credited towards the amounts arising from an invoice that is due and payable. Regarding the User referred to in section 5 above, for receivables arising from the monthly settlement of a given billing cycle. With respect to a single billing cycle, payments made by Users are credited on a pro-rata basis to the Comprehensive Service and No-VAT Settlements. In case the fee due to the Company is made up of several due and payable invoices or monthly settlements of billing cycles, payments made by the User are credited first towards the oldest of them.

B. Overpayments

1. If an overpayment is made to any Billing Account during a billing cycle, the User may request a refund at any time using a form available in the My Allegro > Billing > Settlements with Allegro tab. However, if the User requests a refund of the overpayment, the overpayment under a given Billing Account is first credited towards the currently charged fees, sales commissions, and Settlements outside VAT, and then towards the fees, sales commissions, Settlements outside VAT and any debts for other Billing Accounts and on other Accounts of a given User. The overpayment between Billing Accounts kept in different currencies is credited according to the exchange rate table of the National Bank of Poland from the day preceding the currency conversion. As a general rule, the overpayment shall be refunded by bank transfer to the entity that made the payment to the account from which the payment was made.

2. Subject to Section 6(B)(1) above, in case of any overpayment within a given Billing Account at the end of a billing cycle, it will be recognized as an advance towards the Comprehensive Service within a given Billing Account (excl. No-VAT Settlements referred to in Section 8) in subsequent billing cycles.

3. In case the advance referred to in section 2 above is available in Billing Account it will be applied in the following order: (a) to cover the adjustment of payments made (taking into account any payments made in a given month), if such an adjustment occurs in a given month; (b) to cover the fees and charges (excl. No-VAT Settlements). If there are no fees and charges on a given Billing Account in a given billing cycle (excl. No-VAT Settlements, as referred to in Section 8), or their total amount is below the

overpayment for prior billing cycles (minus adjustments of payments made in the current cycle), and at the same time there are any No-VAT Settlements, the User hereby expresses the intention to change the purpose of the advance and to apply the funds from the overpayment for No-VAT Settlements (at the amount corresponding to the value of No-VAT Settlements or the overpayment value).

4. Debits arising from fees and sales commission charged in a given month for a given Comprehensive Service and No-VAT Settlements shall be first set off within a given Billing Account by the Company against the advance(s) referred to in sections 2 and 3 above, resulting from prior billing cycles. Then, the Company will clear the advances against the payment made or overpayment emerging in the current billing cycle. In such a case, the provisions of section 1 above shall apply accordingly.

5. The funds obtained by the User on a given Billing Account from promotional actions organized by the Company are non-refundable or transferable between Billing Accounts. They can only be used in total for the payment of future fees arising from the services performed for the User as part of Allegro on a given Billing Account.

C. Changes in the amounts of fees and sales commissions

1. Company reserves the right to change the amounts of fees and sales commissions. These changes shall be made following the procedure and the terms set out in the Terms & Conditions.

2. Company reserves the right to reduce fees and sales commissions, from time to time, as part of time-limited special offers — on the terms separately provided for such campaigns.

D. Invoices and notes

1. Business Account Users, to receive invoices, should fill in a relevant form and have their data as provided in the invoicing form verified as true. Invoicing data must correspond to the data provided in the Account settings. Invoices for subsequent invoices shall be issued automatically without the need to repeat the actions indicated in the previous sentences — until the User opts out of receiving invoices.

2. Invoices for Users who are natural persons not pursuing an economic activity shall be issued solely upon their request. In such a case, the provisions of sub-paragraph 1 shall apply *mutatis mutandis*.

3. a. A User who is a tax on goods and services (VAT) payer, having a registered address within a European Union Member State other than Poland, is obliged to produce documents to certify its registration as a taxpayer in one of the European Union Member States other than Poland, and fill in a form available at My Allegro > Account > Setting > Account data > Tax information. Documents to certify a taxpayer's registration and data provided in the form are checked.

b. Users with a registered seat outside Poland, who have a fixed establishment in Poland, as defined in Article 11 section 1 of Council Implementing Regulation (EU) No. 282/2011, should notify the Company, indicating their Polish VAT number. Such notification should be effective starting from the billing cycle during which it is submitted. Submission of such notification will impact the VAT rate applicable to the fees and sales commissions for the services related to the Transaction performed as part of Allegro.

4. Invoices for a given month include amounts payable charged in this month for a given Billing Account in its currency, and they are issued no later than on the 15th day of the next month.

5. The User is obliged to update invoicing data immediately following any change. As regards updates to invoicing data (except for the address and telephone data), such change is possible only if the company has undergone a transformation or its form of legal succession has changed. A change shall be made once documents to certify legal succession are verified as true. The change takes effect starting from the first invoice issued after positive data verification.

6. A default procedure for sending invoices is making them available in electronic form. By accepting the Terms & Conditions, an acceptance is also given for sending (making available) invoices in electronic form, as defined in the applicable regulations on goods and services tax, on the terms described in the Terms & Conditions.

7. To ensure the authenticity of invoices as defined in separate regulations, invoices shall be made available to the User in electronic form solely upon logging into his/her Account, using login and password, in a manner to enable downloading them to the User's IT system.

8. To ensure the integrity of invoices as defined in separate regulations, the invoices made available in electronic form shall be generated as PDF (Portable Document Format) files, secured to prevent any change to the invoice data, in particular:

a. document editing,

b. inserting comments,

c. filling in or signing form fields,

d. document assembly,

e. copying the document contents,

f. extracting pages.

9. Company reserves the right to use other technical solutions in addition to those indicated in paragraphs 7 and 8 above, aimed to ensure the authenticity and integrity of invoices sent (made available) in electronic form.

10. The User may, at any time, withdraw the consent to having invoices sent (made available) in electronic form. The following shall also be deemed a withdrawal of the consent to having invoices sent (made available) in electronic form:

a. The User opting out of receiving VAT invoices (closing the invoice account),

b. Any Party declaring to terminate the Agreement.

11. The User who has withdrawn the consent to having invoices sent (made available) in electronic form may give their consent again.

12. Consent to having invoices sent (made available) in electronic form and a withdrawal of the consent shall have immediate effect.

13. The User who receives VAT invoices sent (made available) in electronic form is obliged to store them in accordance with separate regulations.

14. Company reserves the right to issue and send the User a hard copy invoice, even if the User consented to have invoices sent (made available) in electronic form.

15. Invoices sent (made available) to the User in electronic form shall be available in the User account administrative dashboard for 7 years of the date of issue. Consequently, no copies of electronic invoices are issued.

16. "In minus" amended invoices with VAT are issued by the Company as part of the approval of conditions for reduction of the taxation base, as referred to in Article 29a section 13 of the Goods and Services Tax Act, expressed through the User's acceptance of the Terms & Conditions.

17. If only No-VAT Settlements are subject to documentation in a given settlement period instead of an invoice, the Company shall issue the User an accounting note.

SECTION 7. THE PROCEDURE FOR GRANTING TRANSACTION REBATE (IN CONNECTION WITH SALES COMMISSION COLLECTED OR CHARGED SPECIFIED IN SECTION 3(6)) (ALLEGRO.CZ)

1. In particularly justified cases, where the Seller has concluded a sales agreement and the Transaction did not violate the Terms & Conditions, Company may grant a transaction rebate to the Seller in the current billing cycle for the supply of services on a given Marketplace.

2. A transaction rebate is granted within a specific Billing Account in accordance with the rules specified below, depending on the payment method selected by the Buyer:

a. Payment for the purchased Goods made using the payment service specified in Appendix No. 7A and Appendix No. 7B to the Terms & Conditions — for payments marked as "Completed," provided that:

i. The Buyer has withdrawn from the agreement using the form "Return items" available in the "Purchase History" tab, and the Seller has returned the funds using the "Allegro Finance" service, however, if the reason for withdrawal is due to the Seller's fault, the Seller's quality level must be at least Neutral in accordance with Section 10(10.6) of the Terms & Conditions;

ii. The Buyer has withdrawn from the agreement without using the form available in the "Purchase History" tab, and the Seller has returned the funds using the "Allegro Finance" service, if:

- The Seller's quality level is at least Neutral in accordance with Section 10.6 of the Terms & Conditions. If the Seller's quality level is lower, the transaction rebate will be granted only if the Buyer does not indicate a reason for withdrawal from the agreement resulting from the Seller's fault;

- The Buyer has created a Discussion concerning the Transaction being the subject of an application for a transaction rebate, it will be granted only if the Buyer indicates that the withdrawal from the agreement is not due to the Seller's fault;

iii. The Buyer has withdrawn from the agreement using the "Cancel purchase" form available in the "Purchase History" tab, and the Seller has reimbursed the funds using the "Allegro Finance" service;

b. Payment for the purchased Goods made using the payment service specified in Appendix No. 7A and Appendix No. 7B to the Terms & Conditions — for payments with a status other than "Completed," if:

i. The Seller's quality level is at least Neutral in accordance with Section 10(10.6) of the Terms & Conditions. If the Seller's quality level is lower, the transaction rebate will be granted only if the Buyer does not confirm the completion of the Transaction;

ii. The Buyer has created a Discussion concerning the Transaction being the subject of an application for a transaction rebate, such discount will be granted only if the Buyer indicates that the non-completion of the Transaction is not due to the Seller's fault;

iii. The Buyer has withdrawn from the agreement using the "Cancel purchase" form available in the "Purchase History" tab;

c. Payment for the purchased Goods made using the "payment on delivery" option, provided that:

i. The Buyer has withdrawn from the agreement using the form "Return items" available in the "Purchase History" tab, however, if the reason for withdrawal is due to the Seller's fault, the Seller's quality level must be at least Neutral in accordance with Section 10(10.6) of the Terms & Conditions;

ii. The Buyer has withdrawn from the agreement without using the form available in the "Purchase History" tab if:

- The parcel tracking number made available in the Orders tab (My Sales -> Orders) shows that the parcel has not been picked up or has been collected, but the Buyer will indicate that the non-completion of the Transaction is not due to the Seller's fault,

- The Buyer has created a Discussion concerning the Transaction being the subject of an application for a transaction rebate, such discount will be granted only if the Buyer indicates that the non-completion of the Transaction is not due to the Seller's fault;

iii. The Buyer has withdrawn from the agreement using the "Cancel purchase" form available in the "Purchase History" tab;

d. Payment on in-store pick-up or Seller's own delivery provided that:

i. The Buyer has withdrawn from the agreement using the form "Return items" available in the "Purchase History" tab, however, if the reason for withdrawal is due to the Seller's fault, the Seller's quality level must be at least Neutral in accordance with Section 10(10.6) of the Terms & Conditions;

ii. The Buyer has withdrawn from the agreement without using the form available in the "Purchase History" tab if:

- The Buyer does not confirm the receipt of the Goods;
- The Buyer has created a Discussion concerning the Transaction being the subject of an application for a transaction rebate, such discount will be granted only if the Buyer indicates that the non-completion of the Transaction is not due to the Seller's fault;

iii. The Buyer has withdrawn from the agreement using the "Cancel purchase" form available in the "Purchase History" tab.

3. The amount of post-transaction rebate may not exceed the amount of sales commission on the sale of Goods a unit transaction fee previously charged or collected by the Company in connection with the conclusion of the sales agreement referred to in sub-paragraph 1.

4. To receive a post-transaction rebate, the Seller should fill in a relevant form available at a relevant Allegro page within 45 days of concluding the sales agreement, unless Company does the same on their behalf and automatically grants a post-transaction rebate if it has relevant knowledge based on the data from the IT systems of the Company. The post-transaction rebate may also be granted in the case of a Transaction in which the payment's status is other than "completed," provided that the Buyer makes, within the 24 hours following the Transaction, at least one more Transaction within the same Offer in which the payment's status is "completed," or the Buyer chooses the "payment-on-delivery" or the "payment on in-store pick-up" payment method.

5. If the Buyer makes a payment after the Seller has been granted a transaction rebate, or as a result of verification undertaken by the Company resulting in the determination that the Transaction was successfully finalized or that the Transaction violated the Allegro Terms & Conditions, the Company reserves the right to once again charge the sales commission.

6. The provisions of this Section 7. shall not apply to the fees referred to in Section 1(1)(d)

SECTION 8. NO-VAT SETTLEMENTS (ALLEGRO.CZ)

1. As part of the Seller's balance of a given Billing Account, except for settlements made with respect to a given Comprehensive Service, Company will be making No-VAT Settlement, i.e., will charge the Seller with fees that are not VAT-taxable. They will apply to:

1) the settlements referred to in Appendix No. 20 of the Allegro Terms & Conditions;

2) The Allegro Protect – in the case referred to in Section 4(10) of Appendix No. 9 of the Allegro Terms & Conditions, where the Seller is obliged to cover the costs incurred by the Company in relation to the compensation paid to the Buyer.

3) Transactions in which the Seller is obliged to cover all costs, fees, or fines charged to or imposed on Company by the Service Providers due to the performance by the Service Providers of any activities in respect of any Non-Standard Parcel, referred to in Appendices No. 16 and 16A in conjunction with Section 5 of Appendix No. 4 to the of the Allegro Terms and Conditions.

Allegro.sk

SECTION 1. GENERAL COMMENTS (ALLEGRO.SK)

1. The Company charges the following fees and sales commissions for Transaction organization services provided within a given Marketplace:

a. basic fees for listing Offers,

i. sales commissions,

ii. the unit transaction fee referred to in Section 3.6,

b. additional fees

2. The fees referred to in the paragraph above, except for the sales commission, are non-refundable. The exceptions are situations in which the Offer is removed or expires early in accordance with the rules specified in paragraphs 8.2 or 8.6 of the Terms & Conditions — the fees are refundable less the amount proportional to the time for which the Offer was listed. This provision is without prejudice to the rights of consumers arising from mandatory rules of law.

3. The Company may charge fees for other services provided on Allegro. The amount of such fees is set individually in the terms and conditions of a given service.

4. If the amount of fee or sales commission is set as a percentage of a given amount (e.g., of the selling price), the gross amount (including VAT) shall be the basis for calculating such fee or sales commission. Sales commission amounts are rounded up to EUR 0.01.

5. It is inadmissible for the Seller to charge Transaction costs directly to the Buyer (in particular, the fees for listing the Offer, additional options, and fees for making card payments or sales commissions).

SECTION 2. BASIC FEES FOR LISTING GOODS (ALLEGRO.SK)

1. Listing an Offer on Allegro is free in all categories except for those specified in Section 2(4).

2. The basic fee is charged once the Offer is listed and collected on the general terms described below.

3. If the Offer is listed for more than 10 days, fees for listing a Transaction will be calculated every 10 days in accordance with the price list presented below.

4. Amount of basic fees:

A. **List of Categories in which the basic fee depends on the initial price [1] of the Goods:**

"Collections," "Art," "Design and Antiques" excluding the categories "Second-Hand Books":

0.1% of the initial price. Not less than EUR 0.01 Up to EUR 0.5/10 days.

"Other categories not listed under paragraph 5(A) and all Offers marked with the parameter "New" in the categories listed in paragraph 5(B)":

Initial price	**Basic fee**
over EUR 3,000	EUR 0.25/10 days

B. **List of Categories in which the basic fee depends on the initial price [1] of the Goods (applies to all Offers except for those marked with the status parameter "New"):**

"Car parts," "Parts for machinery and other vehicles," "Motorcycle parts and Equipment," "Tires and Rims,":

Initial price	**Basic fee**
Up to EUR 20	EUR 0.00/10 days
from EUR 20,01 to EUR 100	EUR 0.10/10 days

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

from EUR 100,01 to EUR 200	EUR 0.15/10 days
over EUR 200	EUR 0.25/10 days

[1] — Initial price = Buy It Now price

SECTION 3. SALES COMMISSIONS (ALLEGRO.SK)

1. A sales commission is charged each time upon the conclusion of an agreement within the Transaction. A sales commission is calculated in accordance with the sales commission rate in the category in which the Offer was listed or to which the Offer was transferred by the Seller or by the Company in accordance with the provisions of the Allegro Terms & Conditions.

2. The sales commission amount depends on the final price and cost of delivery, which the Buyer selected.

3. The minimum value of one-time sales commission for each unit is EUR 0.07 gross (EUR 0.06 net).

4. If a multi-product Offer is deleted or terminated before due time on the terms described in paragraph 8.2 of the Terms & Conditions, the sales commission is charged on the Goods sold until the Offer is deleted or terminated.

5. Sales commissions are collected on the terms described below:

	NET	**GROSS**
All subcategories "**Accessories**" except subcategory: "Electronics," subcategory: "**Accessories and Supplies,"** "**Training Accessories**," subcategory: "**Accessories and Extras**" in category: "Coffee," subcategory: "**Laundry and Cleaning Accessories**" except subcategory: "Vacuum Storage Bags," "**Reflective Accessories**," "**Protective Accessories**," "**PCP Accessories**," "**Accessories and Parts**" except subcategory: "Electronics," "**Pedals and Accessorie**s," "**Yoga Accessories**," "**Training Accessories**," "**Referee Gear**," "**Ski and Snowboard Accessories**," "**Accessories for**	the amount of the sales commission depends on the final price: up to EUR 13 12%, over EUR 13: EUR 1.56 + 8% on the surplus over EUR 13	the amount of the sales commission depends on the final price: up to EUR 13 14.76%, over EUR 13: EUR 1.92 + 9.84% on the surplus over EUR 13

Boats and Inflatable Boats," "**Engine Accessories**," "**Application Accessories**," "**Installation Accessories**," "**Accessories and Software**," "**Parts and Accessories**" except subcategory: "Electronics," "**Art Accessories**," "**Components and Accessories**" in subcategory: "Design and Antiques," subcategory: "**Alcohol Accessories**" except subcategory: "Squeezers and Presses," subcategory: "**Cigarette Accessories," "Kitchen Accessories**," "**Sewing Accessories**," "**Toy Accessories**," "**Office Supplies**," "**Scaffolding Accessories**," "**Bartending Accessories**," "**Kitchen Appliances**," "**Accessories for Cash Registers and Printers**," "**Sealing Accessories**," "**Lighting Accessories and Fixtures**," "**Back Boiler Accessories**," "**Fireplace Accessories**," "**Bathroom Accessories**," "**Non-Slip Accessories for Carpets**," "**Confectionery Accessories**," "**Costume Accessories and Accessories**," "**Candle Accessories**," "**Beekeeping Accessories**," "**Masonry Accessories**," "**Painting Accessories**," "**Centerpieces and Accessories**," "**Updo Accessories**," "**Jewellery Accessories**," "**Watch Accessories**," "**Tabletop Games Accessories**".		
Subcategories: "**Clothing**" and "S**hoes**" excluding category: "Automotive," subcategory: "**Workwear and Safety**," "**Protective Wear and Workwear**," "**Luggage**," "**Workwear and Work Footwear**," "**Medical Clothing and Footwear**," "**Erotic Shoes**," "**Lingerie and Erotic Clothing**," "**Clothing, Shoes**"	the amount of the sales commission depends on the final price: up to EUR 25 11%, over EUR 25: EUR 2.75 + 6% on the surplus over EUR 25	the amount of the sales commission depends on the final price: up to EUR 25 13.53%, over EUR 25: EUR 3.39 + 7.38% on the surplus over EUR 25
All subcategories "**Furniture**" and "**Office Furniture**," "**Store and Warehouse Racks**"	9% up to CZK 54	11.07% up to CZK 66.42

and

	NET	**GROSS**

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

"Home and Garden" (except for subcategories listed above and below)	10.5%	12.92%
"Home and Garden" (subcategory: "**Garden**" except subcategory: "Lighting" and those listed below, subcategory: "**Construction and Accessories**" except subcategory below, subcategory: "Pots and Casings")	9% up to EUR 54	11.07% up to EUR 66.42
"Home and garden" (subcategory: "**Power Tool Parts**," "**Vises**," "**Hammers, Cutters and Chisels**," "**Metal Shear Scissors**," "**Tool Organization and Storage**," "**Power Tool Accessories**," "**Glue Guns**," "**Foam Dispensing Guns**," "**Foam Dispensing**," "**Painting Pistols**," "**Measuring Instruments**," "**Pliers, Scissors and Pincers**," "**Clamps**," "**Screwdrivers**," "**Winches**," "**Sealers**," "**Staplers and staples**" in subcategory: "Tools")	8.5% up to EUR 24	10.46% up to EUR 29.52
"Home and Garden" (subcategory: "**Smart Home**," "**Power Generators**," "**Tile Cutters**," "**Alarms**," "**Pumps and Hydrophores**," subcategories: "**Garages**," "**Fireplaces and Accessories**," "**Heating**," "**Work at Heights**," "**Construction Equipment and Accessories**," "**Fire Protection**," "**Doors**," "**Windows and Window Sills**," "**Floors**," "**Stairs**," "**Kitchen**," "**Bathroom and Toilet**" in subcategory: "Construction and Accessories," subcategory "**Hydraulic Tools**")	8% up to EUR 54	9.84% up to EUR 66.42
"Home and Garden" (subcategory: "**Huts and Sheds**," "**Children's Houses**," "**Pools**," "**Jacuzzi**," "**Electric Grills**," "**Gas Grills**," "**Coal Grills**," "**Garden Fire Pits**," "**Rotary Cultivators**," "**Mowers**," "**Scythes and Edge Trimmers**," "**Vacuum Cleaners and Blowers,**" "**Snowblowers**," "**Saws**," "**Shredders**," "**Dethatchers and Aerators**," subcategory "**Tools**" except for those listed above and below)	5.5% up to EUR 24	6.77% up to EUR 29.52
"Home and Garden" (subcategory: "**Pressure Washers**," "**Washing Vacuum Cleaners**," "**Industrial Vacuum**	4.5%	5.54%

Cleaners," "**Air Conditioners**" and "**Fans**" in subcategory: "Air Conditioning and Ventilation" subcategory: "**Central Units**" in subcategory: "Construction Work and Equipment" subcategory: "**Household Fans**")		
"**Kids**" (except for the subcategories listed above and below)	10.50%	12.92%
"Kids" (subcategory: "**Health and Hygiene**" except subcategories: "Towels" subcategory: "**Garden Toys**")	9%	11.07%
"Kids" (subcategory: "**Strollers**," "**Car Seats**," "**Building Toys**")	6.5%	8%
"Kids" (subcategories: "**Electronic Nannies and Breathing Monitors**," "**Baby Foods**")	5%	6.15%
"Electronics" (except for the subcategories listed above and below)	4.5%	4.54%
"Electronics" (all "**Accessories**" subcategories and **"Photo Accessories," "Memory Cards," "Power Banks," "Cases and Shelves," "Internet," "Cooling and Upgrading," "Service Equipment," "HTP Accessories," "Headphone Accessories," "TV Accessories," "GSM Accessories,"** "**Accessories and Parts**" "**Parts and accessories,**" **"Gold Numbers," "Pads"** subcategory: **"Accessories (Laptop, PC),"** except subcategory: "PCMCIA and ExpressCard," "Video Cards and Recorders," "TV and Sat Tuners," "Webcams," "Video Conferencing Kits and Cameras," subcategory: **"Laptop Parts,"** except subcategory: "RAM Memory," subcategory: **"Optical Drives and Media,"** except subcategories: "Recorders and Drives" and "Floppy Drives,"	the amount of the sales commission depends on the final price: up to EUR 13 13%, over EUR 13: EUR 1.69 + 8% on the surplus over EUR 13	the amount of the sales commission depends on the final price: up to EUR 13 15.99%, over EUR 13: EUR 2.08 + 9.84% on the surplus over EUR 13

subcategory: **"Service Parts"** in subcategory: "Tablets," subcategory: **"Antennas," "Bluetooth," and "USB Hubs"** in subcategory: "Network Devices," subcategory: **"Consoles and Gaming Machines,"** except subcategory: "Steering Wheels," "Consoles," "PlayStation VR," and "PlayStation VR2," subcategory: **"Batteries for Vacuum Cleaners," "Detergents for Vacuum Cleaners," "Filters for Vacuum Cleaners," "Pipes and Hoses for Vacuum Cleaners," "Nozzles and Brushes for Vacuum Cleaners," "Vacuum Storage Bags,"** subcategory: **"Spare Parts"** in subcategory: "Small Household Appliances," subcategory: **"Household Cleaning Supplies" and "Parts"** in subcategory: "Built-In Appliances," subcategory: **"Parts"** in subcategory: "Freestanding Household Appliances," subcategory: **"Cables, Wires"** and **"Plugs, Sockets, Adapters"** in subcategory: "Electronics," subcategory: "**GPS and Accessories**," except subcategory: "GPS Trackers" and "Devices," subcategory: **"Media," "Bags, Cases," "Power Supply," "Books and Instructions"** in subcategory: "Cameras," subcategory: "**Remote Controls," "Power Supply"** in subcategory: "Audio, Video and Household Appliances," subcategory: **"Parts and Components"** in subcategory: "TV and Video," subcategory: **"Case," "Film and Protective Glass," "Bands and Bracelets," and "Chargers and Docking Stations"** in subcategory: "Smartwatches and Accessories,"		

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

subcategory: **"Paper, Foils," "Accessories for Regeneration," "Drums"** in subcategory: "Printers and Scanners,"		
"Electronics" (subcategory: **"Inks," "Toners," "Stain Tapes"** in subcategory: "Printers and Scanners," subcategory: **"Software," "Vintage Computers"** in subcategory: "Computers," subcategory: **"Stage, Studio and DJ Equipment," "Thermoventilators," "Electric Heaters," "Electronics," "Electronic Gadgets"**)	8%	9.84%
"Electronics" (subcategory: **"Recorders and Drives," "Floppy Drives," "Power Strips and UPS," "Speakers," "Microphones and Headphones," "Pointing Devices,"** except subcategory: "Pads") subcategory: "**Steering Wheels**" in subcategory: "Consoles and Gaming Machines," subcategory: "**TV and Video**" except subcategory: "Parts and Components," "TV Accessories," "Projectors," "TV Sets," subcategory: "**Headphones," "Home Audio," "Portable Audio Equipment," "Car Audio Equipment," "Satellite Equipment"** in subcategory: "Audio, Video and Household Appliances," subcategory: **"Housings" and "Power Supplies"** in subcategory: "Computer Components,"	6%	7.38%
"Electronics" (subcategory: **"Laptops," "PCs," "Pre-paid," "Humidifiers," "Steam Stations," "Espresso Machines," "Depilators," "Food Processors," "Projectors," "TV Sets,"** subcategory: **"RAM Memory"** in category: "Laptop Parts," subcategory: **"Portable Disks and Memory,"** except subcategory: "Cases and Shelves," subcategory: **"Servers and Accessories,"**	2%	2.46%

subcategory: **"Computer Components,"** except for the subcategories listed above)		
"Business and Services" (except for the subcategories listed above and below)	10%	12.3%
"Business and Services" (subcategory: **"Energy Industry,"** subcategory: **"Polygraphy"** in category: "Industry," subcategory: **"Machinery and Equipment,"** except subcategory: "Kitchens" and "Cleaning Machines," subcategory: **"Construction,"** except subcategory: **"Construction Chemicals," "Styrofoam Cutting," "Materials and Accessories," "Work at Heights," "Land Surveying Equipment," "Temporary Facilities"**)	7.5% up to EUR 54	9.23% up to EUR 66.42
"Business and Services" (subcategory: **"Online Courses," "Professional Cleaning Equipment,"** subcategory: **"Kitchens"** and **"Cleaning Machines"** in subcategory: "Food Service")	4.50%	5.54%
"Collections and Art" (except for the subcategories listed above and below)	10% up to EUR 44	12.3% up to EUR 54.12
"Collections and Art" (subcategory: "**Handmade**," except subcategory: "Handmade Items")	13%	15.99%
"Collections and Art" (subcategory: "**Collectible Gold Coins**," "**Investment Products**")	3% up to EUR 6	3.69% up to EUR 7.38
"Culture and Entertainment" (except for the subcategories listed below)	8.5%	10.46%
"Culture and Entertainment" (subcategory: "**Games**," except subcategories: "Minature Wargames," "Role-playing (RPG)," "Card Games," "Board Games," "Traditional," subcategory: "**Codes and Vouchers**,"	6.5% up to EUR 22	8% up to EUR 27.06

except for the subcategory "Games," subcategory: "**Instruments**")		
"Culture and Entertainment" (subcategory: "Elementary and High School Textbooks"), "**Audiobooks - mp3**," "**Ebooks**," subcategory: "**Games**" in category "Codes and Vouchers")	4.5%	5.54%
"Fashion" (except for the subcategories listed above and below)	the amount of the sales commission depends on the final price: up to EUR 25 11%, over EUR 25: EUR 2.75 + 6% on the surplus over EUR 25	the amount of the sales commission depends on the final price: up to EUR 25 13.53%, over EUR 25: EUR 3.38 + 7.38% on the surplus over EUR 25
"Automotive" (except for the subcategories listed above and below)	8.5% up to EUR 24 with the condition parameter "New", 12% up to EUR 24 applies to all Offers except those marked with the condition parameter "New"	10.46% up to EUR 29.52 with the condition parameter "New", 14.76% up to EUR 29.52 applies to all Offers except those marked with the condition parameter "New"
"Automotive" (subcategory: "**Vacuum Cleaners**," "**Grinders**," "**Drills and Screwdrivers**," "**Engine Oils**") , subcategory: "**Complete Engines**" in subcategory: "Car Parts," subcategory: "**Differentials**," "**Drive Axles**," "**Complete Gearboxes**".)	6% up to EUR 24	7.38% up to EUR 29.52
"Automotive" (subcategory: "**Fuels**," "**Garage Services**," subcategory: "**Tires and Rims**," except subcategory: "Accessories")	4.5% up to EUR 24	5.54% up to EUR 29.52
"Sports and Travel" (except for the subcategories listed above and below)	11%	13.53%

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

"Sports and Travel" (subcategory: "Parts" in subcategory: "Bicycles and Accessories," subcategory: "Gym and Fitness," except subcategory: "Supplements and Nutrients," and "Training Towels," subcategory: "Boats and Rafts"; "Travel Refrigerators" in subcategory: "Travel")	10% up to EUR 24	12.3% up to EUR 29.52
"Sports and Travel" (subcategory: "**Electronic Equipment**," "**Optics**," "**Supplements and Nutrients**," "**Winter Sports**")	8%	9.84%
"Sports and Travel" (subcategory: "**Electric Scooters**," "**Electric Skateboards**," subcategory: "**Bikes**," except subcategory: "Kids")	7.5% up to EUR 24	9.23% up to EUR 29.52
"Sports and Travel" (subcategory: "**Sports Electronics**")	5%	6.15%
"Supermarket" (except for the subcategories listed above and below)	10%	12.30%
"**Supermarket**" (subcategory: "**Food**" and "**Treats**" in subcategories: "Dogs" and "Cats")	6%	7.38%
"Supermarket" (subcategory: "**Tea and Infusions**," "**Coffee**," "**Drinks and Accessories**," "**Sweets, Snacks, Desserts**," "**Wine and Non-Alcoholic Beverages**," "**Yerba Mate and Accessories**," "**Meat and Lunch Meats**," "**Dairy and Eggs**," "**Baked Goods**," "**Fish and Seafood**," "**Fruit and Vegetables**")	5%	6.15%
"Beauty" (subcategory: "Appliances," "Fragrance," "Care")	10%	12.30%
"Beauty" (subcategory: "**Appliances**," "**Fragrance**," "**Care**")	8%	9.84%
"Health" (except for the subcategories listed above and below)	10%	12.30%

"Health" (subcategory: "**Erotica**," except subcategory: "Erotic Lingerie and Clothing," "Erotic Shoes")	13%	15.99%
"Health" (subcategory: "**Dermatological Cosmetics**," "**Irrigators**," "**Brushes/Toothbrush**")	6%	7.38%
"Health" (subcategory: "**Air Purifiers and Humidifiers**")	2%	2.46%
All "**Other**" categories	17%	20.91%

6. When concluding the agreement as part of the Transaction, a unit transaction fee of EUR 0,22 gross (EUR 0,18 net), will be added except category: "Collections". For Offers published by an Account with an active Subscription at the moment of concluding the agreement, the fee referred to in the previous sentence will not be charged.

SECTION 4. FEES FOR ADDITIONAL OPTIONS (ALLEGRO.SK)

1. The User may choose additional options to define a special way the page featuring the Offer is presented and promoted on Allegro.

2. The fee for each additional option is charged once the Offer is listed and if a given option is selected later — once it is applied.

3. Fees for additional options are collected on the general terms described in sub-paragraph A below.

4. Fees for additional options will be charged on a cyclical basis, in accordance with the price list presented below.

5. Additional services: packing a product as a gift, changing the direction of the door opening, bringing it into the house, assembling, setting up, preparing for work, and collection of used equipment are exempted from listing fees and sales commission.

6. For providing the Subscription service, Allegro will charge the User, for each commenced 30-day period, a fee as per the price list specified below:

Subject Matter of the Agreement	**Net fee**	**Gross fee**

Basic Subscription	EUR 8.12/30 days	EUR 9.99/30 days
Professional Subscription	EUR 36.58/30 days	EUR 44.99/30 days
Expert Subscription	EUR 536.59/30 days	EUR 660/30 days

SECTION 5. DELIVERY AND ADDITIONAL SERVICES COSTS (ALLEGRO.SK)

1. **Allegro – Delivery Service — International shipments — fees for Services and Additional Services**

a. The Delivery Service referred to in Appendix No. 16 of the Allegro Terms & Conditions, performed by DPD Polska sp. z o.o., which provides Services that include the following delivery options:

- **Allegro DPD Courier Slovakia**
- **Allegro DPD Courier Slovakia – payment on delivery**
- **Allegro DPD Pickup Slovakia**
- **Allegro DPD Parcel Lockers Slovakia**

b. Fees for Sellers for the Services performed on the basis of the Delivery Service and the Services provided as part of Allegro Smart! Service are as follows:

Name of service	**Service code**
Allegro DPD Courier Slovakia up to 10 kg	**DPD_EKSPORT_P1_KURIER_SLOWACJA**
Order value in range	**Gross fee under Allegro Smart!**

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

EUR 8.90 – 12.89 gross	EUR 0.79 – for each parcel
EUR 12.90 – 15.89 gross	EUR 0.79 – for each parcel
EUR 15.90 – 21.89 gross	EUR 0.79 – for each parcel
EUR 21.90 – 29.89 gross	EUR 1.19 – for each parcel
EUR 29.90 – 49.89 gross	EUR 1.99 – for the first parcel, for each additional parcel EUR 1.19 gross
od EUR 49.90 gross	EUR 2.59 – for the first parcel, for each additional parcel EUR 1.19 gross
Order value in range	**Gross fee under the Delivery Service**
Regardless of the order value	EUR 3.49 for each parcel

Service name	**Service code**
Allegro DPD Parcel Lockers Slovakia up to 10 kg	**DPD_EKSPORT_P2_PUNKTY_SLOWACJA**
Value of order in the range	**Gross charge as part of Allegro Smart!**
EUR 8.90 - 12.89 gross	EUR 0.39 - for each parcel
EUR 12.90 - 15.89 gross	EUR 0.49 - for each parcel
EUR 15.90 - 21.89 gross	EUR 0.69 - for each parcel
EUR 21.90 - 29.89 gross	EUR 0.89 - for each parcel
EUR 29.90 - 49.89 gross	EUR 1.49 - for the first parcel, and EUR 0.89 gross for each additional parcel
From EUR 49.90 gross	EUR 1.99 - for the first parcel, and EUR 0.89 gross for each additional parcel
Value of order in the range	**Gross charge as part of Delivery Service**
Regardless of the order	EUR 2.39 for each parcel

Service name	Service code
Allegro DPD Parcel Lockers Slovakia up to 10 kg	**DPD_EKSPORT_P2_PUNKTY_SLOWACJA**
Value of order in the range	**Gross charge as part of Allegro Smart!**
EUR 8.90 - 12.89 gross	EUR 0.39 - for each parcel
EUR 12.90 - 15.89 gross	EUR 0.49 - for each parcel
EUR 15.90 - 21.89 gross	EUR 0.69 - for each parcel
EUR 21.90 - 29.89 gross	EUR 0.89 - for each parcel
EUR 29.90 - 49.89 gross	EUR 1.49 - for the first parcel, and EUR 0.89 gross for each additional parcel
From EUR 49.90 gross	EUR 1.99 - for the first parcel, and EUR 0.89 gross for each additional parcel
Value of order in the range	**Gross charge as part of Delivery Service**
Regardless of the order	EUR 2.39 for each parcel

Parcels handled as part of the international **Allegro DPD Courier** service should have the following standard parameters:

- a standard parcel is a rectangular one with no oversized elements;
- maximum weight of a single parcel: 31.5 kg;
- longest side: 175 cm (maximum height);
- maximum dimensions (2 x width + 2 x length + height) <= 300 cm

Parcels handled as part of the international **Allegro DPD Pickup Slovakia** service should meet the following standard parameters:

- a standard parcel is rectangular with no oversized elements

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

- maximum weight of a single parcel: 20 kg
- longest side: 100 cm (maximum height)
- maximum dimensions (2x width + 2x length + height) < = 250 cm

Parcels handled as part of the international **Allegro DPD Parcel Lockers Slovakia** service should meet the following standard parameters:

- a standard package is rectangular with no oversized elements
- maximum weight of a single parcel: 20 kg
- Maximum dimension 55 x 44 x 59 [cm].

Parcels sent by the Seller that fail to meet the standard parameters specified above will be subject to additional fees listed in the Additional Services price list.

c. All fees for Additional Services related closely to the Service referred to in sub-paragraph (b) above shall be paid by the Seller in accordance with the table below:

Additional Service	**Billing code**	**Gross fee**
POD (not exceeding EUR 3,320)	DPD_EKSPORT_P2_KURIER_POBRANIE	0,99 EUR
Surcharge for **Allegro DPD Courier Slovakia** service for a parcel weighing over 10 to 20 kg (real or dimensional weight)	DPD_EKSPORT_N1_KURIER_NADWAGA_10_20_SLOWACJA	EUR 3.99
Surcharge for **Allegro DPD Courier Slovakia** service for a parcel weighing over 20 to 31.5 kg (real or dimensional weight)	DPD_EKSPORT_N2_KURIER_NADWAGA_20_31_5_SLOWACJA	EUR 5.99

Surcharge for parcels weighing more than 10kg up to 20kg for **Allegro DPD Pickup Slovakia and Allegro DPD Parcel Lockers Slovakia**	DPD_EKSPORT_N1_PUNKTY_NADWAGA_10_20_SLOWACJA	EUR 2.19
Pick-up order placed through DPD Contact Center (telephone or email)	DPD_EKSPORT_N3_ZLECENIE_ODBIORU	Included in the Service price
Empty vehicle (pick-up scheduled, but the package has not been handed over to the courier)	DPD_EKSPORT_N4_PUSTY_PODJAZD	Included in the Service price
Return to sender	DPD_EKSPORT_N5_ZWROT_DO_NADAWCY	EUR 3.49
Exceeding technical limits (1)	DPD_EKSPORT_N6_PRZEKROCZENIE_OGRANICZEN_TECHNICZNYCH	EUR 39.99
Additional parcel protection over PLN 1,000 and no more than PLN 2,000	DPD_EKSPORT_U1_DODATKOWA_OCHRONA_DO_2000	EUR 0.49
Additional parcel protection up to PLN 3,000	DPD_EKSPORT_U2_DODATKOWA_OCHRONA_DO_3000	EUR 0.79

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Additional parcel protection up to PLN 4,000	DPD_EKSPORT_U3_DODATKOWA_OCHRONA_DO_4000	EUR 0.99
Additional parcel protection up to PLN 5,000	DPD_EKSPORT_U4_DODATKOWA_OCHRONA_DO_5000	EUR 1.49
Additional parcel protection up to PLN 10,000	DPD_EKSPORT_U5_DODATKOWA_OCHRONA_DO_10000	EUR 11.99
Additional package protection up to PLN 20,000	DPD_EKSPORT_U6_DODATKOWA_OCHRONA_DO_20000	EUR 11.99
Additional parcel protection up to PLN 50,000	DPD_EKSPORT_U7_DODATKOWA_OCHRONA_DO_50000	EUR 29.99
Non-standard parcel (2)	DPD_EKSPORT_N7_PACZKA_NIESTANDARDOWA	EUR 39.99
Pick-up confirmation/Delivery confirmation (electronic version/upon request)	DPD_EKSPORT_N12_POTWIERDZENIE_ELEKTRONICZNE	EUR 3.99
Pick-up confirmation/Delivery confirmation (paper	DPD_EKSPORT_N13_POTWIERDZENIE_PAPIEROWE	EUR 3.99

version/upon request)		

1) Exceeding technical limits:

For **Allegro Courier DPD Slovakia** service:

- parcel longer than 175 cm; or
- girth of more than 300 cm; or
- heavier than 31.5 kg (actual or dimensional weight)

For **Allegro DPD Pickup Slovakia** service:

- a parcel longer than 100 cm; or
- a parcel whose sum of dimensions (2x width + 2x length + height) exceeds 250 cm; or
- heavier than 20 kg (actual or dimensional weight).

For **Allegro DPD Parcel Lockers Slovakia** service:

- a parcel larger than 55 x 44 x 59 [cm].
- heavier than 20 kg (actual or dimensional weight).

2) Non-standard package means any package that meets at least one of the following criteria:

- the shape makes it impossible to use the sorter for automatic sorting purposes; or
- the shape is cylindrical, round, or oval (e.g., tube, fabric roll); or
- the shape is irregular (this includes packages that are not placed in regular-shaped boxes); or
- there are any elements extending beyond the regular shape; or the packaging material (e.g., rubber) prevents normal operations of the sorter; or
- the package contains tires that are not packed in accordance with DPD guidelines; or
- the package is made up of two parts that form an irregular whole.

d. Fees for Services and Additional Services will be added to the Seller's bill in the month in which they are performed, or in subsequent months, depending on when the Company becomes aware of the basis for charging such fees.

2. **Allegro – Delivery Service — International shipments — fees for Services and Additional Services**

a. The Delivery Service referred to in Appendix No. 16 of the Allegro Terms & Conditions, performed by DHL Parcel Polska Sp. z o.o., which provides Services that include the following delivery options:

- **Allegro DHL Courier Slovakia**
- **Allegro DHL Courier Slovakia - payment on delivery**

b. Fees for Sellers for the Services performed on the basis of the Delivery Service and the Services provided as part of Allegro Smart! Service are as follows:

Name of service	**Service code**
Allegro DHL Courier Slovakia. Home delivery up to 10 kg - Slovakia	**DHL_EKSPORT_P1_KURIER_SLOWACJA**
Order value in range	**Gross fee under Allegro Smart!**
EUR 8.90 – 12.89 gross	EUR 0.79 – for each parcel
EUR 12.90 – 15.89 gross	EUR 0.79 – for each parcel
EUR 15.90 – 21.89 gross	EUR 0.79 – for each parcel
EUR 21.90 – 29.89 gross	EUR 1.19 – for each parcel
EUR 29.90 – 49.89 gross	EUR 1.99 – for the first parcel, for each additional parcel EUR 1.19 gross
od EUR 49.90 gross	EUR 2.59 – for the first parcel, for each additional parcel EUR 1.19 gross
Order value in range	**Gross fee under the Delivery Service**
Regardless of the order value	EUR 3.49 for each parcel

Parcels handled as part of the international **Allegro DHL Courier** service should have the following standard parameters:

Parcel weight and dimensions (including packaging):

- single-element parcels with a maximum weight of 31.5 kg not placed on a pallet
- maximum dimensions of a standard parcel 120 x 60 x 60 cm — if any of the sides exceeds the dimensions listed, an additional fee is charged for a non-standard element
- minimum parcel dimensions 15 x 11 x 1 cm
- maximum length of the parcel 200 cm
- the maximum circumference of the parcel cannot exceed 360 cm
- the circumference of the parcel is calculated as 1 x length + 2 x width + 2 x height

Parcels that do not meet the standard dimensions referred to above and shipped by the Seller will be subject to additional fees resulting from fees for Additional Services.

c. All Additional Services strictly relating to the Service referred to in sub-paragraph (b). above are paid by the Seller as per the table below:

Additional service	**Billing code**	**Gross fee**
POD (not exceeding EUR 1,500)	DHL_EKSPORT_P2_KURIER_POBRANIE	EUR 0.99
Allegro DHL Courier Slovakia - fee for a parcel weighing over 10kg to 20kg	DHL_EKSPORT_N1_KURIER_NADWAGA_10_20_SSLOWACJA	EUR 3.99
Allegro DHL Courier Slovakia - fee for a parcel weighing over 20kg to 31.5kg	DHL_EKSPORT_N2_KURIER_NADWAGA_20_31_5_SLOWACJA	EUR 5.99

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Allegro DHL Courier Export – additional fee for the spatial weight of parcels for each element with a spatial weight from 31.5 kg to 50 kg	DHL_EKSPORT_N6_PRZEKROCZONA_WAGA_WOLUMETRYCZNA_31_5	EUR 0.99
Allegro DHL Courier Export – additional fee for the spatial weight of parcels for each element with a spatial weight from 50 kg to 110 kg	DHL_EKSPORT_N7_PRZEKROCZONA_WAGA_WOLUMETRYCZNA_50	EUR 4.99
Allegro DHL Courier Export – additional fee for the spatial weight of parcels for each element with a spatial weight of more than 110 kg	DHL_EKSPORT_N8_PRZEKROCZONA_WAGA_WOLUMETRYCZNA_110	EUR 14.99
Allegro DHL Export – fee for non-standard parcel	DHL_EKSPORT_N5_PACZKA_NIESTANDARDOWA	EUR 35.99
Return to sender	DHL_EKSPORT_N5_ZWROT_DO_NADAWCY	EUR 3.49
Pickup order (phone or email)	DHL_EKSPORT_N3_ZLECENIE_ODBIORU	Included in the Service price

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Empty vehicle without releasing parcels (concerning ordering a courier and not releasing parcels)	DHL_EKSPORT_N4_PUSTY_PODJAZD	Included in the Service price
Additional package protection up to PLN 10,000	DHL_EKSPORT_U5_DODATKOWA_OCHRONA_DO_10000	EUR 3.99
Additional package protection up to PLN 20,000	DHL_EKSPORT_U6_DODATKOWA_OCHRONA_DO_20000	EUR 11.99
Additional package protection up to PLN 50,000	DHL_EKSPORT_U7_DODATKOWA_OCHRONA_DO_50000	EUR 29.99

e. The Services and Additional Services fees will be charged to the Seller's account in the month in which they were provided or in the following months after the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

3. **Allegro – Delivery Service — International shipments — fees for Services and Additional Services performed by Packeta Poland sp. z o.o.**

a. The Delivery Service referred to in Appendix No. 16 of the Allegro Terms & Conditions, performed by Packeta Poland sp. z o.o. (in Czechia as Zásilkovna), which provides Services that include the following delivery options:

- **Allegro Dispatch from Poland to Slovakia — Packeta Pick-up Point**
- **Allegro Dispatch from Poland to Slovakia — Pick-up Point Packeta payment on delivery**
- **Allegro Dispatch from Poland to Slovakia — Packeta Parcel Lockers**
- **Allegro Dispatch from Poland to Slovakia — Packeta Parcel Lockers payment on delivery**
- **Allegro Dispatch from Czechia to Slovakia — Zásilkovna Pick-up Point**
- **Allegro Dispatch from Czechia to Slovakia — Pick-up Point Zásilkovna payment on delivery**

- **Allegro Dispatch from Czechia to Slovakia — Zásilkovna Parcel Lockers**
- **Allegro Dispatch from Czechia to Slovakia - Zásilkovna Parcel Lockers payment on delivery**

b. Fees for Sellers for the Services performed on the basis of the Delivery Service and the Services provided as part of Allegro Smart! Service are as follows:

Name of service	**Service code**
Allegro Dispatch from Poland to Slovakia — Packeta Pick-up Point	**PACKETA_P1_PUNKTY_SK**
Order value in range	**Gross fee under Allegro Smart!**
EUR 8.90 – 12.89 gross	EUR 0.39 – for each parcel
EUR 12.90 – 15.89 gross	EUR 0.49 – for each parcel
EUR 15.90 – 21.89 gross	EUR 0.69 – for each parcel
EUR 21.90 – 29.89 gross	EUR 0.89 – for each parcel
EUR 29.90 – 49.89 gross	EUR 1.49 – for the first parcel, for each additional parcel EUR 0.89 gross
od EUR 49.90 gross	EUR 1.99 – for the first parcel, for each additional parcel EUR 0.89 gross
Order value in range	**Gross fee under the Delivery Service**
Regardless of the order value	EUR 2.39 for each parcel

Name of service	**Service code**
Allegro Dispatch from Poland to Slovakia — Packeta Parcel Lockers	**PACKETA_P1_PUNKTY_SK**
Order value in range	**Gross fee under Allegro Smart!**
EUR 8.90 – 12.89 gross	EUR 0.39 – for each parcel

EUR 12.90 – 15.89 gross	EUR 0.49 – for each parcel
EUR 15.90 – 21.89 gross	EUR 0.69 – for each parcel
EUR 21.90 – 29.89 gross	EUR 0.89 – for each parcel
EUR 29.90 – 49.89 gross	EUR 1.49 – for the first parcel, for each additional parcel EUR 0.89 gross
od EUR 49.90 gross	EUR 1.99 – for the first parcel, for each additional parcel EUR 0.89 gross
Order value in range	**Gross fee under the Delivery Service**
Regardless of the order value	EUR 2.39 for each parcel

Name of service	**Service code**
Allegro Dispatch from Czechia to Slovakia — Zásilkovna Pick-up Point	**PACKETA_P4_PUDO_CZ_SK**
Order value in range	**Gross fee under Allegro Smart!**
EUR 8.90 – 12.89 gross	EUR 0.39 – for each parcel
EUR 12.90 – 15.89 gross	EUR 0.49 – for each parcel
EUR 15.90 – 21.89 gross	EUR 0.69 – for each parcel
EUR 21.90 – 29.89 gross	EUR 0.89 – for each parcel
EUR 29.90 – 49.89 gross	EUR 1.49 – for the first parcel, for each additional parcel EUR 0.89 gross
od EUR 49.90 gross	EUR 1.99 – for the first parcel, for each additional parcel EUR 0.89 gross
Order value in range	**Gross fee under the Delivery Service**
Regardless of the order value	EUR 2.39 for each parcel

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Name of service	Service code
Allegro Dispatch from Czechia to Slovakia — Zásilkovna Parcel Lockers	**PACKETA_P4_PUDO_CZ_SK**
Order value in range	**Gross fee under Allegro Smart!**
EUR 8.90 – 12.89 gross	EUR 0.39 – for each parcel
EUR 12.90 – 15.89 gross	EUR 0.49 – for each parcel
EUR 15.90 – 21.89 gross	EUR 0.69 – for each parcel
EUR 21.90 – 29.89 gross	EUR 0.89 – for each parcel
EUR 29.90 – 49.89 gross	EUR 1.49 – for the first parcel, for each additional parcel EUR 0.89 gross
od EUR 49.90 gross	EUR 1.99 – for the first parcel, for each additional parcel EUR 0.89 gross
Order value in range	**Gross fee under the Delivery Service**
Regardless of the order value	EUR 2.39 for each parcel

Parcels handled as part of the international service Allegro Dispatch from Poland to Slovakia – Packeta Pick-up Point and Allegro Dispatch from Poland to Slovakia – Packeta Parcel Lockers should have the following standard parameters:

- a standard parcel is a rectangular one with no oversized elements;
- maximum weight of a single parcel: 15 kg
- longest side: 120 cm (maximum height)
- maximum dimensions: sum of three sides less than or equal to 150 cm (e.g., 60 x 40 x 50 cm)

Parcels that do not meet the standard dimensions referred to above, sent by the Seller, will be subject to additional fees resulting from fees for Additional Services and will be returned to the sender in accordance with the price list contained in sub-paragraph (c).

c. All fees for Additional Services related closely to the Service referred to in sub-paragraph (b) above shall be paid by the Seller in accordance with the table below:

Additional Service	CODE	Gross fee
POD (not exceeding EUR 700)	PACKETA_N1_POBRANIE	EUR 0.99
Parcel exceeding the maximum dimensions (maximum side length 120 cm, the sum of the dimensions of three sides maximum 150 cm)	PACKETA_N2_PACZKA_PONAD_WYMIAR	EUR 4.99
Return to sender	PACKETA_N3_ZWROT	EUR 2.39

Oversized parcels are parcels exceeding the dimensions and weight listed in sub-paragraph (b).

d. Fees for Services and Additional Services will be added to the Seller's bill in the month in which they are performed, or in subsequent months, depending on when the Company becomes aware of the basis for charging such fees.

4. **Allegro — Delivery Service — Packeta — Fees for Services and Additional Services**

a. The Delivery Service, as referred to in Appendix No. 16 of the Allegro Terms & Conditions, is provided by the Service Provider, Packeta Poland sp. z o.o., who provides the Services as part of the following delivery options:

- **Allegro Packeta Pick-up Point**
- **Allegro Packeta Pick-up Point payment on delivery**
- **Allegro Packeta Parcel Lockers**
- **Allegro Packeta Parcel Lockers payment on delivery**

b. The fees for Sellers for the Services provided based on the Delivery Service and the Services provided as part of Allegro Smart! Service are as follows:

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Name of service	Service code
Allegro Packeta Pick-up Point	**PACKETA_P3_PUDO_SK**
Order value in range	**Gross fee under Allegro Smart!**
EUR 8.90 – 12.89 gross	EUR 0.39 – for each parcel
EUR 12.90 – 15.89 gross	EUR 0.49 – for each parcel
EUR 15.90 – 21.89 gross	EUR 0.69 – for each parcel
EUR 21.90 – 29.89 gross	EUR 0.89 – for each parcel
EUR 29.90 – 49.89 gross	EUR 1.49 – for the first parcel, for each additional parcel EUR 0.89 gross
od EUR 49.90 gross	EUR 1.99 – for the first parcel, for each additional parcel EUR 0.89 gross
Order value in range	**Gross fee under the Delivery Service**
Regardless of the order value	EUR 2.39 for each parcel

Name of service	Service code
Allegro Packeta Parcel Lockers	**PACKETA_P3_PUDO_SK**
Order value in range	**Gross fee under Allegro Smart!**
EUR 8.90 – 12.89 gross	EUR 0.39 – for each parcel
EUR 12.90 – 15.89 gross	EUR 0.49 – for each parcel
EUR 15.90 – 21.89 gross	EUR 0.69 – for each parcel
EUR 21.90 – 29.89 gross	EUR 0.89 – for each parcel
EUR 29.90 – 49.89 gross	EUR 1.49 – for the first parcel, for each additional parcel EUR 0.89 gross
od EUR 49.90 gross	EUR 1.99 – for the first parcel, for each additional parcel EUR 0.89 gross

Order value in range	Gross fee under the Delivery Service
Regardless of the order value	EUR 2.39 for each parcel

Parcels handled as part of the **Allegro Packeta Pick-up Point** and **Allegro Packeta Parcel Lockers** should meet the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 15 kg
- longest side: 120cm (maximum height)
- maximum dimensions: the sum of the dimensions of three sides less than or equal to 150 cm (e.g., 60 x 40 x 50cm)

c. All Additional Services strictly relating to the Service referred to in sub-paragraph b. above are paid by the Seller as per the table below:

Additional services and fees	Billing code	Gross fee
POD (not exceeding EUR 700)	PACKETA_N1_COD	EUR 0.99
Parcel exceeding the maximum dimensions (maximum side length: 120cm, the sum of the dimensions of the three sides: max. 150cm)	PACKETA_N2_OVERSIZE	EUR 4.99
Return to sender	PACKETA_N3_RETURN	EUR 2.39

Oversized parcels are parcels exceeding dimensions and the weight listed in subparagraph (b).

d. The fees for the Services and Additional Services will be charged to the Seller's account in the month in which they were provided or in the following months after the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

5. **Allegro – Delivery Service — International shipments — fees for Services and Additional Services performed by Direct Parcel Distribution CZ s.r.o.**

a. The Delivery Service referred to in Appendix No. 16 of the Allegro Terms & Conditions, performed by Direct Parcel Distribution CZ s.r.o., which provides Services that include the following delivery options:

- **Allegro Courier DPD Slovakia**
- **Allegro Courier DPD Slovakia – payment on delivery**
- **Allegro DPD Pickup Slovakia**
- **Allegro DPD Parcel Lockers Slovakia**

b. Fees for Sellers for the Services performed on the basis of the Delivery Service and the Services provided as part of Allegro Smart! Service are as follows:

Name of service	**Service code**
Allegro Courier DPD Slovakia up to 20 kg	**DPD_P1_COURIER**
Order value in range	**Gross fee under Allegro Smart!**
EUR 8.90 – 12.89 gross	EUR 0.79 – for each parcel
EUR 12.90 – 15.89 gross	EUR 0.79 – for each parcel
EUR 15.90 – 21.89 gross	EUR 0.79 – for each parcel
EUR 21.90 – 29.89 gross	EUR 1.19 – for each parcel
EUR 29.90 – 49.89 gross	EUR 1.99 – for the first parcel, for each additional parcel EUR 1.19 gross
od EUR 49.90 gross	EUR 2.59 – for the first parcel, for each additional parcel EUR 1.19 gross
Order value in range	**Gross fee under the Delivery Service**
Regardless of the order value	EUR 3.49 for each parcel

Service name	**Service code**

Allegro DPD Pickup Slovakia up to 20 kg	**DPD_P2_PUDO**
Value of order in the range	**Gross charge as part of Allegro Smart!**
EUR 8.90 - 12.89 gross	EUR 0.39 - for each parcel
EUR 12.90 - 15.89 gross	EUR 0.49 - for each parcel
EUR 15.90 - 21.89 gross	EUR 0.69 - for each parcel
EUR 21.90 - 29.89 gross	EUR 0.89 - for each parcel
EUR 29.90 - 49.89 gross	EUR 1.49 - for the first parcel, and EUR 0.89 gross for each additional parcel
From EUR 49.90 gross	EUR 1.99 - for the first parcel, and EUR 0.89 gross for each additional parcel
Value of order in the range	**Gross charge as part of Delivery Service**
Regardless of the order	EUR 2.39 for each parcel

Service name	Service code
Allegro DPD Parcel Lockers Slovakia up to 20 kg	**DPD_P2_PUDO**
Value of order in the range	**Gross charge as part of Allegro Smart!**
EUR 8.90 - 12.89 gross	EUR 0.39 - for each parcel
EUR 12.90 - 15.89 gross	EUR 0.49 - for each parcel
EUR 15.90 - 21.89 gross	EUR 0.69 - for each parcel
EUR 21.90 - 29.89 gross	EUR 0.89 - for each parcel
EUR 29.90 - 49.89 gross	EUR 1.49 - for the first parcel, and EUR 0.89 gross for each additional parcel
From EUR 49.90 gross	EUR 1.99 - for the first parcel, and EUR

	0.89 gross for each additional parcel
Value of order in the range	**Gross charge as part of Delivery Service**
Regardless of the order	EUR 2.39 for each parcel

Parcels handled as part of the international service **Allegro Courier DPD Slovakia** should have the following standard parameters:

- a standard parcel is a rectangular one with no oversized elements;
- maximum weight of a single parcel: 31.5 kg
- longest side: 175 cm (maximum height)
- maximum dimensions (2x width + 2x length + height) <= 300cm

Parcels that do not meet the standard dimensions referred to above, sent by the Seller, will be subject to additional fees resulting from fees for Additional Services.

c. All fees for Additional Services related closely to the Service referred to in sub-paragraph (b) above shall be paid by the Seller in accordance with the table below:

Additional Service	**CODE**	**Gross fee**
Gross surcharge for parcels **Allegro Courier DPD Slovakia** weighing over 20 kg up to 31.5 kg	DPD_N1_COURIER_CZ_SK_20_31_5	EUR 2.99
Fee for non-standard parcel	DPD_N3_OVERSIZE	EUR 32.99
POD (not exceeding EUR 3,320)	DPD_N4_COD_COURIER	EUR 0.99

Insurance over CZK 50,000	DPD_U1_INSURANCE	0.70%

Non-standard parcel – any parcel that meets at least one of the following criteria:

For **Allegro Courier DPD Slovakia** service:

- parcels heavier than 31.5 kg
- parcels whose longest edge exceeds 175 cm or parcels with summed dimensions (2 x width + 2 x height + length) exceeding 300 cm
- parcels that do not fit on the conveyor belt due to their size, weight or packaging method
- parcels wrapped in black foil or other black packaging
- parcels that do not have the compact shape of a block, cube or polygonal tube or envelope.

For **Allegro DPD Pickup Slovakia** service:

- a parcel longer than 100 cm; or
- a parcel whose sum of dimensions (2x width + 2x length + height) exceeds 250 cm; or
- heavier than 20 kg (actual or dimensional weight)
- parcels that do not fit on the conveyor belt due to their size, weight or packaging method
- parcels wrapped in black foil or other black packaging
- parcels that do not have the compact shape of a block, cube or polygonal tube or envelope.

For **Allegro DPD Parcel Lockers Slovakia** service:

- a parcel larger than 55 x 44 x 59 [cm].
- heavier than 20 kg (actual or dimensional weight)
- parcels that do not fit on the conveyor belt due to their size, weight or packaging method
- parcels wrapped in black foil or other black packaging
- parcels that do not have the compact shape of a block, cube or polygonal tube or envelope.

Goods excluded from transportation are listed in Partners Terms and Conditions: https://www.dpd.com/cz/en/general-terms-and-conditions/

d. Fees for Services and Additional Services will be added to the Seller's bill in the month in which they are performed, or in subsequent months, depending on when the Company becomes aware of the basis for charging such fees.

6. **Allegro — Delivery Service — DPD — Fees for Services and Additional Services**

a. The Delivery Service referred to in Appendix No. 16 to the Allegro Terms & Conditions provided by a Service Provider Direct Parcel Distribution SK s.r.o., which provides the Services as part of the following delivery options:

- **Allegro DPD Courier**
- **Allegro DPD Courier Payment on Delivery**
- **Allegro DPD Pickup**
- **Allegro DPD Pickup Payment on Delivery**
- **Allegro DPD Parcel Locker**
- **Allegro DPD Parcel Locker Payment on Delivery**

b. Seller fees for Services provided on the basis of the Delivery Service and Services provided as part of Allegro Smart! are as follows:

Name of service	**Service code**
Allegro DPD Courier (gross fee for parcels up to 31.5 kg)	**DPD_P1_COURIER**
Order value in the range	**Gross fee — Allegro Smart!**
EUR 8.90-12.89 gross	EUR 0.79 for each parcel
EUR 12.90-15.89 gross	EUR 0.79 for each parcel
EUR 15.90-21.89 gross	EUR 0.79 for each parcel
EUR 21.90-29.89 gross	EUR 1.19 for each parcel
EUR 29.90-49.89 gross	EUR 1.99 for each parcel EUR 1.19 gross for each additional parcel

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

from EUR 49.90 gross	EUR 2.59 for each parcel EUR 1.19 gross for each additional parcel
Order value in the range	**Gross fee for the parcel**
Regardless of the order value	EUR 3.49 for each parcel

Name of service	Service code
Allegro DPD Pickup	**DPD_P2_PUP**
Order value in the range	**Gross fee — Allegro Smart!**
EUR 8.90-12.89 gross	EUR 0.39 for each parcel
EUR 12.90-15.89 gross	EUR 0.49 for each parcel
EUR 15.90-21.89 gross	EUR 0.69 for each parcel
EUR 21.90-29.89 gross	EUR 0.89 for each parcel
EUR 29.90-49.89 gross	EUR 1.49 for each parcel EUR 0.89 gross for each additional parcel
from EUR 49.90 gross	EUR 1.99 for each parcel EUR 0.89 gross for each additional parcel
Order value in the range	**Gross fee for the parcel**
Regardless of the order value	EUR 2.39 for each parcel

Name of service	Service code
Allegro DPD Parcel Lockers	**DPD_P3_APM**
Order value in the range	**Gross fee — Allegro Smart!**

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

EUR 8.90-12.89 gross	EUR 0.39 for each parcel
EUR 12.90-15.89 gross	EUR 0.49 for each parcel
EUR 15.90-21.89 gross	EUR 0.69 for each parcel
EUR 21.90-29.89 gross	EUR 0.89 for each parcel
EUR 29.90-49.89 gross	EUR 1.49 for each parcel EUR 0.89 gross for each additional parcel
from EUR 49.90 gross	EUR 1.99 for each parcel EUR 0.89 gross for each additional parcel
Order value in the range	**Gross fee for the parcel**
Regardless of the order value	EUR 2.39 for each parcel

Parcels handled as part of the **Allegro DPD Courier** service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 31.5kg
- longest side: 175 cm (maximum height)
- maximum dimensions (2 x width + 2 x length + height) <= 300 cm

Parcels that do not meet the standard dimensions referred to above, dispatched by the Seller, will be subject to additional fees chargeable for Additional Services.

Parcels handled as part of the Allegro DPD Pickup service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg
- longest side: 100 cm
- maximum dimensions: 2 x length + 2 x width + height < = 250 cm

Parcels handled as part of the Allegro DPD Parcel Lockers service should have the following standard parameters:

- a standard parcel is a parcel in the shape of a regular cuboid from which no oversized elements protrude
- maximum weight of a single parcel: 20 kg
- maximum dimensions: 69 x 58 x 45 cm

c. All Additional Services strictly relating to the Service referred to in sub-paragraph (b) above are paid by the Seller as per the table below:

Additional fees and services	**Code**	**Gross surcharge**
Non-standard parcel fee	DPD_N3_OVERSIZE	EUR 4.99
POD	DPD_N4_COD_COURIER	EUR 0.99

Non-standard parcels — parcels with at least one of the following parameters:

- parcels exceeding the maximum weight indicated for individual services (Allegro DPD Courier; Allegro DPD Pickup; Allegro DPD Parcel Locker)
- parcels whose dimensions exceed the permissible values specified in the descriptions of the above services (Allegro DPD Courier; Allegro DPD Pickup; Allegro DPD Parcel Locker)
- parcels that do not fit on the conveyor belt due to their size, weight, or packing method
- parcels packed in black film or other black packaging
- parcels that do not have a compact shape of a block, cube or polygonal tube or envelope

Goods excluded from transport are listed in the Partner Regulations: https://www.dpd.com/sk/sk/vop/

d. The Fees for Services and Additional Services will be charged to the Seller's account in the month in which they were provided or in the following months after the provision of these services, depending on the date when the Company becomes aware of the basis for charging these fees.

SECTION 6. SETTLEMENTS (ALLEGRO.SK)

A. Settlements of amounts payable

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

1. Settlements for the full scope of services related to ensuring functionality and services available on the Allegro commercial platform (the "Comprehensive Service") are conducted for each User separately for each Marketplace. For this purpose, separate Billing Accounts are created for the User in the appropriate currency for each Marketplace. The Comprehensive Service does not cover services and settlements referred to in Section 5(1)(e) or settlements that are not VAT-taxable ("NoVAT Settlements") referred to in Section 8.

2. Settlement data may be managed upon logging in to the Account; from their Account, each User may view the current and past status of their Billing Accounts (that state the fees and sales commissions charged and the refund amounts to a given Billing Account). Such settlements include a detailed calculation of partial fees that make up the total fee for a given Comprehensive Service and the No-VAT Settlements, as referred to in Section 8.

3. Users are obliged to pay all amounts due to the Company in the appropriate currency, separately for each Billing Account, each time until the 14th day of the next month.

4. Users who receive invoices are obliged to pay the amount payable in the amount and currency indicated in the invoice, irrespective of its amount.

5. A User that does not receive any invoices is obliged to pay the fees due to the Company after the end of a given billing cycle. It is not required to make any payment in case the total amount due as of the end of the month is below EUR 2. In such case, the User shall make a payment charged on a given Billing Account after the end of the month in which the amount due reaches at least EUR 2. However, upon the request of the Company, the User shall be obliged to make a payment within a specific deadline, even if the total balance is below EUR 2.

6. Failure to pay the amount payable within the required time limit may result in the User Accounts functionality being partially or completely disabled. In such a case, the restoration of full Account functionality shall be conditional on the settlement of all amounts payable by the User to the Company.

7. Payments to the Company shall be made to individual bank accounts assigned to each Billing Account. Payment details are available upon logging in to the Account.

8. Payments made by User to the Company settled within a given Billing Account. Initially, payments are credited towards the amounts arising from an invoice that is due and payable. Regarding the User referred to in section 5 above, for receivables arising from the monthly settlement of a given billing cycle. With respect to a single billing cycle, payments made by Users are credited on a pro-rata basis to the Comprehensive Service and No-VAT Settlements. In case the fee due to the Company is made up of several due and payable invoices or monthly settlements of billing cycles, payments made by the User are credited first towards the oldest of them.

B. Overpayments

1. If an overpayment is made to any Billing Account during a billing cycle, the User may request a refund at any time using a form available in the My Allegro > Billing > Settlements with Allegro tab. However, if the User requests a refund of the overpayment, the overpayment under a given Billing Account is first

credited towards the currently charged fees, sales commissions, and Settlements outside VAT, and then towards the fees, sales commissions, Settlements outside VAT and any debts for other Billing Accounts and on other Accounts of a given User. The overpayment between Billing Accounts kept in different currencies is credited according to the exchange rate table of the National Bank of Poland from the day preceding the currency conversion. As a general rule, the overpayment shall be refunded by bank transfer to the entity that made the payment to the account from which the payment was made.

2. Subject to Section 6(B)(1) above, in case of any overpayment within a given Billing Account at the end of a billing cycle, it will be recognized as an advance towards the Comprehensive Service within a given Billing Account (excl. No-VAT Settlements referred to in Section 8) in subsequent billing cycles.

3. In case the advance referred to in section 2 above is available in Billing Account it will be applied in the following order: (a) to cover the adjustment of payments made (taking into account any payments made in a given month), if such an adjustment occurs in a given month; (b) to cover the fees and charges (excl. No-VAT Settlements). If there are no fees and charges on a given Billing Account in a given billing cycle (excl. No-VAT Settlements, as referred to in Section 8), or their total amount is below the overpayment for prior billing cycles (minus adjustments of payments made in the current cycle), and at the same time there are any No-VAT Settlements, the User hereby expresses the intention to change the purpose of the advance and to apply the funds from the overpayment for No-VAT Settlements (at the amount corresponding to the value of No-VAT Settlements or the overpayment value).

4. Debits arising from fees and sales commission charged in a given month for a given Comprehensive Service and No-VAT Settlements shall be first set off within a given Billing Account by the Company against the advance(s) referred to in sections 2 and 3 above, resulting from prior billing cycles. Then, the Company will clear the advances against the payment made or overpayment emerging in the current billing cycle. In such a case, the provisions of section 1 above shall apply accordingly.

5. The funds obtained by the User on a given Billing Account from promotional actions organized by the Company are non-refundable or transferable between Billing Accounts. They can only be used in total for the payment of future fees arising from the services performed for the User as part of Allegro on a given Billing Account.

C. Changes in the amounts of fees and sales commissions

1. Company reserves the right to change the amounts of fees and sales commissions. These changes shall be made following the procedure and the terms set out in the Terms & Conditions.

2. Company reserves the right to reduce fees and sales commissions, from time to time, as part of time-limited special offers — on the terms separately provided for such campaigns.

D. Invoices and notes

1. Business Account Users, to receive invoices, should fill in a relevant form and have their data as provided in the invoicing form verified as true. Invoicing data must correspond to the data provided in

the Account settings. Invoices for subsequent months shall be issued automatically without the need to repeat the actions indicated in the previous sentences — until the User opts out of receiving invoices.

2. Invoices for Users who are natural persons not pursuing an economic activity shall be issued solely upon their request. In such a case, the provisions of sub-paragraph 1 shall apply *mutatis mutandis*.

3. a. A User who is a tax on goods and services (VAT) payer, having a registered address within a European Union Member State other than Poland, is obliged to produce documents to certify its registration as a taxpayer in one of the European Union Member States other than Poland, and fill in a form available at My Allegro > Account > Setting > Account data > Tax information.

Documents to certify a taxpayer's registration and data provided in the form are checked.

b. Users with a registered seat outside Poland, who have a fixed establishment in Poland, as defined in Article 11 section 1 of Council Implementing Regulation (EU) No. 282/2011, should notify the Company, indicating their Polish VAT number. Such notification should be effective starting from the billing cycle during which it is submitted. Submission of such notification will impact the VAT rate applicable to the fees and sales commissions for the services related to the Transaction performed as part of Allegro.

4. Invoices for a given month include amounts payable charged in this month for a given Billing Account in its currency, and they are issued no later than on the 15th day of the next month.

5. The User is obliged to update invoicing data immediately following any change. As regards updates to invoicing data (except for the address and telephone data), such change is possible only if the company has undergone a transformation or its form of legal succession has changed. A change shall be made once documents to certify legal succession are verified as true. The change takes effect starting from the first invoice issued after positive data verification.

6. A default procedure for sending invoices is making them available in electronic form. By accepting the Terms & Conditions, an acceptance is also given for sending (making available) invoices in electronic form, as defined in the applicable regulations on goods and services tax, on the terms described in the Terms & Conditions.

7. To ensure the authenticity of invoices as defined in separate regulations, invoices shall be made available to the User in electronic form solely upon logging into his/her Account, using login and password, in a manner to enable downloading them to the User's IT system.

8. To ensure the integrity of invoices as defined in separate regulations, the invoices made available in electronic form shall be generated as PDF (Portable Document Format) files, secured to prevent any change to the invoice data, in particular:

a. document editing,

b. inserting comments,

c. filling in or signing form fields,

d. document assembly,

e. copying the document contents,

f. extracting pages.

9. Company reserves the right to use other technical solutions in addition to those indicated in paragraphs 7 and 8 above, aimed to ensure the authenticity and integrity of invoices sent (made available) in electronic form.

10. The User may, at any time, withdraw the consent to having invoices sent (made available) in electronic form. The following shall also be deemed a withdrawal of the consent to having invoices sent (made available) in electronic form:

a. The User opting out of receiving VAT invoices (closing the invoice account),

b. Any Party declaring to terminate the Agreement.

11. The User who has withdrawn the consent to having invoices sent (made available) in electronic form may give their consent again.

12. Consent to having invoices sent (made available) in electronic form and a withdrawal of the consent shall have immediate effect.

13. The User who receives VAT invoices sent (made available) in electronic form is obliged to store them in accordance with separate regulations.

14. Company reserves the right to issue and send the User a hard copy invoice, even if the User consented to have invoices sent (made available) in electronic form.

15. Invoices sent (made available) to the User in electronic form shall be available in the User account administrative dashboard for 7 years of the date of issue. Consequently, no copies of electronic invoices are issued.

16. "In minus" amended invoices with VAT are issued by the Company as part of the approval of conditions for reduction of the taxation base, as referred to in Article 29a section 13 of the Goods and Services Tax Act, expressed through the User's acceptance of the Terms & Conditions.

17. If only No-VAT Settlements are subject to documentation in a given settlement period instead of an invoice, the Company shall issue the User an accounting note.

SECTION 7. THE PROCEDURE FOR GRANTING TRANSACTION REBATE (IN CONNECTION WITH SALES COMMISSION COLLECTED OR CHARGED SPECIFIED IN SECTION 3(6)) (ALLEGRO.SK)

1. In particularly justified cases, where the Seller has concluded a sales agreement and the Transaction did not violate the Terms & Conditions, Company may grant a transaction rebate to the Seller in the current billing cycle for the supply of services on a given Marketplace.

2. A transaction rebate is granted within a specific Billing Account in accordance with the rules specified below, depending on the payment method selected by the Buyer:

a. Payment for the purchased Goods made using the payment service specified in Appendix No. 7A and Appendix No. 7B to the Terms & Conditions — for payments marked as "Completed," provided that:

i. The Buyer has withdrawn from the agreement using the form "Return items" available in the "Purchase History" tab, and the Seller has returned the funds using the "Allegro Finance" service, however, if the reason for withdrawal is due to the Seller's fault, the Seller's quality level must be at least Neutral in accordance with Section 10(10.6) of the Terms & Conditions;

ii. The Buyer has withdrawn from the agreement without using the form available in the "Purchase History" tab, and the Seller has returned the funds using the "Allegro Finance" service, if:

- The Seller's quality level is at least Neutral in accordance with Section 10.6 of the Terms & Conditions. If the Seller's quality level is lower, the transaction rebate will be granted only if the Buyer does not indicate a reason for withdrawal from the agreement resulting from the Seller's fault;

- The Buyer has created a Discussion concerning the Transaction being the subject of an application for a transaction rebate, it will be granted only if the Buyer indicates that the withdrawal from the agreement is not due to the Seller's fault;

iii. The Buyer has withdrawn from the agreement using the "Cancel purchase" form available in the "Purchase History" tab, and the Seller has reimbursed the funds using the "Allegro Finance" service;

b. Payment for the purchased Goods made using the payment service specified in Appendix No. 7A and Appendix No. 7B to the Terms & Conditions — for payments with a status other than "Completed," if:

i. The Seller's quality level is at least Neutral in accordance with Section 10(10.6) of the Terms & Conditions. If the Seller's quality level is lower, the transaction rebate will be granted only if the Buyer does not confirm the completion of the Transaction;

ii. The Buyer has created a Discussion concerning the Transaction being the subject of an application for a transaction rebate, such discount will be granted only if the Buyer indicates that the non-completion of the Transaction is not due to the Seller's fault;

iii. The Buyer has withdrawn from the agreement using the "Cancel purchase" form available in the "Purchase History" tab;

c. Payment for the purchased Goods made using the "payment on delivery" option, provided that:

i. The Buyer has withdrawn from the agreement using the form "Return items" available in the "Purchase History" tab, however, if the reason for withdrawal is due to the Seller's fault, the Seller's quality level must be at least Neutral in accordance with Section 10(10.6) of the Terms & Conditions;

ii. The Buyer has withdrawn from the agreement without using the form available in the "Purchase History" tab if:

- The parcel tracking number made available in the Orders tab (My Sales -> Orders) shows that the parcel has not been picked up or has been collected, but the Buyer will indicate that the non-completion of the Transaction is not due to the Seller's fault,
- The Buyer has created a Discussion concerning the Transaction being the subject of an application for a transaction rebate, such discount will be granted only if the Buyer indicates that the non-completion of the Transaction is not due to the Seller's fault;

iii. The Buyer has withdrawn from the agreement using the "Cancel purchase" form available in the "Purchase History" tab;

d. Payment on in-store pick-up or Seller's own delivery provided that:

i. The Buyer has withdrawn from the agreement using the form "Return items" available in the "Purchase History" tab, however, if the reason for withdrawal is due to the Seller's fault, the Seller's quality level must be at least Neutral in accordance with Section 10(10.6) of the Terms & Conditions;

ii. The Buyer has withdrawn from the agreement without using the form available in the "Purchase History" tab if:

- The Buyer does not confirm the receipt of the Goods;
- The Buyer has created a Discussion concerning the Transaction being the subject of an application for a transaction rebate, such discount will be granted only if the Buyer indicates that the non-completion of the Transaction is not due to the Seller's fault;

iii. The Buyer has withdrawn from the agreement using the "Cancel purchase" form available in the "Purchase History" tab.

3. The amount of post-transaction rebate may not exceed the amount of sales commission on the sale of Goods a unit transaction fee previously charged or collected by the Company in connection with the conclusion of the sales agreement referred to in sub-paragraph 1.

4. To receive a post-transaction rebate, the Seller should fill in a relevant form available at a relevant Allegro page within 45 days of concluding the sales agreement, unless Company does the same on their

behalf and automatically grants a post-transaction rebate if it has relevant knowledge based on the data from the IT systems of the Company. The post-transaction rebate may also be granted in the case of a Transaction in which the payment's status is other than "completed," provided that the Buyer makes, within the 24 hours following the Transaction, at least one more Transaction within the same Offer in which the payment's status is "completed," or the Buyer chooses the "payment-on-delivery" or the "payment on in-store pick-up" payment method.

5. If the Buyer makes a payment after the Seller has been granted a transaction rebate, or as a result of verification undertaken by the Company resulting in the determination that the Transaction was successfully finalized or that the Transaction violated the Allegro Terms & Conditions, the Company reserves the right to once again charge the sales commission.

6. The provisions of this Section 7. shall not apply to the fees referred to in Section 1(1)(d)

SECTION 8. NO-VAT SETTLEMENTS (ALLEGRO.SK)

1. As part of the Seller's balance of a given Billing Account, except for settlements made with respect to a given Comprehensive Service, Company will be making No-VAT Settlement, i.e., will charge the Seller with fees that are not VAT-taxable. They will apply to:

1) the settlements referred to in Appendix No. 20 of the Allegro Terms & Conditions;

2) The Allegro Protect – in the case referred to in Section 4(10) of Appendix No. 9 of the Allegro Terms & Conditions, where the Seller is obliged to cover the costs incurred by the Company in relation to the compensation paid to the Buyer.

3) Transactions in which the Seller is obliged to cover all costs, fees, or fines charged to or imposed on Company by the Service Providers due to the performance by the Service Providers of any activities in respect of any Non-Standard Parcel, referred to in Appendices No. 16 and 16A in conjunction with Section 5 of Appendix No. 4 to the of the Allegro Terms and Conditions.

Appendix No. 5

Appendix No. 5. Privacy Protection Policy

Table of Contents

- Section I. Definitions, purposes, and scope of application of the Policy
- Section II. Scope of Personal Data processed by the Company
- Section III. Purposes of, grounds for, and period of Personal Data processing by the Company
- Section IV. IP address, cookies, location, and identification numbers of mobile devices, and information concerning profiling
- Section V. Users' rights in the context of Personal Data processing and how to exercise them
- Section VI. Personal Data recipients
- Section VII. Transfers of Personal Data to countries outside the European Economic Area
- Section VIII. Amendments
- Section IX. Contact details

SECTION I. DEFINITIONS, PURPOSES AND SCOPE OF APPLICATION OF THE POLICY

Definitions

1. **Mobile Application** — each of the applications that constitute Company software, intended for installation on mobile devices, enabling the use of Company services or Platforms.

2. **Personal Data** — within the meaning of the definition in Article 4(1) of the GDPR, personal data means any information relating to an identified natural person or a natural person identifiable by one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person, including first and last name, contact number, email, delivery address for Goods purchased on Allegro, device IP, location data, an online identifier and information collected by means of cookies and other similar technologies.

3. **Policy** — this Privacy Protection Policy.

4. **GDPR** — Regulation of the European Parliament and of the Council (EU) 2016/679 of 27 April 2016 on the protection of individuals with regard to the processing of personal data, the free movement of such data, and repealing Directive 95/46/EC.

5. **Marketplaces** — online marketplaces operated as part of the Company's business activities, in particular: Allegro, Allegro Lokalnie, and the www.charytatywni.allegro.pl online platform.

