

Changes to the Allegro Terms & Conditions from December 9, 2025.

This document contains changes in the regulations concerning Allegro.pl and Allegro.cz. You want to know what we are going to change? For earlier versions of the Allegro Terms & Conditions and descriptions of changes made and planned, see [repository](#).

Appendix No. 4

Appendix No. 4 Fees and sales commissions

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SECTION 13. DELIVERY AND ADDITIONAL SERVICES COSTS (ALLEGRO.PL)

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8. Allegro - Delivery Service - International Shipping - Fees for Services, Goods Return Service, and Additional Services

a. The Forwarding Service referred to in Appendix No. 16 to the Terms & Conditions provided by Allegro Sp. z o.o. in cooperation with Carriers, covering the following delivery options:

- **Allegro International Courier Czechia**
- **Allegro International Pick-Up Point Czechia**
- **Allegro International Parcel Lockers Czechia**
- **Allegro International Pick-Up Point Czechia — next-day delivery***
- **Allegro International Parcel Lockers Czechia — next-day delivery***

*Services available exclusively for dispatch with postal codes specified [here](#). These are declared delivery times, without any guarantee of delivery at the specific time.

The fees for Sellers using this service shall be as follows:

Service	CODE	Gross fee for the Delivery Service (PLN)
Allegro International Courier Czechia (max. weight: 30 kg, max. parcel dimensions: 120 cm — longest side, max. sum of 3 sides 220 cm)	AIC_COURIER_P1	18.99

If dispatched via a Parcel Locker, parcel dimensions, including packaging, must not exceed 64 x 38 x 41 cm		
Allegro International Pick-Up Point Czechia, Allegro International Pick-Up Point Czechia — next-day delivery (max. weight: 20 kg, max. parcel dimensions: 120 cm — longest side, max. sum of 3 sides 220 cm) If dispatched via a Parcel Locker, parcel dimensions, including packaging, must not exceed 64 x 38 x 41 cm	AIC_POINT_P2	10.99
Allegro International Parcel Lockers Czechia, Allegro International Parcel Lockers Czechia — next-day delivery Max. parcel dimensions must not exceed 43 x 33 x 57 cm, max. 20 kg including the packaging	AIC_BOX_P3	9.99

b. Any Additional Services strictly related to the delivery of Goods in the **Allegro International Czechia, Allegro International Czechia — next-day delivery** Service shall be paid for by the Seller in accordance with the table below.

Additional Service	CODE	Gross fee (PLN)
Additional Parcel Protection of up to PLN 5,000		included in the price of the service
Additional Parcel Protection over PLN 5,000 to PLN 20,000	AIC_PROTECTION_N10	0,15% of declared value
POD — Allegro International Courier Czechia	AIC_COD_COURIER_N2	7.99
POD — Allegro International Pick-Up Point Czechia, Allegro International Pick-Up Point Czechia — next-day delivery, and Allegro International Parcel Lockers Czechia, and Allegro International Parcel Lockers Czechia — next-day delivery	AIC_COD_PUDO_N3	5.99
Verification of the parcel weight and dimensions	AIC_VER_N4	15.99
Surcharge for Allegro International Courier Czechia parcels exceeding 30 kg (actual weight)	AIC_OVERWEIGHT_COURIER_N6	99.99
Surcharge for Allegro International Pick-Up Point Czechia, Allegro International Pick-Up Point Czechia — next-day delivery, and Allegro International Parcel Lockers Czechia, and Allegro International Parcel Lockers Czechia — next-day delivery parcels exceeding 20 kg (actual weight)	AIC_OVERWEIGHT_PUDO_N6	99.99
Surcharge for Allegro International Courier Czechia and Allegro International Pick-Up Point Czechia, and Allegro International Pick-Up Point Czechia — next-day delivery parcels exceeding 120 cm (longest side) or exceeding max. sum of 3 sides 220 cm, and Allegro International Parcel Lockers Czechia and Allegro International Parcel Lockers Czechia — next-day delivery parcels exceeding 43 x 33 x 57 cm	AIC_OVERSIZE_N5	19.99
Return to sender	AIC_RETURN_N1	18.99
Collection order (applicable up to 4 parcels from the same location on the same day) [1]	AIC_PICK_UP_N9	5.99



[1] Note! If a courier's visit is ordered via 2 different tools at the same time, a separate fee will be charged for the additional visit.