6. **Associated Services** — services or functionalities provided or shared by the Company or by third parties, including services provided under separate terms and conditions, which support the core activities of the Company or facilitate the use of Company services or functionalities by Users, for instance, by providing Transaction financing and security or enabling Transaction complaints.

Purposes and scope of application of the Policy

The Personal Data Controller for Users that are natural persons is the Company. This means that the Company determines the purposes and means of processing your Personal Data.

The purpose of the Policy is to define the measures taken by the Company to protect your Personal Data processed while using the Marketplaces, the Mobile Application, and as part of the related services (including Associated Services). The Policy sets out, in particular, the scope of and legal grounds for processing your Personal Data that we collect in connection with your use of the Mobile Application, Marketplaces, and Associated Services. We receive your Personal Data from you when you set up the Allegro User Account, in connection with your activities (including Transactions) on the Marketplaces, posting or viewing of Offers, and in connection with updates of your Personal Data that you make using the Account. Personal Data processing can also be related to a range of other activities carried out by you that are directly associated with the use of the Mobile Application, Marketplaces and Associated Services. We can receive data regarding your shipments directly from the carrier or from the Seller. If you use Associated Services, your Personal Data can also be provided to us by third-party vendors who offer the Associated Services.

You may only use the Marketplaces, download the Mobile Application, or use the related services after you have read this Policy and Terms & Conditions.

If you click the links posted on the Marketplaces or in the Mobile Application, you can be redirected to websites or portals that are controlled or provided by entities other than Company. In that case, Personal Data processing follows the rules defined by such entities, for instance, in the privacy policy applicable to the services or applications available on third-party websites or portals.

Company activities are subject to data protection laws, in particular, the GDPR and the Personal Data Protection Act of 10 May 2018. If you have any questions or concerns about the protection of your Personal Data by the Company, please contact the Company. Our contact details are provided in section IX of the Policy.

SECTION II. SCOPE OF PERSONAL DATA PROCESSED BY THE COMPANY

The scope of Personal Data processed by the Company may vary depending on the services or functionalities provided by the Company that you use. To help you understand which of your Personal Data we collect, below we have provided information about the Personal Data categories that we process, categorizing them by processing purposes.

At Registration, we require you to provide the following Personal Data:

When you are registering a Regular Account:

- email address or telephone number, password;
- Email or contact number, password and birth date

When you are registering a Business Account:

- email, login, password, contact number and company (enterprise) details, including address

If for any reason, you do not provide those Personal Data, unfortunately, we will be unable to enter into an agreement with you. Consequently, you will not be able to use the Company services available to registered Users.

After Registration, in order to fully enjoy your User Account, you are obliged to enter your identification data and inform us of your delivery address (where you will need to provide the street name, building number, apartment number, city, and postcode) as well as the contact details needed to get in touch with you (your email). In order to fully use the Marketplaces, you are additionally obligated to inform us about your age so that we can verify your legal capacity to act and thus adjust the scope of authority you will enjoy in connection with your User Account. If we are provided with details of an account for withdrawals, we will be processing personal data related to such an account, i.e., first and last name, account number and residence address.

In order to fully activate the Account, you will be obliged to make a verification transfer or provide relevant documents for verification purposes. Thanks to that, we will be able to confirm the data provided by you during the Account-opening process. We will return the amount sent in the verification transfer within a few days. Personal data related to the Transaction and included in verification documents will be processed for the purposes of the operations of the Platforms.

The Account activation can also be confirmed by any payment transaction executed through our Partners, i.e., entities performing payment processing services.

By accepting Allegro Terms & Conditions, you confirm that you authorize the payment services provider that participates in transaction processing to transfer to Company data intended for verification purposes, related to the payment transaction.

Please remember that after registering your Account and using Company services or functionalities, you are obliged to update your Personal Data on an ongoing basis if they change in any manner. **When you use your User Account**, we additionally collect information about your activities on the Marketplaces, such as your history of purchases, Offers posted, selected payment methods, and content of comments and reviews.

Using your User Account, you can also provide other optional Personal Data, such as uploading your photo or a graphic representation of your image (a profile picture), thus consenting to their processing. The provision of such Personal Data is fully optional.

Furthermore, we can obtain your Personal Data when you take the option to log in to the Platforms or Register on Platforms through third-party authentication services offered by other parties operating independently from the Company (e.g., services offered by Google, Apple or services offered as part of websites including social media, such as Facebook, mall.cz, mall.sk). In that case, we obtain your Personal Data only in the form of your full name or login, email address, and profile picture published in such a service or website (the scope of the data acquired depends on the functionality you use), and these Data can be assigned to your Account or processed only for the purposes of logging in or Registration on Platforms. If it is necessary to obtain additional data, we will inform you about it, indicating its scope. When using third-party authentication services, you should read the relevant terms and conditions, and rules governing the processing of personal data by entities offering such services.

Signing in or Registration on the Platform using the functionalities of Meta Platforms Ireland Limited (Facebook) takes place through joint controlling of personal data by Meta and Allegro.

Allegro and Meta have agreed that Meta shall be responsible for ensuring the enforcement of data subjects' rights, in accordance with Articles 15-20 of the GDPR, in respect of data stored by Meta after the Joint Processing.

The arrangements for joint controlling between Allegro and Meta are available at https://www.facebook.com/legal/controller_addendum, and the information on the data that may be processed as part of this joint controlling is available at https://www.facebook.com/legal/terms/businesstools_jointprocessing.

Irrespective of the above, please remember that when you use a public profile (i.e., a profile that can be accessed by any Internet user) when using social media for your own purposes, you share your Personal Data based on your own informed and conscious decision. You should carefully consider any risks that may be associated with sharing your Personal Data publicly, in particular, your address or precise location. Such risks may include identifiability, privacy compromise, and in extreme cases even identity theft.

Your purchases and sales on Allegro, including the execution of Transactions and payment of sales commission for Goods sold through the Marketplaces, may entail the need to process other Personal Data, i.e., the data given in the Offer (in particular the content of the Offer), Transaction details (in particular bank account number, payment method, Goods pick-up address, delivery method), invoicing data as well as any data required for shipment tracking, messaging, communicating with other Users and paying for services provided by the Company via the Marketplaces. The Company may also access the content of messages exchanged between the Buyer and the Seller in discussions and disputes. We may use the Personal Data you provided when registering with Allegro for Transaction handling purposes.

In order to handle Transactions concluded without prior Registration or logging into the Account, we process your personal data, such as: name, surname, e-mail address, contact number and shipping address.

Additionally, for the purposes of sales support, we may also process your Personal Data such as turnover value, order details (execution or cancellation, shipment numbers), and information about how your sales quality as a Seller compares to other Sellers.

Furthermore, if you use the Delivery Service with the SwA Functionality, we will receive your Personal Data as the recipient of the Goods from the Seller, including name, Shipment delivery address, contact number and email, subject to the terms set out in Appendix No. 16 to the Terms & Conditions.

If you use the Allegro Paczkomaty InPost delivery option, we may obtain your Personal Data, as the recipient of the Goods, from the delivery service provider, namely contact number.

In the case of explosives precursors sales, we may also process the email address that you put in the Offer to support you in the implementation of duties arising from Article 8 of Regulation (EU) No 2019/1148 of the European Parliament and of the Council of 20 June 2019 on the marketing and use of explosives precursors, amending Regulation (EC) No 1907/2006 and repealing Regulation (EU) No 98/2013.

If you use the Associated Services, we process your Personal Data which is necessary for the proper provision of those services. Where necessary for the provision of an Associated Service, we receive your Personal Data, including the current status of your loan application, the payment status, and the amount of the available revolving limit, details necessary to offer or make an insurance agreement, including to grant premium reductions, from third-party providers also offering their financial services and/or other services through Allegro.

Regarding your use of contact forms, we process the contact details required to communicate with you (for example to answer your question) and to meet your request. These can include your first and last name, email address, or contact number.

Additionally, for User support purposes, we may contact you using the data you have posted for this purpose in your User Account or transmitted via social media channels (such as Facebook Messenger, Instagram, Twitter, WhatsApp, or WeChat). If Allegro is contacted through any third-party social media channels, the Company collects Personal Data in the form of Username (in the case of Facebook Messenger, Instagram, Twitter, etc.) or contact number (in the case of WhatsApp, WeChat, etc.) solely for the purpose of contacting you. Where permitted under the applicable law, the Company will also be entitled to obtain (and otherwise process, for example, to store) other Personal Data regarding communicating with you, e.g., information about support requests or reviews from Users.

Your Personal Information may also be processed **in outgoing or incoming calls, including to the Company call center**. Outgoing or incoming calls, including to the Company call center, may be recorded. You will be informed of the recording at the beginning of the call. If you decide to call us, your Personal Data, such as a contact number and content of the recording (including information provided during the call) will be processed by us in order to handle your request.

In connection with your use of the channels for automated communication (chatbots) provided by the Company:

- in your communication with the Seller as part of the Business Account by them,
- in your communication with the Company

we process Personal Data that is necessary to communicate with you, e.g., to provide automatic answers to questions you asked and to complete your request. We collect information on whether the automatically generated answer was satisfactory for you or if you decided to ask the question again. Using machine learning technology, we automatically analyze your correspondence for the presence of specific words and their combinations. Based on the keywords found in your message, the automatic reply sent and your decision, we assess whether the content of the automatic reply met your expectations. This way, such automatic replies will be faster and more helpful.

In connection with your participation in loyalty programs, competitions, or promotional campaigns, we will process your Personal Data, which is necessary in connection with such events. Depending on the type of event, this can be your first and last name, contact details (such as a contact number or email address) or any other data required to meet the participation criteria of the event concerned. If the event includes prizes, in order to deliver a prize to you, you may be obliged to add your residence address, the number of your identity card or other identity documents, PESEL number, Tax Identification Number (NIP) number, and other data required to hand over the prize (such as bank account number).

In connection with our marketing activities, we may based on the legitimate interests of the Company or the legitimate interests of the entities that cooperate with the Company, in particular, as part of Additional Services, or on your consent, or as part of the performance of a contract concluded with you, process information helping us to match advertising and content to your preferences and expectations (including in connection with displaying behavioral advertising). This information may include, for instance, data stored by cookies or your viewing behavior, including the Offers viewed and your preferences in this respect. Additionally, based on the above prerequisites, we will also process your contact details, including the data necessary to send any information, including commercial information that you have specified (contact number or email).

We may also process your Personal Data **for analytical and statistical purposes, including surveys**. To this end, we will use mainly information about your activity on the Marketplaces, including that relating to the usage of individual services or functionalities, as well as Personal Data concerning your preferences and expectations. The Company may collect your Personal Data, such as age, by means of surveys sent to Users by email or made available directly on the Marketplaces.

Your Personal Data may also be used **to guarantee an adequate level of security of the Marketplaces**. In this context, the Company uses a digital fingerprinting technology, which involves taking the 'digital fingerprints' of User devices to identify a device you are using or an application you are installing. The information about you that we collect in this respect can be Personal Data. We may process Personal Data such as your IP address, data stored by cookies, specifications of your software and hardware, device setup (such as details of installed plugins) or your viewing behavior (including the use of network communication protocols), sites viewed, and use of the Mobile Application.

We may process your Personal Data in connection with our right to **establish, exercise or defend claims**. To this end, the Company processes your Personal Data as long as the claims arising from an agreement between you and the Company or associated with your use of the services or functionalities provided by Company, via Mobile Application, Marketplaces or Associated Services do not become statute-barred in accordance with the applicable laws and regulations. These data may include, for example, indebtedness, information about a specific Order or Offer, Transaction details, information necessary for the correct filing of a lawsuit or application or initiation of enforcement or information obtained in connection with outgoing or incoming calls, including as part of you making contact through the Company call center. The scope of Personal Data processed by us may vary from time to time depending on the subject of the claim.

SECTION III. PURPOSES OF, GROUNDS FOR AND PERIOD OF PERSONAL DATA PROCESSING BY THE COMPANY

Depending on the Company services or functionalities you use, there are different purposes and legal grounds for Personal Data processing by the Company and different periods in which the Company may store or use your Personal Data.

For each of the processing purposes, we have defined the legal grounds for the processing and the maximum retention period of Personal Data. After the specified period, we will no longer use the Personal Data for the specified purpose. It does not mean, however, that we will remove them in each case. We will retain your Personal Data for the longest of the periods specified in relation to specific Company services. For example, when you opt out from using the Account, we will no longer process your Personal Data to provide Account services to you, but we will store your Personal Data for the period permitted by law to enable you to assert your rights and to make it possible to show the history of financial settlements between you and the Company.

Below, we have listed the typical operations performed on Personal Data in connection with the use of Company services or functionalities. More details on Personal Data processing in the case of using specific services can also be found in the terms and conditions of such services.

Account registration and management, handling of User's Transactions

To use some functionalities available on the Marketplaces (including via the Mobile Application), you are required to Register in accordance with the Terms & Conditions, unless the Terms & Conditions explicitly provide for the possibility of using it without Registration or logging in (e.g., making a Transaction). We offer the Regular Account and the Business Account. Setting up and using a User Account entails processing of your Personal Data by us.

In addition, the Company processes your Personal Data to handle your Transactions. Using the Marketplaces (including the Mobile Application), you can in particular:

- purchase as a natural person or entrepreneur using a Regular Account;
- sell or post classifieds as a natural person using a Regular Account;
- sell or post classifieds as an entrepreneur (as part of your business activity) using a Business Account;
- make purchases without prior Registration or logging into the Account in the cases provided in the Terms & Conditions.

The information you post in Offers and "Messages to the Buyer" does not originate from the Company and is not initiated by the Company. For this reason, to the maximum extent permissible by applicable law, the Company will not be liable for information posted in Offers and for the "Messages to the Buyer". As far as possible, you should refrain from providing any Personal Data in the Offers and the "Messages to the Buyer" in places other than dedicated for this purpose. Remember that if you share your Personal Data in Offers or the "Messages to the Buyer", you are doing this based on your own informed and conscious decision. Therefore, you should carefully consider the risk associated with sharing such information. For more information about purchasing and executing Transactions using the Regular Account or Business Account, please see the Terms & Conditions.

We process your Personal Data in accordance with the rules described in the table below to manage your User Account and handle your Transactions. Additionally, your Personal Data can be processed for other purposes, including analytical and marketing purposes, and to guarantee the security of our services, as you will learn from further sections of this section of the Policy.

In relation to some of your Transactions, detailed in Appendix No. 20 to the Terms & Conditions (Transactions covered by the archiving obligation or VAT settlements made by the Company), we are obliged by applicable legal regulations to process (incl. to archive) personal data related to such Transactions.

In connection with the operation of your Account, we are required to process your Personal Data in order to comply with statutory obligations under REGULATION (EU) 2022/2065 of THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of October 19, 2022, on a Single Market For Digital Services and amending Directive 2000/31/EC (Digital Services Act) (hereinafter: DSA). The Company is required to collect and disclose information on Allegro about sellers who have the status of an entrepreneur and collect and disclose information about entities that paid for advertising and on whose behalf such advertisements are presented.

Purpose of processing Personal Data	**Legal grounds for processing Personal Data**	**Period of storage of Personal Data for the specific purpose (retention period)**
Taking steps to handle a User's	Article 6(1)(b) of the GDPR	Until the termination of the

Registration and provision of electronic services relating to the management of Allegro User Accounts, including the communication of the option to collect the parcel using a collection code via the Mobile Application or the Platform	(necessary for entering into and performance of a contract) — Personal Data required to set up and manage Accounts	service
Enabling remote parcel pick-up with Mobile App	Article 6(1)(b) of the GDPR (necessary for entering into and performing a contract) – The Personal Data necessary for picking up the parcel remotely	For a maximum period of 60 days from the date of using the remote parcel pick-up option
Customization of Account settings (adding a profile picture and other optional Personal Data to the account) or sharing Personal Data when logging in to Marketplaces via a third-party service	Article 6(1)(a) of the GDPR (User consent) — only for optional Personal Data which are not necessary to use the Account	Until the removal of optional Personal Data from the Account (withdrawal of consent) or termination of the service
Handling complaints, including resolution of technical issues	Article 6(1)(f) of the GDPR (legitimate interest of the Company in the protection of the Company's and User's rights)	Until the complaint or issue is resolved
Exercising and defending claims arising from a contract or related to the provision of services, including debt	Article 6(1)(f) of the GDPR (legitimate interest of the Company in the protection of the Company's rights)	Until the last day of the calendar year following the expiration of a period of 3 years after the termination of the service or a

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

collection and participation in court, arbitration, and mediation proceedings		Transaction made without prior Registration or logging into the Account
Compliance with statutory obligations arising from tax and accounting provisions concerning the settlement of sales commissions charged on Transactions	Article 6(1)(c) of the GDPR in conjunction with Article 70 § 1 of the Tax Ordinance Act (processing is necessary for compliance with a legal obligation)	5 years starting from the end of the calendar year in which the tax was due for payment
Compliance with statutory obligations arising from tax and accounting provisions concerning the settlement of sales commissions charged on Transactions	Article 6(1)(c) of the GDPR in conjunction with Article 74 of the Accounting Act (processing is necessary for compliance with a legal obligation)	5 years starting from the year following the fiscal year in which the Transaction was made
Supporting Sellers in the implementation of duties arising from the sale of explosives precursors under Regulation (EU) No 2019/1148 of the European Parliament and of the Council of 20 June 2019 on the marketing and use of explosives precursors, amending Regulation (EC) No 1907/2006 and repealing Regulation (EU) No 98/2013	Article 6(1)(c) of the GDPR (legal obligation)	Until the termination of the services
Performance of processing-related obligations, incl. archiving of transactional data arising from the E-commerce VAT Package, as	Article 6(1)(c) GDPR (compliance with a legal obligation) in conjunction with Articles 109b and 130d of the Act on the goods and services	10 years from the end of the year in which the Transaction, also without prior Registration or logging into the Account, was

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

defined in Appendix No. 20 to the Terms & Conditions	tax	made.
Compliance with statutory obligations under REGULATION (EU) 2022/2065 of THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of October 19, 2022, on a Single Market For Digital Services and amending Directive 2000/31/EC (Digital Services Act)	Article 6(1)(c) of the GDPR (legal obligation) in conjunction with Article 30 of the DSA	6 months from discontinuation of services

Associated Services, including third-party financial services

In connection with its business activities, the Company enables you to use Associated Services provided or shared by the Company or third parties. Associated Services include but are not limited to Odroczona Płatność dla Firm [Deferred Payment for Business], Usługa Dostawy [Delivery Service] (as part of which the Company provides the Wysyłam z Allegro [Shipping with Allegro] functionality for Sellers), Allegro Protect, Allegro Pay, Family Group Functionality, insurance services, or the provision of services in connection with the fulfillment of Fundraising Goals in Charity Offers (as defined in Appendix No. 17 to the Terms & Conditions). The above services or functionalities support the core activities of the Company or help you use the Company services, for instance, by financing the Transactions, securing them, or enabling complaints. Associated Services can be provided or shared on the terms set out in the Terms & Conditions (including its appendices) or subject to separate terms and conditions of such services or functionalities.

The Company may also participate in the provision of Associated Services by third parties, for example, by:

- providing information on third-party services and proposals;
- intermediating in the conclusion of agreements for third-party Associated Services, including by providing access to services related to Transaction financing and securing such as goods insurance or consumer loans for purchases.

In the situation described above, the Company may operate as a Personal Data processor engaged by the controller who provides the services to you.

In connection with the provision of Associated Services, we process Your Personal Data in accordance with the rules described in the table below. Your Personal Data can also be processed for other purposes, including analytical and marketing purposes, and to guarantee the security of our services, as you will learn from further sections of this section of the Policy.

If you use Associated Services provided by third parties independent of the Company, the rules of processing your Personal Data may be set out in documents provided by those third parties on third-party websites or portals, for example, in terms and conditions of service or a privacy policy.

Purpose of processing Personal Data	**Legal grounds for processing Personal Data**	**Period of storage of Personal Data for the specific purpose (retention period)**
Taking steps to enter into a contract and provide the Allegro Pay Business	Article 6(1)(b) of the GDPR (necessary for entering into and performance of a contract)	Until the service contract has been performed
Taking steps to enter into a contract and provide the Allegro Seller Finance service	Article 6(1)(b) GDPR (necessary for entering into and performance of a contract)	Until the service contract has been performed
Taking steps to enter into a contract and provide the B2B Installments service	Article 6(1)(b) of the GDPR (necessary for entering into and performance of a contract)	Until the service contract has been performed
Provision of the Delivery Service (also when Sellers use the Shipping with Allegro functionality)	Article 6(1)(b) of the GDPR (necessary for the performance of a contract for services provided by the Company via the Marketplaces, including the Delivery Service)	Until the service contract has been performed
Taking steps to enter into a contract and provide the Allegro Pay service	Article 6(1)(b) of the GDPR (necessary for entering into and performance of a contract)	Until the service contract has been performed

Taking steps to enter into a contract and provide services related to the fulfillment of the Fundraising Goals in Charity Offers	Article 6(1)(b) of the GDPR (necessary for entering into and performance of a contract)	Until the service contract has been performed
Buyer's Protection under sales contracts with other Users entered into via the Marketplaces	Article 6(1)(b) of the GDPR (necessary for the performance of a contract)	For the maximum period of 24 months after the Transaction ended
Paying out compensation in the Allegro Protect	Article 6(1)(b) of the GDPR (necessary for the performance of a contract)	Until the service contract has been performed
Support for credit services, including for the purpose of selecting a third-party provider and transaction handling, in particular, by assessing the borrowing potential of Users based on their activity on Allegro	Article 6(1)(f) of the GDPR (legitimate interest of the Company in improving the quality of services provided to the User)	Until the termination of the use of Company services or expressing an effective objection to Personal Data processing
Supporting insurance for purchased Goods	Article 6(1)(f) GDPR (legitimate interest of the Company in improving the quality of services provided to the User)	Until the termination of the use of Company services or expressing an effective objection against Personal Data processing
Ensuring that payment services are provided and sales commissions are paid on Transactions, securing	Article 6(1)(f) of the GDPR (legitimate interest of the Company in improving the quality of services provided to	Until the termination of the use of Company services or expressing an effective objection to Personal Data

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

payments on the Marketplaces	the User)	processing
Enabling contact with a public benefit organization if you make a payment on the charytatywni.allegro.pl platform, or customizing offers and services based on your previous activity	Article 6(1)(a) GDPR (User consent)	Until consent is withdrawn
Compliance with statutory obligations arising from tax and accounting provisions concerning the settlement of Associated Services, where necessary	Article 6(1)(c) of the GDPR in conjunction with Article 70 § 1 of the Tax Ordinance Act (necessary for compliance with a legal obligation)	5 years starting from the end of the calendar year in which the tax was due for payment
Compliance with statutory obligations arising from tax and accounting provisions concerning the settlement of Associated Services, where necessary	Article 6(1)(c) of the GDPR in conjunction with Article 74 of the Accounting Act (necessary for compliance with a legal obligation)	5 years starting from the year following the fiscal year in which the Transaction was made
Exercising and defending claims arising from a contract or related to the provision of Associated Services, including debt collection and participation in court, arbitration, and mediation proceedings	Article 6(1)(f) of the GDPR (legitimate interest of the Company in the protection of the Company's rights)	Until the last day of the calendar year following the expiration of a period of 3 years after the termination of the service
Using the Family Group	Article 6(1)(b) of the GDPR (necessary for entering into	Until the service contract has

Functionality	and performing a contract)	been performed

User support and contact form

When you contact the Company service department, either through outgoing or incoming calls, also by calling the Company call center, the Company may process (for example, store or analyze) your Personal Data for Platform operating purposes.

The Company may also collect your Personal Data if you contact us using the tools available on Allegro, including the Allegro contact form. This Personal Data is necessary for the Company to contact you and to allow you to contact other Users, for purposes directly related to the operation of Allegro, for example, in connection with the conclusion of sales contracts as part of Transactions. The contact form provided by the Company must not be used to send private correspondence unrelated to the execution of Transactions and any use for such purposes may violate the Terms & Conditions. In order to prevent violations of law, including unfair practices, the Company collects data regarding communications made using the aforementioned form. The Company may also analyze and block, using special software, the content of messages exchanged between Users via the aforementioned contact form, in particular, if they are spam (unsolicited advertising information), contain prohibited content (e.g., they prompt to commit crimes), otherwise jeopardize the safety of services or functionalities e.g., their aim is to unlawfully obtain the password to a given Account or violate the Terms & Conditions.

To handle the queries addressed to Company, also through the contact form, we process your Personal Data in accordance with the rules described in the table below. Your Personal Data can also be processed for other purposes, including analytical and marketing purposes, and to guarantee the security of our services, as you will learn from further sections of this section of the Policy.

Purpose of processing Personal Data	**Legal grounds for processing Personal Data**	**Period of storage of Personal Data for the specific purpose (retention period)**
Contacting Users, also for purposes related to the provision of services and User services through available communication channels, in particular, emails, phone calls, and social media channels	Article 6(1)(b) of the GDPR (necessary for the performance of a contract)	Until the termination of the services

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

(such as Facebook Messenger, Instagram, Twitter, WhatsApp, or WeChat), chatbot (generating automatic answers);		
Handling Users' requests sent, in particular, to the User service department and via the contact form if not directly related to the performance of a contract	Article 6(1)(f) of the GDPR (legitimate interest of the Company in responding to received queries)	Until a reply is given or the request is granted
Preventing violations in communication	Article 6(1)(f) of the GDPR (legitimate interest of the Company in ensuring the security of services)	Until the end of the communication
Application and development of automated communication channels (machine learning)	Article 6(1)(f) of the GDPR (improving the algorithm for the functioning of automated communication channels).	For a period of 12 months from the time when a particular message is sent
Exercising and defending claims arising from a contract or related to the provision of services, including debt collection and participation in court, arbitration, and mediation proceedings	Article 6(1)(f) of the GDPR (legitimate interest of the Company in the protection of the Company's rights)	Until the last day of the calendar year following the expiration of a period of 3 years after the termination of the service

Loyalty programs, competitions, promotional campaigns

From time to time, the Company runs competitions or promotional campaigns. Such events may also consist of making content or services available in return for providing your Personal Data or giving your consent to their processing. If you decide to take part in an event of that kind, your Personal Data (such

as the necessary contact details) may be used by the Company to organize the competition in an efficient way, for example, to notify the winner. Contact details of Users taking part in the events voluntarily are processed by the Company in compliance with the applicable law and for the purposes of such events. Users may also join loyalty programs via the Marketplaces.

If you take part in a program, competition, or promotional campaign, your Personal Data may be used by the Company in accordance with the table below. However, more specific rules for processing Personal Data may be set out in dedicated event terms and conditions. Additionally, your Personal Data can be processed for other purposes, including analytical and marketing purposes, and to guarantee the security of our services, as you will learn from further sections of this section of the Policy.

Purpose of processing Personal Data	**Legal grounds for processing Personal Data**	**Period of storage of Personal Data for the specific purpose (retention period)**
Taking steps to enter into a contract and provide services in order to enable participation in a loyalty program	Article 6(1)(b) of the GDPR (necessary for entering into and performance of a contract) or if you share optional Personal Data which are not necessary — Article 6(1)(a) of the GDPR (consent)	Until the end of participation in the loyalty program or, for optional Personal Data, until the withdrawal of consent
Enabling participation in a competition or promotional campaign	Article 6(1)(f) of the GDPR (legitimate interest in performing obligations arising from making a public commitment, organization of competitions, or similar campaigns, including in connection with carrying out activities aimed at promoting the Company brand)	Until the end of participation in a competition (e.g., handing over a prize) or promotional campaign or until an effective objection is submitted
Compliance with statutory obligations arising from tax and accounting provisions	Article 6(1)(c) of the GDPR in conjunction with Article 70 § 1 of the Tax Ordinance Act	5 years starting from the end of the calendar year in which the tax was due for payment

concerning the settlement of sales commissions charged on Transactions	(necessary for compliance with a legal obligation)	
Compliance with statutory obligations arising from tax and accounting provisions concerning the settlement of sales commissions charged on Transactions	Article 6(1)(c) of the GDPR in conjunction with Article 74 of the Accounting Act (necessary for compliance with a legal obligation)	5 years starting from the year following the fiscal year in which the Transaction was made
Exercising and defending claims arising from a contract or related to enabling participation in an event/holding an event, including debt collection and participation in court, arbitration, and mediation proceedings	Article 6(1)(f) of the GDPR (legitimate interest of the Company in the protection of the Company's rights)	Until the last day of the calendar year following the expiration of a period of 3 years after the end of participation in the event/holding the event

Marketing activities

The Company may also use your Personal Data to carry out marketing activities, also in situations where you provide your Personal Data or give your consent to its processing. In return the Company makes content or services available to you. Such activities may include:

- displaying marketing content not customized to your preferences on the Marketplaces or in the Mobile Application (contextual advertising). If Personal Data is used to display contextual advertising, they are processed in pursuance of the legitimate interest of the controller or a third-party in promoting Company's own activities or third-party activities;
- displaying marketing content customized to your preferences, including customization of listing categories or individual offers in Platform settings or settings of third-party services based on your activity on the Marketplaces (behavioral advertising). Your Personal Data, including Personal Data collected by means of cookies and other similar technologies, are then processed

by the Company and third parties for marketing purposes. Such activities are only undertaken based on your consent, which you can withdraw at any time. For more information, see section 4 of the Policy;

- displaying marketing content (contextual and behavioral) in the advertising space of third-party platform operators (e.g., Meta Platforms Ireland Limited, Google Ireland Limited) based on your activity on the Platform and your email address or telephone number or mobile device identification number linked with your Account, allowing the third-party operator to identify you as its user (excluding Junior Accounts). The transfer of personal data takes place in a hashed form, which means that if you are not registered on the respective platform of a third-party operator or if you are registered with other identification data, the third-party platform operator cannot read the data provided to it. Such actions are taken on the basis of the legitimate interest of the Company, and you may object against them at any time;

- carrying out other activities related to the direct marketing of goods and services (sending commercial information by electronic means or other marketing activities) through various electronic communication channels, including email, text/MMS and push messages. We may also contact you by telephone. Such activities are undertaken based on the legitimate interests of the Company or the legitimate interests of the entities cooperating with the Company, in particular, as part of Additional Services and on your consent to receive said messages or information. You may withdraw your consent at any time;

- sending satisfaction surveys in connection with the Company's participation in the "Customer Verified" program provided by the Heureka platform operator or other similar programs provided by another entity or entities. Once you have given your consent, you will receive an email with a satisfaction survey in connection with each Transaction you have concluded as a Buyer. The Heureka platform operator or other similar entity cooperating with the Company, acting as the Company's processors, will receive your email address from the Company, along with the information on the Goods purchased. Personal Data will not be processed for any purpose other than sending the satisfaction survey. Such actions are taken based on the legitimate interest of the Company, which involves assessing your satisfaction level in connection with the Transaction concluded and the Goods purchased and based on your consent for receiving these surveys. You can withdraw your consent at any time. In addition, you can opt out of receiving satisfaction surveys by clicking on the link in the survey — in this case, you will not receive another satisfaction survey.

We process your Personal Data in accordance with the rules described in the table below in connection with our marketing activities. Your Personal Data can also be processed for other purposes, including analytical purposes, and to guarantee the security of our services, as you will learn from further sections of this section of the Policy.

Purpose of processing Personal Data	**Legal grounds for processing Personal Data**	**Period of storage of Personal Data for the specific purpose (retention**

		period)
Displaying contextual advertising (direct marketing of the Company's own or third-party goods or services)	Article 6(1)(f) of the GDPR (legitimate interest of the Company in the promotion of the Company's or third-party goods or services)	Until the discontinuation of the use of the Marketplaces or the Mobile Application
Displaying behavioral advertising based on viewing history, customization of listing categories or individual offers in Platform settings or settings of third-party services based on activity on the Marketplaces	Article 6(1)(f) of the GDPR in conjunction with Article 173 of the Telecommunications Law (legitimate interest of the Company in the promotion of the Company's or third-party goods or services in connection with expressed consent)	Until the withdrawal of consent (based on the provisions of the Telecommunications Law) or expressing an effective objection to Personal Data processing
Displaying ads in the advertising space of third-party platform operators based on your phone number or email address or mobile device identification number linked with your Account	Article 6(1)(f) GDPR (legitimate interest of the Company in the promotion of the Company's or third-party goods or services)	Until the use of the Company's services is discontinued or until an effective objection to Personal Data processing is expressed
Contacting Users for purposes of permitted marketing activities, via available electronic communication channels, in particular, emails, text/MMS and push messages. Contact by telephone	Article 6(1)(f) of the GDPR in conjunction with Article 10 of the Act on Electronically Supplied Services or Article 172 of the Telecommunications Law (legitimate interest of the Company in the promotion of the Company's or third-party goods or services in connection with expressed consent for a	Until the withdrawal of consent to receive messages or information (based on the provisions of the Act on Electronically Supplied Services or the Telecommunications Law) or expressing an effective objection to Personal Data processing

	communication channel)	

Analytical and statistical activities and surveys

Your Personal Data can be processed by the Company for analytical and statistical purposes. In this case, we use your Personal Data for the purposes of activity analysis, identification of purchase preferences, and improving the Company's functionalities and service quality. Whether Company will be permitted to process information collected through cookies and similar technologies for analytical and statistical purposes depends on the User's consent to the storage of this information in the User's terminal device. For more information, see section IV of the Policy.

The Company collects Personal Data from Users that can be used to investigate User preferences and adjust the offering of the Company to User needs by means of surveys sent to Users by email or made available directly on the Marketplaces. Such Personal Data is also used for the purposes of statistical analysis. Additionally, Personal Data collected by means of training surveys made available in connection with the provision of the Allegro Academy within User Accounts can be used to promote this training via the Company.

We process your Personal Data in accordance with the rules described in the table below in connection with our analytical and statistical activities. Your Personal Data can also be processed for other purposes, in particular, to guarantee the security of our services, as you will learn from further sections of this section of the Policy.

Purpose of processing Personal Data	**Legal grounds for processing Personal Data**	**Period of storage of Personal Data for the specific purpose (retention period)**
Conducting statistical analysis	Article 6(1)(f) of the GDPR (legitimate interest of the Company in analyzing User activity, including activity history, to optimize services)	Until the User's Personal Data is no longer stored in connection with another active processing purpose or until an effective objection is expressed against Personal Data processing (however no longer than until the last day of the calendar year following the expiration of a period of 3 years after the discontinuation of the provision of services by the Company)

Platform traffic management, including monitoring Users' activities, such as keyword searches and posted Offers	Article 6(1)(f) of the GDPR (legitimate interest of the Company in analyzing User activity to optimize services)	Personal Data is processed in real-time, and therefore they will be stored until the User discontinues the use of the services provided by the Company on the Marketplaces (that is until the User leaves the website)
Conducting surveys and analyses relating to the Marketplaces, also in terms of operation, improvement of the performance of the available services, or evaluation of key visitor interests and needs	Article 6(1)(f) of the GDPR (legitimate interest of the Company in analyzing User activity to optimize services)	Personal Data is processed in real-time, and therefore they will be stored until the User discontinues the use of the services provided by the Company on the Marketplaces (i.e., until the User completes a survey or analysis)

Ensuring the security of the provided services and enforcing the terms of the Allegro Terms & Conditions

Where necessary in order to ensure the security of services, including IT resources or security, including the safety of Users, services or functionalities, the Company may automatically obtain and record your Personal Data transmitted to the server by web browsers or your devices if you use the Marketplaces or the Mobile Application.

In order to guarantee an adequate security level, the Company obtains and records Personal Data transmitted to the server by web browsers or your devices (which include in particular: technical components of the device, your browser settings, and details of your viewing behavior on Allegro) in such a way as to create a unique digital 'fingerprint' of the devices or instances of applications that you use. The Company may also use this digital 'fingerprint' for the purpose of additional User authentication. Such measures allow us to prevent abuse and fraud.

In order to counteract misuse, fraud, infringement of decorum, the Allegro Terms & Conditions or applicable laws (including national or international restrictive measures) or behaviors that have a negative impact on the security of operation of Allegro and harm other Users, we automatically process the Personal Data concerning your activity on Allegro, links to other accounts and the functionalities and tools used.

In order to counteract the occurrences listed above, we will make decisions in your case based on automated data processing, including profiling.

Such operations may result in limiting the use of services or functionalities, e.g., the Account or its particular functionalities getting suspended/unsuspended, participation in programs and withdrawing the amounts collected being allowed or blocked, reviews being canceled, or sales commission being re-charged automatically.

We process your Personal Data pursuant to the rules described in the table below.

Purpose of processing Personal Data	**Legal grounds for processing Personal Data**	**Period of storage of Personal Data for the specific purpose (retention period)**
Ensuring the security of our services or functionalities provided to you by electronic means and ensuring safe traffic	Article 6(1)(b) of the GDPR (necessary for the performance of a contract in accordance with the requirements of the provision of online marketplace services by a digital service provider within the meaning of the Act on the National Cybersecurity System)	Until the User discontinues the use of the services
Counteracting misuse, fraud, infringement of decorum, the Allegro Terms & Conditions or applicable laws, or behaviors that negatively impact security	Article 6(1)(b) of the GDPR (necessary for concluding and performing a contract with regard to supporting the security of the Company and Users, and counteracting misuse)	Until the User stops using the services
Compliance with legal obligations to restrict access to the services or functionalities provided by Allegro on the basis of specific	Article 6(1)(c) of the GDPR (necessary for the compliance with legal obligations under specific legislation)	Until the User stops using the services

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

provisions.		

SECTION IV. IP ADDRESS, COOKIES, LOCATION, AND IDENTIFICATION NUMBERS OF MOBILE DEVICES, AND INFORMATION CONCERNING PROFILING

Company may collect your Personal Data via the Marketplaces using such technologies as cookies, tracking pixels, and local shared objects (e.g., in a browser or device). The use of such technologies by the Company is described in detail at https://allegro.pl/regulamin/pl/polityka-plikow-cookies.

The Mobile Application and Allegro Lokalnie service will collect information about the current location of your device if you provide such Personal Data to us. The Company will retain such Personal Data only where you use the remote parcel pick-up option in the apps. Before you start downloading the location information, you will be asked to give your consent to this. The use of such location-related Personal Data by the Company is described in detail at https://allegro.pl/regulaminy/udostepnianie-lokalizacji-yVx7ezEWySE.

The Mobile Application uses the Google Account service to authenticate the User's device and verify the User's identity. During the authentication and verification process, none of the User's Personal Data is shared with the service operator.

For the purposes of processing indicated in Section 3, in particular to carry out marketing and analytical activities, and in connection with the operation of the Account, the Company uses profiling in some cases. This means that through automatic processing of Personal Data, we assess selected factors and information about Users, in particular their activities on Allegro, including on the basis of their purchases made, history of offers viewed, and services used, in order to analyze their behaviors or create a forecast for the future. This allows for better matching the displayed content to the individual preferences and interests of the User.

SECTION V. USERS' RIGHTS IN THE CONTEXT OF PERSONAL DATA PROCESSING AND HOW TO EXERCISE THEM

We enable you to exercise all rights you may have under the GDPR, i.e., the rights described in Articles 15 to 22 of the GDPR. For a detailed description of each right, please see below.

The right of access to Personal Data enables you to be informed by the Company how your Personal Data is processed by the Company, including specifically the purposes of and legal grounds for the processing, the scope of Personal Data which is retained, the entities with which your data are shared and the planned time of erasure.

You may exercise the **right to obtain a copy of your Personal Data** in order to receive a copy of your Personal Data which is processed by the Company.

You may exercise **the right to the rectification of Personal Data** if you notice that your Personal Data is incorrect or incomplete. If this is the case, we undertake to remove any potential inaccuracies or errors in the Personal Data being processed and to complete the Personal Data where required.

You may exercise the **right to the erasure of Personal Data** if: your Personal Data is no longer necessary in relation to the purposes for which they were collected or otherwise processed by the Company; you withdraw your consent to Personal Data processing; you object to the processing of your Personal Data and there is no other legal ground for the processing, or your Personal Data have been unlawfully processed. In order to exercise your right to the erasure data, you have to terminate your agreement first. You will find a detailed description of how to exercise your right to erase Personal Data here.

You may exercise the **right to the restriction of processing of Personal Data** if you notice that your Personal Data is incorrect — you may obtain restriction of processing of your Personal Data for a period enabling us to verify the accuracy of the personal data; the processing is unlawful but you oppose the erasure of the personal data; we no longer need your Personal Data but you may require them for the defense or exercise of legal claims or you have objected to the processing of your Personal Data pending the verification whether our legitimate grounds override yours.

You may exercise the **right to Personal Data portability** if the processing of your Personal Data is based on consent or on a contract between you and the Company, and when the processing is carried out by automated means.

You may exercise the **right to object to the processing of Personal Data for marketing purposes** at any time if your Personal Data has been processed for marketing purposes, without the need to justify your objection.

You may exercise the **right to object against the processing of Personal Data for other purposes** at any time, on grounds relating to your particular situation, if your data have been processed for the purposes of the legitimate interests pursued by the Company (e.g., for analytical or statistical purposes). Any objection in this respect should be justified.

You may exercise the **right to withdraw your consent** at any time where your Personal Data is processed based on consent, without affecting the lawfulness of processing based on consent before its withdrawal.

You may exercise your **right to human intervention, express your position, and question an automatic decision made towards you** at any moment; if the automatic decision made towards you has legal effects or substantially affects you in a similar way.

Notwithstanding the provisions above, we have prepared a special instruction for Users who would like to exercise their rights under the GDPR. This document describes in detail how Users can exercise their rights against Company. and it is available here.

If you exercise your **right to object** to Personal Data profiling, you should log out of all devices and delete cookies from them (in some cases, the process may take up to 48 hours). The instruction on how to delete cookies is available in the Cookies Policy here.

You can also contact the data protection officer using a contact form (available here for Buyers and here for Sellers).

Please note that you may **lodge a complaint** in relation to us processing your Personal Data with a supervisory authority, i.e., the President of the Office of Personal Data Protection (address: Prezes Urzędu Ochrony Danych Osobowych, ul. Stawki 2, 00-193, Warszawa).

SECTION VI. PERSONAL DATA RECIPIENTS

Company may **share your Personal Data with the following third parties**:

- entities cooperating with the Company and operating websites or providing online applications (including mobile applications) in order to publish Users' offers posted in classifieds categories;
- entities cooperating with the Company and operating websites or providing online applications (including mobile applications) which enable a comparison of Transaction reviews, in order to collect reviews of Transactions made on the Marketplaces by means of surveys;
- entities cooperating with the Company that offer their financial services as Associated Services, to assess the User's creditworthiness, analyze the credit risk, and to grant a potential loan, to perform the contract you concluded, including enforcing any amounts due;
- entities cooperating with the Company and operating websites or providing online applications (including mobile applications), in order to handle the Registration process or use the Account.

Company may cooperate with third parties, e.g., specialized providers of Personal Data storage services, analytical services, debt collection services, in order to enable such entities to provide services to Company. In this case, such entities are not authorized to use your Personal Data for their own purposes (Personal Data will always be processed on behalf of and for the Company) and their activities are subject to applicable law and this Privacy Protection Policy;

The scope of collaboration includes:

- information storage and access: storing information or accessing information already stored in your devices such as advertising identifiers, device identifiers, cookies, and similar technologies;
- personalization: collecting and processing information to personalize website or application advertisements and/or content;
- selecting, serving, and reporting of advertisements: collecting information and merging it with existing information to select and serve advertisements to you and to measure how effective they are (what advertisements have been displayed; how often, when, and where they have been

displayed; or whether you have taken any action in relation to the advertisement, for instance, clicked the ad or made a purchase);

- conducting debt collection proceedings;
- delivery of services to support the provision of e-learning;
- delivery of services to support/improve order processing on Allegro.

The Company may also share your Personal Data with other entities (such goods delivery companies) where necessary to conclude or perform their contract to which you are a party, or in order to support/improve order processing on Allegro, which includes, in particular, the following:

- accepting the order for execution;
- packing the parcel;
- shipping the parcel to a specified address, including the provision of tracking information.

In the situations mentioned above, the entities with which your Personal Data is shared **may become separate data controllers in respect of your Personal Data**.

We share your Personal Data with parties to your Transactions made on the Marketplaces (and to Charities as defined in Appendix No. 17 to the Terms & Conditions in the case of Transactions made in connection with Charity Offers) and to entities that support us in providing electronic services, i.e., to providers of payment services, credit services, insurance services, consulting or audit services, entities supporting User service and promotion of Offers, or entities cooperating in marketing campaigns.

We **share** your Personal Data relating to your image (profile picture) **with other Users** in the case of the communications through the Allegro Message Center.

The Company **may disclose your Personal Data to public authorities** under the applicable laws and regulations in connection with proceedings concerning possible legal violations or addressing any other potential violations of the Terms & Conditions (including investigations carried out in connection with fraud and abuse committed on Allegro).

Pursuant to its Policy, the Company undertakes not to sell the Personal Data of the Users. In the event of restructuring or sale of the Company's business or any part thereof, and the transfer of all or a substantial part of its assets to a new owner, the Personal Data of Users, including yours, **may be transferred to the new owner** in order to ensure the continuation of services provided on the Marketplaces, via the Mobile Application, or the Associated Services.

Based on your consent, the Company **may disclose your Personal Data on charytatywni.allegro.pl** to public benefit organizations in order to enable them to thank you for your contribution.

In connection with the use of the Family Group Functionality and sending of invitations, your data will be provided to the persons you invite to the Family Group (invitation recipients). Your name specified in the Account and your email address will be disclosed in the invitation.

Furthermore, by initiating the sending of an invitation to the Family Group, the User hands over the email address of the invitation recipient to Company pursuant to the Allegro Terms & Conditions in order to deliver the invitation and enable the recipient to use the Family Group Functionality.

By initiating the sending of an invitation to the Family Group to a recipient, the User consents to Company engaging another processor to process the personal data of the recipient (subprocess) in order to deliver the invitation to the recipient.

Company shall process the personal data of invitation recipients in accordance with the applicable laws and undertakes to:

a. process the email of the invitation recipient only as a result of the User initiating the sending of the invitation to the Family Group to the recipient (taking due account of the provisions of Article 28(3)(a) of the GDPR);

b. ensure that persons authorized to process personal data of invitation recipients have committed themselves to confidentiality or are under an appropriate statutory obligation of confidentiality;

c. take (implement) any and all appropriate technical and organizational measures (taking into account state of the art, the costs of implementation and the nature, scope, context, and purposes of the processing, as well as the risk for the rights and freedoms of natural persons, of varying likelihood and severity) to ensure a level of security appropriate to the risk, including, *inter alia*:

> i. the ability to ensure the ongoing confidentiality, integrity, availability, and resilience of processing systems and services;
>
> ii. a process for regularly testing, assessing, and evaluating the effectiveness of technical and organizational measures for ensuring the security of the processing;
>
> iii. compliance with the conditions for engaging another processor under Article 28(2) and Article 28(4) of the GDPR.

Sub-processing of the personal data of the invitation recipient shall only take place in the period of communication with the invitation recipient preceding the acceptance or rejection of the invitation by the recipient. If the invitation is rejected, the Company will store the invitation recipient's email address in order to monitor the frequency of invitations sent by the User to the same email address, however, for no longer than 30 days. Furthermore, the Company may store the email of the invitation recipient where the applicable law obligates the Company to continue to store the email throughout the retention periods arising from that law.

Within the Account settings, in connection with the use of the Family Group Functionality by the User, the Company displays the following personal data of other group members to the Family Group Members and Family Group Manager:

a. The following information is displayed to the Family Group Manager: the profile picture of the User available in the Account, the name set in the Account by the User, and email address, a badge: adult, youth, child.

b. The following information is displayed to a Family Group Member: the profile picture of the User available in the Account, the name set in the Account by the User, and email address without the domain of another Family Group Member, email address of the Family Group Manager, a badge: adult, youth, child.

As it is necessary to prevent bots from performing certain functions on the Platforms, in addition to our own tools and the tools of our processors, we use the Google reCAPTCHA solution provided by Google Ireland Ltd. This functionality involves obtaining information about hardware and software (such as the device and search engine data) and their independent analysis by Google.

Information collected through reCAPTCHA is used by Google to provide, maintain, and improve functionalities, and for general security purposes

Company may share anonymized Personal Data (i.e., data that do not identify specific Users) with third-party service providers, trusted partners, or research agencies in order to better understand the attractiveness of advertisements and services to Users, improve the overall quality and performance of services provided by the Company or the aforementioned entities, or to participate in scientific research offering broadly understood benefits to the society.

If you sell Goods using a Business Account, you are obliged to, whenever you obtain Personal Data of other Users that are natural persons from the Company, meet any obligations towards such Users under the GDPR, including the information obligation, and ensure that they can exercise their rights under the GDPR.

SECTION VII. TRANSFERS OF PERSONAL DATA TO COUNTRIES OUTSIDE THE EUROPEAN ECONOMIC AREA

Your Personal Data may be transferred outside the European Economic Area, for example, to

- DataDog, Inc with its registered office in New York, USA, in connection with the use of Personal Data processing services offered by this entity to ensure the provision of services offered on Allegro by the Company;
- Khoros, LLC. with its registered office in San Francisco, USA, in connection with using the community available at https://spolecznosc.allegro.pl/ by Users, for the exchange of knowledge and mutual assistance between its members,
- SFDC UK, Ltd (SalesForce) with its registered office in London, UK, in connection with the use of Personal Data processing services offered by this entity to ensure the provision of services offered on Allegro by the Company.

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

At the same time, as part of cooperation with processors, data processing may be further entrusted to entities that may transfer data to countries outside the European Economic Area. Parties that systematically process data for Allegro include:

- EasyGenerator B.V. with its registered office in Rotterdam, the Netherlands, provider of e-learning services offered in the Allegro Academy,
- Google Cloud Poland sp. z o.o. with its registered office in Warsaw, Poland, in connection with the use of the electronic mail system and the Google Workspace tools, for statistical and administrative purposes and in connection with the use of Personal Data processing services offered by this entity to ensure the provision of services by the Company offered on Allegro,
- Google Ireland Limited, with its registered office in Dublin, Ireland, in connection with the use of the Google reCAPTCHA system in order to ensure security,
- INFOBIP sp. z o.o., with its registered office in Wrocław, Poland, in connection with the use of Personal Data processing services offered by this entity for the sending of SMS messages,
- Microsoft Ireland Operations, Ltd with its registered office in Dublin, Ireland, in connection with the use of Personal Data processing services offered by this entity, aimed at ensuring the provision of services offered on Allegro by the Company,
- Meta Platforms Ireland Limited with its registered office in Dublin, Ireland, in connection with the use of the authentication services offered by this entity,
- SFDC Ireland, Ltd (SalesForce) with its registered office in Dublin, Ireland, in connection with the use of Personal Data processing services offered by this entity, aimed at ensuring the provision of services offered on Allegro by the Company,
- Snowflake Computing Netherlands, B.V. with its registered office in Amsterdam, the Netherlands, in connection with the use of Personal Data processing services offered by this entity, aimed at ensuring the provision of services offered on Allegro by the Company.

The Company always relies on mechanisms ensuring an adequate level of protection, for example, by using standard contractual clauses for the transfer of Personal Data to Personal Data processors established in third countries approved by the European Commission. You can receive copies of such clauses from the Company by writing to iod@allegro.pl or iod@allegro.cz (dedicated to service in Czech) or iod@allegro.sk (dedicated to service in Slovak).

SECTION VIII. AMENDMENTS

If necessary, the Company may amend this Privacy Protection Policy. In this case, paragraphs 14.1 and 14.2 of the Terms & Conditions apply accordingly.

SECTION IX. CONTACT DETAILS

For more information on the processing of your Personal Data and answers to questions concerning the Privacy Policy, please contact our data protection officer. The contact details are as follows:

email address: iod@allegro.pl or iod@allegro.cz (dedicated to service in Czech) or iod@allegro.sk (dedicated to service in Slovak),

mailing address: Inspektor Ochrony Danych Allegro sp. z o.o., ul. Wierzbięcice 1B, 61-569 Poznań.

You can also contact the data protection officer using a contact form (available here for Buyers and here for Sellers).

Appendix No. 6

Appendix No. 6. Junior account principles

1. Natural persons but younger than 18 but according to the provisions of their native law, they have limited legal capacity due to reaching the age:

Age	Country of the native law
13 years	Poland
15 years	Czechia
15 years	Slovakia

may be Junior Account Users.

2. In order to Register an account, an appropriate form must be completed, in which the date of birth is additionally provided.

3. During the Registration, the Junior Account User must declare that they obtained the consent of their legal guardian to conclude agreements on Allegro.

4. The Junior Account User or persons required by law or agreement to supervise them shall be held liable for actions of the Junior Account User on Allegro, in particular, they shall be held fully liable for damage caused to Company and third parties.

5. In accordance with the provisions of the Terms & Conditions of individual services the Junior Account User shall not have access to all services and functionalities offered on Allegro.6. Junior Account User may not buy or sell Goods in Transactions listed in the following categories:

- Real Estate;
- Erotica;
- Cars;
- Motorcycles;
- Other Vehicles and Boats;
- Tobacco Accessories;
- Weapons;
- Air Guns;
- Stun Guns;

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

- Pepper Spray;
- Fireworks;
- OTC drugs;
- Investment Products;
- Collectible Gold Coins;
- Non-prescription veterinary drugs.

7. The restrictions on Junior Account referred to in paragraphs 5 and 6 above shall be lifted:

automatically, when the Junior Account User has reached 18 years of age unless national laws provide for a different age of majority,

b. upon the Junior Account User's written request, after reaching the age of majority in other cases provided for in law.

8. If the person specified in paragraph 1 uses the Company Account, the Company Account may be subject to restrictions related to the sale or purchase of Goods on Allegro, as specified in paragraphs 5 and 6.

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Appendix No. 7A

Appendix No. 7A. Terms & Conditions of PayU Service

SECTION 1. TERMS & CONDITIONS OF SERVICE PROVISION

These Terms & Conditions of PayU Service (hereinafter "Terms & Conditions”), lay down the terms of payments made by Buyers who conclude Transactions exclusively on Allegro.

1.1. Information on the PayU service provider

The entity providing the payment service, (hereinafter: "PayU Service") to Users shall be PayU S.A. with the registered office in Poznań, 60-166 Poznań, at ul. Grunwaldzka 186, entered into the Register of Entrepreneurs kept by the District Court for Poznań – Nowe Miasto i Wilda in Poznań, 8th Commercial Division of the National Court Register under KRS no. 0000274399, share capital of PLN 7,789,000.00, paid in full, Tax Identification Number (NIP): 779-23-08-495 (hereinafter: "Payment Operator” During the provision of the PayU Service, the Payment Operator shall act as the provider of payment services within the meaning of the Act on Payment Services of 19 August 2011, hereinafter "the Act” The Payment Operator shall be supervised by the Polish Financial Supervision Authority (contact details to the PFSA Office: ul. Piękna 20; 00-549 Warszawa, post office box 419, contact number: (48) 22 262-58-00, knf@knf.gov.pl. The Operator has been entered into the register of national payment institutions kept by the Polish Financial Supervision Authority under No. IP 1/2012.

Overview of major features of the PayU Service

1.2. The PayU Service is a payment service as defined by the Act through which the Payment Operator accepts cash payments made by the Buyer via available payment channels to pay for Goods and Seller's payments towards refunds to Buyers, which are registered in the settlement tool maintained by PayU for the Seller. The aforementioned payments shall be transferred upon a monetary obligation arising from agreements concluded between Sellers and Buyers in Transactions. Transactions in categories listed in Section 3 of Appendix No. 4 (Sales commissions) that are not subject to sales commission shall not be processed via PayU Service.

1.3. PayU Service for Users that includes the payment service referred in paragraph 1.2. shall be provided under a framework agreement within the meaning of the Act, the provisions of which have been presented in these Terms & Conditions.

1.4. The PayU Service provision agreement (the framework agreement) on the terms set out in these Terms & Conditions shall be concluded upon the conclusion of the agreement on the provision of the service by the Company on Allegro pursuant to the Allegro Terms & Conditions.

1.5. The agreement on the provision of the PayU Service to Users shall be concluded for the term of the agreement on the provision of the service by the Company on Allegro pursuant to the Allegro Terms & Conditions, referred to in paragraph 2.5. of the Allegro Terms & Conditions. The agreement on the

provision of the PayU Service shall be terminated with immediate effect if — as a result of the verification procedure described in paragraph 2, and later during the term of the agreement, in accordance with the Act on Counteracting Money Laundering and Terrorist Financing (as regards the conclusion of agreements with politically exposed persons) — the provision of the PayU Service becomes conditional upon obtaining the approval of the senior management of the Payment Operator and such consent is not given as a result of the application of the procedures resulting from the aforementioned Act.

1.6. The text of the framework agreement referred to in paragraphs 1.3. and 1.4. is available at https://allegro.pl/regulamin/pl/artykul/appendix-no-7a-bEVbAwD7Btz in a manner that enables its recording and unchanged reproduction of the data stored.

1.7. Users shall not be required to open a bank account to be able to access and use PayU Service. Any transactions performed in such an account shall not be considered bank operations as defined in the Banking Law.

1.8. As part of the PayU Service:

a. Buyers can pay for Goods and other services offered on Allegro via payment channels that have been made available by the Payment Operator and are supported by payment service providers with the use of, e.g.:

- a payment card accepted by a bank or acquirer that cooperates in providing the PayU Service — in the case of payments for Goods in selected categories,
- other payment methods offered by the Payment Operator.

b. Users can make payouts upon their order by bank transfer into a bank account indicated by the Seller or an account maintained for the Seller in a different payment institution, in accordance with the provisions set out in paragraph 5.1.

c. Paying fees and sales commissions due to the Company for the services provided as part of Allegro if the Company makes such functionality available.

d. Amounts due to the User from the Company shall be accepted pursuant to the relevant provisions of the Terms & Conditions of Allegro (including, et al.s, resulting from the implementation of cash on delivery payments by Buyers).

e. accepting Sellers' payments to process refunds to Buyer, on the terms set out in paragraph 4 below.

1.9. To provide the PayU Service, the Payment Operator shall use services offered by specialized financial institutions chosen with due diligence.

1.10. PayU Service can be provided to Users who have equipment enabling them to access the internet, including software to browse through online resources and an account maintained by a bank or a financial institution with its registered office in one of the European Union Member States or in a country respecting equivalent regulations concerning counteracting money laundering and terrorist financing.

1.11. In the case of any references herein to a time limit expressed in working days, "working day" shall mean a day other than Saturday and a public holiday.

1.12. Any financial transactions relating to the PayU Service shall be made in the starting currency specified by the Seller at the time of publishing the Offer (the "Base Currency"), the Conversion Currency (as defined below) or in a different currency supported by the Payment Operator and selected by the Buyer.

1.12a. In the case of payments in a currency other than the Base Currency, the Payment Operator shall convert the amounts denominated in Base Currency to the currency selected by the Buyer according to the exchange rate applied by the Payment Operator. Information such as the list of currently available currencies, amounts in the currency selected, and exchange rate applied for a given currency are presented to the Buyer in the Service, including in particular on the Offer page and directly in the Payment execution screen. For the avoidance of doubt, Base Currency shall remain the Transaction currency in such a case, i.e., upon the Buyer's executing the payment, the Seller shall receive the amount due in respect of the Transaction in the Base Currency and equal to the amount specified nominally by the Seller in the Offer.

The Payment Operator shall regularly update the available and applied currency exchange rates, which are subject to change. Such changes might result in differences in the amounts visible (including in the prices) at various Transaction stages. The exchange rate finally applied to a given payment shall be specified at the moment when the Buyer executes the payment and shall also be visible in the notification submitted to the Buyer upon payment execution, in accordance with paragraph 1.17 below.

At the same time, the Seller may decide that the payouts of the funds accumulated on the settlement tool, shall be made in one of the currencies provided by the Payment Operator, different from the Base Currency, through a conversion service (the "Conversion Currency") provided by the Payment Operator.

The Payment Operator regularly updates the available and applied conversion rates for the provided Conversion Currencies, which may be subject to change. The currency rate finally applied for a given payout is indicated at the time of the payout of the funds accumulated on the Settlement Tool made by the Seller.

1.12b. PayU Service for Sellers that includes the payment service referred to in paragraph 1.2. of the Terms & Conditions shall be provided under a framework agreement or a single payment service agreement within the meaning of the Act, as concluded with the Seller under these Terms & Conditions.

1.12c. Subject to paragraph 1.8(c), the PayU Service must not be used for any payments other than payments of Buyers' financial obligations resulting directly from agreements made in Transactions and payouts made pursuant to Section 5.

Agreement with the Seller

1.13. PayU Service for the Seller that includes the service referred to in paragraph 1.2. of the Terms & Conditions shall be provided subject to the following terms:

a. as the performance of a payment order concerning a single payment transaction within the meaning of Article 2(23) of the Act after each conclusion of a separate single payment transaction agreement with the Seller in accordance with the principles described in the Terms & Conditions (applies only to Allegro.pl);

b. a transaction under a framework agreement within the meaning of Article 2(31) of the Act, the provisions of which are specified in these Terms & Conditions.

Provision of the PayU Service for the Seller under a framework agreement

1.13a. PayU Service shall be provided as a service referred to in paragraph 1.13(b) of the Terms & Conditions to the Seller who has been subject to the Full Verification and also to the Seller who earlier has been subject to the Simple Verification and must undergo the Supplementary Verification in accordance with the requirements applicable to the Payment Operator under the provisions on counteracting money laundering and terrorist financing, where the Payment Operator has informed the Seller of the same, after carrying out the Full Verification or the Simple Verification respectively. The Supplementary Verification shall be required in particular when such verification is necessary due to the following:

a. a significant number of payment transactions processed by the Payment Operator for the Seller as part of the PayU Service indicating that the sales made by the Seller on Allegro are not occasional only;

b. exceeding the limits of values of payment transactions processed by the Payment Operator for the Seller as part of the PayU Service, as specified by the Payment Operator in accordance with the Payment Operator's procedures concerning the counteracting of money laundering and terrorist financing;

c. the nature of the Seller's business or the information held by the Payment Operator regarding the Seller, resulting in, according to the Payment Operator's procedures concerning the counteracting of money laundering and terrorist financing, the necessity to carry out the Supplementary Verification.

1.13b. The framework agreement with the Seller concerning the provision of the PayU Service on the terms set out in these Terms & Conditions shall be concluded upon the conclusion of the agreement on the provision of the service by the Company on Allegro pursuant to the Allegro Terms & Conditions and upon the completion of the Full Verification, subject to paragraph 1.13c. of the Terms & Conditions.

1.13c. The framework agreement concerning the provision of the PayU Service with the Seller, who at the stage of the Account registration was subject to Simple Verification, shall be concluded upon the conclusion of the agreement on the provision of the service by the Company on Allegro pursuant to the Allegro Terms & Conditions, in which case the framework agreement shall be conditional. The condition for its entry into force shall be the requirement for the Seller to undergo the Supplementary Verification in accordance with the requirements applicable to the Payment Operator under the legal provisions on counteracting money laundering and terrorist financing, where the Payment Operator has informed the Seller of the same.

1.13d. The framework agreement shall be concluded for the period corresponding to the term of the agreement on the provision of the service by the Company on Allegro pursuant to the Allegro Terms & Conditions referred to in paragraph 2.5. of the Allegro Terms & Conditions.

1.13e. The Payment Operator may terminate the framework agreement concerning the provision of the PayU Service to the Seller against a two-month notice period in accordance with Article 35(2) of the Act in the event of a breach by the Seller of the Terms & Conditions.

The Payment Operator may terminate the framework agreement concerning the provision of the PayU Service to the Seller against a different notice period or with immediate effect in the following circumstances:

a. the Payment Operator's inability to perform the obligations under the Act of 1 March 2018 on Counteracting Money Laundering and Terrorist Financing, for reasons attributable to the Seller, including the Seller's failure to provide, within the time limit indicated by the Payment Operator, clarifications or documents necessary for the application of financial security measures;

b. when such an obligation is imposed on the Payment Operator under other provisions of generally applicable law;

c. the entry into force of court judgments, decisions, recommendations, or advice of the General Financial Information Inspector (GIIF), the Polish Financial Supervision Authority (KNF), or other supervisory authorities or agencies competent in this area, preventing the provision of services;

d. in the event of justified suspicion of money laundering, terrorist financing, or committing fraud by the Seller;

e. when the Payment Operator determines, on the basis of a risk analysis carried out as per the Act of 1 March 2018 on Counteracting Money Laundering and Terrorist Financing, that the provision of the Services to the Seller constitutes an unacceptable risk, in particular as regards business relations with politically exposed persons.

1.13f. The text of the framework agreement is available at https://allegro.pl/regulamin/zalacznik/7a https://allegro.pl/regulamin/pl/zalacznik-7 and has been made available to the User in a manner that enables its recording and unchanged reproduction of the data stored.

Provision of the PayU Service for the Seller in a single payment transaction (applies only to Allegro.pl)

1.13g. PayU Service for the Seller as described in paragraph 1.2. of the Terms & Conditions may be provided by the Payment Operator as part of a single payment transaction to the Seller who was subject to the Simple Verification and who was not required to undergo the Supplementary Verification in accordance with the requirements applicable to the Payment Operator under the legal provisions on counteracting money laundering and terrorist financing.

1.13h. The provision of the PayU Service by the Payment Operator as part of a single payment transaction referred to in paragraph 1.13(a) of the Terms & Conditions shall take place upon each conclusion by the Payment Operator with the Seller of a separate agreement for the performance of a single payment transaction as part of the PayU Service.

1.13i. When making a single payment transaction as part of the PayU Service for the Seller, the Payment Operator shall account for the Seller's funds and pay them to the Seller upon the Seller's order on the terms specified in the Terms & Conditions. By concluding a single payment transaction agreement, the Seller shall each time accept the fact that this agreement will be performed on the terms set out in the Terms & Conditions, save for paragraphs 1.13a to 1.13j.

1.13j. Within 14 days from the conclusion of a single payment transaction agreement as part of the PayU Service for the Seller, the Seller may withdraw from it without stating any reason by sending a relevant statement by email to allegro@payu.pl or by letter to: PayU S.A. 60-166 Poznań, ul. Grunwaldzka 186. The right of withdrawal will not be applicable if the Payment Operator has fully performed the service upon explicit consent of the Seller, where the Seller was notified before the commencement of such service that the Seller would lose the right of withdrawal after the Payment Operator had completed the service.

The Payment Operator's liability

1.14. The Payment Operator shall be held liable for the failure to perform or undue performance of payment transactions under the terms and conditions specified in the Act, including Articles 144-146 thereof.

1.15. The Payment Operator shall not be held liable for any delays in transferring due funds to the bank account or address indicated by the User under the rules specified in Section 5 due to the failure to provide data or due to the provision of inaccurate or incomplete data by the User, which renders it impossible to make a payout as ordered by the User.

1.16. The Payment Operator shall not be a party to the agreement between the Buyer and Sellers and shall not be held liable for the undue performance or failure to perform any agreements entered into by Users, except for actions related to the PayU Service. In particular, the Payment Operator shall not be held liable for the Sellers' ability to conclude and perform agreements on the sale of goods or services or for Buyers' solvency.

PayU Service progress statuses

1.17. Information on the status of the PayU Service and information required to identify the User's payment transactions and payouts ordered in the manner referred to in Section 5 shall be available in the User's Account and also sent by the Payment Operator to the email address provided by the User. The aforementioned information shall be made available in a manner that enables the User to record and reproduce such information in an unchanged form.

Unauthorized payment transactions

1.18. To prevent unauthorized payment transactions, the User must not disclose their identification data (login, password) to any third parties.

1.19. The User shall immediately report to the Payment Operator any loss or unauthorized use of their identification data enabling the placement of a payment order. Such reports should be made in the manner referred to in paragraph 1.20. within the period of 13 months from the date of performing unauthorized or unduly performed payment transactions or from the date on which a payment transaction was to be performed. If the User fails to make the report within the aforementioned time limit, the User's claims against the Payment Operator concerning unauthorized, not performed, or unduly performed payment services shall expire.

Contact with the Payment Operator

1.20. The Payment Operator shall communicate with Users in the Polish language. This language shall be used to draft all the documents establishing relations between Users and the Payment Operator. The above rules do not apply to situations where the mandatory provisions of the law provide for the need to use other language versions.

1.21. Any User's correspondence addressed to the Payment Operator must be sent in the written form to the Payment Operator's address or electronically via the website: https://allegro.pl/pomoc/kontakt. Any correspondence should contain at least the User's name on Allegro and a description of the issue. Electronic correspondence, as a rule, shall be via the email address assigned to a given User's Account.

1.22. Upon the User's request submitted in the manner referred to in paragraph 1.21., these Terms & Conditions shall be provided by the Payment Operator in written (paper) form.

Costs of using the PayU Service

1.23. The User shall not bear any additional cost of the provision of the PayU Service by the Payment Operator, except for separate payout orders in a special form specified in paragraphs 5.6. and 5.7. and the cases of the Seller verification using a foreign currency, described in paragraph 2.4. of the Terms & Conditions. Remuneration due to the Payment Operator for the provision of the PayU Service shall be settled pursuant to a separate agreement concluded between the Company and the Payment Operator. The User shall bear fees related to the provision of the PayU Service pursuant to agreements concluded by the User with payment service providers (a bank, a payment institution, or an acquirer) and shall bear the costs of the transmission of data related to the use of the PayU Service via the internet.

1.24. Each User shall have constant access in their Account on Allegro (in the "Allegro Finance" tab) to the electronic statement of transactions for the User related to the PayU Service; however, after the period of 60 days, the User may access the data in an electronic form only upon a written request submitted to the Payment Operator, subject to paragraph 4.4.

SECTION 2. VERIFICATION PROCEDURE

Verification procedure

2.1. The Payment Operator shall analyze the risk of processing payments to the extent necessary to prevent fraud related to the payment services provided, the operation of a payment scheme or the operation of a payment system, and to the extent necessary to investigate and detect such fraud by competent authorities, on the basis of data available when providing PayU Service. The Payment Operator shall refuse to process a given payment in the case of reasonable doubts as to whether the transaction for which the payment is made or the payment itself is legitimate.

2.2. The Payment Operator may block PayU Service for the User, which may consist of: a) Payout Withholding on the terms described in paragraph 5.9 of the Terms & Conditions or b) the refusal to perform transactions as part of the PayU Service on the terms described in paragraph 2.3 of the Terms & Conditions or c) blocking the settlement tool on the terms described in paragraphs 5.18–5.23 of the Terms & Conditions in the event of suspending the User's Account or taking actions referred to in paragraphs 2.12 or 8.2 of the Allegro Terms & Conditions.

2.3. The Payment Operator shall withhold payouts or refuse to perform transactions as part of the PayU Service in the following cases:

a. changes of the User's data determined earlier during the verification process – until the time when the required re-verification of the User's data is carried out;

b. the inability to periodically update the User's data resulting from legal provisions on counteracting money laundering and terrorist financing – until the time when the required re-verification of the User's data is carried out;

c. providing by the User invalid or incorrect data necessary to process a payment order — until the time when the User corrects such data;

d. as a result of a notice or decision of a competent authority resulting in the necessity to block the settlement tool – for the duration of the restrictions resulting from such notice or decision;

e. suspicion of money laundering, in which case the Payment Operator shall notify the General Financial Information Inspector (GIIF) and then proceed as per the instructions of GIIF or other authorized public authorities;

f. in a situation when the Payment Operator itself, on the basis of the data held by it and the risk analysis carried out on the basis of the monitoring tool, has reasonable concerns about the security of the Account or a Transaction – for the period necessary to resolve them.

2.4. The User shall undergo the identification process referred to in the Act of 1 March 2018 on Counteracting Money Laundering and Terrorist Financing, hereinafter "User Identification". In addition, the User should transfer to the bank account indicated by the Payment Operator the amount of PLN 1.01, CZK 10 or EUR 1 from the User's bank account referred to in paragraph 5.1. of the Terms &

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Conditions. This amount shall be reimbursed in full by the Payment Operator to the User's bank account from which it was transferred, or it shall be added to the amount of the first payout referred to in paragraph 5. In exceptional cases, the Payment Operator can make a bank account available to the User to make the transfer in a currency other than the Base Currency and specify a different amount of the transfer than indicated above. In such a situation, the transfer amount shall be reimbursed to the User at their explicit request made in the manner specified in paragraph 7.2. of the Terms & Conditions. The Payment Operator may also carry out the User Identification process by applying a different procedure provided by law. This paragraph shall apply accordingly to a change by the User of the bank account referred to in paragraph 5.2.

2.5. The provision of the PayU Service for the Seller shall always be preceded by the Seller's verification by the Payment Operator. The Seller's verification may cover the following:

a. a simple verification in the case of Sellers who intend to make occasional sales only on Allegro ("Simple Verification"). The Simple Verification shall cover the verification process by the Payment Operator based on the Seller's basic data obtained by the Payment Operator from the Company and the verification transfer referred to in paragraph 2.4. of the Terms & Conditions.

b. a full verification ("Full Verification") in the case of the Seller other than those specified in sub-paragraph (a) above, and the Seller who, due to the nature of the Seller's activities and the results of the risk assessment carried out by the Payment Operator, must undergo the Full Verification in accordance with the requirements applicable to the Payment Operator under the provisions on counteracting money laundering and terrorist financing. The Full Verification shall be carried out by the Payment Operator based on:

i. the information indicated in sub-paragraph a. above;

ii. the information and documents obtained from the Seller and needed for the Seller's verification in accordance with the procedures applicable to the Payment Operator related to money laundering and terrorist financing.

2.6. In the cases specified in the Terms & Conditions, in order to enable further use of the PayU Service by the Seller who was earlier verified only in the Simple Verification process, a supplementary verification may be performed ("Supplementary Verification"). The Payment Operator shall carry out such Supplementary Verification based on the information and documents specified in paragraph 2.5.(b)(ii) of the Terms & Conditions. If the Supplementary Verification is required, until its successful completion, the Seller may not order any payout from the settlement tool maintained by the Payment Operator for the Seller to the Seller's bank account or to an account maintained for the Seller at a different payment institution.

2.7. The Payment Operator may carry out an additional Seller's verification ("Additional Verification") for whom the Full Verification or the Supplementary Verification or the Simplified Verification was carried out, if it becomes necessary, in accordance with the procedures applicable to the Payment Operator related to money laundering and terrorist financing in connection with the circumstances accompanying the provision of payment services or with the need to update the data collected earlier.

SECTION 3. PAYU SERVICE FOR BUYERS

Specific terms of the provision of the PayU Service for Buyers

3.1. When providing PayU Service for the Buyer, the Payment Operator shall transfer the funds received to the Seller by registering them in the settlement tool. PayU Service for the Buyer shall be provided not later than the end of the next working day following the day when the Payment Operator receives a payout order from the Buyer. The time of receiving a payout order by the Payment Operator shall be the time of crediting the Payment Operator's bank account with the Buyer's payment for the Goods. The Buyer may not withdraw a payout order after it has been received by the Payment Operator.

3.2. The Payment Operator shall provide the PayU Service on the basis of a payout order placed by the Buyer using the order form in which the Buyer indicates the Seller (the Buyer may place several orders at the same time by indicating several Sellers), the amount of payment and the legal basis for the payment. If the Payment Operator does not receive any payout order within a maximum period of 10 days after placing the payment order, the order shall be assigned the "canceled" status.

3.3. In PayU Service, the Payment Operator offers to Buyers the following payment channels supported by providers of payment services:

a. electronic transfers, including non-cash payments;

b. traditional non-online transfers or other electronic transfers,

c. payments by payment cards, including non-cash payments by payment cards licensed by banks to make online transactions, in the case of payments for Goods in selected categories,

d. other payment options made available by the Payment Operator that allows Buyers to settle their financial obligations with Sellers.

3.4. The relevant bank, the acquirer, or the Payment Operator may impose on a particular Buyer minimum and maximum amounts of transactions made via PayU Service.

3.5. In addition, the PayU Service enables the Buyer to:

a. store and change their personal data and address details;

b. save the previously used payment option;

c. access the history of payments made to Sellers;

d. access payment statuses ("started", "canceled", "ended");

e. define payment channels and store such data in the system to facilitate payments for the Buyer. This option shall be available only to Buyers who completed the registration referred to in paragraph 3.7;

f. order the payment of an additional amount if the amount already paid to the Seller has not complied with the Goods purchase costs agreed with the Seller.

SECTION 4. TERMS OF PAYOUTS AND OTHER SERVICES FOR SELLERS

Specific terms of the provision of the PayU Service for Sellers

4.1. When providing PayU Service to the Seller, the Payment Operator shall manage a settlement tool for the Seller and, upon the Seller's order, shall initiate a transfer of funds accrued therein to the bank account, an account maintained for the Seller in a different payment institution indicated by the Seller or shall initiate the payout of the funds by postal order under the terms provided for in Section 5(5.2)(c). As part of the PayU Service, the Payment Operator shall receive in the Seller's settlement tool payments made by Buyers in connection with Transactions concluded on Allegro.

4.2. In addition, the PayU Service enables Sellers to:

a. In cases agreed between the Company and the Sellers (with the Sellers' approval), on the basis of information received from the Company, PayU shall automatically make the refund to the Buyer, provided that the payment is made using the PayU Service.

b. refund amounts paid by the Buyer, where such a refund may be ordered within 12 months from the payment date. The refund shall proceed on the condition that there are sufficient funds in the settlement tool corresponding to the amount of the requested refund. In the case of an order of payment refund with the currency conversion referred to in paragraph 1.12(a), the refund shall be executed in the same currency to which the price was converted, according to the same exchange rate of the given currency, which was used on the moment of payment execution.

c. accept amounts due to the Seller from the Company pursuant to One Fulfillment Terms & Conditions", which can be subsequently withdrawn by the Seller in accordance with the provisions of paragraph 5 below.

4.2a. In the cases listed in Section 5 (5.12)a) of the Allegro Terms & Conditions, on the basis of information received from the Company, PayU automatically returns the Funds to the Buyer, as long as the payment was made as part of the PayU Service.

4.2b. A Seller who wants to refund the Buyer for a payment made through the PayU Service, but does not have sufficient funds in the settlement tool, may make a payment for this purpose using payment methods provided by the Payment Operator. The amount paid in by the Seller may only be utilized to refund the Buyers' payments that have been processed via the PayU Service.

4.2c. The Payment Operator shall accept Sellers' payments towards returns on the basis of payment orders made by Sellers. To this end, the Seller shall complete the form available on the Account and indicate the Buyer's payment to be refunded (multiple Buyers' payments can be indicated) and the payment amount. The payment can be made using the payment methods provided by the Payment Operator, as listed in the Account. The maximum amount paid by the Seller may not exceed the total

amount of the Buyers' payments processed by the PayU Service and indicated by the Seller as refundable.

4.2d. The amount paid in by the Seller towards refunds to Buyers shall be made not later than by the end of the business day following the day when the Payment Operator receives the payment order. The payment order shall be deemed received by the Payment Operator once the payment Operator's bank account is credited with the amount transferred by the Seller. Once the Payment Operator receives the payment order, the Seller may not cancel it.

4.3. If the User fails to fill in or only partially fills in the configuration form referred to in paragraph 5.3. or if the User identification is not possible, the Seller must not claim that the Buyer has not paid for the Goods if funds transferred by the Buyer to the Seller as a payment for the Goods have been fully registered in the settlement tool.

4.4. The Seller who has filled in the configuration form in the "Allegro Finance" section on Allegro correctly and in full shall have access to the electronic statement of payment transactions for a period longer than the one indicated in paragraph 1.24 However, they must generate such statements by themselves no longer than 12 months from their making. After the 12-month period, the User may obtain the aforementioned data in an electronic form only upon a written request submitted to the Payment Operator.

SECTION 5. TERMS OF PAYOUTS

General terms of payouts

5.1. In PayU Service, the Payment Operator shall provide the User with a limited functionality payment instrument that enables the User to transfer the funds registered in the User’s settlement tool to the bank account or an account maintained for the Seller in a different payment institution. The payment instrument is maintained in PLN, CZK, or EUR currency. The Payout shall always cover the payments for Goods or other services related to the Transaction in the Base Currency or in the Conversion Currency.

The time the payout order is received by the Payment Operator

5.2. The Payment Operator shall payout funds booked in the User’s settlement tool for the PLN currency no later than until the end of the next working day (d+1) and for other currencies no later than until the end of the second business day (d+2) following the day when the Payment Operator receives the payout order from the User. A payout order shall be deemed received:

a. when the Payment Operator receives an order placed by the User—in the case of payouts on demand. The User may not withdraw a payout order after it has been received by the Payment Operator;

b. at the beginning of the day indicated by the User in the configuration form—in the case of automatic payouts the User may withdraw their order of recurring payout not later than until the end of the working day preceding the payout date indicated by the User recurring payout order.

If the Payment Operator receives the payout order on a day that is not a working day for the Payment Operator, such an order shall be deemed to have been received on the first working day after that day.

Scope of information necessary to make a payout

5.3. In order to make the payout referred to in paragraph 5, the User should fill in the configuration form available on Allegro pages in the "Allegro Finance" section. When filling in the configuration form, the User shall provide the following data: their first and last name, address, email address, contact number, the IBAN bank account number (for numbers commencing with a prefix other than PL — including the correct SWIFT code) or the account identifier for accounts maintained on behalf of the Seller in another payment institution, to which funds accrued in the settlement tool are to be transferred. The above User's data should comply with the data of the holder of the bank account or, respectively, the holder of the account maintained with a different payment institution, from which a payment related to the User Identification will be made. In the case of a Junior Account, it is possible to provide in the aforementioned form the data of a legal guardian of the Account User. In the case of a Business Account, the User should provide their unique numeric identifier assigned to citizens or, if no such number is available, the date of birth and the number of the identity card of the person authorized to represent the User.

5.4. The payout referred to in paragraph 5 shall produce legal effects for the User if the correct credentials (login and password) have been entered when configuring a bank account or an account in a different payment institution into the Seller's Account.

5.4.1. The Payment Operator shall ensure that payouts are made only to a current and existing bank account maintained for the User, specified within the Account and verified on the terms set forth in the Allegro Terms & Conditions. If the payout is returned by the bank, due to incorrect or outdated data, including due to the closure of the bank account, the Payment Operator shall notify the User.

Users' personal data, including the bank account number for payouts, can be updated within the functionalities available on the Account. Any change of the bank account number requires undergoing the verification procedure described in paragraph 2.1. of the Allegro Terms & Conditions. No payout orders can be placed until the User's personal data is updated and the new bank account number is positively verified.

Frequency of payouts

5.5.1. When using the payment instrument referred to in paragraph 5.1. maintained in PLN, the User may order a payout:

a. to a bank account in the IBAN format with the PL prefix and to an account maintained for the Seller in a different payment institution holding settlement accounts in the IBAN format with the PL prefix:

i. as a one-time payout (payout on demand);

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

ii. as a recurring payout (automatic payouts; when placing an order for automatic payouts, the User defines the frequency thereof, selecting a daily, weekly, or monthly payout schedule, and indicating the day of the week of order execution (from Monday to Friday). An automatic payout can be processed if the amount in the settlement tool is at least PLN 20 on the day indicated in the automatic payout order;

b. to a bank account in the IBAN format with a prefix other than PL and to an account maintained for the Seller in a different payment institution holding settlement accounts in the IBAN format with a prefix other than PL:

i. as a recurring payout (automatic payouts), such an order shall be accepted for processing on the first day of the month for amounts below the equivalent of PLN 100 and on the first day and fourteenth day of the month for amounts the equivalent of PLN 100 and higher than the equivalent of PLN 100 (if the 1st or the 14th day of the month is Saturday, Sunday, or a public holiday, the payout order shall be processed on the next working day). Such an order shall also be accepted for processing on any day if the amount in the settlement tool is at least equivalent to PLN 4,000;

The User may place a separate order of payout to accounts indicated in this sub-paragraph b), upon agreeing first with the Payment Operator the fee for such an order to be paid by the User.

5.5.2 When using the payment instrument referred to in paragraph 5.1. maintained in CZK may order the payment:

a. to a bank account in the IBAN format with the CZ prefix and to an account maintained for the Seller in a different payment institution holding settlement accounts in the IBAN format with the CZ prefix:

i. as a one-time payout (payout on demand)

ii. as a recurring payout (automatic payouts; when placing an order for automatic payouts, the User defines the frequency thereof, selecting a daily, weekly, or monthly payout schedule and indicating the day of the week of order execution (from Monday to Friday). An automatic payout can be processed if the amount in the settlement tool is at least CZK 100 on the day indicated in the automatic payout order

iii. as a recurring payout (on the terms set out above in the subparagraph ii above) or one-time payout in the Conversion Currency in accordance with the terms of paragraph 1.12a of the Terms & Conditions.

b. to a bank account in the IBAN format with a prefix other than CZ and to an account maintained for the Seller in a different payment institution holding settlement accounts in the IBAN format with a prefix other than CZ:

i. as a recurring payout from an instrument kept in CZK (automatic payouts) such an order shall be accepted for processing on the first day of the month for amounts below the equivalent of CZK 5,000 and on the first day and fourteenth day of the month for amounts the equivalent of CZK 5,000 and higher than the equivalent of CZK 5,000 (if the 1st or the 14th day of the month is

Saturday, Sunday, or a public holiday, the payout order shall be processed on the next working day). Such an order shall also be accepted for processing on any day if the amount in the settlement tool is at least equivalent to CZK 50,000. This payout option is available only to those Sellers who have had active settings for CZK recurring payouts to an account in IBAN format with a prefix other than CZ before March 28, 2024.

ii. as a recurring payout (on the terms set out above in the subparagraph i above) or one-time payout in the Conversion Currency to an IBAN account only with the country prefix corresponding to the Conversion Currency or EUR in accordance with the terms of paragraph 1.12a of the Terms & Conditions.

The User may place a separate order of payout to accounts indicated in this sub-paragraph b) upon agreeing first with the Payment Operator the fee for such an order to be paid by the User.

5.5.3 When using the payment instrument referred to in paragraph 5.1. maintained in EUR may order the payment to a bank account in the IBAN format and to an account maintained for the Seller in a different payment institution holding settlement accounts in the IBAN format:

i. as a one-time payout (payout on demand)

ii. as a recurring payout (automatic payouts; when placing an order for automatic payouts, the User defines the frequency thereof, selecting a daily, weekly, or monthly payout schedule and indicating the day of the week of order execution (from Monday to Friday). An automatic payout can be processed if the amount in the settlement tool is at least EUR 10 on the day indicated in the automatic payout order

iii. as a recurring payout (on the terms set out above in the subparagraph ii above) or one-time payout in the Conversion Currency in accordance with the terms of paragraph 1.12a of the Terms & Conditions.

5.6. A payout by the User of funds booked in the settlement tool to accounts defined in paragraphs 5.5.1(b), 5.5.2(b) and 5.5.3 shall be conditional upon:

a. the User's bank providing the possibility of settling payouts in a currency made available by the Payment Operator and, if such bank does not settle payments in currency made available by the Payment Operator, the Payment Operator shall not be able to payout the funds until the User changes the account to an account in a bank that settles transactions in a currency supported by the Payment Operator; and

b. the account defined in paragraphs 5.5.1(b), 5.5.2(b) as well as 5.5.3 being maintained by a bank or a financial institution with its registered office in one of the European Union Member States or in a country respecting equivalent regulations concerning counteracting money laundering and terrorist financing.

5.6a. The Payment Operator shall refuse to process the Seller's order to pay out the funds accounted for in the settlement tool if the account referred to in paragraphs 5.5.1(b), 5.5.2(b) as well as 5.5.3 of the Terms & Conditions:

a. is not maintained by a bank or a financial institution based in one of the European Union Member States or in a country subject to equivalent standards concerning counteracting money laundering and terrorist financing or

b. the bank or the financial institution maintaining this account does not clear payments in the currency made available by the Payment Operator.

5.6b. In the event of a refusal to pay out the funds referred to in paragraph 5.7(a), the Payment Operator shall notify the User of the refusal and of the need to specify a different account in order to pay out the funds.

Payout Withholding cases

5.7. In connection with the agreement concluded by and between the Seller and the Company on the basis of the Allegro Terms & Conditions, the Company is authorized to order the Payment Operator to temporarily withhold the payout of the funds from respective Transactions in the settlement tool maintained for Sellers operating under a Business Account and Regular Account (hereinafter: "Payout Withholding") who meet the following criteria:

a. conclude Transactions with the estimated delivery time exceeding 10 working days, except Offers in the following categories: Furniture, Kid's Room subcategory: Furniture in Kids and Offers listed as Pre-Orders,

b. conduct activity as part of a Business Account as an entity whose registered office, registered business, or actual place of business is outside the European Economic Area or the United Kingdom of Great Britain and Northern Ireland. In relation to those Sellers, as regards payouts, the provisions of paragraph 5.11(b) below shall always apply.

c. they post Offers in categories referred to in paragraph 5.9 of the Allegro Terms & Conditions, in the form of a Business Account and Regular Account. In relation to those Sellers, as regards payouts, the provisions of paragraph 5.9(c) below shall always apply.

d) use the logistic service provided by the Company pursuant to "fulfillment Service Terms & Conditions", exclusively with respect to the "Technical Account" within the meaning of the above-mentioned Terms & Conditions,

e) they have received an agreement withdrawal notice from the Buyer in the cases listed in 5.12.b the Allegro Terms & Conditions, as long as the Buyer made the payment through PayU Service;

f) they have received a refund request (in relation to a complaint about the purchased Goods) from the Buyer in the cases listed in 5.12.c of the Allegro Terms & Conditions, as long as the Buyer made the payment through PayU Service.

A Payout Withholding shall be carried out by the Payment Operator at the order of and on the basis of the information provided by the Company.

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

5.8. Payout Withholding is a mechanism applied individually to each Transaction. It does not limit the functionality of the settlement tool. Even where a Seller is subject to the Payout Withholding mechanism, payouts are executed regularly, in compliance with the rules set out in the Terms & Conditions, with funds from respective Transactions paid out with a delay resulting from this paragraph 5.

Description of the Payout Withholding qualification procedure

5.9. Payout Withholding for funds booked in the Seller's settlement tool may be applied:

a. for Transactions where the estimated delivery time exceeds 10 calendar days — maximally for the period which is the sum of the estimated delivery time resulting from the Transactions of such Sellers and additional 7 calendar days, where this period may not exceed 45 days in total counted from the date of registering the funds in the Seller's settlement tool. The delivery time shall mean the sum of the Seller's declared dispatch time and the Goods transit time corresponding to the delivery option as selected by the Buyer. If a Transaction covers more than one Offer of the Seller, the period indicated in the preceding sentence shall be counted according to the longest delivery time;

b. in the case of the Sellers referred in paragraph 5.7(b) above, with the registered office, registered business, or actual place of business outside the European Economic Area or outside the United Kingdom of Great Britain and Northern Ireland, regardless of the classification of their Transactions as Potentially Risky Transactions— until the date of delivery of the package to the Buyer plus 7 days (if the Seller provides the package tracking option on Allegro), yet for a maximum up to 45 days from the date of registering the funds in the settlement tool of such Seller, where, in justified cases, this period may be reduced.

c. in the case of the Sellers referred to in paragraph 5.7(c) above, i.e., posting Offers in categories specified in paragraph 5.9 of the Allegro Terms & Conditions — maximally for the period which is the sum of the delivery time resulting from Offers of such Sellers and additional 7 calendar days – in the case of Business Account – or 14 calendar days – in the case of Regular Account, where this period may not exceed 45 calendar days in total counted from the date of registering the funds in the Seller's settlement tool. The delivery time indicated in Offers shall mean the time counted in working days specified in the Seller's Offer in the "Delivery and payment" tab. If a Transaction covers more than one Offer of the Seller, the period indicated in the preceding sentence shall be counted according to the longest delivery time.

d) for Sellers using the logistic service provided by the Company pursuant to "One Fulfillment Terms & Conditions" – until the parcel is sent (Goods shipped) or until the order is canceled in its entirety or partially by the Buyer, however, no longer than for the maximum period of 5 calendar days.

e) for Sellers that have received an agreement withdrawal notice from the Buyer in the cases listed in 5.12.b of the Allegro Terms & Conditions:

- from the moment when PayU is notified about the dispatch of the return package by the Buyer that has submitted a given withdrawal notice;

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

- until PayU is provided with one of the requests referred to in paragraphs 5.10b (a) and (b), or an automatic refund is made, as referred to in paragraph 5.10b(c).

f) for Sellers that have received a refund request (in relation to a complaint about the purchased Goods) from the Buyer in the cases listed in 5.12.c of the Allegro Terms & Conditions:

- from the moment when PayU is notified about the dispatch of the return package by the Buyer that has submitted a given refund request;

- until PayU is provided with one of the requests referred to in paragraphs 5.10(a) and (b), or an automatic refund is made, as referred to in paragraph 5.10b(c).

5.10. The Payment Operator upon receiving the necessary information from the Company, may at the Buyer's request reimburse to the Buyer the funds obtained from a Transaction subject to Payout Withholding on the basis of paragraphs 5.7(a)–(c), having met all the following conditions:

a. The Buyer has notified the Company of missing delivery of the Goods in the Transaction subject to Payout Withholding, and

b. The Seller has not documented the fact of the fulfillment of the agreement concluded as part of the Transaction subject to Payout Withholding, although they received the request to do so from the Company and have not given response within the time limit prescribed in paragraph 10.2. of the Allegro Terms & Conditions. The fact of the fulfillment of the agreement concluded with the Buyer may be documented by the Seller, in particular, by sending to the Company a copy of the proof of the Goods' dispatch, and

c. The Seller is subject to a temporary restriction or suspension of access to particular services provided on Allegro pursuant to paragraphs 2.12 and 8.4 of the Allegro Terms & Conditions and they are informed of the same by the Company by separate correspondence.

5.10a. The Payment Operator, upon receiving the necessary information from the Company, shall refund the funds obtained from a Transaction related to a Seller subject to Payout Withholding referred to in paragraph 5.7(d). The refund is made where the Buyer has canceled all or part of the Transaction using the tools available in Allegro, up to the amount canceled.

5.10b. In case of Payout Withholding under paragraph 5.7(e) or (f):

a) following such Withholding, the Seller may submit a return instruction within the deadlines specified in sub-paragraph c) below, concerning:

- all funds from the Transaction to which withdrawal applies – in such case, the funds covered by the Payout Withholding will be used in total for the purposes of such return;

- all or some funds from the Transaction covered by a refund request (in relation to a complaint), depending on whether the complaint is accepted in total or in part – in such case, the funds covered by the Payout Withholding will be used for the purposes of such refund; in case the complaint is accepted in part, the amount left after the refund is made will no longer be covered

by the Payout Withholding; failure to specify that the complaint has been accepted in part only shall mean that it will be regarded as accepted in total;

b) instead of submitting the instruction referred to in sub-paragraph a), the Seller may (within the same deadlines) file an instruction revoking the Payout Withholding in case it does not intend to return the funds to the Buyer in relation to withdrawal or in case the complaint is dismissed;

c) if, within:

- up to 7 days – for Transactions covered by withdrawal; or
- up to 14 days – for Transactions covered by a refund request related to a complaint,

if within 2 days — subject to the possibility of extending the time limit in accordance with the second sentence of this paragraph from the date when PayU is provided with information that the Seller has received the return package from the Buyer, the Seller does not submit the instruction referred to in sub-paragraph a) above, or the instruction referred to in sub-paragraph b) above, PayU shall – after the expiration of those deadlines – make an automatic return of the amount corresponding to the entire value of the Transaction to which the Payout Withholding is related.

The time limit of 2 days shall be the default time limit, which may be changed by the Seller at any time in Account settings and extended to up to 7 days (in the case of refund related to withdrawal) or 14 days (in the case of refund related to a complaint). The extension of the time limit shall be effective only with respect to the future Payout Withholdings that occur after this change and shall not cover the currently present Payout Withholdings to which the current time limit of waiting for the Seller's instruction referred to in the first sentence applies.

Paying the fees due to the Company and eCommerce VAT

5.11. In the case of a Seller who conducts activity as part of a Business Account as an entity whose registered office, registered business, or actual place of business is outside the European Economic Area or outside the United Kingdom of Great Britain and Northern Ireland, the Company is authorized to submit to the Payment Operator the order to pay from the Seller’s settlement tool any fees and sales commissions due to the Company for the use of Allegro referred to in Appendix No. 4 of the Allegro Terms & Conditions as soon as possible after the occurrence of the event resulting in the obligation to pay the aforementioned fees and sales commissions. The charged amount shall each time correspond to the current amounts due to the Company indicated in the Account, and the Seller may not claim reimbursement of such amount within the meaning of Articles 47 and 48 of the Act. If the Seller withdraws the authorization referred to in the preceding sentence, reauthorization shall be granted exclusively via electronic mail and not through reacceptance of the Allegro Terms & Conditions, which would be carried out after the withdrawal of the authorization.

5.11a. For Sellers whose Allegro Transactions are subject to eCommerce VAT, the Company is authorized to order the Payment Operator to pay from the funds booked in the Seller’s settlement tool any amounts due for Transactions qualified as subject to eCommerce VAT treatment by the Company. The above payment order shall be made in a reasonably short time following a relevant tax-triggering event. The

charged amount shall each time correspond to the current eCommerce VAT amounts due. The Seller may not claim a refund in that respect within the meaning of Articles 47 and 48 of the Act. If the Seller withdraws the authorization referred to in the preceding sentence, reauthorization shall be granted exclusively through re-acceptance of this Appendix and of Allegro Terms & Conditions.

5.11b. The payment Operator accepts from the Company a notice of assignment from the Seller, who has a Business Account and has transferred the receivables on the terms set out in paragraph 9.6 et seq. Allegro Terms and Conditions. As a result of the notification, the Company has the right to demand that the Payment Operator pays out the funds registered in the Seller's settlement tools and credits these funds towards the payment of the amounts due each time from the Seller to the Company.

Settlement tool suspension by PayU

5.12. To ensure the security of the settlement tool as well as to secure the interests of Users and PayU and prevent fraud, where suspicion arises of unauthorized use of the settlement tool or a willful execution of unauthorized payment transaction, PayU may temporarily suspend the settlement tool made available to a User as part of the Account, on the terms set out below. PayU may receive from Allegro information necessary to execute the suspension for the purposes and on the terms set out in the Terms & Conditions of the PayU Service.

Criteria applied when suspending the settlement tool

5.13. The settlement tool is suspended when PayU has reasonable suspicion or information on Account or Transaction security being compromised, especially with respect to:

a. funds collected from Transactions that violate the rules set out in Allegro Terms & Conditions or Terms & Conditions of the PayU Service, or give rise to a reasonable suspicion of a violation of applicable anti-money laundering laws in force, using payment methods, especially a payment card and credit services;

b. conducting sales using third-party identity;

c. the User entering a business relationship with a person who violates the rules set out in Allegro Terms & Conditions or the Terms & Conditions of the PayU Service, or conducts Transactions which give rise to a reasonable suspicion of a violation of applicable anti-money laundering laws in force;

d. the account being taken over by an unauthorized third-party.

Description of the procedure for qualifying a given event as a basis for suspending the settlement tool

5.14. PayU provides the information on the settlement tool suspension to the User’s Account through the Company to the email address indicated in accordance with the provisions of paragraph 2 of the Allegro Terms & Conditions. The information sent to the Seller includes the basis for applying the suspension, the minimum period for which the suspension will be applied, and information on the possibility of submitting explanations in connection with the suspension applied.

The suspension duration

5.15. The settlement tool is suspended for a period indicated in the information sent to the User, however, not to exceed 45 days. The above-mentioned period may be extended for further 15 days if PayU needs to perform additional checkups or investigations. The suspension may also be extended in connection with actions taken by public administration authorities or law enforcement authorities due to acts undertaken by these authorities for the time necessary to carry them out. PayU shall communicate each change of settlement tool suspension period through the Company to the User to the email address assigned to the Account.

5.16. When the Seller is subject to a settlement tool suspension, the Payment Operator may, upon obtaining the necessary information from Allegro and at the Buyer's request, refund the funds obtained from the Transaction to the Buyer, provided that all of the following conditions are met:

a. a given Transaction has not been qualified as suspicious or required to be otherwise reported or withheld pursuant to anti-money laundering and terrorist financing regulations and

b. the Buyer has notified the Company of missing delivery of the Goods in the Transaction and

c. The Seller has not documented the fulfillment of the agreement concluded as part of the Transaction, despite having received the request to do so from the Company and has not given a response within 3 days from the request, with Saturdays, Sundays, and other public holidays being excluded from such response time. The fulfillment of the agreement concluded with the Buyer may be documented by the Seller in particular by sending to the Company a copy of the proof of the Goods shipment, and

d. the Seller is subject to a temporary restriction or suspension of access to particular services provided on Allegro pursuant to paragraphs 2.12 and 8.4 of the Allegro Terms & Conditions (of which they are informed by the Company by separate correspondence).

Lifting of the settlement tool suspension

5.17. The settlement tool suspension is lifted upon the expiry of the period for which the suspension was imposed. The settlement tool suspension may be lifted before the expiry of the period indicated in the previous sentence if the circumstances being the basis for applying the suspension cease to exist earlier or if the verification process regarding the event triggering the suspension is completed successfully. PayU, through the Company, shall notify the User to their email address assigned to their Account of having lifted the settlement tool suspension.

SECTION 6. PRIVACY AND CONFIDENTIALITY

Rules of personal data protection for Users using the PayU Service

6.1. The Company shall disclose the personal data of Users, such as first name, last name, residence address, login, email address, and contact number, to the Payment Operator to make it possible for the Payment Operator to provide the PayU Service and to fulfill its obligations provided for in applicable law.

6.2. Personal data disclosed to the Payment Operator shall be the data necessary to provide the PayU Service and fulfill obligations related to the provision thereof (i.e., such data as first name, last name, street address, postal code, town/city, email address, contact number, payout account number). Moreover, PayU may obtain information on Transactions, Offers, and User Account from the Company for purposes related to suspending the settlement tool and payout withholding on the terms set out in Allegro Terms & Conditions and in the Terms & Conditions of the PayU Service.

6.3. In the case of Users' personal data disclosed by the Company to the Payment Operator, apart from the Company, also the Payment Operator is the controller of such personal data within the meaning of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data, the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) hereinafter "GDPR").

6.4. Users' personal data disclosed by the Company to the Payment Operator shall be processed pursuant to law, including, but not limited to, the GDPR, the Act on Providing Services by Electronic Means of 18 July 2002, and the Act.

6.5. The Payment Operator shall exercise due diligence when selecting and using appropriate technical and organizational measures to ensure the protection of processed data, including IT security measures (e.g., data encryption systems). The Payment Operator shall protect data against their disclosure to unauthorized persons and against other cases of their disclosure, loss, destruction, unauthorized modification, and illegal processing. The Payment Operator shall exercise permanent control over data processing and restrict access to data to the maximum possible extent, granting appropriate authorizations only when it is necessary to provide services properly.

6.6. The Payment Operator shall ensure that the Users whose personal data have been disclosed to it by the Company will be able to exercise their rights under the GDPR. The User has the right to access their data, the right to rectify data, the right to restrict their processing, the right to object to their processing, the right not to be subject to automated decision making, including profiling, the right to data portability and the right to erase data.

6.7. Personal data of the Users whose personal data have been disclosed by the Company to the Payment Operator may be made available:

a) to entities authorized to receive such data under applicable law, including competent judicial authorities, in particular, as part of fulfilling the Payment Operator's obligations provided for in applicable laws and related to the provision of the PayU Service by the Payment Operator;

b) depending on the payment method selected by the User, such personal data may be made available to banks, payment institutions, lending institutions, payment card associations, and payment schemes in order to provide the PayU Service;

c) in addition, to entities that support the activities of PayU, i.e. IT infrastructure providers, providers of payment risk analysis tools;

d) to Sellers to inform them about the payment status in PayU Service;

e) to the Company to counter fraud on Allegro.

6.8. Due to the cooperation between the Payment Operator and the Company and the availability of the PayU Service to Allegro Users, the Company shall have access to the information on PayU Service, in particular, the information made available in the Account.

6.9. For more information about the rules of processing Users' personal data by PayU, please refer to PayU's Privacy Policy available here.

SECTION 7. COMPLAINTS PROCEDURE

Terms of accepting and handling complaints

7.1. The User may lodge a complaint if the services specified herein have not been performed or their performance is inconsistent with the provisions hereof.

7.2. A complaint may be lodged:

a. in an electronic form using the contact form available on Allegro at https://poland.payu.com/pomoc/,

b. in writing to the Payment Operator's address;

c. personally for the record during a visit to the Payment Operator's registered office at the address indicated in paragraph 1.1. of the Allegro Terms & Conditions.

7.3. In the case data or information specified in a complaint must be supplemented, before handling the complaint, the Payment Operator shall request the person lodging the complaint to supplement it to the indicated extent.

7.4. The Payment Operator shall handle a complaint within 14 days of its receipt. If handling a complaint requires cooperation between the Payment Operator and the bank which participated in payment processing, this time-limit may be extended by the period necessary to obtain relevant information from the bank, however, the overall time for handling a complaint cannot exceed 30 days after receiving the complaint. The Payment Operator shall inform the User about the extension of the handling period, indicating the reason for the delay, the circumstances to be clarified, and the deadline for the final response.

7.5. PayU shall give its response to a complaint in writing or electronically if the User has agreed to that.

7.6. The User shall cooperate with the Payment Operator to clarify any issues connected with complaints handled by payment card issuers, in particular, to provide all the necessary information about the Transaction under which the disputed payment has been made, and, upon each request of the Payment Operator, within 7 days from receiving such request, provide the Payment Operator with copies of documents relating to the Transaction under which the User received a card payment, including a copy of the proof of dispatch of the Goods ordered by the Buyer or the confirmation of the performance of

the ordered service. The User shall retain such documents for a period of at least 24 months from the payment date.

7.7. The User may lodge a complaint with the authority supervising the Payment Operator concerning the Payment Operator's illegal actions.

7.8. If the User does not agree with the settlement of the complaint submitted by the Payment Operator, the User has the right to:

a) request that the case be considered by the Financial Ombudsman;

b) use the Court of Arbitration at the Financial Supervision Commission: https://www.knf.gov.pl/dla_konsumenta/sad_polubowny

c) use the EU online ODR platform, available at the following internet address: http://ec.europa.eu/consumers/odr/ indicating as the first point of contact the following PayU address: payu@payu.pl and the website address https://poland.payu.com/pomoc/

d) bring an action against the Payment Operator to a common court of general jurisdiction.

SECTION 8. AMENDMENTS TO THE TERMS & CONDITIONS OF PAYU SERVICE

Rules on amending Terms & Conditions of PayU Service

8.1. The Payment Operator shall notify the User of any amendments to the framework agreement included in these Terms & Conditions not later than 2 months prior to their proposed effective date. Such information shall be provided on the Allegro website in a manner that enables its recording and unchanged reproduction of the data stored or in a written (paper) form upon the User's request submitted according to the procedure specified in paragraph 1.21.

8.2. If the User does not object to amendments to the framework agreement prior to their effective date by notifying the Payment Operator of the same, it shall be deemed that the User has agreed to such amendments. If the User objects to amendments by writing to the Payment Operator's address but fails to terminate the framework agreement in the manner provided for in paragraph 9.3., the framework agreement shall expire on the day preceding directly the effective date of proposed amendments.

8.3. Prior to the proposed effective date of amendments, the User may terminate the framework agreement by sending a written declaration of termination to the Payment Operator's address. In such a case, the agreement shall be terminated with immediate effect, however, the provision of already initiated PayU Services for Users shall be ended under the terms provided in these Terms & Conditions.

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

SECTION 9. MISCELLANEOUS PROVISIONS

Opting out of the PayU Service

9.1. Within 14 days from the conclusion of the agreement referred to in paragraphs 1.3. and 1.4, the User may withdraw from it without stating any reasons by sending a relevant statement by email to allegro@payu.pl or by letter to PayU S.A. 60-166 Poznań, ul. Grunwaldzka 186. However, if PayU Service is used and completed before the end of this time limit, such payment shall not be refundable. The User acknowledges that PayU Service shall be performed at their request immediately upon concluding the agreement on the provision of this Service.

9.2. The User may terminate the agreement referred to in paragraphs 1.3. and 1.4 at any time by sending a relevant statement by email to allegro@payu.pl or by letter to PayU S.A. 60-166 Poznań, ul. Grunwaldzka 186.

Allegro Protect

9.3. All Buyers who have made purchases on Allegro using the PayU Service shall be protected under the Terms & Conditions of Allegro Protect available at https://allegro.pl/regulamin/pl/artykul/appendix-no-9-3GrO8jgZquR

Reference to the Allegro Terms & Conditions

9.4. In matters not governed herein and as regards defining any capitalized terms used herein, Allegro Terms & Conditions shall apply unless specified otherwise herein.

Governing law

9.5. The agreement between the User that is not a consumer and the Company and the agreement between the User that is not a consumer and the Payment Operator concerning services provided by the Payment Operator as part of the PayU Service on terms set forth herein shall be governed by Polish law.

Appendix No. 7B

Appendix No. 7B. Terms & Conditions of the Przelewy24 Service within Allegro.pl

Section 1. TERMS & CONDITIONS OF SERVICE PROVISION

These Terms & Conditions provide for the terms and conditions of the provision of payment services within the meaning of the Act on Payment Services of 19 August 2011 (hereinafter "the Act") by PayPro S.A. to Users on Allegro to the extent limited only to marketplace available in the allegro.pl domain (hereinafter: "Allegro.pl"). In particular, these Terms & Conditions provide for the rules for making payouts of funds registered in the settlement tool maintained for the Seller by the payment operator under the framework agreement on payment services within the meaning of the Act and the rules for making payments by Buyers for purchased Goods using the Przelewy24 Service, which are single payment transactions as defined in the Act, and the rules for handling payments of sales commissions and fees by Users to the Company.

Whenever the other provisions of these terms and conditions refer to the Allegro platform, this shall be understood only as that part of it operated as Allegro.pl.

Information on the Przelewy24 Service provider

1.1. The entity providing the payment service (hereinafter "the Przelewy24 Service"), to Users shall be PayPro S.A. with the registered office in Poznań at ul. Pastelowa 8, 60-198 Poznań, entered into the Register of Entrepreneurs of the National Court Register kept by the District Court for Poznań – Nowe Miasto and Wilda, 8th Commercial Division of the National Court Register under KRS no. 0000347935, share capital of PLN 5,476,300.00, paid in full, Tax Identification Number. (NIP): 7792369887, hereinafter "PayPro"). During the provision of the Przelewy24 Service, PayPro shall act as the provider of payment services within the meaning of the Act. PayPro may perform activities as part of the Przelewy24 Service through an agent within the meaning of the Act, which is: DialCom24 sp. z o.o. with its registered office in Poznań (60-198) at ul. Pastelowa 8, entered into the Register of Entrepreneurs of the National Court Register kept by the District Court for Poznań – Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register under KRS number 0000306513, Tax Identification Number. (NIP): 781-17338-52, company statistical No. (REGON): 634509164. PayPro shall be supervised by the Polish Financial Supervision Authority. PayPro has been entered into the register of national payment institutions kept by the Polish Financial Supervision Authority under No. IP 24/2014. The principal place of business is the aforementioned registered office of PayPro S.A., mailing address: ul. Pastelowa 8, 60-198 Poznań; email address: serwis@przelewy24.pl.

Overview of major features of the Przelewy24 Service

1.2. The Przelewy24 Service is a payment service within the meaning of the Act, which consists in:

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

a. making payouts of financial resources registered in the settlement tool maintained for the Seller as part of the Przelewy24 Service and performing all actions necessary to maintain the settlement tool in which the Seller's payments and payouts will be registered;

b. performing payment transactions, including the transfer of funds from the Buyer to the Seller;

c. enabling the acceptance of payment instruments and the performance of payment transactions, initiated with the Buyer's payment instrument by the Seller or through it, involving, in particular, the handling of the acquiring process, sending the Buyer's or the Seller's payment orders to the issuer of the payment instrument or payment systems, in order to transfer to the Seller the funds due to them, except for activities consisting in its settlement and clearing in a payment system within the meaning of the Act of 24 August 2001 on Settlement Finality in Payment and Securities Settlement Systems and on the Principles of Supervising Such Systems.

1.2a. As the Przelewy24 Service PayPro may also provide a payment service aimed at enabling Users to make payments of sales commission and fees to the Company for services provided by the Company on the Allegro website if the Company makes such functionality available. In such a case, however, this shall mean a payment service enabling the acceptance of payment instruments of Users who intend to pay such sales commissions or fees (hereinafter "Sales Commission Payers") and the performance of payment transactions initiated with the Sales Commission Payer's payment instrument via the Company, involving, in particular, the handling of the acquiring process, sending the Sales Commission Payer's payment orders to the issuer of the payment instrument or payment systems, in order to transfer to the Company the sales commissions and fees due to Allegro.pl, except for activities consisting in its settlement and clearing in a payment system within the meaning of the Act of 24 August 2001 on Settlement Finality in Payment and Securities Settlement Systems and on the Principles of Supervising Such Systems.

1.2b. As part of the Przelewy24 Service, PayPro may also provide Sellers with a payment service aimed at enabling them to make payments to Buyers towards refunds of payments previously received from Buyers if funds received previously from Buyers and available in the settlement tool operated for the Seller through the Przelewy24 Service are not sufficient to make such refunds to Buyers. In such a case, such an operation shall be treated as a payment service in the form of a money transfer involving the provision to the benefit of the Buyer as the recipient to the provider operating the payment account for the Buyer of funds from the Seller as the payer transferred by the Seller to PayPro for this purpose, using the Seller's payment instrument. For the purposes of further provisions of these Terms & Conditions relating to the service referred to in this paragraph 1.2b. such payments from Sellers to Buyers will also be referred to as "refunds," while prior payments from Buyers to Sellers with respect to which such refunds are made will also be referred to as "primary payments."

1.3. The payment service referred to in paragraph 1.2. above shall be provided, for a specific payment transaction, on condition of the existence of a financial obligation resulting from an agreement concluded between Sellers and Buyers in a Transaction. Payment transactions related to Transactions in categories listed in Section 3 of Appendix No. 4 (Sales commissions) that are not subject to a success fee shall not be processed via the Przelewy24 Service.

1.3a. The payment service referred to in paragraph 1.2a. above shall be provided for a specific payment transaction on condition of the existence of the User's financial obligation resulting from the Allegro Terms & Conditions.

1.3b. The provision of the payment service referred to in paragraph 1.2b. above with regard to a specific payment transaction shall be conditional upon the existence of a specific pecuniary obligation on the part of the Seller toward the Buyer for the return of funds by the Seller in connection with a primary payment previously received from the Buyer.

1.4. The Przelewy24 Service for Sellers that includes the payment service referred to in paragraph 1.2. shall be provided under a framework agreement within the meaning of the Act (hereinafter: "the Framework Agreement"), the provisions of which have been presented herein. Any references herein to a settlement tool shall be understood as references to a tool maintained for the Seller by PayPro for the purpose of the Przelewy24 Service, which shall be used solely to record payments from Buyers and payouts to the Seller.

1.5. PayPro shall complete payment orders of the Buyers referred to in Article 1.2. under an agreement on a single payment transaction within the meaning of the Act. Specific principles concerning the completion of payment orders of Buyers are provided for in Article 6 hereof.

1.5a. PayPro shall complete payment orders of the Sales Commission Payers referred to in paragraph 1.2a. under an agreement on a single payment transaction within the meaning of the Act. Specific principles concerning the completion of payment orders of Sales Commission Payers are provided for in paragraph 6a hereof.

1.5.b PayPro shall complete the payment orders of Sellers referred to in paragraph 1.2. under a single payment transaction agreement within the meaning of the Act. The detailed rules for executing such payment orders made by Sellers are set out in paragraph 6b of these Terms & Conditions.

1.6. The Framework Agreement between PayPro and the Seller shall be concluded upon the following conditions being met jointly: approval of the Terms & Conditions of the Przelewy24 Service (where such approval is given by accepting the Allegro Terms & Conditions) and, where such choice is possible, selection of the nature of the relation under the Framework Agreement, as described below in connection with the first configuration of the Allegro Account after the conclusion by the Seller with the Company of the agreement on the provision of services on Allegro on the terms provided for in the Allegro Terms & Conditions. If in connection with the first configuration of the Allegro Account, no option to choose the relation nature is offered, the Framework Agreement shall be concluded upon the moment when the first of the aforesaid conditions is met.

1.6a. Once an Allegro Account is set up, with its first configuration, prior to listing the first Offer, the Seller running a business shall choose the nature of the relation under the Framework Agreement (unless the case referred to in paragraph 1.6d or 1.6e occurs), i.e., whether the Framework Agreement is intended to be permanent from the very beginning or it is not intended to be permanent, as per the criteria specified by PayPro, which means that in the latter case, the use of the payment services and making payment transactions will be only occasional. The abovementioned choice of the relation nature

made by the Seller as part of the Allegro Account configuration prior to listing the first Offer shall result in PayPro performing, as the case may be:

a) "Full verification," i.e., the Identification and Verification procedure referred to in paragraph 3.5(c) (for a permanent relation), or

b) "Simple verification," i.e., the Identification and Verification procedure referred to in paragraph 3.5a (for an occasional relation).

The relevant option is chosen when the User chooses the button with the word "Choose" or a similar one, and once it is clicked, the choice may not be changed. Buttons with the word "Next" or a similar one, which appear while making a choice, do not determine the final relation choice because after clicking on them and before clicking on the button with the word "Choose" or a similar one, the User may still return to the previous steps of the relation choice.

1.6b. The Seller who chose an occasional relation when concluding the Framework Agreement may, after the conclusion of the Framework Agreement and regardless of the further provisions, change the relation nature for permanent, which entails the need to complete the supplementary Identification and Verification procedure referred to in paragraph 3.5d, unless this procedure has already been applied. The relation nature shall be changed with the use of the Account features, and the provisions of paragraph 1.6a regarding the labeling of the buttons used for the choice apply accordingly to such selection. Furthermore, the provision of information and documents required by the Operator as part of the supplementary procedure to the Operator by the Seller may also occur before the Seller expresses their intent to change the relation from occasional to permanent.

1.6c. The Seller who chose a permanent relation when concluding the Framework Agreement may not change the relation nature to occasional after the conclusion of the Framework Agreement. Furthermore, if the Seller previously changed the relation from occasional to permanent, they may not change it again to occasional relation.

1.6d. If the Seller sets up another Account on the Allegro Platform, the Seller shall have no option to specify the nature of the relation under the Framework Agreement, and the relation shall have the same nature as a relation determined and existing for an Account or Accounts set up previously. If the buttons allowing to choose the relation are displayed again to the Seller when configuring another new Account, the Seller should choose the same relation as the one binding on them for the Accounts set up previously, and should the Seller choose a different relation, then:

a) if the previous relation is occasional, the choice of a permanent relation shall be deemed the change referred to in paragraph 1.6b with regard to all related Accounts referred to in paragraph 1.6e;

b) if the previous relation is permanent, the choice of an occasional relation shall be ineffective as per paragraph 1.6c, and the relation shall remain permanent.

1.6e. For a Seller with more than one Account on the Allegro Platform, the nature of the relation between the Seller and the Operator shall be the same for all the Accounts and related Framework Agreements.

In case of a change of the relation nature from occasional to permanent for one Account, the change shall apply to all the other Accounts and Framework Agreements.

1.6f. For specific categories of Sellers, during the first configuration of the Allegro Account and the conclusion of the Framework Agreement, the option to choose the relation nature may be blocked. In this case, the Seller must undergo the full Identification and Verification procedure, and the relation shall be deemed permanent.

1.6g. Within the term of the Framework Agreement with an occasional nature, the Seller may occasionally use the payment services in a fashion that does not show signs of permanence. In collaboration with Allegro, the Operator shall analyze the Seller's use of the payment services on a current basis to determine whether the relation nature has not changed from occasional to permanent. In particular, the Operator may change the relation status from occasional to permanent, where:

a) the quantity of payment transactions handled for the Seller, for all the Seller's Accounts, implies that the use of the payment services is not occasional; the Operator makes the assessment individually on a case-by-case basis in this regard;

b) the total value of payment transactions handled for the Seller, for all the Seller's Accounts, implies that the use of the payment services is not occasional; the Operator makes the assessment individually on a case-by-case basis in this regard;

c) other circumstances of using the payment services by the Seller, for any of the Seller's Accounts on the Platform and any of the Seller's Framework Agreements, imply that the relation nature is not occasional; the Operator makes the assessment individually on a case-by-case basis in this regard.

1.6h. If the Operator changes the relation status to permanent as the result of the analysis referred to in paragraph 1.6g, the Seller shall be notified thereof directly by the Operator or through Allegro, and:

a) until the end of the supplementary Identification and Verification procedure referred to in paragraph 3.5d, the Seller may not use the payment services within the extent of withdrawing funds paid by the Buyers after the change;

b) furthermore, if, despite a request, the Seller fails to complete the supplementary Identification and Verification procedure within the time limit set by the Operator, the Operator may, after the lapse of the time limit, decide to suspend the Seller's option to use the payment services also within the extent of accepting funds from the Buyers.

1.6i. The Seller may not question the Operator's assessment regarding the change of the relation status referred to above, as the change entails specific obligations of the Operator resulting from the provisions of the Act on Counteracting Money Laundering and Terrorist Financing.

1.6j. For the purpose of the above provisions, the Accounts on the Platform kept for the same Seller shall be deemed to be the Accounts for which the Seller's details imply that the payment services provided under the Framework Agreement are going to be provided to the same entity or the same entity is the

beneficiary of the withdrawals linked to such Accounts. This is the case, in particular, where several tax identification numbers (NIP) or several numbers of the accounts referred to in paragraph 5.3 linked to such Accounts are identical.

1.7. The Terms & Conditions of the Przelewy24 Service shall be approved by expressing consent in the forms made available to Users on Allegro.

1.8. The text of these Terms & Conditions, including the Framework Agreement, shall be available at https://allegro.pl/terms/attachment/7b in a manner that enables its recording and unchanged reproduction of the data stored.

1.9. By accepting these Terms & Conditions, a User agrees that the information contained herein may be posted on the aforementioned website before the conclusion of the Framework Agreement, thus constituting a draft Framework Agreement made available to each User. The text of the Framework Agreement shall be available on the website throughout its entire term, and this is the way in which it shall be available to Users.

1.10. The access to all features of the Przelewy24 Service by the Seller who has concluded the Framework Agreement, in particular, the possibility of using the settlement tool, shall depend on the positive outcome of the relevant User Identification and Verification procedure referred to in Section 3 prior to the performance of the first payment transaction, including the making of a verification bank transfer for the purposes of the Identification and Verification process. Until the conditions of using all features of the Przelewy24 Service are satisfied, PayPro under the Framework Agreement concluded with the Seller shall grant access only to the feature of conditional acceptance by the Seller of payments from Buyers in the Offers for which the Company will make available the "Raty Od.Nowa revolving credit " service, the "Allegro Pay Later" (Allegro Zapłać Później) deferred payments service and Allegro Pay service. The funds paid in this manner shall be made available, and payouts to the Seller only after the aforementioned conditions of access to all features of the Przelewy24 Service are satisfied. In the case when these conditions are not met by the Seller within the time limit specified in the terms and conditions of the "Raty Od.Nowa revolving credit " service and in the terms and conditions of the "Allegro Pay Later" (Allegro Zapłać Później) service or Allegro Pay, these funds shall be refunded to the Buyer, for which the Seller grants their consent by concluding the Framework Agreement with PayPro.

1.11. The Framework Agreement on the provision of the Przelewy24 Service for Sellers shall be concluded for an indefinite period, however, not longer than the term of the agreement referred to in paragraph 2.5. of Allegro Terms & Conditions. Termination of the agreement with the Company referred to in paragraph 2.5. of Allegro Terms & Conditions shall also result in the termination of the Framework Agreement concluded with PayPro.

1.12. Users shall not be required to open a bank account to be able to use the Przelewy24 Service, and any transactions performed as part of the Przelewy24 Service shall not be considered bank operations as defined in the Banking Law. Funds registered in the settlement tool maintained by PayPro for the Seller shall not bear interest.

1.13 As part of the Przelewy24 Service, it is possible to transfer (payout), upon the Seller’s instruction, funds registered in the settlement tool maintained by PayPro for the Seller by bank transfer to the bank

account or the account maintained for the Seller in a different payment institution specified by the Seller, referred to in paragraph 5.3.

1.14. To provide the Przelewy24 Service, PayPro shall use services offered by specialized financial institutions chosen with due diligence.

1.15. the Przelewy24 Service can be provided to Users who have equipment enabling them to access the Internet, including software to browse through online resources and an account maintained by a bank or a financial institution with its registered office in one of the European Union Member States or in a country respecting equivalent regulations concerning counteracting money laundering and terrorist financing.

1.16. In the case of any references herein to a time limit expressed in working days, "working day" shall mean any day from Monday to Friday, except for public holidays.

1.17. Any financial transactions relating to the Przelewy24 Service shall be made in the Polish currency or in a different currency supported by PayPro.

1.18. the Przelewy24 Service shall be used to make payments, particularly payments of Buyers' financial obligations towards Sellers resulting directly from agreements concluded in Transactions, and to make payouts of funds resulting from concluded Transactions to Sellers pursuant to paragraph 5 and may also be utilized to pay fees and sales commissions to the Company referred to in paragraph 1.2a and to make the refunds for the benefit of Buyers referred to in paragraph 1.2b.

1.19. Each payment transaction performed as part of the Przelewy24 Service shall be assigned a unique payment number (hereinafter: "Payment Identifier").

Przelewy24 Service progress statuses

1.20. Information on the status of the Przelewy24 Service and information required to identify payment transactions executed for the Seller and payouts ordered in the manner referred to in paragraph 5 and the payment of fees and sales commissions to the Company referred to in paragraph 1.2(a), and the refunds for the benefit of Buyers referred to in paragraph 1.2b shall be available in the User's Account on Allegro and also sent by PayPro through the Company acting upon the order of PayPro to the email address provided by the User. The aforementioned information shall be made available in a manner that enables the User to store and reproduce such information in an unchanged form. By accepting these Terms & Conditions, the User agrees to the method of providing information on payment transactions as described above.

Unauthorized payment transactions

1.21. To prevent any unauthorized payment transactions, the Seller must not disclose their Account access data (login, password) to any third parties, as such data make it possible to use the Account's functionalities, including the placement of orders to payout funds registered in the settlement tool maintained as part of the Przelewy24 Service.

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

1.22. The Seller shall immediately report to PayPro any loss or unauthorized use of their identification data enabling the placement of a payment order. Such reports should be made in the manner referred to in paragraphs 1.23. and 1.24. within 13 months from the day of making unauthorized or unduly performed payment transactions or from the day the transaction was to be performed. If the Seller fails to make the report within the aforementioned time limit, the Seller's claims against PayPro concerning unauthorized, not performed, or improperly performed payment services shall expire.

Contact with PayPro

1.23. PayPro shall communicate with Users in the Polish language. This language shall be used to draft all documents that establish relations between Users and PayPro.

1.24. Any User's correspondence addressed to PayPro must be sent in the written form to PayPro's address or electronically at allegrosupport@allegro.pl, except for complaints and statements on withdrawal from and termination of the agreement, for which the communications means and form have been described separately in these Terms & Conditions. Any correspondence should contain at least the User's name on Allegro and a description of the issue. Electronic correspondence, as a rule, shall be via the email address assigned to a given User's Account.

1.25. Upon the User's request submitted in the manner referred to in paragraph 1.24., these Terms & Conditions shall be provided by PayPro and the Company in written form or on other durable medium and, upon the User's request and with their consent, by email.

Costs of using the Przelewy24 Service

1.26. The User shall not pay PayPro any fees for using the Przelewy24 Service, except for fees for completing separate payout orders in a special form specified in paragraphs 5.6. Remuneration due to PayPro for the provision of the Przelewy24 Service on Allegro shall be settled pursuant to a separate agreement concluded between the Company and PayPro. The User shall bear fees related to the provision of the Przelewy24 Service pursuant to agreements concluded by the User with payment service providers (a bank or an acquirer) and shall bear the costs of the online transmission of data related to the use of the Przelewy24 Service.

1.27. The Seller shall have constant access in their Account on Allegro to the electronic statement of transactions for the Seller related to the Przelewy24 Service; however, after the period of 60 days, the Seller may access the data in an electronic form only upon a written request submitted to PayPro, subject to paragraph 4.3.

SECTION 2. PAYPRO'S LIABILITY

Liability for non-performance or undue performance of a payment transaction

2.1. If a payment transaction is initiated by the User (acting as a payee, i.e. as the party placing a payment order), PayPro shall be liable to the User for non-performance or undue performance of the payment transaction, unless:

a. the User has failed to notify PayPro of any unauthorized, not performed, or unduly performed payment transactions as part of the Przelewy24 Service within the time limit specified in paragraph 1.22;

b. the Payment Identifier provided by the User is incorrect;

c. the failure to perform or undue performance of payment as part of the Przelewy24 Service is due to force majeure only;

d. the failure to perform or undue performance of payment as part of the Przelewy24 Service results from other legal regulations;

e. PayPro proves that the User's provider received the payout order in paper form and that the delay in the performance of the payout order did not exceed one working day.

2.2. In the case of PayPro's liability referred to in paragraph 2.1., PayPro shall promptly reimburse the User the amount of the non-performed or unduly performed payment transaction.

2.3. If the payment account of Pay Pro, being the Seller's provider, has been credited pursuant to Article 54 of the Act, PayPro shall be liable to the Seller for non-performance or undue performance of a payment transaction. In such a case, PayPro shall immediately make available to the Seller the amount of the payment transaction by registering it in the settlement tool and making it possible to make the payout referred to in Section 5 or shall register the appropriate amount in order to bring the balance of funds registered in the Seller's settlement tool to the state that would have existed if non-performance or undue performance of the payment transaction had not occurred.

Liability for the correct transfer of a payment order

2.4. If the Buyer's payout order is initiated by or through the Seller, subject to Article 44(2), Article 143(2), and Article 149 of the Act, PayPro (being the Seller's provider) shall be liable to the Seller for the correct transfer of the payout order to the Buyer's payment service provider pursuant to Article 56 of the Act. If PayPro is liable according to the preceding sentence, it shall immediately transfer the payout order again to the Buyer's provider.

2.5. In the case of a non-performed or unduly performed payment transaction for which PayPro is not liable under paragraph 2.4 above, the liability to the Buyer shall be borne by their payment service provider. In such a case, the provisions of Article 144(2) of the Act shall apply.

2.5a. The provisions of paragraphs 2.4 and 2.5 shall apply accordingly when the Sales Commission Payer's payout order is initiated via the Company.

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

2.5b. The provisions of paragraphs 2.4 and 2.5 shall apply accordingly when the Seller's payment order for the transfer of funds by the Seller to PayPro for them to be transferred subsequently to the Buyer as part of the service referred to in paragraph 1.2b. is initiated through the Company.

Reimbursement of the amount of an unauthorized payment transaction

2.6. Subject to Article 44(2) of the Act, in the case of an unauthorized payment transaction, the Buyer's payment service provider referred to in paragraph 6.5 (i.e., the provider of the payment service for the Buyer's payment instrument used in connection with the ordering of a single payment transaction for the Seller), shall immediately — however, not later than until the end of the working day following the day on which the unauthorized transaction which debited the payer's account is confirmed, or following the day of receiving the relevant notice—reimburse to the Buyer the amount of the unauthorized payment transaction, except for the case of the existence of justified and duly evidenced grounds to suspect fraud, which shall be notified in writing to the prosecution agencies, and, if the Buyer uses a payment account, bring the debited payment account to the state that would have existed if the unauthorized payment transaction had not occurred.

2.7. The Buyer shall be liable for unauthorized payment transactions up to the equivalent in the Polish currency of EUR 150 determined at the average exchange rate announced by the National Bank of Poland applicable on the transaction date if an unauthorized transaction results from:

a. the use of a payment instrument lost by the Buyer or stolen from the Buyer, or

b. the misappropriation of the Buyer's payment instrument.

Except for the cases when:

c. the Buyer was unable to identify the loss, theft, or misappropriation of the payment instrument prior to making the payment transaction (unless they acted intentionally) or

d. the loss of the payment instrument prior to the payment transaction was caused by the act or omission by an employee, agent, or branch of the payer's provider or the entity providing to them technical services supporting

the provision of payment services referred to in Article 6(10) of the Act.

2.8. The Buyer shall be held liable for unauthorized payment transactions in their full amounts if the Buyer has caused them intentionally or as a result of the violation of at least one of the obligations referred to in Article 42 of the Act, where such violation is intentional or results from gross negligence.

However, if:

a. the Buyer's provider does not require any strong user authentication, the Buyer shall not be held liable for

unauthorized payment transactions unless they acted intentionally;

b. PayPro, as the Seller's provider under the Framework Agreement, does not accept strong user authentication, PayPro shall be held liable for damages incurred by the payee's provider.

2.9. The Buyer shall not be held liable for unauthorized payment transactions after notifying their payment service provider referred to in paragraph 6.5 or an entity indicated by such provider of the loss, theft, misappropriation, or unauthorized use of a payment instrument or unauthorized access to this instrument unless the payer has caused the unauthorized transaction intentionally.

2.10. If the Buyer's payment service provider referred to in paragraph 6.5 fails to provide appropriate means to enable the Buyer to make the notification referred to in paragraph 2.9 at any time, the Buyer shall not be held liable for unauthorized payment transactions unless the Buyer has caused an unauthorized transaction intentionally.

2.10a. The provisions of paragraphs 2.6 to 2.10, as applicable to the Buyer and their payment service provider, shall apply accordingly to the Sales Commission Payer and their payment service provider.

2.10b. Insofar as they concern the Buyer and its payment service provider, the provisions of paragraphs 2.6 to 2.10 shall apply accordingly to the Seller as the payer of refunds (i.e., with regard to the service referred to in paragraph 1.2b) and its payment service providers.

PayPro's actions

2.11. In the situation when PayPro acts as the payer's provider, that is, when pursuant to an agreement on a single payment transaction with the Buyer's payment service provider or pursuant to the Framework Agreement with the payment service provider, it makes a payout initiated by the Seller (acting as the payee for the payout order), PayPro, irrespective of the liability under paragraph 144(1) of the Act, upon the payer's request, shall take immediate measures to track the payment transaction and shall notify the payer of their result, where such activities are free of charge for the payer.

2.12. In the situation when PayPro acts as the payee's provider, that is when pursuant to the Framework Agreement, it is the operator of a payment transaction initiated by or through the Seller other than the one referred to in paragraph 2.11, irrespective of the liability held under Article 145(1) and (3) of the Act, PayPro, upon the Seller's request, shall take immediate efforts to track the payment transaction and shall notify the Seller of their result, where such activities are free of charge for the payee.

2.13. PayPro's liability held under Article 144 and Article 145 of the Act shall also cover fees and interest charged to the User as a result of non-performance or undue, including a delayed, performance of a payment transaction by PayPro.

2.14. Pursuant to Articles 47 and 48 of the Act, PayPro shall not be held liable to the Seller for the reimbursement to the Buyer of the amount of an authorized payment transaction initiated by or through the Seller, which has already been carried out if, at the time of the authorization, the exact amount of the payment transaction has not been specified and the amount of the payment transaction is higher than the amount that the Buyer could have expected, taking into account the type and value of the

Buyer's previous transactions, the provisions of the framework agreement with the Buyer's payment service provider referred to in paragraph 6.5 and relevant circumstances. PayPro shall bear this liability to the Buyer if PayPro is the Buyer's payment service provider. In this case, the Buyer may request the reimbursement of the amount of an authorized payment transaction from their provider in the full amount of the completed payment transaction.

2.15. In the case referred to in paragraph 2.14., the Buyer may request the reimbursement of the amount of an authorized payment transaction from their payment service provider within 8 weeks from the date of debiting the payment account and, if the Buyer does not use any payment account, from the date of performing the payment transaction. The Buyer's provider should reimburse the full amount of the payment transaction within 10 working days from the receipt of the reimbursement request, or provide reasons for the refusal to make the reimbursement, indicating the authorities to which the Buyer may make a complaint if they disagree with the presented justification.

2.16. PayPro shall not be held liable for any delays in transferring due funds to the payment account or address indicated by the Seller under the rules specified in Section 4 due to the failure to provide data or due to the provision of inaccurate or incomplete data by the Seller, which renders it impossible to make a bank transfer.

2.17. PayPro shall not be a party to the agreement between the Buyer and Sellers and shall not be held liable for the undue performance or failure to perform any agreements entered into by Users, except for actions related to the Przelewy24 Service. In particular, PayPro shall not be held liable for Sellers' ability to conclude and perform agreements on the sale of goods or services on Allegro or for Buyers' solvency.

2.18. PayPro shall not be held liable for any failure to make or delay in making a payout of funds to the Seller's payment account referred to in paragraph 5.3 due to reasons arising after the submitting by PayPro of a transfer order to a bank or payment institution.

2.19. PayPro, to the extent to which it performs, acts as part of the Przelewy24 Service via the agent, referred to in paragraph 1.1. above, shall be liable for the agent as for its own actions and omissions.

2.19a. The provisions of paragraphs 2.11 to 2.19 shall apply accordingly to the payment service referred to in paragraph 1.2a., which means that in these provisions applied accordingly, the Buyer shall be replaced by the Sales Commission Payer and the Seller (as the payee) shall be replaced by the Company (as the payee of sales commission and fee payments).

2.19b. The provisions of paragraphs 2.11 to 2.19 shall apply accordingly to the payment service referred to in paragraph 1.2b, which means that in these provisions to be applied accordingly, the Buyer (as the payer) shall be replaced by the Seller (as the payer of the refund). The Seller (as the payment recipient) shall be replaced by the Buyer (as the refund recipient).

SECTION 3. IDENTIFICATION AND VERIFICATION PROCEDURE

Verification procedure

3.1. The User acknowledges that due to the conclusion of the Framework Agreement concerning the Przelewy24 Service and during its provision, PayPro shall carry out the qualification of financial credibility pursuant to Article 10 of the Act, the assessment of the risk of money laundering and terrorist financing, as well as PayPro shall implement security measures required by law, and consequently may vary the principles of payment processing due to, or make certain terms of service provision dependent on, the risk group to which the Seller has been assigned, as well as on whether the relation with the Seller is of permanent or occasional nature. PayPro shall analyze the risk of processing payments on the basis of data available when providing the Przelewy24 Service. In justified cases, PayPro shall reserve the right to deny processing a certain payment, particularly if PayPro reasonably suspects that the transaction paid for or the payment itself may be illegal.

3.2. If the Seller's Account on the Allegro website has been blocked or actions referred to in paragraphs 2.12 or 8.2. of Allegro Terms & Conditions have been taken, the provision of the Przelewy24 Service shall be suspended. In addition, PayPro may block a settlement tool in the following circumstances:

a. the Seller's use of the Przelewy24 Service to violate or circumvent the law, the principles of fair dealing, or these Terms & Conditions;

b. unauthorized use of the Przelewy24 Service by the Seller or a third party acting in concert or with the Seller's expressed or implied consent;

c. invalid or incorrect data necessary to process a payment order;

d. as a result of a notice or decision of a competent authority;

e. suspicion of money laundering. In such a case, PayPro shall notify the General Financial Information Inspector (GIIF) and then proceed as per GIIF's instructions;

f. offering by the Seller, in Transactions subject to the Przelewy24 Service, forbidden or restricted Goods without meeting the required conditions referred to in Appendix 1 to Allegro Terms & Conditions.

3.3. The User acknowledges that payment instruments (in particular, the payment card) applied to use the Przelewy24 Service may be used by:

a. a holder of a payment instrument (including, but not limited to, a payment card), i.e., a natural person, a legal person, or other entity, which, under an electronic payment instrument agreement, performs transactions specified in such agreement on their own behalf and for their own account, and

b. a payment card user, i.e. natural person authorized by the card holder to perform, on behalf of and for the holder, transactions specified in the agreement, whose identification data are stated on the payment card.

3.4. All confirmed law violations related thereto shall be reported to competent law enforcement authorities. Information containing the description of measures that the User should take to securely store the payment instrument should be provided to the User by their payment service provider, which makes this payment instrument available to the User.

3.5. The Seller shall undergo the identification and verification process referred to in the Act on Counteracting Money Laundering and Terrorist Financing, hereinafter: "User Identification and Verification". This paragraph and the requirement to make a verification money transfer described in paragraph 3.5b(a)(ii) shall apply accordingly to a change of the payment account referred to in paragraph 5.3. by the Seller.

3.5a. The User Identification and Verification procedure may be:

a) simple,

b) full,

c) supplementary,

d) additional.

3.5b. The simple procedure (also referred to as the Simple Verification):

a) involves the following:

i) the Company providing PayPro with the basic details referred to in paragraph 7.1., and

ii) making a verification transfer, which means that the Seller should transfer the amount of PLN 1.01 from the Seller's payment account referred to in paragraph 5.3. to the payment account specified by PayPro. This amount shall be reimbursed in full by PayPro to the Seller's payment account from which it was transferred; in substantiated cases, PayPro may allow the User to make a payment to the payment account specified by PayPro in a different currency; in this case, the amount transferred shall be reimbursed to the User upon the User's explicit request submitted as per paragraph 8.2.;

b) applies to Sellers making Framework Agreements of occasional nature;

3.5c. The complete procedure (also referred to as the Full Verification):

a) involves the following:

i) the measures referred to in paragraph 3.5b(a), and

ii) an extended User Identification and Verification carried out by applying a procedure provided for in law, which enables PayPro to request the Seller to provide other required identification and verification data for this purpose;

b) applies to all Sellers, except those to whom the simple procedure applies.

3.5d. The supplementary procedure:

a) involves the following:

i) the measures referred to in paragraph 3.5c(a)(ii);

b) applies:

i) to payment transactions made as part of providing payment services for the Sellers to whom only the simple procedure has been applied, where financial security measures must be applied in connection with such an occasional transaction, pursuant to the provisions of the Act on Counteracting Money Laundering and Terrorist Financing; and/or

ii) where the nature of the relation between the Seller and the Operator changes from occasional to permanent.

3.5e. The additional procedure:

a) involves the following:

i) additional measures of User Identification and Verification not performed previously under the full or supplementary procedure which the Operator could undertake as per paragraph 3.5c(a)(ii); and/or

ii) the User Identification and Verification measures under the complete procedure being retaken;

b) applies where:

i) the Operator finds it necessary to carry them out in connection with specific circumstances of providing the payment services; and/or

ii) the Operator finds it necessary to carry them out in connection with periodic updates and verification of the data collected before.

3.5f.

If the Payment Operator initiates the additional procedure referred to in paragraph 3.5e:

a) if the additional procedure is not completed within 120 days from the date of its initiation, after that period and until the completion of this additional procedure, the Seller will not be able to use the payment services related to the payout of funds;

b) in addition if, after the expiry of the period referred to in sub-paragraph (a), the Payment Operator calls the Seller to complete this additional procedure in the additional period set by the Payment Operator, and the Seller fails to complete it in this additional period, after the expiry of this additional period the Payment Operator may decide to suspend the Seller's option to use the payment services also within the extent of accepting funds from Buyers;

c) the terms and conditions of sub-paragraphs (a) and (b) do not exclude the Payment Operator's right to take actions referred to in paragraphs 3.2. and 10.3. prior to the expiry of the periods referred to in sub-paragraphs (a) and (b), particularly when the circumstances justifying such actions are confirmed in the course of this additional procedure.

3.6. The User shall comply with applicable provisions of law, this Framework Agreement, Allegro Terms & Conditions, and the principles set out by respective payment card associations.

SECTION 4. PRZELEWY24 SERVICE FOR SELLERS SUBJECT TO THE FRAMEWORK AGREEMENT

Specific terms of the provision of the Przelewy24 Service for Sellers under the Framework Agreement

4.1. When providing the Przelewy24 Service to the Seller under the Framework Agreement, PayPro shall maintain a settlement tool for the Seller and, upon the Seller's order, shall initiate a transfer of funds accrued in its payment account and registered in the settlement tool to the bank account or another account maintained for the Seller in a different payment institution indicated by the Seller referred to in paragraph 5.3. As part of such the Przelewy24 Service, PayPro shall receive and book in the Seller settlement tool payments made by Buyers in connection with Transactions concluded on Allegro.

4.2. In addition, the Przelewy24 Service referred to in paragraph 4, enables Sellers to:

a. access the history of credited payments made by Buyers;

b. refund amounts paid by the Buyer—only on condition of the availability and registering in the Seller's settlement tool of sufficient funds to perform such reimbursement instruction.

4.2a. Under the Framework Agreement, the service referred to in paragraph 1.2a. shall not be provided to the Seller, even if the Seller is a Sales Commission Payer

4.2b. The service referred to in paragraph 1.2b is not provided to the Seller under the framework agreement. However, it is rendered to the Seller as the payer of the refund under a single payment transaction agreement, as referred to in paragraph 1.5b.

4.3. The Seller who has filled in the configuration form on Allegro pages correctly and in full shall have access to the electronic statement of payment transactions for a period longer than the one indicated in paragraph 1.26. However, they must generate such statements by themselves no longer than 12 months from their making. After the 12-month period, the Seller may obtain the aforementioned data in an electronic form only upon a written request submitted to PayPro.

4.4. The Seller may acknowledge the Buyer's complaint at any time and order PayPro to reimburse the payment received. Unless specific provisions provide for otherwise, in particular, the provisions of the Act and the provisions on counteracting money laundering and terrorist financing, PayPro shall refund to the Buyer the amount specified by the Seller, subject to the following:

a. such refund order shall be accepted for performance only if the balance of funds available and registered in the Seller's settlement tool is positive and the funds are sufficient to make the refund;

b. PayPro has the Buyer's data which makes it possible to make a refund; if PayPro does not have all the Buyer's data required to make the refund, it may request the Seller to provide such data under pain of refusing to make the refund.

4.5. PayPro shall make available to the Seller the amount of a received payment transaction by registering it in the settlement tool promptly upon crediting the account of PayPro with the amount, provided that the payout of this amount made available is made on the terms set out in Section 5.

SECTION 5. TERMS OF PAYOUTS

General terms of payouts

5.1. As part of the Przelewy24 Service, PayPro shall make available to the Seller a system understood as a set of procedures, infrastructure, and relations with intermediary institutions organized by PayPro, enabling the Buyer to make payments to the Seller and the Seller to payout the funds registered in their settlement tool to a payment account maintained by a bank or to an account maintained for the Seller in a different payment institution.

The time the payout order is received by the Payment Operator

5.2. PayPro shall payout funds registered in the Seller's settlement tool no later than the end of the next working day following the day when PayPro receives a payout order from the Seller. A payout order shall be deemed received:

a. when PayPro receives an order placed by the Seller — in the case payouts on-demand, the Seller may not withdraw the payout on demand order after it has been received by PayPro;

b. at the beginning of the day indicated by the Seller in the configuration form—in the case of automatic payouts, the Seller may withdraw their order of recurring payout not later than until the end of the working day preceding the payout date indicated by the Seller recurring payout order.

If PayPro receives the payout order on a day that is not a working day for PayPro, such an order shall be deemed to have been received on the first working day after that day.

Scope of information necessary to make a payout

5.3. In order to make the payout referred to in Section 5, the Seller should fill in the configuration form available on the Allegro pages. When filling in the configuration form, the Seller shall provide the following data: address (company name for Business Account), email address, and contact number, the IBAN bank account number (for numbers commencing with a prefix other than PL — including the correct SWIFT code) or the account identifier for accounts maintained on behalf of the Seller in another payment institution, to which funds registered in the settlement tool maintained by PayPro are to be

transferred. As part of the extended Identification and Verification process for the User referred to in paragraphs 3.5.-3.5e. PayPro may also request other data concerning the Seller. The above Seller's data should comply with the data of the holder of the payment account or, respectively, the holder of the account maintained with a different payment institution, from which a payment related to the Seller Identification and Verification will be made. In the case of a Junior Account, it is possible to provide in the aforementioned form the data of a legal guardian of the Account User.

5.3a. The Payment Operator shall ensure that payouts are made only to a current and existing bank account maintained for the User, which was specified within the Account and verified on the terms set forth in the Allegro Terms & Conditions. If the payout is returned by the bank due to incorrect or outdated data, including due to the closure of the bank account, the Payment Operator shall notify the User.

Users' personal data, including the bank account number for payouts, can be updated within the functionalities available in the Account. Any change of the bank account number requires undergoing the verification procedure described in paragraphs 3.1 and 3.5 of the Allegro Terms & Conditions. No payouts to the bank account can be ordered until the User's personal data is updated and the new bank account number is positively verified.

5.4. The payout referred to in Section 5 shall produce legal effects if correct credentials (login and password) have been entered when configuring a bank account or an account in a different payment institution into the Seller's Account.

5.4a. In the cases specified in legal regulations and/or herein, the Operator may refrain from accepting or carrying out the Seller's withdrawal instructions.

Frequency of payouts

5.5. As part of the functionality referred to in paragraph 5.1., the Seller may order a payout:

a. to a bank account in the IBAN format with the PL prefix and to an account maintained for the Seller in a different payment institution holding settlement accounts in the IBAN format with the PL prefix:

i. as a one-time payout (payout on demand);

ii. as a recurring payout (automatic payouts): when placing an order for automatic payouts, the Seller defines the frequency thereof, selecting a daily, weekly, or monthly payout schedule, and indicating the day of the week of order execution (from Monday to Friday). An automatic payout can be processed if the amount in the settlement tool is at least PLN 20 on the day indicated in the automatic payout order.

b. to a bank account in the IBAN format with a prefix other than PL and to an account maintained for the Seller in a different payment institution holding settlement accounts in the IBAN format with a prefix other than PL:

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

i. as a recurring payout (automatic payouts): such an order shall be accepted for processing on the first day of the month for amounts below the equivalent of PLN 100 and on the first day and fourteenth day of the month for amounts higher than the PLN 100 (if the 1st or the 14th day of the month is Saturday Sunday, or a public holiday, the payout order shall be processed on the next working day). Such an order shall also be accepted for processing on any day if the amount in the settlement tool is at least equivalent to PLN 4,000.

Non-standard payouts

5.6. Notwithstanding the rule set out in paragraph 5.1, The Seller may place a separate order of payout as defined in paragraph 5.5(b) at the time different than indicated above, upon agreeing first with PayPro the fee for such an order to be paid by the Seller.

5.7. A payout by the Seller of funds registered in the settlement tool accounts referred to in paragraphs 5.5(b) and 5.6 shall be conditional upon:

a. the Seller's bank providing the possibility of settling payouts in a currency made available by PayPro and, if such bank does not settle payments in a currency made available by PayPro, PayPro shall not be able to payout the funds until the Seller changes the account to an account in a bank that settles transactions in a currency supported by PayPro; and

b. the account referred to in paragraphs 5.5(b) and 5.6 being maintained by a bank or a payment institution with its registered office in one of the European Union Member States or in a country respecting equivalent regulations concerning counteracting money laundering and terrorist financing.

5.8. If PayPro charges fees referred to in paragraphs 5.6., the information containing the statement of such fees shall be available in the Seller's Account. The provisions of paragraph 1.26 shall apply accordingly to such a statement of fees.

Payout Withholding cases

5.9. PayPro, in cases specified in paragraph 5.10 below or paragraph 8.9. of the Allegro Terms & Conditions and also in cases provided for in the Fulfillment Service Terms & Conditions, may temporarily withhold the payout of the funds registered in the settlement tool maintained for the Sellers operating in the form of a Business Account and Regular Account on Allegro ("Payout Withholding") who meet the following criteria:

a. conclude Transactions with the estimated delivery time exceeding 10 working days, except Offers in the following categories: Furniture, Kid's Room subcategory: Furniture in Kids and Offers listed as Pre-Orders,

b. They conduct activity as part of a Business Account as an entity whose registered office, registered business, or actual place of business is outside the European Economic Area and the United Kingdom of Great Britain and Northern Ireland. Payout Withholding shall be carried out by PayPro at the order of

and on the basis of the information provided by the Company and shall apply to all Business Accounts of a given Seller.

c. They post Offers in categories referred to in paragraph 5.9 of the Allegro Terms & Conditions in the form of a Business Account or Regular Account.

d. use the logistic service provided by the Company pursuant to "Fulfillment Service Terms & Conditions," exclusively with respect to the "Technical Account" within the meaning of the above mentioned Terms & Conditions,

e. they have received an agreement withdrawal notice from the Buyer in the cases listed in 5.12.b of Allegro Terms & Conditions, as long as the Buyer made the payment through the Przelewy24 Service, and PayPro is notified about such rescission, and as long as the order referred to in paragraph 5.9b. below is applicable in this period; in such case, the Payout Withholding involves blocking the amount corresponding to the amount related to the Transaction covered by such withdrawal;

f. they have received a refund request (in relation to a complaint about the purchased Goods) from the Buyer in the cases listed in 5.12.c of Allegro Terms & Conditions, as long as the Buyer made the payment through the Przelewy24 Service, and PayPro is notified about such a request, and as long as the order referred to in paragraph 5.10b. below is applicable in this period; in such case, the Payout Withholding involves blocking the amount corresponding to the amount specified in such refund request.

5.9a. Payout Withholding is a mechanism applied individually to each Transaction. It does not limit the functionality of the settlement tool. Even where a Seller is subject to the Payout Withholding mechanism, payouts are executed regularly, in compliance with the rules set out in the Terms & Conditions, with funds from respective Transactions paid out with a delay resulting from this paragraph 5.

5.9b. The Seller’s order to apply the Payout Withholding mechanisms in the future pursuant to 5.9(e) or 5.9(f) shall be made by accepting these Terms & Conditions. In the event that the Seller does not want to continue to apply such Payout Withholding, the Seller may withdraw the above order at any time using the appropriate functionality at the Allegro platform under the "Returns Terms" tab referred to in paragraph 5.12 of the Allegro Terms & Conditions. When the above order is withdrawn, the Seller may order such Payout Withholding to be applied again. Such a re-order shall be made using appropriate functionality at the Allegro platform under the "Returns Terms" tab referred to in paragraph 5.12 of the Allegro Terms & Conditions and not by reacceptance of these Terms & Conditions, which would occur after the withdrawal of the original order.

Payout Withholding period

5.10. Payout Withholding may be applied for the following period:

a. for Transactions where the estimated delivery time exceeds 10 calendar days —maximally for the period which is the sum of the estimated delivery time resulting from ~~Offers~~ the Transactions of such Sellers and additional 7 calendar days, where this period may not exceed 45 days in total counted from the date of registering the funds in the Seller’s settlement tool. The delivery time shall mean the sum of the Seller’s declared dispatch time and the Goods transit time corresponding to the delivery option as

selected by the Buyer. If a Transaction covers more than one Offer of the Seller, the Payout Withholding period shall be counted according to the longest delivery time;

b. in the case of the Sellers referred in paragraph 8.9.b of the Allegro Terms & Conditions, i.e., the Sellers with the registered office, registered business, or actual place of business outside the European Economic Area and outside the United Kingdom of Great Britain and Northern Ireland, regardless of their potential qualification to the group referred to in a) above— until the date of delivery of the package to the Buyer plus 7 days (if Allegro receives the delivery status on the basis of the shipping list provided by the Seller), yet for a maximum up to 45 days from the date of registering the funds in the Seller's settlement tool, where, in justified cases, this period may be reduced.

c. in the case of the Sellers referred to in paragraph 8.9(c) of the Allegro Terms & Conditions, i.e., Sellers posting Offers in categories specified in paragraph 5.9 of the Allegro Terms & Conditions — maximally for the period which is the sum of the delivery time resulting from Offers of such Sellers and additional 7 calendar days for Business Account and 14 calendar days for Regular Account, where this period may not exceed 45 days in total counted from the date of registering the funds in the Seller's settlement tool. The delivery time indicated in Offers shall mean the time counted in working days specified in the Seller's Offer in the "Delivery and payment" tab. If a Transaction covers more than one Offer of the Seller, the period indicated in the preceding sentence shall be counted according to the longest delivery time.

d. for Sellers using the logistic service provided by the Company pursuant to "Fulfillment Service Terms & Conditions," the Payout Withholding may be applied in the following periods:

(i) until the information on the parcel sending (goods' dispatch) is submitted to PayPro or until the order is canceled in its entirety or partially by the Buyer; however, for the maximum period of 5 calendar days from the day of the receipt of the payment for this order,

(ii) from the moment when PayPro is notified about the Buyer's withdrawal from the agreement (cancellation of the entire order) before the shipment for this order is made as part of this logistics service, until the refund referred to in paragraph 5.11a. is made,

(iii) from the moment when PayPro is notified about the cancellation of the entire order by Allegro due to the Buyer's failure to collect the parcel when due, resulting in the parcel being returned to the warehouse, if the Buyer did not cancel the order themselves (did not withdraw from the agreement) before that date until the refund referred to in paragraph 5.11a. is made.

e. for Sellers that have received an agreement withdrawal notice from the Buyer in the cases listed in 5.12.b of Allegro Terms & Conditions:

- from the moment when PayPro is notified about the dispatch of the return package by the Buyer that has submitted a given withdrawal notice or from the moment when PayPro is notified about the failure to collect the parcel by the Buyer who submitted this withdrawal notice,
- until PayPro is provided with one of the requests referred to in paragraphs 5.11b(a) and (b), or an automatic refund is made, as referred to in paragraph 5.11b (c) or the refund referred to in paragraph 5.11c. is made.

f. in the cases listed in 5.12.c of Allegro Terms & Conditions – for Sellers that have received a refund request (in relation to a complaint about the purchased Goods) from the Buyer:

- from the moment when PayPro is notified about the dispatch of the return package by the Buyer that has submitted a given refund request;
- until PayPro is provided with one of the requests referred to in paragraphs 5.11b(a) and (b), or an automatic refund is made, as referred to in paragraph 5.11b(c).

5.11. PayPro may at the Buyer's request reimburse to the Buyer the funds obtained from a Transaction subject to Payout Withholding, having met all the following conditions:

a. The Buyer has notified the Company of missing delivery of the Goods in the Transaction of the Seller whose Account is subject to Payout Withholding, and

b. The Seller has not documented the fact of the fulfillment of the agreement concluded as part of the Transaction within 24 hours from the receipt of the relevant request from the Company, with Saturdays, Sundays, and other public holidays being excluded from such period (the fact may be documented, in particular, by sending to the Company a copy of the proof of the Goods' dispatch) and

c. The Seller is subject to a temporary restriction or suspension of the access to particular services provided on Allegro pursuant to paragraphs 2.12 and 8.4 of the Allegro Terms & Conditions.

5.11a. The Seller subject to the Payout Withholding referred to in paragraph 5.9(d) authorizes the Payment Operator to refund funds from the Transaction subject to the Payout Withholding where canceled all or part of the Transaction using the tools available in Allegro, up to the canceled amount.

5.11b. In case of Payout Withholding under paragraphs 5.10(e) or (f), unless the terms of paragraph 5.11c. are applied:

a. following such Withholding, the Seller may submit a return instruction within the deadlines specified in sub-paragraph (c) below concerning:

- all funds from the Transaction to which withdrawal applies – in such case, the funds covered by the Payout Withholding will be used in total for the purposes of such return;
- all or some funds from the Transaction covered by a refund request (in relation to a complaint), depending on whether the complaint is accepted in total or in part – in such case, the funds covered by the Payout Withholding will be used for the purposes of such refund; in case the complaint is accepted in part, the amount left after the refund is made will no longer be covered by the Payout Withholding; failure to specify that the complaint has been accepted in part only shall mean that it will be regarded as accepted in total;

b. instead of submitting the instruction referred to in sub-paragraph (a), the Seller may (within the same deadlines) file an instruction revoking the Payout Withholding in case it does not intend to return the funds to the Buyer in relation to withdrawal or in case the complaint is dismissed;

c. if within 2 days — subject to the possibility of extending the time limit in accordance with the second sentence of this paragraph - from the date when PayPro is provided with information that the Seller has received the return package from the Buyer, the Seller does not submit the instruction referred to in sub-paragraph (a) above, or the instruction referred to in sub-paragraph (b) above, PayPro shall be entitled – after the expiration of those deadlines – to make an automatic return of the amount corresponding to the entire value of the Transaction to which the Payout Withholding is related. The time limit of 2 days shall be the default time limit, which may be changed by the Seller at any time in Account settings, but which can be extended to up to 7 days (in the case of refund related to withdrawal) or 14 days (in the case of refund related to a complaint). The extension of the time limit shall be effective only with respect to the future Payout Withholdings that occur after this change and shall not cover the currently present Payout Withholdings to which the current time limit of waiting for the Seller's instruction referred to in the first sentence applies. The Seller hereby submits such instruction for an automatic return and authorizes PayPro to execute it.

5.11c. In the event that, in a Withdrawal situation pursuant to paragraph 5.9(e), before submitting to PayPro one of the requests referred to in paragraphs 5.11b(a) and (b) or before making an automatic refund referred to in paragraph 5.11b(c), PayPro is notified through Allegro that the Seller, in connection with the order to which the withdrawal is related, used the logistics service provided by the Company under the "Fulfillment Service Terms & Conditions" exclusively with respect to the "Technical Account" within the meaning of the above mentioned terms & conditions, and thus agreed to making automatic refunds related to the orders to which individual withdrawals from the agreement are related, the Seller hereby authorizes PayPro to refund the payer the amount corresponding to the entire value of the Transaction to which the Payout Withholding is related, within 2 days from the date of such notification. Such authorization shall take precedence over the request referred to in paragraph 5.11b(b), which means that when PayPro is notified that the Seller, in connection with the order to which the withdrawal is related, used this logistics service, the Seller may no longer effectively make the request referred to in paragraph 5.11b(b), and if the Seller has already made such a request, but it has not been carried out yet, it shall be considered canceled and replaced with the request to make the refund to the payer.

Paying the fees due to the Company under the Framework Agreement and eCommerce Vat

5.12. The Seller who can already use all functionalities of the Przelewy24 Service under the Framework Agreement pursuant to paragraph 1.10 and who conducts activity as part of a Business Account as an entity whose registered office, registered business, or actual place of business is outside the European Economic Area and outside the United Kingdom of Great Britain and Northern Ireland, by accepting the Allegro Terms & Conditions, shall authorize the Company to submit to PayPro the order to pay from the funds registered in the Seller's settlement tool any fees and sales commissions due to the Company for the use of Allegro referred to in Appendix No. 4 of the Allegro Terms & Conditions as soon as possible after the occurrence of the event resulting in charge of the aforementioned fees and sales commissions. The charged amount shall each time correspond to the current amounts due to the Company indicated in the Account, and the Seller may not claim reimbursement of such amount within the meaning of Articles 47 and 48 of the Act on Payment Services. If the Seller withdraws the authorization referred to in the preceding sentence, re-authorization shall be granted exclusively via electronic mail and not

through re-acceptance of the Allegro Terms & Conditions, which would be carried out after the withdrawal of the authorization. The authorization shall be granted by the Seller on condition that the Company makes available the feature of collecting fees for using Allegro directly from the payment account maintained by PayPro.

5.13. A Seller whose Allegro Transactions are subject to eCommerce VAT authorizes the Company to order the Payment Operator to pay from the funds registered in the Seller's settlement tool any amounts due for Transactions qualified as subject to eCommerce VAT treatment by the Company, within the shortest time frame possible, following a relevant tax-triggering event. The charged amount shall each time correspond to the current eCommerce VAT amounts due. The Seller may not claim a refund in that respect within the meaning of Articles 47 and 48 of the Act on Payment Services of 19 August 2011. If the Seller withdraws the authorization referred to in the preceding sentence, re-authorization shall be granted exclusively through re-acceptance of this Appendix and of the Allegro Terms & Conditions.

5.13a. PayPro consents to the Seller having a Business Account, whose relationship with PayPro resulting from the Framework Agreement is of a permanent nature, making a security assignment (transfer) on the terms set out in paragraph 9.6. and subsequent to the Allegro Terms & Conditions, with regard to the receivables of such Seller, for which PayPro is the debtor, however, limited to funds that may be transferred to the Operator or the Company as fees and commissions due to them from the Seller for the performance of the Framework Agreement or for the Seller's use of the services Companies on Allegro. PayPro acknowledges that the assignment occurs through the Seller's acceptance of the Allegro Terms & Conditions. The Company shall notify PayPro of each such assignment and, as a result of the notification, the Company shall have the right to demand from PayPro the payment of funds recorded in the Seller's settlement tools and credit these funds towards the payment of the amounts due each time from the Seller to the Company.

Settlement tool suspension by PayPro

5.14. To ensure the security of the settlement tool as well as to secure the interests of Users and PayPro and prevent fraud, where suspicion arises of unauthorized use of the settlement tool or a wilful execution of unauthorized payment transaction, PayPro may suspend the settlement tool made available to a User as part of the Account

Criteria applied when suspending the settlement tool

5.15. The settlement tool is suspended when PayPro has reasonable suspicion or information on Account or Transaction security being compromised, especially with respect to:

a. funds collected from transactions that violate the rules set out in Allegro Terms & Conditions or Terms & Conditions of PayPro Service or give rise to a reasonable suspicion of a violation of applicable anti-money laundering laws in force, using payment methods, especially credit services;

b. sales fraud combined with identity theft;

c. the User entering a business relationship with a person who violates the rules set out in Allegro Terms & Conditions or Terms & Conditions of PayPro Service or conducts transactions which give rise to a reasonable suspicion of a violation of applicable anti-money laundering laws in force;

d. the account being taken over by an unauthorized third party.