Parcels handled in the **Allegro International Courier Czechia**, **Allegro International Pick-Up Point Czechia**, **Allegro International Pick-Up Point Czechia — next-day delivery**, and **Allegro International Parcel Lockers Czechia**, and **Allegro International Parcel Lockers Czechia — next-day delivery** services should meet the following standard parameters:

- a standard parcel is in the shape of a regular cuboid from which no oversized elements protrude, packaged in accordance with the [instructions](#)
- The maximum weights and dimensions of parcels, depending on the dispatch option, should be as follows:

Allegro International Courier Czechia

Dispatch via courier service:

- maximum weight — 30 kg
- longest side — 120 cm
- maximum sum of 3 sides — 220 cm.

Dispatch via Parcel Locker:

- maximum weight — 25 kg
- maximum dimensions — 64 x 38 x 41 cm.

Allegro International Pick-Up Point Czechia, Allegro International Pick-Up Point Czechia — next-day delivery

Dispatch via courier service:

- maximum weight — 20 kg
- longest side — 120 cm
- maximum sum of 3 sides — 220 cm.

Dispatch via Parcel Locker:

- maximum weight — 20 kg
- maximum dimensions — 64 x 38 x 41 cm.



Allegro International Parcel Lockers Czechia, [Allegro International Parcel Lockers Czechia — next-day delivery](#)

Dispatch via courier service:

- maximum weight — 20 kg
- maximum dimensions — 43 x 33 x 57 cm.

Dispatch via Parcel Locker:

- maximum weight — 20 kg
- maximum dimensions — 43 x 33 x 57 cm.

Parcels with dimensions or weight exceeding the values indicated above shall be subject to additional fees chargeable for Additional Services in accordance with the price list set out in subparagraph b. above, and may be returned to the sender.

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Allegro.cz

SECTION 14. DELIVERY AND ADDITIONAL SERVICES COSTS (ALLEGRO.CZ)

(...)

7. Allegro - Delivery Service - International Shipping - Fees for Services, Goods Return Service, and Additional Services

a. The Forwarding Service referred to in Appendix No. 16 to the Terms & Conditions provided by Allegro Sp. z o.o. in cooperation with Carriers, covering the following delivery options:

- **Allegro International Courier Czechia**
- **Allegro International Pick-Up Point Czechia**
- **Allegro International Parcel Lockers Czechia**
- **[Allegro International Pick-Up Point Czechia — next-day delivery*](#)**
- **[Allegro International Parcel Lockers Czechia — next-day delivery*](#)**

***Services available exclusively for dispatch with postal codes specified [here](#). These are declared delivery times, without any guarantee of delivery at the specific time.**

Seller fees for this service shall be as follows:

Name of service	Service code
Allegro International Courier Czechia (max. weight: 30 kg, max. parcel dimensions (cm): 120 cm — longest side, max. sum of 3 sides: 220 cm). If dispatched via Parcel Locker, parcel dimensions, including packaging, must not exceed 64 x 38 x 41 cm	AIC_COURIER_P1
Order value in range	Gross fee under Allegro Smart!
CZK 179 – 268.99 gross	CZK 11.69 – for each parcel
CZK 269 – 378.99 gross	CZK 23.39 – for each parcel
CZK 379 – 588.99 gross	CZK 33.89 – for each parcel
CZK 589 – 878.99 gross	CZK 53.19 – for each parcel
from CZK 879 gross	CZK 67.29 – for the first parcel, for each additional parcel CZK 53.19 gross
Order value in range	Gross fee under the Delivery Service
Regardless of the order value	CZK 99 for each parcel

Name of service	Service code
Allegro International Pick-Up Point Czechia, Allegro International Pick-Up Point Czechia — next-day delivery (max. weight: 20 kg, max. parcel dimensions (cm): 120 cm — longest side, max. sum of 3 sides 220 cm). If dispatched via Parcel Locker, parcel dimensions, including packaging, must not exceed 64 x 38 x 41 cm.	AIC_POINT_P2
Order value in range	Gross fee under Allegro Smart!
CZK 179 – 268.99 gross	CZK 9.39 – for each parcel
CZK 269 – 378.99 gross	CZK 18.09 – for each parcel
CZK 379 – 588.99 gross	CZK 29.19 – for each parcel
CZK 589 – 878.99 gross	CZK 44.49 – for each parcel
from CZK 879 gross	CZK 58.49 – for the first parcel, for each additional parcel CZK 44.49 gross
Order value in range	Gross fee under the Delivery Service
Regardless of the order value	CZK 59 for each parcel