Description of the procedure for qualifying a given event as a basis for applying the suspension

5.16. The information on the settlement tool suspension made available as part of the Account is provided by PayPro to the User through the Company to the email address indicated in accordance with the provisions of paragraph 2 of the Allegro Terms & Conditions. The information sent to the Seller includes the basis for applying the suspension, the minimum period for which the suspension will be applied, and information on the possibility of submitting explanations in connection with the suspension applied.

The suspension duration

5.17. The settlement tool is suspended for a period indicated in the information sent to the User. However, not to exceed 45 days. The above -mentioned period may be extended for a definite period if PayPro needs to perform additional checkups or investigations. The suspension may also be extended in connection with actions taken by public administration authorities or law enforcement authorities due to acts undertaken by these authorities. PayPro shall communicate each change of settlement tool suspension period through the Company to the User to the email address assigned to the Account.

5.18. When the Seller is subject to a settlement tool suspension, the Payment Operator may, upon obtaining the necessary information from Allegro and at the Buyer's request, refund the funds obtained from the Transaction to the Buyer, provided that all of the following conditions are met:

a. a given Transaction has not been qualified as suspicious or required to be otherwise reported or withheld pursuant to anti-money laundering and terrorist financing regulations and

b. the Buyer has notified the Company of missing delivery of the Goods in the Transaction and

c. The Seller has not documented the fulfillment of the agreement concluded as part of the Transaction, despite having received the request to do so from the Company and has not given a response within 3 days from the request, with Saturdays, Sundays, and other public holidays being excluded from such response time. The fulfillment of the agreement concluded with the Buyer may be documented by the Seller, in particular, by sending the Company a copy of the proof of the Goods shipment, and

d. the Seller is subject to a temporary restriction or suspension of access to particular services provided on Allegro pursuant to paragraphs 2.12 and 8.4 of the Allegro Terms & Conditions (of which they are informed by the Company by separate correspondence).

Lifting of the settlement tool suspension

5.19. The settlement tool suspension is lifted upon the expiry of the period for which the suspension was imposed. The settlement tool suspension may be lifted before the expiry of the period indicated in the previous sentence if the circumstances being the basis for applying the suspension cease to exist earlier or if the verification process regarding the event triggering the suspension is completed successfully. PayPro, through the Company, shall notify the User to their email address assigned to their Account of having lifted the settlement tool suspension.

SECTION 6. PRZELEWY24 SERVICE — SPECIAL TERMS CONCERNING SINGLE PAYMENT TRANSACTIONS FOR BUYERS

Payments for purchased Goods by Buyers

6.1. This Section provides specific terms of processing by PayPro payment transactions for the Seller made by Buyers. The remaining provisions hereof shall apply to the extent not specifically provided for in this Section. These Terms & Conditions constitute a template agreement on a single payment transaction as defined in the Act.

6.2. An agreement on a single payment transaction concluded with Buyers shall take effect upon the Buyer's selection of the Przelewy24 Service on Allegro and the confirmation of the will to use it on the terms provided herein.

6.3. Payment, as defined in this Section, shall mean a payment made by the Buyer to the Seller via PayPro to satisfy the payment obligation resulting from a Transaction between the Buyer and the Seller, which is a single payment transaction as defined in the Act.

6.4. As part of the Przelewy24 Service, PayPro shall not maintain any payment account or settlement tool for the Buyer.

6.5. The Buyer, as a payer, must have a payment instrument for which the payment service provider differs from PayPro. In particular, the Buyer's provider may be a bank.

6.6. As the Buyer's payout order concerning a payment transaction is transmitted by a payment instrument covered by the framework agreement with the Buyer's provider referred to in paragraph 6.5., PayPro shall not be obliged to provide or make available information which the Buyer has received or should receive under the framework agreement concerning the payment instrument used.

6.7. To make payments to Sellers using the Przelewy24 Service, the Buyer should provide the following data: their first name, last name, street address, postal code, city/town, email address, and contact number. In justified cases, PayPro shall be authorized to request other data from the Buyer necessary for the payment risk assessment, relevant to the purposes for which they are requested, except for the data referred to in Article 9(1) of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data, the free movement of such data, and repealing Directive 95/46/EC (hereinafter: "GDPR").

6.8. PayPro shall provide the Przelewy24 Service pursuant to the payout order received from the Buyer, which may be placed upon accepting the Allegro Terms & Conditions, these Terms & Conditions of the Przelewy24 Service, and upon providing data specified in paragraph 6.7 above. Such a payout order can be submitted by clicking the action box made available on Allegro, indicating the intention to submit and authorize such an order. Notwithstanding the foregoing, the Buyer shall authorize the payment with their provider referred to in paragraph 6.5. in accordance with the terms of use of the payment instrument used to make the payment.

6.9. A payout order shall be deemed received by PayPro on the day of crediting PayPro's bank account with the payment amount. If PayPro receives a payout order on a day that is not a working day, the payout order shall be deemed received on the first working day following that date.

6.10. PayPro must credit the payment account of PayPro being the payee's (the Seller's) provider, and then register the transaction in the settlement tool, with the amount of a payment transaction initiated by the Buyer no later than until the end of the next working day following the date of the receipt of the respective payment order.

6.11. The Buyer shall be informed about the payment made by an electronic notice sent to the email address provided by the Buyer, which will make it possible to record the data contained therein. Upon accepting these Terms & Conditions, the Buyer agrees to the method of providing information on individual payment transactions as described above.

6.12. As part of a single payment transaction, the Buyer shall not pay PayPro any fees for the use of the Przelewy24 Service on Allegro

SECTION 6a. PRZELEWY24 SERVICE — SPECIAL TERMS CONCERNING SINGLE PAYMENT TRANSACTIONS FOR SALES COMMISSION PAYERS

Payments of sales commissions and fees to the Company by Sales Commission Payers

6a.1. This Section provides specific rules for handling payment transactions by PayPro, which are made by Sales Commission Payers to the Company. To the extent not specifically provided for in this Section, the remaining provisions hereof shall apply, and in particular, the provisions hereof applicable to Buyers related to payments initiated by them shall apply to Sales Commission Payers, with such a difference, however, that in this case, the payee of such a payment is not the Seller, but the Company. These Terms & Conditions constitute a template agreement on a single payment transaction as defined in the Act.

6a.2. An agreement on a single payment transaction concluded with the Sales Commission Payer shall take effect upon the Sales Commission Payer's selection on Allegro of the Przelewy24 Service and the confirmation of the will to use it on the terms provided for herein, i.e., in connection with the initiation of the payment of a sales commission or a fee to the Company.

6a.3. Payment, as defined in this Section, shall mean a payment of a sales commission or a fee made by the Sales Commission Payer to the Company via PayPro to satisfy the User's payment obligation due to the use of Allegro, which is a single payment transaction as defined in the Act.

6a.4. As part of the Przelewy24 Service, PayPro shall not maintain any payment account or settlement tool for the Sales Commission Payer.

6a.5. The Sales Commission Payer, as a payee, must have a payment instrument for which the payment service provider is different from PayPro. In particular, the Sales Commission Payer's provider may be a bank.

6a.6. As the Sales Commission Payee's payout order concerning a payment transaction is transmitted by a payment instrument covered by the Framework Agreement with the Sales Commission Payer's provider referred to in paragraph 6a.5., PayPro shall not be obliged to provide or make available information which the Sales Commission Payer has received or should receive under the Framework Agreement concerning the payment instrument used.

6a.7. To make payments to the Company using the Przelewy24 Service, the Sales Commission Payer should provide the following data: their first name, last name, street address, postal code, city/town, email address, and contact number. In justified cases, PayPro shall be authorized to request other data from the Sales Commission Payer necessary for the payment risk assessment relevant to the purpose for which they are requested, except for the data referred to in Article 9(1) of the GDPR.

6a.8. PayPro shall provide the Przelewy24 Service pursuant to the payout order received from the Sales Commission Payer, which may be placed upon accepting the Allegro Terms & Conditions, these Terms & Conditions of the Przelewy24 Service, and upon providing data specified in paragraph 6a.7 above. Such a payout order can be submitted by clicking the action box on Allegro, indicating the intention to submit and authorize such an order. Notwithstanding the foregoing, the Sales Commission Payer shall authorize the payment with their provider referred to in paragraph 6a.5. in accordance with the terms of use of the payment instrument used to make the payment.

6a.9. A payout order shall be deemed received by PayPro on the day of crediting PayPro's bank account with the payment amount. If PayPro receives a payout order on a day that is not a working day, the payout order shall be deemed received on the first working day following that date.

6a.10. PayPro must credit the payment account of PayPro being the recipient's (Company's) provider and then register the transaction in the settlement tool, with the amount of a payment transaction initiated by the Sales Commission Payer no later than until the end of the next working day following the date of the receipt of the respective payment order.

6a.11. The Sales Commission Payer shall be informed about the payment made by an electronic notice sent to the email address provided by the Sales Commission Payer, which will make it possible to record the data contained therein. Upon accepting these Terms & Conditions, the Sales Commission Payer agrees to the method of providing information on individual payment transactions as described above.

6a.12. As part of a single payment transaction, the Sales Commission Payer shall not pay PayPro any fees for the use of the Przelewy24 Service on Allegro.

SECTION 6b. PRZELEWY24 SERVICE – SPECIFIC PROVISIONS CONCERNING SINGLE PAYMENT TRANSACTIONS MADE TO SELLERS IN ORDER TO MAKE THE REFUNDS REFERRED TO IN PARAGRAPH 1.2b

6b.1. This Section sets out specific rules applicable to the processing by PayPro of payment transactions from Sellers for Buyers in connection with the reimbursement of funds previously received by Sellers from Buyers as primary payments if funds received previously from Buyers and recorded in the settlement tool operated for the Seller by means of the Przelewy24 Service are not sufficient to make such payments to Buyers. Consequently, for a given refund to be made, it is necessary for the Seller to first transfer to PayPro an appropriate amount of funds for it to be transferred subsequently to the Buyer. Matters not regulated by this paragraph 6b shall be governed by the remaining provisions of these Terms & Conditions. In particular, Sellers as payers of such refunds shall be subject to the provisions of the Terms & Conditions relating to Buyers acting as payers insofar as the payments they initiate are concerned, except that, in this case, it is the Buyer, not the Seller, that is the recipient of such a refund. These Terms & Conditions constitute a model single payment transaction agreement within the meaning of the Act.

6b.2. A single payment transaction agreement made with the Seller acting as the payer of a refund shall take effect once the Seller chooses to and confirms its/his/her will to use the Przelewy24 Service on the terms specified in these Terms & Conditions, i.e., in connection with the initiation of such a refund through the action referred to in paragraph 6b.3(a) below.

6b.3. A refund within the meaning of this paragraph shall mean the sequence of the following steps aimed at transferring from the Seller to the Buyer through PayPro and other payment service providers involved funds to execute a refund to the Buyer, in whole or in part, of funds previously received from the Buyer by the Seller through the primary payment. The abovementioned steps shall include:

(a) initiating a refund via the Company by clicking on the action field made available in the Allegro Account for making and authorizing an order for such a refund, which field can optionally be filled with a text indicating the will to pay in the (missing) funds in order for them to be utilized to execute the refund (due to the fact that the funds available in the settlement tool are insufficient to make the refund);

(b) selection by the Seller from among the payment methods provided by PayPro, the method associated with the payment instrument held by the Seller referred to in paragraph 6b.5, by means of which the Seller will order the Seller's payment service provider that has made the payment instrument available to the Seller to transfer the corresponding amount of funds to PayPro;

(c) the placement by the Seller to its payment service provider referred to in point (b) of a payment order for the transfer of the above amount of funds to PayPro and authorization of the same;

(d) receipt by PayPro of the amount of funds under the payment order referred to in point (c);

(e) transfer by PayPro for the benefit of the Buyer to the provider running the Buyer's payment account through which the Buyer previously made the primary payment.

The acceptance by PayPro of funds from the Seller and their transfer to the Buyer constitutes a single payment transaction within the meaning of the Act.

6b.4. When rendering the Przelewy24 Service, PayPro does not operate any payment account or settlement tool for the Seller as the payer of the refund.

6b.5. The Seller, as the payer of refunds, must have a payment instrument operated by a payment service provider other than PayPro, through which the Seller will transfer the appropriate amount of funds to PayPro for such funds to be reimbursed to the Buyer. In particular, a bank may be such a provider for the Seller as the payer of refunds.

6b.6. Given that the payment order made by the Seller as the payer of a refund is transmitted by a payment instrument covered by the framework agreement with the Seller's provider referred to in paragraph 6b.5., PayPro shall not be obliged to provide or make available the details which the Seller has received or should receive under the framework agreement concerning the payment instrument used.

6b.7. In order to make refunds to Buyers through the Przelewy24 Service referred to in this paragraph 6b, the Seller, as the payer of such refunds, should provide the following data: Buyer details and details of the primary payment with which the return is to be related. In justified cases, PayPro is authorized to request other data from the Seller necessary for the payment risk assessment, in correspondence to their requested purposes, except for the data referred to in Article 9(1) GDPR.

6b.8. Refunds made using the Przelewy24 Service, as referred to in this paragraph 6b, may only be made for the benefit of Buyers and in connection with primary payments for which PayPro has provided the Przelewy24 Services under these Terms & Conditions. Consequently, PayPro may refuse to execute a refund payment order if the order concerns a refund linked to a primary payment that PayPro has not processed.

6b.9. In addition, provided they meet the requirements of paragraph 6b.8, the refunds based on the Przelewy24 Service referred to in this paragraph 6b may only be processed if, while making the primary payment, the Buyer uses a payment method and related payment instrument whereby PayPro, when receiving the funds from the primary payment also receives details of the payment account from which the funds are being transferred to PayPro, such as to enable it to transfer funds for the benefit of the Buyer as the refund ordered by the Seller. Therefore, PayPro may refuse to execute a refund payment order if it does not know the Buyer's payment account details to which it could transfer the refund.

6b.10. The Przelewy24 Service referred to in this paragraph 6b may only be used by a Seller whose relationship with PayPro under the framework agreement is permanent within the meaning of paragraph 1.6a. Sellers whose relationship with PayPro remains occasional may use this service only

once the relationship changes to a permanent one and the associated Identification and Verification requirements have been met.

6b.11. PayPro shall provide the Przelewy24 Service referred to in this paragraph 6b based on a payment order received from the Seller as the payer of the refund, which can be placed only once the Seller accepts the Allegro Terms & Conditions and these Przelewy24 Service Terms & Conditions, and provides the details specified in paragraph 6b.7. Such a payment order can be placed by clicking the action box for declaring the intent to make and authorize the order referred to in paragraph 6b.3(a). Irrespective of the above, the Seller shall authorize the payment whereby it transfers funds to PayPro for them to be forwarded to the Buyer, which authorization shall be made with its provider referred to in paragraph 6b.5, subject to the terms of use applicable to the payment instrument used to make the payment.

6b.12. A payment order shall be deemed received by PayPro on the date when the PayPro bank account is credited with the amount transferred by the Seller through its provider, as referred to in paragraph 6b.5, that is the moment referred to in paragraph 6b.3(d). If PayPro receives a payment order on a non-business day, the payment order shall be deemed received on the first business day following that date.

6b.13. PayPro shall credit the payment account of the Buyer's provider as the recipient of the refund no later than the end of the next business day following the date of receipt of the respective payment order.

6b.14. If, after the initiation of a refund (as per paragraph 6b.3(a)) and before receipt of a payment order within the meaning of paragraph 6b.12 (i.e., before PayPro receives the funds referred to in paragraph 6b.3(d)), the Seller's settlement tool records funds paid in by Buyers under the framework agreement, sufficient to execute the refund of the primary payment in relation to which the respective refund has been initiated, and they (these funds) are utilized to make the refund under the framework agreement before it is executed based on the payment order referred to in paragraph 6b.11, the execution of such a refund under the framework agreement shall cancel the pending refund payment order referred to in paragraph 6b.11. If a refund payment order is canceled as above, PayPro, after receiving from the Seller funds towards the execution of the canceled refund, shall return them to the Seller no later than within 1 business day after receiving the funds. The Seller shall not be allowed to order that the funds not be returned and credited to the settlement tool because the latter is managed under and in connection with the framework agreement, while the funds in question have been received by PayPro under a single payment transaction, as referred to in this paragraph 6b.

6b.15. The Seller as the payer of the refund, shall be informed about a completed refund by an electronic notice sent to the email address provided by the Seller, which notice shall make it possible for the details contained therein to be recorded. By accepting these Terms & Conditions, the Seller agrees to the method of providing information on individual payment transactions as described above.

6b.16. The Seller shall not pay PayPro any fees for using this the Przelewy24 Service on Allegro as the payer of a refund through the single payment transaction referred to in this paragraph 6b.

6b.17. Insofar as the Allegro functionality allows this, the Seller may simultaneously (collectively) make several orders for several refunds as referred to in this paragraph 6b, in which case paragraphs 6a.1-6b.16 shall apply to each of the payment transactions that represent a refund comprised by the collective order, subject to the following provisions:

(a) in such a case, clicking on the action box referred to in paragraph 6b.3(a) shall comprise all the collectively identified refunds initiated in this way;

(b) the selection of the payment method and payment instrument referred to in paragraph 6b.3(b) shall then apply to all the collectively identified refunds initiated in this way, and if initiating several refunds collectively, the Seller may not select different payment methods or instruments for the individual refunds ordered collectively;

(c) by making a payment order, as referred to in paragraph 6b.3(c), the Seller orders its provider to transfer to PayPro the amount representing the total sum of each initiated refund included in the collective order;

(d) if the amount received by PayPro as per (c) above is lower than the total sum of the individual refunds ordered collectively, PayPro may refrain from making any of these refunds and return the received amount to the Seller within 1 business day of receipt thereof by PayPro, unless, before the lapse of the above deadline, the parties agree which of the refunds are and which are not to be made against the available amount;

(e) when several refund orders are made collectively, PayPro must be provided the information referred to in paragraph 6b.7 for all the Buyers and primary payments to which the refunds from the collective order pertain;

(f) a collective refund order may contain up to 10 refunds and the associated primary payments;

(g) each refund included in a collective order must comply with the requirements of paragraphs 6b.8 and 6b.9; if a refund does not meet these requirements, PayPro may refuse to execute it and execute the remaining, compliant refunds, in the case of which the surplus of funds received as per (c) above over the sum of the refunds made shall be reimbursed by PayPro to the Seller within 1 business day after receipt of these funds;

(h) where some primary payments included in a collection of orders are refunded under the framework agreement, as referred to in paragraph 6b.14, such primary payments shall be governed by paragraph 6b.14, which means that the payment orders for the associated refunds shall be considered as canceled, while the remaining payment orders as not canceled;

(i) the information referred to in paragraph 6b.16 on collective refunds may be sent, at the discretion of PayPro, as summary information comprising information on all the individual payment transactions executed within the respective collection of payment orders or individually (separately) for each such transaction.

SECTION 7. PRIVACY AND CONFIDENTIALITY

Rules of personal data protection for Users using Przelewy24 Service

7.1. The Company shall disclose to PayPro personal data of Users, such as the User's first name, last name, residence address, email address, and contact number, login, and for Sellers also the tax

identification number (NIP) and the National Court Register number (KRS) (if applicable) and other data referred to in paragraph 5.3. and paragraph 6.7., to make it possible for PayPro to provide the Przelewy24 Service and to fulfill its obligations provided for in applicable law, including, but not limited to, regulations on counteracting money laundering and terrorist financing.

7.2. Personal data disclosed to PayPro shall be the data necessary to provide the Przelewy24 Service and fulfill obligations related to the provision thereof (including, but not limited to, such data as first name, last name, street address, postal code, town/city, email address, and contact number).

7.3. In the case of Users' personal data disclosed by the Company to PayPro, apart from the Company, also PayPro is the controller of such personal data within the meaning of the GDPR.

7.4. Users' personal data disclosed by the Company to PayPro shall be processed pursuant to law, including, but not limited to, the GDPR, the Act on Providing Services by Electronic Means of 18 July 2002, and the Act.

7.5. PayPro shall exercise due diligence when selecting and using appropriate technical and organizational measures ensuring the protection of processed data, including IT security measures (e.g., data encryption systems). PayPro shall protect data against their disclosure to unauthorized persons as well as against other cases of their disclosure, loss, destruction, unauthorized modification, and illegal processing. PayPro shall exercise permanent control over data processing and shall restrict access to data to the maximum possible extent, granting appropriate authorizations only when it is necessary to provide services in a proper manner.

7.6. PayPro shall ensure that the Users whose personal data have been disclosed to it by the Company will be able to exercise their rights under the GDPR, including the right to request the controller to grant the User access to their data, the right to rectify them, the right to erase them or restrict their processing, the right to object to their processing, the right to data portability, the right not to be subject to automated decision-making, including profiling, and, in the case of data processed based on consent, the right to withdraw consent under the terms provided for in the aforementioned Regulation.

7.7. Personal data of the Users whose personal data have been disclosed by the Company to PayPro may be made available:

a. to entities authorized to receive such data under applicable law, including competent judicial authorities, in particular, as part of fulfilling PayPro's obligations provided for in applicable laws and related to the provision of the Przelewy24 Service by PayPro;

b. depending on the payment method selected by the User, such personal data may be made available to banks, payment institutions, lending institutions, payment card associations, payment schemes) in order to provide the Przelewy24 Service;

c. to the extent and for the time necessary to provide or process the Przelewy24 Service and in relation to the service — to third parties, including entities that, upon PayPro's order, perform acts related to the provision of the Przelewy24 Service or which participate in (and benefit from) the Przelewy24 Service;

d. to payment recipients (Sellers in the case of the service to the extent described in paragraph 1.2 or the Company in the case of the service to the extent described in paragraph 1.2a or to Buyers in the case of the service to the extent described in paragraph 1.2b to inform them about the status of the payment in the Przelewy24 Service;

e. to the Company to counter fraud on Allegro related to payment services.

7.8. Due to the cooperation between PayPro and the Company in connection with the availability and provision of the Przelewy24 Service on Allegro for Users, the Company shall have access to information about the Przelewy24 Service, in particular, the information made available in the Account. On the other hand, as the Company entrusts the performance of certain User service activities, also in connection with the Przelewy24 Service, to third-party entities, also such entities to be used by the Company, when they are first approved by PayPro, shall have access to information about the Przelewy24 Service. Therefore, by accepting these Terms & Conditions, the User expresses their electronic consent to the disclosure of such information by PayPro to the Company (and also to the entities to be used by the Company for the aforementioned purpose), thus releasing PayPro from the obligation to observe professional secrecy referred to in the Act related to the provision of payment services in relation to the Company and the entities to be used by the Company. Due to the terms of the provision of the Przelewy24 Service on Allegro, the withdrawal of the aforementioned consent shall be tantamount to the termination of the Framework Agreement with immediate effect.

7.9. Specific information on the processing of Users' personal data by PayPro, including the obligations and rights related to their acquisition and further processing, is available in the notice published at https://przelewy24.pl/eng/data-protection-regulation-gdpr-allegro.

SECTION 8. COMPLAINTS PROCEDURE

Terms of accepting and handling complaints

8.1. The User may lodge a complaint if the services specified herein have not been performed or their performance is inconsistent with the provisions hereof.

8.2. A complaint may be lodged:

a. in writing by letter sent to PayPro's mailing address referred to in paragraph 1.1. or directly in this unit;

b. verbally by calling +48616429344 (calls billed at the rates of the User's provider), or in-person against a report during the User's visit to PayPro's registered office and in PayPro business units providing customer service in the unit referred to in item (a) above;

c. electronically by email to serwis@przelewy24.pl or by filling in the electronic form available at http://przelewy24.pl/kontakt/reklamacja.

8.3. A complaint lodged with PayPro should contain at least the following information: payment number, payment amount, payment title, payment date, email address as well as other data that can facilitate

the complaint handling process, in particular, the first and last name of the holder of the payment instrument used for the payment, bank name, bank account number, name and number of the payment card as well as the reason for the complaint, identification of entities participating in the Transaction and a detailed description of the event subject to the complaint.

8.4. In the case data or information specified in a complaint must be supplemented, before handling the complaint, PayPro shall request the person lodging the complaint to supplement it to the indicated extent.

8.5. PayPro shall handle a complaint without undue delay, however, within a maximum of 15 working days from the date of its receipt. The deadline will be deemed complied with if a response is sent before its expiry date. In particularly complicated cases in which a complaint cannot be handled and a response to it cannot be given within the aforementioned time-limit, especially when, to handle the complaint, PayPro must cooperate with a bank or other intermediary institution which cooperated with it in the payment processing process, this time-limit may be extended, however, it may not exceed 35 working days after receiving the complaint. PayPro shall inform the User about the extension of the complaint handling period, indicating the reason for the delay, the circumstances to be clarified, and the expected time of handling and responding to a complaint, which, however, may not exceed 35 working days after receiving the complaint.

8.6. A response to a complaint shall be given by PayPro in a paper form or using a different durable medium. A response to a complaint may be sent by email, provided that the User has made a request to deliver the response in an electronic form. By providing their email address in the complaint, the User requests PayPro to respond to the complaint in an electronic form to that email address and agrees to be given a response this way. However, at the explicit request of the complaining party, on condition that they provide the necessary personal and contact details, the payment operator shall give its response to the complaint in writing or by means of a different durable medium, in which case, to meet the deadline for complaint handling, it is sufficient to send the letter by registered mail.

8.7. The User shall cooperate with PayPro to clarify any issues connected with complaints handled by payment card issuers, in particular, to provide all the necessary information about the Transaction under which the disputed payment has been made, and, upon each request of PayPro, within 7 days from receiving such request, provide PayPro with copies of documents relating to the Transaction under which the User received a card payment, including a copy of the confirmation of shipping the Goods ordered by the Buyer or the confirmation of the performance of the ordered service. The User shall retain such documents for the period of at least 24 months from the payment date.

8.8. The User may lodge a complaint with the authority supervising PayPro concerning PayPro's illegal actions.

8.9. PayPro shall not be the addressee of and shall not handle:

a. complaints related to the improper performance by the Seller of an obligation towards the Buyer related to the Transaction concluded between them;

b. complaints related to the improper performance by the Company of obligations towards Sellers or Buyers related to the use of Allegro, unless they are related also to the Przelewy24 Service.

8.10. When the complaints procedure has been exhausted, a dispute between the User and PayPro may be ended in out-of-court proceedings concerning the resolution of disputes between a customer and a financial market entity carried out upon the complaining party's request:

a. by the Financial Ombudsman, in accordance with Article 4 of the Act of 5 August 2015 on Handling Complaints by Financial Market Entities and on the Financial Ombudsman, or

b. by an arbitration court at the Polish Financial Supervision Authority.

8.11. The proceeding referred to in paragraph 8.10 above may also be initiated through the ODR platform referred to in Regulation (EU) No 524/2013 of the European Parliament and of the Council of 21 May 2013 on online dispute resolution for consumer disputes and amending Regulation (EC) No 2006/2004 and Directive 2009/22/EC (Regulation on consumer ODR), if the Financial Ombudsman and/or the arbitration court at the Polish Financial Supervision Authority is/are registered in this platform as ADR entities. The ODR platform is available at https://webgate.ec.europa.eu/odr/main/index.cfm?event=main.home.show&lng=PL

8.12. The complaining party may also file a lawsuit with a common court competent to examine the case, which is, in general, the common court having jurisdiction over the respondent's registered office, thus, in the case of an action brought against the payment operator, the court is the District Court in Poznań – Grunwald and Jeżyce, in Poznań. In this case, the respondent should be the payment operator whose data have been specified in detail in paragraph 1.1. of the Terms & Conditions.

SECTION 9. RULES ON AMENDING TERMS & CONDITIONS OF PRZELEWY24 SERVICE

Rules on amending Terms & Conditions of the Przelewy24 Service

9.1. PayPro reserves the right to amend these Terms & Conditions if any of the following important reasons occur:

a. Issuing, by a common court or a governmental body, a judgment or decision imposing an obligation to amend the Terms & Conditions or justifying the need to make such amendments;

b. Amendments to legal regulations related to PayPro's activities, resulting in the need to amend the Terms & Conditions in order to adapt them to the applicable law;

c. Raising the level of Users' security or the level of the protection of Users' personal data by PayPro;

d. Improving the functionalities offered by PayPro referred to in paragraph 5.1., adding a new functionality or removing certain functionalities when providing services;

e. Expanding the scope of the Przelewy24 Service with new features thereof;

f. Adding new payment methods offered to Users as part of the Przelewy24 Service if, due to the introduction of a new payment method, these Terms & Conditions must be amended accordingly;

g. Amendments to the agreement concluded between PayPro and the Company under which PayPro provides the Przelewy24 Service to Users;

h. Amendments to Allegro Terms & Conditions resulting in the necessity of amending these Terms & Conditions to comply with the principles applicable to Users on Allegro.

9.2. PayPro shall notify the User of any amendments to these Terms & Conditions and thus shall inform the Seller about amendments to the Framework Agreement concluded on their basis, no later than 2 months prior to their proposed effective date. Such information shall be provided to Users on the Allegro website in a manner that enables its recording and unchanged reproduction of the data stored. The information may be provided to Sellers also in a paper form or on another durable medium and, upon the User's request submitted in the manner referred to in paragraph 1.24., by email. If the Seller does not object to amendments to the Framework Agreement prior to their effective date by notifying PayPro of the same, it shall be deemed that the Seller has agreed to such amendments. If the Seller objects to amendments by writing to PayPro's address but fails to terminate the Framework Agreement in the manner provided for in paragraph 9.3., the Framework Agreement shall expire on the day preceding directly the effective date of proposed amendments.

9.3. Prior to the proposed effective date of amendments, the Seller may terminate the Framework Agreement by sending a written declaration of the termination of the Framework Agreement to PayPro's address. In such a case, the agreement shall be terminated with immediate effect, however, the provision of already initiated Przelewy24 Services for Users shall be ended under the terms provided for herein.

SECTION 10. MISCELLANEOUS PROVISIONS

Opting out of the Przelewy24 Service and changes for the Seller in the Framework Agreement

10.1. Within 14 days from the conclusion of the Framework Agreement under these Terms & Conditions, the Seller may withdraw from it without stating any reasons, by sending a relevant statement in an electronic form to the email address indicated in paragraph 1.1 or by letter to PayPro's mailing address indicated in paragraph 1.1. However, if the Przelewy24 Service is used and completed before the end of this time limit, such payment shall not be refundable. The User acknowledges that the Przelewy24 Service shall be performed at their request immediately upon concluding the agreement on the provision of this Service. Draft withdrawal statements shall be filled accordingly to the form of Appendix No. 8 to Allegro Terms & Conditions.

10.2. The Seller may terminate the Framework Agreement at any time by sending a relevant statement in an electronic form to PayPro's email address indicated in paragraph 1.1 or by letter to the following address: PayPro S.A., ul. Pastelowa 8, 60-198 Poznań.

10.3. PayPro may terminate the Framework Agreement at any time with immediate effect in the case of any violation of these Terms & Conditions, by sending a relevant statement in an electronic form to the User's email address or by letter to the address provided by the User.

10.3a. The Framework Agreement concluded with a Seller who is a natural person will not expire upon the death of that person but: (a) in the case of a natural person conducting business activities (an entrepreneur), it shall be subject to the Act of 5 July 2018 on Succession Management of a Natural Person's Enterprise, and (b) the deceased Seller who did not conduct such business activities (non-entrepreneur) shall be replaced by their heirs as per the inheritance law.

10.3b. The assignment of the Seller's rights and obligations under the Framework Agreement to a third party shall require a prior written, electronic, or paper, consent of PayPro and having regard for paragraph 1.11. of these Terms & Conditions may only occur together with the assignment of the Seller's rights and obligations as a user of Allegro Platform under the agreement with the Company. PayPro is not obliged to give such consent. However, PayPro's consent is not required when it results from legal regulations, for example, in the cases referred to in paragraph 10.3a. above, or in the case of any transformation, merger, or demerger of a company.

10.3c. Any change of the Seller in the Framework Agreement shall be related to the requirement to carry out, for the User replacing the previous User, an appropriate User Identification and Verification Procedure, in particular, the additional procedure referred to in paragraph 3.5e.

Reference to Allegro Terms & Conditions

10.4. In matters not governed herein and as regards defining any capitalized terms used herein, Allegro Terms & Conditions shall apply unless specified otherwise herein.

Governing law

10.5. The agreement between a User and the Company and the agreement between a User and PayPro concerning services provided by PayPro as part of the Przelewy24 Service on terms set forth herein shall be governed by Polish law.

Transitional Provisions

10.6. Due to the changes referred to in paragraph 10.7. which introduce, among others, provisions on a permanent or occasional relation, it is hereby agreed that the relations existing to date under Framework Agreements made before the publication date of the changes referred to in paragraph 10.7., i.e., before January 4, 2022, shall be upon the entry into force of the changes pursuant to paragraph 10.7(b) treated as:

a) occasional – only where the Seller, despite having concluded one or more Framework Agreements, has not completed the Identification and Verification procedure with regard to any of such Agreements until the date of entry into force of the changes (i.e., March 4, 2022) and no payment transaction has been made for the Seller with regard to any of such Agreements;

b) permanent – in all other cases.

10.7. The provisions of paragraphs 1.6, 1.6a-1.6j, 1.10, 3.1, 3.5, 3.5a-3.5e, 5.3, 5.4a, 5.11b(c) and 7.1 in the new wording presented above in these Terms & Conditions shall apply:

a) as of their publication date, i.e., as of January 4, 2022 – to new Framework Agreements concluded after the publication of the changes;

b) as of March 4, 2022, i.e., after the lapse of the period referred to in paragraph 9.2 above – to previous Framework Agreements concluded before the publication of the changes; Until this time the changed provisions shall remain in the wording presented in paragraph 10.8. below.

10.8. The previous wording of the changed paragraphs referred to in paragraph 10.7.:

a) paragraph 1.6: The Framework Agreement between PayPro and the Seller shall be concluded upon approval of the Terms & Conditions of the Przelewy24 Service, where such approval is given by accepting the Allegro Terms & Conditions in connection with the conclusion by the Seller with the Company of the agreement on the provision of services on Allegro on the terms provided for in the Allegro Terms & Conditions.

b) paragraph 1.10: The access to all features of the Przelewy24 Service by the Seller who has concluded the Framework Agreement, in particular, the possibility of using the settlement tool, shall depend on the positive outcome of the User Identification and Verification procedure referred to in Section 3 prior to the performance of the first payment transaction, including the making of a verification bank transfer for the purposes of the Identification and Verification process. Until the conditions of using all features of the Przelewy24 Service are satisfied, PayPro under the Framework Agreement concluded with the Seller shall grant access only to the feature of conditional acceptance by the Seller of payments from Buyers in the Offers for which the Company will make available the "Raty Od.Nowa revolving credit " service, the "Allegro Pay Later" (Allegro Zapłać Później) deferred payments service and Allegro Pay service. The funds paid in this manner shall be made available and payouts to the Seller only after the aforementioned conditions of access to all features of the Przelewy24 Service are satisfied. In the case when these conditions are not met by the Seller within the time limit specified in the terms and conditions of the "Raty Od.Nowa revolving credit " service and in the terms and conditions of the "Allegro Pay Later" (Allegro Zapłać Później) service or Allegro Pay, these funds shall be refunded to the Buyer, for which the Seller grants their consent by concluding the Framework Agreement with PayPro.

c) paragraph 3.1: The User acknowledges that due to the conclusion of the Framework Agreement concerning the Przelewy24 Service and during its provision, PayPro shall carry out the qualification of financial credibility pursuant to Article 10 of the Act, the assessment of the risk of money laundering and terrorist financing, as well as PayPro shall implement security measures required by law, and

consequently may vary the principles of payment processing due to, or make certain terms of service provision dependent on, the risk group to which the Seller has been assigned. PayPro shall analyze the risk of processing payments on the basis of data available when providing the Przelewy24 Service. In justified cases, PayPro shall reserve the right to deny processing a certain payment, particularly if PayPro reasonably suspects that the transaction paid for or the payment itself may be illegal.

d) paragraph 3.5: The Seller shall undergo the identification and verification process referred to in the Act on Counteracting Money Laundering and Terrorist Financing, hereinafter: "User Identification and Verification"). For this purpose, the Company shall provide PayPro with basic data referred to in paragraph 7.1. and the Seller should transfer to the payment account indicated by PayPro the amount of PLN 1.01 from the Seller's payment account referred to in paragraph 5.3. This amount shall be reimbursed in full by PayPro to the Seller's payment account from which it was transferred. PayPro may also carry out an extended User Identification and Verification process applying a procedure provided for in law, which enables PayPro to request the Seller, for this purpose, to provide other required identification and verification data. This paragraph shall apply accordingly to a change of the payment account referred to in paragraph 5.3. by the Seller.

e) paragraph 5.3: In order to make the payout referred to in Section 5, the Seller should fill in the configuration form available on the Allegro pages. When filling in the configuration form, the Seller shall provide the following data: Ask the Seller, address (company name for Business Account), email address, and contact number, the IBAN bank account number (for numbers commencing with a prefix other than PL — including the correct SWIFT code) or the account identifier for accounts maintained on behalf of the Seller in another payment institution, to which funds registered in the settlement tool maintained by PayPro are to be transferred. As part of the extended Identification and Verification process for the User referred to in paragraph 3.5., PayPro may also request other data concerning the Seller. The above Seller's data should comply with the data of the holder of the payment account or, respectively, the holder of the account maintained with a different payment institution, from which a payment related to the Seller Identification and Verification will be made. In the case of a Junior Account, it is possible to provide in the aforementioned form the data of a legal guardian of the Account User.

f) paragraph 5.11b. (c).: if, within:

- up to 7 days – for Transactions covered by withdrawal; or
- up to 14 days – for Transactions covered by a refund request related to a complaint,

if within 2 days — subject to the possibility of extending the time limit in accordance with the second sentence of this paragraph — from the date when PayPro is provided with information that the Seller has received the return package from the Buyer, the Seller does not submit the instruction referred to in sub-paragraph (a) above, or the instruction referred to in sub-paragraph (b) above, PayPro shall be entitled – after the expiration of those deadlines – to make an automatic return of the amount corresponding to the entire value of the Transaction to which the Payout Withholding is related.

g) paragraph 7.1: the Company shall disclose to PayPro personal data of Users, such as the User's first name, last name, residence address, email address, and contact number, login, and other data referred to in paragraph 5.3. and paragraph 6.7., to make it possible for PayPro to provide the Przelewy24 Service

and to fulfill its obligations provided for in applicable law, including, but not limited to, regulations on counteracting money laundering and terrorist financing.

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Appendix No. 7C

Appendix No. 7C. Allegro Finance Terms & Conditions

SECTION 1. GENERAL CONDITIONS FOR PROVIDING SERVICES

These Terms & Conditions stipulate the terms of the provision of payment services within the meaning of the Act on Payment Services of 19 August 2011 (hereinafter: "the Act") by Allegro Finance sp. z o.o. to Users of the Allegro website who are Sellers and operate within the framework of a Business Account. In particular, these Terms & Conditions stipulate the rules for the payout of funds originating from payments made by Carriers in connection with the provision of the Services referred to in Appendix No. 16 to the Allegro Terms & Conditions.

Capitalized terms not defined in these Terms & Conditions have the meaning assigned to them in the Allegro Terms & Conditions and the Appendices thereto, in particular, Appendix No. 16.

Information on the Allegro Finance Service provider

1.1. The entity providing the payment service (hereinafter: "Allegro Finance Service") to Users shall be Allegro Finance sp. z o.o. with its registered office in Poznań at ul. Wierzbięcice 1B, 61-569 Poznań, entered in the Register of Entrepreneurs of the National Court Register maintained by the District Court for Poznań-Nowe Miasto and Wilda, 8th Commercial Division of the National Court Register under KRS No 0000814511, with a share capital of PLN 800,000.00, paid in full, Tax Identification Number (NIP): 7792511167, (hereinafter: "Allegro Finance"). During the Allegro Finance Service provision, Allegro Finance shall act as the provider of payment services within the meaning of the Act. The Polish Financial Supervision Authority supervises Allegro Finance. Allegro Finance has been entered in the register of national payment service providers maintained by the Polish Financial Supervision Authority as domestic payment institution under No IP58/2023. The principal place of its business is the aforementioned registered office of Allegro Finance sp. z o.o., mailing address: ul. Wierzbięcice 1B, 61-569 Poznań, email address: kontakt@allegrofinance.pl.

Overview of major features of the Allegro Finance Service

1.2. The Allegro Finance Service is a payment service (money transfer service) within the meaning of the Act, which consists in accepting funds from the Carrier collected by them from the Recipient in connection with the performance of the Service and transferring them to the addressee, i.e., the Seller. The transfer of funds shall take place in the form of an aggregated payment to the Seller's bank account.

1.3. The condition for the performance of the payment service referred to in paragraph 1.2 above for a specific payment transaction shall be the existence of a monetary obligation on the part of the Carrier vis-à-vis the Seller, arising from the collection of funds from the Recipient in connection with the Service performed on the basis of the Delivery Service ordered by the Seller.

1.4. The Allegro Finance Service for Sellers that includes the payment service referred to in paragraph 1.2 shall be provided under a framework agreement within the meaning of the Act (hereinafter "the Framework Agreement"), the provisions of which have been presented herein.

1.5. A framework agreement between Allegro Finance and the Seller shall be entered into at the end of the two-stage contracting procedure. First, the Allegro Finance Terms & Conditions must be accepted, and this shall occur upon accepting the Allegro Terms & Conditions in connection with the conclusion by the Seller in question with Company of the agreement on the provision of services using the Allegro website on the terms stipulated in the Allegro Terms & Conditions.

1.6. The Allegro Finance Terms & Conditions shall be accepted by expressing consent in one of the forms available to Users on the Allegro website.

1.7. The text of these Terms & Conditions, including the Framework Agreement, has been made available at https://allegro.pl/regulamin/zalacznik/7c in a manner that enables its recording and unchanged reproduction of the data stored.

1.8. By accepting these Terms & Conditions, the User agrees that the information contained herein may be posted on the aforementioned website before the conclusion of the Framework Agreement, thus constituting a draft Framework Agreement made available to each User. The text of the Framework Agreement will be available on the website throughout its entire term, and this is how it will be made available to Users.

1.9. The second stage required for the conclusion of the Framework Agreement shall be the successful completion of the User Identification and Verification procedure referred to in Section 3.

1.10. The Framework Agreement on the provision of the Allegro Finance Service to Sellers shall be concluded for an indefinite term, which, however, shall not be longer than the term of the agreement referred to in paragraph 2.5 of the Allegro Terms & Conditions. The termination of the agreement with Company referred to in paragraph 2.5 of the Allegro Terms & Conditions shall also result in the termination of the Framework Agreement concluded with Allegro Finance.

1.11. Users shall not be required to open a bank account to be able to use the Allegro Finance Service. Any transactions performed as part of the Allegro Finance Service shall not be considered bank operations within the meaning of the Banking Law. Funds within the framework of the Allegro Finance Service shall not bear interest.

1.12. Within the Allegro Finance Service framework, the transfer (payout) of the funds transferred by the Carrier to the Seller shall only be effected by way of a transfer to the bank account defined by the Seller as referred to in paragraph 4.4.

1.13. In order to provide the Allegro Finance Service, Allegro Finance shall use the services offered by specialized financial institutions, which institutions shall be selected with due diligence.

1.14. The Allegro Finance Service can be provided to Users who have a device enabling them to access the Internet, including an Internet browser and a bank account maintained with a bank with its registered office in Poland.

1.15. In the case of any references herein to a time limit expressed in working days, "working day" shall mean any day from Monday to Friday, except for public holidays.

1.16. Any financial transactions relating to the Allegro Finance service shall be performed in the Polish currency.

1.17. Each payment transaction performed as part of the Allegro Finance Service shall be assigned a unique payment number (hereinafter: "Payment Identifier").

Allegro Finance Service progress statuses

1.18. Information about the provision of the Allegro Finance Service and the necessary information to identify the payment transactions made for the benefit of the Seller shall be made available in the User's Account on the Allegro website in the Ship with Allegro tab after switching to the "Zamówione przesyłki" ["Ordered parcels"] view. The aforementioned information shall be made available in a manner that enables the User to store and reproduce it in an unchanged form. Upon accepting these Terms & Conditions, the User agrees to the method of providing information on payment transactions as described above.

Unauthorized payment transactions

1.19. In order to prevent any unauthorized payment transactions, the Seller must not disclose their Account credentials (login, password) to any third parties, since such data make it possible to use the Account's functionalities, including the placing of orders for POD shipments as part of the Services referred to in Appendix No. 16 of the Allegro Terms & Conditions.

1.20. The Seller shall promptly report to Allegro Finance any loss or unauthorized use of their identification details, enabling the placement of payment orders. Such reports should be made in the manner referred to in paragraphs 1.21 and 1.22 within 13 months from the performance date of unauthorized or improperly performed payment transactions or from the date on which a transaction was to be performed. If the Seller fails to make the report within the aforementioned time limit, the Seller's claims against Allegro Finance concerning unauthorized, not performed, or improperly performed payment services shall expire.

Contacting Allegro Finance

1.21. Allegro Finance shall communicate with the Users in the Polish language. This language shall be used to draft all the documents that establish relationships between the Users and Allegro Finance.

1.22. Any User's correspondence addressed to Allegro Finance must be sent in writing to Allegro Finance's address or by electronic means using the form available at https://allegro.pl/Contact2/Contact2.php, except for complaints and notices of termination of the agreement, for which the appropriate means of communication and forms have been described separately herein. Any correspondence should contain at least the User's name on the Allegro website

and a description of the issue. Electronic correspondence, as a rule, shall be via the email address assigned to a given User's Account.

1.23. Upon the User's request submitted in the manner referred to in paragraph 1.22, these Terms & Conditions shall be provided by Allegro Finance and Company in written form or on another durable medium and, upon the User's request and with their consent, by email.

Costs of using the Allegro Finance Service

1.24. The User shall not pay Allegro Finance any fees for the use of the Allegro Finance Service. The remuneration due to Allegro Finance for the provision of the Allegro Finance Service on the Allegro website shall be settled pursuant to a separate agreement concluded between Company and Allegro Finance. The User shall bear the fees related to the provision of the Allegro Finance Service pursuant to agreements concluded by the User with payment service providers (a bank) and shall also bear the costs of the online transmission of data related to the use of the Allegro Finance Service.

1.25. Within their Allegro Account, the Seller shall have constant access to the electronic history of operations relating to the Allegro Finance Service concerning the Seller in question for the last 24 months. The Seller may obtain data from before this period in electronic form only upon a written request submitted to Allegro Finance.

SECTION 2. ALLEGRO FINANCE LIABILITY

Liability for non-performance or improper performance of a payment transaction

2.1. If the payment account of Allegro Finance as the Seller's provider has been credited pursuant to Article 54 of the Act, Allegro Finance shall be liable to the Seller for non-performance or improper performance of a payment transaction. In such a case, Allegro Finance shall promptly make the amount of the payment transaction available to the Seller.

Liability for the correct transfer of a payment order

2.2. In the case of a non-performed or improperly performed payment transaction for which Allegro Finance is not liable under paragraph 2.1 above, the liability to the payer shall be borne by their payment service provider. In such a case, the provisions of Article 144(2) of the Act shall apply.

Actions taken by Allegro Finance

2.3. Upon the Seller's request, Allegro Finance shall take immediate action to track the payment transaction and notify the Seller of its result, with such action being free of charge for the payee.

2.4. Allegro Finance's liability under Article 144 and Article 145 of the Act shall also cover fees and interest charged to the User as a result of non-performance or improper, including delayed, performance of a payment transaction by Allegro Finance.

2.5. Allegro Finance shall not be held liable for any delays in transferring due funds to the payment account indicated by the Seller on the terms stipulated in Section 4 due to the Seller's failure to provide data or due to the Seller having provided inaccurate or incomplete data, which prevents a bank transfer from being effected.

2.6. Allegro Finance is not a party to the agreement between the Buyer and the Sellers and shall not be held liable for improper performance, or non-performance of any agreements entered into by the Users, except for the actions covered by the Allegro Finance Service. In particular, the Sellers' ability to conclude and perform agreements concerning the sale of goods or services on the Allegro website or the Buyers' solvency shall not be the responsibility of Allegro Finance.

2.7. Allegro Finance shall not be held liable for any failure to make, or delay in the making, a payment to the Seller's payment account referred to in paragraph 4.4 due to reasons arising after Allegro Finance has submitted a transfer order to a bank.

SECTION 3. IDENTIFICATION AND VERIFICATION PROCEDURE

3.1. The Seller acknowledges that in connection with the conclusion of the Framework Agreement relating to the Allegro Finance Service and in the course of its performance, Allegro Finance will conduct the verification of financial credibility pursuant to Article 10 of the Act as well as the assessment of the risk of money laundering and terrorist financing. Allegro Finance implements security measures required by applicable laws and consequently may vary the rules of payment processing due to, or make certain terms of service provision dependent on, the risk group to which the Seller has been assigned. Allegro Finance shall conduct the above analysis of the risk of processing payments on the basis of the data available when providing the Allegro Finance Service. In justified cases, Allegro Finance reserves the right to deny processing a certain payment, particularly if Allegro Finance reasonably suspects that the transaction paid for or the payment itself may be illegal.

3.2. If the Seller's Account on the Allegro website has been suspended or the actions referred to in paragraphs 2.13 or 8.2 of the Allegro Terms & Conditions have been taken, the provision of the Allegro Finance Service shall be suspended. In addition, Allegro Finance may withhold the transfer of funds to the Seller in the following cases:

a. the Seller's use of the Allegro Finance to violate or circumvent applicable laws, the principles of fair dealing, and the provisions of these Terms & Conditions;

b. unauthorized use of the Allegro Finance Service by the Seller or a third party acting in concert or with the Seller's express or implied consent;

c. invalid or incorrect data necessary to process a payment order;

d. as a result of a notice or decision of a competent authority;

e. suspicion of money laundering;

f. the Seller offering, within the framework of Transactions subject to the Allegro Finance Service, prohibited or restricted Items without meeting the required conditions referred to in Appendix No. 1 of the Allegro Terms & Conditions.

3.3. The Seller shall undergo the Allegro registration and account activation procedure described in paragraph 2.6 of the Allegro Terms & Conditions. Moreover, the Seller shall undergo the identification and verification process referred to in the Act on Counteracting Money Laundering and Terrorist Financing, (hereinafter: "User Identification and Verification"). Company shall provide Allegro Finance with the basic details referred to in paragraph 5.1. Allegro Finance may also carry out extended User Identification and Verification applying a procedure provided for in applicable laws, which enables Allegro Finance to request that the Seller provide other required identification and verification data for this purpose. This paragraph shall apply *mutatis mutandis* to a change of the bank account referred to in paragraph 4.4 by the Seller.

3.4. The User shall comply with applicable laws, this Framework Agreement, and the Allegro Terms & Conditions.

SECTION 4. SPECIFIC RULES FOR THE PROVISION OF THE ALLEGRO FINANCE SERVICE UNDER THE FRAMEWORK AGREEMENT

4.1. While providing the Allegro Finance Service to the Seller pursuant to the Framework Agreement, Allegro Finance receives in its payment accounts payments from the Carrier collected from the Recipient of the parcel in connection with the performance of the Service and the Carrier's Service with the POD option selected. These funds shall be paid out to the Seller to the bank account indicated by the Seller as referred to in paragraph 4.4 no later than by the end of the next working day following the day on which the payment order is received from the Carrier.

4.2. The Allegro Finance Service referred to in Section 4 also allows Sellers to access information about the history of payments made by Buyers, including information about transaction amounts and payout dates.

Order receipt by Allegro Finance

4.3. Allegro Finance shall pay out the funds transferred by the Carrier by way of an aggregated transfer no later than by the end of the next working day after receiving a settlement file from the Carrier.

Scope of information necessary to effect a payout

4.4. In order to effect the payout referred to in paragraph 4.1, the Seller should complete the registration form available on the Allegro website. When completing the registration form, the Seller shall provide the following details: first name and last names (company name for a Business Account), address, email address, contact number, and the number in the IBAN format of the bank account to which funds are

to be transferred. As part of the extended User Identification and Verification process referred to in paragraph 3.3, Allegro Finance may also request other details concerning the Seller. The Seller's details indicated above should match the details of the holder of the bank account from which the payment related to Seller Identification and Verification will be made.

4.5. The payout referred to in Section 4 shall produce legal effects if correct credentials (login and password) have been entered when configuring the bank account in the Seller's Account.

SECTION 5. PRIVACY AND CONFIDENTIALITY

Rules of personal data protection for Users using the Allegro Finance Service

5.1. Company shall disclose to Allegro Finance the Users' personal data such as the User's first and last name, address, email address, contact number, User login, and other data referred to in paragraph 4.4 in order to enable Allegro Finance to provide the Allegro Finance Service and to fulfill its obligations provided for in applicable laws, including, but not limited to, regulations on counteracting money laundering and terrorist financing.

5.2. The personal data disclosed to Allegro Finance shall be the data necessary to provide the Allegro Finance Service and fulfill the obligations related to the provision thereof.

5.3. In addition to Company, Allegro Finance shall be another controller, within the meaning of the GDPR, of the Users' personal data disclosed by Company to Allegro Finance.

5.4. The personal data disclosed by Company to Allegro Finance shall be processed pursuant to applicable laws, including without limitation the GDPR, the Act of 18 July 2002 on the Provision of Services by Electronic Means and the Act.

5.5. Allegro Finance shall exercise due diligence when selecting and using appropriate technical and organizational measures ensuring the protection of processed data, including IT security measures (e.g., data encryption systems). Allegro Finance shall protect data against their disclosure to unauthorized persons as well as against other cases of their disclosure, loss, destruction, unauthorized modification, and illegal processing. Allegro Finance shall exercise permanent control over data processing. It shall restrict access to data to the maximum possible extent, granting appropriate authorizations only when necessary to provide services in a proper manner.

5.6. Allegro Finance shall ensure that the Users whose personal data have been disclosed to it by Company are able to exercise their rights under the GDPR, including the right to request the controller to grant the User access to their data, the right to rectify them, the right to erase them or restrict their processing, the right to object to their processing, the right to data portability, the right not to be subject to automated decision-making, including profiling, and, in the case of data processed based on consent, the right to withdraw consent under the terms provided for in the GDPR.

5.7. Personal data of the Users whose personal data have been disclosed by Company to Allegro Finance may be made available to the following entities:

a. the entities authorized to receive such data under applicable laws, including competent judicial authorities, in particular as part of the fulfillment of Allegro Finance's obligations provided for in applicable laws and related to the provision of the Allegro Finance Service by Allegro Finance;

b. to the extent and for the time necessary to provide or perform the Allegro Finance Service and in relation to this Service – to third parties, including entities that Allegro Finance commissions to perform actions related to the provision of the Allegro Finance Service or which participate in (and benefit from) the Allegro Finance Service;

c. Company to counter fraud on the Allegro website in connection with the payment services provided.

5.8. In connection with the cooperation between Allegro Finance and Company in connection with the availability and provision of the Allegro Finance Service on the Allegro website to Users, Company shall have access to information about the Allegro Finance Service, including without limitation the information available in the Account (including financial data). On the other hand, since Company entrusts to third parties the performance of certain activities related to User service, also in connection with the Allegro Finance Service, such third parties used by Company shall also have access to information about the Allegro Finance Service following their prior acceptance by Allegro Finance. Therefore, by accepting these Terms & Conditions, the User expresses their electronic consent to the disclosure of such information by Allegro Finance to Company (and also to the entities used by Company for the aforementioned purpose), thus releasing Allegro Finance from the obligation to observe professional secrecy related to the provision of payment services, as referred to in the Act, vis-à-vis Company and the entities used by Company. Due to the terms of the provision of the Allegro Finance Service on the Allegro website, the withdrawal of the aforementioned consent shall be tantamount to the termination of the Framework Agreement with immediate effect.

5.9. Detailed information on the processing of the Users' personal data by Allegro Finance, including the obligations and rights related to their collection and further processing, is available in the Allegro Finance Privacy Protection Policy enclosed herewith.

SECTION 6. COMPLAINTS PROCEDURE

Terms of accepting and handling complaints

6.1. The User may lodge a complaint if the services specified herein have not been performed or their performance is inconsistent with the provisions hereof.

6.2. A complaint may be lodged:

a. in writing by letter sent to Allegro Finance's mailing address referred to in paragraph 1.1;

b. in the electronic form to the email address: reklamacje@allegrofinance.pl;

c. personally for the record during the client's visit to the Allegro Finance registered office.

6.3. A complaint lodged with Allegro Finance should contain at least the following information: payment number, payment amount, payment title, payment date, email address, as well as other data that can facilitate the complaint handling process as well as the reason for the complaint, the identification of entities participating in the Transaction and a detailed description of the event which the complaint concerns.

6.4. Where the data or information specified in a complaint must be supplemented, before handling the complaint, Allegro Finance shall request the person lodging the complaint to supplement it within the scope indicated.

6.5. Allegro Finance shall handle complaints without undue delay but no later than within 14 days from the date of their receipt. The deadline shall be deemed complied with if a response is sent before its expiry. In particularly complicated cases in which a complaint cannot be handled, and a response to it cannot be given within the aforementioned time limit, especially where, in order to handle the complaint, Allegro Finance must cooperate with a bank or another intermediary institution which participated in payment processing, the aforementioned time limit may be extended; however, it may not exceed 35 working days after receiving the complaint. Allegro Finance shall inform the User about the extension of the complaint handling period, indicating the reason for the delay, the circumstances that need to be clarified, and the expected time of handling and replying to a complaint, which, however, may not exceed 35 working days after receiving the complaint.

6.6. A response to a complaint shall be given by Allegro Finance in written form or on another durable medium. A response to a complaint may be sent by email, provided that the User has requested that the reply is delivered in electronic form. By providing their email address in the complaint, the User requests Allegro Finance to respond to the complaint in the electronic form to that email address and agrees to receive a response in this manner. However, at the explicit request of the party lodging the complaint, on condition that they provide the necessary personal and contact details, Allegro Finance shall reply to the complaint in writing or on another durable medium, in which case, in order to meet the time limit for complaint handling, it is sufficient to send the letter by registered mail.

6.7. The User shall cooperate with Allegro Finance to clarify all issues related to complaints submitted by payment card issuers; without limitation, the User shall be obliged to provide all the necessary information on the Transaction in connection with which the payment which the complaint concerns was made and, whenever requested by Allegro Finance, within 7 days of receiving such a request, to provide Allegro Finance with copies of documents related to the conclusion of the Transaction within the framework of which the User received a card payment, including a copy of the Proof of Dispatch of the parcel ordered by the Buyer or proof of completing the service ordered. The User shall retain such documents for at least 24 months from the payment date.

6.8. The User may lodge a complaint with the authority supervising Allegro Finance concerning Allegro Finance's unlawful actions.

6.9. Allegro Finance shall not be the Addressee of, and shall not handle, the following complaints:

a. complaints related to the improper performance by the Seller of an obligation towards the Buyer related to the Transaction concluded between them;

b. complaints related to the improper performance by Company of obligations towards Sellers or Buyers related to the use of the Allegro website, unless they are also related to the Allegro Finance Service.

6.10. Where the complaints procedure has been exhausted, a dispute between the User and Allegro Finance may be resolved by way of out-of-court proceedings concerning the resolution of disputes between a customer and a financial market operator initiated upon the request of the party lodging the complaint:

a. by the Financial Ombudsman in accordance with Chapter 4 of the Act of 5 August 2015 on Handling Complaints by Financial Market Operators and on the Financial Ombudsman; or

b. by an arbitration court at the Polish Financial Supervision Authority.

6.11. The proceedings referred to in paragraph 6.10 above may also be initiated through the ODR platform referred to in Regulation (EU) No 524/2013 of the European Parliament and of the Council of 21 May 2013 on online dispute resolution for consumer disputes and amending Regulation (EC) No 2006/2004 and Directive 2009/22/EC (Regulation on consumer ODR), if the Financial Ombudsman and/or the arbitration court at the Polish Financial Supervision Authority is/are registered on this platform as ADR entities. The ODR platform is available at https://webgate.ec.europa.eu/odr/main/index.cfm?event=main.home.show HYPERLINK "https://webgate.ec.europa.eu/odr/main/index.cfm?event=main.home.show&lng=PL"& HYPERLINK "https://webgate.ec.europa.eu/odr/main/index.cfm?event=main.home.show&lng=PL"lng=PL

6.12. The party lodging the complaint may also file a lawsuit with a common court competent to examine the case, which is in principle the common court having jurisdiction over the defendant's registered office; thus, in the case of an action brought against Allegro Finance, the competent court is the District Court for Poznań-Grunwald and Jeżyce in Poznań. In this case, the defendant should be Allegro Finance, whose details are stated in paragraph 1.1 of the Terms & Conditions.

SECTION 7. RULES FOR AMENDING THE ALLEGRO FINANCE TERMS & CONDITIONS

7.1. Allegro Finance reserves the right to amend these Terms & Conditions if any of the following important reasons occur, with the proviso that amendments to these Terms & Conditions shall not affect the rights acquired by the Users prior to the entry into force of such amendments:

a. a judgment or decision being issued by a common court or governmental body, which imposes an obligation to amend the Terms & Conditions or justifies the need to make such amendments;

b. amendments to the laws applicable to Allegro Finance's activities, resulting in the need to amend the Terms & Conditions in order to align them with applicable laws;

c. enhancing the level of the Users' security or the level of protection of the Users' personal data by Allegro Finance;

d. improving the functionalities offered by Allegro Finance, adding a new function or removing certain functionalities within the framework of service provision;

e. expanding the scope of the Allegro Finance Service to include new features;

f. adding new payment methods offered to the Users as part of the Allegro Finance Service if these Terms & Conditions must be amended in connection with the introduction of a new payment method;

g. amendments to the agreement concluded between Allegro Finance and Company under which the Allegro Finance Service is provided to Users;

h. amendments to the Allegro Terms & Conditions necessitating the amendment of these Terms & Conditions to comply with the rules applicable to Users on Allegro.

7.2. Allegro Finance shall notify the User of any amendments to these Terms & Conditions. Thus, it shall inform the Seller about any amendments to the Framework Agreement concluded on their basis not later than 2 months prior to their proposed effective date. Such information shall be provided to the User via the Company website to the email address provided by the User in the Account in a manner that enables its recording and unchanged reproduction of the data stored. The information may be provided to the Sellers also in writing or on another durable medium and, upon the User's request, submitted in the manner referred to in paragraph 1.22, by email.

7.3. If the Seller does not object to amendments to the Framework Agreement prior to their effective date by notifying Allegro Finance of the same, it shall be deemed that the Seller has agreed to such amendments. If the Seller objects to the amendments by writing to Allegro Finance's address but fails to terminate the Framework Agreement in the manner provided for in paragraph 7.4, the Framework Agreement shall expire on the day preceding the effective date of the proposed amendments.

7.4. Prior to the proposed effective date of the amendments, the Seller may terminate the Framework Agreement by sending a written notice of termination of the Framework Agreement to Allegro Finance's address. In such a case, the agreement shall be terminated with immediate effect; however, the provision of already initiated Allegro Finance Services for Users shall be completed on the terms provided herein.

SECTION 8. MISCELLANEOUS PROVISIONS

Opting out of the Allegro Finance Service

8.1. The Seller may terminate the Framework Agreement at any time by sending a notice of termination in the electronic form to Allegro Finance's email address indicated in paragraph 1.1 or by letter to the following address: Allegro Finance sp. z o.o., ul. Wierzbięcice 1B, 61-569 Poznań.

8.2. Allegro Finance may terminate the Framework Agreement at any time with immediate effect in the case of any violation of these Terms & Conditions, by sending a relevant notice in the electronic form to the User's email address or by letter to the address provided by the User.

Reference to Allegro Terms & Conditions

8.3. Unless specified otherwise herein, the Allegro Terms & Conditions shall apply to matters not governed herein.

Governing law

8.4. The agreement between the User and Company and the agreement between the User and Allegro Finance concerning the services provided by Allegro Finance as part of the Allegro Finance Service on the terms set forth herein shall be governed by Polish law.

SECTION 9. APPENDIX TO THE TERMS & CONDITIONS

Appendix: Allegro Finance sp. z o.o. Privacy Protection Policy located at https://allegro.pl/terms/allegro-finance-sp-z-o-o-privacy-protection-policy-v8K0KXGzVcy

Appendix No. 8

Appendix No. 8 Notes of guidance on agreement withdrawal and draft withdrawal statement

Within 14 days from the conclusion of the agreement on the provision of electronic services with Company (Account Registration), you may withdraw from it without stating reasons.

To do this, you can, among other things, inform us about your decision by submitting the application available at https://allegro.pl/moje-allegro/moje-konto/rozwiazywanie-umowy/wniosek/odstapienie. You may also use the draft withdrawal form below or any other method permitted by law.

DRAFT WITHDRAWAL FORM

(to be filled in and sent back only if you intend to withdraw from the agreement)

Allegro sp. z o.o. ul. Wierzbięcice 1B, 61-569 Poznań

I, ..., hereby inform that I wish to withdraw from my agreement on the provision of services on Allegro.

Date of the conclusion of the agreement: .....,

First and last name: .....

Allegro login: .....

Appendix No. 9

Appendix No. 9: Allegro Protect - Terms & Conditions

Section 1. General principles

1. As part of the Allegro Protect, the Company allows registered Buyers to request compensation in the case when:

a) they have paid for Goods but did not receive them;

b) they have received Goods not compliant with the concluded agreement, with the value significantly lower than the value of the Goods described in the Offer;

c) they have received an incomplete order;

d) they have received damaged Goods;

f) they have exercised the possibility to return the Goods or to cancel the Transaction. However, they have not received a refund of the due amount.

2. In the cases specified in sub-paragraphs 1(a) and 1(b) above, the compensation shall cover the value of the damage suffered by the Buyer, but not higher than the actual value of the purchased Goods, up to the price specified in the Transaction parameters.

3. In the event of the circumstances referred to in sub-paragraphs 1(a) and 1(b) above, where payments for Goods have been made using payment service options available on Allegro, under the Allegro Protect, the Buyer may also receive the compensation for shipping costs and for the costs of returning Goods, including the amount of damage suffered by the Buyer.

4. The maximum amount of a one-off compensation for one Transaction is PLN 20,000 (CZK 100,000/EUR 4,000). The total value of compensations paid to a particular Buyer in relation to Transactions concluded with one Seller may not exceed PLN 40,000 (CZK 200,000/EUR 8,000) over two calendar years (from January 1 until December 31 of the next year). This provision of the Terms & Conditions is valid for purchases made from February 12, 2024.

5. Allegro enables the Buyer to receive compensation for Transactions made within Charity Offers (on Allegro.pl) described in Appendix No. 17 of the Allegro Terms & Conditions, on the basis of the agreement referred to in paragraph 9 of Section 4.

6. Where the compensation amount is higher than the value specified in paragraph 4 above, Allegro will refer the Buyer's request to the relevant Charity, which will then pay out the compensation for the Transactions made within Charity Offers.

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

Section 2. Exclusions from the Allegro Protect

The Allegro Protect shall not apply in the following situations:

1. The agreement has been concluded and performed under terms other than provided for in Allegro Terms & Conditions.

2. The Buyer's Account has been suspended under sub-paragraph 8.4.d) or has failed to pay all amounts due to the Company.

3. The Buyer has acted with the intent to purchase Goods that are defective or incompatible with its description.

4. The Buyer has failed to provide accurate contact details.

5. The Buyer has received other funds compensating for the loss resulting from the purchase of the Goods subject to the compensation claim.

6. The Offer or the Buyer's action has not complied with Allegro Terms & Conditions, particularly the Goods have not been admitted to be sold/purchased on Allegro due to the list of forbidden and restricted items included in Allegro Terms & Conditions.

7. Goods have been handed over in-person or via a person who is not a postal operator and the payment for the Goods has been made at the point of its collection.

8. Goods were damaged or lost during transport due to the carrier's fault unless those Goods were sent using the Allegro Smart! service as set forth in Appendix No. 12 to the Terms & Conditions.

9. Payment for the Goods has been made with vouchers or codes, other than Allegro Gift Cards or Coupons for Coins, up to the value of such voucher or code. If the payment for the Goods has exceeded the value of the voucher or code, the rules set forth in this Appendix apply to the extent of the amount in excess of such value.

Section 3. Compensation claim in the Allegro Protect

1. In order to receive compensation under Allegro Protect, the Buyer is obliged to first raise allegations related to a given Transaction in the Discussion. If the problem reported by the Buyer as part of the Discussion is not resolved, the Buyer should mark such Discussion as unresolved. After the Buyer has performed the activities referred to in the preceding sentence, they are obliged to fill in and submit to the Company, in an electronic form, the form available on the Allegro website along with the attachments referred to in paragraph 1 of Section 4 below, providing the required data and describing the Transaction and the performance of the agreements (hereinafter 'the Form').

2. In special cases, where the decision on granting a compensation to the Buyer raises doubts, at the Company's request The Buyer must submit to Allegro the confirmation of submitting, to law enforcement bodies, the notification of committing an offense to their detriment by the Seller

(hereinafter 'the Confirmation of Submitting Notification'). At the same time, if it proves necessary in order to make a decision about granting the compensation, the Company may request that the decision on the initiation of the investigation/inquiry be attached to the Form and that the Buyer provide the file number of the initiation of proceedings (respective RSD or DS number).

3. The Form should be sent to the Company not earlier than after 14 days (in the case referred to in paragraph 1(a) of Section 1, after 7 days), but not later than 730 days from the conclusion of the Goods purchase agreement. In justified cases, the aforementioned deadline may be shortened or extended. The Buyer shall be informed by the Company about the shortening or the extension of the deadline via email.

Section 4. Compensation claim handling

1. The Company evaluates the application and shall decide if it should accept the claim within 30 business days from the receipt of a correctly completed Form with the following attachments:

a) The original or a copy of the proof of payment of the amount for the Goods to the Seller's account. The proof of payment of the amount for the Goods to the Seller's account shall not be required in the case when the Buyer has made the payment for the Goods using payment services made available on Allegro.

b) A scan of each side of the official ID with the Ask the Seller and the expiry date (in the case of the Junior Account; a photocopy of both sides of the school identity card containing the following data: Ask the Seller and the expiry date); however, the Company may waive this requirement if the decision to grant compensation to the Buyer does not raise any doubts (in particular, when the Buyer has been verified pursuant to paragraph 2.6.a and paragraph 2.6.c of the Allegro Terms & Conditions);

c) A photocopy of the Confirmation of Submitting Notification to law enforcement bodies unless the Company decides not to apply this requirement in the cases when the decision on granting the compensation to the Buyer does not raise any doubts.

2. Data provided in the Form should be correct and correspond to the actual state at the time of submitting the Form. In order to verify the information and the data, when handling the Form, the Company may contact the Buyer or the Seller and request additional documents substantiating the course of events. In the event of doubts as to the legitimacy of the Buyer's claim or inaccuracies in the description of the Transaction or inaccuracies related to the performance of the Transaction, the Company may refuse to grant or pay compensation. In justified cases, if the prerequisites specified in subparagraph 1(b) of Section I of this Appendix arise, the Company may make the payment of the compensation dependent on sending the Goods to the registered office of the Company.

3. The Buyer must inform the Company immediately if, in the period after sending the Form, any events occur that cause their claim against the Seller change. In particular, if they receive any compensation or damages or if the Seller remedies a part of or the entire damage suffered by the Buyer, or removes its effects.

4. If during the process of examining the Form, the situation is clarified in favor of the Buyer due to the receipt of the Goods or of a refund by them, the compensation shall not be paid.

5. If the Buyer has received undue payment or the Seller has repaired the damage, the Buyer must immediately, not later than within 7 days, reimburse the compensation received from the Company to the account number PL - 63 1140 1124 0000 5165 0800 1010, CZ - IBAN: CZ4926000000002554730100, SWIFT code: CITICZPX, PL87 1140 1124 0000 5165 0800 1063, SWIFT: BREXPLPWXXX.

6. If the Company makes a decision to pay the compensation under the Allegro Protect, the Seller's account may be blocked until the issue is clarified or the compensation paid is reimbursed.

7. Where a Transaction was paid by means of the option of payment services made available on Allegro, the Company may at the Buyer's request reimburse the Buyer, as part of the Allegro Protect, for the funds obtained from the Transaction upon meeting all the following conditions:

a) The Buyer informed the Company via the Allegro Protect that the Goods had not been delivered, and

b) The Seller has not documented the fact of the fulfillment of the agreement concluded as part of the Transaction, although they received the request to do so from the Company and have not given a response as part of the Discussion within 24 hours from the request, with Saturdays, Sundays, and other public holidays being excluded from such response time (the fact of the fulfillment of the agreement concluded with the Buyer may be documented by the Seller, in particular, by sending to the Company the tracking number or a copy of the proof of the Goods shipment), and

c) The Seller is subject to a temporary restriction or suspension of access to particular services provided on Allegro pursuant to paragraphs 2.12 and 8.4 of the Allegro Terms & Conditions (of which they are informed by the Company by separate correspondence).

8. If the Transaction has been paid for using the payment service options made available on Allegro, at the Buyer's request, the Company may forward to the Payment Operators a request for reimbursement of funds from the Transaction under Allegro Protect, once the following conditions have been met cumulatively:

a) the Buyer has notified the Company via Allegro Protect that the Goods have not been delivered and

b) the Seller has failed to substantiate the fact that they have fulfilled the contract entered into under the Transaction, despite receiving a summons from the Company and failing to respond within 24 hours of receiving that call, provided that that this time does not run on Saturdays, Sundays, and other public holidays (the Seller may substantiate the fact of fulfilling the contract entered into with the Buyer, in particular, by sending the Company a tracking number and a copy of the proof of dispatch of the Goods), and

c) the Seller is subject to a temporary restriction or suspension of access to respective Allegro services under paragraphs 2.12 and 8.4 of the Allegro Terms & Conditions (of which the Seller is informed by the Company in a separate correspondence).

9. At the moment of payment of the requested compensation by the Company, a debt accession agreement shall be concluded between the Company and the Buyer, whereby:
a) the Company shall accede the debt, i.e. the obligation to pay damages by the Seller for the Seller's failure to fulfill the sales agreement concluded in the Transaction indicated by the Buyer, up to the amount of compensation paid to the Buyer,

b) the Seller shall not be released from the obligation to reimburse the Company for the amount corresponding to the compensation paid to the Buyer,

c) the Company and the Seller share joint and several liability, however, the Company may seek the benefit of subrogation from the Seller in full, i.e., up to the compensation amount paid to the Buyer.

The agreement referred to above shall be concluded only if the Seller fails to clarify, in the Discussion, the objections raised by the Buyer regarding the Transaction that form grounds for the payment of compensation to the Buyer under Part I, Section 1. Upon acceding to the obligation referred to in subparagraph (a) above, the Company shall charge the Seller an amount equal to the compensation paid to the Buyer, as part of the settlements referred to in Appendix No. 4, Part VIII.

Section 5. Final provisions

In the case of each decision by the Company about granting the compensation, a request to reexamine it may be submitted to the Customer Experience Manager.

Appendix No. 10

Appendix No. 10: Adding and using Products

Section 1. Adding Products

1. The Company enables Users who made full Registration to add Product proposals on terms and conditions set out herein.

2. Product proposals may be created only in categories selected by the Company.

3. Product proposals may be created only if there are no such products in the Product Catalog of the Company.

4. Product proposals are created using functionalities made available by the Company for that purpose.

5. In order to create a Product proposal, the User shall provide all the data and add elements defined by the Company, and, in particular, the User shall:

a. select the category of the proposed Product that corresponds to the main function performed by the product, where it is possible to correctly complete all parameters corresponding to the relevant product, as determined by the Company,

b. specify the name of the proposed Product corresponding to the name of the category determined as per paragraph 5(a) above, or to Goods offered in the category determined in this way,

c. complete all the mandatory parameters present in the relevant category, including the parameters identifying the proposed Product,

d. add images of the proposed Products,

e. add a proposed Products' description.

All the data must be provided and all elements indicated by the Company must be added in order for the Product to be created.

The proposed Product description referred to in sub-paragraph (d) above may refer only to the features, properties, and functionalities of the target Product. The said description must not contain any other content, including content relating to any transaction concerning the proposed Product.

It is prohibited to create a Product in the "Other" category if the Product should be created in a corresponding or dedicated category.

6. Once the Product proposal is created, it may be verified by the Company. The Company may check the Product proposal in terms of any obvious mistakes, errors, or other prohibited content. The

Company may conduct, on its own initiative, verification activities covering the compliance of the Product or its proposal with applicable laws.

7. The Product becomes active and may be used by all Users once the Product proposal is entered by the User using functionalities made available by the Company for that purpose.

8. Upon entering the data and content in relation to the Product proposal, the User creating the proposed and target Product shall give the Company the rights and consents specified in paragraphs 5.1 and 5.5 of the Allegro Terms & Conditions (which shall apply accordingly) in regard to all the content and elements. Upon entering the Product proposal, the User shall lose the ability to edit the data and content added to the Product specifications card. The User may, however, report to the Company any errors and mistakes that took place while entering the Product proposal, using the relevant functionalities on Allegro.

9. The User undertakes to enter Products content in good faith and with due diligence and, by entering the Product content or Product proposal, the User represents that according to their best knowledge, the data and elements they enter are truthful and describe the Goods, service or right, in the proper manner. Abusing the functionalities for entering Products, including their content, or using them in violation of their purpose or the Allegro Terms & Conditions is a violation of the Allegro Terms & Conditions.

10. The Company is not required to use the proposed Product and may cease making it available to Users or remove it from its databases or replace it with another Product in whole or in part. A User who entered the product shall not obtain any rights in relation to the Product proposal, and in particular, the User may not object to the Company exercising the rights that the Company has obtained in accordance with the Allegro Terms & Conditions.

Section 2. Use of the Products

1. The Seller undertakes to:

a. link Offers to appropriate Products, including in particular verify whether the Product with which the Offer is connected fully corresponds to the Goods and the specific category on Allegro;

b. connect the Offer with the Product in such a way that the Goods offered in it fully correspond only to this Product;

c. create Product proposals only if there is no appropriate Product in the Product Catalog;

d. create Product proposals by providing data and other content consistent with reality;

e. not to create Products and not to connect Offers with Products in a way that could mislead other Users or serve to circumvent the provisions of the Allegro Terms & Conditions or legal regulations.

2. If the connection is inconsistent with the factual state, with the law of the European Union or Polish law compatible with the law of the European Union, or violates the provisions of the Allegro Terms &

Conditions, the Company is entitled to take the necessary measures to ensure the compliance of the connection of the Offer with the Product, including ending of the Offer, disconnection of the Offer from the Product or connection of the Offer with another valid Product. The Company will inform the User of the measures referred to in the preceding sentence by sending an email notification to the email address assigned to the User.

3. The User may link up to 5 Offers to a Product. The Company may indicate categories where the limitation referred to in the preceding sentence does not apply. The current list of the relevant categories can be found here (link).

Appendix No. 11

Appendix No. 11: Use of databases of the Company and available in Allegro

1. As part of Allegro, the Company provides Users with third-party databases to an extent that enables them to complete some or all of the elements of the Offer content, including the parameters, images, and descriptions of the Goods, both through the listing form and through API.

2. The User can use the databases made available to Users of the Company only by completing — using Allegro functionalities — some or all of the elements of the Offer content, including the parameters, images, and descriptions of Goods, and by displaying Offers containing elements derived from such databases on Allegro.

3. Any use of the databases provided by the Company on Allegro in a manner exceeding the authority granted under paragraph 2 hereof shall be prohibited.

4. With regard to the specific databases, the following restrictions shall apply:

4.1. "TecDoc" database, the rights to which are held by TecAlliance GmbH with its registered office in Ismaning:

"The data and information indicated as part of self-filling of Offers, in particular, the databases from which such data or information is derived, may not be copied or reproduced in any manner whatsoever. Copying, reproducing, or using such information or data in any manner whatsoever, including their provision to third parties without the consent of TecAlliance GmbH with its registered office in Ismaning, Germany, shall not be allowed. Any violation of the above restriction shall constitute a violation of the rights of TecAlliance GmbH with its registered office in Ismaning, Germany, and shall form the basis for pursuing claims against the entity committing such unlawful copying or reproduction".

5. The content gathered on Allegro, in particular, as part of the Offers, constitutes databases subject to legal protection, i.a. with regard to their use by third parties. Any use of such databases by downloading or re-using the data shall require the prior consent of the authorized entity. The content of the databases shall be subject to independent control under the provisions of law. In the event of unauthorized use of legally protected databases or their content, the Company or other authorized entities will be entitled to pursue claims against the infringing entities on account of their rights to the databases or their content, in particular, claims for damages or cease and desist claims. Any use of legally protected databases without authorization may be subject to penal liability.

6. The Company, despite exercising due diligence in the process of collecting and sharing data and Content and collecting data and Content from entities engaged professionally in the sharing of databases, is not able to ensure that all data and Content made available to Users are correct. Some of the data or content provided may be generated, created, or supplemented by using tools or services based on or using artificial intelligence solutions. Users, if they take the decision to use the data or Content made available to them by the Company, should verify such data or Content on their own and ensure their accuracy, and, if errors are detected, immediately notify the Company of such errors. In

connection with the above, the Company is not responsible for violations of the rights to data or Content in the Offer, regardless of the chosen method of adding or editing the Offer. The above applies to both tort and contractual liability. Those exclusions do not apply to consumers.

Appendix No. 12

Appendix No. 12 Terms & Conditions of the "Allegro Smart!" service for the Sellers

Table of contents

Allegro.pl

- I. Definitions
- II. General terms and conditions of Service provision
- III. Terms & Conditions of the Service
- IV. Rights and obligations of Seller using the Service
- V. Payments and settlements
- VI. Personal data
- VII. Complaints
- VIII. End of service provision
- IX. Final Provisions

Allegro.cz

- I. Definitions
- II. General terms and conditions of Service provision
- III. Terms & Conditions of the Service
- IV. Rights and obligations of Seller using the Service
- V. Payments and settlements
- VI. Personal data
- VII. Complaints
- VIII. End of service provision
- IX. Final Provisions

Allegro.sk

- I. Definitions
- II. General terms and conditions of Service provision
- III. Terms & Conditions of the Service
- IV. Rights and obligations of Seller using the Service
- V. Payments and settlements
- VI. Personal data
- VII. Complaints
- VIII. End of service provision
- IX. Final Provisions

Allegro.pl

I. Definitions (Allegro.pl)

"Smart Cash on Delivery" — a paid delivery method, available as part of the Service, with an option to pay the Seller for the Goods by paying the Carrier directly. When opting for the Smart Cash on Delivery, the Buyer must pay the fee payable to the Seller for delivering the Goods, in the amount corresponding to the current price list available at https://allegro.pl/pomoc/dla-kupujacych/dostawa-z-allegro-smart/metody-dostawy-i-zwrotu-przesylek-w-ramach-allegro-smart-a1WrzwbOXf6, directly to the Carrier.

"Carriers" — entities which provide services as part of methods of delivery of Goods, as specified in Section 2 paragraph 2 of these Terms & Conditions, which are purchased by the Buyers.

"Allegro Smart! Terms & Conditions for the Buyers" — Service Terms & Conditions for the Buyers, available at https://na.allegro.pl/regulamin-allegro-smart or https://allegro.pl/regulaminy/regulamin-uslugi-allegro-smart-student-Rd9A252RLIw.

"Allegro Smart! Service" or "Service" — a service offered to the Users, which comprises the following:

a. with regard to the Buyers, a paid service allowing the Buyers to use methods of delivery and returning the Goods purchased on Allegro, as specified in the Allegro Smart! Terms & Conditions for the Buyers, without paying the fee indicated by the Seller, except for the fees payable by Buyers in connection with opting for Smart Cash on Delivery.

b. with regard to the Sellers, a service which supports all of the following:

1. identifying the Sellers' Offers with a special Allegro Smart! icon that allows the Buyers to use specific methods of delivery and returning the Goods purchased on Allegro, as specified in the Allegro Smart! Terms & Conditions for the Buyers, without paying the fee indicated by the Seller; and

2. shipping the Goods purchased by the Buyers on Allegro as part of the methods of delivery of Goods on terms specified in and in accordance with these Terms & Conditions https://na.allegro.pl/allegro-smart-zasady-rozliczen.

"Additional Services" — paid services strictly related to the delivery of Goods as part of the Service, provided to the Seller, and, depending on the type, paid for by the Seller directly to the Carriers or Company. The list of the services and the related fees and the method of fee settlement are described at https://allegro.pl/help/article/allegro-smart-inpost-additional-services-and-fees-WE7VAO7o9Iq and, for Additional Services for which payment is made directly to Company, in Appendix No. 4 of the Allegro Terms & Conditions.

"Payment Service" — a service provided by payment service operators, as specified in Appendices Nos. 7A and 7B of the Allegro Terms & Conditions.

"Terms & Conditions" — these Terms & Conditions, constituting Appendix No. 12 of the Allegro Terms & Conditions.

Capitalized terms not defined in Section I shall have the meaning assigned to them in the Allegro Terms & Conditions.

II. General terms and conditions of Service provision (Allegro.pl)

1. The Company provides the Sellers with Allegro Smart! Service, which allows the Sellers to deliver the Goods purchased on Allegro as part of the fees paid by the Sellers in connection with the use of the Goods delivery methods specified in the Allegro Terms & Conditions and with their use of the Additional Services.

2. Allegro Smart! Service is provided for the methods of delivery described at https://na.allegro.pl/allegro-smart-zasady-rozliczen, provided that the value of a Transaction or the sum of Transactions completed for the Seller's Offer is not lower than the value specified at https://na.allegro.pl/allegro-smart-dobre-praktyki, and payment for the Transaction(s) is made via the Payment Service or as part of the delivery methods with the cash on delivery option specified in the table https://na.allegro.pl/allegro-smart-zasady-rozliczen.

3. The Company may extend the list of delivery methods eligible for the Service, for a term of its choice.

4. The Goods' deliveries made under the Allegro Smart! Service may take place solely in the territory of Poland (i.e. from Poland's territory to Poland's territory), except for the delivery options specified at https://na.allegro.pl/allegro-smart-zasady-rozliczen, with deliveries being made from the territory of the Czech Republic, France, the Netherlands or Germany to the territory of Poland.

5. As part of the Allegro Smart! Service, Sellers' Offers will be marked with a special icon assigned to the Service. This shall not apply to Allegro Offers from generally available Pharmacies and Offers in Categories referred to in paragraph 3.3. of the Allegro Terms & Conditions, as well as Offers available in the following Categories:

Home and Garden > Equipment > Holiday and Occasional Decorations > Fireworks

Kids > Feeding > Baby Foods > Baby Formulas > First Milk

Supermarket > Pet Supplies > OTC Veterinary Drugs

III. Terms & Conditions of the Service (Allegro.pl)

1. The Company shall automatically mark the Offers of Sellers with a special Allegro Smart! Service icon, regardless of the status of the Sellers' Account (Standard/Business), and shall support the delivery of the Goods purchased on such Offers, provided that all of the conditions of the Seller's eligibility to use the Service are met:

a. general conditions referred to in paragraph 2 below, referring to a professional attitude of a Seller on Allegro, and;

b. detailed conditions referred to in paragraph 3 below, referring directly to the contents of an Offer.

2. General terms and conditions for the Seller's eligibility to use the Services:

a. the sales quality level of all Linked Accounts of the Seller is not lower than "Neutral", according to the sales quality scale adopted by the Organizer specified at: https://allegro.pl/pomoc/dla-sprzedajacych/jakosc-mojej-sprzedazy/czym-jest-i-w-czym-pomoze-mi-panel-jakosc-mojej-sprzedazy-AVP4PwzBoCL#progi-punktowe-dla-ogolnego-wyniku, unless the Account to be covered by the above Service has a sales quality level higher than Neutral or the Seller has at least five unique "Recommended" ratings on Seller's Account over the past 12 months and a recommendation ratio of at least 98%, or has a Super Seller status, in accordance with the Super Seller Terms & Conditions available at: https://na.allegro.pl/regulamin-super-sprzedawca;

b. the Seller must provide impeccable Buyer service consisting mainly in the timely shipping and delivery of parcels and providing the Buyers with necessary assistance and support after Goods are purchased (e.g. during contact with the Buyer as part of the Discussion);

c. the Seller must make timely payments for the services provided by the Company on Allegro,

d. the Seller must list Offers in accordance with the terms and conditions of the Allegro Terms & Conditions,

e. the Seller must not be subject to sanctions imposed by the Company under paragraph 8.4 of the Allegro Terms & Conditions, in particular, sanctions related to offers made by the Seller to finalize the purchase outside Allegro or related to advertising of products and services which are not offered on Allegro.

3. Detailed terms and conditions which qualify the Seller to use the Services:

a. FOR REGULAR ACCOUNTS — for the Offer, throughout its duration, provided as part of the Service the Seller must provide at least two various delivery methods from two different groups of Goods delivery provided by the Deliverers, the list of which is available at https://na.allegro.pl/allegro-smart-zasady-rozliczen and where the delivery costs of a single parcel do not exceed the amount specified in the table available via that link or provide the parcel tracking number (in "My Allegro" or as part of "Allegro API") for at least 50% of all Transactions completed as part of the Service. The parcel tracking number should be provided to the Buyer within the shipping time declared by the Seller for the specific Offer;

b. FOR BUSINESS ACCOUNTS — the Seller must provide, for the Offer throughout its duration, provided as part of the Service:

- at least two delivery options from groups of Goods delivery — Courier delivery, and
- At least three delivery options from the pick-up point or parcel lockers Goods delivery group provided by at least three different Carriers; one of those options must be Allegro One (Punkt, Box) or Allegro One (Punkt, Box, Courier).

For a list of the Seller's qualifying delivery options for the Service, see: https://allegro.pl/zobacz/metody-dostawy-smart

Where the type of Goods prevents their shipment using the delivery options from the delivery groups of parcel lockers or pick-up points, it is permissible to provide in the Offer only the delivery options from the delivery group of Goods — Courier delivery, the list of which is available at: https://allegro.pl/zobacz/metody-dostawy-smart

If the Goods offered by the Seller meet one of the following conditions:

a) one of the dimensions of the Goods, including packaging, exceeds 120 cm,

b) the Goods fall under the category of Tires and Rims,

c) the Goods are dispatched by the dedicated methods of delivery of goods from abroad listed at https://allegro.pl/dla-sprzedajacych/kategoria/allegro-smart#jakie-metody-dostawy-sa-dostepne-w-ramach-allegro-smart

The Seller, as part of the respective Offer, can provide only one option of delivery by courier (to the door) from the list of qualifying methods (link). This does not apply to Offers in which even one of the delivery options from the group of deliveries to pick-up points or parcel lockers is available.

In cases where the Seller sells Goods that, for objective reasons, cannot be delivered to Buyers through the delivery options listed at: https://allegro.pl/zobacz/metody-allegro-smart (e.g., jewelry, works of art, antiques, numismatics, FMCG, live plants, oils, paints), the Company may allow the Seller to use the Service at the Seller's request, provided that the Seller presents an agreement individually negotiated with the Carrier, which provides for the possibility of delivery of such Goods purchased from that Seller.

Example 1:

If the Seller, as part of their Offer, in addition to the delivery options from the group of Goods delivery — Courier delivery, also provides the delivery options from the delivery groups — parcel lockers and pick-up points, e.g., Allegro Pick-up at the UPS Point and Allegro One (Point, Box), then the specific conditions referred to in subparagraph (b) above will not be met, because the indicated delivery options are provided by two Carriers. In this case, in order to meet the necessary criteria, the Seller must add one more option from the group of Goods delivery — parcel lockers or pick-up points provided by another Carrier.

Example 2:

If the Seller, as part of their Offer, in addition to of the required delivery options from the group of Goods delivery — Courier delivery, also provided delivery options from the group of Goods delivery — parcel lockers and pick-up at Allegro One (Point, Box), Allegro DPD Pickup Point, and Allegro Paczkomaty InPost, then the specific conditions referred to in subparagraph 3(b) above will be met. From the perspective of specific terms qualifying the Seller to use the Service, Allegro One delivery options are seen as one delivery option from the group of Goods delivery — parcel lockers, Allegro DPD Pickup Point as a

different delivery option from the group of Goods delivery —Pick-up Point while Allegro Paczkomaty InPost — as the third delivery option from the group of Goods delivery — Parcel Lockers.

c. the Transaction must be completed in the manner specified in the Offer, in particular, by delivering the Goods in the number of parcels declared in the Offer, in accordance with the delivery method declared by the Seller;

d. for multi-item Offers, the Seller must offer to place as many Goods in a single parcel as possible and ship Goods sold in the Offers in the manner described above, unless, given the nature of the Goods or the type of agreement made with the Buyer, it is not possible or is excessively burdensome;

e. within the Offer the Seller must provide a delivery method for the Goods that corresponds to the type and properties of the Goods being sold;

f. the Seller must guarantee the appropriate quality of parcel packaging that is suitable for the contents of the parcel, in accordance with requirements of Terms & Conditions of the Carriers and in accordance with Section 4 (6)(b) of these Terms & Conditions;

g. the Seller must specify the Goods price for the Offer marked with the Allegro Smart! service icon so that it is not higher than the price of the same Goods offered by the same Seller on the Offer without the Allegro Smart! service icon;

h. the Seller must define and implement the returns policy for Goods by filling out the form available on Allegro at https://na.allegro.pl/warunki-zwrotow and assign it to the Seller's Offers; in such a case, Company will provide the Buyer with the Goods return form as part of Allegro Smart! service. The Goods returns policy mentioned above should comply with the governing provisions of the law. The Buyer should be refunded through the Payment Operator.

i. the Seller must state the value of an available one-off delivery whose value must not exceed those set out in the table at https://na.allegro.pl/allegro-smart-zasady-rozliczen assuming that if the Buyer buys multiple Goods as part of the same or several Transactions with the same Seller, the delivery value, regardless of the delivery option, will not exceed 100 PLN or, if the Seller specifies 0 PLN as the value of the delivery option for payments in advance, assuming that the Goods from the Offer are delivered to a parcel locker (paczkomat) or a collection point, where the Seller does not guarantee a free Goods return on such Offers.

j. when ordering Goods shipments, the Seller must provide Carriers (automatically or manually) with an email address in the allegromail.pl domain assigned to the Transaction, in the unchanged two-part form (e.g. xxx+yyy@allegromail.pl) for all Transactions concluded by the Seller as part of Allegro Smart!.

k. guarantee free Goods return. The Seller dispatching Goods from Poland should indicate the Goods return address in Poland. If the Goods are to be returned from Poland to Czechia, France, the Netherlands, or Germany, the return will be made at the sole expense of the Seller, who is obligated to provide, free of charge, a return label to the Buyer.

4. In particularly justified situations, the Company reserves the option to qualify the Seller for the Service conditionally, despite the Seller not meeting the conditions referred to in subsection 2 above, where the

Seller uses an Account with a Business status, participates in the Allegro Brands Zone, VIP or Commercial Partner program under separate agreements, or offers Goods of recognized brands on Allegro which have been unavailable or difficult to obtain on Allegro before.

IV. Rights and obligations of Seller using the Service (Allegro.pl)

1. Delivery methods available for Goods under the Service are offered under agreements concluded between the Company and the Carriers, where the Company is the sender within the meaning of Article 3 (10) of the Act of 23 November 2012 on the Postal Law.

2. The Carriers provide Goods delivery and related Additional Services. The Carriers are responsible, in particular, for the quality and punctuality of the Goods' delivery, and the number of parcel collection points made available by them. The list of current parcel collection points indicated by the Carriers and the Rules of service provision by the Carriers are available here: https://allegro.pl/zobacz/metody-allegro-smart.

3. Considering the wording of paragraphs 1 and 2 above, the Company, to allow the Sellers to lodge complaints related to non-performance or improper performance of services provided by the Carriers, grants the power of attorney to the Sellers to take actual and legal actions related to representing the Company in complaints process related to services provided by Carriers as part of the Service. The power of attorney mentioned above in the preceding sentence shall be made available for downloading by the User in the Delivery Settings tab in the Seller's Account. Complaints concerning the services provided by the Carriers shall be considered in accordance with provisions of the terms and conditions for such services available at:

- General Terms and Conditions of Service Provision by DPD Polska sp. z o.o. in Domestic Trade, General Terms and Conditions of Service Provision in International Trade, Detailed Terms and Conditions of Service Provision available at https://www.dpd.com/pl/pl/moje-dpd/dokumenty-dpd-polska/

- Pocztex Service Terms and Conditions (Terms and Conditions of the provision of the Pocztex service in Poland and Appendix to the Terms and Conditions) available at www.pocztex.pl/do-pobrania/

  Terms and Conditions of the Provision and Use of a Non-Universal Postal Service with the trade name: "Przesyłka firmowa eCommerce" ["eCommerce Business Parcel"] available at https://allegro.pl/regulaminy/zasadywykonywania-i-korzystania-z-uslugi-pocztowej-niepowszechnej-pod-nazwa-handlowaprzesylka-firmowa-ecommerce-vKYv9Bb1xi4

- General Terms and Conditions of Service Provision and Transport available at the website of UPS Polska Sp. z o.o. at https://www.ups.com/pl/pl/help-center/legal-terms-conditions/tariff.page?

- General Terms and Conditions of the Provision of the Allegro 24/7 Parcel lockers InPost Service available at https://inpost.pl/regulaminy

- General Terms & Conditions for the provision of domestic transport and postal services DHL Parcel Polska Sp. z o. o.: https://www.dhl.com/content/dam/dhl/local/pl/dhl-parcel/documents/pdf/pl-parcel-polska-regulamin-swiadczenia-krajowych-uslug.pdf

- General Conditions of Carriage DHL eCS Europe: https://www.dhl.com/content/dam/dhl/local/pl/dhl-parcel/documents/pdf/pl-parcel-europe-ogolne-warunki-przewozu.pdf

- Ruch S.A. Postal Services Terms & Conditions: https://www.orlenpaczka.pl/wp-content/uploads/2021/08/REGULAMIN-S%CC%81WIADCZENIA-USLUG-POCZTOWYCH-W-RUCH-SA-od-01.09.2021.pdf

subject to the subpar 4 below;

4. If Carriers reject complaints (complaint and an appeal against a complaint rejected by the Carrier) lodged by the Sellers with the Carriers as a result of a loss, damage of or shortage in the parcel, the Seller may, within 14 days of receiving the decision on the rejection, apply to the Company for the case to be re-considered by the Carrier.

5. In the cases referred to in paragraph 4 above, the Seller must provide the Company with documentation of all the circumstances related to the complaint and prove that the complaint has been rejected by the Carrier.

6. In order to properly use the Service, the Seller shall, after completing a Transaction:

a. immediately print the shipping label in the parcel shipping tool and affix the label to the parcel with the Goods to be delivered,

b. properly pack the Goods, adequately to the type and properties of the Goods being sent, and properly mark the parcel if necessary,

c. meet the Goods shipment dates specified by the Seller in the Offers eligible for the Service,

d. provide the Company with the parcel tracking number (in “My Allegro” or as part of “Allegro API”) for at least 50% of the Transactions (parcel tracking),

e. when ordering Goods shipments, provide Carriers (automatically or manually) with an email address in the allegromail.pl domain assigned to the Transaction, in the unchanged two-part form (e.g. xxx+yyy@allegromail.pl) for at least 98% of all Transactions concluded by the Seller as part of Allegro Smart!.

7. It is forbidden for the Sellers to place Goods forbidden by governing provisions of the law in the parcels, including Goods prohibited by the Act on the Postal Law and governing provisions of the Universal Postal Union, or Goods specified in the Terms & Conditions of the Carriers (for a sample list of forbidden Goods https://allegro.pl/help/article/allegro-smart-preparing-inpost-parcels-forbidden-items-MM5mAZ7klHB). The Seller is fully liable to the Company for any damage caused to the Carriers in connection with parcels shipped in violation of these Terms & Conditions. If the Seller ships a parcel

with contents as described above or if the Seller ships a parcel in faulty packaging ("Non-Standard Parcel"), additional services will be necessary to minimize potential negative consequences related to shipping the parcel.

8. If a Non-Standard Parcel as referred to in paragraph 7 above is shipped, the Seller shall pay to the Company an additional fee for additional handling of such a parcel, at PLN 121.77 for the first Non-Standard Parcel shipped or PLN 1,228.77 for each additional Non-Standard Parcel shipped, in accordance with the rules laid down in Appendix No. 4 of the Allegro Terms & Conditions.

V. Payments and settlements (Allegro.pl)

1. The Seller shall make the following settlements in connection with the use of the delivery methods provided by the Suppliers and with the provision of the Additional Services:

a. with Company, when using the delivery services provided by the Suppliers listed at https://na.allegro.pl/allegro-smart-zasady-rozliczen in accordance with the price list specified by the Company for such delivery methods, as described in Appendix No. 4 of the Allegro Terms & Conditions

b. with the Carriers, when using Additional Services listed at https://allegro.pl/help/article/allegro-smart-inpost-additional-services-and-fees-WE7VAO7o9Iq (Table No. 1), in accordance with the Carrier's price list for such services;

c. with Company, when using Additional Services listed at https://allegro.pl/regulamin/en/appendix-4#part-v-deliveryand-additional-services-costs, in accordance with Company's price list for such services, as specified in Appendix No. 4 of the Allegro Terms & Conditions.

2. The fees referred to in sub-paragraph 1.b above shall be settled in the manner specified in separate agreements between the Seller and the Carriers, and, in the case referred to in sub-paragraphs 1.a and c above, in the manner specified in Appendix No. 4 of the Allegro Terms & Conditions.

3. If any additional costs are incurred in connection with the provision of services not described in these Terms & Conditions, the Seller shall pay for such costs to the Carrier, in accordance with the actual price list of the Carrier.

4. The invoices for the provision of Additional Services referred to in sub-paragraph 1.b above shall be issued and sent in the manner specified in separate agreements between the Seller and the Carriers, and, in the case referred to in sub-paragraph 1.c above, in the manner specified in Appendix No. 4 of the Allegro Terms & Conditions. Information on the detailed statement of fees for Additional Services referred to in sub-paragraph 1.c will be provided to the Seller in the Seller's Account settings.

5. The Company is obliged to make settlements with Sellers for using the delivery services provided by Deliverers as set out at https://na.allegro.pl/allegro-smart-zasady-rozliczen, in accordance with the terms of settlements contained on the web page in question assigned to those delivery methods.

VI. Personal data (Allegro.pl)

1. The Company is the personal data controller for Users and the Sellers with regard to offering the Allegro Smart! Service on the Website within the meaning of Article 4(7) of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data, the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) ("GDPR").

2. In the scope related to the provision of the Service of delivering the Goods provided by the Carriers, the Carriers also are the controllers of the Sellers' personal data. The detailed principles pertaining to the processing of the Sellers' personal data by the Carriers in connection with the Service are described in the service Terms & Conditions of each Carrier.

3. The personal data processed by the Company include data relevant for the given type of the Account on the Website which include Allegro login, forenames and last names, address of residence or stay, Tax Identification Number, contact number, email address, tracking number, delivery address and return of Goods.

4. Personal data of the Sellers may be transferred to:

a. Carriers in order to ensure Company's accountability of fulfillment of obligations arising from contracts made with such Carriers;

b. Carriers — at the Seller's request — to refer questions or complaints regarding the services provided by the Carriers;

c. entities authorized to receive such data under applicable provisions of law, including competent law enforcement agencies.

5. Relevant provisions of Appendix No. 5 of the Allegro Terms & Conditions (Privacy Policy) shall apply to the matters not governed by this article.

VII. Complaints (Allegro.pl)

1. A User may lodge a complaint if the Service provided for by these Terms & Conditions is not provided by the Company or is provided improperly, in violation of these Terms & Conditions. The User may also lodge a complaint if the fees for Additional Services paid by the Seller directly to the Company are incorrectly charged.

2. Any complaints relating to the use of the Service or any Additional Services referred to in paragraph V.1.b. shall be dealt with by the Company within 14 (fourteen) days of a written complaint lodged by a User.

3. Complaints regarding Services or Additional Services referred to in paragraph V.1.b, may be lodged by post to Company's address or in the electronic form via a contact form available at https://na.allegro.pl/smart-formularz

4. A User may contact Allegro with regard to the services provided under these Rules:

a. in writing to 61-569 Poznań, ul. Wierzbięcice 1B;

b. via a contact form available at https://na.allegro.pl/smart-formularz.

5. Complaints regarding the manner of service provision by Carriers, including the manner of providing Additional Services, as referred to in sub-paragraph V.1.a and the fees charged by Carriers in connection with the provision of such services shall be considered by Carriers in accordance with the services Rules and conditions provided by the Carriers.

VIII. End of service provision (Allegro.pl)

1. The Seller may resign from the Allegro Smart! Service at any time, by sending a resignation to Company, provided that the recommended method of terminating the agreement is using the contact form available at https://na.allegro.pl/smart-formularz

2. If these Terms & Conditions or the Allegro Terms & Conditions are violated, in particular, if the Seller:

a. takes any actions which adversely impact the security of Allegro operations or are detrimental to other Users or are intended to circumvent safeguards adopted by the Company or consist in the falsification of data as part of the Allegro Smart! Service,

b. fails to comply with provisions of the Terms & Conditions as referred to in Section III paragraphs 2 and 3 and in Section IV paragraph 6 and 7.

The Company may cease to provide the Service to the Seller and suspend the Seller's Account in the event of gross violations. Provisions of paragraph 8.4. of the Allegro Terms & Conditions shall apply accordingly.

IX. Final Provisions (Allegro.pl)

1. The Company reserves the right to modify, from time to time, the principles laid down in these Terms & Conditions in the case of promotional campaigns organized by Allegro or its business partners. Terms and conditions of promotional campaigns shall be identified each time in specific terms and conditions of promotional campaigns.

2. Headings (titles of paragraphs) in these Terms & Conditions are used for convenience only and shall not affect the interpretation of these Terms & Conditions.

3. If any provision hereof is held invalid by a final and absolute judgment of the common court, the remaining ones shall stay in full force and effect, unless the laws provide for a different effect.

4. Relevant provisions of the Allegro Terms & Conditions shall apply to the matters not governed by these Terms & Conditions.

Allegro.cz

I. Definitions (Allegro.cz)

"Smart Payment on Delivery" — a paid delivery option, available as part of the Service, with an option to pay the Seller for the Goods by paying the Carrier directly. When opting for the Smart Payment on Delivery, the Buyer must pay the fee payable to the Seller for delivering the Goods, in the amount corresponding to Section II paragraph 4, in the part concerning Allegro.cz, directly to the Carrier.

"Carriers" — entities which provide services as part of options of delivery of Goods, as specified in Section II paragraph 2 of these Terms & Conditions, which are purchased by the Buyers.

"Allegro Smart! Terms & Conditions for the Buyers" — Service Terms & Conditions for the Buyers, available at https://allegro.cz/podminky/podminky-allegro-smart-1ngykMBkYCm.

"Allegro Smart! Service" or "Service" — a service offered to the Users, which comprises the following:

a. with regard to the Buyers, a paid service allowing the Buyers to use options of delivery and returning the Goods purchased on Allegro, as specified in the Allegro Smart! Terms & Conditions for the Buyers, without paying the fee indicated by the Seller, except for the fees payable by Buyers in connection with opting for Smart Cash on Delivery.

b. with regard to the Sellers, a service which supports all of the following:

1. identifying the Sellers' Offers with a special Allegro Smart! icon that allows the Buyers to use specific options of delivery and returning the Goods purchased on Allegro, as specified in the Allegro Smart! Terms & Conditions for the Buyers, without paying the fee indicated by the Seller; and

2. shipping the Goods purchased by the Buyers on Allegro as part of the options of delivery of Goods on terms specified in and in accordance with these Terms & Conditions.

"Additional Services" — paid services strictly related to the delivery of Goods as part of the Service, provided to the Seller, and, depending on the type, paid for by the Seller directly to the Carriers or Company. The list of the services and the related fees and the method of fee settlement are described for Additional Services for which payment is made directly to Company, in Appendix No. 4 to the Allegro Terms & Conditions.

"Payment Service" — a service provided by payment service operators, as specified in Appendix No. 7A of the Allegro Terms & Conditions.

“Terms & Conditions” — these Terms & Conditions, constituting Appendix No. 12 of the Allegro Terms & Conditions.

Capitalized terms not defined in Section I shall have the meaning assigned to them in the Allegro Terms & Conditions.

II. General terms and conditions of Service provision (Allegro.cz)

1. The Company provides the Sellers with Allegro Smart! Service, which allows the Sellers to deliver the Goods purchased on Allegro as part of the fees paid by the Sellers in connection with the use of the Goods delivery options specified in the Allegro Terms & Conditions and with their use of the Additional Services.

2. Allegro Smart! Service is provided for the delivery options described for Sellers having an Account on Allegro at: https://allegro.pl/pomoc/dla-sprzedajacych/informacje-dla-sprzedajacych/allegro-smart-na-allegro-cz-informacje-dla-sprzedajacych-0AgkgOL79Cm, and for Sellers having an Account on Allegro.cz at: https://allegro.cz/pomoc/pro-prodejce/allegro-smart-pro-prodejce/allegro-smart-na-allegro-cz-informace-pro-prodejce-1ngA2aew9ik, provided that the value of a Transaction or the sum of Transactions completed for the Seller’s Offer is not lower than the value specified for Sellers having an Account on Allegro at: https://allegro.pl/pomoc/dla-sprzedajacych/informacje-dla-sprzedajacych/allegro-smart-na-allegro-cz-informacje-dla-sprzedajacych-0AgkgOL79Cm, the value specified for Sellers having an Account on Allegro.cz at: https://allegro.cz/pomoc/pro-prodejce/allegro-smart-pro-prodejce/allegro-smart-na-allegro-cz-informace-pro-prodejce-1ngA2aew9ik and payment for the Transaction(s) is made via the Payment Service or as part of the delivery options with the payment on delivery option specified in the table available for Sellers having an Account on Allegro at: https://allegro.pl/pomoc/dla-sprzedajacych/informacje-dla-sprzedajacych/allegro-smart-na-allegro-cz-informacje-dla-sprzedajacych-0AgkgOL79Cm, and for Sellers having an Account on Allegro.cz at: https://allegro.cz/pomoc/pro-prodejce/allegro-smart-pro-prodejce/allegro-smart-na-allegro-cz-informace-pro-prodejce-1ngA2aew9ik

3. The Company may extend the list of delivery options eligible for the Service, for a term of its choice.

4. Allegro Smart! Service offers the delivery options specified for Sellers having an Account on Allegro at: https://allegro.pl/pomoc/dla-sprzedajacych/informacje-dla-sprzedajacych/allegro-smart-na-allegro-cz-informacje-dla-sprzedajacych-0AgkgOL79Cm, and for Sellers having an Account on Allegro.cz at: https://allegro.cz/pomoc/pro-prodejce/allegro-smart-pro-prodejce/allegro-smart-na-allegro-cz-informace-pro-prodejce-1ngA2aew9ik.

5. As part of the Allegro Smart! Service, Seller’s Offers will be marked with a special icon assigned to the Service. This shall not apply to Offers available within the categories:

Kids>Feeding > Baby Foods > Baby Formulas > First Milk

Supermarket > Pet Supplies > Non-prescription veterinary drugs

Electronics > Audio, Video and Household Appliances > Electronic Gadgets > Accessories for tobacco heaters

Health > Alternative Medicine > Vaporizers

Collections and Art > Collections > Tobacco Accessories > Classic Pipes

Collections and Art > Collections > Tobacco Accessories > Water Pipes

Collections and Art > Collections > Tobacco Accessories > Other

Collections and Art > Collections > Tobacco Accessories > Snuff

Collections and Art > Collections > Tobacco Accessories > Cigarette Accessories

Collections and Art > Collections > Tobacco Accessories > Cigars and Cigarillos

Collections and Art > Collections > Militaria > Weapons

Sports and Travel > Military > ASG

Sports and Travel > Military > Other

Sports and Travel > Military > Air Guns > Carbines

Sports and Travel > Military > Air Guns > Parts

Sports and Travel > Military > Air Guns > Shots

Sports and Travel > Military > Air Guns > Pistols

Sports and Travel > Military > Air Guns > Silencers, Adapters, Compensators

Sports and Travel > Military > Air Guns > Rails and Mounts

Sports and Travel > Military > Air Guns > Clips

Sports and Travel > Military > Air Guns > Tuning

Sports and Travel > Military > Air Guns > Bipods

Sports and Travel > Military > Air Guns > CO2 Cartridges

Home and Garden > Equipment > Holiday and Occasional Decorations > Fireworks

III. Terms & Conditions of the Service (Allegro.cz)

1. The Company shall automatically mark the Offers of Sellers available for Business Accounts with a special Allegro Smart! Service icon and shall support the delivery of the Goods purchased on such Offers, provided that all of the conditions of the Seller's eligibility to use the Service are met:

a. general conditions referred to in paragraph 2 below, referring to a professional attitude of a Seller on Allegro, and;

b. detailed conditions referred to in paragraph 3 below, referring directly to the contents of an Offer.

2. General terms and conditions for the Seller's eligibility to use the Services:

a. the level of sales quality in all Linked Accounts of the Seller is not lower than "neutral" as per the sales quality scale adopted by the Organizer for Sellers with an Allegro Account available at: https://allegro.pl/pomoc/dla-sprzedajacych/jakosc-mojej-sprzedazy/czym-jest-i-w-czym-pomoze-mi-panel-jakosc-mojej-sprzedazy-AVP4PwzBoCL#progi-punktowe-dla-ogolnego-wyniku, and for Sellers with an Allegro.cz Account available at: https://allegro.cz/pomoc/pro-prodejce/kvalita-prodeje/co-je-panel-kvalita-meho-prodeje-a-jak-vam-muze-pomoci-aMVx1zGm7C1 unless the Seller's Account to be included in Allegro Smart! for Sellers has at least "good" level of sales quality (in this case, the status requirement for the Linked Accounts does not apply),

b. the Seller must provide impeccable Buyer service consisting mainly in the timely shipping and delivery of parcels and providing the Buyers with necessary assistance and support after Goods are purchased (e.g. during contact with the Buyer as part of the Discussion);

c. the Seller must make timely payments for the services provided by the Company on Allegro,

d. the Seller must list Offers in accordance with the terms and conditions of the Allegro Terms & Conditions,

e. the Seller must not be subject to sanctions imposed by the Company under paragraph 8.4 of the Allegro Terms & Conditions, in particular, sanctions related to offers made by the Seller to finalize the purchase outside Allegro or related to advertising of products and services which are not offered on Allegro.

3. Detailed terms and conditions which qualify the Seller to use the Services:

a. for the Offer covered by the Service, throughout the Offer's duration, the Seller must provide:

- delivery Goods options Allegro WEDO Courier delivery method from the Parcel delivery group (for Sellers shipping from the Czech Republic) or another delivery method from the Parcel delivery group (for other Sellers), and

- at least one delivery option from the delivery groups: pick-up point or parcel locker.

The list of delivery options qualifying the Seller for the Service is available for Sellers having an Account on Allegro at: https://allegro.pl/pomoc/dla-sprzedajacych/informacje-dla-sprzedajacych/allegro-smart-na-allegro-cz-informacje-dla-sprzedajacych-0AgkgOL79Cm, and for Sellers having an Account on

Allegro.cz at: https://allegro.cz/pomoc/pro-prodejce/allegro-smart-pro-prodejce/allegro-smart-na-allegro-cz-informace-pro-prodejce-1ngA2aew9ik.

If the type of the Goods prevents their shipping via the delivery options from the delivery groups: parcel locker and pick-up point, the Offer can contain only the delivery options from the Goods delivery group: courier deliveries, the list of which is available for Sellers having an Account on Allegro at: https://allegro.pl/pomoc/dla-sprzedajacych/informacje-dla-sprzedajacych/allegro-smart-na-allegro-cz-informacje-dla-sprzedajacych-0AgkgOL79Cm, and for Sellers having an Account on Allegro.cz at: https://allegro.cz/pomoc/pro-prodejce/allegro-smart-pro-prodejce/allegro-smart-na-allegro-cz-informace-pro-prodejce-1ngA2aew9ik.

b. the Transaction must be completed in the manner specified in the Offer, in particular, by delivering the Goods in the number of parcels declared in the Offer, in accordance with the delivery option declared by the Seller;

c. for multi-item Offers, the Seller must offer to place as many Goods in a single parcel as possible and ship Goods sold in the Offers in the manner described above, unless, given the nature of the Goods or the type of agreement made with the Buyer, or in accordance with the Terms & Conditions of the Carrier, it is not possible or is excessively burdensome;

d. within the Offer the Seller must provide a delivery option for the Goods that corresponds to the type and properties of the Goods being sold;

e. the Seller must guarantee the appropriate quality of parcel packaging that is suitable for the contents of the parcel, in accordance with requirements of Terms & Conditions of the Carriers and in accordance with Section IV subparagraph 6.b of these Terms & Conditions;

f. the Seller must specify the Goods price for the Offer marked with the Allegro Smart! service icon so that it is not higher than the price of the same Goods offered by the same Seller on the Offer without the Allegro Smart! service icon;

g. the Seller must define and implement the returns policy for Goods by filling out the form for Sellers with an Allegro Account available on Allegro at: https://na.allegro.pl/warunki-zwrotow, and for Sellers with an Allegro.cz Account available at: https://allegro.cz/moje-allegro/prodej/podminky-vraceni-zbozi/pridat and assign it to the Seller's Offers; in such a case, the Company will provide the Buyer with the Goods return form as part of Allegro Smart! service. The Goods returns policy mentioned above should comply with the governing provisions of the law. The Buyer should be refunded through the Payment Operator.

h. the Seller must state the value of an available one-off delivery, whose value must not exceed those set out for Sellers having an Account on Allegro at: https://allegro.pl/pomoc/dla-sprzedajacych/informacje-dla-sprzedajacych/allegro-smart-na-allegro-cz-informacje-dla-sprzedajacych-0AgkgOL79Cm, and for Sellers having an Account on Allegro.cz at: https://allegro.cz/pomoc/pro-prodejce/allegro-smart-pro-prodejce/allegro-smart-na-allegro-cz-informace-pro-prodejce-1ngA2aew9ik assuming that if the Buyer buys multiple Goods as part of the same or several Transactions with the same Seller, the delivery value, regardless of the delivery option, will not exceed 1,000 CZK.

i. when ordering Goods shipments, the Seller must provide Carriers (automatically or manually) with an email address in the allegromail.pl domain assigned to the Transaction, in the unchanged two-part form (e.g. xxx+yyy@allegromail.pl) for all Transactions concluded by the Seller as part of Allegro Smart!.

4. In particularly justified situations, the Company reserves the option to qualify the Seller for the Service conditionally, despite the Seller not meeting the conditions referred to in subsection 2 above, where the Seller uses an Account with a Business status, participates in the Brands Zone, Welcome Program, Commercial Partner or any other similar program under separate agreements, or offers Goods of recognized brands on Allegro which have been unavailable or difficult to obtain on Allegro before.

IV. Rights and obligations of Seller using the Service (Allegro.cz)

1. Delivery options available for Goods under the Service are offered according to the conditions specified in Appendix 16 to the Allegro Terms & Conditions. The rights and obligations of Users under the delivery services provided by the Company and the Carriers are governed by these Terms & Conditions and the General Terms & Conditions of the Delivery Service, set out in Appendix 16 to the Allegro Terms & Conditions, whereas in case of any discrepancies, these Terms & Conditions shall prevail over the General Terms & Conditions of the Delivery Service, as set out in Appendix 16.

2. In order to properly use the Service, the Seller shall, after completing a Transaction:

a. immediately print the shipping label in the parcel shipping tool and affix the label to the parcel with the Goods to be delivered,

b. meet the Goods shipment dates specified by the Seller in the Offers eligible for the Service.

V. Payments and settlements (Allegro.cz)

1. The Seller shall make the following settlements in connection with the use of the delivery options provided by the Carriers and with the provision of the Additional Services:

a. with the Company, when using the delivery services provided by the Suppliers listed for Sellers having an Account on Allegro at: https://allegro.pl/pomoc/dla-sprzedajacych/informacje-dla-sprzedajacych/allegro-smart-na-allegro-cz-informacje-dla-sprzedajacych-0AgkgOL79Cm, and for Sellers having an Account on Allegro.cz at: https://allegro.cz/pomoc/pro-prodejce/allegro-smart-pro-prodejce/allegro-smart-na-allegro-cz-informace-pro-prodejce-1ngA2aew9ik accordance with the price list specified by the Company for such delivery options, as described in Appendix No. 4 to the Allegro Terms & Conditions.

b. with Company, when using Additional Services listed in Appendix No. 4 to the Allegro Terms & Conditions, in accordance with Company's price list for such services, as specified in Appendix No. 4 to the Allegro Terms & Conditions.

2. The fees referred to in sub-paragraph 1.b above shall be settled in the manner specified in separate agreements between the Seller and the Carriers, and, in the case referred to in sub-paragraphs 1.a, in the manner specified in Appendix No. 4 to the Allegro Terms & Conditions.

3. If any additional costs are incurred in connection with the provision of services not described in these Terms & Conditions, the Seller shall pay for such costs to the Carrier, in accordance with the actual price list of the Carrier.

4. The Company is obliged to make settlements with Sellers for using the delivery services provided by Carriers as set out in Appendix No. 4 to the Allegro Terms & Conditions, in accordance with the terms of settlements contained on the web page in question assigned to those delivery options. The rules are discussed for Sellers having an Account on Allegro at: https://allegro.pl/pomoc/dla-sprzedajacych/informacje-dla-sprzedajacych/allegro-smart-na-allegro-cz-informacje-dla-sprzedajacych-0AgkgOL79Cm, and for Sellers having an Account on Allegro.cz at: https://allegro.cz/pomoc/pro-prodejce/allegro-smart-pro-prodejce/allegro-smart-na-allegro-cz-informace-pro-prodejce-1ngA2aew9ik.

VI. Personal data (Allegro.cz)

1. The Company is the personal data controller for Users and the Sellers with regard to offering the Allegro Smart! Service on the Website within the meaning of Article 4(7) of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data, the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) (“GDPR”).

2. In the scope related to the provision of the Service of delivering the Goods provided by the Carriers, the Carriers also are the controllers of the Sellers’ personal data. The detailed principles pertaining to the processing of the Sellers’ personal data by the Carriers in connection with the Service are described in the service Terms & Conditions of each Carrier.

3. The personal data processed by the Company include data relevant for the given type of the Account on the Website which include Allegro login, forenames and last names, address of residence or stay, Tax Identification Number, contact number, email address, tracking number, delivery address and return of Goods.

4. Personal data of the Sellers may be transferred to:

a. Carriers in order to ensure Company’s accountability of fulfillment of obligations arising from contracts made with such Carriers;

b. Carriers — at the Seller’s request — to refer questions or complaints regarding the services provided by the Carriers;

c. entities authorized to receive such data under applicable provisions of law, including competent law enforcement agencies.

5. Relevant provisions of Appendix No. 5 of the Allegro Terms & Conditions (Privacy Policy) shall apply to the matters not governed by this article.

VII. Complaints (Allegro.cz)

1. A User may lodge a complaint if the Service provided for by these Terms & Conditions is not provided by the Company or is provided improperly, in violation of these Terms & Conditions. The User may also lodge a complaint if the fees for Additional Services paid by the Seller directly to the Company are incorrectly charged.

2. Any complaints relating to the use of the Service or any Additional Services referred to in paragraph V.1.b. shall be dealt with by the Company within 14 (fourteen) days of a written complaint lodged by a User.

3. Complaints regarding Services or Additional Services referred to in paragraph V.1.b, may be lodged by post to Company's address or in the electronic form via a contact form available for Sellers with an Allegro Account at: https://na.allegro.pl/smart-formularz, and for Sellers with an Allegro.cz Account at: https://allegro.cz/pomoc/kontakt?category=32a03c94-f823-4706-8e42-643a93c40a09&subjectId=8bb1e3d6-66ed-44ec-8c1f-e55ebeafee8e

4. A User may contact Allegro with regard to the services provided under these Terms & Conditions:

a. in writing to 61-569 Poznań, ul. Wierzbięcice 1B;

b. via a contact form available for Sellers with an Allegro Account at: https://na.allegro.pl/smart-formularz, and for Sellers with an Allegro.cz Account at: https://allegro.cz/pomoc/kontakt?category=32a03c94-f823-4706-8e42-643a93c40a09&subjectId=8bb1e3d6-66ed-44ec-8c1f-e55ebeafee8e

5. Complaints regarding the manner of service provision by Carriers, including the manner of providing Additional Services, as referred to in sub-paragraph V.1.a and the fees charged by Carriers in connection with the provision of such services shall be considered by Carriers in accordance with the services Terms & Conditions of each Carrier.

VIII. End of service provision (Allegro.cz)

1. The Seller may opt out of the Allegro Smart! Service at any time, by sending a resignation to Company, provided that the recommended method of terminating the agreement is using the contact form available for Sellers with an Allegro Account at: https://na.allegro.pl/smart-formularz, and for Sellers with an Allegro.cz Account at: https://allegro.cz/pomoc/kontakt?category=32a03c94-f823-4706-8e42-643a93c40a09&subjectId=8bb1e3d6-66ed-44ec-8c1f-e55ebeafee8e

2. If these Terms & Conditions or the Allegro Terms & Conditions are violated, in particular, if the Seller:

a. takes any actions which adversely impact the security of Allegro operations or are detrimental to other Users or are intended to circumvent safeguards adopted by the Company or consist in the falsification of data as part of the Allegro Smart! Service,

b. fails to comply with provisions of the Terms & Conditions as referred to in Section III paragraphs 2 and 3 and in Section IV paragraph 6 and 7,

the Company may cease to provide the Service to the Seller and suspend the Seller's Account in the event of gross violations. Provisions of paragraph 8.4. of the Allegro Terms & Conditions shall apply accordingly.

IX. Final provisions (Allegro.cz)

1. The Company reserves the right to modify, from time to time, the principles laid down in these Terms & Conditions in the case of promotional campaigns organized by Allegro or its business partners. Terms and conditions of promotional campaigns shall be identified each time in specific terms and conditions of promotional campaigns.

2. Headings (titles of paragraphs) in these Terms & Conditions are used for convenience only and shall not affect the interpretation of these Terms & Conditions.

3. If any provision hereof is held invalid by a final and absolute judgment of the common court, the remaining ones shall stay in full force and effect, unless the laws provide for a different effect.

4. Relevant provisions of the Allegro Terms & Conditions shall apply to the matters not governed by these Terms & Conditions.

Allegro.sk

I. Definitions (Allegro.sk)

"Smart Payment on Delivery" — a paid delivery option, available as part of the Service, with an option to pay the Seller for the Goods by paying the Carrier directly. When opting for the Smart Payment on Delivery, the Buyer must pay the fee payable to the Seller for delivering the Goods, in the amount corresponding to Section II paragraph 4, in the part concerning Allegro.cz, directly to the Carrier.

"Carriers" — entities which provide services as part of options of delivery of Goods, as specified in Section II paragraph 2 of these Terms & Conditions, which are purchased by the Buyers.

"Allegro Smart! Terms & Conditions for the Buyers" — Service Terms & Conditions for the Buyers, available at https://allegro.sk/podmienky/podmienky-allegro-smart-E7LRnZLX4i4.

"Allegro Smart! Service" or "Service" — a service offered to the Users, which comprises the following:

a. with regard to the Buyers, a paid service allowing the Buyers to use options of delivery and returning the Goods purchased on Allegro, as specified in the Allegro Smart! Terms & Conditions for the Buyers, without paying the fee indicated by the Seller, except for the fees payable by Buyers in connection with opting for Smart Cash on Delivery.

b. with regard to the Sellers, a service which supports all of the following:

1. identifying the Sellers' Offers with a special Allegro Smart! icon that allows the Buyers to use specific options of delivery and returning the Goods purchased on Allegro, as specified in the Allegro Smart! Terms & Conditions for the Buyers, without paying the fee indicated by the Seller; and

2. shipping the Goods purchased by the Buyers on Allegro as part of the options of delivery of Goods on terms specified in and in accordance with these Terms & Conditions.

"Additional Services" — paid services strictly related to the delivery of Goods as part of the Service, provided to the Seller, and, depending on the type, paid for by the Seller directly to the Carriers or Company. The list of the services and the related fees and the method of fee settlement are described for Additional Services for which payment is made directly to Company, in Appendix No. 4 to the Allegro Terms & Conditions.

"Payment Service" — a service provided by payment service operators, as specified in Appendix No. 7A of the Allegro Terms & Conditions.

"Terms & Conditions" — these Terms & Conditions, constituting Appendix No. 12 of the Allegro Terms & Conditions.

Capitalized terms not defined in Section I shall have the meaning assigned to them in the Allegro Terms & Conditions.

II. General terms and conditions of Service provision (Allegro.sk)

1. The Company provides the Sellers with Allegro Smart! Service, which allows the Sellers to deliver the Goods purchased on Allegro as part of the fees paid by the Sellers in connection with the use of the Goods delivery options specified in the Allegro Terms & Conditions and with their use of the Additional Services.

2. Allegro Smart! Service is provided for the delivery options described for Sellers having an Account on Allegro at: https://allegro.pl/pomoc/dla-sprzedajacych/informacje-dla-sprzedajacych/allegro-smart-na-allegro-sk-informacje-dla-sprzedajacych-E7kBBZP6mhb, for Sellers having an Account on Allegro.cz at: https://allegro.cz/pomoc/pro-prodejce/allegro-smart-pro-prodejce/allegro-smart-na-allegro-sk-informace-pro-prodejce-jn8dAdzVDIO, and for Sellers having an Account on Allegro.sk at: https://help.allegro.com/sell/sk/go/2Y69vGXG8Uo, provided that the value of a Transaction or the sum of Transactions completed for the Seller's Offer is not lower than the value specified for Sellers having an Account on Allegro at: https://allegro.pl/pomoc/dla-sprzedajacych/informacje-dla-sprzedajacych/allegro-smart-na-allegro-sk-informacje-dla-sprzedajacych-E7kBBZP6mhb, the value

specified for Sellers having an Account on Allegro.cz at: https://allegro.cz/pomoc/pro-prodejce/allegro-smart-pro-prodejce/allegro-smart-na-allegro-sk-informace-pro-prodejce-jn8dAdzVDIO, the value specified for Sellers having an Account on Allegro.sk at: https://help.allegro.com/sell/sk/go/2Y69vGXG8Uo, and payment for the Transaction(s) is made via the Payment Service or as part of the delivery options with the payment on delivery option specified in the table available for Sellers having an Account on Allegro at: https://allegro.pl/pomoc/dla-sprzedajacych/informacje-dla-sprzedajacych/allegro-smart-na-allegro-sk-informacje-dla-sprzedajacych-E7kBBZP6mhb, for Sellers having an Account on Allegro.cz at: https://allegro.cz/pomoc/pro-prodejce/allegro-smart-pro-prodejce/allegro-smart-na-allegro-sk-informace-pro-prodejce-jn8dAdzVDIO, for Sellers having an Account on Allegro.sk at: https://help.allegro.com/sell/sk/go/2Y69vGXG8Uo.

3. The Company may extend the list of delivery options eligible for the Service, for a term of its choice.

4. Allegro Smart! Service offers the delivery options specified for Sellers having an Account on Allegro at: https://allegro.pl/pomoc/dla-sprzedajacych/informacje-dla-sprzedajacych/allegro-smart-na-allegro-sk-informacje-dla-sprzedajacych-E7kBBZP6mhb, for Sellers having an Account on Allegro.cz at: https://allegro.cz/pomoc/pro-prodejce/allegro-smart-pro-prodejce/allegro-smart-na-allegro-sk-informace-pro-prodejce-jn8dAdzVDIO, and for Sellers having an Account on Allegro.sk at: https://help.allegro.com/sell/sk/go/2Y69vGXG8Uo.

5. As part of the Allegro Smart! Service, Seller's Offers will be marked with a special icon assigned to the Service. This shall not apply to Offers available within the categories:

Electronics > Audio, Video and Household Appliances > Electronic Gadgets > Accessories for tobacco heaters

Health > Alternative Medicine > Vaporizers

Collections and Art > Collections > Tobacco Accessories

Collections and Art > Collections > Military > Weapons

Collections and Art > Collections > Military > Chivalry > Knights > Weapons

Collections and Art > Collections > Military > Literature > Books > Published after 1945 > Armored Weapons

Collections and Art > Collections > Model Building > Plans > Armored Weapons

Sports and Travel > Military > ASG

Sports and Travel > Military > Air Guns

Sports and Travel > Military > Self-defence > Kubotans

Sports and Travel > Military > Paintball

Sports and Travel > Military > Other

Home and Garden > Equipment > Holiday and Occasional Decorations > Fireworks

Kids > Feeding > Baby Foods > Baby Formulas > First milk

Supermarket > Pet Supplies > Non-prescription veterinary drugs

III. Terms & Conditions of the Service (Allegro.sk)

1. The Company shall automatically mark the Offers of Sellers available for Business Accounts with a special Allegro Smart! Service icon and shall enable the delivery of the Goods purchased on such Offers, provided that all of the conditions of the Seller's eligibility to use the Service are met:

a. general conditions referred to in paragraph 2 below, referring to a professional attitude of a Seller on Allegro, and;

b. detailed conditions referred to in paragraph 3 below, referring directly to the contents of an Offer.

2. General terms and conditions for the Seller's eligibility to use the Service:

a. the level of sales quality in all Linked Accounts of the Seller is not lower than "neutral" as per the sales quality scale adopted by the Organizer for Sellers with an Allegro Account available at: https://allegro.pl/pomoc/dla-sprzedajacych/jakosc-mojej-sprzedazy/czym-jest-i-w-czym-pomoze-mi-panel-jakosc-mojej-sprzedazy-AVP4PwzBoCL#progi-punktowe-dla-ogolnego-wyniku, for Sellers with an Allegro.cz Account available at: https://allegro.cz/pomoc/pro-prodejce/kvalita-prodeje/co-je-panel-kvalita-meho-prodeje-a-jak-vam-muze-pomoci-aMVx1zGm7C1, and for Sellers with an Allegro.sk Account available at: https://help.allegro.com/sell/sk/go/oA8ZVkRd1IW, unless the Seller's Account to be included in Allegro Smart! for Sellers has at least "good" level of sales quality (in this case, the status requirement for the Linked Accounts does not apply),

b. the Seller must provide impeccable Buyer service consisting mainly in the timely shipping and delivery of parcels and providing the Buyers with necessary assistance and support after Goods are purchased (e.g. during contact with the Buyer as part of the Discussion);

c. the Seller must make timely payments for the services provided by the Company on Allegro,

d. the Seller must list Offers in accordance with the terms and conditions of the Allegro Terms & Conditions,

e. the Seller must not be subject to sanctions imposed by the Company under paragraph 8.4 of the Allegro Terms & Conditions, in particular, sanctions related to offers made by the Seller to finalize the purchase outside Allegro or related to advertising of products and services which are not offered on Allegro.

3. Detailed terms and conditions which qualify the Seller to use the Services:

a. for the Offer covered by the Service, throughout the Offer's duration, the Seller must provide:

- at least one delivery option from the Goods delivery group: courier delivery, and
- at least one delivery option from the delivery groups: pick-up point or parcel locker.

The list of delivery options qualifying the Seller for the Service is available for Sellers having an Account on Allegro at: https://allegro.pl/pomoc/dla-sprzedajacych/informacje-dla-sprzedajacych/allegro-smart-na-allegro-sk-informacje-dla-sprzedajacych-E7kBBZP6mhb, for Sellers having an Account on Allegro.cz at: https://allegro.cz/pomoc/pro-prodejce/allegro-smart-pro-prodejce/allegro-smart-na-allegro-sk-informace-pro-prodejce-jn8dAdzVDIO, and for Sellers with an Allegro.sk Account available at: https://help.allegro.com/sell/sk/go/2Y69vGXG8Uo.

If in a given direction Allegro does not provide a delivery option from the Goods delivery group: courier deliveries, the Offer can include only the delivery options from the delivery group: parcel locker and pick-up point, the list of which can be found: for Sellers having an Account on Allegro.pl at: https://allegro.pl/pomoc/dla-sprzedajacych/informacje-dla-sprzedajacych/allegro-smart-na-allegro-sk-informacje-dla-sprzedajacych-E7kBBZP6mhb, and for Sellers having an Account on Allegro.cz at: https://allegro.cz/pomoc/pro-prodejce/allegro-smart-pro-prodejce/allegro-smart-na-allegro-sk-informace-pro-prodejce-jn8dAdzVDIO, and for Sellers having an Account on Allegro.sk at: https://help.allegro.com/sell/sk/go/2Y69vGXG8Uo.

If the type of the Goods prevents their shipping via the delivery options from the delivery groups: parcel locker and pick-up point, the Offer can contain only the delivery options from the Goods delivery group: courier deliveries, the list of which is available for Sellers having an Account on Allegro at: https://allegro.pl/pomoc/dla-sprzedajacych/informacje-dla-sprzedajacych/allegro-smart-na-allegro-sk-informacje-dla-sprzedajacych-E7kBBZP6mhb, for Sellers having an Account on Allegro.cz at: https://allegro.cz/pomoc/pro-prodejce/allegro-smart-pro-prodejce/allegro-smart-na-allegro-sk-informace-pro-prodejce-jn8dAdzVDIO, and for Sellers with an Allegro.sk Account available at: https://help.allegro.com/sell/sk/go/2Y69vGXG8Uo.

b. the Transaction must be completed in the manner specified in the Offer, in particular, by delivering the Goods in the number of parcels declared in the Offer, in accordance with the delivery option declared by the Seller;

c. for multi-item Offers, the Seller must offer to place as many Goods in a single parcel as possible and ship Goods sold in the Offers in the manner described above, unless, given the nature of the Goods or the type of agreement made with the Buyer, or in accordance with the Terms & Conditions of the Carrier, it is not possible or is excessively burdensome;

d. within the Offer the Seller must provide a delivery option for the Goods that corresponds to the type and properties of the Goods being sold;

e. the Seller must guarantee the appropriate quality of parcel packaging that is suitable for the contents of the parcel, in accordance with requirements of Terms & Conditions of the Carriers and in accordance with Section IV subparagraph 6.b of these Terms & Conditions;

f. the Seller must specify the Goods price for the Offer marked with the Allegro Smart! service icon so that it is not higher than the price of the same Goods offered by the same Seller on the Offer without the Allegro Smart! service icon;

g. the Seller must define and implement the returns policy for Goods by filling out the form for Sellers with an Allegro Account available on Allegro at: https://na.allegro.pl/warunki-zwrotow, for Sellers with an Allegro.cz Account available at: https://allegro.cz/moje-allegro/prodej/podminky-vraceni-zbozi/pridat, and for Sellers with an Allegro.sk Account available at: https://salescenter.allegro.com/returns-terms/add and assign it to the Seller's Offers; in such a case, the Company will provide the Buyer with the Goods return form as part of Allegro Smart! service. The Goods returns policy mentioned above should comply with the governing provisions of the law. The Buyer should be refunded through the Payment Operator.

h. the Seller must state the value of an available one-off delivery, whose value must not exceed those set out for Sellers having an Account on Allegro at: https://allegro.pl/pomoc/dla-sprzedajacych/informacje-dla-sprzedajacych/allegro-smart-na-allegro-sk-informacje-dla-sprzedajacych-E7kBBZP6mhb, for Sellers having an Account on Allegro.cz at: https://allegro.cz/pomoc/pro-prodejce/allegro-smart-pro-prodejce/allegro-smart-na-allegro-sk-informace-pro-prodejce-jn8dAdzVDIO, and for Sellers with an Allegro.sk Account available at: https://help.allegro.com/sell/sk/go/v8abBxDg5Cz assuming that if the Buyer buys multiple Goods as part of the same or several Transactions with the same Seller, the delivery value, regardless of the delivery option, will not exceed EUR 50.

i. when ordering Goods shipments, the Seller must provide Carriers (automatically or manually) with an email address in the allegromail.pl domain assigned to the Transaction, in the unchanged two-part form (e.g. xxx+yyy@allegromail.pl) for all Transactions concluded by the Seller as part of Allegro Smart!.

4. In particularly justified situations, the Company reserves the option to qualify the Seller for the Service conditionally, despite the Seller not meeting the conditions referred to in subsection 2 above, where the Seller uses an Account with a Business status, participates in the Brands Zone, Welcome Program, Commercial Partner or any other similar program under separate agreements, or offers Goods of recognized brands on Allegro which have been unavailable or difficult to obtain on Allegro before.

IV. Rights and obligations of Seller using the Service (Allegro.sk)

1. Delivery options available for Goods under the Service are offered according to the conditions specified in Appendix 16 to the Allegro Terms & Conditions. The rights and obligations of Users under the delivery services provided by the Company and the Carriers are governed by these Terms & Conditions and the General Terms & Conditions of the Delivery Service, set out in Appendix 16 to the Allegro Terms & Conditions, whereas in case of any discrepancies, these Terms & Conditions shall prevail over the General Terms & Conditions of the Delivery Service, as set out in Appendix 16.

2. In order to properly use the Service, the Seller shall, after completing a Transaction:

a. immediately print the shipping label in the parcel shipping tool and affix the label to the parcel with the Goods to be delivered,

b. meet the Goods shipment dates specified by the Seller in the Offers eligible for the Service.

V. Payments and settlements (Allegro.sk)

1. The Seller shall make the following settlements in connection with the use of the delivery options provided by the Carriers and with the provision of the Additional Services:

a. with the Company, when using the delivery services provided by the Suppliers listed for Sellers having an Account on Allegro at: https://allegro.pl/pomoc/dla-sprzedajacych/informacje-dla-sprzedajacych/allegro-smart-na-allegro-sk-informacje-dla-sprzedajacych-E7kBBZP6mhb, for Sellers having an Account on Allegro.cz at: https://allegro.cz/pomoc/pro-prodejce/allegro-smart-pro-prodejce/allegro-smart-na-allegro-sk-informace-pro-prodejce-jn8dAdzVDIO, and for Sellers having an Account on Allegro.sk at: https://help.allegro.com/sell/sk/go/v8abBxDg5Cz accordance with the price list specified by the Company for such delivery options, as described in Appendix No. 4 to the Allegro Terms & Conditions.

b. with Company, when using Additional Services listed in Appendix No. 4 to the Allegro Terms & Conditions, in accordance with Company's price list for such services, as specified in Appendix No. 4 to the Allegro Terms & Conditions.

2. The fees referred to in sub-paragraph 1.b above shall be settled in the manner specified in separate agreements between the Seller and the Carriers, and, in the case referred to in sub-paragraphs 1.a, in the manner specified in Appendix No. 4 to the Allegro Terms & Conditions.

3. If any additional costs are incurred in connection with the provision of services not described in these Terms & Conditions, the Seller shall pay for such costs to the Carrier, in accordance with the actual price list of the Carrier.

4. The Company is obliged to make settlements with Sellers for using the delivery services provided by Carriers as set out in Appendix No. 4 to the Allegro Terms & Conditions, in accordance with the terms of settlements contained on the web page in question assigned to those delivery options. The rules are discussed for Sellers having an Account on Allegro at: https://allegro.pl/pomoc/dla-sprzedajacych/informacje-dla-sprzedajacych/allegro-smart-na-allegro-sk-informacje-dla-sprzedajacych-E7kBBZP6mhb, for Sellers having an Account on Allegro.cz at: https://allegro.cz/pomoc/pro-prodejce/allegro-smart-pro-prodejce/allegro-smart-na-allegro-sk-informace-pro-prodejce-jn8dAdzVDIO, and for Sellers having an Account on Allegro.sk at: https://help.allegro.com/sell/sk/go/v8abBxDg5Cz.

VI. Personal data (Allegro.sk)

1. The Company is the personal data controller for Users and the Sellers with regard to offering the Allegro Smart! Service on the Website within the meaning of Article 4(7) of Regulation (EU) 2016/679 of

the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data, the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) ("GDPR").

2. In the scope related to the provision of the Service of delivering the Goods provided by the Carriers, the Carriers also are the controllers of the Sellers' personal data. The detailed principles pertaining to the processing of the Sellers' personal data by the Carriers in connection with the Service are described in the service Terms & Conditions of each Carrier.

3. The personal data processed by the Company include data relevant for the given type of the Account on the Website which include Allegro login, forenames and last names, address of residence or stay, Tax Identification Number, contact number, email address, tracking number, delivery address and return of Goods.

4. Personal data of the Sellers may be transferred to:

a. Carriers in order to ensure Company's accountability of fulfillment of obligations arising from contracts made with such Carriers;

b. Carriers — at the Seller's request — to refer questions or complaints regarding the services provided by the Carriers;

c. entities authorized to receive such data under applicable provisions of law, including competent law enforcement agencies.

5. Relevant provisions of Appendix No. 5 of the Allegro Terms & Conditions (Privacy Policy) shall apply to the matters not governed by this article.

VII. Complaints (Allegro.sk)

1. A User may lodge a complaint if the Service provided for by these Terms & Conditions is not provided by the Company or is provided improperly, in violation of these Terms & Conditions. The User may also lodge a complaint if the fees for Additional Services paid by the Seller directly to the Company are incorrectly charged.

2. Any complaints relating to the use of the Service or any Additional Services referred to in paragraph V.1.b. shall be dealt with by the Company within 14 (fourteen) days of a written complaint lodged by a User.

3. Complaints regarding Services or Additional Services referred to in paragraph V.1.b, may be lodged by post to Company's address or in the electronic form via a contact form available for Sellers with an Allegro Account at: https://na.allegro.pl/smart-formularz, for Sellers with an Allegro.cz Account at: https://allegro.cz/pomoc/kontakt?category=32a03c94-f823-4706-8e42-643a93c40a09&subjectId=8bb1e3d6-66ed-44ec-8c1f-e55ebeafee8e, and for Sellers with an Allegro.sk Account at: https://allegro.sk/pomoc/kontakt?category=13a22c9e-d291-4e5c-9193-20ab2c14f6b2&subjectId=0d4bd5b0-884e-4bc5-bd36-b6c863701a24.

4. A User may contact Allegro with regard to the services provided under these Terms & Conditions:

a. in writing to 61-569 Poznań, ul. Wierzbięcice 1B;

b. via a contact form available for Sellers with an Allegro Account at: https://na.allegro.pl/smart-formularz, and for Sellers with an Allegro.cz Account at: https://allegro.cz/pomoc/kontakt?category=32a03c94-f823-4706-8e42-643a93c40a09&subjectId=8bb1e3d6-66ed-44ec-8c1f-e55ebeafee8e, and for Sellers with an Allegro.sk Account at: https://allegro.sk/pomoc/kontakt?category=13a22c9e-d291-4e5c-9193-20ab2c14f6b2&subjectId=0d4bd5b0-884e-4bc5-bd36-b6c863701a24.

5. Complaints regarding the manner of service provision by Carriers, including the manner of providing Additional Services, as referred to in sub-paragraph V.1.a and the fees charged by Carriers in connection with the provision of such services shall be considered by Carriers in accordance with the services Terms & Conditions of each Carrier.

VIII. End of service provision (Allegro.sk)

1. The Seller may opt out of the Allegro Smart! Service at any time, by sending a resignation to Company, provided that the recommended method of terminating the agreement is using the contact form available for Sellers with an Allegro Account at: https://na.allegro.pl/smart-formularz, for Sellers with an Allegro.cz Account at: https://allegro.cz/pomoc/kontakt?category=32a03c94-f823-4706-8e42-643a93c40a09&subjectId=8bb1e3d6-66ed-44ec-8c1f-e55ebeafee8e, and for Sellers with an Allegro.sk Account at: https://allegro.sk/pomoc/kontakt?category=13a22c9e-d291-4e5c-9193-20ab2c14f6b2&subjectId=0d4bd5b0-884e-4bc5-bd36-b6c863701a24.

2. If these Terms & Conditions or the Allegro Terms & Conditions are violated, in particular, if the Seller:

a. takes any actions which adversely impact the security of Allegro operations or are detrimental to other Users or are intended to circumvent safeguards adopted by the Company or consist in the falsification of data as part of the Allegro Smart! Service,

b. fails to comply with provisions of the Terms & Conditions as referred to in Section III paragraphs 2 and 3 and in Section IV paragraph 6 and 7,

the Company may cease to provide the Service to the Seller and suspend the Seller's Account in the event of gross violations. Provisions of paragraph 8.4. of the Allegro Terms & Conditions shall apply accordingly.

IX. Final provisions (Allegro.sk)

1. The Company reserves the right to temporarily modify the principles laid down in these Terms & Conditions in the case of promotional campaigns organized by Allegro or its business partners. Terms and conditions of promotional campaigns shall be identified each time in specific terms and conditions of promotional campaigns.

2. Headings (titles of paragraphs) in these Terms & Conditions are used for convenience only and shall not affect the interpretation of these Terms & Conditions.

3. If any provision hereof is held invalid by a final and absolute judgment of the common court, the remaining ones shall stay in full force and effect, unless the laws provide for a different effect.

4. Relevant provisions of the Allegro Terms & Conditions shall apply to the matters not governed by these Terms & Conditions.

Appendix No. 13

Appendix No. 13. Allegro Lokalnie

This appendix sets out the rules for using Allegro Lokalnie. Any matters not regulated by this appendix shall be governed by the Terms & Conditions.

Section 1. Definitions

Allegro Lokalnie — a separate section of Allegro available in the domain: allegrolokalnie.pl and accessible from the Allegro home page, dedicated to the conduct of sales by Users of Regular Accounts and Business Accounts, including the associated functionalities, in particular: posting of Classifieds and entering into Transactions as part of Classifieds, which also enables Users to view Classifieds.

Classified Ad — a simplified form of an Offer, created and functioning on Allegro Lokalnie as per Section 3 of this Appendix.

Classifieds with the "Buy now" option — a Classified Ad with an option to make a Transaction on Allegro Lokalnie or Allegro, created and functioning as per Section 4 of this Appendix.

Classifieds with Auction — a Classified Ad with an option to enter into a Transaction on Allegro Lokalnie or Allegro through the bidding procedure, created and functioning as per Section 4 of this Appendix.

Feature — an additional paid option distinguishing a Classified Ad visually, where a Classified is listed on the list of promoted Classifieds or Offers on Allegro, i.e. in a clearly separated section of the list of Classifieds or Offers including only promoted Classifieds or Offers, and the list of promoted Classifieds is displayed over the list of other Classifieds.

If terms defined in the Terms & Conditions, such as the Seller, the Buyer, or the Transaction, are used in this Appendix, they should be understood in the manner specific to Allegro Lokalnie, i.e. taking into account the separateness of Allegro Lokalnie and the rules applicable to it.

Section 2. Using Allegro Lokalnie

2.1. The functionalities of Allegro Lokalnie related to sales, including the Classified Ad creation functionality, shall be available to Users who have completed Full Registration (i.e. Users who use a Regular Account) and who are owners of a Business Account only if the Seller’s registered office as set in the Account Settings and the delivery of Goods are carried out within the territory of the European Union., including the Classified Ad creation functionality, shall be available to Users who have completed Full Registration (i.e. Users who use a Regular Account) and who are owners of a Business Account only if the Seller’s registered office as set in the Account Settings is located in the European Union.

2.2. The Users of Allegro Lokalnie may use the Delivery Service on the terms provided for in Appendix No. 16a to the Allegro Terms & Conditions.

2.3. The Recommendation System on Allegro Lokalnie takes into account the following factors:

a) data about Allegro Lokalnie classifieds: Classified Ad type, Classified Ad category, Classified Ad price, time since listing of the Classified Ad, availability of Smart! delivery, price range of similar products, Classified Ad parameters (producer, brand, etc.), active promotion in the Classified Ad, distance of the Seller from the product searcher (default sorting of listings by distance),

b) the history of the User's viewings of Classifieds (if the User has consented to personalization and marketing activities),

2.4. On the Allegro Lokalnie Home Page and Allegro Lokalnie Classified Ad Page, the Recommendation System also includes:

a) information on whether the respective Classified Ad is from the same Seller as the Classifieds from the Classifieds page (in location: "Other Seller's Classifieds") - also occurs when starting a purchase and when the Seller currently has a minimum of 2 Classifieds listed,

b) information on whether the respective Offer is Sponsored (in locations: "Sponsored Offers").

Section 3. Classifieds

3.1. Both at Allegro and Allegro Lokalnie, Users of Regular Accounts or Business Accounts can create Offers in the form of Classifieds.

3.2. The Seller prepares the Classified Ad and submits it to the Company for publication through the functionalities available on Allegro Lokalnie by selecting the appropriate option and filling out the appropriate form. The Seller submits a Classified Ad for posting by approving the Classified.

3.3. Posted Classifieds can be edited.

3.4. Posted Classifieds shall be visible on Allegro Lokalnie and Allegro.

3.5. Classifieds are classified ads (they have an informative nature), similarly to Offers available at Allegro, as referred to in paragraph 3.3. of the Terms & Conditions. In order to conclude a contract regarding the Goods from the Classified, Users make the necessary arrangements using the Allegro Lokalnie functionalities or based on their own arrangements.

3.6. The User may have simultaneously up to 1,000 Classifieds in one category on Allegro Lokalnie, except for the “Automotive” category, where, as part of one Regular or Business Account, it is possible to create and publish a maximum of 10 Classifieds and the "Real Estate" category, where listing of Classifieds has no quantity limits.

3.7. Classifieds cannot be created and listed by using APIs (neither REST APIs nor WebAPIs).

3.8. The User who has created a Classified can terminate (delete) it at any time.

3.9. Allegro Lokalnie cannot be used to create and list Classifieds related to the following categories: “Services,” “Investment Products,” “Collectible Gold Coins” and under the subcategories “House Plans,” “Prefabricated Homes,” “Vacations,” “Foreign for Sale,” “Foreign for Rent,” under the “Real Estate” category – Users can publish Offers on Allegro in these categories on the terms set out in the Terms & Conditions. In the case of the “Tickets” and “Live Animals” categories, Classifieds listed on Allegro through Business Accounts shall be listed on the terms specified for Allegro, while those listed on Allegro Lokalnie through Regular Accounts on those specified for Allegro Lokalnie. The creation of Classifieds is also excluded for the Goods the sales of which require the creation of a Business Account pursuant to Appendix 1 to the Terms & Conditions, also via a Business Account.

3.10. Classifieds shall not feature the ‘warranty’, ‘returns’, ‘about seller’, and ‘complaint’ tabs. The Seller may include this information in the Classified Ad description. In Classifieds:

a) Goods do not have to be presented against a white, uniform background;

b) the Seller’s contact details may be displayed;

c) the Classifieds shall not be governed by the provisions of the Terms & Conditions on multi-variant Offers;

d) captions may be added to photos displayed in the Offer with the exception of promotional and classified ad content regarding activities conducted outside Allegro Lokalnie and taking into account the provisions of the Terms & Conditions concerning the content that violates the law, third-party rights and generally accepted ethical and moral standards.

3.11. Matters related to Classifieds not regulated by this Appendix shall be governed by the provisions on Offers of the Terms & Conditions.

3.12. Classifieds can only be used to sell Goods. Classifieds that offer the exchange or donation of Goods or the conclusion of other types of contracts are excluded.

3.13. For creating and listing Classifieds in the subcategories: “Cars,” “Motorcycles and Quads,” “Machinery,” “Trailers, Semitrailers” and “Other Vehicles and Boats” in the “Automotive” category on Allegro Lokalnie, there shall be a fee charged according to Appendix 4 to the Terms & Conditions. In the case of Classifieds in these subcategories, the Classified Ad auto-renewal option shall be enabled by default for the period of 90 days from the date of listing the Classified. Classifieds in the subcategories: “Cars,” “Motorcycles and Quads,” “Machinery,” “Trailers, Semitrailers” and “Other Vehicles and Boats” in the “Automotive” category may be created in the following options with the following duration:

a) “Lite” — the duration is 10 days from the listing time;

b) “Turbo” — the duration is 30 days from the listing date;

c) “Nitro” — the duration is 30 days from the listing date.

3.14. Subject to paragraph 3.9 above, the creation of Classifieds under the “Real Estate” category on Allegro Lokalnie shall be chargeable as per the rules set out in Appendix No. 4 to the Terms & Conditions.

In the case of Classifieds in this category, the “auto-renewal of classified” option shall be enabled by default for a period of 90 days from the date when the Classified ad is listed.

3.15. The User can create a Classified Ad within the “Real Estate” category under the following options:

a) “Basic” – displayed on Allegro Lokalnie for 30 days from the listing;

b) “Optimum” – displayed on Allegro Lokalnie and Allegro for 30 days from the listing;

c) "Premium" - displayed on Allegro Lokalnie, Allegro and websites cooperating with the Company under separate agreements (Morizon-Gratka Group), for 30 days from the listing.

3.16. Classifieds listed on Allegro Lokalnie shall be sorted by default by the listing date with the most recent ones at the top of the list. Classifieds displayed at Allegro shall be sorted by default randomly.

Section 4. Classifieds with the „Buy now” option and Classifieds with Auction

4.1. The User may create Classifieds with the "Buy now" option, or Classifieds with Auction

4.2. A Classified with the "Buy now" option and a Classified Ad with Auction as a Classified, except as provided in this Section 4. The provisions on Classifieds shall apply accordingly.

4.3. The following rules shall apply to Classifieds with Auction:

a) the price set in the Classified Ad with Auction is the starting price and is disclosed to all Users from the start;

b) the starting price may not be lower than PLN 1; the minimum increment amount shall be PLN 1; the first bid placed under a Classified Ad with Auction must be higher than the starting price by at least PLN 1;

c) bidding shall take place in real time, which means that a bid placed by the User in a given Auction becomes immediately visible to all Users and outbids them (their increment amounts) if it is the highest;

d) when a bidder joins the Auction during the last 60 seconds, the bidding is extended by 5 minutes;

e) the Seller may end the bidding before the Auction end time, in which case the transaction — conditional, on condition of making the payment to the Seller in accordance with this Appendix — within the Classified with Auction is made between the Seller and the User who placed the highest bid at the time when the Auction was closed;

f) announcements with Auction remain listed for 7 days, subject to (d) above.

4.4. The transaction — conditional, on condition of making the payment to the Seller in accordance with this Appendix — under a Classified Ad with Auction is concluded upon the lapse of the bidding time,

subject to the possibility of it being extended as per this Section 4, with the User who has placed the highest bid during the Auction.

4.5. Classifieds with Auction can only be used to list one unit of the Goods or one set of Goods.

4.6. "Buy now" and Auction cannot be combined under a single Classified Ad, or transformed into a Classified Ad without these options.

4.7. Classifieds with the „Buy now" option and Classifieds with Auction shall be counted against the Classified Ad limit referred to in paragraph 3.6 above.

4.8. Subject to paragraph 3.9 above, only Classified Ad can be published in the "Tickets," "Real Estate" category and in the subcategories: "Cars," "Motorcycles and quads," "Machines," "Trailers, semitrailers" and "Other vehicles and boats" in the "Automotive" on Allegro Lokalnie - Classified Ad with the „Buy now" option and Classified Ad with Auction may not be published in this category on Allegro Lokalnie.

Section 5. Transactions made as part of Classifieds

5.1. Transactions concluded by the parties by them contacting each other in connection with a Classified are executed at the full discretion of the parties to the Transaction. For the avoidance of doubt, the parties may agree on the terms of the Transaction in any manner they choose, subject to applicable laws. The Seller should provide the delivery period if it is longer than 7 days from the Transaction conclusion date, and the delivery time may not be longer than 10 calendar days.

5.2. Transactions under Classifieds with the „Buy now" option shall be concluded at the following times:

a) when the price is paid using the payment methods specified in the second sentence of paragraph 5.7 of the Terms & Conditions: upon the payment of the purchase price by the Buyer; if the price is not paid for 5 days of the transaction date (where the time limit is calculated on an hourly basis, i.e., it expires 120 hours after clicking on the "Go to payment" button) — irrespective of the reason — no Transaction is concluded;

b) when the price is paid on the "payment on delivery" basis or upon delivery, at the time when the delivery form is completed and approved.

5.3. Transactions under Classifieds with Auction shall be concluded at the following times:

a) when the price is paid using the methods specified in the second sentence of paragraph 5.7 of the Terms & Conditions: upon the payment of the purchase price by the Buyer; if the price is not paid for 5 days of the transaction date (where the time limit is calculated on an hourly basis, i.e., it expires 120 hours after the Classified Ad with Auction ends — irrespective of the reason — no Transaction is concluded;

b) when the price is paid on the "payment on delivery" basis or upon delivery, at the time when the delivery form is completed and approved.

5.4. Failure by the Buyer to make the payment within the timeframes specified above results in the termination of the sales agreement, which until the deadlines indicated in paragraphs 5.2. and 5.3. above is concluded on a conditional basis. In the case referred to in the preceding sentence, a given Announcement will be automatically visible again on Allegro Lokalnie, unless the Seller resigns from such automatic relisting within 24 hours from the termination of the sales agreement by selecting the appropriate option in their Account.

Section 6. Communication between Users on Allegro Lokalnie

6.1. The communication cannot be aimed at concluding the transaction regarding a Classified Ad with the „Buy now" option or a Classified Ad with Auction outside of Allegro Lokalnie; in such a case, Users should use other forms of Classifieds.

Section 7. Allegro Lokalnie fees

The fees for the services provided on Allegro Lokalnie shall be calculated according to the rates and on terms and conditions set out in Appendix No. 4 "Fees and sales commissions" to the Terms & Conditions.

Section 8. Non-availability of certain services and functionalities within Allegro Lokalnie

8.1. The Allegro Smart! Service on Allegro Lokalnie can be used only in accordance with the rules specified in separate Terms & Conditions for promotional campaigns.

8.2. The Allegro Protect only covers Classifieds with the „Buy now" option and Classifieds with Auction — in both cases except for Transactions where payment is made on personal pick-up.

8.3. Allegro Lokalnie offers functionalities that allow tracking of parcels for selected delivery options.

8.4. As regards the promotion of Classifieds, use can only be made of the Feature, whereby the said Feature, depending on the Seller's choice, shall be effective for 10 or 30 days for Classifieds with the „Buy now" option and for 7 days for Classifieds with Auction (feature available until the first bid is submitted in an Auction), except for the:

a) subcategories: "Cars," "Motorcycles and Quads," "Machinery," "Trailers, Semi-trailers" and "Other Vehicles and Boats" in the "Automotive" category, for which the listing Feature shall be available in the following options: "Lite" — 10 days; "Turbo" — 30 days; "Nitro" — 30 days;

b) the "Real Estate" category, where Feature is available under the following options: "Basic" – for 30 days on Allegro Lokalnie, "Optimum" – for 30 days on Allegro and Allegro Lokalnie, „Premium" - for a period of 30 days on Allegro and Allegro Lokalnie,

However, in the case of using the Feature option already during the Classified Ad's duration the Feature expires at the time (hour/minute) corresponding to the time of relisting or ending of the Classified Ad. A Feature purchased for a Classified Ad that has ended ahead of time shall not pass on to a newly issued

Classified Ad. Except for the “Automotive” and “Real Estate” categories Features will not be renewed automatically but can be renewed by the User who has created the respective Classified Ad.

8.5. The Rating system shall be excluded from Allegro Lokalnie. The provisions of Section 11 of the Terms & Conditions do not apply to Allegro Lokalnie.

Appendix No. 14

Appendix No. 14. General Terms & Conditions of the Cooperation Related to the Mail Order Sales of Medicinal Products

I. GENERAL PROVISIONS

Section 1. Definitions

Terms used in this document shall be construed to mean as follows:

Pharmaceutical Law Act — the Polish Act of 6 September 2001 — Pharmaceutical Law, in its present wording.

Minister of Health's Regulation — the Regulation of the Polish Minister of Health of 26 March 2015 on the mail order sales of medicinal products.

Agreement — an agreement providing for the principles of making Mail Order Sales by the Seller using the Individual Website, entered into by the Seller and Company.

General Terms & Conditions — these General Terms & Conditions of the Cooperation Related to the Mail Order Sales of Medicinal Products.

Sales Establishment — a public pharmacy or a limited service pharmacy within the meaning of the Pharmaceutical Law Act operated by the Seller pursuant to a competent authority's authorization, from which the Seller intends to make Mail Order Sales in their Account.

Authorization — an authorization to operate the Sales Establishment issued by a competent authority.

National Register — the National Register of Authorizations to Operate Public Pharmacies, Dispensaries and the Register of Authorizations Issued to Operate Hospital Pharmacies and Company Pharmacies, available at https://rejestrymedyczne.ezdrowie.gov.pl/ra/search/public

Product — a medicinal product, a medical device, or other product authorized for sale in public pharmacies or in limited service pharmacies in accordance with Article 86.8 in connection with Article 72.5 of the Pharmaceutical Law Act, offered in the Sales Establishment's Offer.

Sales Establishment's Offer — a proposal to conclude a contract of sales for a Product under the terms provided for by the Seller, including, in particular, the price and a description of the Product offered, using and via the Individual Website.

Order Form — an electronic form available to the User on their Individual Website displayed to the Buyer upon selecting the Sales Establishment's Offer, containing data specified by law, in particular, § 2.2 of the Minister of Health's Regulation.

Individual Website — a website for the Sales Establishment in the allegro.pl domain with a unique address assigned to the Account, on which the Sales Establishment's Offers will be posted.

Mail Order Sales — mail order sales of medicinal products within the meaning of Article 2.37aa of the Pharmaceutical Law Act and of other Products made by the Sales Establishment on the Individual Website.