Name of service	Service code
Allegro International Parcel Lockers Czechia, Allegro International Parcel Lockers Czechia — next-day delivery 43 x 33 x 57 cm, max. weight 20 kg	AIC_BOX_P3
Order value in range	Gross fee under Allegro Smart!
CZK 179 – 268.99 gross	CZK 9.39 – for each parcel
CZK 269 – 378.99 gross	CZK 18.09 – for each parcel
CZK 379 – 588.99 gross	CZK 29.19 – for each parcel
CZK 589 – 878.99 gross	CZK 44.49 – for each parcel
from CZK 879 gross	CZK 58.49 – for the first parcel, for each additional parcel CZK 44.49 gross
Order value in range	Gross fee under the Delivery Service
Regardless of the order value	CZK 49 for each parcel

b. Additional Services strictly related to the delivery of Goods in the **Allegro International Czechia** and **Allegro International Czechia — next-day delivery** Service shall be paid by the Seller, in accordance with the table below.

Additional Service	CODE	Gross fee (CZK)
Additional Parcel Protection of up to PLN 5,000		included in price of service
Additional Parcel Protection over PLN 5,000 to PLN 20,000	AIC_PROTECTION_N10	0,15% of declared value
POD — Allegro International Courier Czechia (not exceeding CZK 50,000)	AIC_COD_COURIER_N2	39
POD — Allegro International Pick-Up Point Czechia, Allegro International Pick-Up Point Czechia — next-day delivery, and Allegro International Parcel Lockers Czechia, and Allegro International Parcel Lockers Czechia — next-day delivery (not exceeding CZK 20,000)	AIC_COD_PUDO_N3	29
Verification of parcel weight and dimensions	AIC_VER_N4	79
Surcharge for Allegro International Courier Czechia parcels exceeding 30 kg (actual weight)	AIC_OVERWEIGHT_COURIER_N6	499
Surcharge for Allegro International Pick-Up Point Czechia, Allegro International Pick-Up Point Czechia — next-day delivery, and Allegro International Parcel Lockers Czechia, and Allegro International Parcel Lockers Czechia — next-day delivery parcels exceeding 20 kg (actual weight)	AIC_OVERWEIGHT_PUDO_N6	499
Surcharge for Allegro International Courier Czechia, and Allegro International Pick-Up Point Czechia, and Allegro International Pick-Up Point Czechia — next-day delivery parcels exceeding 120 cm (longest side) or exceeding 220 cm in circumference, and Allegro International Parcel Lockers Czechia, Allegro International Parcel Lockers Czechia — next-day delivery parcels exceeding 43 x 33 x 57 cm	AIC_OVERSIZE_N5	99
Return to sender	AIC_RETURN_N1	99
Collection order (applicable for up to 4 parcels from the same location on the same day) [1]	AIC_PICK_UP_N9	29

[1] Note! If a courier's visit is ordered via 2 different tools, a separate fee will be charged for the additional visit.

Parcels handled in the **Allegro International Courier Czechia, Allegro International Pick-Up Point Czechia, Allegro International Pick-Up Point Czechia — next-day delivery**—and **Allegro International Parcel Lockers Czechia, and Allegro International Parcel Lockers Czechia — next-day delivery** services should meet the following standard parameters:

- a standard parcel is in the shape of a regular cuboid from which no oversized elements protrude, packaged in accordance with the instructions



- The maximum weights and dimensions of parcels, depending on the dispatch option, should be as follows:

Allegro International Courier Czechia

Dispatch via courier service:

- maximum weight — 30 kg
- longest side — 120 cm
- maximum sum of 3 sides — 220 cm.

Dispatch via a Parcel Locker:

- maximum weight — 25 kg
- maximum dimensions — 64 x 38 x 41 cm.

Allegro International Pick-Up Point Czechia, [Allegro International Pick-Up Point Czechia — next-day delivery](#)

Dispatch via courier service:

- maximum weight — 20 kg
- longest side — 120 cm
- maximum sum of 3 sides — 220 cm.

Dispatch via Parcel Locker:

- maximum weight — 20 kg
- maximum dimensions — 64 x 38 x 41 cm.

Allegro International Parcel Lockers Czechia, [Allegro International Parcel Lockers Czechia — next-day delivery](#)

Dispatch via courier service:

- maximum weight — 20 kg
- maximum dimensions — 64 x 38 x 41 cm.

Dispatch via Parcel Locker:



- maximum weight — 20 kg
- maximum dimensions — 64 x 38 x 41 cm.

Parcels with dimensions or weights exceeding the values indicated above shall be subject to additional fees chargeable for Additional Services in accordance with the price list set out in subparagraph b. above, and may be returned to the sender.

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