Section 2. The subject of the cooperation

2.1.

Company shall provide the Seller with IT tools to make Mail Order Sales, including the Individual Website on which Offers will be posted, on the terms provided for in these General Terms & Conditions and, within the scope referred to in paragraph 2.2 below, also in the Terms & Conditions.

2.2.

The Agreement and the General Terms & Conditions shall be the basic source of the mutual rights and obligations of Company and the Seller. The Terms & Conditions shall apply to the mutual rights and obligations of Company and the Seller only to the matters not governed by the Agreement and the General Terms & Conditions. In the event of a conflict between the General Terms & Conditions and the Terms & Conditions, the General Terms & Conditions shall prevail in the relations between Company and the Seller. With respect to the relation between Company and the Seller, the Parties shall completely exclude the application of the following clauses of and appendices to the Terms & Conditions:

- Appendix No. 6
- Appendix No. 12

2.3.

The Seller shall make Mail Order Sales in the Sales Establishment's Account on the Individual Website according to the principles stipulated in the General Terms & Conditions and in the Agreement.

2.4.

The Seller acknowledges that the functionality of the Sales Establishment's Account shall be limited to order placing, order processing, and payment processing features. For the Accounts referred to in the preceding sentence, the following functionalities and services shall be disabled:

a. promoting and advertising the Sales Establishment or the Sales Establishment's Offers;

b. Allegro Smart!

c. the possibility of posting the Sales Establishment's Offers for bidding;

d. the possibility of posting Charity Offers.

2.5.

Company shall prevent Transactions as part of the Sales Establishment's Offers concerning medicinal products (OTC medicines) with Users of Junior Accounts.

2.6.

In the Sales Establishment's Account, Company shall not provide to the Seller any services other than the services expressly listed in the General Terms & Conditions, the Agreement, and the Terms & Conditions, in particular, it shall not provide financing, security, or advertising services to the Sales Establishment, or any intermediation services related to the execution of third-party service agreements.

Section 3. Registering a pharmacy's Account

3.1.

The Seller shall Register an Account for the Sales Establishment using the respective registration form filled in by the Seller in accordance with facts and the legal status and on the basis of copies of documents submitted by them and confirming their business data.

The registration form must include at least the following data:

a. the Seller's business name, address, and registered office, and if the Seller is a natural person conducting a business activity, the address of their place of business;

b. the Sales Establishment's address;

c. the Sales Establishment's name, if any;

d. contact number, fax number, and email address.

3.2.

Upon the verification of the completed registration form by Company, a message shall be sent to the email address provided in it, which, in the case of the positive outcome of the verification, shall contain the Agreement. Upon the Seller's approval of the content of the Agreement by responding to the message referred to in the preceding sentence, the Seller shall be sent to their email address the information on the execution of the Agreement with the address of the Individual Website and other information required by law.

3.3.

The Sales Establishment shall declare its intention to make Mail Order Sales according to the procedure referred to in Article 68.3c of the Pharmaceutical Law Act indicating the address of the Individual Website as the address of the website on which the Sales Establishment will make the Mail Order Sales of medicinal products. If prior to the establishment of the cooperation with Company, the Seller declared

Allegro sp. z o.o. z siedzibą w Poznaniu, przy ul. Wierzbięcice 1B, 61-569 Poznań, wpisana do rejestru przedsiębiorców prowadzonego przez Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, VIII Wydział Gospodarczy Krajowego Rejestru Sądowego pod numerem KRS: 0000635012, kapitał zakładowy: 40 000 000 złotych, posiadająca numer identyfikacji podatkowej NIP 525-26-74-798, REGON 365331553

their intention to make mail order sales of medicinal products indicating the address of a different website, the Seller shall update their declaration indicating the address of the Individual Website as the address of the website on which the Sales Establishment makes the Mail Order Sales.

3.4.

Upon the execution of the Agreement: a. the Seller shall be able to make the Mail Order Sales at Allegro on the principles stipulated in the General Terms & Conditions and the Agreement; b. the Sales Establishment's Offers shall be marked for all visitors at Allegro as "from a Pharmacy" offer.

3.5.

During the Registration of the Sales Establishment's Account and later use of Allegro, the Seller shall provide the required and true data and information and also make true statements. The Seller should update on an ongoing basis the data in the settings after logging in to the Sales Establishment's Account. The Seller may not delete the data provided in the settings of the Sales Establishment's Account after its Registration.

3.6.

In the case of the Registration of more than one Account by the same Seller to make Mail Order Sales by each subsequent Sales Establishment, a separate Agreement must be concluded.

3.7.

The Registration by the same Seller of an Account other than the Sales Establishment's Account shall be possible on general principles provided for in the Terms & Conditions. In this case, however, the sales of Products shall be permitted only in the Sales Establishment's Account and the Seller must ensure that Users are not redirected from Offers in the other Account to the Sales Establishment's Account and the content of such Offers may not otherwise refer to business activities carried out in this Account.

3.8.

The Seller may not use the Sales Establishment's Account to carry out activities that violate the Agreement, the General Terms & Conditions, or the Terms & Conditions.

3.9.

The Seller may not make the Sales Establishment's Account available to other persons, except for making it available to persons duly authorized by them to act on their behalf.

II. INDIVIDUAL WEBSITE

Section 4. Using the Individual Website

4.1.

Upon the execution of the Agreement referred to in paragraph 3.2. above, Company shall inform the Seller about the address of the Individual Website to make the Mail Order Sales on the terms provided for in the General Terms & Conditions and the Agreement.

4.2.

The Seller shall have the right to use the Individual Website, in particular, to post the Sales Establishment's Offers on it.

4.3.

Company may not interfere in the content, appearance, graphic layout, type of Products listed, except for the cases described in these General Terms & Conditions and the Terms & Conditions.

4.4.

The Sales Establishment's Offers posted on the Individual Website shall contain the following elements required by law for the website on which mail order sales of medicinal products are made, i.e.:

a. the Seller's name and registered office;

b. the Sales Establishment's address;

c. the authority that issued the Authorization with the Authorization number;

d. contact details of the competent Voivodeship Pharmaceutical Inspector, including at a minimum the name of the office, the office address, email address, phone or fax number;

e. clearly visible joint "green cross" logo containing a hyperlink to the record referring to a specific pharmacy in the list of pharmacies selling products by mail order https://rejestrymedyczne.ezdrowie.gov.pl/ra/search/public,

f. the reference to the information available at https://www.gov.pl/web/gif/sprzedaz-lekow-w-internecie,

g. the reference to the National Register; h. the link to the Authorization in the PDF format.

4.5.

The Seller shall be responsible for the content of the Individual Website published by them.

4.6.

The rights under the Agreement, including the rights to the Individual Website, may not be transferred, with the provision that with the consent of Company, such rights may be transferred in the event of issuing the decision to assign the Authorization pursuant to Article 104a of the Pharmaceutical Law Act to the entity that has acquired the Sales Establishment, if all the following conditions are met:

a. The entity that has acquired the Sales Establishment must present a copy of the final administrative decision referred to in Article 104a.1 of the Pharmaceutical Law Act;

b. The entry in the National Register regarding the designation of the entity making mail order sales of medicinal products in the Sales Establishment is updated by indicating the entity that has acquired the Sales Establishment.

Section 5. The Sales Establishment's Offers

5.1.

Only a sales contract with the Buy Now option may be concluded in the Sales Establishment's Offer. The Sales Establishment's Offer may be for one or more units of a Product.

5.2.

The sales of Products in the Sales Establishment's Account should be related only to the business activity consisting of the Mail Order Sales in the Sales Establishment. Goods that are not Products may not be sold in the Sales Establishment's Account.

5.3.

In the Sales Establishment's Account, the Seller may not offer Products the trade in which violates applicable laws, in particular:

a. Products recalled or suspended;

b. Products past their expiry dates;

c. Products not legally marketed in the Republic of Poland;

d. non-original Products (the so-called "counterfeit products"), including falsified medicinal products within the meaning of Article 2.38 of the Pharmaceutical Law Act;

e. Products the trading of which infringes third-party rights (in particular copyrights and other intellectual property rights) and the listing of which may be considered as infringing good practice;

f. Products included in the list of medicinal products, foodstuffs intended for particular nutritional uses, and medical devices that may become unavailable on the territory of the Republic of Poland referred to in Article 37av.14 of the Pharmaceutical Law Act.

5.4.

Notwithstanding the provisions of paragraph 5.3., the following may not be offered:

a. narcotic drugs, psychotropic substances, intoxicating substances;

b. Products prescribed by physicians;

c. Products that may be issued to patients who reach a certain prescribed age;

d. Products reimbursable under the Polish Act of 12 May 2011 on the reimbursement of medicines, foodstuffs for particular nutritional uses and medical devices;

e. Products in opened, tampered with, damaged, or non-original packaging;

f. Used Products;

g. medicinal products purchased from an entity other than a pharmaceutical wholesale company;

h. pharmaceutical raw materials;

i. medical devices containing software that violates the manufacturer's license, as a test version, freeware, shareware, abandonware.

5.5.

In the Sales Establishment's Account, the Seller may not offer medicinal products as additional free products ("freebies") to Products.

5.6.

A Sales Establishment's Offer shall be listed by filling in the offer listing form available in their Account on Allegro, thus specifying all terms of the Transaction.

5.7.

The offer listing form referred to in paragraph 5.6. above shall contain at least the following information:

a. the Seller's name and registered office;

b. the Sales Establishment's address;

c. the authority that issued the Authorization and the Authorization number;

d. the Product price;

e. the payment method;

f. shipping costs and the delivery date and method;

g. costs of the use of means of remote communications if they are calculated otherwise than according to the standard tariff;

h. the date until which the Sales Establishment's Offer is binding;

i. non-application of the Polish Consumer Rights Act of 30 May 2014 (item 827 in the Journal of Laws) in accordance with Article 3.1.7 of this Act;

j. the possibility of returning a medicinal product only in the cases referred to in Article 96.6 of the Pharmaceutical Law Act.

5.8.

In order to create the description of the Sales Establishment's Offer concerning a medicinal product, the Sales Establishment shall fill in the offer listing form available on the relevant Allegro page, providing the following information:

a. the Offer title containing at least the Product proper name;

b. the Product description containing at least the full Product proper name, its generic (international) name, dose, packaging size, pharmaceutical form;

c. the category in which the Product is listed;

d. the Product price;

e. the payment method;

f. shipping costs and the delivery date and method;

g. costs of the use of means of remote communications if they are calculated otherwise than according to the standard tariff;

h. the date until which the Offer is binding;

i. non-application of the Polish Consumer Rights Act of 30 May 2014 (item 827 in the Journal of Laws) in accordance with Article 3.1.7 of this Act;

j. in the case of a medicinal product — the possibility of returning it only in the cases referred to in Article 96.6 of the Pharmaceutical Law Act;

k. the Sales Establishment's name and registered office;

l. the Sales Establishment's address; m. the authority that issued the Authorization and the Authorization number.

5.9.

The Sales Establishment's Offers shall be posted on the Individual Website and in Allegro resources available to Users. The description of the Sales Establishment's Offer should be supplemented with at least one image presenting the Product on offer.

5.10.

The Seller shall accept payments from Buyers for Transactions, made using the payment methods available at Allegro. The Buyer's payment, depending on the payment method selected by them, shall be processed under the conditions set forth in Appendix No. 7A or Appendix No. 7B to the Terms & Conditions.

5.11.

The use of additional options in the Sales Establishment's Account to distinguish the Sales Establishment's Offer from other Offers shall be prohibited.

5.12

The description of the Sales Establishment's Offer may not include content being an advertisement of the medicinal product or of the Sales Establishment.

5.13.

The Sales Establishment's Offer concerning a medicinal product should be posted in the "OTC drugs" category and in the sub-category corresponding to the specific nature of a particular medicinal product.

5.14.

Relevant provisions of Appendix No. 2 of the Allegro Terms & Conditions (Rules on Creating Offer descriptions) shall apply to the matters not governed by this article.

Section 6. The course of the Transaction

6.1.

Upon the acceptance of the Product Offer terms, the Buyer shall fill in the Order Form on the page of this Offer and confirm their choice. Upon the confirmation of the choice, the completed Order Form shall be displayed to the Buyer and sent to the email address assigned to their Account.

6.2.

The confirmation of entering into an agreement between the Buyer and the Seller in the form of the Order Form shall be sent automatically by email (or alternatively by other means of electronic communications) and shall be for information purposes only. In the email referred to in the previous sentence, the parties to the agreement shall receive the following data (as currently appearing in their Account settings):

a. the Sales Establishment's name, address, contact number;

b. the Authorization number;

c. the Buyer's data: the first and last name or the business name and address, the email address, the contact number;

d. the recipient's data: the first and last name or the business name and address, the contact number — if not the same as for the Buyer;

e. the ordered Product data: its name, dose, packaging size, pharmaceutical form, number of packages; the order number and date, the first and last name of the person accepting the order on behalf of the Sales Establishment.

Section 7. Fees

7.1.

Amounts of fees for posting the Sales Establishment's Offers, the terms of collecting them, the method of their calculation, and the terms of issuing and sending invoices are provided in Appendix No. 4 to the Terms & Conditions (Fees and sales commissions).

7.2.

In the case of the Sales Establishment's Offers concerning medicinal products (OTC drugs), no sales commissions shall be charged on the sales of Goods.

Section 8. Other obligations of Users

The Seller shall keep their own records of orders processed in the Sales Establishment's Account as per the requirements of Article 68.3g of the Pharmaceutical Law Act.

III. MISCELLANEOUS

1. Headings (titles of particular articles) herein have been added for convenience only and shall not affect the interpretation of the Terms & Conditions.

2. If any provision hereof is held invalid by a final and absolute judgment of the common court, the remaining provisions shall remain in full force and effect.

3. Relevant provisions of the Allegro Terms & Conditions shall apply to the matters not governed by these Terms & Conditions.

Appendix No. 14A

Appendix No. 14A. General Terms and Conditions of the Cooperation Related to the Mail Order Sales of Veterinary Medicinal Products

I. GENERAL PROVISIONS

Section 1. Definitions

The following terms used in this document shall read as follows:

Order Form — an electronic form assigned to an Offer, available for the User on Allegro, displayed to the Buyer upon selecting the Offer, containing data specified by law.

Offer — a proposal to conclude a contract of sales for a Product under the terms provided by the Seller, including in particular the price and description of the offered Product.

General Terms and Conditions — these General Terms and Conditions of the Cooperation Related to the Mail Order Sales of Veterinary Medicinal Products.

Polish Pharmaceutical Law Act — the Polish Act of 6 September 2001 — Pharmaceutical Law Act in its present wording.

Czech Medicinal Products Act — Act of the Czech Republic No. 378/2007 — Medicinal Products in its present wording.

Veterinary Medicinal Product (PL) - a veterinary medicinal product approved for retail sale through Mail Order according to Polish law.

Selected Veterinary Medicinal Product (CZ) — a selected veterinary medicinal product, the sale of which is permitted without a prescription, pursuant to Section 2(2)(p) in conjunction with Section 2(2)(b) of the Czech Medicinal Products Act.

Product — a Veterinary Medicinal Product (PL) or a Selected Veterinary Medicinal Product (CZ) approved for retail sale through Mail Order, offered in the Seller's Offer.

Regulation — Regulation (EU) 2019/6 of the European Parliament and of the Council of 11 December 2018 on veterinary medicinal products and repealing Directive 2001/82/EC

Mail Order Sales — mail order sales of Products, i.e. mail order sales of medicinal products within the meaning of Article 2.34 of the Polish Pharmaceutical Law Act if the Seller is a Seller registered in the List by the competent state authority of the Republic of Poland, or selected medicinal products within the meaning of Section 23(4)(h) of the Czech Medicinal Products Act, if the Seller is a Seller registered in the List by the competent state authority of the Czech Republic, made by the Seller on the Platform.

List — the list of entities conducting online retail OTC sales, published by the competent state administration authority, i.e. for Poland on the website of the General Veterinary Inspectorate, referred to in Article 104(8)(C) of the Regulation and for the Czech Republic on the website of the Institute for State Control of Veterinary Biopreparations and Medicinal Products.

Polish Care Facility — an animal care facility in the territory of Poland within the meaning of Article 1 and in accordance with Article 4(1) of the Act of 18 December 2003 on Animal Care Facilities in its current wording.

Czech Veterinary care provider — means a subject authorized to provide veterinary care in the territory of the Czech Republic pursuant to Section 6(1)(d) of the Czech Medicinal Products Act, as amended.

Section 2. The subject of the cooperation

2.1.

Company shall provide the Seller with IT tools to make Mail Order Sales, on which Offers will be listed, on the terms provided for in these General Terms and Conditions and, within the scope referred to in paragraph 2.2 below, also in the Allegro Terms & Conditions.

2.2.

The General Terms and Conditions shall be the basic source of the mutual rights and obligations of Company and the Seller. The Allegro Terms & Conditions shall apply to the mutual rights and obligations of Company and the Seller only to the matters not governed by the General Terms and Conditions. In the event of a conflict between the General Terms and Conditions and the Allegro Terms & Conditions, the General Terms and Conditions shall prevail in the relations between Company and the Seller. With respect to the relation between Company and the Seller, the Parties shall completely exclude the application of Appendix No. 6 of the Allegro Terms & Conditions.

2.3.

The Seller shall make Mail Order Sales in the Business Account according to the principles stipulated in the General Terms and Conditions.

2.4.

For the Business Accounts referred to in paragraph 2.3 above, the Seller acknowledges that the following functionalities and services shall be disabled in relation to the sale of the Products:

a. promoting and advertising the Offers;

b. the possibility of listing the Offers for bidding.

2.5.

In the event that the Seller conducts their business in the form of a Polish Care Facility or as a Czech Veterinary care provider, the Seller acknowledges that, in addition to the disabling of the functionalities indicated in paragraph 2.4 above, the functionality of promoting and advertising the Seller is also disabled.

2.6.

Company shall prevent Transactions as part of the Offers concerning medicinal products, including Products, with Users of Junior Accounts.

2.7.

In relation to the sales of Products, Company shall not provide to the Seller any services other than the services expressly listed in the General Terms and Conditions and the Allegro Terms & Conditions, in particular, it shall not provide financing, security, or advertising services to the Seller, or any intermediation services related to the execution of third-party service agreements.

Section 3. Registering Product sales

3.1.

In order to start selling Products, the Seller must complete the registration procedure referred to in this Section 3. When using a Business Account held by the Seller or during the procedure for setting up a Business Account in accordance with paragraph 2.3. of the Allegro Terms & Conditions, the Seller shall fill in the relevant registration form, in accordance with facts and the legal status and on the basis of the copies of documents submitted by the Seller confirming the submission to the List at least 7 days earlier. The registration form must include at least the following data:

a. the Seller’s company name, address, and registered office, and if the Seller is a natural person conducting business activity, the address of their place of business;

b. indication of the Seller’s entry in the List in the form of a link (hyperlinks);

c. the Seller's statement that it is an entity authorized under applicable laws to sell Products in the form of Internet retail sales of OTC;

d. the Seller's statement that it runs/does not run the business in the form of a Polish Care Facility or as a Czech Veterinary care provider, within the Business Account selling the Products;

e. in the case of submitting a statement on running a Polish Care Facility or running the business as a Czech Veterinary care provider (referred to in sub-paragraph d) above), a declaration of the Seller on their commitment to comply with the applicable regulations governing the operation of Polish Care Facilities, including in particular the Act of 18 December 2003 on Animal Care Facilities in its current wording or providing the business as a Czech Veterinary care provider, including in particular the Act No. 166/1999 Coll., on veterinary care in its current wording;

f. the Seller's statement that it undertakes to comply with the applicable regulations on the advertising and sale of Products, in particular with the relevant provisions of the Regulation and the Polish Pharmaceutical Law Act and the Czech Medicinal Products Act;

g. if the Seller is registered in the List by the competent state authority of the Czech Republic

- the statement that it complies with the rules of good practice for sellers of Selected Veterinary Medicinal Products (CZ), and all obligations of the Seller for the storage, packaging, handling, transport, timeliness of dispatch and delivery, delivery and claims of Selected Veterinary Medicinal Products (CZ), and

- the statement that, upon positive verification of the Seller pursuant to clause 3.2 of these General Terms and Conditions, it complies with its obligation to notify the commencement of the sale of the Selected Veterinary Medicinal Products (CZ) under the Allegro system in a timely manner; and

- the statement that it provides an information service provided by a competent person during the specified operating hours.

3.2.

Upon positive verification by Allegro of the data referred to in paragraph 3.1. above, the Seller shall be able to make the Mail Order Sales of Products at Allegro using the Business Account on the terms stipulated in the General Terms and Conditions.

3.3.

Upon verification by Company of the completed registration form, the Seller will be given the possibility to publish Offers.

3.4.

During the use of Allegro, the Seller shall provide the required and true data and information and also make true statements. The Seller should update on an ongoing basis the data in the settings after signing in to the Business Account. The Seller may not remove the data provided in the settings of the Business Account after its Registration.

3.5.

The Registration by the same Seller of an Account other than the Business Account shall be possible on general principles provided for in the Allegro Terms & Conditions. In this case, however, the sales of Products shall be permitted only in the Business Account, and the Seller must ensure that the content of Offers in another Account shall not redirect Users to the Business Account used to sell Products and shall not otherwise refer to business activities carried out in this Account in a manner that violates the applicable laws, i.e., in particular by violating the rules on Product advertising.

3.6.

The Seller may not use their Accounts to carry out activities that violate the General Terms and Conditions or the Allegro Terms & Conditions.

3.7.

The Seller may not make the Business Account used to sell Products available to other persons, except to persons duly authorized by them to act on their behalf.

II. PRODUCT OFFER

Section 4. Listing a Product Offer

4.1.

Upon positive verification of the Seller referred to in paragraph 3.2. above, Company undertakes to make it possible for the Seller to list the Product Offers in order to carry out Mail Order Sales on terms specified in the General Terms and Conditions.

4.2.

Company may not interfere in the content, appearance, graphic layout, or type of Products listed, except for the cases described in these General Terms and Conditions and the Allegro Terms & Conditions.

4.3.

The Offers listed for the purpose of Mail Order Sales of Products shall contain the following elements required by law for the website on which mail-order sales of Products are made, i.e.:

a. contact details of the competent authority of the European Union Member State in which the Seller has their registered office (in the case of the Seller's registered office located in the Republic of Poland: Główny Inspektorat Weterynarii, ul. Wspólna 30, 00-930 Warszawa, Poland, tel. +48 22 623 17 17, email: wet@wetgiw.gov.pl; in the case of the Seller's registered office in the Czech Republic: the Institute for State Control of Veterinary Biopreparations and Medicinal Products, ul. Hudcova 232/56a, 621 00 Brno-Medlánky, the Czech Republic, mailbox: ra7aipu, tel. +420 541 518 210, e-mail: uskvbl@uskvbl.cz), in the case of another competent authority, contact details will be provided to the same extent, however in such a situation Company should be contacted by sending a message to: weterynaryjneotc@allegro.pl to make individual arrangements);

b. a hyperlink to the website of the Member State of establishment set up in accordance with the relevant provisions of the Regulation on the distance sales of veterinary medicinal products;

c. the common logo established in accordance with the relevant provisions of the Regulation, which must be prominently displayed on each website page that offers distance sales of veterinary medicinal products and include a hyperlink to the retailer's entry on the list of authorized retailers.

The above does not exclude the possibility of other elements required by applicable laws to be included in the Offer.

4.4.

The Seller shall be responsible for the content of the Offer published by them.

Section 5. Offers

5.1.

An Offer may be for one or more units of a Product.

5.2.

The sale of Products within the Business Account by an entity other than the Seller is prohibited, with the exception of the situation specified in paragraph 3.7. above.

5.3.

In the Mail Order Sales the Seller may not offer Products the trade in which violates applicable laws, in particular:

a. products recalled or suspended;

b. products past their expiry dates;

c. products not legally marketed, inter alia

- Products without valid registration in the Republic of Poland, if sold by Mail Order Sales by the Seller to the Buyer only within the Republic of Poland,
- Products without valid registration in the Czech Republic, if sold by Mail Order Sales by the Seller to the Buyer only within the Czech Republic,
- Products without a valid registration in the Republic of Poland and at the same time without a valid registration in the Czech Republic, if they are sold by the Seller registered in the List maintained by the competent state authority of the Republic of Poland to the Buyer in the Czech Republic, or if the Products are sold by the Seller registered in the List maintained by the competent state authority of the Czech Republic to the Buyer in the Republic of Poland;

d. non-original Products (the so-called “counterfeit products”), including falsified medicinal products within the meaning of Article 2.38a of the Polish Pharmaceutical Law Act, or within the meaning of Section 5(14) of Czech Medicinal Products Act;

e. products the trading of which infringes third-party rights (in particular copyrights and other intellectual property rights) and the Offer of which may be considered to be infringing good practice;

f. products otherwise concerned, especially

- Products for which the Seller has been notified of their defect,
- Products with missing or illegible marking of their packaging,
- Products for which storage conditions have not been observed,
- Products for which a decision of a competent authority of a Member State affecting the Seller's activities so provides.

5.4.

Notwithstanding the provisions of paragraph 5.3., the following may not be offered:

a. narcotic drugs, psychotropic substances, intoxicating substances;

b. products prescribed by physicians;

d. products in opened, tampered with, damaged, or non-original inner or outer packaging;

e. used Products;

g. Products purchased from an entity not licensed for wholesale distribution in case the Seller is registered in the List maintained by the competent authority of the Republic of Poland; Products purchased from an entity other than the manufacturer, if it is a selected medicinal product manufactured by this manufacturer, or from a distributor, in case the Seller is registered in the List maintained by the competent authority of the Czech Republic;

h. pharmaceutical raw materials;

i. medical devices containing software that violates the manufacturer’s license, as a test version, freeware, shareware, abandonware;

j. Products without packaging with an inscription in the appropriate language;

k. Products without an accompanying information leaflet in the appropriate language.

5.5.

The Seller may not offer medicinal products as additional free products (“freebies”) to Products. The Seller shall also refrain from Mail Order Sales should such sales breach the relevant legislation, in particular the Regulation, the Czech Medicinal Products Act or the Polish Pharmaceutical Act.

5.6.

An Offer shall be listed by filling in the offer listing form available in the Business Account at Allegro, thus specifying all terms of the Transaction.

5.7.

In order to create the Offer description concerning a Product, the Seller shall fill in the offer listing form available on the relevant Allegro page, referred to in paragraph 5.6. above, providing data concerning the ordered Product: name, dosage, parcel size, pharmaceutical form, and number of parcels; in case the Seller is registered in the List maintained by the competent authority of the Czech Republic also: the code assigned by the competent state authority, the strength, pharmacotherapeutic group, delivery and claim conditions, the price of the Product and the costs associated with its Mail Order Sales.

5.8.

The Offer description should be supplemented with at least one image presenting the offered Product.

5.9.

The Seller shall accept payments from Buyers for Transactions made using the payment methods available at Allegro. The Buyer's payment, depending on their selected payment method, shall be processed under the conditions set forth in Appendix No. 7A or Appendix No. 7B of the Allegro Terms & Conditions.

5.10.

The Offer concerning the Product should be listed in the "veterinary OTC drugs" category.

5.11.

Relevant provisions of Appendix No. 2 of the Allegro Terms & Conditions (Rules on Creating Transaction Description) shall apply to the matters not governed by this section.

Section 6. Course of Transaction

6.1.

Upon the acceptance of the Offer terms, the Buyer shall fill in the Order Form on the page of this Offer and confirm their choice. Upon the confirmation of choice, the completed Order Form shall be displayed to the Buyer and sent to the email address assigned to their Account. The Buyer shall acquire the ownership of the Product at the moment of entering into an agreement.

6.2.

The confirmation of entering into an agreement between the Buyer and the Seller in the form of the Order Form shall be sent automatically by email (or alternatively by other electronic communications) and shall be for information purposes only. In the email referred to in the previous sentence, the parties to the agreement shall receive the following data (as currently appearing in their Account settings):

a. the Seller's name, address, and contact number;

b. the Buyer's data: their full name or business name and address, email address and contact number;

c. the recipient's data: their full name or business name and address, the contact phone number — if not the same as for the Buyer;

Section 7. Fees

7.1.

Amounts of fees for listing the Offers, the terms of collecting them, the method of their calculation, and the terms of issuing and sending invoices are provided in Appendix No. 4 of the Allegro Terms & Conditions (Fees and Sales Commissions).

Section 3. Miscellaneous

1. Headings (titles of particular Sections) herein have been added for convenience only and shall not affect the interpretation of the Allegro Terms & Conditions.

2. If any provision hereof is held invalid by a final and absolute judgment of the common court, the remaining provisions shall remain in full force and effect.

Appendix No. 15

Appendix No. 15. Allegro Community

This appendix sets out the rules for using the Allegro Community. Any matters not regulated by this Appendix shall be governed by the Terms & Conditions.

Section 1. Definitions

All terms used in this Community Terms & Conditions in capital letters shall have the same meaning as given to them in the Terms & Conditions unless expressly stated otherwise in this document.

Community — a separate part of Allegro, designed for submitting ideas, conducting talks and discussions related to the Allegro platform and brand, available at spolecznosc.allegro.pl, and operated by Company.

Community Account — a site within the Community that is made available to a given User after prior registration and logging in, through which the User can submit and present Community Posts visible to other Users and persons who are not logged in. Through the Community Account, Users submit and manage Posts as well as other features related to their participation in the Community.

Materials — texts, images, graphics, audiovisual content, multimedia content, and other content made available or published in the Community, including those constituting works within the meaning of the Copyright and Related Rights Act.

Partner — an entity cooperating with Company on the basis of an appropriate contract or agreement.

Post — a message, a post placed by the User in the Community.

Community Terms & Conditions — this document.

User — a User of Allegro, who has registered in the Community and accepted this Community Terms & Conditions.

Section 2. Registration

2.1. Only Users with an Allegro account may register in the Community. If a given User has more than one Allegro account, they can create a separate Community Account for each of them.

2.2. The user registers in the Community using their Allegro login data (login and password). Registration of a Community Account is only possible if the User accepts the Community Terms & Conditions.

2.3. The User's login is visible within the Community for all Users, and may also be available to persons using the Internet and may be indexed by Internet search engines.

2.4. A User also has the option to mark their Community Account with one of the graphic symbols (profile pictures) which have been made available for this purpose within the Community.

2.5. Registration in the Community is tantamount to a User's consent to Company using electronic means of communication to provide services within the Community.

Section 3. General rules governing the use of the Community service

3.1. The aim of the Community is to facilitate knowledge exchange, mutual assistance between its members, and discussions related to the Allegro platform.

3.2. The use of the Community by the User is free of charge.

3.3. In order to take full advantage of the Community's features, Users are required to log in. After logging in to the Community, a User is entitled, in particular, to:

a) review Posts placed by Company, Partners or other Users,

b) create new threads and place Posts in existing threads,

c) collect badges related to the User's activity in the Community,

d) participate in marketing activities, competitions, and promotions conducted by Company or its Partners.

3.4. An unregistered user or a User who is currently not logged in to the service, may use the Community only to the extent indicated in paragraph 3.3(a).

3.5. Posts placed by the User are non-confidential information, which by their placement become public. In particular, they may be accessible to persons using the Internet and may be indexed by Internet search engines.

3.6. A registered User has the right to stop using the Community at any time by deleting their Community Account. The User requests removal of their Community Account at spolecznosc@allegro.pl. The Community Account shall be deleted within 3 working days of receiving the User's message. The User acknowledges and agrees that deleting a Community Account results in the irretrievable loss of all data collected within this Community Account, subject to data retention requirements referred to in paragraph 8.8 of the Community Terms & Conditions. Posts placed by a User within the Community remain public even after the deletion of the Community Account, but without their User's login being indicated.

3.7. Suspension or temporary restriction of the functionality of a User's Allegro Account shall not affect their capacity to use the Community service. In the event of termination of the agreement concluded between the User and Company, referred to in Section 15 of the Terms & Conditions, the User shall lose the ability to log into their Community Account at the moment when, in accordance with the Terms & Conditions, the agreement with Company is terminated.

Section 4. Users Obligations

4.1. It is forbidden for Users to publish Posts that are contrary to applicable law, moral and social norms, and the provisions of the Terms & Conditions or the Community Terms & Conditions. In particular, it is forbidden to publish Posts and Materials that:

a) are untrue, misleading, or potentially misleading to other Users;

b) may infringe copyrights or other intellectual property rights;

c) infringe the rights of third parties;

d) infringe any personal rights;

e) contain personal data of the User or another person;

f) discriminate (on account of sex, race, nationality, language, religion, etc.), incite violence, or contain pornographic content;

g) are offensive, vulgar (also in foreign languages), or contain threats directed at third parties;

h) are direct attacks on other Users;

i) are not related to the subject of conversations and discussions held within the Community;

j) contain advice that could result in causing damage or committing an offense;

k) concern the topic of moderating activities (they should be sent by e-mail to the following e-mail address: spolecznosc@allegro.pl);

l) contain addresses of websites or names of competing sites;

m) contain any form of promotion of activities conducted by the User or third parties outside of Allegro;

n) constitute an announcement about own products or services offered;

o) contain advice or guidelines concerning any behavior or omissions of Users, which could result in a violation of the Terms & Conditions or Community Terms & Conditions, or which could potentially help circumvent safeguards used within Allegro and the Community;

p) constituting commercial information or containing commercial information within the meaning of Article 3(w) of Regulation (EU) 2022/2065 of the European Parliament and of the Council of October 19, 2022 on a Single Market For Digital Services and amending Directive 2000/31/EC (Digital Services Act).

4.2. It is also prohibited to:

a) repeatedly send the same message (spam) or send multiple messages at very short intervals (flooding);

b) repeat (duplicate) threads;

c) make proposals to buy or sell Goods outside Allegro;

d) disseminate or solicit others to download computer viruses or malicious/harmful software;

e) conduct political, religious, or other agitation.

Section 5. Roles and Rights of Company

5.1. The main role of Company is to supervise and moderate content posted by Community Users.

5.2. In order to effectively manage the Community, Company will appoint its employees or other persons to act as moderators, managers, or administrators of the Community. These persons will be identified with an “Allegro Moderator” badge (or similar). Company shall not be held liable for Posts or other contents published by persons who have not been designated to perform the above-mentioned functions.

5.3. Company has particularly the right to:

a) edit or delete (in whole or in part), without notice, Posts published in the Community, should they be in conflict with applicable laws and regulations or the provisions of this Community Terms & Conditions;

b) block Community Users who infringe upon the provisions hereof;

c) send to the User's email provided during registration technical, system, or service related information concerning the operation of the Community which does not constitute commercial information within the meaning of the Act on the provision of services by electronic means (the User can change the notification options at any time);

d) upload information content concerning own services and products or those offered by Partners.

Section 6. Intellectual property rights

6.1. The rights to the content made available within the Community, in particular, copyrights, the name of the Community, its graphic elements, other trade names, software, and database rights are subject to legal protection.

6.2. The rights to Materials presented by Company are vested in Company or Partners with the provision that if the said rights are vested in Partners, Company presents them in the Community on the basis of relevant agreements concluded with those entities, in particular, license agreements, or on the basis of applicable laws.

6.3. By placing Posts and Materials in the Community, the User agrees for that content to be published in the Community for free.

6.4. The User hereby represents that the Posts and Materials placed by them remain free from any legal defects or claims of third parties and that they have all rights to such Posts and Materials, in particular, property rights or related rights. The User warrants that they have acquired consent to disseminate the image of any and all persons depicted in the Materials posted by them in the Community, and represents that the placement thereof in the Community does not infringe any rights of third parties. Where any of the above representations and warranties prove untrue, the User shall hold Company harmless against any liability and claims arising therefrom.

Section 7. Liability

7.1. The User or Partner shall bear exclusive liability for Posts and Materials placed by them. Company shall not be held liable for the content posted in the Community by Users or Partners.

7.2. The User shall be held liable for the actions and omissions of another entity to whom they have given access to their Community Account as if such actions and omissions were their own.

7.3. Within the limits permitted by applicable laws, Company shall not bear responsibility for:

a) Materials submitted and published by Users or Partners. Posts and Materials placed by Users or Partners do not constitute views or opinions of Company;

b) The way the Community is used by the Users or any consequences thereof;

c) the content, accuracy, timing, or reliability of information posted within the Community or any statements, advice, or opinions expressed by Users;

d) damage arising from the use of the Community or from the inability to use the Community, if caused by third parties or force majeure. The exemption referred to in the previous sentence also applies to liability for damage caused by computer viruses, hacking into the Community Account, and Community Account password takeover by third parties, if these events occurred without the fault of Company;

e) technical problems or limitations specific for the computer equipment, terminal equipment, ICT systems, and telecommunications infrastructure used by the User preventing them from using the Community properly.

7.5. The User shall indemnify Company from any liability resulting from using the Community in a way that violates the Allegro Terms & Conditions.

Section 8. Personal data

8.1. The provision of personal data by the User is voluntary; however, it may be necessary to use the Community.

8.2. Company is the personal data controller for Users with regard to offering the Community Service under the Website within the meaning of Article 4(7) of the Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data, the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) ("GDPR").

8.3. Company shall process Users' personal data exclusively for purposes related to the operation of the Community. Company shall also process personal data for statistical and archiving purposes, as well as to be able to handle complaints and to ensure the accountability of the fulfillment of Company duties arising from legal regulations.

8.4. Personal data shall be processed by Company in accordance with applicable legal regulations, in particular, with the provisions of the GDPR.

8.5. Personal data processed by Company shall include login, first and last name, email address, password, IP number.

8.6. Company entrusts Khoros LLC based in San Francisco, USA — an entity responsible for the technical maintenance of the Community — with the processing of the following categories of data of registered Users:

a) login, email address. Data are transferred at the moment of User registration and are necessary for Community Account registration;

b) other voluntarily provided information that is not required to use the Community: first and last name, signature, title, location, private notes.

8.7. Every registered User has the right to access their personal data, as well as the right to request rectification and erasure of their data. To exercise these rights, please send an email to the following address: spolecznosc@allegro.pl.

8.8. Personal data of Community Users shall be processed for a maximum period of 3 years:

a) in the event of termination of the agreement with Company, referred to in Section 15 of the Terms & Conditions — counted from the end of the year in which the agreement with Company was terminated;

b) in the event of deletion of the Community Account — counted from the end of the year in which the Community Account was deleted.

8.9. The User may contact Company, using the email address: iod@allegro.pl, if they have any questions concerning the processing of their personal data by Company.

8.10. The User may lodge a complaint in relation to the processing of their personal data by Company with a supervisory authority, i.e. the President of the Office of Personal Data Protection, ul. Stawki 2, 00-193, Warsaw.

8.11. Personal data provided by Users in designated areas shall be processed by Company pursuant to the applicable provisions of law and the privacy policy set forth in Appendix No. 5 hereto available at https://allegro.pl/regulamin/en/appendix-5.

Section 9. Final provisions

9.1. Any comments, reviews, or questions concerning the Community should be sent by email to spolecznosc@allegro.pl or in writing to the following address: Allegro sp. z o.o. ul. Wierzbięcice 1B, 61-569 Poznań.

Appendix No. 16

Appendix No. 16 General Terms & Conditions of Delivery Service

Table of contents

Allegro.pl

- Section 1. Definitions
- Section 2. Terms & Conditions of Delivery Service
- Section 3. Terms & Conditions of Delivery Service for Sellers and Buyers
- Section 4. The processing of personal data in connection with the provision of the Delivery Service
- Section 5. The processing of Recipients' personal data in connection with the use of the 'SwA' Functionality
- Section 6. Complaints concerning the Delivery Service, as well as Services, Returns Services and Additional Services
- Section 7. End of Delivery Service provision. Opting out of the 'SwA' Functionality
- Section 8. Withdrawal from Agreement
- Section 9. Final provisions

Allegro.cz

- Section 1. Definitions
- Section 2. Terms & Conditions of Delivery Service
- Section 3. Terms & Conditions of Delivery Service for Sellers and Buyers
- Section 4. The processing of personal data in connection with the provision of the Delivery Service
- Section 5. The processing of Recipients' personal data in connection with the use of the 'SwA' Functionality
- Section 6. Complaints concerning the Delivery Service, as well as Services and Additional Services
- Section 7. End of Delivery Service provision. Opting out of the 'SwA' Functionality
- Section 8. Withdrawal from Agreement
- Section 9. Final provisions

Allegro.sk

- Section 1. Definitions
- Section 2. Terms & Conditions of Delivery Service
- Section 3. Terms & Conditions of Delivery Service for Sellers and Buyers
- Section 4. The processing of personal data in connection with the provision of the Delivery Service
- Section 5. The processing of Recipients' personal data in connection with the use of the 'SwA' Functionality
- Section 6. Complaints concerning the Delivery Service, as well as Services and Additional Services
- Section 7. End of Delivery Service provision. Opting out of the 'SwA' Functionality
- Section 8. Final provisions

Allegro.pl

Section 1. Definitions (Allegro.pl)

1. These General Terms & Conditions of Delivery Service (hereinafter referred to as the "General Terms & Conditions") lay down the principles and conditions on which the Company provides an intermediation service concerning the movement of Goods.

2. Capitalized terms used herein, whether in plural or singular, shall have the following meaning:

Allegro Finance — Allegro Finance sp. z o.o. with its registered office in Poznań, 61-569 Poznań, ul. Wierzbięcice 1B, entered into the register of entrepreneurs maintained by the District Court Poznań — Nowe Miasto and Wilda in Poznań, 8th Economic Division of the National Court Register, under KRS no. 0000814511, with the share capital of PLN 800,000.00 paid up in full, with NIP no. 7792511167. Supervision over Allegro Finance is performed by the Polish Financial Supervision Authority (contact details of PFSA Office: ul. Piękna 20; 00-549 Warszawa, skr. poczt. 419, Hotline: (48) 22 262-58-00), knf@knf.gov.pl). Allegro Finance has been entered into the register of domestic payment institutions maintained by the Polish Financial Supervision Authority under no. IP58/2023.

Recipient — the Buyer the Seller, or other indicated the recipient of the Goods;

Carrier — a third party providing to the Company, Seller or to the Buyer any Delivery Services in particular, the services of picking up, moving, sorting, or delivering any Parcel between the Seller or the Buyer and the Recipient, including providing of Services or Additional Services or Returns Services.

Carriers providing Services and Additional Services are:

a) DPD Polska sp. z o.o., a limited liability company with its registered office in Warsaw, at ul. Mineralna 15, 02-274 Warsaw, entered into the register of entrepreneurs of the District Court for the Capital City of Warsaw in Warsaw, the 13th Commercial Division of the National Court Register under the number KRS 0000028368, Tax Identification Number: NIP 526-020-41-10, share capital: PLN 228,604,000, an entity providing Services within the following delivery methods: Allegro DPD Courier Service and Allegro DPD Courier Service cash on delivery, Allegro DPD Pickup Payment on Delivery, Allegro DPD Pickup, DPD Courier (return pickup service), Allegro DPD Austria Courier Service, Allegro DPD Belgium Courier Service, Allegro DPD Bulgaria Courier Service, Allegro DPD Croatia Courier Service, DPD Czechia Courier Service, Allegro DPD Pickup Czechia; Allegro DPD Parcel Lockers Czechia, Allegro DPD Denmark Courier Service, Allegro DPD Estonia Courier Service, Allegro DPD Finland Courier Service, Allegro DPD Greece Courier Service, Allegro DPD Spain Courier Service, Allegro DPD Netherlands Courier Service, Allegro DPD Ireland Courier Service, Allegro DPD Lithuania Courier Service, Allegro DPD Latvia Courier Service, Allegro DPD Luxembourg Courier Service, Allegro DPD Germany Courier Service, Allegro DPD Portugal Courier Service, Allegro DPD Romania Courier Service, Allegro DPD Slovakia Courier Service, Allegro DPD Pickup Slovakia, Allegro DPD Parcel Lockers Slovakia, Allegro DPD Parcel Lockers Slovakia, Allegro DPD Slovenia Courier Service, Allegro DPD Sweden Courier Service, Allegro DPD Hungary Courier Service, Allegro DPD Italy Courier Service

b) Poczta Polska S.A. with its registered office in Warsaw, at ul. Rodziny Hiszpańskich 8, 00- 940 Warsaw, entered into the Register of Entrepreneurs of the National Court Register kept by the District Court for Warsaw, 13th Commercial Division of the National Court Register under KRS number: 0000334972; Tax Identification Number. [NIP]: 525-000-73-13; Company ID No. [REGON]: 010684960; with the share capital of PLN 774,140,000; the entity providing the Services using the following delivery methods: Allegro registered mail, Allegro Pocztex courier, Allegro Pocztex courier cash on delivery, Allegro Pocztex pick-up point, Allegro Pocztex pick-up point cash on delivery, Allegro Pocztex self-service parcel machine Allegro MiniParcel;

c) UPS Polska sp. z o.o. with its registered office in Warsaw, at ul. Prądzyńskiego 1/3, 01-222 Warsaw, entered into the register of entrepreneurs of the National Court Register kept by the District Court for Warsaw, the 13th Commercial Division of the National Court Register under the number KRS: 0000036680, Tax Identification Number [NIP]: 522-100-42-00, Company ID No. [REGON]: 010771280; the entity providing the Services using the following delivery methods: Allegro UPS Courier Service, Allegro UPS Courier Service cash on delivery, Allegro Pick-up Point UPS;

d) InPost Sp. z o.o. with its registered office in Krakow at ul. Wielicka 28, 30-552 Krakow, entered into the Register of Entrepreneurs maintained by the District Court for Kraków – Śródmieście in Krakow, 11th Commercial Division of the National Court Register under KRS number 0000543759, taxpayer's identification number (NIP): 679-310-80-59, company statistical number (REGON): 360781085; the entity providing the Services using the following delivery methods: Allegro Paczkomaty InPost (this delivery method as part of the aforementioned Service provided on the basis of the Delivery Service is available only as part of the Allegro Smart! Service);

e) DHL Parcel Polska Sp. z o.o. with its registered office in Warsaw, ul. Osmańska 2, 02-823, entered into the Register of Entrepreneurs maintained by the District Court for Warsaw 13th Commercial Division of the National Court Register under KRS pod nr 631916, NIP: 9512417713, REGON:365170883 with the share capital of: PLN 21.479.000, the entity providing the Services using the following delivery methods: Allegro DHL Courier, Allegro DHL Courier cash on delivery, Allegro DHL pick-up point, Allegro DHL POP BOX Parcel Locker, Allegro DHL Courier Austria, Allegro DHL Courier Belgium, Allegro DHL Courier Bulgaria, Allegro DHL Courier Croatia, Allegro DHL Courier Czechia, Allegro DHL Courier Denmark, Allegro DHL Courier Estonia, Allegro DHL Courier Finland, Allegro DHL Courier Greece, Allegro DHL Courier Spain, Allegro DHL Courier Netherlands, Allegro DHL Courier Ireland, Allegro DHL Courier Lithuania, Allegro DHL Courier Latvia, Allegro DHL Courier Luxembourg, Allegro DHL Courier Germany, Allegro DHL Courier Portugal, Allegro DHL Courier Romania, Allegro DHL Courier Slovakia, Allegro DHL Courier Slovenia, Allegro DHL Courier Sweden, Allegro DHL Courier Hungary, Allegro DHL Courier Italy;

f) Packeta Poland Sp. z o. o. with its registered office in Warsaw, ul. Postępu 14, 02-676 Warszawa, entered into the Register of Entrepreneurs maintained by the District Court for Warsaw 13th Commercial Division of the National Court Register under KRS 0000575023, NIP 8831858623, REGON 36249788500000 (in Czechia as Zásilkovna); the party providing Services with the following delivery options: Allegro Shipping from Poland to Czechia – Pick-up Point Packeta; Allegro Shipping from Poland to Czechia – self-service parcel machine Packeta, Allegro Shipping from Poland to Slovakia – Pick-up Point Packeta; Allegro Shipping from Poland to Slovakia – self-service parcel machine Packeta;

g) RUCH Spółka Akcyjna with its registered office in Warsaw, address: ul. Annopol 17a, 03-236 Warsaw, entered in the Register of Entrepreneurs of the National Court Register kept by the District Court for the Capital City of Warsaw in Warsaw, 14th Commercial Division of the National Court Register, under KRS number: 0000020446; NIP (Tax Identification Number): 526-02-50-475; REGON (National Business Registry Number): 011063584; the party providing Services with the following delivery options: Allegro ORLEN Paczka Parcel Locker, Allegro ORLEN Paczka Pick-up Point,

h) the entities whose services the Seller uses under agreements concluded directly between the Carrier and the Seller;

The Carrier providing Returns Services is:

- InPost Sp. z o.o. with its registered office in Krakow at ul. Wielicka 28, 30-552 Krakow, entered into the Register of Entrepreneurs maintained by the District Court for Kraków – Śródmieście in Krakow, 11th Commercial Division of the National Court Register under KRS number 0000543759, taxpayer's identification number (NIP): 679-310-80-59, company statistical number (REGON): 360781085; the entity providing the Services using the following delivery methods: Allegro Parcel lockers InPost.

- DPD Poland sp. z o.o. with its registered office in Poznań, at ul. Mineralna 15, 02-274 Warsaw, entered in the Register of Entrepreneurs kept by the District Court for the city of Warsaw, 8th Commercial Division of the National Court Register under KRS number 0000028368, Tax Identification Number (NIP): 526-020-41-10, share capital: 228,604,000 PLN, the entity providing Services under the delivery method: DPD courier (return pickup service).

Label — a tag on the Parcel provided to the Seller by the Carrier so that it is affixed to the Parcel in a visible manner, in accordance with the Carrier's Terms & Conditions, generally applicable provisions of law or agreements concluded directly between the Carrier and the Seller;

Return Label — the label of a Parcel under the Goods Return Service placed by the DPD Courier (return pickup service) Carrier placed on the Parcel at the time of its receipt by said Carrier in a visible manner and in accordance with the Supplier's Terms & Conditions and common law;

Return Form - a form available under "My Purchases", dedicated to Buyers who exercise their right to withdraw from the agreement under the Consumer Rights Act or their right to complain. The form is available for the period indicated by the Seller within the Offer description under: Returns;

'SwA' Functionality — the Service Platform functionality called "Wysyłam z Allegro" ("Ship with Allegro") ('SwA'), by means of which Company enables the Seller to manage the process of sending Goods to the Recipient after the Goods have been sold on the Platform, including posting the Parcel and ordering its movement or delivery to the Recipient;

Return Code – a code made available via the Return Form, provided to the Buyer by the Carrier as part of the Returns Service - InPost sp. z o.o., intended to be visibly placed on the Parcel, in accordance with the Carrier's Terms & Conditions and generally applicable provisions of law;

Buyer — a User who has purchased Goods from the Seller within an Offer;

Dashboard — a service dashboard available to the Seller at the Service Platform subpage dedicated to the 'SwA' Functionality;

Platform or the Service Platform — an online e-commerce platform of an open character available in the https://allegro.pl/ domain and operated by the Company,

Postal Law — Postal Law Act of 23 November 2012 (Journal of Laws of 2020, item 1041, as amended) together with the relevant secondary legislation;

Transport Law — Transport Law Act of 15 November 1984 (Journal of Laws of 2020, item 8, as amended) together with the relevant secondary legislation;

Parcel — a mail parcel within the meaning of the Postal Law Act or a goods shipment within the meaning of the Transport Law Act containing the Goods and being the subject matter of the Delivery Service;

Onerous Parcel — a Parcel that has not been prepared in line with the General Terms & Conditions, with the Carrier's Terms & Conditions or with an agreement concluded directly between the Carrier and the Seller, in particular, one that contains items that are not permitted under the General Terms & Conditions, the Carrier's Terms & Conditions, an agreement concluded directly between the Carrier and the Seller or the applicable regulations issued by the Universal Postal Union (depending on whether a given Service is a mail (courier) service or a transport service according to the applicable law); as well as a Parcel that has not been packaged correctly, in accordance with the above general terms and conditions, agreements and legal acts; as a result of which the Company was charged with additional costs, charges or fines by the Carrier due to the Carrier's performance of a Service or Additional Services in respect of such a Parcel, including but not limited to the pick up, movement, sorting, delivery or return of such a Parcel;

General Terms & Conditions — these General Terms & Conditions defining the terms and conditions on which the Company provides Delivery Services;

Allegro Terms & Conditions — the user agreement providing for the rules of the Platform use, published at https://allegro.pl/regulamin/pl;

Service Provider's Terms and Conditions — valid documents governing the terms and conditions on which the Service Provider provides the Services, i.e.

The General Terms and Conditions of Service Provision by DPD Polska sp. z o.o. in Domestic Trade, General Terms and Conditions of Service Provision in International Trade, Detailed Terms and Conditions of Service Provision which are available at

https://www.dpd.com/pl/pl/moje-dpd/dokumenty-dpd-polska/

Pocztex Service Terms and Conditions (Terms and Conditions of the provision of the Pocztex service in Poland and Appendix to the Terms and Conditions) available at www.pocztex.pl/do-pobrania/

Terms and Conditions of the Provision and Use of a Non-Universal Postal Service with the trade name: "Przesyłka firmowa eCommerce" ["eCommerce Business Parcel"] available

at https://allegro.pl/regulaminy/zasady-wykonywania-i-korzystania-z-uslugi-pocztowejniepowszechnej-pod-nazwa-handlowa-przesylka-firmowa-ecommerce-vKYv9Bb1xi4

The Terms & Conditions of Carriage available on the website of UPS Polska Sp. z o.o. at https://www.ups.com/pl/pl/help-center/legal-terms-conditions/tariff.page?

General Terms and Conditions of the Provision of the Allegro 24/7 Parcel lockers InPost Service available at https://inpost.pl/regulaminy

General Terms & Conditions for the provision of domestic transport and postal services DHL Parcel Polska Sp. z o.o. https://www.dhl.com/content/dam/dhl/local/pl/dhl-parcel/documents/pdf/pl-parcel-polska-regulamin-swiadczenia-krajowych-uslug.pdf

General Conditions of Carriage DHL eCS Europe

https://www.dhl.com/content/dam/dhl/local/pl/dhl-parcel/documents/pdf/pl-parcel-europe-ogolne-warunki-przewozu.pdf

General Terms & Conditions for the provision of goods transport services by Packeta available at: https://www.packeta.pl/dokumenty-dla-klientow;

Ruch S.A. Postal Services Terms & Conditions: https://www.orlenpaczka.pl/wp-content/uploads/2021/08/REGULAMIN-S%CC%81WIADCZENIA-USLUG-POCZTOWYCH-W-RUCH-SA-od-01.09.2021.pdf

Seller — the User who has registered a Business Account, who sells Goods as part of an Offer, and who uses the Services;

Service — a service provided by the Carrier for the Company, whereby Goods are moved between the Seller and the Recipient, in accordance with the General Terms & Conditions, the Carrier's Terms & Conditions, and the provisions of the Postal Law or Transport Law (depending on whether a given Service is a mail (courier) service or a transport service in accordance with the applicable law). The Services are presented by the Company as part of the Service Platform under the following names: Allegro DPD Courier Service; Allegro DPD Courier Service Cash on Delivery; Allegro DPD Pick-up Point, Allegro Pocztex courier, Allegro Pocztex courier cash on delivery, Allegro Pocztex pick-up point, Allegro Pocztex pick-up point cash on delivery, Allegro Pocztex self-service parcel machine, Allegro registered mail, Allegro UPS Courier Service, Allegro UPS Courier Service cash on delivery, Allegro Pick-up Point UPS, Allegro Paczkomaty InPost, DPD Courier (return pickup service), Allegro DPD Austria Courier Service, Allegro DPD Belgium Courier Service, Allegro DPD Bulgaria Courier Service, Allegro DPD Croatia Courier Service, Allegro DPD Czechia Courier Service, Allegro DPD Pickup Czechia; Allegro DPD Parcel Lockers Czechia, Allegro DPD Denmark Courier Service, Allegro DPD Estonia Courier Service, Allegro DPD Finland Courier Service, Allegro DPD Greece Courier Service, Allegro DPD Spain Courier Service, Allegro DPD Netherlands Courier Service, Allegro DPD Ireland Courier Service, Allegro DPD Lithuania Courier Service, Allegro DPD Latvia Courier Service, Allegro DPD Luxembourg Courier Service, Allegro DPD Germany Courier Service, Allegro DPD Portugal Courier Service, Allegro DPD Romania Courier Service, Allegro DPD Slovakia Courier Service, Allegro DPD Slovenia Courier Service, Allegro DPD Sweden Courier

Service, Allegro DPD Hungary Courier Service, Allegro DPD Italy Courier Service, Allegro DHL Courier, Allegro DHL Courier Cash on Delivery, Allegro DHL pick-up point, Allegro DHL POP BOX Parcel Locker, Allegro DHL Courier Austria, Allegro DHL Courier Belgium, Allegro DHL Courier Bulgaria, Allegro DHL Courier Croatia, Allegro DHL Courier Czechia, Allegro DHL Courier Denmark, Allegro DHL Courier Estonia, Allegro DHL Courier Finland, Allegro DHL Courier Greece, Allegro DHL Courier Spain, Allegro DHL Courier Netherlands, Allegro DHL Courier Ireland, Allegro DHL Courier Lithuania, Allegro DHL Courier Latvia, Allegro DHL Courier Luxembourg, Allegro DHL Courier Germany, Allegro DHL Courier Portugal, Allegro DHL Courier Romania, Allegro DHL Courier Slovakia, Allegro DPD Pickup Slovakia, Allegro DPD Parcel Lockers Slovakia, Allegro DPD Parcel Lockers Slovakia, Allegro DHL Courier Slovenia, Allegro DHL Courier Sweden, Allegro DHL Courier Hungary, Allegro DHL Courier Italy, Allegro Dispatch from Poland to Czechia – Packeta Pick-up Point; Allegro Dispatch from Poland to Czechia – Packeta Parcel Locker, Allegro Dispatch from Poland to Slovakia – Pick-up Point Packeta; Allegro Dispatch from Poland to Slovakia – Packeta Parcel Locker; Allegro ORLEN Paczka Parcel Locker, Allegro ORLEN Paczka Pick-up Point;

Delivery Service — an intermediation service concerning the movement of Goods, provided by the Company to the Sellers or Buyers, against a fee, subject to the General Terms & Conditions, whereby Goods may be moved between the Seller and the Recipient, and in the case of Returns Services - between the Buyer and the Seller without the need to incur any additional payments on that account, as provided for in the Carrier's Terms & Conditions; the service includes, in particular:

- placement of an order with the Carrier for the provision of a Service, Returns Services or Additional Services on terms and conditions agreed in the General Terms & Conditions and in accordance with the Carrier's Terms & Conditions, the provisions of the Postal law or Transport law, as per the instruction of the Seller;
- provision of the 'SwA' Functionality to Sellers;
- provision of a functionality, whereby the Carrier is able to classify a given parcel as a Parcel based on the Label;
- actions taken as part of the complaint procedure in the event of non-performance or improper performance of the Service or the Returns Service by the Carrier;
- intermediation between the Recipient and the Seller in case of the Parcel's return, depending on the Users' choice — via the Carrier (if the Transaction is covered by the Allegro Smart! Service);
- notification of the Recipient that the Parcel was delivered to the Carrier; and
- Parcel tracking service

The Delivery Service provided to the Sellers using the 'SwA' Functionality who have agreements concluded directly between the Carrier and the Seller, may include only certain services described above, in particular, it may include ensuring to the Sellers the possibility of posting the Parcel to be moved or delivered by the Carrier with whom the Seller has entered into a separate agreement;

Additional Services — services provided by the Carrier for the Company against a fee, that are supplementary to the Service and that are directly related to the Service. The scope and the prices of Additional Services are set out in Appendix No. 4 of the Allegro Terms & Conditions;

Parcel Tracking Service — a service that allows for tracking the process of Goods movement by the Carrier in relation to the Service or Returns Service performance, from the moment they are posted until delivery; the service is provided directly in the Platform.

Returns Service – a paid service provided by the Carrier for the Company, whereby Merchandise is moved between the Buyer and the Seller, in accordance with the Allegro Terms & Conditions, subject to the Carrier's Terms & Conditions, as applicable, and the provisions of the Postal Law or Transport Law (depending on whether a given Service is a mail (courier) service or a transport service in accordance with the applicable law). The Company presents the Returns Service as part of the Service Platform under: Allegro Paczkomaty InPost [Allegro Parcel lockers InPost] likes DPD Courier (return pickup service). The Returns Service is dedicated to Buyers who have registered a Standard Account on the Platform. The prices and the manner of settlement of Returns Services are set out in Appendix No. 4 of the Allegro Terms & Conditions.

3. In the event of any conflict between the definitions used in the Allegro Terms & Conditions and the definitions used in the General Terms & Conditions, the definitions given in the General Terms & Conditions shall prevail.

Section 2. Terms and Conditions of Delivery Service (Allegro.pl)

1. As part of the Service Platform, the Company provides the Delivery Service, whereby it commissions the Carrier to provide Services, Returns Services, and Additional Services in its own name and for the benefit of the Seller or the Buyer. The Services, Returns Services, and Additional Services are ordered once the Seller or the Buyer has selected the Carrier and specified the Goods that are to be put in the Parcel. The Seller using the 'SwA' Functionality may select a Carrier cooperating with the Company or a Carrier with whom the Seller has entered into a separate agreement and whom the Seller selected in the process of setting up the service Dashboard.

2. The fees for the Delivery Service shall be calculated according to the rates and on terms and conditions set out in appendix No. 4 to Allegro Terms & Conditions. All fees and other payments related to the services provided by the Carrier to the Seller under agreements concluded directly between the Carrier and the Seller (or related to the provision of such services) shall be paid by the Seller to the Carrier directly.

3. In order to use the Delivery Service, the Seller who does not use the 'SwA' Functionality is required to fulfill all of the following conditions:

a. provide the correct name of the Service and Additional Services in the Offer,

b. have access to a dedicated sender program of a particular Carrier ('Elektroniczny Nadawca' in the case of the Carrier: Poczta Polska S.A., DPD Online in the case of the Carrier: DPD Polska sp. z o.o.),

c. confirm with the Carrier, while posting a Parcel, that the Seller uses the Service by providing the Carrier (automatically or manually) with an email address in the allegromail.pl domain assigned to the Transaction, in the unchanged two-part form (e.g. xxx+yyy@allegromail.pl) while ordering Parcels.

Completion of the actions referred to in letters a and c shall mean that the Delivery Service has been commissioned to the Company without using the 'SwA' Functionality.

4. In order to use the 'SwA' Functionality (including the Delivery Service using the 'SwA' Functionality), the Seller is obliged to enter the 'SwA' Functionality page on the Service Platform and then correctly set up the service Dashboard and to maintain its correct set-up for the period of using the 'SwA' Functionality.

5. The use by the Seller of the Services provided by the Carrier: UPS Polska sp. z o.o. and by the Carrier — Packeta Poland Sp. z o.o. (in Czechia as Zásilkovna) shall be possible only as part of the Delivery Service provided using the 'SwA' Functionality.

6. The use by the Seller of the Services provided by the Carrier: DHL Parcel Polska Sp. z o.o. shall be possible only as part of the Delivery Service provided using the 'SwA' Functionality.

7. The Seller may use the Services provided by the Carrier, RUCH S.A., only if they use the Delivery Service with the SwA Functionality.

8. The use by the Seller of the Services provided using the following delivery methods: Allegro Pocztex courier cash on delivery, Allegro Pocztex pick-up point cash on delivery, shall not be possible for the Delivery Service provided using the 'SwA' Functionality.

9. The Services, Returns Services and Additional Services are provided pursuant to the agreement between the Company and a given Carrier, where under the Company — depending on the type of Parcel — is the consignor (the sender) within the meaning of the Postal Law or the principal within the meaning of Article 734 of the Civil Code (Journal of Laws of 2019, item 1145, as amended), once the Carrier has received a confirmation from the Company that a given Service is provided as part of the Delivery Service, in keeping with the provisions of the General Terms & Conditions, Allegro Terms & Conditions, and the Carrier's Terms & Conditions.

10. The Services provided as part of the delivery options: Allegro UPS Courier service Cash on Delivery and Allegro DPD Courier Service Cash on Delivery and Allegro DPD Pickup Payment on Delivery, shall be provided in accordance with, inter alia, the Terms & Conditions and the Carrier's Terms and Conditions, taking into account the characteristics and agreed scope of those Services and delivery options, which means that the use of the Services provided using these delivery options may be limited, inter alia, to the options of collecting funds from the Recipient selected by the Carrier or made available by the Carrier.

11. Parcels shall be picked up, moved, sorted, and delivered in accordance with the General Terms & Conditions, on terms and conditions set out in the Carrier's Terms & Conditions or in agreements concluded directly between the Carrier and the Seller.

12. Collections of funds from Recipients for the Services provided as part of the delivery options: Allegro UPS Courier service Cash on Delivery and Allegro DPD Courier Service Cash on Delivery and Allegro DPD

Pickup Payment on Delivery, Allegro DHL Courier Cash on Delivery shall be made by the Carrier providing a particular Service and shall be made as per the Carrier's Terms and Conditions.

13. Transfers of an amount equal to the funds collected from the Recipient:

a. for the Services provided based on the Delivery Service without the use of the 'SwA' Functionality as part of the delivery options: Allegro DPD Courier Cash on Delivery, Allegro Pocztex courier cash on delivery, Allegro Pocztex pick-up point cash on delivery shall be made by the Carrier to the Seller's bank account indicated by the Seller to the Carrier and shall be made in accordance with the Carrier's Terms & Conditions;

b. for the Services provided based on the Delivery Service with the use of the 'SwA' Functionality as part of the delivery options: Allegro UPS Courier Cash on Delivery and Allegro DPD Courier Cash on Delivery and Allegro DPD Pickup Payment on Delivery, Allegro DHL Courier Cash on Delivery shall be made by the Company via Allegro Finance as the payment operator, to the Seller's bank account indicated by the Seller on the Account, within 2 business days from the delivery of the Parcel, and shall be made in accordance with the Carrier's Terms & Conditions

14. Transfers of funds collected from the Recipient for the Services provided based on the Delivery Service with the use of the 'SwA' Functionality as part of the delivery options: Allegro UPS Courier Cash on Delivery, Allegro DPD Courier Cash on Delivery, Allegro DHL Courier Cash on Delivery and Allegro DPD Pickup Point Cash on Delivery, shall be made exclusively in the Polish currency, to the Seller's bank account maintained in Polish currency by a bank with its registered office in the territory of the Republic of Poland.

14a. If, as part of a single Parcel, the Seller sends several boxes/letters with separate labels on each of them, but all such boxes/letters are related to each other in such a way that their contents together constitute the Goods covered by one Transaction, transfers of funds collected from the Recipient for the Services provided based on the Delivery Service with the use of the 'SwA' Functionality as part of the delivery options: Allegro UPS Courier Cash on Delivery, Allegro DPD Courier Cash on Delivery, Allegro DPD Pickup Point Cash on Delivery and Allegro DHL Courier Cash on Delivery, shall be made after all boxes/letters forming the Parcel under a particular Transaction have been delivered.

15. The Company is not a carrier within the meaning of the Transport Law (Journal of Laws of 2020, item 8, as amended) and the Civil Code Act (Journal of Laws of 2019, item 1145, as amended).

16. Where the use of the Delivery Service proves impossible or difficult for reasons on the part of the Company or of the Carrier, the Seller or the Buyer using the Returns Service shall receive a notice from the Company on the refund of the fees incurred, as referred to in Appendix No. 4 to Allegro Terms & Conditions.

Section 3. Terms & Conditions of Delivery Service for Sellers and Buyers (Allegro.pl)

1. The Seller and the Buyer are required to pay the fees related to the provision of the Delivery Service in accordance with the price list set out in Appendix No. 4 to Allegro Terms & Conditions within deadlines provided therein.

2. The Seller and the Buyer are required to:

a. comply with the General Terms & Conditions, the Allegro Terms & Conditions, the Carrier's Terms & Conditions, and the provisions of the Postal Law or Transport Law (depending on whether a given Service is a mail (courier) service or a transport service in accordance with the applicable law);

b. put Goods in the Parcels that are compliant with the General Terms & Conditions, the Carrier's Terms & Conditions, agreements concluded directly between the Carrier and the Seller and the provisions of the Transport Law or Postal Law or the applicable regulations issued by the Universal Postal Union (depending on whether a given Service is a mail (courier) service or a transport service in accordance with the applicable law);

c. release the Parcels at a place communicated to the Carrier by the Seller;

d. print the Label or the Return Code and put it on the Parcel in the correct manner, that is in line with the Carrier's Terms & Conditions, generally applicable provisions of law or agreements concluded directly between the Carrier and the Seller;

e. pack the Parcel in the correct manner, that is in line with the Carrier's Terms & Conditions or agreements concluded directly between the Carrier and the Seller, so that it may be properly picked up, moved, sorted, and delivered by the Carrier;

f. use the 'SwA' Functionality as per its intended purpose, within the available features, and not to use the 'SwA' Functionality to post, move, sort, or deliver parcels containing goods, services, or rights sold outside the Platform;

g. provide correct data for the purpose of using or in connection with the use of the Delivery Service, the Services, the Returns Services, the Additional Services or the 'SwA' Functionality (including the correct bank account number of the Seller);

h. indicate the Seller's bank account maintained in Polish currency by a bank with its registered office in the territory of the Republic of Poland, for the purpose of transfers of funds collected from the Recipient for the Services provided based on the Delivery Service with the use of the "SwA" Functionality as part of the delivery options: Allegro UPS Courier Cash on Delivery, Allegro DPD Courier Cash on Delivery and Allegro DPD Pickup Point Cash on Delivery, Allegro DHL Courier Cash on Delivery;

i. comply with other rules of the provision of the Delivery Service, Services and Returns Services as envisaged in the General Terms & Conditions and in the Carrier's Terms & Conditions.

3. The Seller is fully liable to the Company for any damage caused to the Company or the Carrier in connection with the posting, pick-up, moving, sorting, or delivery of an Onerous Parcel. In particular, the Seller is required to reimburse the Company for all costs, fees, or fines imposed on the Company by the Carrier due to the performance by the Carrier of actions related to an Onerous Parcel.

4. The Seller acknowledges that the Carrier has the right to decline to provide the Service if the Carrier finds that a Parcel posted as part of the Delivery Service is an Onerous Parcel.

5. The Seller acknowledges that in the case when it becomes evident that a Parcel is an Onerous Parcel only after its pick-up from the Seller, the Carrier may suspend the provision of a Service or Additional Services and alert the Company. In such a case, the Company shall call on the Seller to eliminate promptly the condition that prevents the shipment of the Parcel or provision of the Service or Additional Service, particularly by packing the Onerous Parcel in the proper manner or securing it at its own cost. In cases referred to in the preceding sentence, the Seller may be required to pick up the Onerous Parcel from the Carrier at its own cost and to remedy the damage, if any, caused to the Carrier by that Parcel or in relation to it, or to cover the cost of the Parcel's pick up and to remedy the damage, if any, caused to the Company by that Parcel or in relation to it.

6. Where it is impossible for the Delivery Service, the Service, or Additional Services to be performed through the fault of the Seller, the Company shall have the right to return the Parcel to the Seller at the Seller's cost and to seek compensation corresponding to the value of the Delivery Service, the Service or Additional Services specified in Appendix No. 4 to Allegro Terms & Conditions.

7. Upon entering the 'SwA' Functionality page on the Service Platform by the Seller, all Seller's orders regarding the Goods sold shall be retrieved on an ongoing basis via REST API from their Account on the Service Platform and displayed on this page.

Section 4. The Processing of personal data in connection with the provision of the Delivery Service (Allegro.pl)

1. The Company is the personal data controller for the Sellers and Buyers with regard to the offering of the Delivery Service on the Service Platform within the meaning of Article 4(7) of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data, the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) ("GDPR").

2. Personal data shall be processed by the Company in accordance with applicable legal regulations, in particular, with the provisions of the GDPR. The legal basis for the processing of personal data by the Company is Article 6(1)(b) of the GDPR, i.e. the processing is necessary to perform the contract between the Seller and the Company or the Buyer and Company concerning services provided by the Company on the Platform, including the Delivery Service.

3. Full and detailed information on the purposes and legal grounds for processing the Sellers' and Buyers' personal data can be found in the Privacy Protection Policy, which constitutes Appendix no. 5 to the Allegro Terms & Conditions.

4.The Seller and the Buyer contact the Company using the email address: iod@allegro.pl, in the case of any questions concerning the processing of their personal data by the Company or if they wish to exercise their rights on the protection of their personal data.

5.The personal data shall be processed by the Company for the purposes of providing the Delivery Service, handling complaints, keeping accounts, developing statistics and performing analyses, establishing, exercising, or defending legal claims, and ensuring accountability for the personal data processed.

6.The personal data processed by the Company shall include the data relevant for a given type of the Account on the Service Platform such as the login, userID, SellerID, BuyerID, last names and names, the address of residence or stay, Tax Identification Number, contact number, email address, the address for the delivery and return of Goods, parcel pickup address or addresses, the delivery status, the parcel collection code and the bank account number as well as the number of a consignment note (tracking number) if the Carrier provides such number.

7.The Carrier is also a personal data controller in respect of the personal data of the Sellers, within the scope related to the provision of the Services, including the Delivery Services and the Returns Services, or Additional Services by the Carrier. The detailed principles pertaining to the processing of the personal data by the Carrier are described in the Carrier's Terms & Conditions.

8. Personal data may be transferred to:

a. the Carrier in order to ensure the Company's accountability of the fulfillment of obligations arising from the contract made with that Carrier;

b. the Carrier — at the Sellers' and Buyers' request — to refer questions or complaints regarding the services provided by the Carrier;

c. the Carrier in order to collect funds from the Recipient and transfer the collected funds for the Service provided based on the Delivery Service using the 'SwA' Functionality

d. the entities authorized to receive such data under applicable provisions of law, including appropriate judicial authorities

e. Payment Operators (PayU/P24) to create a payment.

9. The Seller who does not use the 'SwA' Functionality shall share the personal data of the Recipients to the Company in order to provide the Delivery Service. The Company shall process the aforementioned data in accordance with applicable law, in particular, with the GDPR.

10. The Seller using the 'SwA' Functionality, in order to provide the Delivery Service, shall entrust the Company with the processing of personal data of the Recipients in accordance with paragraph 5 of the General Terms & Conditions.

11. Relevant provisions of Appendix 5 of the Allegro Terms & Conditions (Privacy Protection Policy) shall apply to the matters not governed by this article.

Section 5. The processing of Recipients' personal data in connection with the use of the 'SwA' Functionality (Allegro.pl)

1. The Seller hereby represents that is the controller of the Recipients' personal data.

2. At the moment of entering the 'SwA' Functionality page on the Service Platform, the Seller shall entrust the Company, under the General Terms & Conditions, with the processing of the following personal data of Recipients in order to provide the Delivery Service to the Seller using the 'SwA' Functionality:

a. first name;

b. last name;

c. Parcel delivery address;

d. contact number;

e. email address.

3. The Company may perform on the Recipients' personal data any operations necessary to achieve the purpose described above, including may share these personal data to Carriers as part of the Delivery Service (in particular, in connection with the provision of the Service or any Additional Services and for its provision).

4. The Seller hereby agrees that the Company may entrust the processing of Recipients' personal data to another (subsequent) processor ('sub-processing'). The Company, by way of a written agreement, shall impose on the sub-processor the obligations regarding the processing of Recipients' personal data not lesser than those incumbent upon the Company.

5. The Company shall inform the Seller about any intended changes related to the addition or replacement of other processors of Recipients' personal data. If the Seller has grounds to object to the engagement of other processors, they may present to the Company the reasons for the objection. If the Seller objects to the engagement of other processors of Recipients' personal data, it should opt out of the 'SwA' Functionality (should resign from using the 'SwA' Functionality).

6. The Company shall process Recipients' personal data in accordance with applicable law, in particular, with the GDPR.

7. The Company shall:

a. process Recipients' personal data only on documented instructions from the Seller (in line with Article 28(3)(a) of the GDPR), and such instructions shall be understood by the Company and the Seller as the entrusting of the processing of personal data by the Seller pursuant to the General Terms & Conditions;

b. ensure that persons authorized to process the Recipients' personal data have committed themselves to confidentiality or are under an appropriate statutory obligation of confidentiality;

c. take (implement) all appropriate technical and organizational measures (with due regard to the state of the art, the costs of implementation and the nature, scope, context, and purposes of processing as well as the risk of varying likelihood and severity for the rights and freedoms of natural persons) to ensure a level of security appropriate to the risk, including inter alia as appropriate:

i. applying the pseudonymization and encryption of Recipients' personal data;

ii. ensuring the ability to ensure the ongoing confidentiality, integrity, availability, and resilience of processing systems and services;

iii. ensuring the ability to restore the availability and access to Recipients' personal data in a timely manner in the event of a physical or technical incident;

iv. testing, assessing, and evaluating on a regular basis the effectiveness of technical and organizational measures for ensuring the security of the processing;

v. respecting the conditions for engaging another processor resulting from Articles 28(2) and 28(4) of the GDPR.

8. The Company, insofar as this is possible (taking into account the nature of personal data processing), shall assist the Seller by appropriate technical and organizational measures in the fulfillment of its obligation to respond to requests for exercising the data subject's rights laid down in Chapter III of the GDPR.

9. The Company hereby represents that, taking into account the nature of processing and the information available to the Company, it shall assist the Seller in the fulfillment of its obligations to ensure the security of personal data referred to in Articles 32–36 of the GDPR.

10. In the event of any breach of Recipients' personal data within the meaning of Article 4(12) of the GDPR, the Company, without any undue delay, shall send a notice to the controller containing at least the elements referred to in Article 33(3) of the GDPR.

11. Exercising the right to perform an audit (including inspection), the Seller may request the Company to provide information regarding the processing of Recipients' personal data by the Company, sending the request to the email address: iod@allegro.pl. Upon the receipt of the request, the Company shall respond to it (including provide the requested information) within 30 (thirty) days of the request receipt.

12. The Company shall provide the Seller with any information necessary to demonstrate compliance with the obligations referred to in Article 28 of the GDPR.

13. The processing of Recipients' personal data shall be entrusted for the period of using the 'SwA' Functionality by the Seller. Upon opting out of the 'SwA' Functionality (resignation from using the 'SwA' Functionality) by the Seller, the Company shall delete Recipients' personal data as soon as possible, unless the Company is required under applicable laws to further storage of these data.

Section 6. Complaints concerning the Delivery Service, as well as Services, Returns Services and Additional Services (Allegro.pl)

1. The Seller may lodge a complaint concerning the Delivery Service envisaged herein if the Delivery Service is not provided by the Company at all, or is provided improperly, in violation of these Terms & Conditions. The Seller may also lodge a complaint regarding the collection of funds from the Recipient or the transfer of the collected funds made by the Carrier for the Service provided based on the Delivery Service using the 'SwA' Functionality, as well as a complaint if the 'SwA' Functionality functions improperly or the fees for the Service and Additional Services paid by the Seller to the Company are incorrectly charged.

2. Any complaints relating to the use of the Delivery Service, the collection of funds from the Recipient or the transfer of the collected funds made by the Carrier for the Service provided based on the Delivery Service using the 'SwA' Functionality, as well as the improper functioning of the 'SwA' Functionality, and incorrect charge of fees for the Services and Additional Services shall be dealt with by the Company within 30 (thirty) days of filing a complaint by the Seller.

3. Complaints regarding the use of the Delivery Service, the collection of funds from the Recipient or the transfer of the collected funds made by the Carrier for the Service provided based on the Delivery Service using the 'SwA' Functionality, as well as the improper functioning of the 'SwA' Functionality, or charge of fees for the Services and Additional Services may be lodged by letter sent to the Company address or in an electronic form using the contact form available at https://allegro.pl/pomoc/kontakt?kategoria=44362df6-b15a-4eac-a24c-c534495b1bda

4. The Seller may contact the Company with regard to the Delivery Service as follows:

a. in writing to 61-569 Poznań, ul. Wierzbięcice 1B;

b. via a contact form available at https://na.allegro.pl/smart-formularz.

5. The Seller's complaints concerning the manner of the provision by the Carrier of the Service, Additional Services or other service provided under agreements concluded directly between the Carrier and the Seller shall be addressed directly to the Carrier.

6. Complaints concerning the manner of the provision by the Carrier of the Services, Additional Services or other services provided under agreements concluded directly between the Carrier and the Seller shall be reviewed by the Carrier according to the rules set out in the Carrier's Terms & Conditions or in agreements concluded directly between the Carrier and the Seller, respectively.

7. The Seller acknowledges that the Services are provided directly by the Service Providers who consider complaints submitted directly to the Providers or through the Company, and based on the Carriers' Terms & Conditions and applicable laws. The Company's role in complaint processes concerning non-performance or improper performance of the Services is limited to intermediation in the exchange of data and documents relevant to the complaint procedures, and the Company has no influence on the complaint-related decisions made by the Carriers. The Company declares that, in its intermediation in

the exchange of data and documents referred to in the preceding sentence, it uses automated means of transfer and processing of data and documents. The Company's intermediation in complaint procedures involves, in particular:

a) determining whether a given complaint was filed within the time limit resulting from the provisions of law or the Carrier's Terms & Conditions,

b) analysis of the complaint and determination whether it contains any formal deficiencies,

c) in the event that the complaint contains formal deficiencies, sending information to the complaining party with a request to supplement the complaint,

d) forwarding the complaint to the Carrier,

e) forwarding the Carrier's decision to the complaining party.

8. Considering the wording of paragraphs (5) and (6) above, the Company, to allow the Sellers to lodge complaints related to non-performance or improper performance of Services and Additional Services provided by the Carrier, grants the power of attorney to the Sellers to take actual and legal actions related to representing the Company in complaints related to the Services or Additional Services provided by the Carrier as part of the Delivery Service. The power of attorney referred to in the preceding sentence shall be made available for downloading by the User in the Delivery Settings tab in the Seller's Account.

9. Complaints regarding the use of the Returns Services, is lodged by the Buyer directly to the Company using the contact form available at https://allegro.pl/pomoc/kontakt?kategoria=2c798b65-a629-4d86-8fde-ab93de1c4166

Section 7. End of Delivery Service provision. Opting out of the 'SwA' Functionality (Allegro.pl)

1. In the case of a violation of these General Terms & Conditions or the Allegro Terms & Conditions, including, in particular, in case the Seller takes any actions which adversely impact the security of Allegro operations or are detrimental to other Users or are intended to circumvent safeguards adopted by the Company or consist of the falsification of data as part of the Allegro Smart! Service, the Company shall have the right to discontinue the provision of Delivery Service for the Seller.

2. If the Seller commits a flagrant violation, as referred to in item 1 above, the Company may suspend the Seller's Account. Provisions of paragraph 8.4. of the Allegro Terms & Conditions shall apply accordingly.

3. The Seller may at any time opt out of the 'SwA' Functionality (resign from using the 'SwA' Functionality) by making appropriate changes in the Account set-up.

Section 8. Withdrawal from Agreement (Allegro.pl)

1. A Buyer who is a consumer has a statutory right to withdraw from the agreement concerning the purchase of the Returns Service, without giving reasons, within 14 days of the conclusion thereof. The terms of withdrawal from the agreement, including the withdrawal form that the Buyer may use, are laid down in the instructions constituting Appendix no. 1 to the Terms & Conditions.

2. Upon effective withdrawal from the agreement, the Company shall, without undue delay (no later than within 14 days of the receipt of the withdrawal form), return the amount due to the Buyer, having regard for the payment option selected by the Buyer for the Returns Service, except in cases where: the Parcel has been transferred to the Carrier, or the service has been otherwise commenced, or the Carrier has fully performed the Returns Service.

Section 9. Final provisions (Allegro.pl)

1. The Company reserves the right to temporarily modify the principles laid down in these Terms & Conditions in the case of promotional campaigns organized by the Company or its business partners. Terms and conditions of promotional campaigns shall be identified each time in specific terms and conditions of promotional campaigns.

2. Headings (titles of paragraphs) in these Terms & Conditions are used for convenience only and shall not affect the interpretation of these Terms & Conditions.

3. If any provision hereof is held invalid by a final and absolute judgment of the common court, the remaining ones shall stay in full force and effect.

4. Relevant provisions of the Allegro Terms & Conditions shall apply to the matters not governed by these Terms & Conditions.

APPENDIX NO. 1 INSTRUCTION ON WITHDRAWAL FROM THE FIRST AGREEMENT AND TEMPLATE WITHDRAWAL FORM

You may withdraw from the agreement with the Company for the provision of the Returns Service within 14 days from its conclusion without giving reasons.

To do this, please inform us about your decision using the contact form available at https://allegro.pl/pomoc/kontakt?kategoria=2c798b65-a629-4d86-8fde-ab93de1c4166

You may use the template withdrawal form presented below.

TEMPLATE WITHDRAWAL FORM (to be filled in and sent back only if you intend to withdraw from the agreement) to be sent back to the address: Allegro sp. z o.o., ul. Wierzbięcice 1B, 61-569 Poznań, or using the contact form available at _____.

Declaration: I, ..., hereby give notice that I withdraw from my agreement for the provision of the Returns Service. Date of the agreement: ....., Name and surname..... Allegro username: .....

Allegro.cz

Section 1. Definitions (Allegro.cz)

1. These General Terms & Conditions of Delivery Service (hereinafter referred to as the "General Terms & Conditions") lay down the principles and conditions on which the Company provides an intermediation service concerning the movement transport, organization of transport of Goods.

2. Capitalized terms used herein, whether in plural or singular, shall have the following meaning:

Recipient — the Buyer the Seller, or other indicated the recipient of the Goods;

PayU - PayU Spółka Akcyjna with its registered office in Poznań, address: ul. Grunwaldzka 186, 60 - 166 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under number 0000274399, share capital: PLN 7,789,000.00, paid in full, NIP (Tax Identification Number): 7792308495; the supervisory authority for PayU is the Polish Financial Supervision Authority (contact details of the FSA: ul. Piękna 20; 00-549 Warszawa, P.O. Box 419, Hotline: (48) 22 262-58-00), knf@knf.gov.pl), entered in the payment services register under the number IP1/2012.

Carrier — a third party providing to the Company or to the Seller any services, in particular, the services of picking up, moving, sorting, or delivering any Parcel between the Seller and the Recipient, including providing of Services or Additional Services.

Carriers are:

a) DPD Polska sp. z o.o., a limited liability company with its registered office in Warsaw, at ul. Mineralna 15, 02-274 Warsaw, entered into the register of entrepreneurs of the District Court for the Capital City of Warsaw in Warsaw, the 13th Commercial Division of the National Court Register under the number KRS 0000028368, Tax Identification Number: NIP 526-020-41-10, share capital: PLN 228,604,000, an entity providing Services within the following delivery methods: Allegro DPD Czechia Courier Service; Allegro DPD Courier Czechia payment on delivery; Allegro DPD Pickup Czechia; Allegro DPD Parcel Czechia.

b) PACKETA POLAND SPÓŁKA Z OGRANICZONĄ ODPOWIEDZIALNOŚCIĄ (in Czechia as Zásilkovna) with its registered office in Warsaw, address: ul. Postępu 14, 02-676 Warsaw, entered in the Register of Entrepreneurs of the National Court Register kept by the District Court for the capital city of Warsaw in Warsaw — 13th Commercial Division of the National Court Register, under the KRS number 0000575023, NIP (Tax Identification Number): 8831858623, REGON (National Business Registry Number): 36249788500000, share capital: PLN 15,000.00; the party providing Services in the following delivery options: Allegro Dispatch from Poland to Czechia — Packeta Pick-up point, Allegro Dispatch from Poland

to Czechia — Packeta Pick-up point payment on delivery, Allegro Dispatch from Poland to Czechia — Packeta Parcel Lockers, Allegro Dispatch from Poland to Czechia — Packeta Parcel Lockers payment on delivery, Allegro Pick-up at Zásilkovna Pick-up Point, Allegro Pick-up at Zásilkovna Pick-up Point payment on delivery, Allegro Zásilkovna Parcel Lockers, Allegro Zásilkovna Parcel Lockers payment on delivery

c) DHL Parcel Polska Sp. z o.o. with its registered office in Warsaw, address: ul. Osmańska 2, 02-823 Warsaw, entered in the Register of Entrepreneurs at the District Court for the capital city of Warsaw, 13th Commercial Division of the National Court Register, under the KRS number 631916, NIP (Tax Identification Number): 9512417713, REGON (National Business Registry Number): 365170883, share capital: PLN 21,479,000.00, the party providing Services in the following delivery options: Allegro DHL Courier Czechia, Allegro DHL Courier Czechia payment on delivery

d) WE|DO CZ s.r.o., with its registered office at the address: Pražská 180, 250 66 Zdiby, ICO: 08313628, the party providing Services in the following delivery options: Allegro WE|DO Courier, Allegro Pick-up at WE|DO Pick-up Point, Allegro WE|DO Parcel Lockers

e) PPL CZ s.r.o. with its registered office in Jažlovice, K Borovému 99, 251 01 Říčany, ICO: 25194798, the party providing Services with the following delivery options: PPL ParcelShop (return at Point);

f) Direct Parcel Distribution CZ s.r.o. with its registered office in Modletice 135, 251 01 Říčany u Prahy, ICO 61329266, the party providing Services in the following delivery options: Allegro DPD Courier Czechia; Allegro DPD Courier Payment on Delivery; Allegro DPD Pickup; Allegro DPD Pickup Payment on Delivery; Allegro DPD Parcel Lockers; Allegro DPD Parcel Lockers Payment on Delivery;

g) the entities whose services the Seller uses under agreements concluded directly between the Carrier and the Seller;

The Carrier providing the Goods Return Service is:

PPL CZ s.r.o. with its registered office in Jažlovice, K Borovému 99, 251 01 Říčany, ICO: 25194798, the party providing Services with the following delivery options: PPL ParcelShop (return at Point)

Label — a tag on the Parcel provided to the Seller by the Carrier so that it is affixed to the Parcel in a visible manner, in accordance with the Carrier's Terms & Conditions, generally applicable provisions of law or agreements concluded directly between the Carrier and the Seller;

Return Label — the Parcel identification made available in the Goods Return Service to the Buyer by the Carrier, PPL CZ s.r.o., to be placed on the Parcel in a visible manner and in accordance with the Carrier's Terms & Conditions and generally applicable laws;

Goods Return Form — the form available in the Purchase History dedicated to the Buyer who wishes to exercise their right of withdrawal in accordance with the Consumer Rights Act, or their right to file a complaint in respect of the Goods. The form is available for the period indicated by the Seller in the Offer description, in Returns;

'SwA' Functionality — the Service Platform functionality called "Wysyłam z Allegro" ("Ship with Allegro") ('SwA'), by means of which the Company enables the Seller to manage the process of sending Goods to

the Recipient after the Goods have been sold on the Platform, including posting the Parcel and ordering its movement or delivery to the Recipient;

Returns Code — the Parcel identification made available in the Goods Return Service to the Buyer by the Carrier, PPL CZ s.r.o., to be placed on the Parcel in a visible manner and in accordance with the Carrier's Terms & Conditions and generally applicable laws;

Buyer — a User who has purchased Goods from the Seller within an Offer;

Dashboard — a service dashboard available to the Seller at the Service Platform subpage dedicated to the 'SwA' Functionality;

Platform or the Service Platform — an online e-commerce platform of an open character available in the www.allegro.cz domain and operated by the Company,

Parcel — a parcel containing the Goods and being the subject of the Delivery Service, to be delivered to one Recipient at one destination;

Onerous Parcel — a Parcel that has not been prepared in line with the General Terms & Conditions, with the Carrier's Terms & Conditions or with an agreement concluded directly between the Carrier and the Seller, in particular, one that contains items that are not permitted under the General Terms & Conditions, the Carrier's Terms & Conditions, an agreement concluded directly between the Carrier and the Seller or generally applicable laws; as well as a Parcel that has not been packaged correctly, in accordance with the General Terms & Conditions, agreements and generally applicable laws; as a result of which the Company was charged with additional costs, charges or fines by the Carrier due to the Carrier's performance of a Service or Additional Services in respect of such a Parcel, including but not limited to the pick up, movement, sorting, delivery or return, as well as transport, organization of transport, loading, unloading, and handling of such a Parcel;

General Terms & Conditions — these General Terms & Conditions defining the terms and conditions on which the Company provides Delivery Services;

Allegro Terms & Conditions — the user agreement providing for the rules of the Platform use, published at www.allegro.cz/podminky;

Carrier's Terms & Conditions — valid documents governing the terms and conditions on which the Carrier provides the Services, i.e.

General Terms and Conditions of Service Provision in International Trade, Detailed Terms and Conditions of Service Provision which are available at

https://www.dpd.com/pl/pl/moje-dpd/dokumenty-dpd-polska/

General Terms & Conditions for the provision of goods transport services by Packeta available at: https://www.packeta.pl/dokumenty-dla-klientow;

General Conditions of Carriage DHL eCS Europe https://www.dhl.com/content/dam/dhl/local/pl/dhl-parcel/documents/pdf/pl-parcel-europe-ogolne-warunki-przewozu.pdf

General Terms and Conditions of Service by WE|DO https://www.wedo.cz/files/public/documents/General%20business%20terms%20and%20conditions.pdf

General Terms and Conditions of Direct Parcel Distribution CZ s.r.o. : https://www.dpd.com/cz/cs/vseobecne-obchodni-podminky/

Seller — the User who has registered a Business Account, who sells Goods as part of an Offer, and who uses the Services;

Service — a service provided by the Carrier for the benefit of the User, consisting of the movement, transport or organization of transport of the Goods between the Seller and the Recipient, under the General Terms & Conditions, the Carrier's Terms & Conditions, and generally applicable regulations. The Services are presented by the Company on the Platform under the following names: Allegro DPD Courier Czechia; Allegro DPD Courier Czechia payment on delivery; Allegro DPD Pickup Czechia; Allegro DPD Parcel Lockers Czechia, Allegro DHL Courier Czechia; Allegro DHL Courier Czechia payment on delivery; Allegro Dispatch from Poland to Czechia — Packeta Pick-up point; Allegro Dispatch from Poland to Czechia — Packeta Parcel Lockers; Allegro Dispatch from Poland to Czechia — Packeta Pick-up point payment on delivery; Allegro Dispatch from Poland to Czechia — Packeta Parcel Lockers payment on delivery; Allegro Zásilkovna Parcel Lockers; Allegro Pick-up at Zásilkovna Pick-up Point; Allegro WE|DO Courier; Allegro Pick-up at WE|DO Pick-up Point; Allegro WE|DO Parcel Lockers; Allegro Zásilkovna Parcel Lockers payment on delivery; Allegro Pick-up at Zásilkovna Pick-up Point payment on delivery; Allegro WE|DO Courier payment on delivery; Allegro Pick-up at WE|DO Pick-up Point payment on delivery; Allegro WE|DO Parcel Lockers payment on delivery; Allegro DPD Courier; Allegro DPD Courier payment on delivery; Allegro DPD Pickup Payment on Delivery; Allegro DPD Parcel Lockers; Allegro DPD Parcel Lockers Payment on Delivery; PPL ParcelShop (return at Point).

Delivery Service — an intermediation service concerning the movement of Goods, provided by the Company to the Sellers or Buyers, against a fee, subject to the General Terms & Conditions, whereby Goods may be moved, transported, or their transport may be organized between the Seller and the Recipient, and in the case of the Goods Return Service - between the Buyer and the Seller without the need to incur any additional payments on that account, as provided for in the Carrier's Terms & Conditions; the service includes, in particular:

- placement of an order with the Carrier for the provision of a Service or Additional Services on terms and conditions agreed in the General Terms & Conditions and in accordance with the Carrier's Terms & Conditions, generally applicable laws, as per the instruction of the Seller;
- provision of the 'SwA' Functionality to Sellers;
- provision of a functionality, whereby the Carrier is able to classify a given parcel as a Parcel based on the Label;

- actions taken as part of the complaint procedure in the event of non-performance or improper performance of the Service by the Carrier;
- intermediation between the Recipient and the Seller in case of the Parcel's return, depending on the Users' choice — via the Carrier (if the Transaction is covered by the Allegro Smart! Service), provided that the Company offers the goods return service in Allegro Terms & Conditions;
- notification of the Recipient that the Parcel was delivered to the Carrier; and
- Parcel tracking service

The Delivery Service provided to the Sellers using the 'SwA' Functionality who have agreements concluded directly between the Carrier and the Seller, may include only certain services described above, in particular, it may include ensuring to the Sellers the possibility of posting the Parcel to be moved or delivered by the Carrier with whom the Seller has entered into a separate agreement;

Additional Services — services provided by the Carrier for the benefit of the User, that are supplementary to the Service and that are directly related to the Service. The scope and the prices of Additional Services are set out in Appendix No. 4 of the Allegro Terms & Conditions;

Parcel Tracking Service — a service that allows for tracking the process of Goods movement by the Carrier in relation to the Service or Returns Service performance, from the moment they are posted until delivery; the service is provided directly in the Platform.

Goods Return Service — a paid service provided by the Carrier to the Company involving the movement of Goods between the Buyer and the Seller, in accordance with the Terms & Conditions, with appropriate application of the Carrier's Terms & Conditions and generally applicable laws. The Goods Return Service is presented by the Company on the Platform as PPL ParcelShop (return at Point). The Goods Return Service is dedicated to Buyers who have registered a Regular Account or Business Account on the Platform. The price of the Goods Return Service and the method of its settlement are specified in Appendix No. 4 of the Allegro Terms & Conditions.

3. In the event of any conflict between the definitions used in the Allegro Terms & Conditions and the definitions used in the General Terms & Conditions, the definitions given in the General Terms & Conditions shall prevail.

Section 2. Terms and Conditions of Delivery Service (Allegro.cz)

1. As part of the Service Platform, the Company provides the Delivery Service, whereby it commissions the Carrier to provide Services, Goods Return Service, and Additional Services in its own name and for the benefit of the Seller or the Buyer. Services, Goods Return Service, and Additional Services are commissioned after the Seller selects the delivery option and indicates the Goods to be included in the Parcel.

2. The fees for the Delivery Service shall be calculated according to the rates and on terms and conditions set out in appendix No. 4 to Allegro Terms & Conditions. All fees and other payments related to the services provided by the Carrier to the Seller under agreements concluded directly between the Carrier and the Seller (or related to the provision of such services) shall be paid by the Seller to the Carrier directly.

3. In order to use the 'SwA' Functionality (including the Delivery Service using the 'SwA' Functionality), the Seller is obliged to enter the 'SwA' Functionality page on the Service Platform and then correctly set up the service Dashboard and to maintain its correct set-up for the period of using the 'SwA' Functionality.

4. The Services, Goods Return Service, and Additional Services are provided by the Carrier pursuant to the agreement concluded between the Company and a given Carrier for the benefit of the User. The Services, Goods Return Service, and Additional Services are provided as part of the Delivery Service, in keeping with the provisions of the General Terms & Conditions, Allegro Terms & Conditions, and the Carrier's Terms & Conditions.

5. The Services provided as part of the delivery options: Allegro DPD Courier Czechia payment on delivery; Allegro DHL Courier Czechia payment on delivery; Allegro DPD Courier payment on delivery; Allegro Dispatch from Poland to Czechia - Packeta Pick-up Point payment on delivery; Allegro Dispatch from Poland to Czechia - Packeta Parcel Lockers payment on delivery; Allegro WE|DO Courier payment on delivery; Allegro Pick-up at WE|DO Pick-up Point payment on delivery; Allegro WE|DO Parcel Lockers payment on delivery; Allegro Pick-up at Zásilkovna Pick-up Point payment on delivery; Allegro Zásilkovna Parcel Lockers payment on delivery, Allegro DPD Pickup Payment on Delivery; Allegro DPD Parcel Lockers Payment on Delivery, shall be provided in accordance with, inter alia, the General Terms & Conditions and the Carrier's Terms and Conditions, taking into account the characteristics and agreed scope of those Services and delivery options, which means that the use of the Services provided using these delivery options may be limited, inter alia, to the options of collecting funds from the Recipient selected by the Carrier or made available by the Carrier.

6. Parcels shall be picked up, moved, sorted, and delivered, transported, handled, and transport shall be organized by the Carrier in accordance with the General Terms & Conditions, on terms and conditions set out in the Carrier's Terms & Conditions or in agreements concluded directly between the Carrier and the Seller.

7. Collections of funds from Recipients for the Services provided as part of the delivery options, shall be made by the Carrier providing a particular Service and shall be made as per the Carrier's Terms & Conditions.

8. Transfers of an amount equal to the funds collected from the Recipient:

a. for the Services provided based on the Delivery Service as part of the delivery options: Allegro DPD Courier Czechia payment on delivery; Allegro Dispatch from Poland to Czechia — Packeta Pick-up Point payment on delivery; Allegro Dispatch from Poland to Czechia — Packeta Parcel Lockers payment on delivery; Allegro WE|DO Courier payment on delivery; Allegro Pick-up at WE|DO Pick-up Point payment on delivery; Allegro WE|DO Parcel Lockers payment on delivery; Allegro Pick-up at Zásilkovna Pick-up Point payment on delivery; Allegro Zásilkovna Parcel Lockers payment on delivery, Allegro Courier DPD,

Allegro Courier DPD Payment on Delivery, Allegro DPD Pickup Payment on Delivery; Allegro DPD Parcel Lockers Payment on Delivery, are made by the Company within two working from receiving the parcel delivery status from the Carrier via the payment operator (PayU), to the Seller's settlement tool maintained by PayU in accordance with the rules set out in Appendix 7A. The maximum payment on delivery amount shall be, as appropriate: PUDO/APM — CZK 20,000.00, courier delivery to the address — CZK 50,000.00.

b. for the Services provided on the basis of the Delivery Service as part of the Allegro DHL Courier Czechia delivery option, the Company executes payment on delivery within 2 working days of receiving the delivery status of the Parcel from the Carrier via the payment operator, which is PayU, to the settlement tool maintained by PayU as described in Appendix No. 7A. The maximum payment on delivery value is CZK 40,000.

9. Transfers of funds collected from the Recipient for the Services provided based on the Delivery Service as part of the delivery options, shall be made exclusively in the Czech currency via the payment operator (PayU), to the Seller's settlement tool maintained by PayU in accordance with the rules set out in Appendix 7A.

9a. If, as part of a single Parcel, the Seller sends several boxes/letters with separate labels on each of them, but all such boxes/letters are related to each other in such a way that their contents together constitute the Goods covered by one Transaction, transfers of funds collected from the Recipient for the Services provided based on the Delivery Service with the use of the 'SwA' Functionality as part of the delivery options: Allegro WE|DO Courier payment on delivery, Allegro Pick-up at WE|DO Pick-up Point payment on delivery, shall be made after all boxes/letters forming the Parcel under a particular Transaction have been delivered.

10. Where the use of the Delivery Service proves impossible or difficult for reasons on the part of the Company or of the Carrier, the Seller, or the Buyer using the return service shall receive a notice from the Company on the refund of the fees incurred, as referred to in Appendix No. 4 to Allegro Terms & Conditions.

Section 3. Terms & Conditions of Delivery Service for Sellers and Buyers (Allegro.cz)

1. The Seller and the Buyer are required to pay the fees related to the provision of the Delivery Service in accordance with the price list set out in Appendix No. 4 to Allegro Terms & Conditions within deadlines provided therein.

2. The Seller and the Buyer are required to:

a. comply with the General Terms & Conditions, the Allegro Terms & Conditions, the Carrier's Terms & Conditions, and the provisions generally applicable laws;

b. put Goods in the Parcels that are compliant with the General Terms & Conditions, the Carrier's Terms & Conditions, agreements concluded directly between the Carrier and the Seller and generally applicable laws;

c. release the Parcels at a place communicated to the Carrier by the Seller;

d. print the Label and put it on the Parcel in the correct manner, that is in line with the Carrier's Terms & Conditions, generally applicable provisions of law or agreements concluded directly between the Carrier and the Seller;

e. pack the Parcel in the correct manner, that is in line with the Carrier's Terms & Conditions or agreements concluded directly between the Carrier and the Seller, so that it may be properly picked up, moved, transported, sorted, and delivered by the Carrier;

f. use the 'SwA' Functionality as per its intended purpose, within the available features, and not to use the 'SwA' Functionality to post, transport, organize the transport, move, sort, or deliver parcels containing goods, services, or rights sold outside the Platform;

g. provide correct data for the purpose of using or in connection with the use of the Delivery Service, the Services, Goods Return Service, the Additional Services or the 'SwA' Functionality (including the correct bank account number of the Seller);

h. indicate the Seller's bank account maintained in the Czech currency, for the purpose of transfers of funds collected from the Recipient for the Services provided based on the Delivery Service as part of the delivery options;

i. comply with other rules of the provision of the Delivery Service, Goods Return Service, Services as envisaged in the General Terms & Conditions and in the Carrier's Terms & Conditions.

3. The Seller is fully liable to the Company for any damage caused to the Company or the Carrier in connection with the transport, organization of transport, posting, pick-up, moving, sorting, or delivery of an Onerous Parcel. In particular, the Seller is required to reimburse the Company for all costs, fees, or fines imposed on the Company by the Carrier due to the performance by the Carrier of actions related to an Onerous Parcel.

4. The Seller acknowledges that the Carrier has the right to decline to provide the Service if the Carrier finds that a Parcel posted as part of the Delivery Service is an Onerous Parcel.

5. The Seller acknowledges that in the case when it becomes evident that a Parcel is an Onerous Parcel only after its pick-up from the Seller, the Carrier may suspend the provision of a Service or Additional Services and alert the Company. In such a case, the Company shall call on the Seller to eliminate promptly the condition that prevents the shipment of the Parcel or provision of the Service or Additional Service, particularly by packing the Onerous Parcel in the proper manner or securing it at its own cost. In cases referred to in the preceding sentence, the Seller may be required to pick up the Onerous Parcel from the Carrier at its own cost and to remedy the damage, if any, caused to the Carrier by that Parcel or in relation to it, or to cover the cost of the Parcel's pick up and to remedy the damage, if any, caused to the Company by that Parcel or in relation to it.

6. Where it is impossible for the Delivery Service, the Service, or Additional Services to be performed through the fault of the Seller, the Company shall have the right to return the Parcel to the Seller at the Seller's cost and to seek compensation corresponding to the value of the Delivery Service, the Service or Additional Services specified in Appendix No. 4 to Allegro Terms & Conditions.

7. Upon entering the 'SwA' Functionality page on the Service Platform by the Seller, all Seller's orders regarding the Goods sold shall be retrieved on an ongoing basis via REST API from their Account on the Service Platform and displayed on this page.

Section 4. The processing of personal data in connection with the provision of the Delivery Service (Allegro.cz)

1. The Company is the personal data controller for the Sellers and Buyers with regard to the offering of the Delivery Service on the Service Platform within the meaning of Article 4(7) of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data, the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) ("GDPR").

2. Personal data shall be processed by the Company in accordance with applicable legal regulations, in particular, with the provisions of the GDPR. The legal basis for the processing of personal data by the Company is Article 6(1)(b) of the GDPR, i.e. the processing is necessary to perform the contract between the Seller and the Company or the Buyer and the Company concerning services provided by the Company on the Platform, including the Delivery Service.

3. Full and detailed information on the purposes and legal grounds for processing the Sellers' and Buyers' personal data can be found in the Privacy Protection Policy, which constitutes Appendix no. 5 to the Allegro Terms & Conditions.

4. The Seller and the Buyer contact the Company using the email address: iod@allegro.pl or iod@allegro.cz (dedicated to service in Czech) or iod@allegro.sk (dedicated to service in Slovak) in the case of any questions concerning the processing of their personal data by the Company or if they wish to exercise their rights on the protection of their personal data.

5.The personal data shall be processed by the Company for the purposes of providing the Delivery Service, handling complaints, keeping accounts, developing statistics and performing analyses, establishing, exercising, or defending legal claims, and ensuring accountability for the personal data processed.

6.The personal data processed by the Company shall include the data relevant for a given type of the Account on the Service Platform such as the login, userID, SellerID, BuyerID, last names and names, the address of residence or stay, Tax Identification Number, contact number, email address, the address for the delivery and return of Goods, parcel pickup address or addresses, the delivery status, the parcel collection code and the bank account number as well as the number of a consignment note (tracking number) if the Carrier provides such number.

7.The Carrier is also a personal data controller in respect of the personal data of the Sellers, within the scope related to the provision of the Services, including the Delivery Services or Additional Services by the Carrier. The detailed principles pertaining to the processing of the personal data by the Carrier are described in the Carrier's Terms & Conditions.

8. Personal data may be transferred to:

a. the Carrier in order to ensure the Company's accountability of the fulfillment of obligations arising from the contract made with that Carrier for the benefit of the User;

b. the Carrier — at the Sellers' and Buyers' request — to refer questions or complaints regarding the services provided by the Carrier;

c. the Carrier in order to collect funds from the Recipient and transfer the collected funds for the Service provided based on the Delivery Service using the 'SwA' Functionality;

d. the entities authorized to receive such data under applicable provisions of law, including appropriate judicial authorities;

e. Payment Operators (PayU/P24) to create a payment.

9. The Seller who does not use the 'SwA' Functionality shall share the personal data of the Recipients to the Company in order to provide the Delivery Service. The Company shall process the aforementioned data in accordance with applicable law, in particular, with the GDPR.

10. The Seller using the 'SwA' Functionality, in order to provide the Delivery Service, shall entrust the Company with the processing of personal data of the Recipients in accordance with paragraph 5 of the General Terms & Conditions.

11. Relevant provisions of Appendix 5 of the Allegro Terms & Conditions (Privacy Protection Policy) shall apply to the matters not governed by this article.

Section 5. The processing of Recipients' personal data in connection with the use of the 'SwA' Functionality (Allegro.cz)

1. The Seller hereby represents that is the controller of the Recipients' personal data.

2. At the moment of entering the 'SwA' Functionality page on the Service Platform, the Seller shall entrust the Company, under the General Terms & Conditions, with the processing of the following personal data of Recipients in order to provide the Delivery Service to the Seller using the 'SwA' Functionality:

a. first name;

b. last name;

c. Parcel delivery address;

d. contact number;

e. email address.

3. The Company may perform on the Recipients' personal data any operations necessary to achieve the purpose described above, including may share these personal data to Carriers as part of the Delivery Service (in particular, in connection with the provision of the Service or any Additional Services and for its provision).

4. The Seller hereby agrees that the Company may entrust the processing of Recipients' personal data to another (subsequent) processor ('sub-processing'). The Company, by way of a written agreement, shall impose on the sub-processor the obligations regarding the processing of Recipients' personal data not lesser than those incumbent upon the Company.

5. The Company shall inform the Seller about any intended changes related to the addition or replacement of other processors of Recipients' personal data. If the Seller has grounds to object to the engagement of other processors, they may present to the Company the reasons for the objection. If the Seller objects to the engagement of other processors of Recipients' personal data, it should opt out of the 'SwA' Functionality (should resign from using the 'SwA' Functionality).

6. The Company shall process Recipients' personal data in accordance with applicable law, in particular, with the GDPR.

7. The Company shall:

a. process Recipients' personal data only on documented instructions from the Seller (in line with Article 28(3)(a) of the GDPR), and such instructions shall be understood by the Company and the Seller as the entrusting of the processing of personal data by the Seller pursuant to the General Terms & Conditions;

b. ensure that persons authorized to process the Recipients' personal data have committed themselves to confidentiality or are under an appropriate statutory obligation of confidentiality;

c. take (implement) all appropriate technical and organizational measures (with due regard to the state of the art, the costs of implementation and the nature, scope, context, and purposes of processing as well as the risk of varying likelihood and severity for the rights and freedoms of natural persons) to ensure a level of security appropriate to the risk, including inter alia as appropriate:

i. applying the pseudonymization and encryption of Recipients' personal data;

ii. ensuring the ability to ensure the ongoing confidentiality, integrity, availability, and resilience of processing systems and services;

iii. ensuring the ability to restore the availability and access to Recipients' personal data in a timely manner in the event of a physical or technical incident;

iv. testing, assessing, and evaluating on a regular basis the effectiveness of technical and organizational measures for ensuring the security of the processing;

v. respecting the conditions for engaging another processor resulting from Articles 28(2) and 28(4) of the GDPR.

8. The Company, insofar as this is possible (taking into account the nature of personal data processing), shall assist the Seller by appropriate technical and organizational measures in the fulfillment of its obligation to respond to requests for exercising the data subject's rights laid down in Chapter III of the GDPR.

9. The Company hereby represents that, taking into account the nature of processing and the information available to the Company, it shall assist the Seller in the fulfillment of its obligations to ensure the security of personal data referred to in Articles 32–36 of the GDPR.

10. In the event of any breach of Recipients' personal data within the meaning of Article 4(12) of the GDPR, the Company, without any undue delay, shall send a notice to the controller containing at least the elements referred to in Article 33(3) of the GDPR.

11. Exercising the right to perform an audit (including inspection), the Seller may request the Company to provide information regarding the processing of Recipients' personal data by the Company, sending the request to the email address: iod@allegro.cz (dedicated to service in Czech) or iod@allegro.sk (dedicated to service in Slovak). Upon the receipt of the request, the Company shall respond to it (including provide the requested information) within 30 (thirty) days of the request receipt.

12. The Company shall provide the Seller with any information necessary to demonstrate compliance with the obligations referred to in Article 28 of the GDPR.

13. The processing of Recipients' personal data shall be entrusted for the period of using the 'SwA' Functionality by the Seller. Upon opting out of the 'SwA' Functionality (resignation from using the 'SwA' Functionality) by the Seller, the Company shall delete Recipients' personal data as soon as possible, unless the Company is required under applicable laws to further storage of these data.

Section 6. Complaints concerning the Delivery Service, as well as Services and Additional Services (Allegro.cz)

1. The Seller may lodge a complaint concerning the Delivery Service envisaged herein if the Delivery Service is not provided by the Company at all, or is provided improperly, in violation of these General Terms & Conditions. The Seller may also lodge a complaint regarding the collection of funds from the Recipient or the transfer of the collected funds made by the Carrier for the Service provided based on the Delivery Service using the 'SwA' Functionality, as well as a complaint if the 'SwA' Functionality

functions improperly or the fees for the Service and Additional Services paid by the Seller to the Company are incorrectly charged.

2. Any complaints relating to the use of the Delivery Service, the collection of funds from the Recipient or the transfer of the collected funds made by the Carrier for the Service provided based on the Delivery Service using the 'SwA' Functionality, as well as the improper functioning of the 'SwA' Functionality, and incorrect charge of fees for the Services and Additional Services shall be dealt with by the Company within 30 (thirty) days of filing a complaint by the Seller. This time limit may be extended once in justified cases, of which the Company will notify the Seller.

3. Complaints regarding the use of the Delivery Service, the collection of funds from the Recipient or the transfer of the collected funds made by the Carrier for the Service provided based on the Delivery Service using the 'SwA' Functionality, as well as the improper functioning of the 'SwA' Functionality, or charge of fees for the Services and Additional Services may be lodged by letter sent to Company address or in an electronic form using the contact form available at https://allegro.pl/pomoc/kontakt?kategoria=44362df6-b15a-4eac-a24c-c534495b1bda

4. The Seller may contact the Company with regard to the Delivery Service as follows:

a. in writing to 61-569 Poznań, ul. Wierzbięcice 1B;

b. via a contact form available at https://na.allegro.pl/smart-formularz.

5. The Seller's complaints concerning the manner of the provision by the Carrier of the Service, Additional Services or other service provided under agreements concluded directly between the Carrier and the Seller shall be addressed directly to the Carrier.

6. Complaints concerning the manner of the provision by the Carrier of the Services, Additional Services or other services provided under agreements concluded directly between the Carrier and the Seller shall be reviewed by the Carrier according to the rules set out in the Carrier's Terms & Conditions or in agreements concluded directly between the Carrier and the Seller, respectively.

7. The Seller acknowledges that the Services are provided directly by the Service Providers, who consider complaints submitted directly to the Providers or through the Company and based on the Carriers' Terms & Conditions and applicable laws. The Company's role in complaint processes concerning non-performance or improper performance of the Services is limited to intermediation in the exchange of data and documents relevant to the complaint procedures, and the Company has no influence on the complaint-related decisions made by the Carriers. The Company declares that, in its intermediation in the exchange of data and documents referred to in the preceding sentence, it uses automated means of transfer and processing of data and documents. The Company's intermediation in complaint procedures involves, in particular:

a) determining whether a given complaint was filed within the time limit resulting from the provisions of law or the Carrier's Terms & Conditions,

b) analysis of the complaint and determination of whether it contains any formal deficiencies,

c) in the event that the complaint contains formal deficiencies, sending information to the complaining party with a request to supplement the complaint,

d) forwarding the complaint to the Carrier,

e) forwarding the Carrier's decision to the complaining party.

8. Any complaints concerning the performance of the Goods Return Service by the Carrier shall be submitted by the Buyer directly to the Company using the contact form available at https://allegro.cz/pomoc/kontakt?category=e8b34607-c518-4300-83eb-be7367462e77&subjectId=fe5caa0f-ed48-44dc-9c4a-4dce55fb22da

9. Considering the wording of paragraphs (5) and (6) above, the Sellers shall be entitled to lodge complaints related to non-performance or improper performance of Services and Additional Services directly to the Carrier. If necessary under any applicable laws or the Carrier's Terms & Conditions, the Company hereby grants the power of attorney to the Sellers, to allow them to lodge complaints related to non-performance or improper performance of Services and Additional Services provided by the Carrier. The power of attorney referred to in the preceding sentence shall be made available for downloading by the User in the Delivery Settings tab in the Seller's Account.

10. In case the Carrier, who is a postal services operator, does not accept the complaint or does not deal with a complaint of User, who is a consumer, such User shall have the right to take advantage of the out-of-court method of handling complaints and exercising claims before the Czech Telecommunication Office (Český telekomunikační úřad). Information on how to access the above-mentioned dispute resolution method and procedures is available at: https://www.ctu.cz/mimosoudni-reseni-spotrebitelskych-sporu. Users who are consumers can also use the EU ODR online platform available at: http://ec.europa.eu/consumers/odr/

Section 7. End of Delivery Service provision. Opting out of the 'SwA' Functionality (Allegro.cz)

1. In the case of a violation of these General Terms & Conditions or the Allegro Terms & Conditions, including, in particular, in case the Seller takes any actions which adversely impact the security of Allegro operations or are detrimental to other Users or are intended to circumvent safeguards adopted by the Company or consist of the falsification of data as part of the Allegro Smart! Service, the Company shall have the right to discontinue the provision of Delivery Service for the Seller and to claim any damages incurred by the Company as a result of such Seller's action.

2. If the Seller commits a flagrant violation, as referred to in item 1 above, the Company may suspend the Seller's Account. Provisions of paragraph 8.4. of the Allegro Terms & Conditions shall apply accordingly.

3. The Seller may at any time opt out of the 'SwA' Functionality (resign from using the 'SwA' Functionality) by making appropriate changes in the Account set-up.

Section 8. Withdrawing from the Agreement (Allegro.cz)

1. A Buyer who is a consumer may withdraw from the agreement for the purchase of the Goods Return Service without giving any reason within 14 days from the date of its conclusion.
The terms of withdrawal from the agreement, including the withdrawal form template that the Buyer can use, are provided in the Notes of Guidance attached as Appendix No. 1 to the Terms & Conditions.

2. After successful withdrawal from the agreement, the Company will promptly (no later than 14 days from the date of receipt of the statement of withdrawal) refund the amount due to the Buyer, taking into account the option selected by the Buyer to pay for the Goods Return Service; however, this does not apply to cases where: the Parcel has been handed over to the Carrier, or the provision of this service has been commenced otherwise, or theCarrier has fully performed the Goods Return Service.

Section 9. Final provisions (Allegro.cz)

1. The Company reserves the right to temporarily modify the principles laid down in these General Terms & Conditions in the case of promotional campaigns organized by the Company or its business partners. Terms and conditions of promotional campaigns shall be identified each time in specific terms and conditions of promotional campaigns.

2. Headings (titles of paragraphs) in these General Terms & Conditions are used for convenience only and shall not affect the interpretation of these General Terms & Conditions.

3. If any provision hereof is held invalid by a final and absolute judgment of the common court, the remaining ones shall stay in full force and effect.

4. Relevant provisions of the Allegro Terms & Conditions shall apply to the matters not governed by these General Terms & Conditions.

Appendix No. 1: Notes of Guidance on withdrawal from the first agreement, and the withdrawal declaration from.

Within 14 days of the conclusion of the agreement with the Company for the purchase of the Goods Return Service, you may withdraw from it without giving any reason. To do so, notify us of your decision using the contact form available at https://allegro.cz/pomoc/kontakt?category=e8b34607-c518-4300-83eb-be7367462e77&subjectId=fe5caa0f-ed48-44dc-9c4a-4dce55fb22da

You may use the withdrawal form below.

WITHDRAWAL FORM (this form should be completed and returned only if you wish to withdraw from the agreement) to:

Allegro sp. z o.o. ul. Wierzbięcice 1B, 61-569 Poznań, or by using the contact form available at _.

Declaration:

I, ..., hereby inform of my withdrawal from the agreement for the purchase of the Goods Return Service. The Agreement was concluded on ..... .

First and last name .....

Allegro login: .....

Allegro.sk

Section 1. Definitions (Allegro.sk)

1. These General Terms & Conditions of Delivery Service (hereinafter referred to as the "General Terms & Conditions") lay down the principles and conditions on which the Company provides an intermediation service concerning the movement transport, organization of transport of Goods.

2. Capitalized terms used herein, whether in plural or singular, shall have the following meaning:

Recipient — the Buyer the Seller, or other indicated the recipient of the Goods;

PayU - PayU Spółka Akcyjna with its registered office in Poznań, address: ul. Grunwaldzka 186, 60 - 166 Poznań, entered in the Register of Entrepreneurs kept by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under number 0000274399, share capital: PLN 7,789,000.00, paid in full, NIP (Tax Identification Number): 7792308495; the supervisory authority for PayU is the Polish Financial Supervision Authority (contact details of the FSA: ul. Piękna 20; 00-549 Warszawa, P.O. Box 419, Hotline: (48) 22 262-58-00), knf@knf.gov.pl), entered in the payment services register under the number IP1/2012.

Carrier — a third party providing to the Company or to the Seller any services, in particular, the services of picking up, moving, sorting, or delivering any Parcel between the Seller and the Recipient, including providing of Services or Additional Services.

Carriers of Services and Additional Services are:

a) DPD Polska sp. z o.o., a limited liability company with its registered office in Warsaw, at ul. Mineralna 15, 02-274 Warsaw, entered into the register of entrepreneurs of the District Court for the Capital City of Warsaw in Warsaw, the 13th Commercial Division of the National Court Register under the number KRS 0000028368, Tax Identification Number: NIP 526-020-41-10, share capital: PLN 228,604,000, an entity providing Services within the following delivery methods: Allegro DPD Courier Slovakia, Allegro DPD Courier Slovakia payment of delivery; Allegro DPD Pickup Slovakia; Allegro DPD Parcel Lockers Slovakia;

b) PACKETA POLAND SPÓŁKA Z OGRANICZONĄ ODPOWIEDZIALNOŚCIĄ with its registered office in Warsaw, address: ul. Postępu 14, 02-676 Warsaw, entered in the Register of Entrepreneurs of the

National Court Register kept by the District Court for the capital city of Warsaw in Warsaw — 13th Commercial Division of the National Court Register, under the KRS number 0000575023, NIP (Tax Identification Number): 8831858623, REGON (National Business Registry Number): 36249788500000, share capital: PLN 15,000.00; the party providing Services in the following delivery options: Allegro Dispatch from Poland to Slovakia— Packeta Pick-up Point, Allegro Dispatch from Poland to Slovakia — Packeta Pick-up Point payment on delivery, Allegro Dispatch from Poland to Slovakia — Packeta Parcel Lockers, Allegro Dispatch from Poland to Slovakia — Packeta Parcel Lockers payment on delivery, Allegro Pick-up at Packeta Pick-up Point, Allegro Pick-up at Packeta Pick-up Point payment on delivery, Allegro PacketaParcel Lockers, Allegro PacketaParcel Lockers payment on delivery, Allegro Dispatch from Czechia to Slovakia — Zásilkovna Pick-up Point, Allegro Dispatch from Czechia to Slovakia — Zásilkovna Pick-up point payment on delivery, Allegro Dispatch from Czechia to Slovakia — Zásilkovna Parcel Lockers, Allegro Dispatch from Czechia to Slovakia — Zásilkovna Parcel Lockers payment on delivery;

c) DHL Parcel Polska Sp. z o.o. with its registered office in Warsaw, address: ul. Osmańska 2, 02-823 Warsaw, entered in the Register of Entrepreneurs at the District Court for the capital city of Warsaw, 13th Commercial Division of the National Court Register, under the KRS number 631916, NIP (Tax Identification Number): 9512417713, REGON (National Business Registry Number): 365170883, share capital: PLN 21,479,000.00, the party providing Services in the following delivery options: Allegro DHL Courier Slovakia, Allegro DHL Courier Slovakia payment on delivery;

d) Direct Parcel Distribution CZ s.r.o., registered seat in Modletice 135, 251 01 Říčany u Prahy, The Czechia, ID no. 61329266, VAT ID no. CZ61329266, commercial register: Municipal court in Prague, section C, insert 52346, the party providing Services in the following delivery options:: Allegro DPD Courier Slovakia; Allegro DPD Courier Slovakia payment on delivery; Allegro DPD Pickup Slovakia; Allegro DPD Parcel Lockers Slovakia;

e) Direct Parcel Distribution SK s.r.o., with its registered office at the following address: Pri letisku 19020/5, 82104 Bratislava ID No. 35834498, VAT Number: SK2021648739; the party providing Services under the following delivery options: Allegro DPD Courier, Allegro DPD Courier payment on delivery, Allegro DPD Pickup, Allegro DPD Pickup payment on delivery, Allegro DPD Parcel Lockers, Allegro DPD Parcel Lockers payment on delivery;

f) the entities whose services the Seller uses under agreements concluded directly between the Carrier and the Seller.

Label — a tag on the Parcel provided to the Seller by the Carrier so that it is affixed to the Parcel in a visible manner, in accordance with the Carrier's Terms & Conditions, generally applicable provisions of law or agreements concluded directly between the Carrier and the Seller.

'SwA' Functionality — the Service Platform functionality called "Wysyłam z Allegro" ("Ship with Allegro") ('SwA'), by means of which the Company enables the Seller to manage the process of sending Goods to the Recipient after the Goods have been sold on the Platform, including posting the Parcel and ordering its movement or delivery to the Recipient.

Buyer — a User who has purchased Goods from the Seller within an Offer.

Dashboard — a service dashboard available to the Seller at the Service Platform subpage dedicated to the 'SwA' Functionality.

Platform or the Service Platform — an online e-commerce platform of an open character available in the https://allegro.sk domain and operated by the Company,

Parcel — a parcel containing the Goods and being the subject of the Delivery Service, to be delivered to one Recipient at one destination.

Onerous Parcel — a Parcel that has not been prepared in line with the General Terms & Conditions, with the Carrier's Terms & Conditions or with an agreement concluded directly between the Carrier and the Seller, in particular, one that contains items that are not permitted under the General Terms & Conditions, the Carrier's Terms & Conditions, an agreement concluded directly between the Carrier and the Seller or generally applicable laws; as well as a Parcel that has not been packaged correctly, in accordance with the General Terms & Conditions, agreements and generally applicable laws; as a result of which the Company was charged with additional costs, charges or fines by the Carrier due to the Carrier's performance of a Service or Additional Services in respect of such a Parcel, including but not limited to the pick up, movement, sorting, delivery or return, as well as transport, organization of transport, loading, unloading, and handling of such a Parcel;

General Terms & Conditions — these General Terms & Conditions defining the terms and conditions on which the Company provides Delivery Services;

Allegro Terms & Conditions — the user agreement providing for the rules of the Platform use, published at https://allegro.sk/podmienky;

Carrier's Terms & Conditions — valid documents governing the terms and conditions on which the Carrier provides the Services, i.e.

General Terms and Conditions of Service Provision in International Trade, Detailed Terms and Conditions of Service Provision which are available at

https://www.dpd.com/pl/pl/moje-dpd/dokumenty-dpd-polska/

General Terms & Conditions for the provision of goods transport services by Packeta available at: https://www.packeta.pl/dokumenty-dla-klientow;

General Conditions of Carriage DHL eCS Europe https://www.dhl.com/content/dam/dhl/local/pl/dhl-parcel/documents/pdf/pl-parcel-europe-ogolne-warunki-przewozu.pdf

General Terms and Conditions of Service by Direct Parcel Distribution CZ s.r.o.

https://www.dpd.com/cz/en/support/downloads/#Vseobecne_obchodni_podminky

General terms of service of Direct Parcel Distribution SK s.r.o.:

https://www.dpd.com/sk/sk/vop/

Seller — the User who has registered a Business Account, who sells Goods as part of an Offer, and who uses the Services;

Service — a service provided by the Carrier for the benefit of the User, consisting of the movement, transport or organization of transport of the Goods between the Seller and the Recipient, under the General Terms & Conditions, the Carrier's Terms & Conditions, and generally applicable regulations. The Services are presented by the Company on the Platform under the following names: Allegro DPD Courier Slovakia; Allegro DPD Courier Slovakia payment on delivery; Allegro DHL Courier Slovakia; Allegro DHL Courier Slovakia payment on delivery; Allegro Dispatch from Poland to Slovakia — Packeta Pick-up point; Allegro Dispatch from Poland to Slovakia — Packeta Pick-up point payment on delivery; Allegro Dispatch from Poland to Slovakia — Packeta Parcel Lockers; Allegro Dispatch from Poland to Slovakia — Packeta Parcel Lockers payment on delivery; Allegro Dispatch from Czechia to Slovakia— Packeta Pick-up Point; Allegro Dispatch from Czechia to Slovakia— Packeta Pick-up Point payment on delivery; Allegro Dispatch from Czechia to Slovakia— Packeta Parcel Lockers; Allegro Dispatch from Czechia to Slovakia— Packeta Parcel Lockers payment on delivery; Allegro Packeta Pick-up Point; Allegro Packeta Pick-up Point payment on delivery; Allegro Packeta Parcel Lockers; Allegro Packeta Parcel Lockers payment on delivery; Allegro DPD Courier Slovakia; Allegro DPD Courier Slovakia payment on delivery; Allegro DPD Pickup Slovakia; Allegro DPD Parcel Lockers Slovakia; Allegro DPD Courier, Allegro DPD Courier payment on delivery, Allegro DPD Pickup, Allegro DPD Pickup payment on delivery, Allegro DPD Parcel Locker, Allegro DPD Parcel Locker payment on delivery

Delivery Service — an intermediation service concerning the movement of Goods, provided by the Company to the Sellers or Buyers, against a fee, subject to the General Terms & Conditions, whereby Goods may be moved, transported, or their transport may be organized between the Seller and the Recipient - between the Buyer and the Seller without the need to incur any additional payments on that account, as provided for in the Carrier's Terms & Conditions; the service includes, in particular:

- placement of an order with the Carrier for the provision of a Service or Additional Services on terms and conditions agreed in the General Terms & Conditions and in accordance with the Carrier's Terms & Conditions, generally applicable laws, as per the instruction of the Seller;
- provision of the 'SwA' Functionality to Sellers;
- provision of a functionality, whereby the Carrier is able to classify a given parcel as a Parcel based on the Label;
- actions taken as part of the complaint procedure in the event of non-performance or improper performance of the Service by the Carrier;
- intermediation between the Recipient and the Seller in case of the Parcel's return, depending on the Users' choice — via the Carrier (if the Transaction is covered by the Allegro Smart! Service), provided that the Company offers the goods return service in Allegro Terms & Conditions;
- notification of the Recipient that the Parcel was delivered to the Carrier; and
- Parcel tracking service

The Delivery Service provided to the Sellers using the 'SwA' Functionality who have agreements concluded directly between the Carrier and the Seller, may include only certain services described above, in particular, it may include ensuring to the Sellers the possibility of posting the Parcel to be moved or delivered by the Carrier with whom the Seller has entered into a separate agreement;

Additional Services — services provided by the Carrier for the benefit of the User, that are supplementary to the Service and that are directly related to the Service. The scope and the prices of Additional Services are set out in Appendix No. 4 of the Allegro Terms & Conditions;

Parcel Tracking Service — a service that allows for tracking the process of Goods movement by the Carrier in relation to the Service or Returns Service performance, from the moment they are posted until delivery; the service is provided directly in the Platform.

3. In the event of any conflict between the definitions used in the Allegro Terms & Conditions and the definitions used in the General Terms & Conditions, the definitions given in the General Terms & Conditions shall prevail.

Section 2. Terms and Conditions of Delivery Service (Allegro.sk)

1. As part of the Service Platform, the Company provides the Delivery Service, whereby it commissions the Carrier to provide Services and Additional Services in its own name and for the benefit of the Seller or the Buyer. Services and Additional Services are commissioned after the Seller selects the delivery option and indicates the Goods to be included in the Parcel.

2. The fees for the Delivery Service shall be calculated according to the rates and on terms and conditions set out in appendix No. 4 to Allegro Terms & Conditions. All fees and other payments related to the services provided by the Carrier to the Seller under agreements concluded directly between the Carrier and the Seller (or related to the provision of such services) shall be paid by the Seller to the Carrier directly.

3. In order to use the 'SwA' Functionality (including the Delivery Service using the 'SwA' Functionality), the Seller is obliged to enter the 'SwA' Functionality page on the Service Platform and then correctly set up the service Dashboard and to maintain its correct set-up for the period of using the 'SwA' Functionality.

4. The Services and Additional Services are provided by the Carrier pursuant to the agreement concluded between the Company and a given Carrier for the benefit of the User. The Services and Additional Services are provided as part of the Delivery Service, in keeping with the provisions of the General Terms & Conditions, Allegro Terms & Conditions, and the Carrier's Terms & Conditions.

5. The Services provided as part of the delivery options: Allegro DHL Courier Slovakia payment on delivery; Allegro DPD Courier Slovakia payment on delivery; Allegro Dispatch from Poland to Slovakia — Packeta Pick-up point payment on delivery; Allegro Dispatch from Czechia to Slovakia — Zásilkovna Pick-Up Point payment on delivery; Allegro Dispatch from Czechia to Slovakia — Zásilkovna Parcel Lockers payment on delivery; Allegro DPD Courier payment on delivery, Allegro DPD Pickup payment on delivery, Allegro Dispatch from Poland to Slovakia— Packeta Parcel Lockers payment on delivery, shall

be provided in accordance with, inter alia, the General Terms & Conditions and the Carrier's Terms and Conditions, taking into account the characteristics and agreed scope of those Services and delivery options, which means that the use of the Services provided using these delivery options may be limited, inter alia, to the options of collecting funds from the Recipient selected by the Carrier or made available by the Carrier.

6. Parcels shall be picked up, moved, sorted, and delivered, transported, handled, and transport shall be organized by the Carrier in accordance with the General Terms & Conditions, on terms and conditions set out in the Carrier's Terms & Conditions or in agreements concluded directly between the Carrier and the Seller.

7. Collections of funds from Recipients for the Services provided as part of the delivery options, shall be made by the Carrier providing a particular Service and shall be made as per the Carrier's Terms & Conditions.

8. Transfers of an amount equal to the funds collected from the Recipient:

a. for the Services provided based on the Delivery Service as part of the delivery options: Allegro Allegro DPD Courier Slovakia payment; Allegro Dispatch from Poland to Slovakia— Packeta Pick-up point payment on delivery; Allegro Dispatch from Poland to Slovakia — Packeta Parcel Lockers payment on delivery; Allegro Dispatch from Czechia to Slovakia— Packeta Pick-up point payment on delivery; Allegro Dispatch from Czechia to Slovakia— Packeta Parcel Lockers payment on delivery; Allegro Pick-up at PacketaPick-up Point payment on delivery; Allegro Packeta Parcel Lockers payment on delivery, Allegro DPD Courier payment on delivery, Allegro DPD Pickup payment on delivery, and Allegro DPD Parcel Locker payment on delivery are made by the Company within two working from receiving the parcel delivery status from the Carrier via the payment operator (PayU), to the Seller's settlement tool maintained by PayU in accordance with the rules set out in Appendix 7A. The maximum payment on delivery amount shall be, as appropriate: PUDO/APM — 700 EUR courier delivery to the address — 3320 EUR;

b. for the Services provided based on the Delivery Service as part of the delivery options:

Allegro DHL Courier Slovakia

payment on delivery are made by the Company within two working from receiving the parcel delivery status from the Carrier via the payment operator (PayU), to the Seller's settlement tool maintained by PayU in accordance with the rules set out in Appendix 7A. The maximum payment on delivery amount shall be - EUR 1500.

9. Transfers of funds collected from the Recipient for the Services provided based on the Delivery Service as part of the delivery options, shall be made exclusively in the Slovak currency via the payment operator (PayU), to the Seller's settlement tool maintained by PayU in accordance with the rules set out in Appendix 7A.

9a. If, as part of a single Parcel, the Seller sends several boxes/letters with separate labels on each of them, but all such boxes/letters are related to each other in such a way that their contents together

constitute the Goods covered by one Transaction, transfers of funds collected from the Recipient for the Services provided based on the Delivery Service with the use of the 'SwA' Functionality as part of the delivery options shall be made after all boxes/letters forming the Parcel under a particular Transaction have been delivered.

10. Where the use of the Delivery Service proves impossible or difficult for reasons on the part of the Company or of the Carrier, the Seller shall receive a notice from the Company on the refund of the fees incurred, as referred to in Appendix No. 4 to Allegro Terms & Conditions.

Section 3. Terms & Conditions of Delivery Service for Sellers and Buyers (Allegro.sk)

1. The Seller and the Buyer are required to pay the fees related to the provision of the Delivery Service in accordance with the price list set out in Appendix No. 4 to Allegro Terms & Conditions within deadlines provided therein.

2. The Seller and the Buyer are required to:

a. comply with the General Terms & Conditions, the Allegro Terms & Conditions, the Carrier's Terms & Conditions, and the provisions generally applicable laws;

b. put Goods in the Parcels that are compliant with the General Terms & Conditions, the Carrier's Terms & Conditions, agreements concluded directly between the Carrier and the Seller and generally applicable laws;

c. release the Parcels at a place communicated to the Carrier by the Seller;

d. print the Label and put it on the Parcel in the correct manner, that is in line with the Carrier's Terms & Conditions, generally applicable provisions of law or agreements concluded directly between the Carrier and the Seller;

e. pack the Parcel in the correct manner, that is in line with the Carrier's Terms & Conditions or agreements concluded directly between the Carrier and the Seller, so that it may be properly picked up, moved, transported, sorted, and delivered by the Carrier;

f. use the 'SwA' Functionality as per its intended purpose, within the available features, and not to use the 'SwA' Functionality to post, transport, organize the transport, move, sort, or deliver parcels containing goods, services, or rights sold outside the Platform;

g. provide correct data for the purpose of using or in connection with the use of the Delivery Service, the Services, the Additional Services or the 'SwA' Functionality (including the correct bank account number of the Seller);

h. indicate the Seller's bank account maintained in the Slovak currency, for the purpose of transfers of funds collected from the Recipient for the Services provided based on the Delivery Service as part of the delivery options;

i. comply with other rules of the provision of the Delivery Service, Services as envisaged in the General Terms & Conditions and in the Carrier's Terms & Conditions.

3. The Seller is fully liable to the Company for any damage caused to the Company or the Carrier in connection with the transport, organization of transport, posting, pick-up, moving, sorting, or delivery of an Onerous Parcel. In particular, the Seller is required to reimburse the Company for all costs, fees, or fines imposed on the Company by the Carrier due to the performance by the Carrier of actions related to an Onerous Parcel.

4. The Seller acknowledges that the Carrier has the right to decline to provide the Service if the Carrier finds that a Parcel posted as part of the Delivery Service is an Onerous Parcel.

5. The Seller acknowledges that in the case when it becomes evident that a Parcel is an Onerous Parcel only after its pick-up from the Seller, the Carrier may suspend the provision of a Service or Additional Services and alert the Company. In such a case, the Company shall call on the Seller to eliminate promptly the condition that prevents the shipment of the Parcel or provision of the Service or Additional Service, particularly by packing the Onerous Parcel in the proper manner or securing it at its own cost. In cases referred to in the preceding sentence, the Seller may be required to pick up the Onerous Parcel from the Carrier at its own cost and to remedy the damage, if any, caused to the Carrier by that Parcel or in relation to it, or to cover the cost of the Parcel's pick up and to remedy the damage, if any, caused to the Company by that Parcel or in relation to it.

6. Where it is impossible for the Delivery Service, the Service, or Additional Services to be performed through the fault of the Seller, the Company shall have the right to return the Parcel to the Seller at the Seller's cost and to seek compensation corresponding to the value of the Delivery Service, the Service or Additional Services specified in Appendix No. 4 to Allegro Terms & Conditions.

7. Upon entering the 'SwA' Functionality page on the Service Platform by the Seller, all Seller's orders regarding the Goods sold shall be retrieved on an ongoing basis via REST API from their Account on the Service Platform and displayed on this page.

Section 4. The processing of personal data in connection with the provision of the Delivery Service (Allegro.sk)

1. The Company is the personal data controller for the Sellers and Buyers with regard to the offering of the Delivery Service on the Service Platform within the meaning of Article 4(7) of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data, the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) ("GDPR").

2. Personal data shall be processed by the Company in accordance with applicable legal regulations, in particular, with the provisions of the GDPR. The legal basis for the processing of personal data by the Company is Article 6(1)(b) of the GDPR, i.e. the processing is necessary to perform the contract between the Seller and the Company or the Buyer and the Company concerning services provided by the Company on the Platform, including the Delivery Service.

3. Full and detailed information on the purposes and legal grounds for processing the Sellers' and Buyers' personal data can be found in the Privacy Protection Policy, which constitutes Appendix no. 5 to the Allegro Terms & Conditions.

4.The Seller and the Buyer contact the Company using the email address: iod@allegro.pl or iod@allegro.cz (dedicated to service in the Czech language) or iod@allegro.sk (dedicated to service in Slovak) in the case of any questions concerning the processing of their personal data by the Company or if they wish to exercise their rights on the protection of their personal data.

5.The personal data shall be processed by the Company for the purposes of providing the Delivery Service, handling complaints, keeping accounts, developing statistics and performing analyses, establishing, exercising, or defending legal claims, and ensuring accountability for the personal data processed.

6.The personal data processed by the Company shall include the data relevant for a given type of the Account on the Service Platform such as the login, userID, SellerID, BuyerID, last names and names, the address of residence or stay, Tax Identification Number, contact number, email address, the address for the delivery and return of Goods, parcel pickup address or addresses, the delivery status, the parcel collection code and the bank account number as well as the number of a consignment note (tracking number) if the Carrier provides such number.

7.The Carrier is also a personal data controller in respect of the personal data of the Sellers, within the scope related to the provision of the Services, including the Delivery Services or Additional Services by the Carrier. The detailed principles pertaining to the processing of the personal data by the Carrier are described in the Carrier's Terms & Conditions.

8. Personal data may be transferred to:

a. the Carrier in order to ensure the Company's accountability of the fulfillment of obligations arising from the contract made with that Carrier for the benefit of the User;

b. the Carrier — at the Sellers' and Buyers' request — to refer questions or complaints regarding the services provided by the Carrier;

c. the Carrier in order to collect funds from the Recipient and transfer the collected funds for the Service provided based on the Delivery Service using the 'SwA' Functionality;

d. the entities authorized to receive such data under applicable provisions of law, including appropriate judicial authorities;

e. Payment Operators (PayU/P24) to create a payment.

9. The Seller who does not use the 'SwA' Functionality shall share the personal data of the Recipients to the Company in order to provide the Delivery Service. The Company shall process the aforementioned data in accordance with applicable law, in particular, with the GDPR.

10. The Seller using the 'SwA' Functionality, in order to provide the Delivery Service, shall entrust the Company with the processing of personal data of the Recipients in accordance with paragraph 5 of the General Terms & Conditions.

11. Relevant provisions of Appendix 5 of the Allegro Terms & Conditions (Privacy Protection Policy) shall apply to the matters not governed by this article.

Section 5. The processing of Recipients' personal data in connection with the use of the 'SwA' Functionality (Allegro.sk)

1. The Seller hereby represents that is the controller of the Recipients' personal data.

2. At the moment of entering the 'SwA' Functionality page on the Service Platform, the Seller shall entrust the Company, under the General Terms & Conditions, with the processing of the following personal data of Recipients in order to provide the Delivery Service to the Seller using the 'SwA' Functionality:

a. first name;

b. last name;

c. Parcel delivery address;

d. contact number;

e. email address.

3. The Company may perform on the Recipients' personal data any operations necessary to achieve the purpose described above, including may share these personal data to Carriers as part of the Delivery Service (in particular, in connection with the provision of the Service or any Additional Services and for its provision).

4. The Seller hereby agrees that the Company may entrust the processing of Recipients' personal data to another (subsequent) processor ('sub-processing'). The Company, by way of a written agreement, shall impose on the sub-processor the obligations regarding the processing of Recipients' personal data not lesser than those incumbent upon the Company.

5. The Company shall inform the Seller about any intended changes related to the addition or replacement of other processors of Recipients' personal data. If the Seller has grounds to object to the engagement of other processors, they may present to the Company the reasons for the objection. If the Seller objects to the engagement of other processors of Recipients' personal data, it should opt out of the 'SwA' Functionality (should resign from using the 'SwA' Functionality).

6. The Company shall process Recipients' personal data in accordance with applicable law, in particular, with the GDPR.

7. The Company shall:

a. process Recipients' personal data only on documented instructions from the Seller (in line with Article 28(3)(a) of the GDPR), and such instructions shall be understood by the Company and the Seller as the entrusting of the processing of personal data by the Seller pursuant to the General Terms & Conditions;

b. ensure that persons authorized to process the Recipients' personal data have committed themselves to confidentiality or are under an appropriate statutory obligation of confidentiality;

c. take (implement) all appropriate technical and organizational measures (with due regard to the state of the art, the costs of implementation and the nature, scope, context, and purposes of processing as well as the risk of varying likelihood and severity for the rights and freedoms of natural persons) to ensure a level of security appropriate to the risk, including inter alia as appropriate:

i. applying the pseudonymization and encryption of Recipients' personal data;

ii. ensuring the ability to ensure the ongoing confidentiality, integrity, availability, and resilience of processing systems and services;

iii. ensuring the ability to restore the availability and access to Recipients' personal data in a timely manner in the event of a physical or technical incident;

iv. testing, assessing, and evaluating on a regular basis the effectiveness of technical and organizational measures for ensuring the security of the processing;

v. respecting the conditions for engaging another processor resulting from Articles 28(2) and 28(4) of the GDPR.

8. The Company, insofar as this is possible (taking into account the nature of personal data processing), shall assist the Seller by appropriate technical and organizational measures in the fulfillment of its obligation to respond to requests for exercising the data subject's rights laid down in Chapter III of the GDPR.

9. The Company hereby represents that, taking into account the nature of processing and the information available to the Company, it shall assist the Seller in the fulfillment of its obligations to ensure the security of personal data referred to in Articles 32–36 of the GDPR.

10. In the event of any breach of Recipients' personal data within the meaning of Article 4(12) of the GDPR, the Company, without any undue delay, shall send a notice to the controller containing at least the elements referred to in Article 33(3) of the GDPR.

11. Exercising the right to perform an audit (including inspection), the Seller may request the Company to provide information regarding the processing of Recipients' personal data by the Company, sending the request to the email address: iod@allegro.pl or iod@allegro.cz (dedicated to service in the Czech

language) or iod@allegro.sk dedicated to service in Slovak). Upon the receipt of the request, the Company shall respond to it (including provide the requested information) within 30 (thirty) days of the request receipt.

12. The Company shall provide the Seller with any information necessary to demonstrate compliance with the obligations referred to in Article 28 of the GDPR.

13. The processing of Recipients' personal data shall be entrusted for the period of using the 'SwA' Functionality by the Seller. Upon opting out of the 'SwA' Functionality (resignation from using the 'SwA' Functionality) by the Seller, the Company shall delete Recipients' personal data as soon as possible, unless the Company is required under applicable laws to further storage of these data.

Section 6. Complaints concerning the Delivery Service, as well as Services and Additional Services (Allegro.sk)

1. The Seller may lodge a complaint concerning the Delivery Service envisaged herein if the Delivery Service is not provided by the Company at all, or is provided improperly, in violation of these General Terms & Conditions. The Seller may also lodge a complaint regarding the collection of funds from the Recipient or the transfer of the collected funds made by the Carrier for the Service provided based on the Delivery Service using the 'SwA' Functionality, as well as a complaint if the 'SwA' Functionality functions improperly or the fees for the Service and Additional Services paid by the Seller to the Company are incorrectly charged.

2. Any complaints relating to the use of the Delivery Service, the collection of funds from the Recipient or the transfer of the collected funds made by the Carrier for the Service provided based on the Delivery Service using the 'SwA' Functionality, as well as the improper functioning of the 'SwA' Functionality, and incorrect charge of fees for the Services and Additional Services shall be dealt with by the Company within 30 (thirty) days of filing a complaint by the Seller. This time limit may be extended once in justified cases, of which the Company will notify the Seller.

3. Complaints regarding the use of the Delivery Service, the collection of funds from the Recipient or the transfer of the collected funds made by the Carrier for the Service provided based on the Delivery Service using the 'SwA' Functionality, as well as the improper functioning of the 'SwA' Functionality, or charge of fees for the Services and Additional Services may be lodged by letter sent to Company address or in an electronic form using the contact form available at https://allegro.pl/pomoc/kontakt?kategoria=44362df6-b15a-4eac-a24c-c534495b1bda

4. The Seller may contact the Company with regard to the Delivery Service as follows:

a. in writing to 61-569 Poznań, ul. Wierzbięcice 1B;

b. via a contact form available at https://na.allegro.pl/smart-formularz.

5. The Seller's complaints concerning the manner of the provision by the Carrier of the Service, Additional Services or other service provided under agreements concluded directly between the Carrier and the Seller shall be addressed directly to the Carrier.

6. Complaints concerning the manner of the provision by the Carrier of the Services, Additional Services or other services provided under agreements concluded directly between the Carrier and the Seller shall be reviewed by the Carrier according to the rules set out in the Carrier's Terms & Conditions or in agreements concluded directly between the Carrier and the Seller, respectively.

7. Considering the wording of paragraphs (5) and (6) above, the Sellers shall be entitled to lodge complaints related to non-performance or improper performance of Services and Additional Services directly to the Carrier. If necessary under any applicable laws or the Carrier's Terms & Conditions, the Company hereby grants the power of attorney to the Sellers, to allow them to lodge complaints related to non-performance or improper performance of Services and Additional Services provided by the Carrier. The power of attorney referred to in the preceding sentence shall be made available for downloading by the User in the Delivery Settings tab in the Seller's Account.

8. In case the Carrier, who is a postal services operator, does not accept the complaint or does not deal with a complaint of User, who is a consumer, such User shall have the right to take advantage of the out-of-court method of handling complaints and exercising claims before the Czech Telecommunication Office (Český telekomunikační úřad). Information on how to access the above-mentioned dispute resolution method and procedures is available at: https://www.ctu.cz/mimosoudni-reseni-spotrebitelskych-sporu. Users who are consumers can also use the EU ODR online platform available at: http://ec.europa.eu/consumers/odr/

Section 7. End of Delivery Service provision. Opting out of the 'SwA' Functionality (Allegro.sk)

1. In the case of a violation of these General Terms & Conditions or the Allegro Terms & Conditions, including, in particular, in case the Seller takes any actions which adversely impact the security of Allegro operations or are detrimental to other Users or are intended to circumvent safeguards adopted by the Company or consist of the falsification of data as part of the Allegro Smart! Service, the Company shall have the right to discontinue the provision of Delivery Service for the Seller and to claim any damages incurred by the Company as a result of such Seller's action.

2. If the Seller commits a flagrant violation, as referred to in item 1 above, the Company may suspend the Seller's Account. Provisions of paragraph 8.4. of the Allegro Terms & Conditions shall apply accordingly.

3. The Seller may at any time opt out of the 'SwA' Functionality (resign from using the 'SwA' Functionality) by making appropriate changes in the Account set-up.

Section 8. Final provisions (Allegro.sk)

1. The Company reserves the right to temporarily modify the principles laid down in these General Terms & Conditions in the case of promotional campaigns organized by the Company or its business partners. Terms and conditions of promotional campaigns shall be identified each time in specific terms and conditions of promotional campaigns.

2. Headings (titles of paragraphs) in these General Terms & Conditions are used for convenience only and shall not affect the interpretation of these General Terms & Conditions.

3. If any provision hereof is held invalid by a final and absolute judgment of the common court, the remaining ones shall stay in full force and effect.

4. Relevant provisions of the Allegro Terms & Conditions shall apply to the matters not governed by these General Terms & Conditions.

Appendix No. 16A

Appendix No. 16A. General Terms & Conditions of the Delivery Service for Allegro Lokalnie

Section 1. Definitions

Addressee — the Buyer or the recipient of the Goods indicated by the Buyer;

Allegro Lokalnie — a separate section of the Allegro Platform, dedicated to the conduct of sales by Users of Regular and Business Accounts, including the associated functions, in particular: listing of Classifieds and entering into Transactions as part of Classifieds. Allegro Lokalnie also enables Users to browse Classifieds;

Company — Allegro sp. z o.o. with its registered office in Poznań at ul. Wierzbięcice 1B, 61-569 Poznań, entered into the Register of Entrepreneurs kept by the District Court for Poznań – Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register under KRS number 0000635012, share capital: 40.000.000 PLN, Tax Identification Number (NIP): 525-26-74-798, company statistical number (REGON): 365331553;

Carrier — a third party providing Services for Company;

The Carrier is InPost Sp. z o.o. with its registered office in Krakow at ul. Wielicka 28, 30-552 Kraków, entered into the register of entrepreneurs kept by the District Court for Kraków-Środmieście, 11th Commercial Department of National Court Register under National Court Register number 0000543759, share capital: PLN 116,278,450.00, Tax Identification Number (NIP): 6793108059, company statistical number (REGON): 360781085;

Shipping label — a sticker on the Parcel provided to the Seller by the Carrier so that it can be affixed to the Parcel;

Buyer — a User who has purchased Goods from the Seller as part of a Classified ad;

Classified ad — a proposal to conclude a Sale of Goods agreement under the terms provided for by the Seller, including, in particular, the price and a description of the Goods offered, using the functionalities available on Allegro Lokalnie, i.e. “Buy It Now” and “Auction” options;

InPost Parcel Locker — an electronic deposit cabinet (a device), operated by the Carrier, which enables an authorized person to send or collect Parcels as part of self-service;

Platform or **Service Platform** — an open e-commerce platform available at the https://allegro.pl/ and https://allegrolokalnie.pl domains operated by Company;

Postal Law — Postal Law Act of 23 November 2012 (Journal of Laws of 2020, item 1041, as amended) with the relevant secondary legislation;

Parcel — a mail parcel within the meaning of the Postal Law Act containing the Goods and delivered as part of the Delivery Service;

Non-Standard Parcel — a parcel prepared contrary to the guidelines provided for in Section 3, paragraph 2, sub-paragraphs b–d of the Delivery Terms & Conditions;

Delivery Terms & Conditions — these general Terms & Conditions defining the terms and conditions on which Company provides the Delivery Service;

Allegro Terms & Conditions — the user agreement providing for the rules of the Platform use published at https://allegro.pl/terms;

Carrier’s Terms & Conditions — Terms & Conditions of the “Allegro Paczkomaty InPost” Service Provided by InPost Paczkomaty Sp. z o. o. and valid documents governing the terms and conditions on which the Carrier provides the Services, as available at https://inpost.pl/regulaminy;

Seller — the User who sells as part of Classifieds and who uses Services;

Goods — the items to which an Offer pertains;

User — an entity that gained access to the services provided by Company through the Service Platform on principles laid down in the Allegro Terms & Conditions;

Service — a service provided by the Carrier for Company whereby Goods are moved between the Seller and the Buyer in accordance with the Delivery Terms & Conditions, the Carrier’s Terms & Conditions, and the Postal Law. The services are presented by Company on the Service Platform as Allegro Paczkomaty InPost (Allegro InPost Parcel Lockers);

Delivery Service — an intermediation service concerning the movement of Goods and provided by Company to the Sellers against a fee under the Delivery Terms & Conditions, whereby Goods may be moved between the Seller and the Addressee without the need to pay any additional related fees as provided for in the Carrier's Terms & Conditions. The Delivery Service shall include, in particular, the provision of a functionality whereby the Carrier is able to classify a given parcel as a Parcel based on the Shipping Label and to notify the Addressee of the delivery of the Parcel to the Carrier.

In the event of a conflict between the definitions contained in the Allegro Terms & Conditions and the definitions used in these Delivery Terms & Conditions, the definitions contained in these Delivery Terms & Conditions shall prevail.

Section 2. Terms & conditions of the Delivery Service

1. Company provides the Delivery Service on the Platform and under the Delivery Terms & Conditions

to the Users who do not carry out any business and list Classifieds on their Regular Account. Allegro shall not provide any Delivery Services to the Users who list Classifieds on Business Accounts.

2. To order the Delivery Service, the Seller should:

a. select the "Allegro Paczkomaty Inpost" delivery method in the Classifieds form and indicate the price that the Buyer is to pay for the delivery if this method is used, however, not higher than PLN 10.95;

b. use the shipping form available under My Allegro Lokalnie > My Local Sales > Orders from Buyers;

c. generate the Shipping Label, print it, and affix it to the Parcel; the Shipping Label is available in the shipping form under My Allegro Lokalnie > My Sales > Orders from Buyers;

d. place the Parcel in the InPost Parcel Locker.

The Delivery Service shall be deemed ordered only when all the activities referred to in sub-paragraphs a–d above have been performed.

3. The fee for the Delivery Service shall be charged in the amount and on the terms provided for in Section 6, paragraph 6 of Appendix No. 4 of the Allegro Terms & Conditions as applicable at the time of ordering the Delivery Service.

4. The Services covered by the Delivery Service shall be provided pursuant to the agreement between Company and the Carrier whereunder Company is the consignor (the sender) within the meaning of the Postal Law, once the Carrier has received confirmation from Company that a given Service may be provided as part of the Delivery Service, in keeping with the Delivery Terms & Conditions, the Allegro Terms & Conditions, and the Carrier's Terms & Conditions.

5. Parcels shall be picked up, transported, sorted, and delivered under the Delivery Terms & Conditions, on terms and conditions set out in the Carrier's Terms & Conditions.

6. Company is not a carrier within the meaning of the Transport Law Act (Journal of Laws of 2020 item 8, as amended) and the Civil Code (Journal of Laws of 2019 item 1145, as amended).

7. Where the use of the Delivery Service proves impossible or difficult for reasons attributable to Company or to the Carrier, Company shall reimburse the Seller for any fees paid by them charged as per the rules provided for in Section 6 paragraph 6 of Appendix No. 4 of the Allegro Terms & Conditions.

Section 3. The rights and obligations of Sellers using the Delivery Service

1. The Seller shall pay the fees related to the provision of the Delivery Service in accordance with the price list set out in Section 6 paragraph 6 of Appendix No. 4 of the Allegro Terms & Conditions as applicable at the time of ordering the Delivery Service and within deadlines provided therein.

2. The Seller shall:

a. comply with the Delivery Terms & Conditions, the Allegro Terms & Conditions, the Carrier's Terms & Conditions, and the Postal Law;

b. put Goods in Parcels that are compliant with the Carrier's Terms & Conditions, the applicable provisions of the Postal Law, and the applicable regulations issued by the Universal Postal Union;

c. print the Shipping Label and affix it to the Parcel correctly, i.e. in accordance with the Carrier's Terms & Conditions, the applicable provisions of the Postal Law, and the applicable regulations issued by the Universal Postal Union;

d. wrap the Parcel correctly, i.e. in line with the Carrier's Terms & Conditions, so that it may be properly picked up, transported, sorted, and delivered by the Carrier.

3. The Seller shall be fully liable to Company for any damage caused to Company or to the Carrier due to the shipping, pick-up, transport, sorting, or delivery of any Non-Standard Parcels. In particular, the Seller shall reimburse Company for all costs, fees, or fines charged to or imposed on Company by the Carrier due to the performance of any activities in respect of any Non-Standard Parcels in the maximum amount defined in Section 6 paragraph 6 of Appendix No. 4 of the Allegro Terms & Conditions.

4. The Seller acknowledges that the Carrier has the right to refuse to provide the Service if the Carrier finds that the Parcel to be shipped as part of the Delivery Service is a Non-Standard Parcel.

5. The Seller acknowledges that where it becomes evident that a Parcel is a Non-Standard Parcel only after its pick-up from the Seller, the Carrier may suspend the provision of the Service and alert Company. In such a case, Company shall request the Seller to eliminate promptly the condition that prevents the shipment of the Parcel or the provision of the Service, particularly by packing the Non-Standard Parcel in the proper manner or securing it at their own cost. In cases referred to in the preceding sentence, the Seller may be required to pick up the Non-Standard Parcel from the Carrier at their own cost and to remedy the damage, if any, caused to the Carrier by that Parcel or in relation to it, or to cover the cost

of the Parcel pick-up and to remedy the damage, if any, caused to Company by that Parcel or in relation to it.

6. If the Delivery Service or the Service cannot be performed due to the Seller's fault, Company shall have the right to return the Parcel to the Seller at the Seller's cost and to seek compensation corresponding to the price of the Delivery Service as specified in Section 6 paragraph 6 of Appendix No. 4 of the Allegro Terms & Conditions.

Section 4. The processing of personal details in connection with the provision of the Delivery Service.

1. Company is the personal details controller for Sellers with regard to the offer of the Delivery Service on the Service Platform within the meaning of Article 4(7) of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal details and on the free movement of such details, and repealing Directive 95/46/EC (General Data Protection Regulation) ("GDPR").

2. Personal details shall be processed by Company in accordance with applicable legal regulations, in particular, with the provisions of the GDPR. The legal basis for the processing of Sellers' personal details by Company shall be Article 6(1)(b) of the GDPR, i.e. the processing is necessary for the performance of the agreement between the Seller and Company concerning services provided by Company on the Platform, including the Delivery Service.

3. The Seller may contact Company using the email address: iod@allegro.pl if they have any questions concerning the processing of their personal details by Company.

4. The Sellers' personal details shall be processed by Company for the following purposes: providing the Delivery Service; handling complaints; bookkeeping; creating statistics and analyses; establishing, exercising, or defending claims; and ensuring accountability with respect to the personal details processed.

5. The Seller's personal details processed by Company shall include the following information: the login, the full name, the address of residence or stay, contact number, email address, the address for the delivery and return of Goods, the parcel status, the parcel collection code and the number of a consignment note (tracking number) as long as the Carrier provides such a number.

6. The Carrier is also a personal details controller in respect of the personal details of the Sellers within the scope related to the provision of the Services by the Carrier. The detailed principles pertaining to the processing of the Sellers' personal details by the Carrier in connection with the Service provision are described in the Carrier's Terms & Conditions.

7. Personal details of the Sellers may be transferred to:

a. The Carrier in order to ensure Company's accountability of the fulfillment of obligations arising from the agreement made with that Carrier;

b. The Carrier, at the Sellers' request, to refer questions or complaints regarding the services provided by the Carrier;

c. the entities authorized to receive such details under applicable provisions of law, including appropriate judicial authorities.

8. For the Delivery Service to be provided, the Seller shall provide Company with the personal details of Addressees. The aforementioned personal details shall be processed by Company in accordance with applicable legal regulations, in particular, with the provisions of the GDPR.

9. Relevant provisions of Appendix No. 5 of the Allegro Terms & Conditions (Privacy Policy) shall apply *mutatis mutandis* to the matters not governed by this Section.

Section 5. Complaints concerning the Delivery Service

1. The Seller may file a complaint concerning the Delivery Service envisaged herein if the Delivery Service is not provided by Company at all or is provided improperly, in violation of these Delivery Terms & Conditions. The Seller may also file a complaint if the fees for the Service or for the handling of a Non-Standard Parcel paid by the Seller to Company have been charged incorrectly.

2. Any complaints relating to the use of the Delivery Service and any incorrect charging of the fees for the Services or for the handling of a Non-Standard Parcel shall be handled by Company within 30 (thirty) days of lodging a complaint by the Seller.

3. Complaints regarding the use of the Delivery Service or the charging of the fees for the Services or for the handling of a Non-Standard Parcel may be filed by letter sent to Company address or in an electronic form using the contact form available at https://allegro.pl/pomoc/kontakt?kategoria=44362df6-b15a-4eac-a24c-c534495b1bda.

4. The Seller may contact Company with regard to the Delivery Service as follows:

a. by letter sent to 61-569 Poznań, ul. Wierzbięcice 1B, Poland;

b. using the contact form available at https://na.allegro.pl/smart-formularz

5. The Seller shall file complaints concerning the manner of the Service provided by the Carrier directly to the Carrier.

6. Considering the wording of paragraph 5 above, Company, to allow the Sellers to file complaints related to the failure to provide or improper provision of the Services by the Carrier, shall grant the power of attorney to the Sellers to take actual and legal actions related to representing Company in complaints pertaining to the Services provided by the Carrier as part of the Delivery Service. The power of attorney referred to in the preceding sentence shall be made available to the User at their request after using the contact form available at https://allegro.pl/pomoc/kontakt?kategoria=44362df6-b15a-4eac-a24c-c534495b1bda&subjectId=2d542135-a6d7-474c-a4a1-f96451c8bbc5.

Section 6. Cancellation of the Delivery Service

1. In the case of a violation of these Delivery Terms & Conditions or the Allegro Terms & Conditions, in particular, when the Seller takes any action which adversely affects the security of the Service Platform operations or is detrimental to other Users or is intended to circumvent safeguards adopted by Company or consist in the falsification of details as part of the Delivery Service, Company shall have the right to discontinue the provision of the Delivery Service to the Seller.

2. In the case of any gross or recurring violations referred to in paragraph 1 above, Company may suspend the Seller's Accounts. The provisions of Section 8, paragraph 4 of the Allegro Terms & Conditions shall apply accordingly.

Section 7. Final provisions

1. The Seller may not withdraw from the Delivery Service that Company has provided completely.

2. Headings (titles of particular articles) in these Delivery Terms & Conditions are used for convenience only and shall not affect the interpretation of these Delivery Terms & Conditions.

3. If any provision hereof is held invalid by a final and absolute judgment of the common court, the remaining provisions shall remain in full force and effect.

4. Relevant provisions of the Allegro Terms & Conditions shall apply to the matters not governed by these Delivery Terms & Conditions.

Appendix No. 17

Appendix No. 17. Charity Offers

This appendix sets out the rules for posting and participating in Charity Offers. Any matters not regulated by these Terms & Conditions shall be governed by the Allegro Terms & Conditions

1. Definitions

Company — Allegro sp. z o.o. with its registered office in Poznań, ul. Wierzbięcice 1B, 61-569 Poznań, entered into the Register of Entrepreneurs kept by the District Court for Poznań – Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000635012; share capital: PLN 40.000.000, paid in full; Tax Identification Number (NIP): 525-26-74-798, statistical identification number (REGON): 365331553.

Fundraiser Goal — a cause indicated by a Charity consistent with its statutory objective, for which funds raised through Charity Offers, i.e. funds from the sales of Goods and Donations, will be allocated.

Donation — a functionality available in each Charity Offer that allows Users (Buyers) at the time of making the Transaction in a Charity Offer to donate any amounts to the Charity for the benefit of which the Offer has been posted.

Charity Offers — Offers on the Website posted by Charities or by Users for the benefit of such Charities, where the revenue from such Offers will be allocated for the Fundraiser Goal.

Charity — an association within the meaning of the Associations Act of 7 April 1989 (consolidated version: Journal of Laws of 2019, item 713, as amended), a foundation within the meaning of the Foundations Act of 6 April 1984 (consolidated version: Journal of Laws of 2018, item 1491, as amended) or other organizations the statutory objectives of which include charitable activities, which met the conditions set out in Section 3 of the Terms & Conditions.

Payment Operator — PayU SA with its registered office in Poznań, 60-166 Poznań, at ul. Grunwaldzka 186, a national payment institution supervised by the Polish Financial Supervision Authority, entered into the Register of Payment Services under No. IP1/2012, entered in the Register of Entrepreneurs maintained by the District Court for Poznań – Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register under KRS number 0000274399, with the share capital of PLN 4,944,000 paid in full, Tax Identification Number (NIP): 779-23-08-495, statistical identification number (REGON): 300523444. The User may contact the company by sending an email to pomoc@payu.pl.

Allegro Terms & Conditions — the Website terms and conditions available at https://allegro.pl/regulamin/pl.

Terms & Conditions — the document in the form of Appendix No. 17 of the Allegro Terms & Conditions.

Website — an online e-commerce platform operated by Company and available in the allegro.pl domain.

Agreement — an agreement defining the rules for posting Charity Offers and activating a Fundraiser Goal made between a Charity and Company.

Capitalized terms not defined in this Section 1 shall have the meaning assigned to them in the Allegro Terms & Conditions.

2. General Provisions

2.1. Company shall support Charity Offers by providing tools necessary for their functioning, to be used, for example, to indicate and activate by a Charity a Fundraiser Goal for which Charity Offers will be posted and Donations will be made.

2.2. The Fundraiser Goal shall be indicated by the Charity through online tools made available to the Charity in the settings of its Account and activated on the date indicated by it; however, the duration of the Fundraiser Goal may not exceed the period of 1 year from the date of its activation.

2.3. A Charity shall make the Fundraiser Goal credible. For this purpose, at the request of Company, the Charity shall submit the necessary documentation the scope of which shall be determined by Company depending on the Fundraiser Goal. The documentation referred to in the preceding sentence shall be sent by email to the following address: kontakt.charytatywni@allegro.pl

The Fundraiser Goal should be indicated precisely and may not be changed through the duration of Charity Offers posted for a given cause from the time when buying offers appear in the respective Charity Offer.

2.4. It is forbidden to indicate a Fundraiser Goal that would contravene the provisions of law or good practices, infringe upon the rights of third parties or commonly accepted social norms, propagate fascism or other totalitarian political system or incite hatred on the basis of nationality, ethnic origin, race or religious beliefs or lack thereof.

2.5. In the cases referred to in paragraph 2.4 above, Company shall make it impossible to indicate a Fundraiser Goal and post any Charity Offers related to it.

2.6. Company is not responsible for actions or omissions of Charities that act independently of Company. Verification by Company shall be limited to making sure that a Fundraiser Goal satisfies the formal requirements set out in the Terms & Conditions.

2.7. The provisions of Appendix No. 7B of the Allegro Terms & Conditions and the exclusions concerning the non-binding nature of the Offers described in paragraph 3.3 of the Allegro Terms & Conditions shall not apply to Charity Offers. Transactions referred to in paragraph 3.3 of the Allegro Terms & Conditions made as part of Charity Offers shall be binding, except for Transactions concerning real estate sales or lease.

2.8. With reference to Appendix No. 1 and Appendix No. 2 of the Allegro Terms & Conditions, Company may decide not to apply the restrictions described therein upon the User's prior contact with Company by sending an email to the following address: kontakt@charytatywni.allegro.pl. This waiver may only be applicable to the Users for whom Allegro has agreed to post a given Charity Offer.

2.9. In the case of Charity Offers, it is forbidden to sell Goods the description of which implies that such listings or such Goods will be used as an advertising tool.

3. Registration of Accounts by Charities

3.1. A Charity organization shall Register a Business Account using an appropriate registration form, which it must complete in compliance with actual facts and legal status.

3.2. Upon the Registration, the Charity must obtain the status of a 'Charity Account'. For this purpose, the Charity organization must complete the application available in the Account settings under the tab: My Account > Allegro Charytatywni, providing the following details and documents:

a. the Charity name;

b. the information whether the Charity organization has the status of a public benefit organization within the meaning of the Act of 24 April 2003 on public benefit activity and volunteering (consolidated version: Journal of Laws of 2012, No. 234, item 1536, as amended);

c. the statutory objectives of the Charity (the so-called 'areas of assistance');

d. the financial report of the previous financial year;

e. the Article of Incorporation of the Charity.

In the case when a Charity has been operating for a period shorter than one year from the date of its establishment, Company may request additional documents, including but not limited to:

- agreements related to charitable activities of the Charity executed with other entities;
- other documents or information confirming the charitable activities of the Charity.

3.3. Upon the verification of the completed registration form and of the application and the documents referred to in paragraph 3.2 above by Company, a message shall be sent to the email address provided by the Charity, which, in the case of the positive outcome of the verification, shall contain the Agreement.

3.4. Upon the acceptance of the Agreement by the Charity by clicking the Accept button available in the Charity Account under the "Allegro Charytatywni" tab, the Agreement shall be made and become effective.

4. Charity Offers

4.1. Users purchasing Goods in Charity Offers shall be identified in accordance with the provisions of Appendix No. 7A of the Allegro Terms & Conditions.

4.2. In order to post a Charity Offer on the Website, the User shall use a special form titled: “List an item for charity” available at https://allegro.pl/charityOffer/, and then must indicate the Fundraiser Goal.

4.3 When a Charity Offer is posted by a User, the price of the Goods to be sold in such a listing shall be transferred directly to the account number of the Charity the Fundraiser Goal of which was indicated by the User prior to its posting on the Website.

4.4. In the case of Charity Offers, payments for Goods may be made only using the payment service specified in Appendix No. 7A of the Allegro Terms & Conditions.

4.5. When Charity Offers concern Goods referred to in Annex No. 15 to the VAT Act of 11 March 2004 (consolidated version: Journal of Laws of 2020, item 106, as amended), the sales of which will be evidenced with an invoice for the total amount of receivables exceeding the amount referred to in Article 19(2) of the Entrepreneurs' Law of 6 March 2018 (Journal of Laws of 2019, item 1292, as amended), i.e. a gross amount of PLN 15,000, and the payment for the aforementioned Goods has been made using the split payment mechanism, the User (Seller) shall immediately transfer to the Charity the entire amount corresponding to the price of these Goods.

4.6. Under of Charity Offers, the following products/services are not available:

a) the ‘Installments’ product at Allegro referred to in the terms and conditions available at http://allegro.pl/raty/regulamin

b) the 'Allegro Pay Later' (Allegro Zapłać Później) service referred to on the webpage: https://allegro.pl/regulaminy/regulaminuslugi-allegro-zaplac-pozniej-z8XAXR6ZYFL

c) the Allegro Pay service provided in accordance with its Terms & Conditions.

4.7. Company shall not charge basic fees for the posting of Charity Offers and sales commissions on the sales of Goods in such listings.

4.8. The price of the Goods to be sold in Charity Offers posted by Users shall be transferred directly to the account number of the Charity. In this case, the User who has posted the Charity Offer shall receive only the costs paid by the Buyer of the delivery of the Goods purchased in this offer.

4.9. Payments by the Users who are Buyers for Goods purchased in Charity Offers shall be made through the Payment Operator on the terms provided for in Appendix No. 7A of the Allegro Terms & Conditions.

4.10. Should the User who is the Buyer exercise the right to withdraw from the agreement concluded as part of a Charity Offer as per Article 27 of the Consumer Rights Act of 30 May 2014, the Charity, at Seller’s

request made directly through the Message Center functionality, shall refund the amount corresponding to the price of the Goods purchased to the Buyer's account number.

4.11. Charity Offers may not be posted in the following categories:

- Health > Erotica
- Health > OTC drugs
- Sports and Travel > Military supplies > Air Guns
- Sports and Travel > Military supplies > Knives, Machetes
- Business and services > Services
- Business and services > Live Animals
- Automotive > Cars
- Automotive > Motorcycles and Quads
- Automotive > Machinery
- Automotive > Trailers, Semitrailers
- Automotive > Other Vehicles and Boats
- Real Estate
- Culture and Entertainment > Tickets
- Supermarket > Pet Supplies > Non-prescription veterinary drugs

4.12. The duration of Charity Offers may not exceed the duration of the Fundraiser Goal, i.e., a maximum of 90 days, except that the duration of a Charity Offer may not be shorter than 24 hours.

5. Security and credibility of Transactions made as part of Charity Offers

5.1. Company reserves the right to a three-step verification of Users purchasing Goods in Charity Offers in the cases when the value of the Transaction made as part of a Charity Offer or the amount offered during the Auction is greater than or equal to PLN 1,000.00, 10,000.00 PLN and 100,000.00 PLN. For this purpose, sub-paragraph 2.12(a) of the Allegro Terms & Conditions shall apply *mutatis mutandis*.

The verification may involve, e.g., entering a code sent in a text message, or making a verification transfer. The verification transfer amount will be returned to the relevant payment instrument on the next working day, at the latest.

5.2. In the event of losing credibility by the User as determined during the verification referred to in paragraph 5.1 above, and in the cases of the violation by them of the Terms & Conditions, the Allegro Terms & Conditions, and the provisions of the applicable law, paragraph 8.4. of the Allegro Terms & Conditions shall apply.

6. Complaints Procedure

6.1. A User may lodge complaints regarding the failure to perform or undue performance of services related to the handling of Charity Offers by Company.

6.2. A complaint can be lodged by email to the following address: kontakt@charytatywni.allegro.pl, or by a registered letter sent to Allegro sp. z o.o., ul. Wierzbięcice 1B, 61-569 Poznań, with a note: “Reklamacja Zbiórki Charytatywnej - Właściwy Cel Zbiórki” (A complaint regarding a Charitable Fundraiser — the respective Fundraiser Goal”).

6.3. A complaint must contain at least the User’s first and last name and email address assigned to their Account, the description of their reservations, and the proposed method of solving the complaint.

6.4. In the case when the data or information specified in a complaint must be supplemented, before handling the complaint, Company shall request the User to supplement them to the indicated extent.

6.5. Company shall handle a complaint within 14 days from the date of the receipt of a duly lodged complaint. The User shall receive the information about the method of handling the complaint by email to the email address assigned to their Account.

7. Privacy

7.1. Company is the personal data controller for the Users participating in Charity Offers and establishing Fundraiser Goals within the meaning of Article 4(7) of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data, the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) (“GDPR”).

7.2. Company shall process personal data of Users in accordance with applicable provisions of law, including the GDPR. Specific information regarding data processing is available in Appendix No. 5 of the Allegro Terms & Conditions — Privacy Protection Policy at https://allegro.pl/regulamin/pl/zalacznik-5

8. Final Provisions

8.1. Headings (titles of paragraphs) in these Terms & Conditions are used for convenience only and shall not affect the interpretation of these Terms & Conditions.

8.2. If any provision hereof is held invalid by a final and absolute judgment of the common court of law, the remaining provisions shall remain in full force and effect.

Appendix No. 18

Appendix No. 18. Terms & Conditions of International Forwarding Services

Section 1. Definitions

1. These Terms & Conditions of International Forwarding Services govern the Company's provision of services involving the organization of the delivery of Goods in international trade as part of Transactions executed on allegro.pl and allegro.cz only, in the scope of the collection of the Goods from the Seller, shipping/movement of the Goods, and subsequent delivery of the Goods to Recipients, as well as other services related to the delivery of the Goods.

2. Capitalized terms used herein, whether in plural or singular, shall have the following meaning:

Parcel Locker — a self-service electronic device belonging to the Company or Carrier, offering the Recipient an option to dispatch or pick up Parcels at any time;

Carrier — a third party being a carrier, postal operator, or freight forwarder providing Services (including Additional Services) to the Company as part of Forwarding Services provided by the Company to the Client;

Label — a Parcel designation made available to the Client by the Company or Carrier to be placed on the Parcel, in a visible manner and accordance with the rules of packaging and provisions of generally applicable law;

SwA Functionality — the Platform functionality termed Ship with Allegro offered by the Company to enable Sellers to manage the process of transition of Goods to the Recipient after the sale of such Goods on the Platform, including submitting a Forwarding Order to the Company;

Client — an entrepreneur who places an order with the Company to perform the Forwarding Service and who concludes an Agreement with the Company for the provision of this Service;

Buyer — a User purchasing Goods from the Seller in the Offer;

Recipient — a Buyer or other entity indicated by the Seller to whom the Parcel should be delivered;

Dashboard — the dashboard available to the Seller on the Platform page dedicated to the SwA Functionality;

PayU - PayU Spółka Akcyjna with its registered office in Poznań, address: ul. Grunwaldzka 186, 60 - 166 Poznań, entered into the Register of Entrepreneurs of the National Court Register by the District Court for Poznań — Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0000274399, share capital: PLN 7,789,000.00 paid in full, NIP (Tax Identification Number): 7792308495, REGON (National Business Registry Number): 300523444; the supervisory

authority for PayU is the Polish Financial Supervision Authority (contact details: UKNF, ul. Piękna 20; 00-549 Warszawa, skr. poczt. 419; hotline: (48) 22 262-58-00), knf@knf.gov.pl), entered in the Register of Payment Services under the number IP1/2012.

Platform — the open e-commerce platform operated by the Company, available at https://allegro.pl/ or https://allegro.cz;

Parcel — goods and items with the required documents, prepared, labeled, and packaged in accordance with the Agreement and applicable laws, in a way that allows their shipping and handling without loss, deterioration, or damage, intended for a specific Recipient, being a subject of Service or Forwarding Services;

Onerous Parcel — a Parcel prepared in breach of the Terms & Conditions, in particular, containing goods prohibited under the Terms & Conditions, Allegro Terms & Conditions, and applicable laws; as well as a Parcel incorrectly packaged under the Terms & Conditions, agreements and legal acts indicated above; a Parcel that has caused the Carrier to charge the Company with additional costs, fees, or penalties related to the performance of the Service or Additional Services by the Carrier in respect of such a Parcel, and in particular, in relation to the collection, shipping, sorting, and delivery or return of such a Parcel;

Customer Service Point — an organizational unit of the Company or the Carrier where Parcels can be dispatched or picked up;

Terms & Conditions — these Terms & Conditions of International Forwarding Services provided by the Company;

Allegro Terms & Conditions — the Terms & Conditions for using the Platform available at: https://allegro.pl/regulamin/pl and https://allegro.cz/podminky;

Seller — a User who has registered a Business Account, sells Goods in their Offers, and is a Client;

Service — a service ordered by the Company and provided by the Carrier for the benefit of the Client, covering collection of the Parcel from the Client, shipping/movement of the Parcel, and then delivery of the Parcel to the Client, performed in accordance with the agreement concluded with the Carrier for the provision of shipping, postal, or forwarding services. The Company may partially perform the Service as part of the postal activity conducted in Poland;

Forwarding Service — a service involving the organization of the shipping of Parcels in international trade provided by the Company for a fee, on its own behalf but for the benefit of the Client, as well as forwarding services involving the dispatch or collection of Parcels, in particular, in the following scope:

- selection of the optimal delivery option of the Parcel from the Client to the Recipient, including selection of the Carrier and the Service;

- conclusion of agreements with the Carrier, on its own behalf but for the benefit of the Client, for the performance of the Service or Additional Services;
- insurance of the Parcel during shipping;
- providing the SwA Functionality to Sellers;
- notifying Recipients of Parcels being handed over to a Carrier;
- providing the Parcel Tracking Service;
- taking actions as part of the complaint procedure in the event of non-performance or improper performance of the Service or Additional Services by the Carrier;
- securing, if necessary, the Client's rights toward the Carrier and providing the Client with the necessary information and assistance in pursuing claims against the Carrier;
- notifying the Client of anticipated or existing obstacles in shipping.

Additional Service — a service provided by the Carrier to the Company for a fee, which is complementary to and directly related to the Service. The scope and prices of Additional Services are specified in Appendix No. 4 of the Allegro Terms & Conditions;

POD Service — an Additional Service where the Parcel is released to the Recipient only after they have paid the fee specified by the Seller in accordance with the Terms & Conditions;

Parcel Tracking Service — a service that allows to monitor the process of Goods being moved by the Carrier in connection with the provision of the Service, from the moment of ordering the shipment of the Parcel until its delivery to the Recipient, provided directly on the Platform;

Forwarding Order — an order made by the Client to perform the Service or Forwarding Services in relation to a given Parcel.

3. In the event of any discrepancies between the definitions contained in the Allegro Terms & Conditions and the definitions used in these Terms & Conditions, the definitions used in these Terms & Conditions shall prevail.

Section 2. Terms & Conditions of the Forwarding Service

1. On the Platform, the Company provides the Forwarding Service whereby it places orders with the Carrier for the provision of the Service and Additional Services, in its own name but for the benefit of the Client. To order the Forwarding Service with the Company, the Client must use the SwA Functionality and, as needed, indicate the Additional Services for the Service.

2. The Company shall select the Carrier and the Service at its own discretion, and it shall not be bound by the Client's instructions in this respect; however, it shall be bound by instructions as to the Additional Services for the Service.

3. Immediately after selecting the Carrier and the Service, the Company shall notify the Client to this effect.

4. The PArcel's weight and dimensions should not exceed the dimensions and weight indicated in the Price List attached as Appendix No. 4 of the Allegro Terms & Conditions.

5. The Company provides Forwarding Services for Parcels containing goods and items, excluding:

a) goods and items whose possession, shipping, storage, or trade is prohibited by the laws applicable in Poland or the Czech Republic or other countries in which the Service is performed,

b) goods and items specified in the list attached as Appendix No. 1 to the Terms & Conditions, "Forbidden and Restricted Goods."

6. Fees for the provision of the Forwarding Service shall be charged in the amounts and according to the rules specified in Appendix No. 4 of the Allegro Terms & Conditions.

7. In order to use the SwA Functionality, the Client must configure the Dashboard correctly and maintain its correct configuration when using the SwA Functionality.

8. The amount equal to the funds collected from the Recipient for the POD Service shall be transferred by the Company via the Payment Operator, i.e., PayU, to the Seller's settlement tool operated by PayU in accordance with the principles set out in Appendix No. 7A.

9. Where the use of the Forwarding Service becomes impossible or difficult for reasons attributable to the Company or the Carrier, the Seller shall receive information from the Company about reimbursement of the incurred fees referred to in Appendix No. 4 of the Allegro Terms & Conditions.

10. The Company provides Forwarding Services for Parcels with a value not exceeding PLN 5,000.00 gross. Dispatch of Goods with a value exceeding this amount requires the use of the Additional Service - "Additional Parcel Protection," provided that the value of the Parcel may not exceed the amount of PLN 20,000.00 gross. For any dispatched Parcels with a value exceeding the amount of PLN 5,000.00 or the amount resulting from the "Additional Parcel Protection," the Company's liability is limited to the fault in selecting the Carrier.

Section 3. Rights and obligations of the Client

1. Clients shall be obliged to pay the fees related to the provision of the Forwarding Service in accordance with Appendix No. 4 of the Allegro Terms & Conditions and in the deadlines specified therein.

2. Clients shall be obliged:

a. in Parcels, to place Goods compliant with the Terms & Conditions, Allegro Terms & Conditions, and applicable Laws;

b. to release Parcels to the Carrier indicated by the Company at the location declared to the Company by the Client;

c. to print the Label and attach it to the relevant Parcel;

d. to prepare, package, and label each Parcel in a manner suitable for transport by road and enabling the Parcel to be delivered and released without loss, deterioration, or damage; the rules for correct packaging are available at: https://allegro.pl/pomoc/dla-sprzedajacych/metody-dostawy/pakowanie-przesylek-allegro-international-O3aKoBM8xSa

e. use the SwA Functionality as intended, in the scope of available functions, and refrain from not using the SwA Functionality for dispatch, shipping/moving, sorting or delivery of Parcels containing items, services, or rights sold outside the Platform;

f. provide correct data for or in connection with using the Forwarding Service, as well as Services, Additional Services, or SwA Functionality as part of the Forwarding Service (including the correct bank account number of the Client);

g. indicate the Client's PLN bank account at a bank established in the Republic of Poland for the purpose of transferring funds collected from the Recipient in relation to the POD Service for goods sold on allegro.pl, or indicate the Seller's bank account maintained in CZK for the purpose of transferring funds collected from the Recipient in relation to the POD Service for goods sold on allegro.cz;

h. comply with other rules for the performance of the Forwarding Service, Services, and Additional Services provided for in the Terms & Conditions and generally applicable laws;

i. ensure that the Goods dispatched in Parcels can be moved and delivered to the destination country.

3. The Client shall be fully liable to the Company for any damage caused to the Company or the Carrier in connection with the dispatch, collection, shipping/moving, sorting, or delivery of Onerous Parcels.

4. The Seller acknowledges that, if Carriers find any Onerous Parcels dispatched in the Forwarding Service, have the right to refuse the Service, which will also entail a refusal to perform the Forwarding Service by the Company.

5. By ordering the POD Service, the Client authorizes the Company to accept payment from the Recipient in the name and for the benefit of the Client; as a result, payment of the amount specified in the POD Service by the Recipient to the Courier is equivalent to payment by the Recipient directly to the Seller and expiry of the Recipient's obligation towards the Sender, regardless of the time, place, and method of payment. The authorization referred to in the preceding sentence is irrevocable (the Client waives the possibility of revoking the authorization, and it does not expire upon their death), and this also includes the right for the Company to grant further authorization to parties acting on behalf of the Company to perform actions in the scope of delivery and acceptance of payment from the Recipient, with effect directly toward the Client.

6. The Client acknowledges that in the event that features of an Onerous Parcel become apparent after its receipt from the Client, the Carrier may suspend the performance of the Service or Additional Service and notify the Company to this effect. In such cases, the Company shall call on the Seller to immediately remedy the condition preventing dispatch of the Parcel or performance of the Service or Additional

Service, in particular, by its proper packaging or securing the Onerous Parcel at their own expense. In cases referred to in the preceding sentence, the Client may be required to collect the Onerous Parcel at their own expense and repair any damage caused to the Carrier by or in connection with this Parcel or to cover the costs of collecting this Parcel and repair any damage caused to the Carrier by or in connection with it.

7. If the Company is unable to perform the Forwarding Service, or if the Carrier is unable to perform the Additional Service — for reasons attributable to the Client, the Company may return the Parcel to the Client at their cost and demand remuneration corresponding to the value of the Forwarding Service, Service, or Additional Service, as indicated in Appendix No. 4 of the Allegro Terms & Conditions.

8. From the moment the Seller enters the Platform page dedicated to the SwA Functionality, all Seller orders regarding Goods sold shall be retrieved on an ongoing basis via REST API from their Account on the Platform, and displayed on this page.

Section 4. Additional stipulations regarding Parcels dispatched outside the Republic of Poland

1. Parcels dispatched outside the Republic of Poland may be subject to inspection by the competent authorities of the country through which they are shipped/moved or in which they are delivered, in accordance with the laws in force in the country of shipment/movement or delivery. The inspections mentioned above may involve the opening and examination of the contents of such Parcels by competent authorities without prior notification to the Seller or the Recipient.

2. Sellers shall cover all penalties and fees charged to the Company for the movement and delivery of products prohibited by laws of the country in which a Parcel is shipped/moved or delivered. If the Company directly or indirectly pays such penalties and fees, the Seller shall be obliged to immediately reimburse the Company for any costs incurred in this respect.

3. The Company and Carriers who will ship/move and deliver the Parcel outside the Republic of Poland reserve the right to x-ray Parcels. When dispatching a Parcel, the Seller will bear in mind that it may be x-rayed, which may affect its condition and contents.

4. Sellers must complete all customs, fiscal, and similar formalities related to the contents of Parcels and arising from applicable laws, which includes filling in relevant documents, paying customs duties, taxes, etc. The Company shall not be obliged to pay any fees for Sellers due to customs, taxes, etc., related to the transport and contents of the Parcel. If the Company directly or indirectly pays the fees referred to in the preceding sentence, Sellers shall be obliged to immediately reimburse the Company for any costs incurred in this respect.

5. The Company stipulates that Parcels may be seized and withheld by authorized institutions of the countries through which Parcels are shipped/moved (including by customs offices, border guards, or other state authorities), which may lead to delays in the delivery of the Parcel or even render it undeliverable. In the cases specified above, the liability of the Company and the Carrier shall be excluded.

6. In the event of a Parcel being withheld by competent authorities or customs agencies due to incorrectly completed, inaccurate, or otherwise non-compliant documents, the Company or the Carrier shall notify the Seller or the Recipient to this effect. If local law requires the Seller or the Recipient to provide correct information or documents, and the Seller or Recipient fails to perform this obligation without undue delay, the Parcel shall be deemed undeliverable. The Company and Carrier shall not be liable for the Parcel being undeliverable due to non-compliant or incomplete documentation, i.e., as a result of omissions on the part of the Seller or Recipient.

7. The Company reserves the right to charge additional fees based on actual customs clearance costs or for other services provided during customs clearance of Parcels.

Section 5. Forwarding Orders

1. Clients may submit a Forwarding Order to the Company via the SwA Functionality, selecting the Forwarding Service and, if needed, indicating Additional Services to accompany the Service. Parcels may be dispatched as follows:

a) at a Customer Service Point;

b) at a Parcel Locker;

c) by the Sender handing over the Parcel to the Carrier at a time and place agreed upon by the Client and the Carrier;

depending on the choice made by the Recipient and the delivery options package selected by the Client.

2. In each case, the Forwarding Order must contain complete, accurate, and truthful information required in the form and all other information necessary for the proper performance of the Forwarding Service. The Company shall not be liable for any damage resulting from the Client's incomplete or incorrect preparation of the Forwarding Order, or from providing false or incomplete information.

3. Forwarding Orders may be sent to the Company at any time. They shall, however, be executed within the period specified in paragraph 5 of this Section.

4. The Company may refuse to accept a Forwarding Order. The refusal to accept a Forwarding Order shall not require justification or constitute grounds for pursuing any claims against the Company.

5. The Company declares that it will make every effort to arrange the delivery of Parcels from Poland to Czechia within two working days, the guaranteed deadline being 14 working days from dispatch of the Parcel/ release of the Parcel to the Carrier, with the day considered as the Parcel dispatch date being the Working Day of handing the Parcel over to the Courier or leaving it at a parcel locker or the Customer Service Point, provided that the Parcel is released to the Carrier or left at the parcel locker by the cut-off time indicated on the Company's website at https://allegro.pl/pomoc/dla-sprzedajacych/metody-dostawy/godziny-graniczne-allegro-international-1nw4LyzOKSz . Parcels dispatched after that time may be forwarded for further movement on a different day. Any Parcels dispatched after the cut-off time and not forwarded for further processing shall be treated as dispatched on the next Working Day. For

Parcels dispatched after the cut-off time and forwarded for movement on the same Working Day, that day shall be treated as the day of dispatch.

6. The Company and parties involved in the performance of forwarding services are entitled, but not obliged to check the conformity of the Parcel and its accompanying documents with the Agreement, including a Client's Forwarding Order, as well as to check the correctness and completeness of the prepared Parcel and documents for the performance of the forwarding services. In the event any non-compliance or irregularities are found, the Company or the party engaged by the Company in the performance of the Agreement may refuse to accept the Parcel or to charge an additional fee in accordance with the price list provided in Appendix No. 4 of the Allegro Terms & Conditions.

7. The Company shall not be liable for the consequences of guidelines, instructions, and orders issued directly by the Client to other parties involved in the performance of the forwarding services or in the handling of a Parcel.

8. In the event of any obstacles to the performance of the Agreement, the Company shall notify the Client to this effect and shall request the Client to issue viable instructions, and the Client shall immediately provide such instructions.

9. Each time, at the request of the Client, the Company shall provide the Client with the available information regarding the status, stage, and course of the forwarding services and the Agreement.

10. Subject to the provisions of paragraphs 14 and 15 below, the storage period of the Parcel at the Customer Service Point shall be 5 working days, and at a Parcel Locker — 48 hours from the moment of placing the Parcel at the Customer Service Point or Parcel Locker. For Parcels stored at the Customer Service Point, Sundays and public holidays are not included in the aforementioned period.

11. In the event that a Recipient refuses to accept the Parcel after two delivery attempts or fails to pick up the Parcel in the period indicated in paragraph 10, the Parcel shall be returned to the Client at their expense, against a fee indicated in the Price List attached as Appendix No. 4 of the Allegro Terms & Conditions.

12. In the event that the release of the parcel by the Courier in the period specified in paragraph 5 above is impossible for reasons other than those indicated above in paragraph 11, the Company shall notify the Client immediately to this effect, setting a deadline for the Client to provide further orders and submit a statement as regards covering of the costs associated with the execution of such orders. In the event that the Client fails to submit the relevant statements in the specified period, the parcel shall be returned to them at their expense, against a fee indicated in the Price List attached as Appendix No. 4 of the Allegro Terms & Conditions.

13. The Company and the Carrier may use electronic devices to confirm the dispatch or delivery of a parcel. By ordering the service, the Client accepts the proof of dispatch or delivery that involves placing a signature by the Client or Recipient on an electronic device that will save the image of this signature. The Client accepts the printout from an electronic device as proof of dispatch or delivery of the Parcel, and shall not raise objections to such form of proof solely on grounds that their signature or the Recipient's signature was obtained and stored in electronic form using an electronic device.

14. In relation to the deliveries indicated in paragraph 1(a) and (c) above, in exceptional and justified cases, due to Force Majeure events, failures, or other events beyond the control of the Company or the Carrier, in particular, in the case of inability to deliver the Parcel to the Customer Service Point selected by the Buyer (Recipient) and indicated by the Seller (Client), or to the hands of the Recipient or a person authorized to pick up the Parcel on their behalf, to the address selected by the Buyer (Recipient) and indicated by the Client, the Company reserves that the Carrier may place the Parcel at another, nearby Customer Service Point, and shall notify the Client and the Recipient to this effect. Without prejudice to the above, the Company may agree with the Recipient to change the Customer Service Point (including to a Parcel Locker) where the Parcel may be picked up.

15. In relation to the deliveries indicated in paragraph 1(b) above, in exceptional and justified cases, including in particular in the case of an inability to deliver the Parcel to the Parcel Locker (destination Parcel Locker) selected by the Buyer (Recipient) and indicated by the Seller (Client), due to Force Majeure events, failures, or other events beyond control of the Company or the Carrier, including overfilling of the destination Parcel Locker, the Company reserves that the Carrier may place the Parcel in another, nearby Parcel Locker (substitute Parcel Locker). The Company shall notify the Recipient and the Client of the Parcel being placed in a substitute Parcel Locker, indicating the location of the substitute Parcel Locker, the reason for placing the Parcel in the substitute Parcel Locker, and the deadline for picking up the Parcel from the substitute Parcel Locker with the effect of delivery. The Parcel shall be stored in the substitute Parcel Locker for a period not exceeding 24 hours from the moment it is placed in that Parcel Locker, after which the Carrier shall place it in the destination Parcel Locker, where it can be picked up within 48 hours from the moment it is placed in that Parcel Locker.

Section 6. Processing of personal data in connection with the performance of the Forwarding Service

1. The Company is the controller of the Sellers' personal data in connection with the provision of the Forwarding Service on the Platform, within the meaning of Article 4(7) of the Regulation (EU) 2016/679 of the European Parliament and of the Council of April 27, 2016, on the protection of individuals with regard to the processing of personal data and the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) (the "GDPR").

2. The Company processes personal data in accordance with applicable law, in particular, with the provisions of the GDPR. The legal grounds for the processing of personal data by the Company is Article 6(1)(b) of the GDPR — processing necessary for the performance of a contract between the Seller and the Company, the subject of which are services performed by the Company on the Platform, including the Forwarding Service.

3. Full and detailed information on the purposes and grounds for the processing of Sellers' personal data is provided in the Privacy protection policy attached as Appendix No. 5 of the Allegro Terms & Conditions.

4. Sellers may contact the Company at: iod@allegro.pl regarding the processing of their personal data by the Company or to exercise their rights related to the protection of such personal data.

5. The Company processes personal data for the following purposes: performance of the Forwarding Service; handling complaints; keeping accounts; creating statistics and analyses; establishment, exercise, or defense of legal claims; and ensuring accountability in the scope of personal data processed.

6. Personal data processed by the Company include data concerning the Account on the Platform, namely: nick (login); userID; Seller's ID; Buyer's ID; first and last name; address of residence or stay; tax identification number; contact number; email address; Goods delivery address; Parcel pick-up address(es); Parcel status; pick-up code; bank account number; and consignment note number.

7. In the scope related to the provision of Services or Additional Services provided by the Carrier as part of the Forwarding Services provided by the Company, the personal data controller is also the relevant Carrier. Detailed rules regarding the processing of personal data by the Carrier are provided in the Carrier's Terms & Conditions.

8. Personal data may be transferred to:

a. the Carrier, for the purposes of ensuring Allegro's accountability for the performance of its obligations under the agreement with this Carrier;

b. the Carrier — at the request of Sellers — in order to forward inquiries or any complaints regarding the services provided;

c. Carriers, in order to collect funds from the Recipient and transfer the collected funds as part of the Service provided by Carriers as part of the Forwarding Service provided by the Company using the SwA Functionality;

d. parties entitled to receive these data under applicable laws, including competent judicial authorities;

e. payment operators (PayU/P24) to create a payment;

9. In order to use the Forwarding Service, Sellers shall entrust the Company with personal data of Recipients for processing in accordance with the provisions contained in Section 5 of the Terms & Conditions.

10. Any matters not provided for in this Section shall be governed by the relevant provisions of Appendix No. 5 of the Allegro Terms & Conditions (Privacy protection policy).

Section 7. Processing of Recipient personal data in connection with SwA Functionality

1. The Seller declares that they are the controller of Recipients" personal data.

2. Upon entering the Platform page dedicated to the SwA Functionality, Sellers entrust the Company with personal data of Recipients for processing, in accordance with the Terms & Conditions, in order to

provide the Forwarding Service to that for the benefit of that Seller using the SwA Functionality, in the following scope:

a) first name;

b) last name;

c) Parcel delivery address;

d) mobile;

e) email address.

3. In respect of Recipient personal data, the Company may perform any operations necessary to achieve the purpose described above, which include sharing such data with Carriers as part of the provision of the Forwarding Service, in particular, with the provision of the Service or Additional Service, and for the purposes of its implementation.

4. Sellers hereby accept that the Company may entrust the processing of personal data of Recipients to another (sub-)processor (sub-processing). The Company, by a written agreement, undertakes to impose obligations on the sub-processor regarding the processing of personal data of Recipients in at least the same scope as those incumbent on the Company.

5. The Company shall notify Sellers about any intended changes regarding the addition or replacement of sub-processors of Recipients" personal data. If a Seller has grounds to object to the involvement of sub-processors, they may present the reasons for their objection to the Company. If Sellers object to the involvement of sub-processors of Recipients" personal data, they should discontinue using the SwA Functionality.

6. The Company shall process Recipient personal data in accordance with laws applicable in this respect, in particular, with the provisions on the protection of personal data.

7. The Company undertakes to:

a. process Recipient personal data on the documented instructions of the Seller (taking into account the provisions of Article 28(3)(a) of the GDPR), such instructions being understood by the Company and the Seller as entrusting the processing of personal data by the Seller in line with the Terms & Conditions;

b. ensure that persons authorized to process Recipient personal data undertake to maintain confidentiality or are subject to an appropriate statutory obligation of confidentiality;

c. take (implement) all appropriate technical and organizational measures (taking into account the state of the art, the costs of implementation, and the nature, scope, context, and purposes of the processing, the risk of varying likelihood and severity for the rights and freedoms) to ensure a level of security appropriate to the risk, including inter alia as appropriate:

i. the pseudonymization and encryption of Recipients' personal data,

ii. the ability to ensure the ongoing confidentiality, integrity, availability, and resilience of processing systems and services,

iii. the ability to restore the availability and access to Recipients' personal data in a timely manner in the event of a physical or technical incident,

iv. a process for regularly testing, assessing, and evaluating the effectiveness of technical and organizational measures for ensuring the security of the processing,

v. the adherence to the terms of engaging another processor pursuant to Article 28(2) and (4) of the GDPR.

8. The Company undertakes (taking into account the nature of the processing) to assist Sellers by appropriate technical and organizational measures, insofar as this is possible, for the fulfillment of the obligation to respond to requests for exercising the data subject's rights laid down in Chapter III of the GDPR.

9. The Company declares that it shall assist Sellers in ensuring compliance with the obligations to ensure the security of personal data pursuant to Articles 32–36 of the GDPR taking into account the nature of processing and the information available to the Company.

10. In the case of a Recipient personal data breach within the meaning of Article 4(12) of the GDPR, the Company shall, without undue delay, notify the Controller, stating at least the elements indicated in Article 33(3) of the GDPR.

11. As part of the right to audit (including inspection), Sellers may request the Company to provide information regarding the processing of Recipient personal data by the Company by sending a request to: iod@allegro.pl. Upon receipt of the request, the Company shall respond to the submitted request (which includes providing the information requested) within thirty (30) days of receipt of the request.

12. The Company undertakes to provide Sellers with all information necessary to demonstrate compliance with the obligations set out in Article 28 of the GDPR.

13. The processing of Recipient personal data shall be entrusted for the period of using the SwA Functionality by the Seller. Once the Seller discontinues using the SwA Functionality, the Company undertakes to erase the personal data of Recipients as soon as possible, unless applicable laws require their further storage by the Company.

Section 8. Complaints regarding the Forwarding Service, Services, and Additional Services

1. For claims related to non-performance or improper performance of the forwarding services or other provisions of the Agreement, including claims related to loss, deterioration, damage, or delay in delivery

of Parcels, Clients shall submit a complaint on the terms and in the manner provided for in the Terms & Conditions.

2. Raising objections as to the condition of a Parcel or the service in transport documents, or drawing up of damage reports, does not constitute a complaint submitted to the Company.

3. A complaint may be filed along with the required attachments:

a) in writing to the following address: 61-569 Poznań, ul. Wierzbięcice 1B;

b) via the contact form available at: https://allegro.pl/pomoc/kontakt

4. By submitting a complaint in electronic form, the Client agrees to receive correspondence related to the complaint procedure, including information about the consideration of the complaint and its result, to the email address provided by the Client in such complaint form.

5. Complaints should be submitted within 7 days from the date of damage to the Parcel or another event giving grounds for the complaint, but in any case, not later than within 30 days from the date of receiving the Parcel. A complaint filed after the deadline provided for in the previous sentence shall not be considered, and any claims of the Client against the Company shall expire.

6. The complaint shall be deemed to have been filed on the day of its delivery to the Company, provided that it is prepared in a correct and complete manner, and contains the required attachments.

7. The complaint should contain all the information specified in the complaint form template available at: https://allegro.pl/pomoc/last-mile/zloz-reklamacje, as well as the required attachments.

8. In any case, regardless of the form of submission, the Company may demand that the Clients submit any complaints in writing or provide the original document(s) constituting attachments to the complaint — under the pain of leaving the complaint without consideration.

9. In the event that a complaint is incomplete or does not contain all the required attachments, the Company shall call on the Client to supplement it within 7 days, under the pain of leaving the complaint without consideration.

10. In the complaint consideration process, the Company may request a Client to provide additional information, explanations, or documents, which such Client is obliged to provide within 7 days, under the pain of leaving the complaint without consideration.

11. The Company shall make its best efforts to process the complaint within 30 days from delivery of a correctly and completely prepared complaint to the Company, together with all the required attachments. Should it be necessary to correct or supplement the complaint in the manner specified above, the time limit for considering the complaint shall run from the correction or supplementation of the complaint by the Client. The time limit for considering the complaint may be extended due to the particular complexity of the case the need to collect additional documents, or the completion of proceedings conducted by competent authorities or third parties, such as Carrier, police, insurers, etc.

Expiry of the time limit for considering the complaint without results shall not be equivalent to its consideration by the Company or recognition of the claim submitted by the Client in whole or in part.

12. The Company shall notify Clients about the consideration of a complaint and its result, that is, about acceptance or rejection of the complaint in whole or in part, in the same form in which the complaint was submitted by the Client (in writing or electronically). If the complaint is rejected, the Company shall provide a justification for this decision.

13. If the complaint is accepted in whole or in part, the Company shall indicate the amount awarded to the Client as compensation. Any compensation shall be paid to the Client within 30 days from the date of acceptance of the complaint in whole or in part, notification to the Client of this result, and provision of the accounting document by the Client to the Company. Where justified, in particular, due to loss adjustment proceedings conducted by the insurer, the payment of compensation granted to the Client may be delayed.

14. The Client shall secure the Parcel referred to in the complaint until the complaint is considered and provide access to it to the Company or persons designated by the Company, in particular, such as insurers or appraisers. The Client's breach of the obligations stipulated in the preceding sentence justifies the rejection of the Client's complaint.

15. If the Company accepts the complaint, the Client shall, at the Company's request, transfer the ownership of the relevant Parcel to the Company, unless it is not possible to do so in a given case.

16. Submission of a complaint does not release the Client from the obligation to pay, nor does it justify suspension of payment of remuneration and other amounts due to the Company by the Client.

17. In the event that, after payment of compensation to the Client, another party pursues claims against the Company for the same damage, the Client shall indemnify and hold the Company harmless from liability toward such entity and shall repair any damage suffered by the Company**.**

Section 9. Liability

1. As a professional forwarder, the Company is obliged to exercise due diligence in order to properly perform forwarding services.

2. The Company shall be liable for culpable non-performance or improper performance of the agreement, including culpable non-performance or improper performance of forwarding services, in accordance with the Terms & Conditions and appropriate generally applicable laws. However, the Company's liability shall in any case be limited to direct losses, excluding indirect losses and lost profits.

3. The Company shall be responsible for postal operators, Carriers, and freight forwarders that it engages or entrusts with the performance of forwarding services, unless it is not at fault in their selection. In the event that the Company is responsible for a postal operator, Carrier, freight forwarder, or another subcontractor, the Company's liability towards the Client may not be broader than the liability of the respective Carrier.

4. If the damage resulting from culpable non-performance or improper performance of shipping services consists in the loss, deterioration, or damage to the Parcel, the following provisions shall additionally apply to the Company's liability:

5. The Company shall be responsible for the Parcel from the moment of its acceptance to the moment of its release to the Client or the person indicated by the Client.

6. The Company shall not be liable for any loss, deterioration, or damage to the Parcel, in particular, in the following cases:

a) where the damage results from the properties of the Parcel, or from the lack of packaging or labeling of the Parcel, or from incorrect or inadequate packaging or labeling of the Parcel;

b) where the damage to the Parcel occurs as a result of any circumstances attributable to the Client or third parties for which the Company is not responsible (e.g., absence of required information or documents, or insufficient or incorrect information or documents provided);

c) where the damage involves the absence of or damage to the inside the intact unit packaging, inside the intact multipack, or inside the intact loading unit of the Parcel;

d) where the damage in the form of deterioration does not exceed the limit resulting from the law or customary practice;

e) where the damage was caused by force majeure or act of God.

7. The compensation paid by the Company due to the person entitled under the concluded forwarding agreement shall be limited to the regular value of the Parcel (understood as the (net) cost of manufacture or purchase of the Goods).

8. Compensation paid by the Company in accordance with paragraph 7 may not exceed the compensation which can be obtained under the law from the person responsible for the damage.

9. The Company shall be liable for culpable late performance of the forwarding service or delivery of the Parcel after the expiry of the guaranteed delivery time, up to twice the remuneration for the performance of forwarding services covered by the relevant Agreement.

10. The Client shall be liable towards the Company and parties involved in the performance of the Agreement for damage resulting from, whether culpable or not, non-performance or improper performance of the Client's obligations, which includes the provision of false or insufficient information or documents, improper preparation, including incorrect packaging or labeling the Parcel, as well as for damage caused to the Company or any other party by the Parcel.

Section 10. Discontinuation of the Forwarding Service Discontinuation of using the SwA Functionality

1. In the event of a violation of these Terms & Conditions or the Allegro Terms & Conditions, in particular, if the Seller has taken any steps that adversely affect the secure operation of Allegro, harm other Users, are intended to bypass the security measures used by the Company, or involve falsifying data in the Forwarding Service, the Company may discontinue the Forwarding Service to the User.

2. In the event of gross violations by the Seller referred to in paragraph 1 above, the Company may suspend the Seller's Account. Provisions of paragraph 8.4. of the Allegro Terms & Conditions shall apply accordingly.

3. The Seller may at any time opt out of the SwA Functionality by making appropriate changes in the Account configuration.

Section 11. Final provisions

1. The Company reserves the right to temporarily modify the rules stipulated in these Terms & Conditions in the case of promotional campaigns organized by the Company or its business partners. The rules of promotional campaigns shall be provided for in each case in the specific Terms & Conditions of promotional campaigns.

2. The headings (the titles of individual Sections) in the Terms & Conditions are provided for convenience and do not affect the interpretation of the Terms & Conditions.

3. If any provision of the Terms & Conditions is considered invalid by a valid judgment of a common court, the remaining provisions shall remain in force.

4. For matters not specifically provided for in these Terms & Conditions, the relevant provisions of the Allegro Terms & Conditions shall apply accordingly.

Appendix No. 19

Appendix No. 19: Data processing Agreement

Section 1. Definitions

1.1

The terms used in this document shall be construed to mean as follows:

Personal Data — any information concerning an identified or identifiable natural person, in particular, regarding Buyers, including information about Transactions, e.g. orders placed, the manner of their execution, the status of their execution, the content of the correspondence related to Transactions, information on the use of functionalities available in connection with the Service;

GDPR — Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data, the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation);

Agreement — this agreement on data processing;

Service — the automatic correspondence handling service provided by the Company to Sellers in their registered Business Accounts using the machine learning technology.

1.2

Other capitalized terms shall have the meaning assigned to them in the Allegro Terms & Conditions.

Section 2. The scope of processing

2.1.

The Seller shall order the Company to process Personal Data, and the Company shall process Personal Data in accordance with the Agreement and the personal data protection regulations, in particular, the GDPR.

2.2.

The Company shall process Personal Data at the Seller's request in order to provide the Service. In particular, the Company shall collect, record, store, modify, organize, analyze, combine, anonymize, and delete Personal Data, also in an automated manner, to the extent necessary to provide the Service.

2.3.

The Seller hereby declares that they are entitled to entrust the Company with the processing of Personal Data for the purposes and to the extent provided for in the Agreement.

2.4.

The Company shall process Personal Data also for its own purposes within the scope that follows from the Privacy Protection Policy, which constitutes Appendix No. 5 to the Allegro Terms & Conditions. The fact that the Company processes Personal Data at the Seller's request shall not limit the right of the Company to process Personal Data in other cases described in the Allegro Terms & Conditions.

2.5.

The Seller shall accept the processing of Personal Data by the Company to the extent that the Company has an independent legal basis for the processing of Personal Data, including for the purpose of improving the quality of the Service provided, developing algorithms for the provision of the Service, offering own services to Buyers, exercising or defending claims, and for analytical purposes.

Section 3. The rules for the processing of Personal Data by the Company on the Seller's behalf

3.1.

The Company shall process Personal Data pursuant to personal data protection regulations, in particular, the GDPR.

3.2.

The Company shall:

a. process Personal Data only based on the Seller's documented instruction (taking into account Article 28(3)(a) of the GDPR), with such instruction to be understood by the Company and the Seller to mean the entrusting of the processing of personal data by the Seller under the Allegro Terms & Conditions;

b. ensure that persons authorized to process Personal Data have committed themselves to confidentiality or are under an appropriate statutory obligation of confidentiality;

c. take (implement) any appropriate technical and organizational measures (taking into account the state of the art, the costs of implementation and the nature, scope, context, and purposes of processing, as well as the risk for the rights and freedoms of natural persons, of varying likelihood and severity) to ensure a level of security appropriate to the risk, including inter alia as appropriate:

i. the pseudonymization and encryption of Personal Data;

ii. the ability to ensure the ongoing confidentiality, integrity, availability, and resilience of processing systems and services;

iii. the ability to restore the availability of and access to Personal Data in a timely manner in the event of a physical or technical incident;

iv. a process for regularly testing, assessing, and evaluating the effectiveness of technical and organizational measures for ensuring the security of the processing;

v. the compliance with the conditions for engaging another processor under Article 28(2) and Article 28(4) of the GDPR.

3.3

As part of the right to audit (including the right to inspect), the Seller may request the Company to provide information regarding the processing of Personal Data by the Company, by sending the respective request to the address: iod@allegro.pl or iod@allegro.cz (dedicated to service in Czech) or iod@allegro.sk (dedicated to service in Slovak). Upon receiving the request, the Company shall reply to the request sent (and shall provide the information covered by the request) within 30 (thirty) days of receiving the request.

3.4.

The Company may further entrust the processing of Personal Data to sub-processors. If the Seller objects to the use of sub-processors by the Company, the Seller should terminate the agreement as described in Section 15 of the Allegro Terms & Conditions. The Seller's objection to the use of sub-processors by the Company shall mean that the Seller will not be able to use the Service to the extent that its performance involves the processing of Personal Data by any sub-processor.

3.5.

The Company shall only use sub-processors that provide sufficient guarantees to implement appropriate technical and organizational measures in such a manner that processing will meet the requirements of the GDPR and ensure the protection of the rights of the data subjects. The Company shall ensure that sub-processors are subject to personal data protection obligations corresponding to those imposed on the Company under the Agreement.

3.6.

The Company shall delete Personal Data within the time limits specified in the Privacy Protection Policy, which constitutes Appendix No. 5 to the Allegro Terms & Conditions, subject to paragraphs 2.4. and 2.5. of the Allegro Terms & Conditions.

3.7.

The Agreement shall be effective for the entire period of the Seller's use of the Service. If the Agreement is not concluded, the Seller will not be able to use the Service.

Appendix No. 20

Appendix No. 20. Transactions subject to the obligation of archiving or VAT settlement through the Company

CHAPTER 1. GENERAL PROVISIONS

Section 1. Definitions

1.1.

E-commerce VAT — VAT collected and paid by the Company for Transactions made by Sellers as part of the obligations imposed under the e-commerce VAT Package;

1.2.

E-commerce VAT Package — a set of amendments to the European Union law governed by Directive 2006/112/EC (as implemented by Council Directive (EU) 2017/2455 and Council Directive (EU) 2019/1995) and Council Implementing Regulation (EU) No 282/2011 (as implemented by Council Implementing Regulation (EU) 2018/1912 and Council Implementing Regulation (EU) 2019/2026) and to the Polish VAT Act imposing obligations on e-commerce platforms in the case of B2C Transactions, in particular regarding (i) the collection and payment of VAT in specific cases and (ii) the archiving and reporting of transactions.

1.3.

EU VAT Directive — Directive 2006/112/EC with Council Implementing Regulation (EU) No 282/2011;

1.4.

VAT Act — the VAT Act of 11 March 2004 as applicable in Poland;

1.5.

VAT Goods — things or parts thereof within the meaning of the VAT Act subject to the provisions of the e-commerce VAT Package;

1.6.

B2C Transactions — Transactions made between Sellers, understood as the entities referred to in paragraph 2.3. of the Allegro Terms & Conditions, who have registered Business Accounts and Buyers, understood as entities referred to in paragraph 2.1. of the Allegro Terms & Conditions, who have registered Regular Accounts or Business Accounts and who have declared that the purchase of Goods is for private purposes, i.e., is not related to conducted business activity. B2C Transactions do not cover

transactions for which the Buyer, who has a Regular Account, declares that they want to receive an invoice for their business purposes.

1.7.

Fixed Establishment – in accordance with Article 11.2 of the Council Implementing Regulation (EU) No. 282/2011, i.e., a place characterized by a sufficient degree of permanence and a suitable structure in terms of human and technical resources to enable an entity that does not have any registered seat in a specific EU country to carry out business activity in it. In particular, its establishment is not determined by the obligation to be registered for VAT purposes or the fact of being registered for VAT purposes in a particular country.

Section 2. Introduction

2.1.

Appendix No. 20 of the Allegro Terms & Conditions provides the terms and conditions for Sellers regarding the applicability of the e-commerce VAT Package on Allegro, which, under the EU VAT Directive, as part of B2C Transactions, imposes on e-commerce platforms, including Allegro, the obligation to settle VAT or to process, archive, and report transactional data.

2.2.

Due to the applicability of the e-commerce VAT Package, the Company shall be assigned the taxpayer status, i.e., it is obliged to collect and pay VAT for B2C Transactions made on Allegro, when the following conditions are met jointly:

a. VAT Goods are delivered by Sellers with registered seats outside the European Union (who, at the same time, do not have a Fixed Establishment in the territory of the European Union) and

b. VAT Goods are delivered in the territory of the European Union.

*(Example 1: the Company will be required to collect and pay e-commerce VAT on a Transaction made between a Seller with its registered seat in China, who **does not have any Fixed Establishment** in any European Union country, and the Buyer from Poland who is a consumer, if the item on the Offer at the time of purchase is in a warehouse in Germany and, as a result of the Transaction, it will be shipped from Germany to Poland.)*

*(Example 2: the Company will not be required to collect and pay e-commerce VAT on a Transaction made between a Seller with its registered seat in China, who **has a Fixed Establishment** in the Netherlands (and is registered there for VAT EU purposes), and the Buyer from Czechia who is a consumer, if the item on the Offer at the time of purchase is in a warehouse in the Netherlands and, as a result of the Transaction, it will be shipped from the Netherlands to Czechia.)*

(Example 3: the Company will not be required to collect and pay e-commerce VAT on a Transaction made between a Seller with its registered seat in China, who has a Fixed Establishment in Germany (and is registered there for VAT EU purposes), and the Buyer from Slovakia who is a consumer, if the item on the Offer at the

time of purchase is in a warehouse in Germany and, as a result of the Transaction, it will be shipped from Germany to Slovakia.)

2.3.

Within the scope of paragraph 2.2. and in other cases, under B2C Transactions covered by e-commerce VAT, the Company shall process, including archiving, transaction data referred to in paragraph 3.1. below and make them available to competent tax authorities upon their request.

2.4.

At the same time, the Company reserves that, despite the provisions contained in this Appendix of the Allegro Terms & Conditions related to the obligations of the Company concerning VAT settlements under the e-commerce VAT Package and the archiving of information on specific Transactions, the role of the Company referred to in Section 8. of the Allegro Terms & Conditions and the Seller's obligations resulting therefrom, including those related to the completion of Transactions, shall not change.

CHAPTER 2. TRANSACTIONS

Section 3. Sellers' Liability

3.1.

The Company shall settle VAT for Transactions subject to e-commerce VAT and process, including keeping records of these Transactions, based on the information provided by the Seller. For this purpose, the Seller shall provide the required and accurate data and information, update them promptly, and make factual statements.

3.2.

The scope of data and information referred to in paragraph 3.1. and provided by the Seller shall refer to the time of the B2C Transaction and include, but not be limited to:

a. the Goods being sold in the Offer and other parameters and information contained in the Offer description, required to determine the obligation to settle e-commerce VAT, including those regarding the change in the price of the Goods sold, cancellation of payment, reimbursement of the payment to the Buyer, return of the Goods by the Buyer;

b. the country of the Seller's registered seat;

c. the fact of having or not having any Fixed Establishment in the territory of the European Union and an EU VAT number assigned to the Seller in the country where they declare to have a Fixed Establishment, in the case of Sellers with their registered seats outside the European Union;

d. the country where the Goods are stored at the time of their sale understood as the country from which the Goods purchased are to be dispatched (in accordance with the Seller's declaration at the time of their sales).

At the same time, for each Offer, the Seller will be able to optionally specify additional settlement or reporting parameters under the e-commerce VAT Package. In particular, when listing an Offer, the Seller will be able to declare the VAT rate applicable in Poland or Czechia or Slovakia for the Goods sold and, if justified, the basis for excluding it from VAT or e-commerce VAT, and whether the Goods sold in the Offer are VAT Goods or services within the meaning of the VAT Act. In the absence of the aforementioned declaration, the Goods sold in the Offer shall be assigned the status of VAT Goods and the basic VAT rate applicable respectively in Poland or Czechia or Slovakia. In the case of B2C Transactions, which, in accordance with the e-commerce VAT principles, are taxed in a country other than Poland or Czechia or Slovakia, the Goods sold in the Offer shall be assigned the basic VAT rate applicable in the specific region of the European Union being the country of the delivery of the Goods as specified by the Buyer.

A Seller outside the European Union who has a Fixed Establishment in the territory of the European Union should submit an appropriate declaration and provide a valid VAT EU number assigned to them in the country in which they declare having their Fixed Establishment.

3.3.

The Company reserves that each change of any information or data referred to in paragraph 3.2. above made by the Seller within an Account shall be taken into account from the first B2C Transaction to be carried out after the Seller changes such data. In particular, as a rule, their retrospective application to the already completed B2C Transactions shall not be possible. However, in the case of declaring a Fixed Establishment, the declaration shall be considered made with full force and effect upon the positive verification of the VAT number assigned to the Seller in the country in which they declare having the Fixed Establishment.

3.4.

The information or data referred to in paragraph 3.2. above provided by Sellers may be monitored or verified by the Company using internal controls or by tax authorities, including Polish or foreign customs authorities, as part of appropriate control procedures.

3.5.

The Company reserves that in the event of any doubts as to the true nature or accuracy of the data referred to in paragraph 3.2. above, it may take measures in accordance with paragraph 8.2. of the Terms & Conditions, i.e., refuse to publish the Offer, terminate the Offer early, or remove the Offer with Buy Now option or remove the Auction.

3.6.

The price of the VAT Goods specified in the Offer by the Seller must be indicated in its gross amount, i.e., including any VAT. If Allegro collects e-commerce VAT as part of the B2C Transaction being carried

out, the amount transferred to the Seller for the sales of the VAT Goods under the Offer shall be reduced by the value of the calculated e-commerce VAT.

(Example 1: If a Transaction is subject to e-commerce VAT, then if the price of the item in the Offer is PLN 123 and it is subject to 23% VAT, the Company will collect and pay PLN 23 to the tax authority, and the Seller will effectively receive PLN 100).

(Example 2: If in relation to the same Offer referred to in Example 1 above, the Transaction is not subject to e-commerce VAT, i.e., if in the same circumstances, the purchase would be made by a Buyer who is not a consumer (e.g., a limited liability company), then the Company will not collect VAT and the Seller will effectively receive PLN 123).

(Example 3: If a Transaction is subject to e-commerce VAT, then if the price of the item of the Offer is CZK 605 and it is subject to 21% VAT in Czechia, the Company will collect and pay CZK 105 to the tax authority, and the Seller will effectively receive CZK 500).

(Example 4: If, in relation to the same Offer referred to in Example 3 above, the Transaction is not subject to e-commerce VAT, i.e., if in the same circumstances, the purchase would be made by a Buyer who is not a consumer, the Company will not collect VAT and the Seller will effectively receive CZK 605).

(Example 5: If a Transaction is subject to e-commerce VAT, then if the price of the item of the Offer is EUR 60 and it is subject to 20% VAT in Slovakia, the Company will collect and pay EUR 10 to the tax authority, and the Seller will effectively receive EUR 50).

(Example 6: If, in relation to the same Offer referred to in Example 5 above, the Transaction is not subject to e-commerce VAT, i.e., if in the same circumstances, the purchase would be made by a Buyer who is not a consumer, the Company will not collect VAT and the Seller will effectively receive EUR 60).

Section 4. Settlements

4.1.

By accepting this Appendix, the Seller hereby authorizes the Company to order the Payment Operator, referred to in Appendix 7A and Appendix 7B of the Allegro Terms & Conditions, to pay from the funds booked in the Seller's settlement tool any amounts due for Transactions qualified as subject to e-commerce VAT settlement by the Company within the shortest time frame possible following a relevant tax-triggering event. The authorization shall also provide for the right to process data for this purpose. The collected amount shall each time correspond to the current e-commerce VAT amounts due. The Seller may not claim a refund in that respect within the meaning of Articles 47 and 48 of the Act on Payment Services of 19 August 2011, subject to paragraphs 4.5.–4.8. below. If the Seller withdraws the authorization referred to in the preceding sentence, any re-authorization shall be granted exclusively through the re-acceptance of this Appendix and the Allegro Terms & Conditions.

4.2.

As per tax regulations, the Company shall transfer the amount of VAT collected by the Company for Transactions classified as subject to e-commerce VAT settlement to competent tax authorities.

4.3.

E-commerce VAT settlements shall be included in the Seller's current balance by making an appropriate billing entry by the Company in a separate tab in the Seller's Account, and then properly documented in the invoice issued by the Company.

4.4.

The Seller shall be charged VAT, and the Company shall collect its amount for Transactions classified as subject to e-commerce VAT settlement when the tax obligation arises for the Company, i.e., at the time when the Buyer accepts the payment related to the Seller's particular B2C Transaction, i.e., respectively:

a) when the Buyer clicks the "Buy and Pay" button next to the Buy Now option,

and

b) in the case of an Auction, upon clicking the "Pay" button and providing the delivery address by the Buyer, but no later than within 7 days; however, in the absence of the declaration concerning the delivery country for the Auction within the time-limit specified above, Poland shall be considered the delivery country for the Goods. If, after 7 days, the delivery country other than Poland is provided, the Company shall correct e-commerce VAT settlements at the Seller's request.

4.5.

If the Seller makes a full or partial refund of the payment to the Buyer for the Goods purchased in a B2C Transaction for any reason (e.g., due to a complaint or withdrawal from the agreement without providing a reason), the Seller shall refund the gross amount to the Buyer under the B2C Transaction carried out (i.e., including the amount of e-commerce VAT collected).

4.6.

In the event that the refunds referred to in paragraph 4.5. above are made through the tools available on Allegro the refund of the e-commerce VAT collected by the Company shall be made automatically in an appropriate and proportional amount to the Seller's settlement tool on Allegro. If the said refunds are made by the Seller outside the tools available on Allegro (e.g., directly between the Seller's and the Buyer's bank accounts), the refund of the e-commerce VAT collected by the Company shall be made only upon the request made by the Seller to the Company.

4.7.

In the event that the Buyer cancels a B2C Transaction (withdraws from the agreement) until the time when payment is assigned the "Payment complete" status, the e-commerce VAT correction in the Seller's settlement tool shall be made automatically. In the event that the Buyer cancels a B2C Transaction later,

the refund of the e-commerce VAT collected by the Company shall be made only upon the request made by the Seller to the Company.

4.8.

In the event of circumstances related to the handling of B2C Transactions other than those described in paragraphs 4.5.–4.7. above, in particular, events related to the modification of an order by the Seller or the Buyer affecting the amount of VAT (e.g., order surcharge, combining payments, or editing orders), the Company reserves the right to reclassify the Transactions as part of e-commerce VAT, as a result of which the related charges for the Seller may be corrected. Provisions of paragraph 4.3. above shall apply accordingly.

4.9.

For e-commerce VAT settlements made by the Company, each order in a B2C Transaction shall be understood as:

a. a single parcel if, for a particular order, as per the Seller's declaration, the delivery of the Goods is to be made only from the territory of the European Union or only from outside the territory of the European Union;

b. separate parcels if, for a particular order, as per the Seller's declaration, the delivery of the Goods is to be made jointly from the territory of the European Union and from outside the territory of the European Union.

(Example: If, as part of an order from the same Seller, the Buyer has ordered two items of Goods, and the first item is located in and is to be dispatched from a warehouse in the USA and the second item is located in and is to be dispatched from a warehouse in the Netherlands, the Company will assume that, as a result of the order, the Buyer will be delivered the items in two parcels – one from the USA and the other from the Netherlands.)

4.10.

In the case of B2C Transactions subject to e-commerce VAT, the Buyer, upon the conclusion of the purchase agreement, shall receive an e-mail from the Company about the amount of tax collected by the Company on the purchase price of the item in the Offer.

4.11.

In the event of confirming any inaccuracies, incorrectness, or failure to update the data referred to in paragraph 3.2. above, as a result of which the Company must settle e-commerce VAT or must settle it in a higher amount, the Seller shall pay to the Company compensation in the amount corresponding to the amount of e-commerce VAT charged or charged additionally by the Company plus interest on outstanding tax payments, if applicable in particular circumstances. The situation described above may occur as a result of (i) an internal audit carried out by the Company or (ii) a verification or audit carried out by relevant tax authorities, including Polish or foreign customs authorities, related to settlements made by the Company due to e-commerce VAT.

4.12.

The compensation referred to in paragraph 4.11. above shall be charged by the Company in the month in which the correction of tax settlements is made as a result of any internal verification or audit carried out by the Company or in the month in which the decision on the correction due to e-commerce VAT related to settlements made by the Company is made based on the verification or audit carried out by competent authorities indicated in paragraph 4.11. above.

4.13.

If after the correction of the tax settlements referred to in paragraph 4.12. above, in particular as a result of the completion of the relevant appeal procedure by the Company, the Company makes a (full or partial) reverse correction of the aforementioned e-commerce VAT settlements. It shall adjust the amount of the compensation referred to in paragraph 4.11 above accordingly in the month in which the decision on the reverse correction is made.

Section 5. Processing and archiving transactional data

5.1.

Data, including personal data, concerning Transactions subject to e-commerce VAT as regards its settlement, keeping records, or reporting of B2C Transactions, shall be processed, archived, or made available to tax authorities at their request, as per applicable regulations for a period of 10 years counting from the end of the year in which a particular B2C Transaction was made. Detailed personal data processing principles are provided in Appendix No. 5 of the Allegro Terms & Conditions titled “Privacy protection policy”.

CHAPTER 3. FINAL PROVISIONS

1. The headings (the titles of individual Sections) in the Appendix are used for information purposes and do not affect its interpretation.

2. If any provision hereof is held invalid by a final and absolute judgment of the common court, the remaining provisions shall remain in full force and effect.

3. In matters not governed by this Appendix, particularly in matters related to the running of the billing period, payment deadlines, settlements in the Seller's current balance, Account suspension rules, in the case of actions aimed at avoiding payments by Sellers, the Allegro Terms & Conditions shall apply.

Appendix No. 21

Appendix No. 21. Details of the Allegro Prices program

This appendix presents the terms and conditions of the Allegro Prices program (hereinafter: "**Program**").

Section 1. Scope of Program

The aim of the Program is to ensure competitive prices of selected Goods on Allegro, compared to other offers on the domestic market. As part of the Program, the Seller agrees to an automatic decrease of the Goods price, as a result of which the Buyer can acquire it at a reduced price. In return, the Company provides the Seller with a transaction rebate that lowers the fee due to the Company for the services performed as part of Allegro, corresponding to the difference between the original and discounted Goods price (hereinafter: "**Rebate**"). Participation in the Program and the granting of the Rebate does not affect the Seller's exclusive right to determine the sales price.

Section 2. Seller's qualification for the Program

2.1.

Each Seller with a Business Account will be included in the Program, as long as the Seller's Sales Quality level is at least Neutral (in accordance with paragraph 10.6 of the Allegro Terms & Conditions);

2.2.

The Seller may exclude one or all of its Business Accounts from the Program; such exclusion will take effect within 36 hours of submitting a relevant request.

2.3.

The Company reserves the right to remove the Seller from the Program if the Seller violates the provisions of law, the Allegro Terms & Conditions or acts to the detriment of consumers.

2.4.

In matters related to the Program, the Company communicates with the Sellers electronically or by telephone.

Section 3. Selection of Goods for the Program

The Company covers only some of the Goods available on Allegro with the Program. The selection of Goods for the Program is automated, using an algorithm that considers the consumers' interest in the Goods (popularity), as well as the availability and prices of the Goods on a domestic market.

Section 4. Offer qualification and selection

4.1.

Only those Offers for the sale of Goods covered by the Program that have been linked to the Product Catalog or which have a GTIN code (e.g., EAN, ISBN) and an invoice option: VAT invoice are eligible for participation in the Program.

4.2.

The selection of Offers for the Program from among the eligible Offers is automated, using an algorithm. Firstly, the algorithm considers the shipping time declared in the Offer (the comparison of the declared shipping times is made considering Offers from the category in which the Offer is listed) and the financial result that the Company will achieve despite the Goods reduced price. The result is calculated as the difference between the value of the sales commission on the sale of the Goods covered by the Program (incl. the additional sales commission on Featured Offers) and the value of the Rebate.

If the result of comparing two or more Offers from one or more Sellers according to the above criteria, the Program is identical, the Company will be guided by the following auxiliary requirements (in order from the most important to the least important):

a. the Offer is included in Allegro Smart! delivery;

b. the Seller declares a shorter dispatch time in the Offer;

c. the Offer is listed by the Seller with a higher Sales Quality;

d. the Offer achieved a higher sales value during the last 30 days;

e. The number of views of the Offer was higher during the last 30 days;

f. The Seller listed the Offer earlier.

4.3.

Selection of Offers to the Program take place at least once a day.

4.4.

The Seller may exclude any of its Offers from the Program; such exclusion will take effect place at the next qualification and selection of Offers.

4.5.

The Company may exclude a Seller from the Offer Program if the participation of such Offer in the Program would result in an undue advantage for that Seller, taking into account the Seller's pricing policy.

Section 5. Discount duration

Subject to paragraph 4.4, the price of the Offer selected to participate in the Program will be automatically reduced until the next qualification. Participation of the Offer in the Program may last continuously for 60 days, after which there is a 7-day break. However, if the Participation of the Offer in the Program takes place as part of a promotional campaign, the price of the Offer may be reduced for a longer period, up to the duration of the campaign.

Section 6. Rebate calculation date and maximum value

6.1.

The Rebate shall be calculated in the month in which the Goods were sold as part of the Offer covered by the Program.

6.2.

The total value of Rebates granted in a given month cannot exceed the fee due to the Company for the services rendered as part of Allegro.

6.3

The Company may temporarily exclude the Seller from the Program if the total value of Rebates granted in a given month is close to the fee due to the Company for the services rendered as part of Allegro.

Section 7. Sales commission on sale of Goods from Offers covered by the Program

The Company charges commissions on the sale of Goods from Offers covered by the Program, taking into account the Seller's original price for the Goods (before the application of the discount). The Company reserves the right to charge a lower sales commission within the framework of temporary promotional campaigns.

Section 8. Maximum price discount

The Goods price after a discount cannot be lower than 70% of the Seller's original price and in the case of promotional campaigns organized by the Company (eg., Black Week, Smart! Week, Allegro Days) — lower than 60% of the Seller's original price.

Section 9. Purchase limits

The Company may impose purchase limits for Buyers on any Offer covered by the Program. In this case, within 30 days, the Buyer will be able to purchase the maximum quantity indicated by the Company.

Purchase limits are intended to protect the Seller from wholesale purchases of Goods from Offers covered by the Program.

Appendix No. 22A

Appendix No. 22A. Allegro.cz

The terms of use of Allegro.cz are set out in the Terms & Conditions, subject to the differences indicated in this Appendix.

Section 1. Terms of participation in Allegro.cz

1. Only a User having the status of an entrepreneur can be a Seller on Allegro.cz.

2. Only registered Users can enjoy full access to the services provided by the Company on Allegro. On Allegro.cz, it is also possible to make a purchase without registration (as a guest).

3. The agreement with the Company for the provision of services by electronic means is concluded upon completing Transaction as per Section 2 Sentence 2 above, with regards to that Transaction.

4. A sales agreement on Allegro.cz can only be concluded with the Buy Now option, whereby the Seller offers the Goods for sale at a predetermined price.

5. When creating their Offer, the Seller must indicate the relevant Product by linking that Offer with a Product. It is not possible to create and list an Offer without linking it to a Product. After linking their Offer to a Product, the Seller can no longer edit the data specified by the Company in the Offer that identifies the Product.

6. An offer not connected to a Product is invisible on Allegro and has no effect until it is removed or properly connected to the Product and the Seller who created the Offer may only take actions aimed at removing the Offer or connecting it with the Product.

7. If there is no matching Product, the Seller may suggest one using the Allegro functionality. As soon as any content is provided for the suggested Product, in particular by filling in any forms or using any functionalities made available by the Company to enable Users to create Products, the User grants the rights and consents to the Company in accordance with paragraph 5.5. of the Terms & Conditions, as applicable.

8. If the Company obtains reliable information about the unlawful nature of stored data provided by the User and prevents access to such data, the Company shall not be liable towards that User for any damage resulting from the inability to access such data if it immediately notified the User of its intention to prevent such access. In the event that the unlawful nature of such data is highly likely, the Company may prevent access to such data without prior notice to the User.

Section 2. Differences and exceptions

1. On Allegro.cz, no provisions apply that are connected with or in any way related to:

a. Allegro Business;

b. Auctions;

c. Family Groups;

d. Allegro Lokalnie;

e. Charity Offers;

f. Allegro Finance;

g. Classified ads with a purpose other than the conclusion of an agreement between Users. Allegro.cz does not offer the following categories for classified ads: "Cars," "Real Estate," "Vacations," "Live Animals," "Machinery," "Trailers, Semitrailers," "Other Vehicles and Boats," "Motorcycles and Quads," "Services," and "Tickets";

h. The following additional paid options, visually distinguishing the Offer in the list of Offers on Allegro: Feature, Bold, Highlight, Promo Package, and Promote on the category page.

i. Allegro Community;

j. Multi-variant Offers, replaced by Product variants;

k. The possibility to set a background image in the Offer;

l. The possibility of disposing of the Account.

2. In addition to the criteria described by the Terms & Conditions, the selection of a Representative Offer for a Product on Allegro.cz also takes into account information whether the relevant offer has a free delivery option or is covered by the Allegro Smart! program.

3. While selecting Offers for the Allegro Prices program from among the eligible Offers, the shipping time declared in the Offer is not considered.

4. Allegro.cz Users who are consumers can take advantage of the out-of-court method of handling Complaints and exercising claims before the Czech Trade Inspection (*Česká obchodní inspekce*). Information on how to access the above-mentioned dispute resolution method and procedures is available at: https://www.coi.cz/, in the tab: For Consumers (*Pro spotřebitele*), Information on alternative dispute resolution (*Informace o mimosoudním řešení spotřebitelských sporů*), subject to:

a. the Delivery Services procured through the Carrier who is registered postal operator - the authority dealing with the out-of-court method of handling Complaints is the Czech Telecommunication Office (*Český telekomunikační úřad*). Information on how to access the above-mentioned dispute resolution method and procedures is available at: https://www.ctu.cz/mimosoudni-reseni-spotrebitelskych-sporu;

b. the payment services - the authority dealing with the out-of-court handling of Complaints is the Financial Arbitrator (*Finanční Arbitr*). Information on how to access the dispute resolution method and procedure before the Financial Arbitrator is available at: https://finarbitr.cz/cs/reseni-sporu/pusobnost-financniho-arbitra.html.

5. Users who are consumers can also use the EU ODR online platform available at: http://ec.europa.eu/consumers/odr/.

6. The Recommendation System described in paragraph 23.1 of the Allegro Terms & Conditions shall take into account the following factors:

a. details about the Offer: Offer title, Offer price, Offer category, number of co-viewings of the Product with other Products, number of purchases of the Product, number of co-purchases of the Product with other Products,

b. details about the Product: Product title, Product category.

Section 3. Terms for payment processing using Twisto

1. The Company enables Buyers to make purchases on Allegro.cz using the Twisto payment method, provided by Twisto Payments a.s. in cooperation with PayU S.A. Whenever the Buyer uses this method to make a purchase, the Seller assigns the Seller's claims against the Buyer resulting from the relevant Transaction to Twisto Payments a.s., in accordance with the provisions below.

2. The Seller acknowledges that PayU S.A. is entitled to process payments for Transactions made using the Twisto payment method, based on the Seller's assignment of claims to Twisto Payments a.s. The assigned claims cover claims for payment of the total price of the Seller's Goods, including all costs related to the Transaction (e.g. transport or packaging costs) (hereinafter "Claims").

3. The Assignment of Claims takes place as soon as a purchase is made using the Twisto payment method. The Assignment of Claims by the Seller to Twisto Payments a.s. is made for a consideration equal to the face value of the relevant Claims. Upon payment of the Claims to the Seller by Twisto Payments a.s., the corresponding amount payable by the Buyer for the Transaction will be deemed to have been settled.

4. The Seller will cooperate with Twisto Payments a.s. in the exercise of claims against the Buyer. In particular, the Seller will provide the invoice for the delivered Goods, and information on their delivery (tracking number, handover report, etc.).

Appendix No. 22B.

Appendix No. 22B. Allegro.sk

The terms of use of Allegro.sk are set out in the Terms & Conditions, subject to the differences indicated in this Appendix.

Section 1. Terms of participation in Allegro.sk

1. Only a User having the status of an entrepreneur can be a Seller on Allegro.sk.

2. Only registered Users can enjoy full access to the services provided by the Company on Allegro. On Allegro.sk, it is also possible to make a purchase without registration (as a guest).

3. The agreement with the Company for the provision of services by electronic means is concluded upon completing Transaction as per Section 2 Sentence 2 above, with regards to that Transaction.

4. A sales agreement on Allegro.sk can only be concluded with the Buy Now option, whereby the Seller offers the Goods for sale at a predetermined price.

5. When creating their Offer, the Seller must indicate the relevant Product by linking that Offer with a Product. It is not possible to create and list an Offer without linking it to a Product. After linking their Offer to a Product, the Seller can no longer edit the data specified by the Company in the Offer that identifies the Product.

6. An offer not connected to a Product is invisible on Allegro and has no effect until it is removed or properly connected to the Product and the Seller who created the Offer may only take actions aimed at removing the Offer or connecting it with the Product.

7. If there is no matching Product, the Seller may suggest one using the Allegro functionality. As soon as any content is provided for the suggested Product, in particular by filling in any forms or using any functionalities made available by the Company to enable Users to create Products, the User grants the rights and consents to the Company in accordance with paragraph 5.5. of the Terms & Conditions, as applicable.

Section 2. Differences and exceptions

1. On Allegro.sk, no provisions apply that are connected with or in any way related to:

a. Allegro Business;

b. Auctions;

c. Family Groups;

d. Allegro Lokalnie;

e. Charity Offers;

f. Allegro Finance;

g. Classified ads with a purpose other than the conclusion of an agreement between Users. Allegro.sk does not offer the following categories for classified ads: "Cars," "Real Estate," "Vacations," "Live Animals," "Machinery," "Trailers, Semitrailers," "Other Vehicles and Boats," "Motorcycles and Quads," "Services," and "Tickets";

h. The following additional paid options, visually distinguishing the Offer in the list of Offers on Allegro: Feature, Bold, Highlight, Promo Package, and Promote on the category page.

i. Allegro Community;

j. Multi-variant Offers, replaced by Product variants;

k. The possibility to set a background image in the Offer;

l. Sale form.

2. In addition to the criteria described by the Terms & Conditions, the selection of a Representative Offer for a Product on Allegro.sk also takes into account information about the expected delivery time (we first display offers whose expected delivery time is shorter) and whether the relevant offer has a free delivery option or is covered by the Allegro Smart! program.

3. While selecting Offers for the Allegro Prices program from among the eligible Offers, the shipping time declared in the Offer is not considered.

4. Allegro.sk Users who are consumers can take advantage of the out-of-court method of handling Complaints and exercising claims before the Slovak Trade Inspection (*Slovenská obchodní inspekce*). Information on how to access the above-mentioned dispute resolution method and procedures is available at: https://www.soi.sk/, in the tab: “Alternative dispute resolution for consumer” (*Alternatívne riešenie spotrebiteľských sporov*), subject to:

a. the Delivery Services procured through the Carrier who is registered postal operator - the authority dealing with the out-of-court method of handling Complaints is the Regulatory Authority for Electronic Communications and Postal Services (*Úrad pre reguláciu elektronických komunikácií a poštových služieb*). Information on how to access the above-mentioned dispute resolution method and procedures is available at: https://www.teleoff.gov.sk;

b. the payment services - the authority dealing with the out-of-court handling of Complaints is the Slovak Banking Association (Slovenská banková asociácia). Information on how to access the dispute resolution

method and procedure before the Slovak Banking Association is available at: https://www.sbaonline.sk/kontakt/ and via e-mail contact at: institutars@sbaonline.sk.

5. Users who are consumers can also use the EU ODR online platform available at: http://ec.europa.eu/consumers/odr/.

6. Management of the Account and sales on allegro.sk by the Seller who has a Company account (as well as the process of its verification when registering the Account) is carried out via the Sales Center platform located at salescenter.allegro.com.